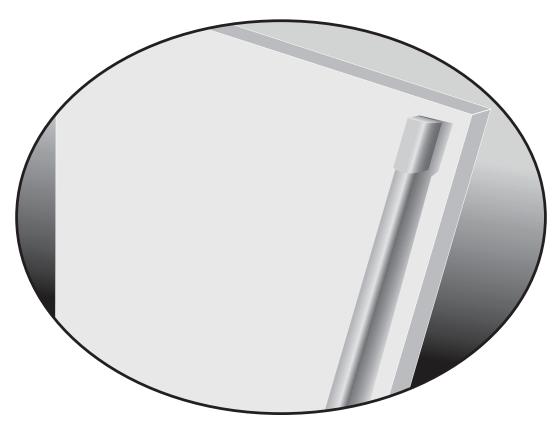


# Use & Care Guide Freezer

Guia de Uso y Cuidado Congelador

Guide d'utilisation et d'entretien Congélateur





ICON®

# **Finding Information**

### Please Read And Save This Guide

Thank you for choosing Electrolux, our new premium brand in home appliances. This Use & Care Guide is part of our commitment to customer satisfaction and product quality throughout the service life of your new appliance.

# **Keep A Record For Quick Reference**



Electrolux model number

Electrolux serial number



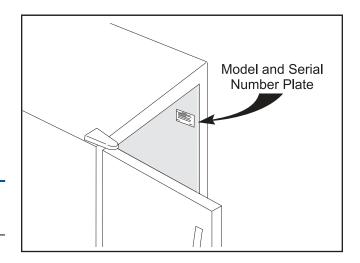
Registering your product with Electrolux enhances our ability to serve you. You can register online at www.electroluxappliances.com or by sending your Product Registration Card in the mail.

### **Questions?**

For toll-free telephone support in the U.S. and Canada: 1-877-4ELECTROLUX (1-877-435-3287)
For online support and product information visit:

http://www.electroluxicon.com

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# **Important Safety Instructions**

### **Safety Precautions**

Do not attempt to install or operate your unit until you have read the safety precautions in this manual. Safety items throughout this manual are labeled with a Danger, Warning, or Caution based on the risk type.

#### **Definitions**

This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

### **DANGER**

DANGER indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.

### **MARNING**

WARNING indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

### **A** CAUTION

CAUTION indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.

### **■ IMPORTANT**

Indicates installation, operation, or maintenance information which is important but not hazard-related.

#### **General Safety**

### **MARNING**

Please read all safety instructions before using your new freezer.

- Do not store or use gasoline or other flammable liquids near this or any other appliance. Read product labels for warnings regarding flammability and other hazards.
- Do not operate the freezer in the presence of explosive fumes.
- Avoid contact with any moving parts of the automatic ice maker.

Remove all staples from the carton to avoid injury.
 Staples can also damage finishes if they come in contact with other appliances or furniture.

### **Child Safety**

Packing Materials:

- Packing cartons covered with rugs, bedspreads, plastic sheets, or stretch wrap may become airtight chambers and can quickly cause suffocation.
- Destroy or recycle the product's carton, plastic bags, and any other exterior wrapping material immediately after the freezer is unpacked.
   Children should never play with these items.

### **Child Entrapment and Suffocation**

 These problems are not limited to the past.
 Whether junked, abandoned, or temporarily stored (even for a few hours), unattended refrigerators and freezers are dangerous. Please take the precautions listed below.

### **Proper Disposal of Refrigerators/Freezers**

We strongly encourage responsible appliance recycling/disposal methods. Check with your utility company or visit www.recyclemyoldfridge.com for more information on recycling your old refrigerator. Before you recycle or dispose of your old refrigerator/ freezer:

- Remove the doors.
- Leave the shelves and baskets in place so children may not easily climb inside.
- Have refrigerant and compressor oil removed by a qualified service technician.



### **Electrical Information**

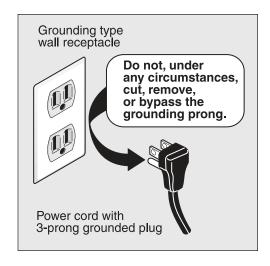
### **MARNING**

You must follow these guidelines to ensure that your refrigerator's safety mechanisms are operating correctly.

- The freezer must be plugged into its own dedicated 115 Volt, 60 Hz, AC-only non-GFCI electric outlet. The power cord of the appliance is equipped with a three-prong grounding plug for your protection against electrical shock hazards. It must be plugged directly into a properly grounded three-prong receptacle. The receptacle must be installed in accordance with local codes and ordinances. Consult a qualified electrician. Do not use an extension cord or adapter plug.
- If the power cord is damaged, it should be replaced by the manufacturer, service technician, or a qualified person.
- Never unplug the freezer by pulling on the power cord. Always grip the plug firmly and pull straight out from the receptacle to prevent damaging the power cord.
- To avoid electrical shock, unplug the freezer before cleaning and before replacing a light bulb or LED light.
- Performance may be affected if the voltage varies by 10% or more. Operating the freezer with insufficient power can damage the compressor.
   Such damage is not covered under your warranty.
- Do not plug the unit into an outlet controlled by a wall switch or pull cord to prevent the freezer from being turned off accidentally.

### **■ IMPORTANT**

To disconnect power to the unit, unplug the unit or switch the breaker that supplies power to the unit to the off position.

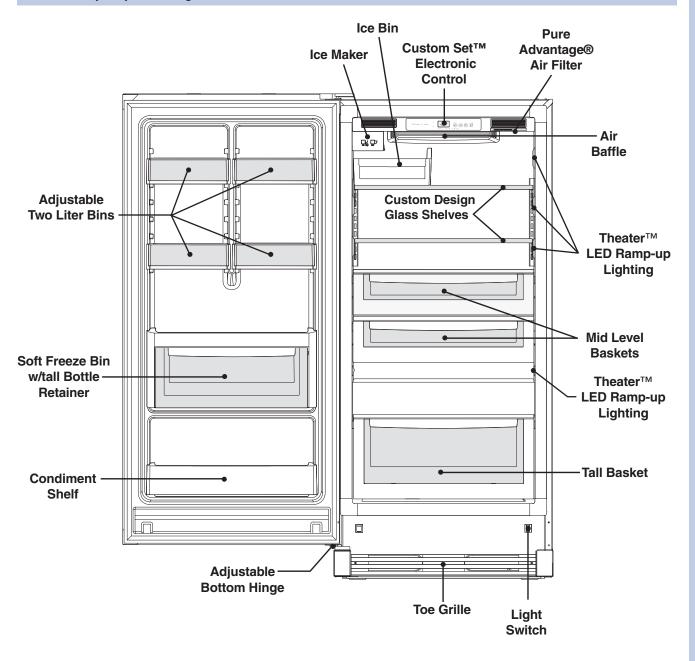


# **Understanding Features and Terms**

Your Electrolux freezer is designed for optimal convenience and storage flexibility. The illustration below is provided to assist you with familiarizing yourself with product features and terminology.



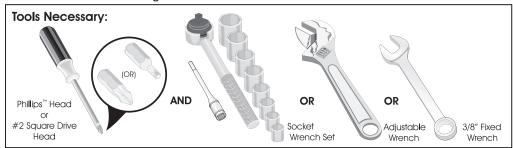
Features may vary according to model.



# Installation

## **Required Tools**

You will need the following tools:



This Use & Care Guide provides general installation and operating instructions for your model. We recommend using a service or kitchen contracting professional to install your freezer. Use the freezer only as instructed in this Use & Care Guide. Before starting the freezer, follow these important first steps.

### Location

- Choose a place that is near a grounded, non-GFCI, electrical outlet. Do Not use an extension cord or an adapter plug.
- If possible, place the freezer out of direct sunlight and away from the range, dishwasher, or other heat sources.
- The freezer must be installed on a floor that is level and strong enough to support a fully loaded freezer.
- Consider water supply availability for models equipped with an automatic ice maker.

## **A** CAUTION

DO NOT install the freezer where the temperature will drop below 40°F (13°C) or rise above 110°F (43°C). The compressor will not be able to maintain proper temperatures inside the freezer. DO NOT block the toe grille on the lower front of your freezer. Sufficient air circulation is essential for the proper operation of your freezer.

### **■ NOTE**

The exterior walls of the freezer may become quite warm as the compressor works to transfer heat from the inside. Temperatures as much as 30°F warmer than room temperature can be expected.

### Installation

 Allow the following clearances for ease of installation, proper air circulation, and plumbing and electrical connections:

> Sides 3/8 inch (9.5 mm) Back & Top 1 inch (25.4 mm)

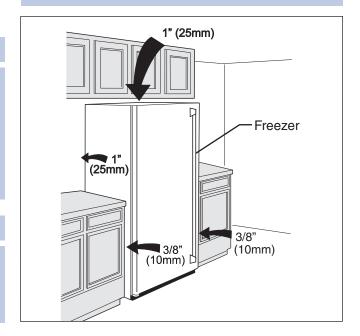
Allow for trim kit if it to be installed with the unit.

### **■ NOTE**

If your freezer is placed with the door hinge against a wall, you may have to allow additional space so the door can be opened wider.

### **■ NOTE**

The freezer doors are designed to shut by themselves within a 20 degree opening.



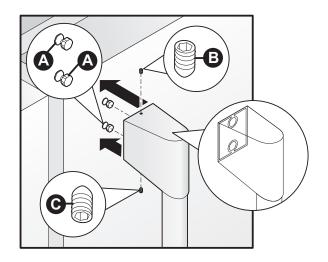
# **Door Handle Mounting Instructions**

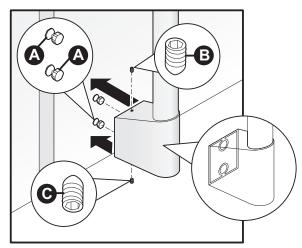
- 1. Remove handles from carton and any other protective packaging.
- Position fresh food handle end caps over upper and lower preinstalled shoulder bolts (A) that are fastened into door.
- While holding handle firmly against door, fasten upper and lower Allen set screws (B) with supplied Allen wrench until there is no gap between handle and door.

### **■ NOTE**

All set screws should be tightened so the screw is below the surface of the handle. The handles should be drawn tight to freezer and refrigerator doors with no gaps. Opening the opposite door while tightening the Allen screw makes installation easier.

The door handle may loosen over time or if it was installed improperly. If this happens, tighten the set screws on the handles.





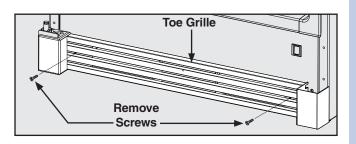
### **Toe Grille Removal**

To remove the toe grille, use a Phillips head screwdriver and remove the two screws holding the toe grille to the cabinet. Then pull the toe grille away from the unit.

# Leveling

- The freezer must have all bottom corners resting firmly on a solid floor.
- The floor must be strong enough to support a fully loaded freezer.
- It is VERY IMPORTANT for your freezer to be level in order to function properly. If the freezer is not leveled during installation, the door may be misaligned and not close or seal properly, causing cooling, frost or moisture problems.

Leveling instructions continued on next page.



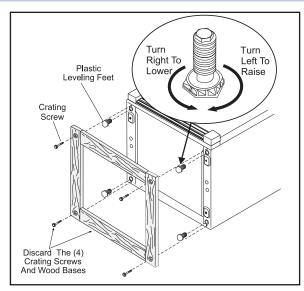
# Leveling

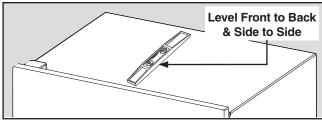
#### To Level The Freezer:

While unit is lying on its back for wood skid removal, note the location of the four (4) leg levelers installed at each corner. These leg levelers will be used to level the freezer and to adjust the height. Use a carpenter's level to level the freezer from front to back and side to side.

### **■ NOTE**

Make sure to allow for the Trim and Leveling Kit if it is to be installed with the unit.





# Leveling Instructions For Matching Tall Refrigerator / Tall Freezer Pair:

- Level door of first unit using all four levelers and slide unit into place. Recheck for levelness and adjust if necessary.
- Measure distance from floor to bottom of door on first unit. Adjust and level second unit so door height matches.
- Leg Level Adjustments:
- One full turn of all four leg levelers will raise door 5/32".

- Slide second unit into place leaving a minimum gap of 3/16" between units for door swing clearance.
- This last step may require at least one extraction of the second unit to properly align units in a "built-in" application.

### **Leveling Door with Adjustable Hinge**

Use the lower hinge adjustment to fine tune the door height and for final cabinet spacing. Use a 7/16 inch socket or wrench to adjust the screw at the bottom of the lower hinge.

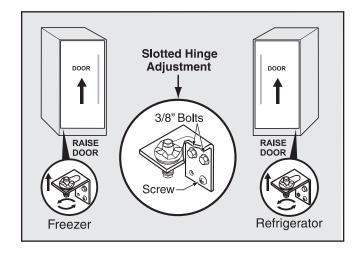
# Adjusting Doors For Matching Tall Refrigerator / Tall Freezer Pair

The doors may also be adjusted side to side with the slotted hinge for aligning the doors parallel to each other. Loosen the two bolts with a 3/8" wrench and one screw with a Phillips screwdriver. Shift the doors until parallel, then retighten the screws securely. (See illustration below.)

# Lower Hinge Adjustment For Leveling The Doors Of The Matching Tall Refrigerator / Tall Freezer Pair

To level the doors using the adjustable lower hinge (some models):

- If the refrigerator door is lower than the freezer door, raise the refrigerator door by turning the adjustment screw clockwise using a 7/16 inch socket wrench. (See illustration.)
- 2. If the freezer door is lower than the refrigerator door, raise the freezer door by turning the adjustment screw clockwise using a 7/16 inch socket wrench. (See illustration.)



# **Door Removal and Temperature Control**

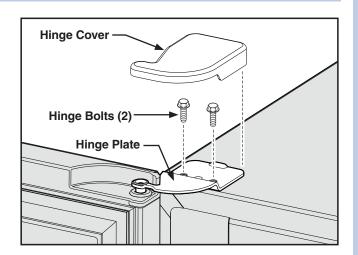
### **Door Removal**

If door must be removed:

### **CAUTION**

Doors are heavy. It is recommended to have two people to remove or replace the door assembly from the cabinet.

- Unplug the unit or switch the breaker that supplies power to the unit to the off position.
- · Remove the plastic top hinge cover.
- Hold the door in place while removing the top hinge from the cabinet.
- Remove the two 3/8" hex head bolts from the top hinge with a 3/8" wrench or socket.
- Lift the door upwards and pull up and away from the cabinet until free of the bottom hinge pin mounted on the front of the cabinet.
- To replace the door, reverse the above procedures and securely tighten all screws to prevent hinge slippage.



# Setting The Custom Set™ Electronic Control

#### **COOL DOWN PERIOD**

For safe food storage, allow four (4) hours for freezer to cool down completely. The freezer will run continuously for the first several hours.

#### Custom Set™ ELECTRONIC CONTROL

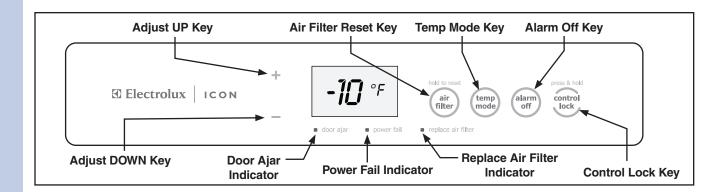
The Custom Set<sup>™</sup> Electronic Control is located inside the freezer. Temperature is factory preset to provide satisfactory food storage temperatures. However, the temperature control is adjustable to provide a range of temperatures for your personal satisfaction.



To adjust the temperature setting, press the UP (+) key for warmer temperature and DOWN (-) key for colder temperature on the control panel. Allow several hours for the temperature to stabilize between adjustments. The freezer can be adjusted between -10°F (-23°C) and 10°F (-12°C). By pressing the TEMP MODE key, the temperature display will toggle between °F to °C.

To turn the freezer OFF, press the UP (+) key until the warmest temperature setting of  $10F^{\circ}$   $(-12C^{\circ})$  shows in the display. Then press the UP (+) key three (3) times within three (3) seconds to turn the freezer OFF. The display will then scroll "OFF" across the display. To turn the unit back ON, press the DOWN key three (3) times within three (3) seconds. The control will then display " $10F^{\circ}$   $(-12C^{\circ})$ " and may be adjusted to the desired temperature.

# **Electronic Control**



# Custom Set<sup>™</sup> Electronic Control Features

### **Replace Air Filter**

When the "REPLACE AIR FILTER" LED is illuminated yellow, the air filter needs to be replaced. The control will signal for air filter replacement after 3600 hours of refrigerator operation. After replacing the air filter, reset the air filter timer by pressing the AIR FILTER key for 3 seconds. The REPLACE AIR FILTER LED will be illuminated green for three (3) seconds, confirming a timer reset.

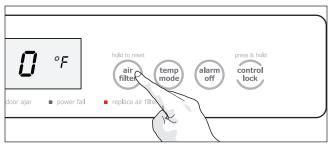
#### **Control Lock**

To disable the keypads on the control, begin by pressing the CONTROL LOCK key for three seconds until "LO" is displayed for 1 second. With the control locked, when keys are pressed on the control panel, "LO" will be displayed. To unlock the control, press the CONTROL LOCK key for three seconds. The display will show "UL" for one second.

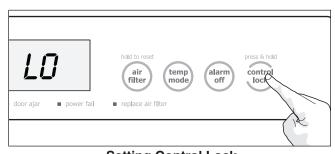
#### **Power Fail**

The POWER FAIL indicator light informs you that due to a power failure the cabinet temperature exceeded 23°F (-5°C). If the power failure lasted more than one (1) hour the display alternates between showing the power failure duration (Hours and DURATION LED illuminate in the display) and the cabinet temperature (°F or °C illuminates) every ½ second. This safety feature will aid in determining what food spoilage action to take.

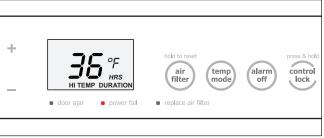
The Power Fail indicator light and duration display can be turned off by pressing the Alarm Off Key.



Resetting Air Filter Alarm



**Setting Control Lock** 



**Power Fail Indicator** 

### **Alarms**

There are four possible conditions that will cause the alarm tone to sound.

### **High Temp Alarm**

If the temperature inside the cabinet has exceeded 23°F (-5°C) for 1 hour or more of normal operation, the HI TEMP LED will illuminate, the HIGH TEMP Alarm will sound and the cabinet temperature is shown in the display. The LED and temperature alarm will remain active until the cabinet temperature is below 23°F (-5°C).

The audible alarm can be turned off by pressing ALARM OFF key.



**Turning Alarm Off** 

### **Door Ajar Alarm**

This alarm will sound to alert you that the door has been open for 5 minutes or more. The DOOR AJAR LED will illuminate and the audible alarm will sound until the door is closed.

The audible alarm can be turned off by pressing the ALARM OFF key or by closing the door. If the door is ajar for 15 minutes, the interior light will turn off.

### **Temp Sensing Error Alarm**

The sensor alarm signals you that a problem exists with a temperature sensor. The audible alarm will sound after one (1) hour and the display will alternate between "E8" or "E9" and -10°F (-23°C) at ½ second intervals. The control will then enter a mode that runs the freezer in a manner that maintains the factory set cabinet temperature.

The audible alarm can be turned off by pressing the ALARM OFF key.

### Stuck Key Alarm

The stuck key alarm will sound if the control reads a keypress for longer than 30 seconds. The audible alarm will sound and will be limited to one minute and will stop automatically. The display will alternate between "E7" and -10°F (-23°C) at ½ second intervals and the control will run the freezer continuously until the condition is resolved.

The audible alarm can be turned off by pressing the ALARM OFF key.

# Sabbath Mode and Air Filter

### Sabbath Mode

The Sabbath Mode is a feature that disables portions of the freezer and its controls in accordance with the observance of the weekly Sabbath and religious holidays within the Orthodox Jewish community.

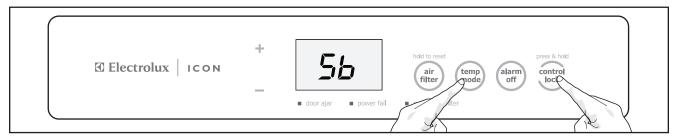
To initiate or cancel Sabbath Mode, press the CONTROL LOCK and TEMP MODE keys at the same time and hold for three (3) seconds. The display will now show "Sb" and the confirmation tone will sound. When AC power is cycled while the control is in Sabbath mode, the control enters into Sabbath mode automatically. "Sb" will again be displayed. While in Sabbath Mode, the display will show "Sb".

In the interest of food safety, only the HIGH TEMP Alarm remains active and takes precedence over other Sabbath Mode features.

For ice making, the wire signal arm of the ice maker must be lifted to its OFF position and ice cubes be made using a standard ice tray.



For further assistance, guidelines for proper usage and a complete list of models with the Sabbath feature, please visit the web at http://www.star-k.org.



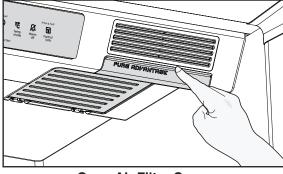
**Setting Sabbath Mode** 

# Pure Advantage™ Air Filter

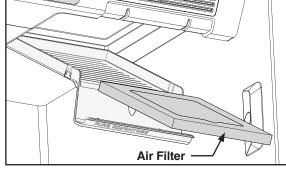
Your new Pure Advantage air filter is located inside one of the 2 Liter Door Bins. The air filter cover is located on the upper right side of the control box. In general, you should change the air filter with Part Number "EAFCBF" every six months to ensure optimal filtering of freezer odors. The replacement air filter can be purchased on the Electrolux ICON website (http://www.electroluxicon.com) or call toll free in the U.S. and Canada: 1-877-4ELECTROLUX (1-877-435-3287). Your electronic control is equipped with a Change Filter Indicator to remind you to change your filter. See page 10.

### To Install Or Replace The Air Filter

- Pull down on the front of the Pure Advantage<sup>™</sup> air filter cover. This releases the hinged bottom cover to drop open.
- · Remove the old filter and discard it.
- Unpackage the new filter and place it inside the hinged bottom cover of the housing.
- Push the hinged bottom cover upward until the tab snaps into closed position.



**Open Air Filter Cover** 



**Remove Air Filter** 

# Theater™ Lighting and Water Supply

# Theater™ LED Lighting

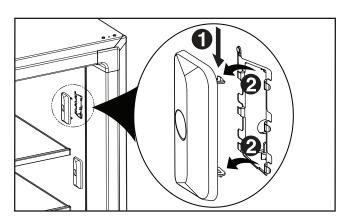
The interior cabinet lighting features LED lights that gradually ramp up in intensity after the door is opened.

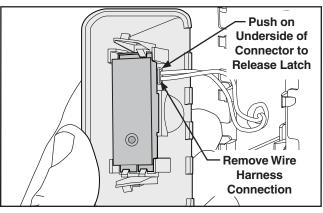
### **WARNING**

Unplug the unit or switch the breaker that supplies power to the unit to the off position before changing an LED light.

### To replace an LED:

- 1. Unplug the electrical cord or switch OFF the power supply breaker.
- Push down on the LED cover and then pull away from the cabinet interior.
- From the inside of the LED cover, remove the wire harness connector by pressing on the latch with a small flat bladed screwdriver. Pull the wire harness connector out of the LED.
- 4. Replace with a new LED and install in the reverse order.





## **Water Supply**

### **⚠ WARNING**

To avoid electric shock, which can cause death or severe personal injury, disconnect the freezer from electrical power before connecting a water supply line to the freezer.

### **↑** CAUTION

### **To Avoid Property Damage:**

- Copper or Stainless Steel braided tubing is recommended for the water supply line. Water supply tubing made of ¼ inch plastic is not recommended to be used. Plastic tubing greatly increases the potential for water leaks, and the manufacturer will not be responsible for any damage if plastic tubing is used for the supply line.
- DO NOT install water supply tubing in areas where temperatures fall below freezing.
- Chemicals from a malfunctioning softener can damage the ice maker. If the ice maker is connected to soft water, ensure that the softener is maintained and working properly.

### **IMPORTANT**

Ensure that your water supply line connections comply with all local plumbing codes.

# Before Installing The Water Supply Line, You Will Need:

- Basic Tools: adjustable wrench, flat-blade screwdriver, and Phillips™ screwdriver
- Access to a household cold water line with water pressure between 30 and 100 psi.
- A water supply line made of ¼ inch (6.4 mm) OD, copper or stainless steel tubing. To determine the length of tubing needed, measure the distance from the ice maker inlet valve at the back of the freezer to your cold water pipe. Then add approximately 7 feet (2.1 meters), so the freezer can be moved out for cleaning (as shown).
- A shutoff valve to connect the water supply line to your household water system. DO NOT use a self-piercing type shutoff valve.
- A compression nut and ferrule (sleeve) for connecting a copper water supply line to the ice maker inlet valve.

### **■ NOTE**

Check with your local building authority for recommendations on water lines and associated materials prior to installing your new freezer. Depending on your local/state building codes, Electrolux recommends for homes with existing valves its Smart Choice® water line kit 5305513409 (with a 6 ft. Stainless Steel Water Line) and for homes without an existing valve, Electrolux recommends its Smart Choice® water line kit 5305510264 (with a 20 ft. Copper Water Line with selftapping saddle valve). Please refer to www.electroluxicon.com for more information.

### To Connect Water Supply Line To Ice Maker Inlet **Valve**

- 1. Disconnect refrigerator from electric power source.
- 2. Place end of water supply line into sink or bucket. Turn ON water supply and flush supply line until water is clear. Turn OFF water supply at shutoff valve.
- 3. Remove plastic cap from water valve inlet and discard cap.
- 4. If you use copper tubing Slide brass compression nut, then ferrule (sleeve) onto water supply line. Push water supply line into water valve inlet as far as it will go (1/4 inch / 6.4 mm). Slide ferrule (sleeve) into valve inlet and finger tighten compression nut onto valve. Tighten another half turn with a wrench; DO NOT over tighten. See Figure A.
  - If you use stainless steel tubing The nut and ferrule are already assembled on the tubing. Slide compression nut onto valve inlet and finger tighten compression nut onto valve. Tighten another half turn with a wrench; DO NOT over tighten. See Figure B.
- 5. With steel clamp and screw, secure water supply line (copper tubing only) to rear panel of freezer
- 6. Coil excess water supply line (copper tubing only), about 2½ turns, behind freezer as shown and arrange coils so they do not vibrate or wear against any other surface.
- 7. Turn ON water supply at shutoff valve and tighten any connections that leak.
- 8. Reconnect freezer to electrical power source.
- 9. To turn ice maker on, lower wire signal arm (side mounted) or set the ice maker's On/Off power switch to the "I" position (rear mounted).

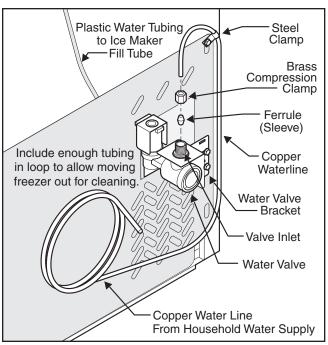


Figure A. Copper Water Line Connection

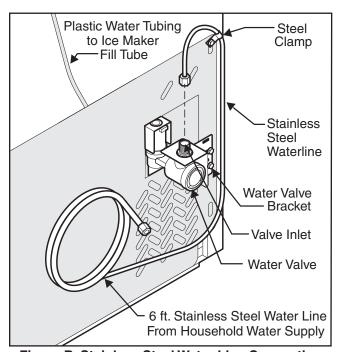


Figure B. Stainless Steel Water Line Connection

### Ice Service

If your freezer has an automatic icemaker, it will provide a sufficient supply of ice for normal use. During the initial startup of your freezer, however, no ice will be produced during the first 24 hours of operation. Automatic ice makers are also optional accessories that may be installed in some models at any time. Call your local dealer for information.

### **Turning Your Ice Maker On**

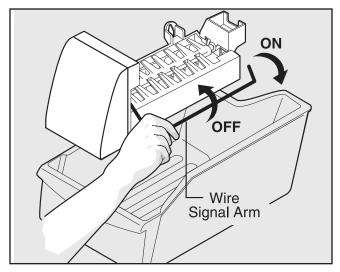
After the plumbing connections have been completed, the water supply valve must be opened. Place the ice container under the ice maker, pushing it as far back as possible. Lower the wire signal arm to its "down" or ON position. New plumbing connections may cause the first production of ice cubes to be discolored or have an odd flavor. These first cubes should be discarded until the cubes produced are free of discoloration and taste.

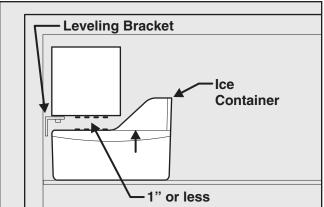
### **Turning Your Ice Maker Off**

To stop the ice maker, lift the wire signal arm until it clicks and locks in the "up" or OFF position. The ice maker also turns off automatically when the ice container is full. If your model has an adjustable freezer shelf, place the shelf in the lower position, so that the wire signal arm will hit the ice when the container is full.

### Ice Maker Tips

- If the ice maker will be turned off for a long period of time, turn the water supply valve to the closed position.
- Ice cubes stored too long may develop an odd flavor. Empty the ice container and ensure that the wire signal arm is in its "down" or ON position. The ice maker will then produce more ice.
- Occasionally shake the ice container to keep ice separated.
- Keep the wire signal arm in its "up" or OFF position until the freezer is connected to the water supply or whenever the water supply is turned off.
- The following sounds are normal when the ice maker is operating:
  - Motor running
  - Ice loosening from tray
  - Ice dropping into ice container
  - Running water
  - Water valve opening or closing





### **■ IMPORTANT**

Your ice maker is shipped with the wire signal arm in the ON position. To ensure proper function of your ice maker, hook up water supply immediately or turn ice maker OFF by lifting the wire signal arm until it clicks and locks in the UP position.

Check the leveling bracket on the ice maker to ensure the ice maker is level. If the gap between the freezer wall and the ice maker is the same at top and bottom, then ice maker is level. If the ice maker is not level, loosen the screw and slide the bracket to the correct position to make it level. Retighten the screw. You will need a 1/4 inch socket wrench for this task.

### **CAUTION**

- DO NOT place the ice container in dishwasher.
- Wash the ice container in warm water with mild detergent. Rinse well and dry.
- Stop the ice maker when cleaning the freezer and during vacations.

# **Storage Components**

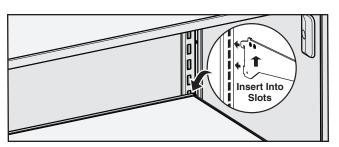
## **Storage**

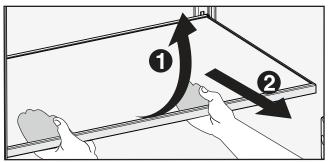
### Custom Design™ Glass Shelving

Multi-position adjustable slide out glass shelves can be moved to any position for larger or smaller packages. The shipping spacers that stabilize the shelves for shipping may be removed and discarded.

### To Adjust The Shelves

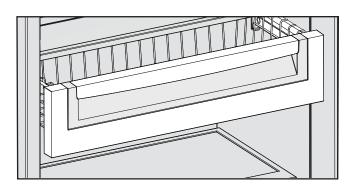
- Lift front edge up.
- Pull shelf out.
- Replace the shelf by inserting the hooks at rear of the shelf into the wall bracket. Lower the shelf into the desired slots and lock into position.





### Mid Level Baskets

This model is equipped two mid-level baskets for convenient storage of small items.

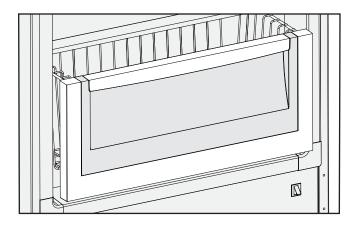


#### **Tall Lower Basket**

The tall lower basket is ideal for large items or items that do not store well on the shelves.

# To remove the Mid Level and Tall Lower Basket:

Pull up on the front of the basket to release the basket from the retainers on the interior sides of the freezer.

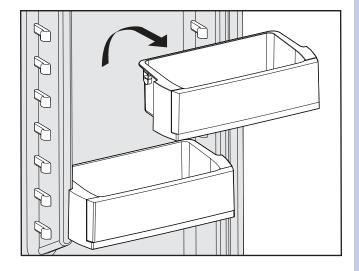


### **Adjustable Door Bins**

This model is equipped with adjustable door bins that can be moved to suit individual needs.

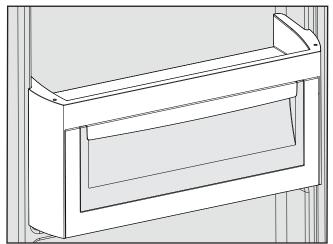
### **To Move Door Bins:**

- Lift the bin straight up.
- · Remove the bin.
- Place the bin in desired position.
- Lower the bin onto supports until locked in place.



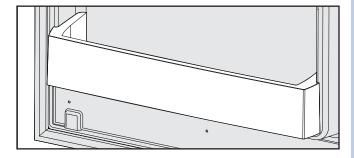
### Soft Freeze Tilt Out Bin

The soft freeze tilt out bin is designed to be warmer than the freezer compartment. It is ideal for keeping ice cream and frozen yogurt ready to serve.



### **Condiment Shelf**

The condiment shelf is designed to hold small items to help keep your freezer organized.



# **Storing Food & Saving Energy**

## **Energy Saving Ideas**

- Locate the freezer in the coolest part of the room, out of direct sunlight, and away from heating ducts or registers. Do not place the freezer next to heat-producing appliances such as a range, oven, or dishwasher. If this is not possible, a section of cabinetry or an added layer of insulation between the two appliances will help the freezer operate more efficiently.
- Level freezer so that the door closes tightly.
- Refer to the "SETTING THE TEMPERATURE CONTROL" section for the suggested temperature control settings.
- Do not overcrowd the freezer or block cold air vents. Doing so causes the freezer to run longer and use more energy.
- Cover foods and wipe containers dry before placing them in the freezer. This cuts down on moisture build-up inside the unit.
- Organize the freezer to reduce door openings.
   Remove as many items as needed at one time and close the door as soon as possible.



## **Vacation And Moving Tips**

#### **Short Vacations:**

 Leave the freezer operating during vacations of less than three weeks.

### **Long Vacations:**

If the freezer will not be used for several months:

- · Remove all food and unplug the power cord.
- Clean and dry the interior thoroughly.
- Leave the freezer door open slightly, blocking it open if necessary, to prevent odor and mold growth.

# Moving: When moving the freezer, follow these guidelines to prevent damage:

- Disconnect the power cord plug from the wall outlet.
- Remove foods, then defrost, and clean the freezer.
- Secure all loose items such as base panel, baskets, and shelves by taping them securely in place to prevent damage.
- In the moving vehicle, secure freezer in an upright position to prevent movement. Also protect outside of freezer with a blanket, or similar item.

# **Care & Cleaning**

Keep your freezer clean to prevent odor build-up. Wipe up any spills immediately and clean at least twice a year. Never use metallic scouring pads, brushes, abrasive cleaners or strong alkaline solutions on any surface. Do not wash any removable parts in a dishwasher. Always unplug the electrical power.

### **A** CAUTION

- When moving the freezer, pull straight out.

  Do not shift the freezer, from side to side as this may tear or gouge the floor covering.
- Damp objects stick to cold metal surfaces.
   Do not touch interior metal surfaces with wet or damp hands.

### **A** CAUTION

- Turning the freezer temperature control to "OFF" (See Page 9) turns off the compressor, but does
  not disconnect electrical power to the LED lights or other electrical components. Unplug the unit or
  switch the breaker that supplies power to the unit to the off position.
- Do not use razor blades or other sharp instruments which can scratch the appliance surface when
  removing adhesive labels. Any glue left from tape or labels can be removed with a mixture of warm
  water and mild detergent, or, touch the glue residue with the sticky side of tape you have already
  removed. Do not remove the serial plate.

### **■ NOTE**

- Do Not use abrasive cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, bleaches, or cleansers containing petroleum products on plastic parts, interior doors, gaskets, or cabinet liners. Do not use paper towels, scouring pads or other abrasive materials.
- Never use metallic scouring pads, brushes, abrasive cleaners or strong alkaline solutions on any surface.
- Do not wash any removable parts in a dishwasher.
- Always unplug the electrical power.

#### CARE AND CLEANING CHART

Part	Cleaning Agents	Tips and Precautions	
Interior & Door Liners	Soap and water     Baking soda and water	<ul> <li>Use 2 tablespoons of baking soda in 1 quart of warm water.</li> <li>Be sure to wring excess water out of sponge or cloth before cleaning around controls, light bulb or any electrical part.</li> </ul>	
Door Gaskets	Soap and water	Wipe gaskets with a clean soft cloth.	
Drawers & Bins	Soap and water	<ul> <li>Use a soft cloth to clean drawer runners and tracks.</li> <li>Do not wash any removable items (bins, drawers, etc.) in dishwasher.</li> </ul>	
Glass Shelves	Soap and water     Glass cleaner     Mild liquid sprays	Allow glass to warm to room temperature before immersing in warm water.	
Exterior & Handles	Soap and water     Non Abrasive Glass Cleaner	<ul> <li>Do not use commercial household cleaners, ammonia, or alcohol to clean handles.</li> <li>Use a soft cloth to clean smooth handles.</li> <li>Do not use a dry cloth to clean smooth doors.</li> </ul>	
Exterior & Handles (Stainless Steel Models Only)	Soap and water     Ammonia     Stainless Steel     Cleaners	<ul> <li>Never use CHLORIDE to clean stainless steel.</li> <li>Clean stainless steel front and handles with non-abrasive soapy water and a dishcloth. Rinse with clean water and a soft cloth.</li> <li>Wipe stubborn spots with an ammonia-soaked paper towel, and rinse. Use a non-abrasive stainless steel cleaner. These cleaners can be purchased at most home improvement or major department stores. Always follow manufacturer's instruction.</li> <li>NOTE: Always, clean, wipe and dry with grain to prevent crossgrain scratching.</li> <li>Wash the rest of the cabinet with warm water and mild liquid detergent. Rinse well, and wipe dry with a clean soft cloth.</li> </ul>	

# **Warranty Information**

### FREEZER WARRANTY

### Your freezer is protected by this warranty

	WARRANTY PERIOD	THROUGH OUR AUTHORIZED SERVICERS, WE WILL:	THE CONSUMER WILL BE RESPONSIBLE FOR:
FULL ONE-YEAR WARRANTY	One year from original purchase date.	Pay all costs for repairing or replacing any parts of this appliance which prove to be defective in materials or workmanship. Excludes original and replacement Ice & Water filter cartridges (if equipped). Original and replacement cartridges are warranted for 30 days (parts only).	Costs of service calls that are listed under NORMAL RESPONSIBILITIES OF THE CONSUMER.*
LIMITED 2 <sup>nd</sup> – 5 <sup>TH</sup> YEAR WARRANTY (Cabinet Liner and Sealed System)	Second through fifth years from original purchase date.	Repair or replace any parts in the cabinet liner or sealed refrigeration system (compressor, condenser, evaporator, dryer or tubing) which prove to be defective in materials or workmanship.	Costs for pickup and delivery of the appliance required because of service. Costs for labor, parts and transportation other than with respect to the cabinet liner or Sealed Refrigeration System.
LIMITED WARRANTY (Applicable to the State of Alaska)	Time periods listed above.	All of the provisions of the full warranties above and the exclusions listed below apply.	Costs of the technician's travel to the home and any costs for pick up and delivery of the appliance required because of service.

In the U.S.A., your appliance is warranted by Electrolux Home Products, Inc. We authorize no person to change or add to any of our obligations under this warranty. Our obligations for service and parts under this warranty must be performed by us or an authorized Electrolux Home Products, Inc. servicer. In Canada, your appliance is warranted by Electrolux Canada Corp.

\*NORMAL RESPONSIBILITIES OF THE CUSTOMER

# This warranty applies only to products in ordinary household use, and the consumer is responsible for the items listed below:

- 1. Proper use of the appliance in accordance with instructions provided with the product.
- 2. Proper installation by an authorized servicer in accordance with instructions provided with the appliance and in accordance with all local plumbing, electrical and/or gas codes.
- 3. Proper connection to a grounded power supply of sufficient voltage, replacement of blown fuses, repair of loose connections or defects in house wiring.
- 4. Expenses for making the appliance accessible for servicing, such as removal of trim, cupboards, shelves, etc., which are not a part of the appliance when it was shipped from the factory.
- 5. Damages to finish after installation.
- 6. Replacement of light bulbs and/or fluorescent tubes (on models with these features).

#### **EXCLUSIONS**

#### This warranty does not cover the following:

- 1. CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN OR ANY IMPLIED WARRANTY.
  - **Note:** Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.
- 2. Service calls which do not involve malfunction or defects in workmanship or material, or for appliances not in ordinary household use. The consumer shall pay for such service calls.
- Damages caused by services performed by servicers other than Electrolux Home Products, Inc., Electrolux Canada Corp., or its authorized servicers; use of parts other than genuine Electrolux Home Products parts; obtained from persons other than such servicers; or external causes such as abuse, misuse, inadequate power supply or acts of God.
- 4. Products with original serial numbers that have been removed or altered and cannot be readily determined.

IF YOU NEED SERVICE Keep your bill of sale, delivery slip, or some other appropriate payment record. The date on the bill establishes the warranty period should service be required. If service is performed, it is in your best interest to obtain and keep all receipts. This written warranty gives you specific legal rights. You may also have other rights that vary from state to state. Service under this warranty must be obtained by contacting Electrolux Home Products, Inc. or Electrolux Canada Corp.

This warranty only applies in the 50 States of the U.S.A. and Puerto Rico, and Canada. Product features or specifications as described or illustrated are subject to change without notice. All warranties are made by Electrolux Home Products, Inc. In Canada, your appliance is warranted by Electrolux Canada Corp.

USA 1-877-435-3287 ©2010 Electrolux Home Products, Inc. 10200 David Taylor Drive Charlotte, NC 28262 Canada 1-800-265-8352 Electrolux Canada Corp. 5855 Terry Fox Way Mississauga, Ontario, Canada L5V 3E4

# **Solutions To Common Problems** 21

# **Troubleshooting Guide**

Before calling for service, review this list. It may save you time and expense. This list includes common occurrences that are not the result of defective workmanship or materials in this Freezer.

Problem	Cause	Correction
Freezer Operation		
Freezer does not run.	* Freezer is plugged into a circuit that has a ground fault interrupt.  * Temperature control set to "OFF".	* Use another circuit. If you are unsure about the outlet, have it checked by a certified technician.  * See "SETTING THE TEMPERATURE CONTROL" section.
	* Freezer may not be plugged in, or plug may be loose.	* Ensure plug is tightly pushed into outlet.
	* House fuse blown or tripped circuit breaker.	* Check/replace fuse with a 15 amp time delay fuse. Reset circuit breaker.
	* Power outage.	* Check house lights. Call local Electric Company.
Freezer runs too much or too long.	* Room or outside weather is hot.	* It's normal for the Freezer to work harder under these conditions.
	* Freezer has recently been disconnected for a period of time.	* It takes 24 hours for the Freezer to cool down completely.
	* Large amount of warm or hot food have been stored recently.	* Warm food will cause Freezer to run more until the desired temperature is reached.
	* Door is opened too frequently or kept open too long.	* Warm air entering the Freezer causes it to run more. Open the door less often.
	* Freezer door may be slightly open.	* See "DOOR PROBLEMS".
	* Temperature control is set too low.	* Set control to a warmer setting. Allow several hours for the temperature to stabilize.
	* Freezer gaskets are dirty, worn, cracked or poorly fitted.	* Clean Freezer gaskets (See Care and Cleaning Chart)  * Worn, cracked or poorly fitting gaskets should be replaced.
Interior Freezer temperature is too cold.	* Temperature control is set too low.	* Set control to a warmer setting. Allow several hours for the temperature to stabilize.
Interior Freezer temperature is too	* Temperature control is set too warm.	* Set control to a colder setting. Allow several hours for the temperature to stabilize.
warm.	* Door is opened too frequently or kept open too long.	* Warm air entering the Freezer causes it to run more. Open the door less often.
	* Freezer door may be slightly open.	* See "DOOR PROBLEMS".  * Wait until the Freezer has had a chance to reach its
	* Large amount of warm or hot food have been stored recently.	selected temperature.
	* Freezer has recently been disconnected for a period of time.	* Freezer requires 24 hours to cool down completely.
Freezer external surface temperature is warm.	*The external Freezer walls can be as much as 30°F warmer than room temperature.	*This is normal while the compressor works to transfer heat from inside the Freezer cabinet.
"LO" is displayed on control.	* Control has been locked.	* Press CONTROL LOCK key for three seconds to unlock.
"E7", "E8", "E9" is displayed on control.	* The control has registered an error code.	* For toll-free telephone support in the U.S. and Canada: 1-877-4ELECTROLUX (1-877-435-3287)
"Sb" is displayed on control.	* The control is in Sabbath Mode.	* Press the CONTROL LOCK and TEMP MODE keys to exit Sabbath Mode.
Sound And Noise	<del>-</del>	
Louder sound levels	* Modern Freezers have increased	* This is normal. When the surrounding noise level is low,
whenever Freezer is on.	storage capacity and more stable temperatures. They require heavy duty compressors.	you might hear the compressor running while it cools the interior.
Louder sound levels when compressor comes on.	* Freezer operates at higher pressures during the start of the ON cycle.	* This is normal. Sound will level off or disappear as Freezer continues to run.

# **22** Solutions To Common Problems

Problem	Cause	Correction
Sound And Noise (C	Continued)	
Popping or cracking sound when compressor comes on.	* Metal parts undergo expansion and contraction, as in hot water pipes.	* This is normal. Sound will level off or disappear as Freezer continues to run.
Bubbling or gurgling sound.	* Freezer (used to cool refrigerator is circulating throughout the system.	* This is normal.
Vibrating or rattling noise.	* Freezer is not level. It rocks on the floor when it is moved slightly.	* Level the Freezer. Refer to "LEVELING" section.
	* Floor is uneven or weak.	* Ensure floor can adequately support Freezer. Level Freezer by putting wood or metal shims under part of the Freezer.
	* Freezer is touching the wall.	* Re-level Freezer or move Freezer slightly. Refer to "LEVELING" section.
Water / Moisture / Fr	ost Inside Freezer	
Moisture forms on inside Freezer walls.	* Weather is hot and humid, which increases internal rate of frost buildup.	* This is normal.
	* Door is slightly open.  * Door is kept open too long or is opened too frequently.	* See "DOOR PROBLEMS". * Open the door less often.
Odor In Freezer		
Odors in Freezer.	* Interior needs to be cleaned.  * Foods stored in Freezer have strong odors.	* Clean interior with sponge, warm water, and baking soda. Replace air filter.  * Cover the food tightly.
Door Problems		•
Door will not close.	* Freezer is not level. It rocks on the floor when it is moved slightly.	* This condition can force the cabinet out of square and misalign the door. Refer to "LEVELING" section.
	* Floor is uneven or weak.	* Ensure floor can adequately support Freezer. Level the Freezer by putting wood or metal shims under part of the Freezer.
Lighting Problems		
Light is not on.	* The LED or light bulb is burned out.	* Follow directions under "INTERIOR LIGHTING" in the "FREEZER FEATURES" section.
	* No electric current is reaching the Freezer.	* See "FREEZER DOES NOT RUN".
	* Control is in Sabbath mode (Sb is displayed on control)	* Depress TEMP MODE key and CONTROL LOCK key for 3 seconds.

#### **Installation Checklist** Doors **Electrical Power** ☐ House power turned on □ Handles are secure and tight ☐ Door seals completely to cabinet on all sides ☐ Freezer plugged in ☐ Freezer door is level across the top Air Filter Leveling □ Air Filter is installed ☐ Freezer is level, side-to-side and front-to-**Final Checks** ■ Shipping material removed ☐ Toe grille is properly attached to freezer ☐ Freezer temperatures set ☐ Cabinet is setting solid on all corners ■ Water turned on □ Registration card sent in