

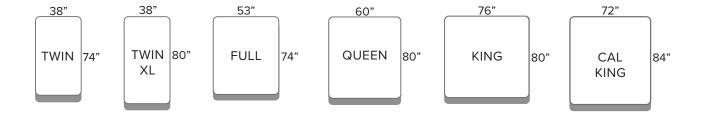
Manufacturer'sWarranty & Guidelines

601-933-6000 phone www.Miskellys.com

PLEASE REVIEW OUR WARRANTY POLICY AND CARE GUIDELINES TO ENSURE YOUR FULL SATISFACTION WITH OUR PRODUCTS AND UNDERSTANDING OF HOW TO CARE FOR IT AS WELL AS, IT'S WARRANTY COVERAGE.

MATTRESS DIMENSIONS

Due to differences in materials and construction, mattress dimensions can vary by manufacturer, with an industry standard of 1.5-inch tolerance. Miskelly Sleep mattress sizes are:



ADJUSTMENT PERIOD

As with a new pair of shoes, after so many uncomfortable years on your old bed it may take time to get your body accustomed to your new bed and for the materials in the mattress to break in. This adjustment period typically requires from 3 to 4 weeks as your muscles and joints adjust.

BODY IMPRESSIONS

The comfort layers of a mattress naturally conform to your body and often result in impressions. These body impressions are normal and therefore do not mean the mattress is defective.

To prevent excess body impressions, you must rotate your mattress. Rotating our mattress equalizes the natural compressions that normally occur. Rotate your Miskelly Sleep mattress every three months.

"Rotate your Miskelly Sleep mattress every three months"



A BODY IMPRESSION occurs when the comfort layers of a mattress naturally settle and conform to an individual's unique body.



SAGGING is often caused by improper foundation or frame support.

MATTRESS DURABILITY AND LIFE

The Better Sleep Council suggests that the average effective life of a new mattress is 8-10 years. This is determined by your unique needs and preferences. The effective mattress life is based on comfort preferences and not manufacturing defects. Like a good pair of shoes, they wear in and become more comfortable over time, but eventually wear out due to no fault in their manufacture.

"Affective mattress life is based on comfort preferences and not manufacturing defects."

Miskelly Sleep Manufacturer's Warranty & Guidelines

BED IN BOX EXPANSION AND SMELL

Please allow your compressed mattress 24-72 hours to fully expand.

Do not keep your compressed mattress boxed for longer than 4 months.

Off-gassing may cause you to notice a 'chemical smell.' This occurs after the packing is removed and should take only a few days to clear up.

MATTRESS CARE

DO NOT

 \bullet $\underline{\mbox{DO NOT}}$ Allow your mattress or foundation to become stained, soiled or unsanitary.

This will void your warranty.

• DO NOT Jump or stand on your mattress Sleep Set.

Misuse of this kind could cause unnecessary damage and will void your warranty.

• DO NOT Use dry cleaning type fluid on your mattress.

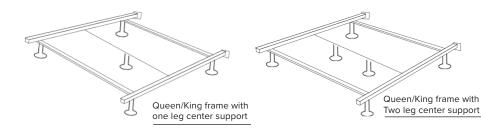
Such chemicals can damage the components of your mattress.

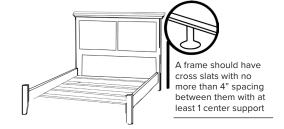
- DO NOT Place your mattress on any uneven surfaces.
- DO NOT Smoke in bed or expose your mattress to flames of any kind.

PROPER FRAME IS NECESSARY

A stable, supportive frame is necessary to prevent sagging.

To comply with the warranty, Queen and King size beds must be on a frame that has solid center support. The Queen must have at least one center support leg, and the King must have at least two legs to ensure proper bed support. Make sure that all the legs are level.





PROPER FOUNDATION

It is important to replace an existing box spring with a new model when investing in a new mattress. Using an old box spring with a new mattress has three disadvantages

- The new mattress may feel different once it is set up at home.
- The old box spring may not have the proper support and will thus negatively affect the feel of the new mattress.
- The old box spring may cause the new mattress to sag or wear more quickly.

MOVE MATTRESS CORRECTLY

<u>DO NOT</u> fold, bend or curl your mattress. Damages inflicted while improperly moving your mattress voids your warranty.

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WARRANTY

MISKELLY SLEEP MATTRESS LIMITED NON-PRORATED WARRANTY

Miskelly Furniture sells and manages your new Miskelly Sleep mattress warranty coverage. It warrants your new mattress, except for bed handles and cover fabrics, to be free from defects in material and workmanship ("defects") existing at the time of manufacture and appearing within the applicable warranty period. The coverage is being insured by an independent insurance company. Miskelly Sleep standard warranty is a 15 Year Limited Non-Prorated Warranty.

The warranty is effective whether the mattress is purchased with a corresponding foundation, or either mattress or foundation is purchased separately. However, use of an improper foundation may cause damage to the mattress and voids this warranty.

Should the defect be due to faulty workmanship or structural defects, Miskelly Furniture maintains sole discretion to replace your Miskelly Sleep mattress with equivalent product or give the original purchaser full retail credit of what they paid for their mattress towards the purchase of a new mattress from Miskelly Furniture. Transportation costs are not covered by the warranty.

This warranty is valid only for the original purchaser, and valid only for residential use. The original invoice must be presented at the time of any claim. Contract and commercial usages are not covered by this warranty.

The 180-night sleep trial applies to mattresses enrolled in the Miskelly Sleep Comfort Guarantee Program.

WHAT IS COVERED **UNDER** THE WARRANTY?

Manufacturing defects related to component materials or construction "defects"

- **MATTRESS** Body impressions at or greater than 1- inch.
 - Coils or wires that are loose or protruding through the fabric.

WHAT IS **NOT COVERED BY YOUR WARRANTY?**

This warranty does NOT cover claims for the following issues:

- Normal body impressions (refer to what is previously described above)
- Products that are stained, soiled, burned, or in unsanitary condition
- Resulting from comfort/preference of firmness
- · With structural damage caused by an incorrect bed frame. Damage due to an incorrect or old foundation
- Damage due to improper care and misuse of your mattress
- · Clearance and "As Is" bedding, floor models damaged, or bending of border rods or the spring unit, which is caused by improper handling.
- · Relating to bed handles or cover fabrics. (Loose stitching does not affect the integrity of the mattress.)

GUIDELINES

- Replacement of one piece of your mattress does not mean the other piece will be automatically replaced.
- Prior approval must be received before returning your product to Miskelly Furniture.
- All transportation costs must be paid by the purchaser of the mattress and/or foundation.

This warranty gives you specific legal rights, you may also have rights which vary from state to state. The manufacturer is responsible for no incidental or consequential damages (unless this limitation is specifically prohibited by local or state statue.)

LAW TAG INFORMATION

Every Miskelly Sleep mattress has a law tag sewn onto the back of the product. The information found on the law tag is vital to properly identify the product to process a warranty claim.

How to Make a Claim

Fill out a Claim Form: www.Miskellys.com

Request a Claim Form: 601-933-6000