

PILLOW WARRANTY (3 YEAR)

Your Rize Home pillow will be replaced or repaired at our option if it is defective due to faulty workmanship or materials within three years from the date of purchase, subject to the limitations described in the full warranty here.

This warranty covers any defects in materials or workmanship. It is subject to the full warranty exceptions and contingent upon making a claim immediately upon notice of defect. The warranty does not include minor softening of the product upon use, which is normal for bedding materials. All coverage depends upon completion of the following:

1. Within 30 days of purchase, review full warranty details and register your product at www.rizehome.com, which will validate your purchase and help process your warranty in the unlikely event of a claim.
2. Save this warranty card and your invoice/receipt (with a clearly defined date of purchase) for 3 years.
3. Care for your product following the required care instructions:

The memory foam or down alternative core is NOT washable. Use a high-quality pillowcase and keep your Rize Home pillow free from liquids and other substances which may damage the properties of the memory foam.

The pillow cover is machine washable. Carefully remove the cover from the memory foam or down alternative core and zip the cover closed before washing. Wash in warm or cold water with like items and normal detergent. Do not use bleach. Dry on low heat with like items or air dry. Drying the cover on high or medium heat will void your warranty. Do not iron or dry clean. Do not allow product to become ripped, torn, cut, burned, used without a pillowcase, or abused in any manner.