

Fabric Warranty Information

At Stanton we warrant our fabrics to the original purchaser, for a period of one year against seam slippage, seam failure, fabric separation and dye transfers. Excluded in this warranty are pilling, fading, stretching, and dye lot variation. Pet damage and soiling will void the warranty.

Fabric defects covered by 1 year Warranty



Seam Failure

Seam failure or slippage is the pulling away or separation of the fabric at the seam, causing gaps or holes to develop. It involves the fabrics threads pulling apart, but not yarn breakage. If you experience any seam failure it is covered for one year.

Fabric Separation

Fabric Separation is where the fabric separates where there is no seam. This is a weaving defect and is covered for one year.



Color Transfer

The transfer of dyes from the upholstery fabric to other fabrics that come in contact with each other is known as crocking or color migration. Our fabrics are rigorously tested to prevent this from ever happening; however, in the case that your furniture does have an issue it is covered for one year.

Pilling

Consumers are sometimes concerned that pilling means that the fabric is wearing away and deteriorating – this is not the case. Pilling and fuzzing are a normal occurrence and does not affect the durability or functionality of the fabric, and it's easily treatable at home.

Pilling and fuzzing are caused when fabric fibers become loose, and they move around when we sit or brush up against them. The friction from people rubbing up against the fabric causes loose fibers to twist together into small balls. Pilling is completely normal and will go away once the excess loose fibers are gone.

While pilling is likely unpreventable it's easy to remove at home with a fabric shaver such as the "Conair® Fabric Defuzzer". Simply shave away the loose fibers or pills. Pilling may reoccur; however, if it does, it is easy to shave it off again. In time your fabric will stop pilling after all of the loose fibers have been removed. Because pilling is a natural occurrence it is NOT covered under warranty.



Fading due to light

This is the visual change of color or shade due to exterior light sources. The main cause of this is allowing upholstery to be in the sun part time or full time. You should always try to keep your furniture out of direct sunlight or use UV blocking window coverings as damage from light is NOT covered under warranty.

Dye Lot Variation

All fabrics are either yarn dyed or piece dyed. Great care is taken to match colors. Slight differences in temperature, dyeing time, and other factors can result in different shades of the same color between different dye lots. Most variations are subtle and these are not considered defects, therefore these slight variations are NOT covered under warranty.

