

WARRANTY

COLLECTION PEL

- **5 years** : Metal Frame
- **1 year** : Fabrics, cover materials and ball bearing system

COLLECTION NEO

- **2 years** : Metal frame
- **2 years** : Electric motor (if applicable)
- **1 year** : Battery (if applicable)
- **1 year** : Cushioning, stuffing, upholstery, ball bearing system and other parts

COLLECTION AGE

- **1 year** : Metal frame
- **1 year** : Cushioning, stuffing, upholstery, ball bearing system and other parts

COLLECTION EKO

- **1 year** : Metal frame
- **1 year** : Cushioning, stuffing, upholstery, ball bearing system and other parts

From the original date of purchase of the item, only upon presentation of the receipt, and applies to all factory defects as well as the following components: The metal frame of a gliding chair (warranty of the metal frame will be upheld provided that the original cushion is still attached), the metal frame of a footstool, the rotation system, the reclining system, the ball bearing system, seams, fabric, leather, upholstery and urethane foam.

The following parts are covered by the warranty for a period of one (1) year from the original date of purchase of the item: Ball bearing system, seams, fabric, leather upholstery and urethane foam.

This warranty does not cover commercial and industrial use or accidental damage such as burns, spilled liquids, tears, or excessive friction. It also does not cover grinding due to a lack of grease or overly tightened side panels. As this chair is sold partially assembled and the instructions to complete the assembly are clearly indicated, no warranty applies if problems arise as a result of incorrect assembly of the chair.

PEL International's commitment under this warranty is to repair or replace any defective part after verification and approval by the customer service department. Should you have questions or need to submit a warranty claim, please contact your PEL International product dealer.