

Galanz

Model# GLOMJB19S2SWZ-10

User Manual



Thank you for purchasing a Galanz product. Please read this manual carefully for correct usage and safety, and keep for future reference. For service, support and warranty information, call 1-800-562-0738.

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IMPORTANT SAFETY INSTRUCTIONS

Precautions to avoid possible exposure to excessive microwave energy:

- 1 Do not attempt to operate this microwave with the door open because this can result in harmful exposure to microwave energy. It is important not to defeat or tamper with the safety interlocks.
- 2 Do not place any object between the microwave front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
- 3 Do not operate the microwave if it is damaged. It is particularly important that the microwave door closes properly and that there is no damage to the:
 - (a) DOOR (bent)
 - (b) HINGES and LATCHES (broken or loosened)
 - (c) DOOR SEALS and SEALING SURFACES
- 4 The microwave should not be adjusted or repaired by anyone except properly qualified service personnel.

IMPORTANT SAFETY INSTRUCTIONS

Warning

To reduce the risk of burns, electric shock, fire, injury to persons, or exposure to excessive microwave oven energy when using your oven, follow these basic safety precautions.

- 1 Read all instructions before using the oven.
- 2 Read and follow the specific: [“Precautions to avoid possible exposure to excessive microwave energy:” on page 3.](#)
- 3 This appliance must be grounded. Connect only to a properly grounded outlet. See [“GROUNDING INSTRUCTIONS” on page 5.](#)
- 4 Install or locate this appliance only in accordance with the provided installation instructions.
- 5 Some products such as whole eggs and sealed containers (closed glass jars, for example) are able to explode and should not be heated in this oven.
- 6 Use this appliance only for its intended use as described in this manual. Do not use corrosive chemicals or vapors in this appliance. This type of oven is specifically designed to heat, cook, or dry food. It is not designed for industrial or laboratory use.
- 7 As with any appliance, close supervision is necessary when used by children.
- 8 To reduce the risk of fire in the oven cavity:
 - a) Do not overcook food. Carefully monitor the appliance when paper, plastic, or other combustible materials are placed inside the oven to facilitate cooking.
 - b) Remove wire twist-ties from paper or plastic bags before placing the bag in the oven.
 - c) If materials inside the oven should ignite, keep the oven door closed, turn the oven off, and disconnect the power cord or shut off power at the fuse or circuit breaker panel.
 - d) Do not use the cavity for storage purposes. Do not leave paper products, cooking utensils, or food in the cavity when not in use.
- 9 Liquids, such as water, coffee, or tea can be overheated beyond the boiling point without appearing to be boiling. Visible bubbling or boiling when the container is removed from the microwave oven is not always present. THIS COULD RESULT IN VERY HOT LIQUIDS SUDDENLY BOILING OVER WHEN THE CONTAINER IS DISTURBED OR A SPOON OR OTHER UTENSIL IS INSERTED INTO THE LIQUID.
 - a) Do not overheat the liquid.
 - b) Stir the liquid both before and halfway through heating it.
 - c) Do not use straight-sided containers with narrow necks.
 - d) After heating, allow the container to stand in the microwave oven for a short time before removing the container.
 - e) Use extreme care when inserting a spoon or other utensil into the container.
- 10 Do not heat oil or fat for deep-frying. It is difficult to control the temperature of oil in the microwave oven.
- 11 Pierce foods with heavy skins such as potatoes, whole squash, apples, and chestnuts before cooking.
- 12 The contents of feeding bottles and baby jars should be stirred or shaken and the temperature should be checked before serving in order to avoid burns.

SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS

- 13 Cooking utensils may become hot because of heat transferred from the heated food. Potholders may be needed to handle the utensil.
- 14 Do not cover or block any openings on the appliance.
- 15 Do not store or use this appliance outdoors. Do not use this product near water, for example, near a kitchen sink, in a wet basement, near a swimming pool, or similar locations.
- 16 Do not operate this appliance if it has a damaged cord or a plug, if it is not working properly, or if it has been damaged or dropped.
- 17 Do not immerse the cord or plug in water. Keep the cord away from heated surfaces. Do not let the cord hang over the edge of a table or counter.
- 18 Use only thermometers which are specifically designed for use in microwave ovens.
- 19 Be certain the glass tray and roller rings are in place when you operate the oven.
- 20 This appliance should be serviced only by qualified service personnel. Contact the nearest authorized service facility for examination, repair, or adjustment.
- 21 When cleaning surfaces of the door and oven that come together on closing the door, use only mild, nonabrasive soaps, or detergents applied with a sponge or soft cloth.
- 22 VENTILATING HOODS:
 - a) Clean Ventilating Hoods Frequently-Grease should not be allowed to accumulate on hood or filter.
 - b) When flaming foods under the hood, turn the fan on.
- 23 Use care when cleaning the vent-hood filter. Corrosive cleaning agents, such as lye-based oven cleaners, may damage the filter.
- 24 To reduce the risk of fire and electric shock, install only above electric cooking equipment. If the over-the-cooktop microwave oven is intended to be used with either a gas or electric range, the following words or the equivalent shall be included: Suitable for use above both gas and electric cooking equipment.
- 25 This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- 26 Please note that changes or modifications of this product is not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment."
- 27 Section 15.105 Class B
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
 - Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to.

Unpacking instructions

Carefully remove the microwave from the box. Save the box as it may make installation easier.

- 1 Remove all packing materials from inside the oven cavity. However, DO NOT REMOVE THE WAVEGUIDE COVER, which is located on the right side in the oven cavity. Make sure that you have all items from the "Package contents" on page 7. Read and save the instructions.
- 2 Remove the feature sticker from the outside of the door, if there is one.
- 3 Check the oven for any damage, such as misaligned or bent door, damaged door seals and sealing surfaces, broken or loose door hinges and latches, and dents inside the cavity or on the door. If there is any damage, do not operate the oven and contact your dealer.

See the **Installation Guide** for more information.

IMPORTANT SAFETY INSTRUCTIONS

GROUNDING INSTRUCTIONS

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

Warning

Improper use of the grounding plug can result in a risk of electric shock. Consult a qualified electrician or serviceman if the grounding instructions are not completely understood or if doubt exists as to whether the appliance is properly grounded.

Electrical requirements

The electrical requirements are a 120 volt 60 Hz, AC only, 20 amp outlet. It is recommended that a separate circuit serving only the oven be provided. The oven is equipped with a 3-prong grounding plug. It must be plugged into a wall receptacle that is properly installed and grounded.

Power Supply Cord

- 1 A short power supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.
- 2 Longer cord sets or extension cords are available and may be used if care is exercised in their use.
- 3 If a long cord or extension cord is used:
 - a) The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance.
 - b) The extension cord must be a grounding-type 3-wire cord, and the longer cord should be arranged so that it will not drape over the counter top or table top where it can be pulled on by children or tripped over unintentionally.
 - c) If it is necessary to use an extension cord, use only a 3-wire extension cord that has a 3-blade grounding plug, and a 3-slot receptacle that will accept the plug on the appliance. The marked rating of the extension cord shall be equal to or greater than the electrical rating of the appliance.

Notes

- If you have any questions about the grounding or electrical instructions, consult a qualified electrician or service person.
- Galanz does not accept any liability for damage to the oven or personal injury resulting from failure to observe the electrical connection procedures.

Radio or TV interference

Should there be any interference caused by the microwave oven to your radio or TV, make sure that the microwave oven is on a different circuit. Relocate the radio or TV as far away from the oven as feasible or check the position and signal of the receiving antenna.

IMPORTANT SAFETY INSTRUCTIONS

Cookware and cooking materials

Warning

Personal Injury Hazard
Tightly-closed containers could explode. Closed containers should be opened and plastic pouches should be pierced before cooking.

Cookware and other materials must fit on the turntable. Always use oven mitts or pot holders because cookware may become hot.

Refer to the **Materials you can use** and **Materials to be avoided** tables as a guide, then test before using.

Cookware and Materials Test:

- 1 Fill a microwave-safe container with 1 cup (250 ml) of cold water, along with the cookware or materials in question.
- 2 Cook on maximum power for one minute. **Do not exceed one minute cooking time.**
- 3 Carefully feel the cookware or material. If the empty cookware or material is warm, do not use it for microwave cooking.

Materials you can use

MATERIAL	REMARKS
Aluminum foil	Use as shielding only. Small, smooth pieces can be used to cover thin parts of meat or poultry to prevent overcooking. Arcing can occur if the foil is wrinkled or too close to oven walls. The foil should be at least 1 inch (2.5 cm) away from oven walls.
Browning dish	Follow the manufacturer's instructions. The bottom of the browning dish must be at least 3/16-in. (5mm) above the turntable. Incorrect usage may cause the turntable to break.
Dinnerware	Use microwave-safe only. Follow the manufacturer's instructions. Do not use cracked or chipped dishes.
Glass jars	Always remove the lid. Use only to heat food until just warm. Most glass jars are not heat resistant and may break.
Glassware	Use heat-resistant oven glassware only. Make sure there is no metallic trim. Do not use cracked or chipped dishes.
Oven cooking bags	Follow the manufacturer's instructions. Do not close with a metal tie. Make slits to allow steam to escape.
Paper plates and cups	Use for short-term cooking/warming only. Do not leave the oven unattended while cooking.
Paper towels	Use to cover food for reheating and absorbing fat. Use with supervision for short-term cooking only.
Parchment paper	Use as a cover to prevent splattering or a wrap for steaming.
Plastic	Use only if labeled "Microwave Safe." Follow the manufacturer's instructions. Some plastic containers soften as the food inside gets hot. "Boiling bags" and tightly closed plastic bags should be slit, pierced, or vented, as indicated on the package.
Plastic wrap	Use microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow plastic wrap to touch food.
Thermometers	Use microwave-safe only (such as meat and candy thermometers).
Wax paper	Use as a cover to prevent splattering and retain moisture.

Materials to be avoided

MATERIAL	REMARKS
Aluminum tray	May cause arcing. Use a microwave-safe dish instead.
Food carton with metal handle	May cause arcing. Use a microwave-safe dish instead.
Metal or metal trimmed utensils	Metal shields the food from microwave energy. The metal trim may cause arcing.
Metal twist ties	May cause arcing and could cause a fire in the oven.
Paper bags	May cause a fire in the oven.
Plastic foam	Plastic foam may melt or contaminate the liquid inside when exposed to high temperature.
Wood	Wood will dry out when used in the microwave oven and may split or crack.

FEATURES

Features

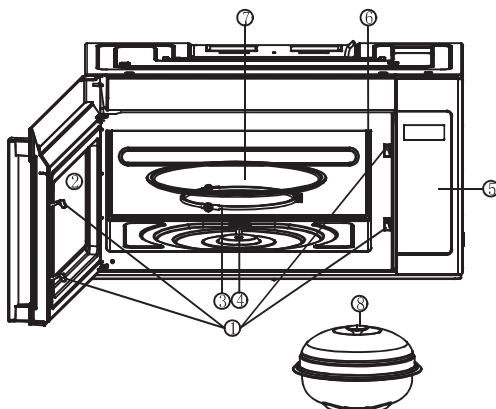
- 7 auto-cook settings
- 10 variable power level
- 1000 watts of power
- Press number pad to express cooking
- Exhaust fan with four speeds
- Hidden vent
- Task lighting
- Child lock
- 14.2-inch glass turntable

Package contents

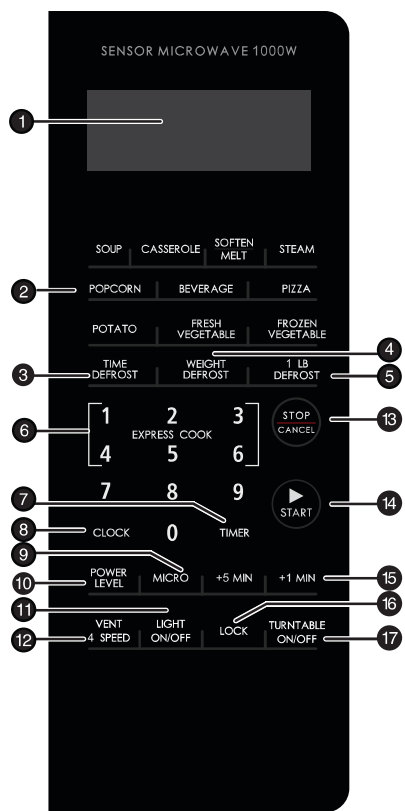
- 1.9 Cu.Ft. over-the-range microwave oven
- Steam kit
- Turntable(with ring)
- Installation hardware
- Grease filter
- Exhaust damper
- Installation Guide
- User Guide

Microwave oven

1. Door Safety Lock System
2. Oven Window
3. Plastic Roller Ring
4. Plastic Shaft
5. Control Panel
6. Wave Guide (Please do not remove the mica Sheet covering the wave guide)
7. Glass Turntable
8. Steam Kit



CONTROL PANEL



#	ITEM	DESCRIPTION
1	Display	The display includes a clock and indicators to tell you time of day, cooking time settings and cooking functions selected.
2	Sensor Cook Menus	Press to set auto cooking and sensor cooking programs.
3	Time Defrost	Use to set defrost program based on time.
4	Weight Defrost	Use to set defrost program based on weight.
5	1 LB Defrost	Press to defrost frozen food quickly.
6	Number	Press number buttons to enter cooking time, power level or weight and you can set express cooking program by pressing 1~6 button.
7	Timer	Press to set timer function.
8	Clock	Press to set clock time.
9	Micro	Press to set microwave cooking program.
10	Power Level	Press this button to set cooking power level.
11	Light On/Off	Press to set the controls of the light outside the oven.
12	Vent 4 Speed	Press this button to change vent speed.
13	Stop/Cancel	Press once to temporarily stop cooking, or twice to cancel cooking altogether.

STEAM KIT INSTRUCTION

#	ITEM	DESCRIPTION
14	Start	Press to start the oven.
15	+5 min/+1 min	Press to add time.
16	Lock	Use to set child lock.
17	Turntable On/Off	Press to turn on/off the turntable.

Steam kit dimension

Product Name	Multi-function Steam Kit
Model Number	QZ2550DA
Volume	Around 0.6Gal (2.5L)
Dimension(D×H)	10.2×6.4 in. (258mm×163mm)
Net Weight	1.1LB (0.5kg)
Suitable Output Power Range	700W-1000W
Temperture	4°F to 248°F(-20 C -120 C)

Notes

- Only suitable in the microwave>=0.7cu.ft.
- Please always use the steam kit with water.

Name of accessories

- Stainless steel lid
- Steam kit base
- Steam basket
- Silica ring

Preparation before using

- 1 Please check all the components. Please do not use if any component is missing or damaged.
- 2 Please make sure the screw on the carry handle is tight before using. Please twist the screw if it is loose.
- 3 Please make sure the silica ring is properly fitted. Please do not use the steam kit without the silica ring.
- 4 Please clean the steam kit after using.
- 5 Please carefully read the instruction before using this steam kit.

SETTING UP YOUR MICROWAVE OVEN

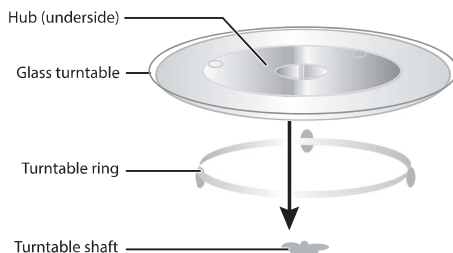
Cautions

- 1 Please add water into the steam kit base before using. Please always use the steam kit with water.
- 2 You can directly put the food onto the stainless steel basket.
- 3 If you see any sparking or hear sparking noise, please immediately stop the microwave and stop using the steam kit.
- 4 Please place the steam kit in the center of turntable. This avoids the steam kit from hitting the walls of the cavity
- 5 Please do not continually use for over 30 minutes.
- 6 After cooking and removing the steam kit from the microwave, please be aware of hot steam escaping from the steam kit.

Setting up your microwave oven

See the Installation Guide (included in your box) to install and set up your microwave.

Installing the turntable



Notes

- Never place the glass tray upside down. The glass tray should never be restricted.
- Both the glass tray and turntable ring must always be used during cooking.
- Always place all food and containers of food on the glass tray for cooking.
- If the glass tray or turntable ring cracks or breaks, contact your nearest authorized service center.

- 1 Place the turntable ring in the round depression in the bottom of the microwave oven so that it turns freely.
- 2 Place the glass turntable (flat side up) on the turntable ring so that the hub engages the turntable shaft in the bottom of the oven. The glass turntable should not turn freely when it is correctly installed.

OPERATION INSTRUCTION

Setting the Clock

This is a 12 or 24 hour clock. In standby mode, press **CLOCK** pad once to choose 12 hour clock and if you want to choose 24 hour clock , press **CLOCK** pad again.

Example 1: suppose you want to set the clock to 5:00 p.m. on 12 hour clock.

- 1 In standby mode, press **CLOCK** button once.
- 2 Press number pads 5,0,0, the display will show"05:00"
- 3 Press **CLOCK** button once. The display will show "SELECT 1-AM 2-PM" .
- 4 Press number buttons "2" . "PM 5:00" will display.

Example 2: suppose you want to set the clock to 5:00 p.m. on 24 hour clock.

- 1 In standby mode, press **CLOCK** button twice.
- 2 Press number pads 1,7,0,0, the display will show"17:00"
- 3 Press **CLOCK** button to confirm.

Notes

During cooking, you can press **CLOCK** pad to check the clock.

Timer

- 1 In standby mode, press **TIMER** button once.
- 2 Use the number buttons to enter time.
- 3 Press **START** button

Notes

Once you have set the timer function, in either cooking or standby mode, you can check the countdown by press **TIMER** button and you can press **STOP/CANCEL** to cancel the timer function when the display shows timer time. When the countdown ends, the buzzer will beep to remind you.

Express Cooking

In standby mode, press a number button (1, 2, 3, 4, 5 or 6) once, the system starts the cooking program directly with the corresponding time (respectively 1 minute, 2 minutes, 3 minutes, 4 minutes, 5 minutes and 6 minutes). The microwave oven will start to cook at full power level.

Microwave Cooking

- 1 In standby mode, press **MICRO** pad once.
- 2 Use the number pads to enter cooking time. The longest time is 99 minutes and 99 seconds
- 3 Press **POWER LEVEL** pad once, and then use the number pads to enter power level.
- 4 Press **START** pad to confirm.

Use number button choose cooking power level			
Press Number button	Power level (Display)	Press Number button	Power level (Display)
1、 0	100% (PL-100)	4	40% (PL-40)
9	90% (PL-90)	3	30% (PL-30)
8	80% (PL-80)	2	20% (PL-20)
7	70% (PL-70)	1	10% (PL-10)
6	60% (PL-60)	0	0% (PL- 00)
5	50% (PL-50)		

Notes

During cooking, you can press **POWER LEVEL** button to check the power level, and you can adjust the power level by pressing number buttons when the display shows the power level.

Sensor Cook

For Casserole, Pizza, Potato, Fresh Vegetable or Frozen Vegetable:

The sensor features detect the increasing humidity released during cooking. The oven automatically adjusts the cooking time to various types and amounts of food.

- 1 In standby mode, press **CASSEROLE, PIZZA, POTATO, FRESH VEGETABLE** or **FROZEN VEGETABLE** button once.
- 2 Press **START** button to start.

Menu	Weight/Serving	Maximum Time
CASSEROLE	4 oz-2lb	8:45
PIZZA	5-16 oz	3:45
POTATO	1-3 servings(6~8 oz/serving,)	15:45
FRESH VEGETABLE	5-24 oz	10:45
FROZEN VEGETABLE	5-24 oz	15:45

Notes
After cooking for a period of time, the system will detect whether there is error. If there is error, for example, the sensor short circuit or open circuit, the system will stop automatically with the display showing "E-5", beeps sound until press"STOP/CANCEL" pad.

Steam Cook

For Egg, Carrots, Broccoli or Rice:

- 1 In standby mode, press the **STEAM** button once.
- 2 Press number button 1~4 to choose food type.
- 3 Press **START** button to start cooking.

Press number	Menu	Weight/Serving	Time
1	EGG	1-8 servings	15:00
2	CARROTS	4-10 oz	15:00
3	BROCCOLI	4-8 oz	9:00
4	RICE	1-3/2 cup	30:00

Weight Defrost

The oven allows you to defrost food based on the weight entered by user. The defrosting time and power level are automatically set once the food weight is entered. The frozen food weight ranges is 1-96 oz.

- 1 In standby mode, press **WEIGHT DEFROST** button once.
- 2 Press number button to enter food weight.
- 3 Press **START** button to confirm.

Time Defrost

- 1 Press **TIME DEFROST**. The display will shows "ENTER TIME" and "DEF"
- 2 Use the number pad to enter the defrosting time you want. The time range must be between 00:01 and 99:99
- 3 Press **START** to start defrosting. The remaining cooking time is displayed.

OPERATION INSTRUCTION

1LB Defrost

This feature allows you to defrost food quickly.

- 1 In standby mode, press **1LB DEFROST** button once.
- 2 Press **START** button to confirm.

Notes	
• During defrost, the oven will sound beep and pause to remind user to turn the food over, after that, press START button to resume. • Use small smooth strips of aluminum foil to cover edges and thinner sections of the food.	

Auto Cook

Soup, Popcorn, or Beverage:

- 1 In standby mode, press the **SOUP, POPCORN, or BEVERAGE** button once.
- 2 Use number button "1","2" or "3" to select food weight or servings.
- 3 Press **START** button to confirm.

Menu	Press number	Weight/Serving	Time
SOUP	1	1 bowl	2:30
	2	2 Bowls	3:40
	3	3 Bowls	4:50
POPCORN	1	3.5 oz	2:05
	2	3 oz	2:00
BEVERAGE	1	1 cup	1:30
	2	2 cups	2:40
	3	3 cups	3:50

Soften Butter, Melt Butter, Soften Ice Cream, or Soften Cheese:

- 1 Press the **SOFTEN/MELT** button repeatedly to select food type.
- 2 Press **START** button to confirm.
- 3 Use number button "1" or "2" to select food weight or servings.
- 4 Press **START** button to confirm.

Menu	Press SOFTEN/MELT	Press number	Weight/Serving	Time
SOFTEN BUTTER	Once	1	1 stick	1:20
		2	2 sticks	1:40
MELT BUTTER	Twice	1	1 stick	1:20
		2	2 sticks	1:40
SOFTEN ICE CREAM	3 times	1	4 oz	0:45
		2	8 oz	1:00
SOFTEN CHEESE	4 times	1	4 oz	1:00
		2	8 oz	1:30

Light Control

This feature is designed for the convenience of doing things outside the oven. To turn on the light at the bottom of the oven, press **LIGHT ON/OFF** button

Press LIGHT ON/OFF button	Display
Once	HIGH
Twice	LOW
3 times	OFF

Vent Fan Control

Your oven can be used as a range hood. When it is turned on, the fan motor starts filtering out smoke, odors, and grease generated from cooking.

In standby mode, the vent fan is manually control, continuous press **VENT 4 SPEED** can choose five cycle gears:

Press VENT 4 SPEED button	Display
Once	BOOST
Twice	HIGH
3 times	MEDIUM
4 times	LOW
5 times	OFF

Notes

When you turn on the fan on the boost wind and start cooking , it has five gears(Boost/High/Medium/Low/Off) can be switched in the first 15 minutes. During 15 minutes to 18 minutes, there are four gears (High/Medium/Low/Off) can be switched. The rest of the time runs to the end of cooking in the Medium gear. Medium/Low/Off can be switched.

Turntable Control

Usually, the turntable works. But the user can set the turntable to stop spinning by press **TURNTABLE ON/OFF** button.

Press TURNTABLE ON/OFF button.	Display
Once	TURNTABLE OFF
Twice	TURNTABLE ON

Notes

In the setting of microwave cooking, press "**TURNTABLE ON/OFF**" to preset the state of the turntable. This setting is only effective for microwave cooking this time. If microwave cooking is finished or cancelled, the rotary table will be in the default working state next time it enters the cooking state. Auto cook, Steam cook, Sensor cook and defrost do not support press **TURNTABLE ON/OFF** button to set the state of the turntable during setup.

Add Time

During cooking, simply press the **+5 Min** or **+1 Min** button repeatedly to add cook time 5 minutes or 1 minutes. The longest cooking time is 99 minutes and 99 seconds.

Notes

Auto cook menus, sensor cook menus, steam menus and defrost can't be added cooking time.

Multi Stage Cooking

Your oven can be programmed for up to 2 microwave cooking sequences. For example, you need to set the first 3 minutes and 12 seconds for 80% power level and the second 4 minutes and 56 seconds for 50% power level. The operation is as follows:

- 1 In standby mode, press **MICRO** button once, press number button '3,1,2' to enter the time, and press **POWER LEVEL** button once, press number button '8' to enter the power level. Do not press **START** button.
- 2 Next press **MICRO** button once, press number button '4, 5, 6' to enter the time and press **POWER LEVEL** button once, press number button '5' to enter the power level.
- 3 Press **START** to start.

Notes

Express cooking, auto cook, sensor cook, steam cook and defrost cannot set in multi stage cooking program.

Button Closed Protection

In any state, if any button on the control panel is being pressed for 60 seconds, the program stops working immediately, the display shows "FAIL" and the system will sound beep. If the button keeps pressing, beep will sound every one minute. Any button is invalid at this time. After troubleshooting, press the **STOP/CANCEL** button to return standby mode.

Child Lock

The child lock prevents unsupervised operation by children and this program only works in standby mode

- 1 To set: In standby mode, press and hold **LOCK** more than 3 seconds, then a beep will sound, "LOCK ON" appears on the display for 3 seconds and lock indication will light. In the lock state, all buttons are disabled.
- 2 To cancel: Press and hold **LOCK** for more than 3 seconds, then a beep will sound, "LOCK OFF" appears on the display and lock indication comes off.

CLEAN AND CARE

Cleaning the outside of your microwave

Exterior

The outside surface is precoated steel and plastic. Clean the outside with mild soap and water, then rinse and dry with a soft cloth. Do not use any type of household or abrasive cleaner.

Door

Wipe the window on both sides with a damp cloth to remove any spills or spatters. Metal parts will be easier to maintain if wiped frequently with a damp cloth. Avoid the use of spray and other harsh cleaners as they may stain, streak, or dull the door surface.

Control panel

If the control panel is dirty, open the microwave door before cleaning. Wipe the panel with a cloth dampened slightly with water only. Dry with a soft cloth. Do not scrub or use any sort of chemical cleaners. Close the door and press **Stop** to clear any buttons you may have pressed.

Cleaning the inside of your microwave

Interior

Wipe with a soft cloth and warm water. Do not use abrasive or harsh cleaners or scouring pads. For baked-on food, use baking soda or a mild soap, then rinse thoroughly with hot water.

Waveguide cover

The waveguide cover is located on the ceiling inside the microwave cavity. It is made from mica so requires special care. Keep the waveguide cover clean to assure good microwave performance. Carefully wipe with a damp cloth any food spatters from the surface of the cover immediately after they occur. Built-up splashes may overheat and cause smoke or possibly catch fire. DO NOT REMOVE THE WAVEGUIDE COVER.

Removing odors

Occasionally, a cooking odor may remain in the microwave. To remove, combine one cup water, grated peel and juice of one lemon, and several whole cloves in a two-cup glass measuring cup. Boil for several minutes using 100% power, then let it cool in the microwave. Wipe the interior with a soft cloth.

Turntable and turntable support

Remove the turntable and turntable support and wash them in mild, sudsy water. For stubborn stains, use a mild cleanser and non-abrasive scouring sponge. You can also wash them in the top rack of a dishwasher.

The turntable motor shaft is not sealed, so excess water or spills should be wiped up immediately.

Cleaning and replacing the filters

Cleaning the grease filters

Clean the filters at least once a month. Never use the fan or microwave without the filters in place.

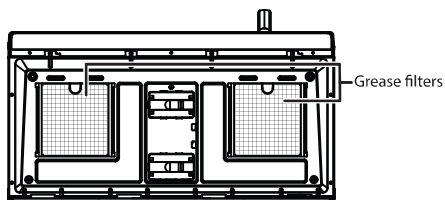
- 1 Pull down slightly on the tab toward the front of the microwave to remove the filter. Repeat for the other filter.
- 2 Soak the filter in a sink or dish pan filled with hot water and detergent.

CAUTION

DO NOT use ammonia or other alkali. They will react with the filter material and darken it.

- 3 Agitate and scrub the filter with a brush to remove embedded dirt.
- 4 Rinse thoroughly and shake dry.
- 5 Replace by fitting the filter back into the opening.

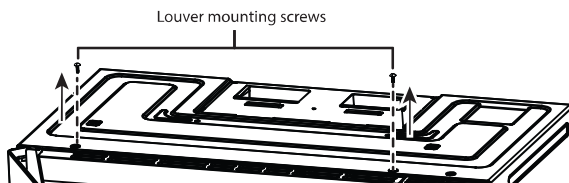
BOTTOM



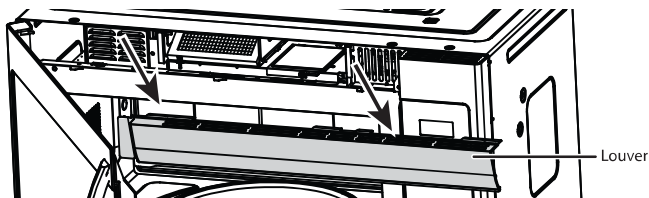
Replacing the charcoal filter

A charcoal filter is used for nonvented, recirculated installation. The filter should be changed every 6 to 12 months depending on use.

- 1 Disconnect power to the microwave at the circuit breaker or by unplugging it.
- 2 Remove the louver mounting screws from the top center of the louver, then push down on the tabs at each end of the louver to disengage it.

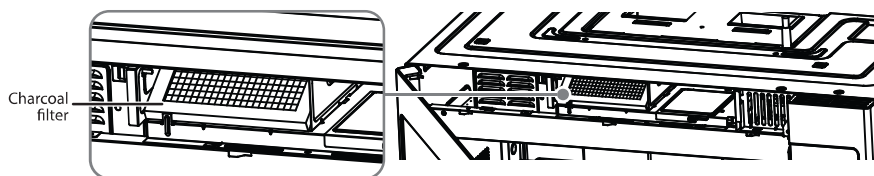


- 3 Pull the louver away from the unit.

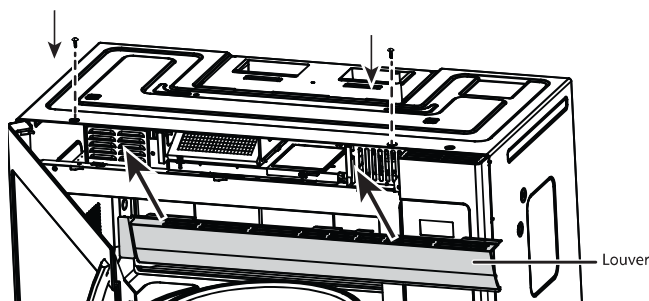


CLEAN AND CARE

- 4 Replace the charcoal filter. Make sure that the wire mesh is visible from the front.



- 5 Carefully push the louver back into place and replace the louver mounting screws.



Changing the light bulbs

Countertop light (exterior)

- 1 Disconnect power to the microwave at the circuit breaker or by unplugging it.
- 2 Remove the screw holding the light cover in place, then remove the light cover.

CAUTION

The light cover may become very hot. Do not touch the glass when the light is on.

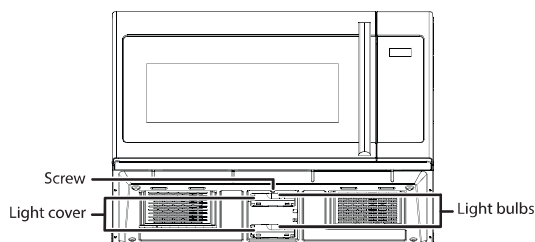
- 3 Remove the old light bulb, then replace with a new bulb.

CAUTION

Do not use a bulb larger than 30 watts.

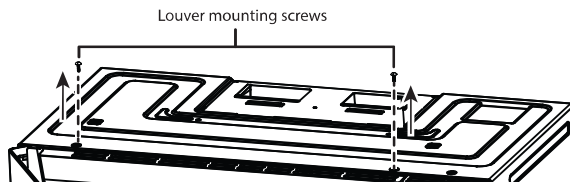
- 4 Replace the light cover and secure it with the screw.

BOTTOM

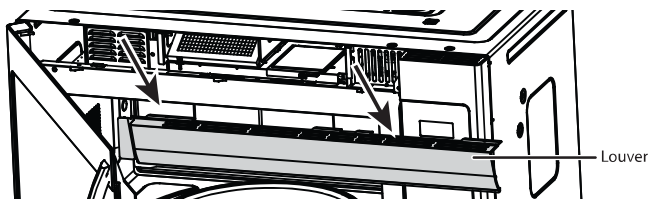


Microwave light (interior)

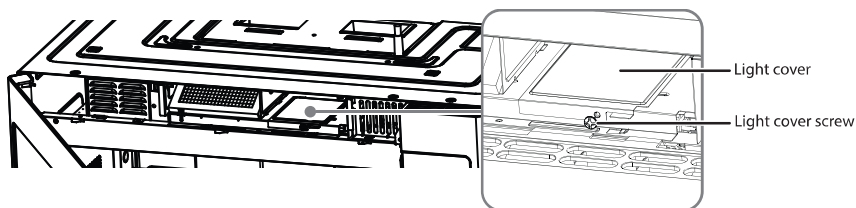
- 1 Disconnect power to the microwave at the circuit breaker or by unplugging it.
- 2 Remove the louver mounting screws from the top center of the louver, then push down on the tabs at each end of the louver to disengage it.



- 3 Pull the louver away from the unit.



- 4 Open the light cover located behind the filter by removing the light cover screw, then carefully pulling up on the front edge.

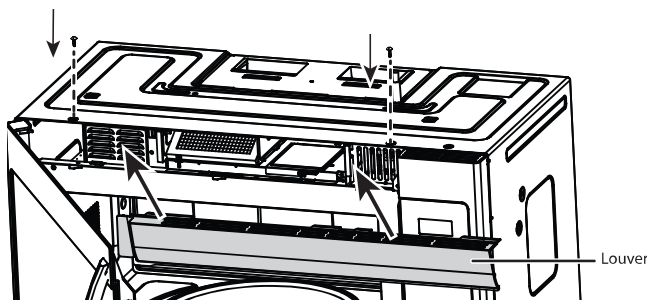


- 5 Remove the old light bulb, then replace with a new bulb.

CAUTION

Do not use a bulb larger than 30 watts.

- 6 Replace the microwave light cover by carefully pushing it into place.
- 7 Push the louver back into place and replace the louver mounting screws.



TROUBLESHOOTING

If you have a problem with your microwave, review the following chart for a possible solution. If the microwave still does not work properly, contact the nearest authorized service center.

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
Microwave will not start	The electrical cord is not plugged in.	Plug in the electrical cord.
	The door is open.	Close the door and try again.
	The wrong operation is set.	Check the instructions and try again.
Arcing or sparking in the microwave	You are attempting to use incorrect materials in the microwave.	Use only microwave-safe materials.
	You are attempting to use the microwave when it's empty.	Do not operate the microwave when it's empty.
	Spilled food remains in the microwave.	Clean the microwave with a wet towel.
Unevenly cooked foods	You are attempting to use incorrect materials in the microwave.	Use only microwave-safe materials.
	The food is not defrosted completely.	Defrost the food completely before attempting to cook it.
	The cooking time or power level is not adequate to cook the food.	Use the correct cooking time and power level.
	The food is not turned or stirred.	Turn or stir the food.
Overcooked foods	The cooking time or power level is not adequate to cook the food.	Use the correct cooking time and power level.
Undercooked foods	You are attempting to use incorrect materials in the microwave.	Use only microwave-safe materials.
	The food is not defrosted completely.	Defrost the food completely before attempting to cook it.
	The cooking time or power level is not adequate to cook the food.	Use the correct cooking time and power level.
	The microwave ventilation ports are blocked or restricted.	Make sure that the ventilation ports are not blocked or restricted.
Improper defrosting	You are attempting to use incorrect materials in the microwave.	Use only microwave-safe materials.
	The cooking time or power level is not adequate to cook the food.	Use the correct cooking time and power level.
	The food is not turned or stirred.	Turn or stir the food.
The vent fan turns on by itself	This protects the microwave from excessive temperatures.	Your microwave is operating normally. The fan cannot be turned off manually during this time.

Specifications

Model	GLOMJB19S2SWZ-10
Rated Voltage	120V/60Hz
Rated Input Power	1500W
Rated Output Power	1000W
Microwave Capacity	1.9 cu.ft
Turntable Diameter	14.2 (inch)
External Dimensions(W×H×D)	29 ⁷ / ₈ x 17 ⁷ / ₁₆ x 16 ⁷ / ₈ inch
Internal Dimensions((W×H×D)	22 ¹ / ₄ x 14 ⁷ / ₈ x 10 ¹⁵ / ₁₆ inch

PRODUCT WARRANTY

This warranty applies to products sold by Galanz Americas in the U.S. This warranty is in lieu of any other warranty and expressly applies to the individual product only.

Galanz product is warranted for one year following purchase for defects in material and workmanship. **Please save your receipt as proof of purchase is required to make a warranty claim.** During this period, we will provide the replacement cost of this product, a replacement or the equivalent, or repair per our discretion.

The warranty can not be transferred through resale, including the resale through a 3rd party unauthorized retailer and is only bestowed up on the original consumer purchaser upon purchase from an authorized retailer.

■ **This warranty does not cover and excludes damage or defects caused by:**

- Consumer misuse
- Abuse
- Neglect including the failure to clean and/or provide adequate regular maintenance as outlined in the user manual
- Commercial use
- Subjecting the product to any voltage outside the specified range
- Loss of parts
- The affixing of any attachments not provided with the product
- Accident
- Use in a manner not intended and outlined in the user manual.

■ Any subsequent damages caused by the above listed exclusions will not be covered and any claims determined to meet the above exclusions will be denied. All liability is limited to the purchase price and does not include any:

- Retail offered extended warranties
- Tax
- Other charges(including postage to send required materials)
- Incidental and/or consequential damages associated with the product in question.

Every implied warranty, including any statutory warranty of merchantability or fitness for a particular purpose is disclaimed except to the extent prohibited by law, in which case such warranty is limited to the duration of this written warranty. This warranty gives you specific legal rights. You may have other legal rights that vary depending on where you live. Some states do not allow limitations on implied warranties or special, incidental, or consequential damaged, so the above limitations may not apply to you.

If you have a claim under this warranty, please call our Customer Service number:
1-800-562-0738.

For faster service, please have the model number, serial number, and receipt ready for the operator to assist you.

WARRANTY REGISTRATION

Please mail this warranty card to the address below within 30 days of purchase. **Galanz Americas, 55 Challenger Road, Suite 503, Ridgefield Park, NJ 07660.**

PLEASE PRINT CLEARLY.

Name _____

Address _____

City _____

State _____ ZIP _____

Phone _____ Email _____

Model Number _____

Serial Number _____

Purchase Location _____

You must attach a copy of your purchase receipt to validate your registration.

Galanz