# CARE AND MAINTENANCE INSTRUCTIONS

Fine outdoor furniture deserves exceptional care. Brown Jordan furniture can be enjoyed for many years when well maintained. For best protection, maintenance should be performed two or three times per year in low pollution areas or more frequently in high pollution areas. Please note that these durable materials can be safely cleaned as often as desired.

Note: Some suntan and sun block products may be harmful to resin, Suncloth® cushions, Versatex® mesh, and vinyl lace and strap. Do not allow such products to come in contact with any seating surfaces to avoid deep penetrating stains, which are not covered under warranty.

## FURNITURE COVERS

While most patio furniture is highly resistant to weather, furniture covers can extend the life of your seating or dining pieces, especially if the furniture is exposed to extremes of temperature or wet, salty air. If your climate has harsh winters, it is best to stow furniture inside during the coldest months.

## ALUMINUM

Wash the furniture with a solution of mild detergent and water, rinse with clear water, and dry thoroughly. Apply a fine, clear automobile wax for maximum protection against harmful ultraviolet exposure and salt air. Touch up paint is available to purchase through Brown Jordan stores and showrooms or an authorized Brown Jordan retailer.

## TEAK FURNITURE

Left alone to age, natural teak furnishings will weather to a soft, silver grey. This process will take approximately nine months, depending on the degree of sunlight and rain exposure. Imperfections, which are inherent properties of the wood, will show over time, enhancing the beauty of the furniture. In humid or wet climates, or after rains, the wood may naturally expand and contract, causing the grain to rise and hairline cracks to appear. This is to be expected with exposure to the elements and will stabilize after the initial weathering occurs.

To maintain teak furnishings, use a soft bristled utility brush and stroke lightly in the direction of the grain to remove surface dust. For more stubborn dirt, the wood may be washed with a mild solution of four parts laundry detergent or dishwashing soap to one part bleach in water, then rinsed thoroughly and allowed to dry completely. Oiling the wood may cause mildew or irregular coloring. For more details on maintaining teak please see our Teak Furniture Ownership Guide below.

#### DRIFTWOOD TEAK

Our Driftwood Teak is finished with a multi-step pigmented stain process. Dust furniture weekly to maintain the finish luster. Rinse weekly with clean water when the furniture is in or near saltwater environments. Cover furniture when not in use for extended periods of time. Prior to covering, make sure the furniture is clean and dry. To clean more thoroughly, use a soft bristle brush and mild dish soap solution. This is recommended at least once per season and before storing. If left exposed outdoors, the Driftwood finish will weather and fade over time. As this happens, the teak below the stain is exposed and will begin to weather to the same silver-grey color as natural teak. This transition can begin within one season. Full patina will usually be achieved in 3 years.

For more details on maintaining teak please see our Teak Furniture Ownership Guide below.

#### FABRIC

Fine outdoor fabrics are designed to endure years of sun, soil and moisture. Wash outdoor cushion fabrics with a solution of mild detergent and water and thoroughly rinse with clear water. Stand cushions on end and allow to air dry completely. Light stains can be removed as above. Mildew and heavy stains can be removed with a quality commercial outdoor furniture cleaner and protectant. Note: Do not dry clean or use a washing machine or dryer. Do not steam or use water at temperatures above 100°F when washing.

Note: Be careful to keep the outdoor furniture cleaner from contact with the interior cushion material of your Brown Jordan furniture, as it will cause discoloration. Do not use bleach on printed acrylic fabrics. Do not use solvent-type materials on woven vinyl, woven blend or ultra-woven blend fabrics as they will damage the yarns. Do not use chlorine-based cleaners.

#### ROPE, SUNCLOTH STRAP & LACE

For general maintenance or light cleaning, begin by vacuuming or brushing dirt off the rope, strap or lace. Apply a solution of mild detergent and warm water and allow it to soak in. Gently clean with a sponge or soft bristle brush, then rinse thoroughly with clear water and allow the material to air dry. For heavy stains or spot cleaning, apply a solution of mild detergent and warm water. Do not use stain removers. Blot the stained area with a sponge or soft cloth working inwards from the outside of the stain. Do not rub it. Once the spot is removed rinse the area to remove any soap residue. Blot any excess moisture with a dry sponge or towel. Allow the material to air dry. For stubborn or other specific stains, please contact the Brown Jordan Customer Service Department.

## CARE AND MAINTENANCE INSTRUCTIONS

## VINYL LACE

Apply a quality vinyl protectant to guard against the effects of air pollution, salt air build-up, and mildew. To remove difficult stains use rubbing alcohol applied with a soft cloth.

#### WOVEN FURNISHINGS

Woven furnishings are made of durable and weatherproof extruded polyethylene resinweave. Light stains and soils may be removed with a solution of mild detergent and water, rinsed with clear water and dried thoroughly. Mildew and heavy stains can be removed with a quality commercial outdoor furniture cleaner and protectant. Woven furnishings may not be suitable for intensely hot climates.

#### VERSATEX® & FLEX SLING

Remove light stains with a solution of mild detergent and water, then rinse with clear water and dry thoroughly. Mildew and heavy stains can be removed with a quality commercial outdoor furniture cleaner and protectant.

## **DEKTON & CERAMIC TOPS**

Dekton and ceramic table tops may be cleaned using a damp soft cloth or sponge with a mild, biodegradable detergent. If the table top is stained with soda or juice, a mild solution of not more than 1:3 bleach to water or hydrogen peroxide may be used. Whenever cleaning, always rinse thoroughly with clean water and dry completely as a final step. For stubborn or other specific stains, please contact the Brown Jordan Customer Service Department.

## GLASS-FIBER REINFORCED POLYMER (VECTOR) & GLASS TOPS

Avoid build-up of grease and stains by washing regularly with a non-abrasive sponge or soft bristle brush with a cleaning solution of 1/4 cup (2 oz.) mild biodegradable liquid soap in a gallon of lukewarm water (1000 F / 380 C). To release embedded dirt, use a vinegar and water solution (equal parts each). Rinse thoroughly with clean water and allow to air dry completely.

## TEAK FURNITURE OWNERSHIP GUIDE

## TEAK CARE & MAINTENANCE

- Dust furniture weekly to maintain the finish luster.
- Rinse weekly with clean water when the furniture is in or near saltwater environments.
- Cover furniture when not in use for extended periods of time. Prior to covering, make sure the furniture is clean and dry.
- To clean more thoroughly, use a soft bristle brush and mild dish soap solution. This is recommended at least once per season and before storing.

#### TEAK MATERIAL & FINISH

- Teak is a natural wood material with very high density and oil content. Because of those characteristics, teak will provide years of service in outdoor environments.
- Brown Jordan offers two types of teak finishes: Natural Teak and Driftwood Teak
  - a. Natural Teak:
    - i. Our Natural Teak is manufactured with no added sealers or finishes. By buffing the wood during fabrication, the natural oils come to the surface and showcase the beauty of the natural wood grain and color.
    - ii. The appearance of Natural Teak will weather to a silvery grey patina over time. This is normal and does not degrade the performance of the furniture.
    - iii. If desired, the customer can use cleaners and sealers, such as the Golden Care® line of Teak Cleaner and Teak Sealer, to maintain or restore the teak to its original color.
    - iv. New Natural Teak furniture may have spots of oil, similar to water marks, surface on the wood. Washing gently will remove the spots from the wood.
    - v. The oil may stain Fabric cushions where they rest against the furniture. This is normal and will not harm the fabric. To remove these stains, use a soft brush and Simple Green® or OxiClean<sup>™</sup> cleaners.





Natural Teak (New)

Natural Teak (1 year)

- b. Driftwood Teak:
  - i. The Driftwood finish is a multi-step pigmented stain process. As part of the application process, the wood grain is raised using mechanical abrasion. This, combined with the wood expanding and contracting with changing temperature and moisture levels, may result in hairline cracks appearing over time in the finish, the wood, and the furniture joints. These small cracks do not affect the integrity of the furniture.
  - ii. If the product finish is scratched or gouged, contact Customer Service for touch-up paint.
  - iii. If left exposed outdoors, the Driftwood finish will weather and fade over time. As this happens, the teak below the stain is exposed and will begin to weather to the same silver-grey color as natural teak. The time for this transition depends on the environment and exposure. Left uncovered, the finish can start to wear within one season. Full patina will usually be achieved in 3 years.
  - iv. Once the finish begins to weather, the original color can be maintained by performing the following:
    - 1. Use a Hose to spray the furniture (warning; do not use a power washer).
      - 2. Using a mild scrubbing pad, brush, or sponge, clean the furniture using Golden Care® Hardwood & Teak Cleaner. Scrub the surface just enough to remove any loose finish particles and dirt.
      - 3. Allow the surface to dry for 24 hours, then apply Golden Care® Instant Grey Teak Protector to the surface using a soft cloth. Allow to air dry for 24 hours. Repeat application as needed to achieve uniform color.



Driftwood Teak (New)



Driftwood Teak (1 Year)



Driftwood Teak (1 Year + Maintenance)

c. For both finish types, we recommend the use of outdoor furniture covers to protect the furniture when it is not in use for longer periods of time, keeping it looking new longer.

For questions or additional information, contact Brown Jordan Customer Service: bjcservice@brownjordan.com, 1-800-743-4252