

# Fjords warranty

Our warranty service provides the ordering and shipping of replacement components as noted:

## **10-years warranty –**

Frames. 10 years for the metal frame and all steel mechanical functions. Classic Comfort Collection, Relax Collection, Modern Living Collection and Norsk Collection (excluding reclining mechanism and power components for the Relax and Modern Living Collections).

## **5-years warranty –**

- Molded Foam, Wood components, Gas Cylinders and all Cables.
- Molded cushions are warranted against collapsing for a period of 5 years. Loss of foam resiliency should not be confused with softening of foam which results from normal wear and tear.
- No sag springs and frame for NordicREST sofas.

## **3-years warranty –**

- Relax Collection and Modern Living Collection reclining mechanisms and power components.
- NordicREST cushions and sleeper mechanisms.

## **2-years warranty –**

Leather or fabric covers.

- This is not an unlimited warranty.
- For fabric: this is a warranty against pilling or wear through only.
- For leather: this is a warranty against wear through or tearing only. It does not warrant against soiling, especially soiling caused by sweat and other body fluids.
- It does not warrant against fade or color loss.

## **1-year warranty –**

Battery for Modern Living Collection.

Notes. Consumer must go through purchasing dealer for any warranty claims. In almost every case, Fjords will work with the purchasing dealer to replace any component that has failed that is under warranty. Any other special circumstances will be agreed upon between the purchasing dealer and Fjords.

Effective: January 17, 2025