

INFINITY[®]

MASSAGE CHAIRS

User Manual

**SOLSTICE[®] DELUXE
MASSAGE CHAIR**

Welcome to

INFINITY®

THE ULTIMATE MESSAGE EXPERIENCE

Thank you and congratulations on purchasing an Infinity Massage Chair – you've made a great choice.

With over a decade of experience designing, building and servicing message chairs, Infinity takes pride in every chair sold, including yours. We are here for you. The US-based Customer Care team can be reached at (603) 910-5000 or visit us online at www.infinitymassagechairs.com and find valuable self-service resources under the SUPPORT tab, including electronic copies of all documents and video tutorials.

Inside this manual, you will find everything you need to setup and safely enjoy your chair. Please review the entire manual, including all safety information, before assembling or using your chair. If you are assembling the chair yourself, please see the Assembly Guide next and reference the online assembly video.

For convenience, we've also created a Quick Start Guide. We suggest you keep it near the chair as a tool to get to know all the features of your new chair.

Get ready to sit back, relax and enjoy the Ultimate Massage Experience.

Warranty Registration

Register your product at www.infinitymassagechairs.com/warranty to ensure it is in our system. This will simplify the warranty process should you ever need it.

Alternatively, scan the QR code to go directly to the URL above.



SCAN CODE

Assembly Video

Before assembling your chair, watch an assembly video at: www.infinitymassagechairs.com/assembly-tutorials

Alternatively, scan the QR code to go directly to the URL above.



SCAN CODE



@infinitymassagechairs



@infinity_chairs



@infinitymassagechairs

We know you can't wait to sit in your new Infinity Massage chair! Take a picture of you enjoying the ultimate message experience and make sure to tag us on social media with the hashtag #infinitymassagechairs

Table of Contents

Your Chair			
Chair Features	4	Airbag Region	16
External Structure	5	Airbag Intensity Adjustment	16
Before Getting Started		Chair Adjustments	17
Installation Site	6	Weightless Zero Gravity Recline	17
Clearance Space for the Chair	6		
Floor Protection	6	Settings	
Move Methods	7	System	18
Connect to Power	7	Voice Demo	18
Chair Setup		Sleep Mode	18
Main Power Switch	8	Bluetooth	18
Adjust Pillow	8	Language	18
Increase Intensity of Massage – Manually	8	Voice Volume	18
TrueFit® Body Scanning	8	Beep Volume	18
Getting out of the Chair	9	Brightness	18
Chair Entry and Exit Hazards	9	Chromatherapy Light	19
		Wireless Charging Pad	19
		+ USB-C Charging Station	
Taking Control		Smart Dial	19
Tablet Layout	10		
Tablet Operation	11	Staying Safe	20
Auto Programs	12	Fixing Issues	
Controls for Auto Programs	13	Troubleshooting	23
		Specifications	23
Set Your Environment		Frequently Asked Questions	24
Manual Mode	14	Warranty	25
Mode	14		
Position	14		
Speed	14		
Heat	15		
Foot Rollers	15		
Width	15		
Controls for Manual	15		
Timer Adjustment	15		
Shoulder Adjustment	15		
Position Adjustment	15		
Width Adjustment	15		
Foot Rollers Adjustment	16		
Mechanism Speed Adjustment	16		
Air Intensity Adjustment	16		
Heat Adjustment	16		
Air Zone Adjustment	16		
Controls Screen Settings	16		
Air Settings	16		



Warning! Read important safety information found on page 20 before using or operating chair.

Your Chair

Chair Features

Zero Wall Fit™ Space-Saving Technology



See page 6

TrueFit™ Body Scanning



See page 8

Touch Screen Tablet



See page 10

Lumbar Heat



See page 13

Dual Reflexology Foot Rollers



See page 13

Manual Massage



See page 14

Weightless Zero Gravity Recline



See page 17

Bluetooth® Speakers



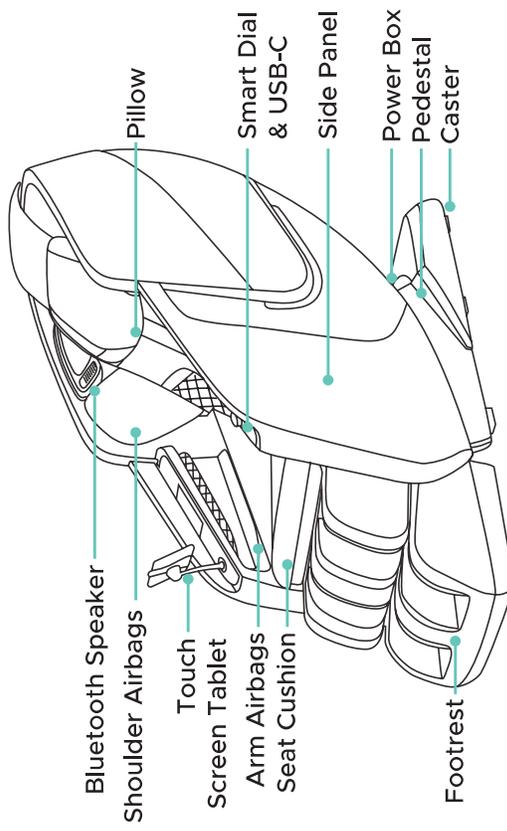
See page 18

USB-C Charging Port



See page 19

External Structure

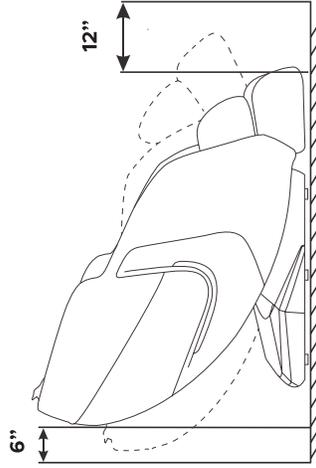


Before Getting Started

Installation Site

Clearance Space for the Chair

- 6" clearance for the recline of the backrest; 12" clearance for the extension of footrest and sliding forward of the chair.
- Keep it 3 feet away from the TV, radio or other audio & video appliance to avoid signal interference.



CAUTION

- Keep the distance between the power socket and power switch within 60" to avoid damage of power cord while massage chair sliding forward.

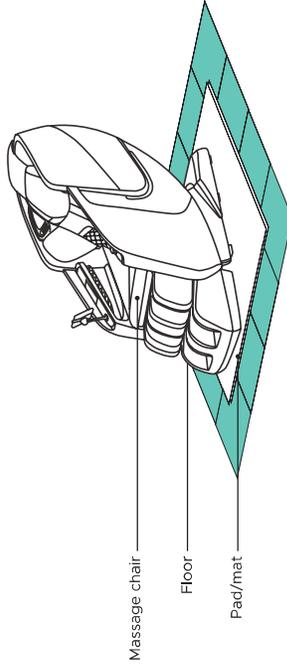
- Straighten the power cord while in use to avoid tangle or damage.

WARNING

- To avoid serious injury or death, before sliding chair forward or backward check to make sure area is clear of children, pets, or obstacles.

Floor Protection

To protect ANY floor type, hard surface or carpeted, from scratches or other markings, place the chair on a pad or mat that extends from under the footrest to the rear of the chair.

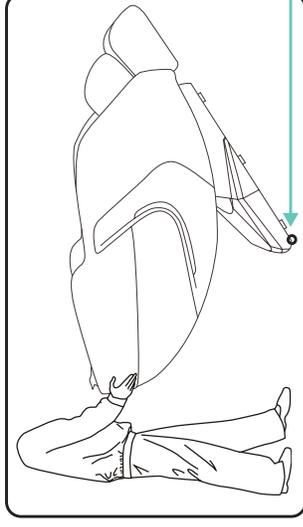


WARNING

- Do not use the massage chair in high moisture environment such as near a swimming pool or bathroom to prevent electric shock accident.
- Please keep the massage chair away from heated surfaces to prevent fire hazard or damage to the product.

Move Methods

Apply pressure to the back of the massage chair from behind to pivot on the chair's casters. Have a second person up front guide the footrest until in the correct position. Maintain clearances as mentioned above. Gently lower into place. Do not push or pull on the side arms.



CAUTION

- Do not move the chair when there is a user inside.
- Chair is heavy. Use caution and get assistance when lifting to avoid injury. Do NOT lift chair by footrest or armrests to avoid damage to product.

Connect to Power

Plug into a 120V grounded outlet.

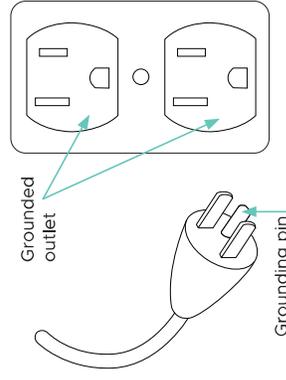
WARNING

Grounding Instructions

To avoid risk of electrical shock, turn power switch off before plugging unit into electrical outlet. Use only with properly grounded outlet (3 prong). Do not plug into ungrounded outlet.

WARNING - Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product - if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This product is for use on a nominal 120-V circuit and has a grounding plug that looks like the plug illustrated. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.



Earthing

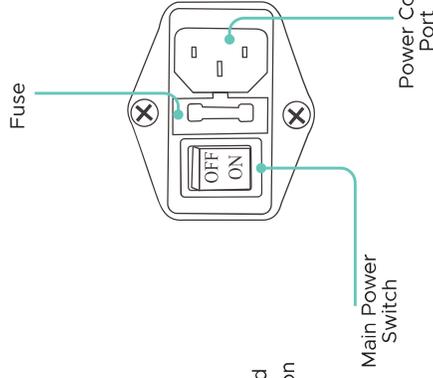
This massage chair is a Class 1 electrical appliance. Make sure to use a grounded outlet to the grounded power supply circuit and a properly installed earth grounding rod with ground connection, to avoid electric shock.

Chair Setup

Getting Comfortable

Main Power Switch

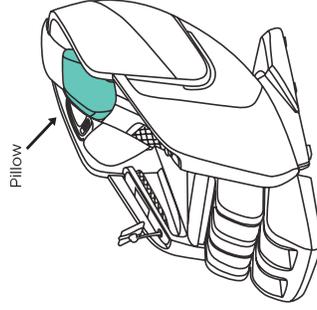
To power up the chair, flip the main power switch located on the back of the base of the chair to 'ON'. Ensure the electrical cord is connected to a 120V grounded outlet and plugged into the power cord port located on the back of the base of the chair.



- To avoid possible damage to product or injury to unsupervised children, always turn off power switch and unplug message chair from electrical outlet immediately after use.
- When not in use for a long period of time, we recommend that the chair be covered, the power cord be coiled and that the unit be placed in an environment free of dust and moisture.

Adjust Pillow

Take a seat in the chair and take note of where the pillow rests on your neck. Adjust the pillow so that it rests comfortably in the arch of your neck.



Increase Intensity of your Massage - Manually

To make the massage more intense, remove the pillow between you and the massage mechanism in the seat back. To remove the pillow, simply unzip the zippers.

TrueFit® Body Scanning

After starting any auto program, the chair will automatically begin scanning your body, mapping your back, shoulders, and neck. During this process it is important to remain seated back into the chair without lifting your head. If fine tuning is needed just after your body scan, wait for the **shoulder adjust prompt** to appear and then use the **Back Adjustment "+"** and **"-"** buttons to move the massage rollers up or down for the perfect shoulder kneading position.

Smart tip: To increase intensity in the neck and shoulder region, flip the pillow up so you lay directly on the seat back pad.

TrueFit® Body Scanning



Getting Out of The Chair

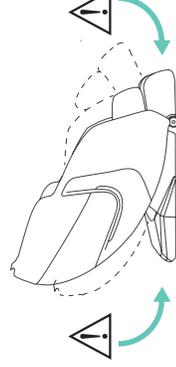
To easily exit the chair at any time, press the **POWER** button on the lower bottom of the touch screen tablet to restore the chair to the upright position. Alternatively, you can also press and hold the smart dial power button, found on the left arm panel until the chair starts resetting.

WARNING! Check to make sure children and pets are clear of chair **before** pressing power button to return chair to upright position.

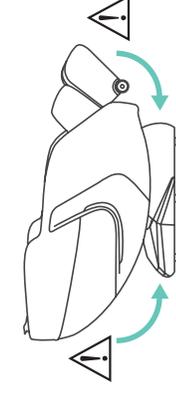


Chair Entry and Exit Hazards

WARNING! The areas under the footrest and behind the back rest are potentially dangerous for a child or pet. The chair back is heavy and reclines with force. A small child or pet located behind the chair could be crushed as chair is reclined resulting in serious injury or death. When chair is reclined, small children or pets who have crawled under the leg rest may not be visible to the user and could be crushed when leg rest is lowered or when chair is returned to upright position. **To avoid serious injury or death, check these areas carefully before reclining, lowering leg rest, or returning chair to upright position.**



Make sure to check for children or pets **between the chair back and the base of the chair** before entering zero gravity recline.



Make sure to check for children or pets **underneath the footwell** before exiting zero gravity recline and returning to upright position.

Taking Control

Tablet Layout



Tablet Operations

- 1. Home Screen** – Easily navigate the Home Screen with quick-access buttons for Auto Programs, Manual Settings, Air Massage, Chair Adjustments, and System Settings.
- 2. Auto Programs** – The Auto Program screen features 12 expertly choreographed massage sessions, each designed to deliver targeted relief with one-touch convenience.
- 3. Manual** – Gives you complete control to personalize your massage experience—adjust air intensity, roller speed, lumbar heat, zones, time, shoulder position, roller width, foot roller speed, and more with precision.
- 4. Auto Program (Settings)** – Lets you customize your massage by adjusting air intensity, roller speed, lumbar heat, air zones, massage time, shoulder position, and foot rollers; enhancing comfort during any preset program.
- 5. Manual (Settings)** – Offers full control with options to adjust body modes, roller position, speed, lumbar heat level, foot roller speed, and the width of the back massage mechanism.
- 6. Air Settings** – Lets users target specific air zones—Full, Upper, Lower, or Off—while customizing intensity levels for a personalized and soothing compression massage experience.
- 7. Adjustments** – Users tap arrows to raise or lower the footrest and backrest, they may also select from three preset Zero Gravity recline positions for optimal comfort and weightlessness.
- 8. System (Settings)** – Offers easy control to toggle voice demo, sleep mode, Bluetooth, language, voice and beep volume, and adjust the tablet's screen brightness for a personalized experience.

Taking Control

Auto Programs

Begin by selecting the AUTO icon on the main screen to access the Auto Program Menu. Browse and tap any of the 12 built-in massage routines to begin your session.



Program	Description
Demo	A quick showcase of the chair's capabilities, cycling through various massage techniques and features in just a few minutes.
Stretch	Gently extends your body using gripping and reclining motions to relieve stiffness, improve flexibility, and promote circulation.
All Air	A soothing, full-body massage using only airbag compression to relax muscles with rhythmic pressure—no rollers involved.
Neck & Shoulder	Targets tension in the neck and shoulder area with focused kneading, rolling, and tapping techniques to melt away stress.
Waist & Hip	Specialized motions and air compression relieve tightness in the lower back, waist, and hips—ideal for long sitting sessions.
Back & Spine	Focused on spinal alignment and back relief, this program uses precision rollers to work along your spine's natural curve.
Full Body	A comprehensive head-to-toe massage that blends multiple techniques to relax, restore, and rejuvenate your entire body.
Energize	A revitalizing massage with brisk movements and uplifting rhythms—perfect for starting your day or recharging midday.
Power Nap	Combines light massage with calming rhythms to ease you into a peaceful rest, then gently wake you when complete.
Relax	Smooth, slow strokes and mild intensity help you unwind, calm the nervous system, and ease into total relaxation.
Gentle	Delivers a delicate, comforting massage with soft touch and low intensity—ideal for sensitive users or light recovery.
Gaming	Specifically designed to relieve tension in the neck, shoulders, and lower back—areas commonly strained during extended gaming sessions.

Taking Control

Controls for Auto Programs

After starting any auto program, you will be taken to the in-use screen where you can observe all current settings and session information. To personalize your massage to your exact needs, use the in-use screen controls to adjust: air intensity, roller speed, lumbar heat, air zone, foot rollers, shoulder position adjustment, and increase/decrease massage minutes.

Air Intensity

Use this control to increase or decrease the maximum intensity of the airbag message. All auto massages are pre-programmed to have varying levels of airbag intensity; this setting will set the upper limit of these fluctuations. **1 = light**, **6 = firm**. Tap screen to select setting.



Massage Speed

Use this control to increase or decrease the speed of the back mechanism. **1 = slow**, **2, 3, 4, 5, 6 = fast**. Tap screen to select setting.

Lumbar Heat

Toggles Lumbar Heat to **1 = low**, **3 = High**, or **0 = Off**. Tap screen to select setting.

Air Zone

Choose your desired airbag region/s: **Full Body**, **Upper**, **Lower**, or **Off**. To turn a particular airbag region off, de-select the activated region. Selecting **Full Body** will override any selections and ALL airbags become active.

Foot Rollers

Use this setting to turn foot rollers **on** or **off**. Tap screen to select setting.

Shoulder Position Adjustment

Tap “+” or “-” to adjust the massage mechanism to your preferred shoulder height.

Massage Timer

Tap “+” or “-” to adjust the massage timer to your preferred increment.

Set your Environment

Power On/Off

Use this setting to immediately turn the chair on or off. When a massage program is running and you press the power button, the chair will reset and turn off. Tap screen to select setting.

Pause/Play

Use this setting to pause your massage, and tap again to resume. Tap screen to select setting.

Manual Mode

Have a particular spot that needs more work? Take the power of message into your own hands with Manual Mode. Tap **Manual** on the home display then use this screen to fully customize your own massage and find the perfect treatment for you.



Tap the third button from the top left navigation to enter **Manual Mode**.

Once you arrive at the manual screen you have a number of options to select and toggle to personalize your massage experience. When finished you will be taken to the in-use screen.

Mode

Controls the massage technique of the back mechanism. Select from: **Knead, Knock, Rolling, Shiatsu, Knead & Tap**, and **Tap**. Tap button to select setting.

Position

Controls the range of motion of the back mechanism. **Full** travels the entire length of the track, **Partial** travels a short distance and reverses direction for focused relief, **Point** stops on the track for targeted relief. Tap the “+” and “-” buttons to adjust the back mechanism when positioning the rollers.

Speed

Adjust the speed of the back mechanism where **1 = slow, 2, 3, 4, 5, 6 = fast**.

Heat

Use this setting to turn lumbar heat to **1 = low, 2, 3 = high or 0 = OFF**. Tap option to select setting.

Foot Rollers

Use this setting to turn foot rollers to **speed 1 = slow, 2, 3 = fast, or 0 = OFF**. Tap screen to select setting.

Width

Easily adjust the back mechanism width to suit your comfort; choose **Narrow, Medium**, or **Wide**, tap to confirm your setting.

Controls for Manual

After choosing your mode from Manual Mode and adjusting your shoulder height, you will be taken to the **controls screen** where you can observe all current settings and session information.

Timer Adjustment

Increase or decrease the amount of time for your massage. Tap “+” to increase the timer in increments of 5 minutes up to a maximum of 30 minutes. Tap “-” to decrease the timer in increments of 5 minutes to the minimum of 5 minutes.

Shoulder Adjustment

Move the mechanism up and down using the “+” and “-” buttons. This will adjust your back mechanism to the specified area that you want.

Position Adjustment

Controls the range of motion of the back mechanism. **Full** travels the entire length of the track, **Partial** travels a short distance and reverses direction for focused relief, **Point** stops on the track for targeted relief. Tap the bottom of the screen in which technique you'd like.

Width Adjustment

Easily adjust the back mechanism width to suit your comfort; choose **Narrow, Medium**, or **Wide**, tap the bottom of the screen to confirm your setting.



Set your Environment

Foot Rollers Adjustment

Use the bottom of the screen to adjust your foot rollers adjustment speed; **tap 1 = slow, 2, 3 = fast.**

Mechanism Speed Adjustment

Toggle this setting to change the mechanism speed; where **1 = slow, 2, 3, 4, 5, 6 = fast.**

Air Intensity Adjustment

Use this setting to control how intense your airbag compression therapy is; where **1 = light, 2, 3, 4, 5, 6 = firm.**

Heat Adjustment

Toggle this setting and choose your desired lumbar heat level; where **1 = warm, 2, 3 = hot.**

Air Zone Adjustment

Use this setting to control your airbag compression therapy regions; where Full Body activates all airbags; upper, lower, or off.

Controls Screen Settings

Notice the display on the upper left of the screen; this is where you can monitor all settings that you have chosen on the Controls Screen; Observe **full, partial, point, roller width, technique, and zero gravity chair recline** options.

Air Settings

Air Settings give you a custom approach to massage through airbag compression therapy. Choose settings between Air Zone and Air Intensity.

Airbag Region

Choose your desired airbag region/s: **Full, Upper, Lower, or Off.** Selecting **Full** will override any selections and ALL airbags become active.

Airbag Intensity

Use this control to increase or decrease the maximum intensity of the airbag massage. All air massages are pre-programmed to have varying levels of airbag intensity, this setting will set the upper limit of these fluctuations. **1 = light, 2, 3, 4, 5, 6 = firm, or Off.**

Adjustment

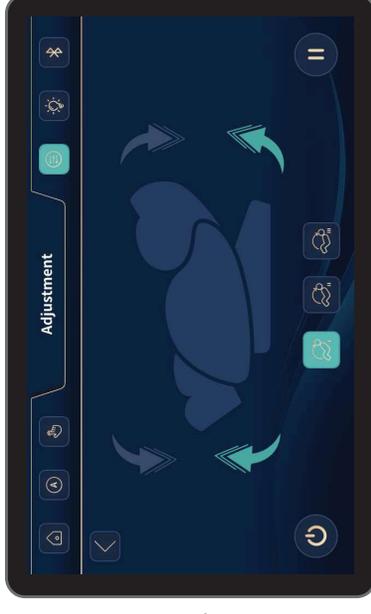
While your massage program is running, use the **Adjustment** screen to make adjustments to recline settings and footrest options.

Chair Adjustments

These controls enable you to fine tune the length and fit of specific parts of your chair.

Backrest Up/Down – Gently raise or lower the backrest to your perfect angle. Tap and hold the button to recline or incline with ease.

Footrest Up/Down – Adjust the footrest to your comfort. Tap and hold the button to gently lift or lower your legs into relaxation.



Weightless Zero Gravity Recline

I. Incline - Press this button to ease the chair into a gentle recline, offering just the right angle to take pressure off your spine and help you unwind in comfort. Perfect for light relaxation or reading.

II. Leisure - Press this button to glide the chair into a comfortable standard recline, ideal for casual lounging, light napping, or simply unwinding after a long day. A perfect balance of support and relaxation.

III. Zero Gravity - Press this button to recline into a full Zero Gravity position, where your legs are elevated above your heart for a true weightless sensation. Designed to reduce pressure on the spine and promote deep relaxation, this is the ultimate position for rest and recovery.

Settings

System

Tap **System** on the home screen to enter the setting display screen. Use this screen to adjust and personalize your chair's settings.



Voice Demo

Voice Demo talks you through the functionality of the chair in the Demo auto program. Toggle your desired Voice Demo setting: **On or Off**. Tap screen to select setting.

Sleep Mode

Tap sleep mode to turn **on** or **off**. Sleep Mode keeps your reclined setting in place even after the message program has ended.

Bluetooth®

Toggle your chair's Bluetooth® setting: **On or Off**. Tap screen to toggle setting. Open Bluetooth® from your audio device and pair with **Solstice Deluxe** to play your own music.

Language

Toggle language settings, choose from **English or Chinese**. Tap your preferred language button.

Voice Volume

Controls the amount of sound emitted from the speaker during voice demo mode. Tap **1 = low, 2, 3 = high, 0 = OFF**.

Beep Volume

Controls the amount of system beeping sounds. Tap **1 = low, 2, 3 = high, 0 = OFF**.

Brightness

Toggles the amount of brightness shown on the tablet screen. Tap **1 = low, 2, 3 = high, 0 = OFF**.

Settings

System (Cont.)

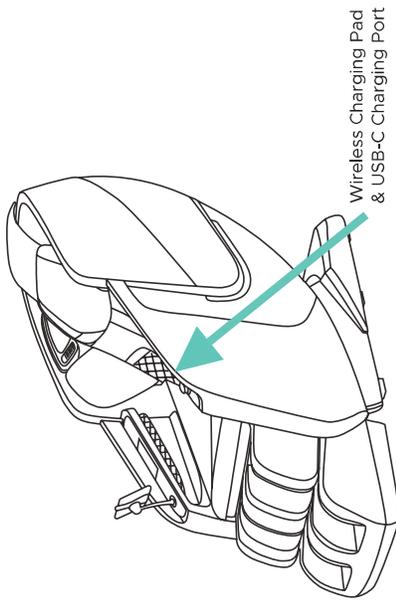
Chromatherapy Light

Tap the Light button to turn the Chromotherapy lighting on or off. When activated, soothing LED lights embedded in the side arm panels gently illuminate, creating a calming ambiance to enhance your massage experience.



Wireless Charging Pad + USB Charging Station

Your massage chair has an in-built Wireless Charging Pad which allows you to charge your smart devices simply by placing them on the pad located on the left arm panel. In addition, your chair also has a USB-C Port, which you can use to charge your smart devices with your own USB-C charging cord. The USB-C port can be found at the end of the left arm, below the power button.



Smart Dial

Press and hold the power button on the smart dial to turn on and off the chair. Turn the dial clockwise to incline (raise the backrest) and counter-clockwise to recline (lower the backrest). Press the power button to cycle through 12 auto programs which will display on the tablet screen.

Staying Safe

SAFETY INFORMATION

To ensure safe use of the massage chair and avoid injury or unsafe conditions, please read and follow all instructions before using product. **SAVE THESE INSTRUCTIONS.**

WARNING

- Never use pins or other metallic fasteners with this appliance.
- Carefully examine the covering before each use. Discard the appliance if the covering shows any sign of deterioration, such as checking, blistering, or cracking.
- An appliance should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- To disconnect, turn all controls to the off position, then remove plug from outlet. Temperatures sufficiently high to cause burns may occur regardless of the control setting.
- Do not use on an infant or invalid or on a sleeping or unconscious person. Do not use on insensitive skin or on a person with poor blood circulation. Check the skin in contact with the heated area of the appliance frequently to reduce the risk of blistering.
- Do Not Crush – Avoid sharp folds.

WARNING

USE NOT RECOMMENDED FOR CERTAIN PERSONS

Use of massage chair may not be safe or suitable for persons with certain medical conditions and could cause serious injury or death in some circumstances. If you have any of the following conditions, please consult a physician before using the massage chair:

- Use of implanted electronic medical devices (such as a cardiac pacemaker)
- Pregnancy
- Cancer, malignant tumors, or other growths
- Osteoporosis or spinal fracture
- Other fractures or musculoskeletal injuries
- Loss of or reduced sensitivity to heat
- Implanted medical fixation devices such as rods, pins, etc.
- Recent surgery or sutures
- Skin diseases or skin injury
- High fever
- Certain pulmonary or breathing conditions
- Impaired circulation

WARNING

The areas under the footrest and behind the back rest are potentially dangerous for a child or pet. The chair back is heavy and reclines with force. A small child or pet located behind the chair could be crushed as chair is reclined resulting in serious injury or death. When chair is reclined, small children or pets who have crawled under the leg rest may not be visible to the user and could be crushed when leg rest is lowered or when chair is returned to upright position. To avoid serious injury or death, check these areas carefully before reclining, lowering leg rest, or returning chair to upright position.

CAUTION

CAUTION

To avoid the risk of minor injury or discomfort, or damage to the massage chair or other property, please read and follow these instructions for safe use of massage chair:

- Do not stand or stack heavy objects on footrest.
- Do not operate heating features of chair while under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- To avoid pinching or crushing, please do not place body parts, especially fingers and toes, between parts of chair and keep clear of moving parts.
- To avoid overheating, injury or discomfort from overuse, do not fall asleep while using massage chair and do not use for extended periods of time (longer than 20 minutes).
- Avoid use while under the influence of alcohol, medications or other substances that may cause drowsiness, disorientation, or impairment of judgment or motor skills.
- Do not use the massage chair right after a meal, as it may cause discomfort.
- If you feel any abnormal discomfort during the operation of the massage chair, turn off the power immediately and discontinue use.
- Do not use this appliance when ambient temperature is over 40 C (104 F).
- Do not use this appliance in humid or dusty environment, or when any part of the body is in contact with plumbing or any similar ground.
- Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, dust and the like.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- Place the product on a flat, level floor to reduce risk of tipping or overturning.
- Do not use or store near heat or open flame.
- Intended only for users who weigh below 300 lbs.
- Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Massage chair intended only for use by one person. Do not use by two or more persons at the same time to avoid damage to the product.
- Do not allow children to stand, jump, or play on or around massage chair, even when it is not powered on or in use.
- Remove personal accessories such as jewelry from arms and empty pockets, and remove loose clothing while using the massage features of the chair.
- Check the upholstery under the cushions and other spots for damage or loose objects that may cause injury or damage chair while operating. If any damage is present, do not use the massage chair and refer to a qualified service professional for servicing.
- To avoid damage to chair, walls, or other objects, make sure there are no obstacles behind the chair and there is enough clearance before adjusting the backrest or leg rest angle.
- Please be seated properly while using the product.
- To avoid damage to chair or floors, do not drag or push the chair or roll its casters on wood floor or carpet. See instructions on p.6 for safely moving chair.
- If massage chair is not working properly, has been dropped or damaged, or has been dropped into water or exposed to flooding, return the appliance to a service center for examination and repair before attempting to use.
- Do not drop or insert any object into any openings in chair.

WARNING

Read and follow these instructions concerning safe use of the power cord and power unit to avoid possible electric shock, fire hazard, use of chair by and injury to unattended children, or damage to chair or other property.

⚠ WARNING

- To avoid risk of electric shock, connect this unit to a properly grounded outlet only. See Grounding Instructions on pg. 10.
- Always unplug massage chair from the electrical outlet immediately after use and before cleaning. An appliance should never be left unattended when plugged in. To disconnect, turn all controls to the off position, then remove plug from outlet.
- Do not use massage chair and unplug from outlet during thunder or lightning storms, and before putting on or taking off parts.
- To ensure safe operation, power must be supplied only at standard 110 voltage, to the specifications of the appliance. Confirm that the power voltage stated on the rating label corresponds to your local electricity supply.
- The massage chair should be used only with the power supply unit provided. Do not use with any other power source.
- Do not use a wet or damp hand to unplug the cord to avoid electric shock.
- Do not pull on the power cord to unplug. Grip by plastic end nearest outlet to unplug power cord.
- Do not squeeze, over bend, pull hard, or twist the power cord.
- Keep the power cord away from heated surfaces.
- Do not carry or drag the chair by power cord or use cord as a handle.
- If there is any smoke or unusual smell while using massage chair, stop using immediately and unplug the power cord.
- Never operate the chair if it has a damaged power cord or plug. If the power cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person to avoid a hazard.

Do not disassemble, dismantle or attempt to repair massage chair. Such actions, as well as misuse of product, may cause damage to or failure of massage chair and may void the manufacturer's warranty. For repairs, please contact an authorized dealer or repair agent at 603-910-5000. For additional details concerning terms, conditions and limitations of warranty, see <https://infinitymassagechairs.com/warranty-info>.

Fixing Issues

Troubleshooting

No.	Symptoms	Possible Causes	Possible Solutions
1	Noise is heard while in use	These noises are normal and arise from friction between the massage rollers and the faux leather cover	No need to take any measures
2	Massage Chair does not start	- The power cord is not secured into the socket - Not switched ON - The fuse is blown	- Insert the power plug properly into the power socket - Turn on power switch, then press the power button - Replace fuse with same type and rating
3	No music comes from the speaker	The volume is turned to the lowest setting	Adjust the speaker volume. Make sure Bluetooth and phone are both ON
4	Backrest or footrest can not raise or recline	Excessive load has been pressed on the backrest/legrest	Reduce the load and try again
5	Airbag malfunction	The air hose is blocked	Straighten the air hose and clearout the blockage

If the problem remains, please contact Infinity for maintenance.

Tip: Do not attempt to repair this product yourself, our company shall not be liable for the injury or damage caused by any servicing without authorizations. Thank you for your cooperation

Specifications

Model	Infinity Solstice® Deluxe
Dimension of Main Body (in)	59"x31"x47" (LxWxH)
Necessary Clearance to Wall (in)	6"
Net Weight (lbs)	173.28
Shipping Weight (lbs)	210
Max. User Weight (lbs)	300
Voltage	120V-
Rated Current	1.55A
Power Consumption	100W

Fixing Issues

Frequently Asked Questions

Q: I find the chair is too intense to be comfortable. What can I do?

A: Your body needs to become acclimated to therapeutic massage. To be effective, the massage techniques must compress the tissue in your body. We recommend the following steps to help get started. Then over time as your body acclimates you can increase the intensity by reducing the layers between you and the chair.

1. Use Pillow to reduce upper body intensity.
2. From the tablet, select **Air Settings** to turn on or off airbag settings.
3. From the Air Settings, use **Air Intensity** setting to decrease the air massage intensity.
4. Adjust the recline on the tablet. More upright will be less intense. Weightless Zero Gravity Recline will be more intense.
5. If after adjustments and attempt to acclimate, you still experience discomfort, discontinue use and consult a physician.

Q: I'm not a foot massage person, what should I do?

A: Turn off Foot Reflexology Rollers. While in auto program or manual massage mode press the foot rollers until the setting is off, this will help alleviate pressure on the foot region.

Q: My chair is not performing as expected. What should I do?

A: Your Infinity massage chair is an amazing combination of programming and robotics. On occasion the chair just may need to be rebooted. To do this power down the chair and unplug from the wall for 5 minutes then plug back in and power back up to see if it self-healed. If you are still having an issue, give Infinity a call at 603-910-5000.

Q: I can never seem to get in my Infinity Massage chair, someone is always in it.

A: We know. It happens. Tell your friends to get their own Infinity Chair.

Warranty

This Infinity Massage Chairs is protected by Infinity's 5 Year U.S Residential Limited Warranty. For more information, scan the QR code below and click on the **Infinity Care Residential Warranty** tab.



For more information and access to further questions, and resources, visit our website at www.infinitymassagechairs.com

INFINITY[®]

72 Stard Road, Seabrook, NH 03874
603-910-5000
www.infinitymassagechairs.com

Version 1.0