

## Warranty

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If a potential issue with your product arises and you wish to make a claim, you must contact Smart Flex customer service at 1-888-444-9888 within 20 days of discovery of the issue. Please keep the original sales receipt that was received from the retailer at the date of purchase along with the model number for any warranty claim.

1. Warranties are non-transferrable and only given to the original purchaser of the Smart Flex Adjustable Base.
2. Your Smart Flex, Inc Adjustable Bed is warrantied against any defects of all parts and full labor for a period of five years starting from the date of purchase. The metal frame is covered by a lifetime warranty (20 years) starting from the date of purchase.
3. Warranty shall not apply if (1) the damage is caused by the purchaser, (2) there has been any repair or replacement done by an unauthorized person, (3) the adjustable base has been mishandled through physical or electrical abuse or misuse, or operated in an improper manner that is inconsistent with the instructions outlined in the SF30, SF50, SF200, SF300, SF500 and SF600 Instruction Manuals, (4) there is any costs for unnecessary service calls.

### **Date of purchase:**

### **Place of purchase:**

### **Serial & Model Number:**