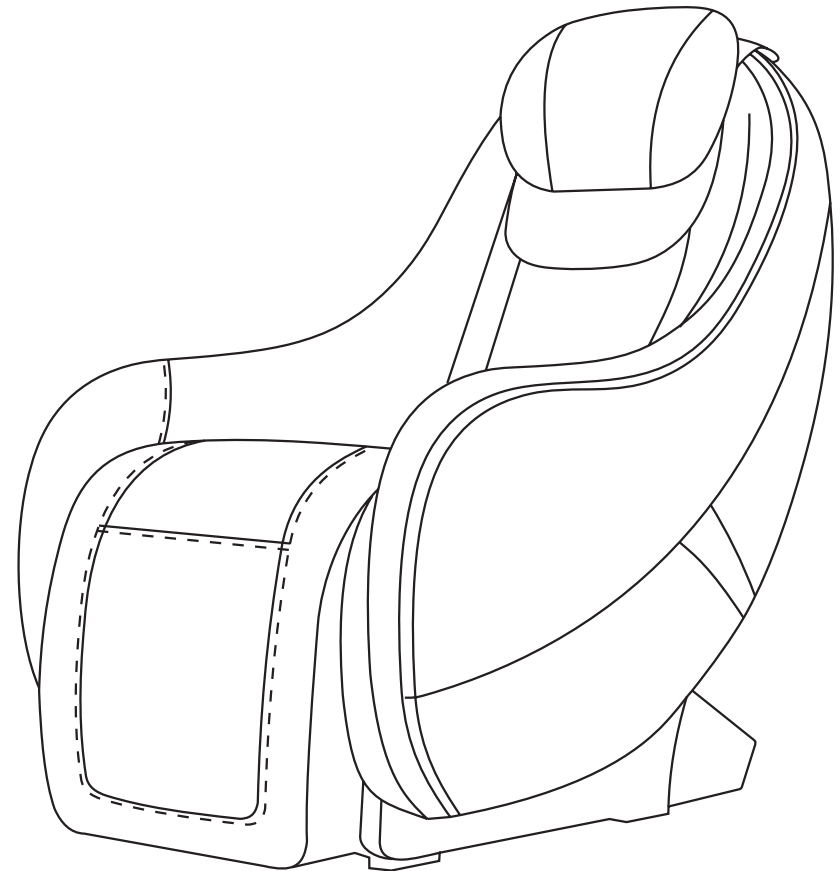


Please keep this manual for future reference.



Riage CS Massage Chair

User's Manual



Infinity Massage Chairs
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Seabrook, NH 03874
603-910-5000
www.infinitymassagechairs.com

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Congratulations and thank you for trusting Infinity Massage Chairs. Combined with healthy eating, exercise, and a good sleep regimen, your massage chair is a great way to take care of your body and mind. This will lead to a happy, productive lifestyle.

Please read and follow all safety and operating instructions listed in this user manual prior to use. Basic precautions should always be used when operating an electrical appliance.

Please Note: We reserve the right to make changes to information published in this manual, including but not limited to, specifications and product descriptions. These changes may be made at any time and without notice. This manual supersedes and replaces all information supplied prior to the publication hereof.

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CAUTION

- TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER. THERE ARE NO SERVICEABLE PARTS INSIDE.
- TO REDUCE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THE MASSAGE CHAIR TO RAIN OR MOISTURE.



This symbol indicates the presence of uninsulated “dangerous voltage” within the massage chair’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock.



This symbol indicates the presence of important operating and maintenance instructions in the literature accompanying the massage chair.

This massage chair is intended for household use only.

SAVE THESE INSTRUCTIONS


IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed.

Read all instructions before using this massage chair.

 **DANGER** - To reduce the risk of electric shock:

1. Always unplug this massage chair from the electrical outlet immediately after using and before cleaning.
2. If liquid is accidentally spilled onto the chair, remove the power plug from the electrical outlet immediately. Do not use wet hands to connect or disconnect the power plug from the electrical outlet.
3. Do not operate during a lightning storm.
4. Although operation will be stopped automatically by the Auto Timer function, always remember to turn off the main power switch after use.
5. Do not place the power cord under the chair or under any other heavy objects.
6. Do not wind the power cord around the chair as this may damage the cord and result in a fire or electric shock.
7. Do not operate the chair with a damaged cord or with an extension cord.
8. Do not use the chair if the electrical outlet is loose.

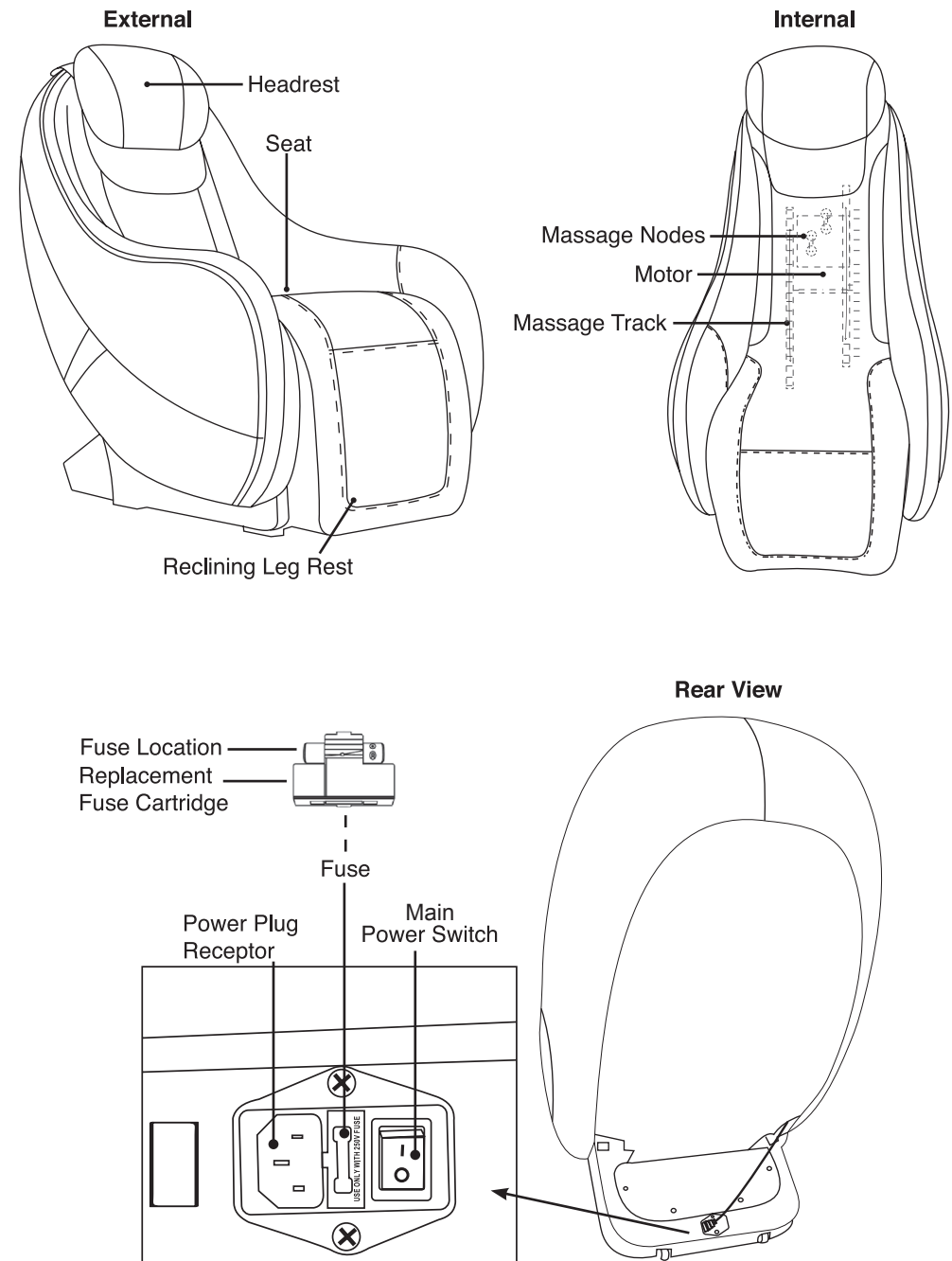
 **WARNING** - To reduce the risk of burns, fire, electric shock, or injury:

1. This massage chair should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.
2. Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or other injury.
3. Close supervision is necessary when this chair is used by or near children or disabled individuals. Keep children away from extended foot support.
4. Use this massage chair only for its intended use as described in this manual. Do not use attachments not recommended by Infinity.
5. Never operate this massage chair if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or if it has been damaged by water. Contact Infinity’s technical support team at 603-910-5000 for assistance.
6. Do not move or carry this massage chair by the power cord, or use the cord as a handle.
7. Keep the cord away from heated surfaces.
8. Never operate the massage chair with the air openings blocked. Keep the air openings free of lint, hair, and other debris.
9. Never drop or insert any object into any opening.
10. Do not use outdoors.
11. Do not operate where aerosol (spray) products are being used, or where oxygen is being administered.
12. To disconnect, turn all controls to the OFF position, then remove the plug from the outlet.
13. Use heated surfaces carefully. May cause serious burns. Do not use over sensitive areas or on areas with poor circulation. The unattended use of heat by children or disabled individuals may be dangerous.
14. Never use pins or other metallic fasteners with this chair.
15. Never remove the cover from this chair. Do not use the chair when the upholstery is ripped, torn, or removed. This may cause injury or malfunction. Carefully examine the covering before each use. Call Infinity’s technical support team if the covering shows any sign of deterioration, such as blistering, peeling, cracking, or ripping.
16. Keep dry. Do not operate the massage chair in a wet or moist environment. Do not use the chair when your body is wet, or operate with wet hands.
17. Do not use the massage chair while wearing excessively loose clothing or jewelry.
18. Keep long hair away from massage chair openings and moving parts during use.
19. Do not insert your hand or foot along the path of the massage rollers during use.

Safety Precautions

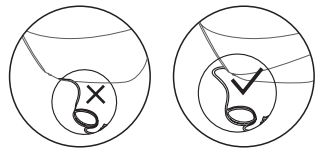
20. Any individual who is pregnant; uses a pacemaker; suffers from diabetes, phlebitis, and/or thrombosis; is at an increased risk of developing blood clots due to recent surgery; or is being treated or has been diagnosed with any other medical condition or physical injury should consult a physician before using this massage chair.
21. This massage chair is designed as a non-professional solution to help soothe tired, aching muscles. It is not intended for self-treatment of conditions that should be managed by a qualified healthcare provider. If your ailments and symptoms persist or worsen after use, contact your doctor immediately.
22. Do not use this chair if you are not feeling well.
23. Stop operation immediately if you experience any discomfort.
24. Do not fall asleep during the massage session.
25. Do not operate after consuming pain killers, sedatives, or alcohol.
26. Do not use this chair in combination with other therapeutic equipment or items such as an electric blanket, as this may result in ineffectiveness or injury.
27. Do not stand on or in this massage chair. Use only while seated.
28. Do not disassemble any part of the chair. Touching the internal components may result in malfunction or electric shock. Instead, contact Infinity's technical support team immediately for professional assistance.
29. Always position the massage chair on a flat, level surface.
30. Do not operate for more than 20 consecutive minutes. Turn off the chair and allow it to rest for 30 minutes before using again. This will prolong the life of the chair.
31. Do not perform continuous massage on the same spot of your body for more than 5 minutes at a time, as this may result in excessive stimulation and may have adverse effects.
32. Never use the chair on open skin wounds or swollen, inflamed areas.
33. Do not apply massage rollers directly on the head, elbow or knee joints, torso, or abdomen.
34. If the power goes off during use, be sure to turn the power switch to the OFF position and pull the power plug out from the outlet to prevent damage from occurring when the power is restored.
35. Connect this appliance to a properly grounded outlet only. See Grounding Instructions.

Massage Chair Parts



Unpacking and positioning the massage chair

1. Remove the top portion of the carton.
2. Lift the chair out of the bottom portion of the carton and place in desired location.
 - To avoid injury and minimize risk of dropping the chair, we recommend that two people lift the chair.
 - When positioning the chair, allow sufficient space around the chair for reclining and for raising the leg rest.
 - Place on a dry, level surface.
 - To avoid damage to the floor and to reduce noise, put a rug or other floor protection under the massage chair.
 - Do not place in direct sunlight or in places of high temperature.
3. Attach power cord to the power plug receptor, plug power cord into grounded wall outlet, the chair will raise out of shipping mode.
4. Unwrap pillow. Zipper into place.

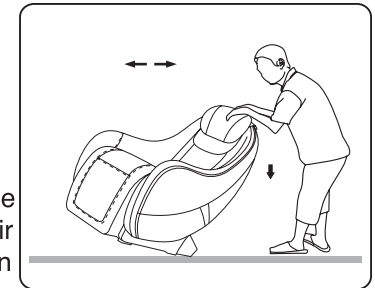


Warning:

Do not put the power cord under the chair.

Moving the massage chair


- As illustrated, push the backrest downwards and tilt the chair onto its wheels at a 45° angle.
- Slowly push and maneuver the massage chair to desired location. Lower the chair slowly and smoothly until it is fully flat on the ground.



Caution

- Do not move the massage chair when someone is sitting in it. This could cause the chair to tip over, resulting in damage and injuries.
- Moving the massage chair may cause damage to floors. Floor protection, such as rugs or carpet, is recommended.
- Do not drop or suddenly let go of the chair while moving, as this may damage the chair and floor.
- Do not try to move the chair by pulling on the cord.

SELECTING MESSAGE OPTIONS

Press  to select one of four automatic programs. See page 10 for a description of automatic programs.

Power On / Standby button:
Press once to turn on the chair, press again to return chair to standby mode.

Press HEAT to turn on or off the heat feature in your lumbar (lower back) area. Can be used in both Automatic and Manual massages.

Press the LEG button to turn the leg vibration on or off.

Press KNEADING button to begin a specific massage technique. See page 10 for a description of manual massage options

Press ZONE to select the area of your body to be massaged: FULL body, UPPER body, or LOWER body.

Press TARGET to activate the spot massage feature. A spot massage targets a single area, focusing your Shiatsu or Tapping massage on the current roller location. Press TARGET again to turn off the spot massage feature

Press and hold LEG ADJUST to raise or lower the leg rest position.

Press and hold BACK ADJUST to raise or lower the position of the backrest.





Press ROCK to enjoy a gentle rocking motion.




OPERATING THE MESSAGE CHAIR

Starting a Massage Session

Before operating the massage chair, review the warnings beginning on page 2.

1. Ensure that the main power switch, located on the back of the chair, is in the Off (O) position. 
2. Plug the massage chair into an outlet.
3. Click the main power switch, located on the back of the chair, to the On (I) position. 
4. Press the ON/Standby button on the controller, the chair will enter ready mode, with the leg rest slightly elevated. 
5. Press  to select an automatic program (described on page 10) or press KNEADING, TAPPING, or SHIATSU to manually select a massage style (described on page 10).
6. You can select a ZONE to target your FULL body (shoulders to thighs), UPPER body (shoulders and back), or LOWER body (seat and thighs).
7. Customize the chair position by pressing and holding the LEG ADJUST button or BACK ADJUST button. Press ROCK for a gentle rocking motion, from recline to upright, which repeats 10 times.
8. You can also reposition the headrest as described on page 11.
9. During a Manual massage, optionally press TARGET for a spot massage.
10. Press HEAT to turn the heat feature on or off during Automatic or Manual massages.
11. Press the LEG button to turn the leg vibration on or off in manual or automatic programs. Leg vibration is defaulted off until selected.

 **In an emergency or in the case of a malfunction, press the ON/OFF switch on the controller to stop the massage, then flip the main power switch on the back of the chair to the OFF position.**

 **Each massage session should not exceed 20 minutes. Targeted massage should not exceed 5 minutes on any one area.**

AUTOMATIC PROGRAMS

The Riage CS massage chair includes four automatic programs. Each program is designed to produce a specific effect:

- **Energy:** The most intensive program, designed to get you ready to start your day. Features Shiatsu and Tapping massage. Progresses from reclined to upright chair position.
- **Recover:** A sequence of Shiatsu, Tapping, and Rolling techniques that help relieve stress in the reclined chair position.
- **Relax:** A gentle program featuring a rolling, kneading motion in the reclined chair position, including ROCK.
- **Rest & Sleep:** Program to be used before bedtime. Features early rocking, then remains reclined for remaining massage time. Shiatsu transitions into gentle rolling technique.

To select an automatic program, press  on the controller. Select your preferred program by pressing  again to cycle through the four programs.

When the program completes, the chair moves to the upright position, the massage nodes return to their default positions, and the controller turns off.

To end a program early, press the ON/Standby button on the controller.

MANUAL OPTIONS

The Riage CS also includes three massage techniques that allow you to create a unique massage experience:

- **Kneading:** A combination of deep-kneading and slow, rhythmic motions targeting acupressure points. Can be combined with tapping.
- **Tapping:** A brisk, rhythmic tapping designed to invigorate. Can be combined with kneading.
- **Shiatsu:** A gentle rolling technique designed for soothing relaxation. To select a massage style, press KNEADING, TAPPING, or SHIATSU on the controller.

You can further customize your massage by pressing ZONE to select the massage area (FULL, UPPER, or LOWER body), adjusting the chair position, and adding heat to your lumbar region.

To stop a manual massage, press the ON/Standby button on the controller, or select another manual massage or an Automatic Program.

POSITIONING THE HEADREST

To allow the massage nodes to more firmly massage the muscles in your upper back and neck, you can reposition the headrest. To move the headrest:

1. Gently pull up and back on the rear headrest flap, as illustrated in Figure 1, to unfasten the hook-and-loop fastener and slide the headrest to the back of the chair.
2. To return the headrest to the front of the chair, gently pull on the front headrest flap, as illustrated in Figure 2.

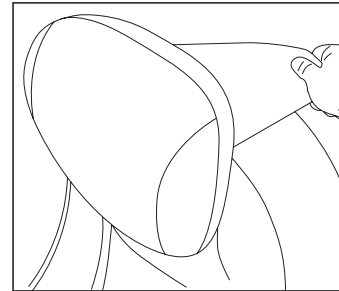


Figure 1.
Move the headrest to the back of the chair

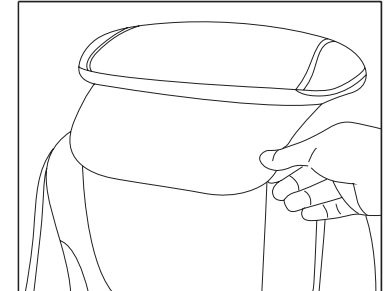




Figure 2.
Move the headrest to the front of the chair

ENDING A MASSAGE SESSION

To avoid overheating, the massage chair will automatically shut off if it begins to overheat. Allow the chair to cool for a minimum of 30 minutes before starting another massage session.

1. Automatic programs end when their cycle completes. Manual programs will automatically shut off after 15 minutes. To end a manual massage early, press the ON/Standby button on the controller to disable all functions before placing it in the controller pocket. The chair will return to the upright position and the massage nodes will return to their default position. 
2. Click the main power switch, located on the back of the chair, to the Off (O) position. 
3. Pull the power plug out of the electrical outlet.

Do not curl or pull the power cord.

STORING THE MESSAGE CHAIR

- Disconnect the massage chair from the power source after use.
- Do not expose the massage chair to direct sunlight, high temperature, or high humidity. This could cause fading or other damage to the upholstery.
- Do not put heavy objects on the massage chair.
- If the outer cover is torn or the mechanism is damaged, stop using the chair and contact Infinity for assistance.

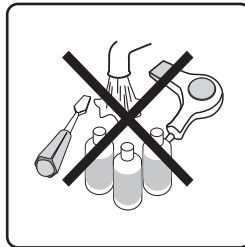
CLEANING THE MESSAGE CHAIR

Never use scouring pads, abrasive cleaning agents (e.g., benzene or thinner), or harsh chemicals such as petroleum or acetone to clean the chair. These items may cause fading or other damage to the upholstery.

Do not immerse the chair in water.

To clean the massage chair:

- Remove the main plug from the outlet.
- Clean the controller and cords with a dry cloth. Do not use a moist cloth or cleaning agent.

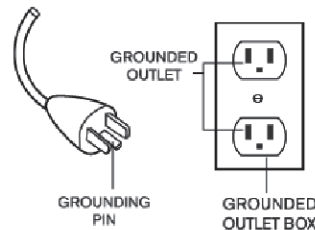


Any additional servicing should be performed by an authorized service representative. This chair has no user serviceable parts inside.

GROUNDING INSTRUCTIONS

This product must be grounded. If it should malfunction or break, proper grounding will reduce the risk of shock. This product has a ground conducting cord and plug. The plug must be plugged into an appropriate outlet that has been properly installed and grounded in accordance with all local codes and ordinances.

DANGER – Improper connection of the ground conduction plug can result in risk of shock. Check with a qualified electrician or service technician if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the product. If it does not fit in the outlet, have a properly installed outlet added by a qualified technician. This product is for use on a normal 120V circuit and has a grounding plug that looks like the plug illustration to the right. Make sure the product is connected to an outlet with the same configuration as the plug. Never use an adaptor with this product.



If you encounter problems while operating your Riage CS massage chair, try the suggestions below. If the issue(s) persist, flip the main power switch on the back of the chair to the Off position and remove the power plug from the outlet. Contact Infinity's technical support team at 603-910-5000 for service.

Do not disassemble or attempt to repair the massage chair yourself. Doing so will void the warranty and Infinity will not bear any responsibility for any subsequent consequences.

Problem	Possible Cause/ Solution
The massage chair is connected to a power source, but is not functioning.	<ul style="list-style-type: none"> • Check that the main power switch on the back of the chair is in the On position. • Check that the power plug is inserted properly and the power outlet is functioning properly. • Press the Power button on the remote. • Check the fuse next to the main switch in the back of the chair.
The remote is responding, but the massage chair is not functioning.	<ul style="list-style-type: none"> • The massage chair may have automatically shut down due to overheating protection devices. Please turn off the power and allow the chair to cool for 30 to 50 minutes.
My massage has stopped.	<ul style="list-style-type: none"> • Both automatic and manual programs last for 15 minutes. When the program completes, the chair turns off. • The massage chair may have automatically shut down due to overheating protection devices. Please turn off the power and allow the chair to cool for 30 to 50 minutes.
My chair stopped working.	<ul style="list-style-type: none"> • If you press ROCK in an Auto program, it will cancel all future recline movements preprogrammed in that Auto program. • The massage chair may have automatically shut down due to overheating protection devices. Please turn off the power and allow the chair to cool for 30 to 50 minutes.

Specifications

Model Technical Spec.	Riage CS
Dimension of Main Body (in)	37.83x23.4x37.83(LxWxH)
Necessary Clearance to Wall (in)	4
Net Weight (lbs)	86.9
Shipping Weight (lbs)	108.24
Max. User Weight (lbs)	Approximately 264 pounds

Model Electrical Specs.	Riage CS
Voltage	110V~ 60Hz
Fuse	50T 2A 250V (includes two)
Power Consumption	100W
Safety Standards	Type 1

Contact Infinity Massage Chairs' Technical Support Team with any questions or concerns at 603-910-5000. Our dedicated specialists will be happy to assist you!