

WATERSTONE FAUCET CARE AND CLEANING



ATTENTION: Waterstone offers many finishes for its products. Every finish is unique and requires different techniques for care and cleaning. Find your product's finish in the sections below, and carefully read and follow directions for that finish.

CLEAR PROTECTIVE COATED FINISHES

ABOUT YOUR FINISH:

These finishes have a clear protective coating on them. Even though they have a protective coating, they are only considered semi-durable. If the outside clear coating is scratched or damaged in any way, the base metal finishes exposed will oxidize. Always wipe your fixture down with a clean soft cloth and keep it clean and dry after use.

CLEANING CAUTION:

Never use cleaners with bleach, abrasives, vinegar or acidic organic cleansers. Never use any type of abrasive pad, cloth or sponge. This can remove or dull the protective coating and damage the finish.

IMPORTANT NOTICE:

It is the responsibility of the customer to check for any material finish defects **BEFORE** installation.

SUGGESTED FINISH MAINTENANCE PROCEDURE:

1. Do not allow water spots to dry on the fixture. Keep the surface clean and dry after use.
2. Periodic cleaning can be done by using a mild diluted glass cleaner (we recommend Windex). Apply the mild cleaner to a soft clean cloth, and periodically wipe your fixture down to remove water spots and surface debris.

Antique Brass - AB
Antique Copper - AC
American Bronze - AMB
Antique Pewter - AP
Classic Bronze - CLZ
Dist. Antique Brass - DAB
Dist. Antique Copper - DAC
Dist. American Bronze - DAMB
Dist. Antique Pewter - DAP
Matte Antique Brass - MAB
Matte Antique Copper - MAC
Matte Antique Pewter - MAP
Polished Brass - PB
Polished Copper - PC
Satin Brass - SB
Satin Nickel - SN

LIVING FINISHES

ABOUT YOUR FINISH:

These finishes are considered Living Finishes and have **NO PROTECTIVE COATING** on them. Living finishes are finishes that have a very shallow patina on their surface. Essentially, the finish is what nature would do to the surface over a long period of time. The finishes are intended to change with time and generally darken slightly where they are not being touched, and highlight where the high use points are on the fixture. These finishes are not durable, and are easily scratched or scuffed. Waterstone initially applies a wax to the finish surface to help protect and prevent the finish from exposure to air and oxidizing prior to installation.

CLEANING CAUTION:

Never use cleaners with bleach, abrasives, vinegar or acidic organic cleansers. In addition, hand oils, soaps, and acidic fluids can damage the finish. Never use any type of abrasive pad, cloth or sponge. This can remove, dull or damage the the finish.

IMPORTANT NOTICE:

It is the responsibility of the customer to check for any material finish defects **BEFORE** installation. Waterstone does not warranty these finishes **AFTER** the fixture has been installed.

SUGGESTED FINISH MAINTENANCE PROCEDURE FOR ANTIQUE BRONZE, CARIBBEAN BRONZE, TUSCAN BRONZE AND UNLACQUERED POLISHED BRASS:

1. Do not allow water spots to dry on the fixture. Keep the surface clean and dry after use.
2. Periodic cleaning can be done by using a micro-crystalline wax (we recommend Renaissance Wax). Apply the wax with a soft non-abrasive tissue paper, and gently buff the wax with a soft clean cloth to help remove surface spots and add a protective coating to the finish.

SUGGESTED FINISH MAINTENANCE PROCEDURE FOR BLACK-OIL RUBBED BRONZE

1. Do not allow water spots to dry on the fixture. Keep the surface clean and dry after use.
2. Periodic cleaning can be done by applying mineral oil to a clean soft cloth and gently wiping down the finish surface to clean. Make sure not to rub too hard, in that you can remove too much of the surface patina surface with aggressive cleaning.
3. Once the mineral oil has been applied, with a clean soft dry cloth gently pat the finish surface to remove any excess oil on the fixture to until the fixture no longer looks "wet".

Antique Bronze - ABZ
Black-Oil Rubbed Bronze - ORB
Caribbean Bronze - CB
Tuscan Brass - TB
Unlacquered Polished Brass - UPB

POWDER COATED FINISHES

ABOUT YOUR FINISH:

These finishes are powder coated color finishes. They have **NO ADDITIONAL PROTECTIVE COATING**. These finishes are not considered durable finishes and can be scratched, chipped or scuffed. If the exterior color coating is damaged, the exposed metal base will oxidize. Always wipe your fixture down with a clean soft cloth and keep it clean and dry after use.

CLEANING CAUTION:

Never use cleaners with bleach, abrasives, vinegar or acidic organic cleansers. Never use any type of abrasive pad, cloth or sponge. This can remove, dull or damage the finish.

IMPORTANT NOTICE:

It is the responsibility of the customer to check for any material finish defects **BEFORE** installation.

SUGGESTED FINISH MAINTENANCE PROCEDURE:

1. Do not allow water spots to dry on the fixture. Keep the surface clean and dry after use.
2. Periodic cleaning can be done by using a mild diluted glass cleaner (we recommend Windex). Apply the mild cleaner to a soft clean cloth, and periodically wipe your fixture down to remove water spots and surface debris.
3. Never use cleaners with bleach, abrasives, or vinegar. Never use any type of abrasive pad or sponge.

Chocolate Bronze - CHB
Graphite - GR
Matte Black - MB
Matte White - MW

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PLATED FINISHES: CHROME / POLISHED NICKEL

ABOUT YOUR FINISH:

Polished Nickel is one of the most durable finishes Waterstone offers. The best general maintenance is regular cleaning. Always try and keep your finishes clean and dry. Trapped moisture on the surface of your finish can lead to staining. Nickel plated finishes are very tarnish resistant. However, they will tarnish over time from hand oils and exposure if not regularly cleaned and polished. They are not indestructible and can be scratched and marred.

*Chrome - CH
Polished Nickel - PN*

CLEANING CAUTION:

Never use cleaners with bleach, abrasives, vinegar or acidic organic cleansers. Never use any type of abrasive pad, cloth or sponge. This can remove or dull the protective coating and damage the finish.

IMPORTANT NOTICE:

It is the responsibility of the customer to check for any material finish defects **BEFORE** installation.

SUGGESTED FINISH MAINTENANCE PROCEDURE:

Cleaning Supplies: isopropyl alcohol, Microfiber cloth.

1. Do not allow water spots to dry on the fixture. Keep the surface clean and dry after use.
2. Periodic cleaning can be done by applying isopropyl alcohol with a soft clean cloth to gently remove surface spots.

SUGGESTED PROCEDURE FOR CLOUDY, TARNISHED OR WATER SPOTTED FIXTURES:

Cleaning Supplies: Simichrome polish, Microfiber cloth (2), (Optional: Flitz Faucet Wax)

1. Prepare the location by following the maintenance procedure listed above
2. In a well ventilated area apply a small amount of polish to the trouble spot on the faucet.
3. Using the microfiber cloth polish until cloth turns black or trouble spot is removed, take care to remove all excess polish.
4. Buff Surface with clean microfiber cloth to a brilliant luster.
5. (Optional) Using clean cloth apply Flitz faucet wax to all areas and let dry to a haze.
6. (Optional) Buff wax until haze is gone.

PLATED FINISHES: BLACK NICKEL / SATIN CHROME

ABOUT YOUR FINISH:

These finishes are the most durable finishes Waterstone offers. The best general maintenance is regular cleaning. Trapped moisture on the surface of your finish can lead to staining. Chrome plated finishes are very tarnish resistant. However, they are not indestructible and can scratch and mar.

*Black Nickel - BLN
Satin Chrome - SC*

CLEANING CAUTION:

Never use cleaners with bleach, abrasives, vinegar or acidic organic cleansers. Never use any type of abrasive pad, cloth or sponge. This can remove or dull the protective coating and damage the finish.

IMPORTANT NOTICE:

It is the responsibility of the customer to check for any material finish defects **BEFORE** installation.

SUGGESTED FINISH MAINTENANCE PROCEDURE:

1. Do not allow water spots to dry on the fixture. Keep the surface clean and dry after use.
2. Periodic cleaning can be done by using a mild diluted glass cleaner (we recommend Windex). Apply the mild cleaner to a soft clean cloth, and periodically wipe your fixture down to remove water spots and surface debris.

316 MARINE GRADE STAINLESS STEEL

ABOUT YOUR FINISH:

Waterstone's stainless steel fixtures are actually made of solid 316 stainless steel. This finish has **NO PROTECTIVE COATING** on it. Stainless steel is by its material nature very tarnish resistant, but by no means tarnish or stain proof. This finish will indeed oxidize naturally over time and react to its environment, and in a reaction to some chemical cleaners that have bleach in them rusting can be induced on the finish. Keep your stainless fixture wiped clean and dry, and use only a cleaner specifically made for stainless steel. Trapped moisture on the surface of your finish can lead to staining.

Stainless Steel - SS

CLEANING CAUTION:

Never use cleaners with bleach, abrasives, vinegar or acidic organic cleansers. Never use any type of abrasive pad, cloth or sponge. This can remove, dull or damage the finish.

IMPORTANT NOTICE:

It is the responsibility of the customer to check for any material finish defects **BEFORE** installation.

SUGGESTED FINISH MAINTENANCE PROCEDURE:

1. Do not allow water spots to dry on the fixture. Keep the surface clean and dry after use.
2. Periodic cleaning can be done by applying a "stainless steel cleaner" with a soft clean cloth to gently remove surface spots and brighten the finish.

PRECIOUS METALS

ABOUT YOUR FINISH:

These finishes are made with real precious metal gold plating on top of the brass fixture surface. These finishes are considered Living Finishes, have **NO PROTECTIVE COATING** and are extremely soft. Some or all of the gold plating will be removed if any type of polish is used. Additionally, the finish will wear away with time. The gold plating is considered very delicate and can be easily scratched or scuffed.

*Polished Gold - PG
Satin Gold - SG*

CLEANING CAUTION:

Never use cleaners with bleach, abrasives, vinegar or acidic organic cleansers. Never use any type of abrasive pad, cloth or sponge. This can remove, dull or damage the finish.

IMPORTANT NOTICE:

It is the responsibility of the customer to check for any material finish defects **BEFORE** installation. Waterstone does not warranty these finishes **AFTER** the fixture has been installed.

SUGGESTED FINISH MAINTENANCE PROCEDURE:

1. Do not allow water spots to dry on the fixture. Keep the surface clean and dry after use.
2. Periodic cleaning can be done with mild liquid soap only. Wipe gently with a soft cloth to clean.

For maintenance questions or warranty claims, contact Waterstone customer service:

1-888-304-0660

support@waterstoneco.com

Hours are from 6:00am to 5pm PST

MADE IN THE USA

SINCE 1999