
24IN BUILT-IN CONVECTION OVEN

CARE AND MAINTENANCE

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FISHER & PAYKEL

USCA

24IN BUILT-IN CONVECTION OVEN

CONTEMPORARY
OB24SACGX5, OB24SACGB5

GET TO KNOW YOUR APPLIANCE



How to get the best results from your oven

- Download the app to access extra information and recipe ideas.
- Set up and condition the oven before you use it.
- Remove accessories and position shelves before heating oven.
- Clean the oven regularly.
- Register your product to get streamlined service support.



All imagery shown in this guide is representative. Your product may differ.



Key steps to maintain your oven

- Clean surfaces with a damp cloth, and dry them with a lint-free cloth.
- Clean the door after each use.
- Run regular **CLEAN** cycles*.



We do not recommend:

- Scouring pads
- Stainless steel cleaners or polishes
- Abrasive, acidic, alkaline or solvent cleaning products.

Always allow the oven to cool to a safe temperature. Turn off the power supply before doing any manual cleaning or maintenance.

DO NOT CLEAN

Oven seal

Do not clean or remove this part. Take care not to rub, damage or move the oven seal.

CLEAN AFTER EACH USE

Oven door

Wipe clean with a soft cloth and a mixture of warm water and dishwashing liquid.

For stubborn stains, mix baking soda and warm water with a non-abrasive scrubbing pad, then wipe dry with a soft, lint-free cloth.

Oven cavity

Clean up easy-to-reach spills, food or grease stains to prevent them becoming baked on.

Clean enamel surfaces with a damp cloth and a solution of hot water and mild detergent or an ammonia-based cleaner. Wipe dry with a soft cloth.

For stubborn spills, you can remove the oven door for greater cleaning access. See 'Remove the oven door'.

*some models only

CLEAN THE OVEN

Racks, side ladders, wire shelves, pans and trays

Clean with a mild detergent and hot water.

Oven door frame and plastic corner clips

Clean with mild detergent and hot water. Wipe dry with a microfibre cloth.

Control Panel

Use only a soft, damp cloth with mild detergent. Anything else may scratch and damage the control panel glass and screen.

- Do not use oven cleaners, harsh or abrasive cleaners.
- Do not use scouring pads, steel wool or sharp metal scrapers.

Dial

Clean with a solution of mild detergent and hot water, then wipe dry. Do not use stainless steel or oven cleaner.

Stainless steel surfaces

Clean with mild detergent and hot water. Wipe dry with a microfibre cloth.

For stubborn stains, use a suitable stainless steel cleaner and polish.

- Ensure that your stainless steel cleaner does not contain chlorine compounds as these are corrosive and may damage the appearance of your oven.
- Always rub the stainless steel in the direction of the steel grain.

Glass panes

Wipe clean with a soft cloth and a mixture of warm water and dishwashing liquid.

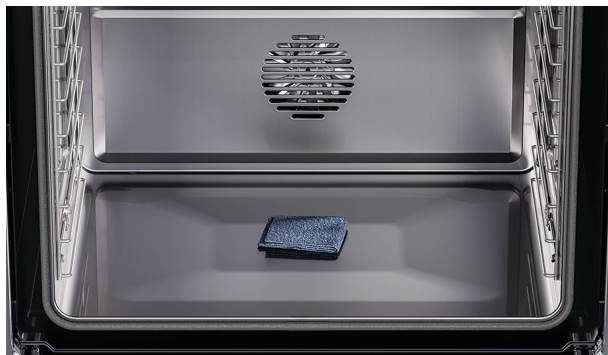
You can take the inner pane out to clean it. See 'Remove the inner pane.'

RUN A SELF CLEAN CYCLE (SOME MODELS ONLY)



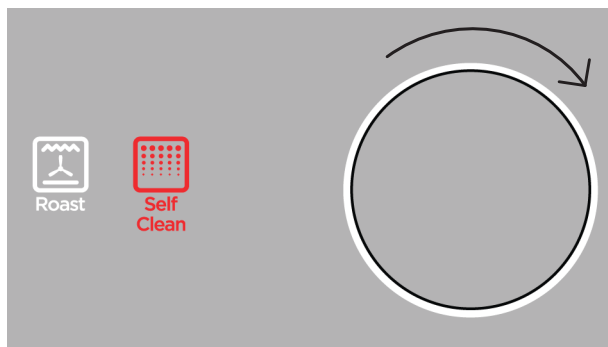
The pyrolytic SELF CLEAN cycles run at an extremely high temperature to burn off food and grease build-up in your oven. Run a SELF CLEAN cycle annually to prevent burnt-on stains.

Ensure the kitchen is well ventilated while the cleaning cycle is running.



1. Remove all shelves and accessories.

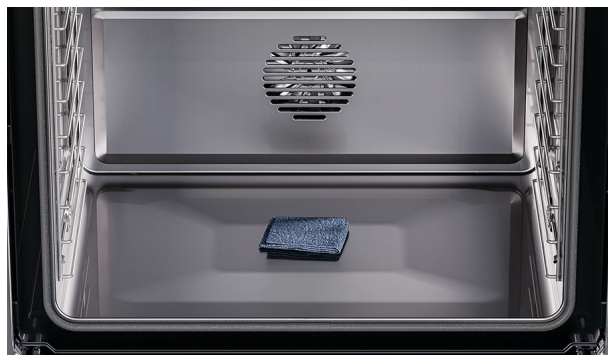
Clean the oven door before a SELF CLEAN cycle to avoid staining.



2. Turn the function dial to SELF CLEAN.

Press RIGHT ► once to select SELF CLEAN 4.00 (4 hours), and again to select LIGHT SELF CLEAN 3.00 (3 hours).

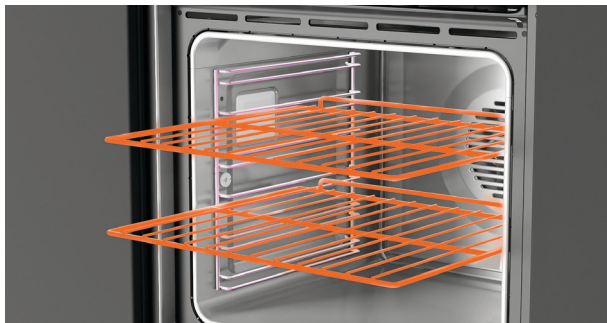
Press SELECT ✓ to confirm and start the cycle.



3. The door will remain locked until the cleaning cycle and cooling cycle have finished.

After the cooling cycle, remove the ash and wipe the oven clean with a soft cloth.

ADJUST THE WIRE RACKS



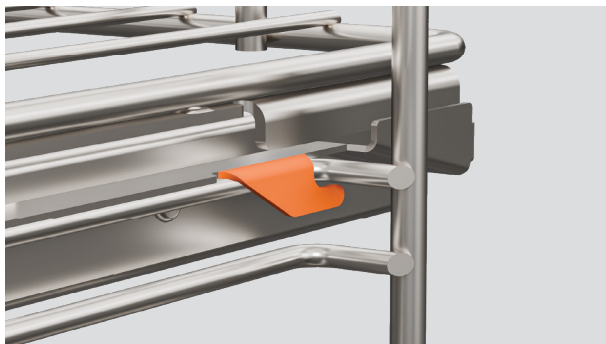
Wire racks

Tilt and pull to remove.

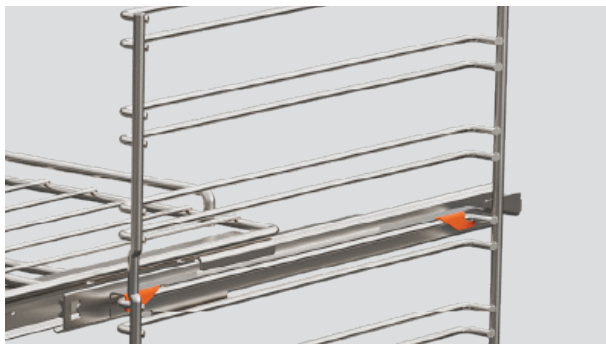
To refit, slide rack between rails on the side ladders. Ensure the guard rail is at the back.

FIT THE SLIDING SHELVES

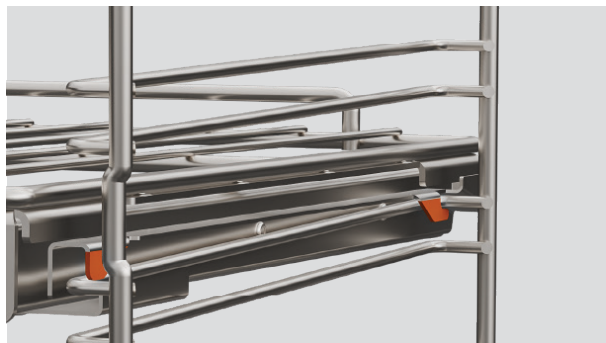
Remove the sliding shelves to reposition them or to make it easier to clean inside the oven. Make sure the oven has cooled down first.



1. Ensure the slides are positioned the correct way around, with the triangular tab at the front.



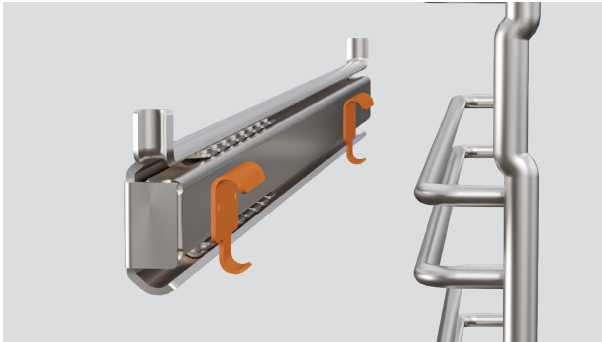
2. Fit the top clips over the side ladder. The front clip should be fitted as close to the front of the slide ladder as possible.



3. Rotate the slides down and click the bottom clips into place.

FIT THE CLIP-ON RUNNERS

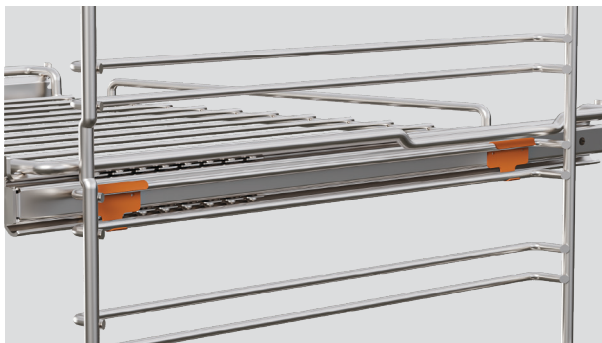
Remove the clip-on runners to reposition them or to make it easier to clean inside the oven. Make sure the oven has cooled down first.



1. Ensure the runners are positioned the correct way around, with the metal catch facing you.



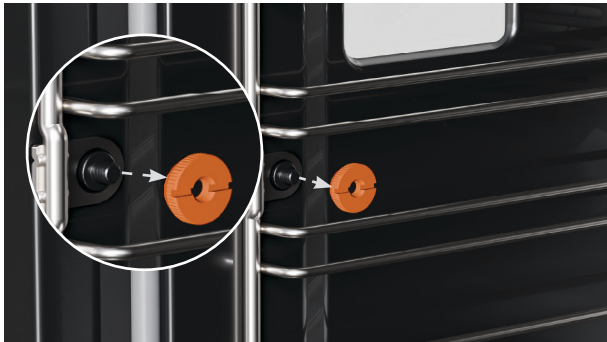
2. Fit the top clips over the side ladder. The front clip should be fitted as close to the front of the side ladder as possible.



3. Rotate the runners down and click the bottom clips into place.

REMOVE THE SIDE LADDERS

Remove the side ladders to access the oven lights or to make it easier to clean inside the oven. Make sure the oven has cooled down first.



1. Remove all shelves, then unscrew the nut that holds the ladder in position. Use a coin to loosen if required.



2. Pull the front of the ladder clear of the screw and slide forward to remove.



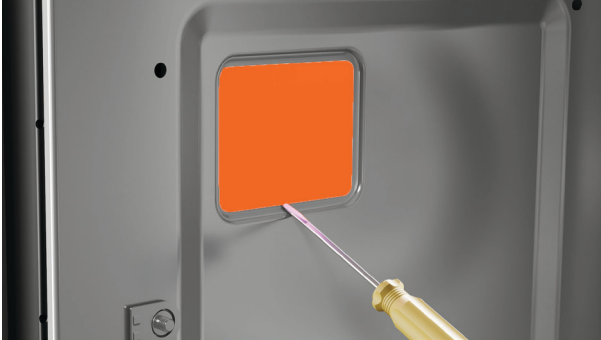
3. To replace, slide the ladder prongs into the holes, ensuring the ladder sits flush against the side of the oven. Align the tab with the screw and secure with the nut.

Use a coin to tighten if required.

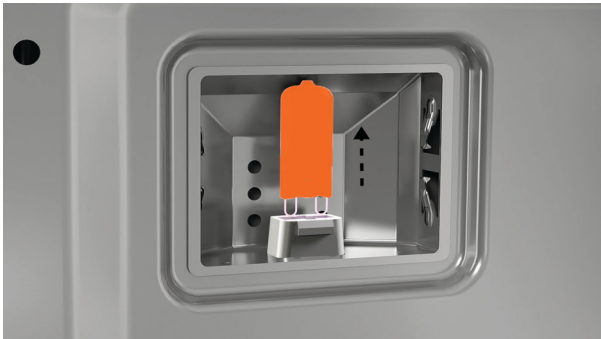
REPLACE OVEN LIGHT

You can replace the oven light, but this is not covered by your warranty. Turn off the power supply to the oven before replacing the light.

The oven uses G9 220 - 240V/25W halogen light bulbs. Replacement bulbs are available via www.fisherpaykel.com.



1. Remove all shelves and side racks, then use a flathead screw driver to carefully prise off the glass light bulb cover.



2. Remove the faulty bulb from the socket.



3. Hold the new bulb in a soft cloth to avoid touching it as this will reduce its lifespan. Insert the bulb in the socket, then replace the cover.

General

Why will the product not turn on?

- No power. Make sure it is connected to the power supply and switched on at the wall.
 - Check the circuit breaker, or check if there is a power cut in your home or area. If the product still won't turn on, call Customer Care or your Authorised Service Centre.
-

Why isn't the oven heating up?

- If the oven is heating but not reaching the set temperature, the door may not be closed or sealing properly.
 - Ensure the door is closed properly and isn't being opened too often, or try removing and refitting the door. Refer to 'Remove the oven door' for instructions.
 - If the display is working but the oven is not heating at all, it may be in Demo mode. Call Customer Care or your Authorised Service Centre.
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Why is there a minimum temperature I can set?

- For food safety reasons, the oven has factory set minimum temperature settings depending on the function selected. Try selecting a different function that is designed for lower temperatures.
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Why is the fan running while the oven is heating?

- The fan will run as part of the preheating stage to help the oven get up to temperature quickly. Depending on the function selected, the fan will turn off after the oven has heated.
-

Why aren't the lights turning on when I open the door?

- The light bulb(s) may have blown. Refer to 'Replace the oven light'.
 - The door may not be closed or sealing properly. Ensure the door is closed properly and isn't being opened too often, or try removing and refitting the door. Refer to 'Remove the oven door' for instructions.
-

Why isn't the oven door straight?

- The oven door has been fitted incorrectly. Try removing and refitting the door. Refer to 'Remove the oven door' for instructions.
-

What do I do if the door glass is cracked, chipped or shattered?

- Do not use the oven. Contact a Fisher & Paykel trained and supported service technician or Customer Care.
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Why can't I access the oven settings?

- The oven is on or set for automatic cooking and cannot be adjusted. Turn the oven off and on or wait for automatic cooking to finish.
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Why is there hot air blowing out of the vents after the oven has turned off?

- The cooling fans will continue to run after the oven is turned off to ensure the oven cools properly. These will automatically turn off once the oven has cooled.
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Why is there a burnt smell coming from the oven?

- There may be food burnt onto the oven base. To prevent drips, we recommend placing a solid tray on a shelf or in side ladders and cleaning up any spills as soon as they occur.
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Why is the oven so loud during a SELF CLEAN cycle?

- This is normal. The oven's cooling fans operate at their highest speed in the cooling phase of a pyrolytic self-cleaning cycle.
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Why can't I open the door or use the controls when SELF CLEAN is cancelled or ended?

This is normal. The door will unlock when the oven has cooled down.

FAULT CODES

If there is a fault with your oven, it will beep and display an alert.

What to do

Follow the onscreen instructions or the steps in the following table to try and fix the issue and clear the alert.

Do not turn the oven off at the wall unless it is completely cool. Turning off the power while the oven is hot may damage the oven and its surrounding cabinetry.

FAULT CODE	POSSIBLE CAUSE	WHAT TO DO
A1	The oven has overheated.	• Allow the oven to cool down. • Once the oven has cooled down and the door has unlocked, the alert code will disappear. You can now use the oven.
A2	Door lock error. The door cannot be locked after you start Self clean.	• Turn the oven off and on at the power supply. • Wait 10 seconds for lock to return to its initial position. • Ensure door is closed, then restart Self clean cycle.
A3	Door lock error. The door cannot be unlocked at the end of Self Clean.	• Turn the oven off and on at the power supply. • Press the door a few times to help the lock disengage.
F + number	Technical fault.	• Note down the alert code. • Wait until the cooling fans have stopped and the oven has completely cooled down. • Turn the power to the oven off at the wall. • Contact a Fisher & Paykel trained and supported service technician or Customer Care.

If the fault code disappears, you can continue to use your oven.

If the problem persists, note the fault code and contact Customer Care.

