# USER GUIDE & SERVICE MANUAL





SAFETY • INSTALLATION & INTEGRATION • OPERATING INSTRUCTIONS • MAINTENANCE • SERVICE

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#### **WELCOME TO U-LINE**

Congratulations on your U-Line purchase. Your product comes from a company with over five decades of premium modular ice making, refrigeration, and wine preservation experience. U-Line continues to be the American leader, delivering versatility and flexibility for multiple applications including residential, light commercial, outdoor and marine use. U-Line's complete product collection includes Wine Captain® Models, Beverage Centers, Clear Ice Machines, Nugget Ice Machines, Crescent Ice Makers, Glass & Solid Door Refrigerators, Drawer Models, Freezers, Combo<sup>®</sup> Models, and more.

U-Line has captivated those with an appreciation for the finer things with exceptional functionality, style, inspired innovations and attention to even the smallest details. We are known and respected for our unwavering dedication to product design, quality and selection. U-Line is headquartered in Milwaukee, Wisconsin and has shipped product to five continents for over two decades and is proud to have the opportunity to ship to you.

#### PRODUCT INFORMATION

Looking for additional information on your product? User Guides, Spec Sheets, CAD Drawings, Compliance Documentation, and Product Warranty information are all available for reference and download at u-line.com.

#### PROPERTY DAMAGE / INJURY CONCERNS

In the unlikely event property damage or personal injury is suspected related to a U-Line product, please take the following

- 1. U-Line Customer Care must be contacted immediately at +1.800.779.2547.
- 2. Service or repairs performed on the unit without prior written approval from U-Line is not permitted. If the unit has been altered or repaired in the field without prior written approval from U-Line, claims will not be eligible.

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### **GENERAL INQUIRIES**

**U-Line Corporation** 8900 N. 55th Street Milwaukee, Wisconsin 53223 USA Monday - Friday 8:00 am to 4:30 pm CST

T: +1.414.354.0300 F: +1.414.354.7905 Email: sales@u-line.com

u-line.com

### **SERVICE & PARTS ASSISTANCE**

Monday - Friday 8:00 am to 4:30 pm CST

T: +1.800.779.2547 F: +1.414.354.5696

Service Email: onlineservice@u-line.com Parts Email: onlineparts@u-line.com

#### **CONNECT WITH US**











Designed, engineered and assembled in WI, USA

Introduction



## Safety and Warning

#### **NOTICE**

Please read all instructions before installing, operating, or servicing the appliance.

Use this appliance for its intended purpose only and follow these general precautions with those listed throughout this quide:

#### SAFETY ALERT DEFINITIONS

Throughout this guide are safety items labeled with a Danger, Warning or Caution based on the risk type:



Danger means that failure to follow this safety statement will result in severe personal injury or death.

# **▲** WARNING

Warning means that failure to follow this safety statement could result in serious personal injury or death.



Caution means that failure to follow this safety statement may result in minor or moderate personal injury, property or equipment damage.

# **▲** WARNING

#### **CALIFORNIA PROPOSITION 65**

This product contains chemicals known to the state of California to cause cancer and birth defects or other reproductive harm.

www.P65warnings.CA.gov



# Disposal and Recycling



RISK OF CHILD ENTRAPMENT. Before you throw away your old refrigerator or freezer, take off the doors and leave shelves in place so children may not easily climb inside.

If the unit is being removed from service for disposal, check and obey all federal, state, and local regulations regarding the disposal and recycling of refrigeration appliances, and follow these steps completely:

- 1. Remove all consumable contents from the unit.
- 2. Unplug the electrical cord from its socket.
- 3. Remove the door(s)/drawer(s).



# **Environmental Requirements**

This unit is designed to operate between 50°F (10°C) and 100°F (38°C). Higher ambient temperatures may reduce the unit's ability to reach low temperatures and/or reduce ice production on applicable models.

For best performance, keep the unit out of direct sunlight and away from heat generating equipment.

In climates where high humidity and dew points are present, condensation may appear on outside surfaces. This is considered normal. The condensation will evaporate when the humidity drops.



Damages caused by ambient temperatures of 40°F (4°C) or below are not covered by the warranty.



### Electrical



SHOCK HAZARD — Electrical Grounding Required. Never attempt to repair or perform maintenance on the unit until the electricity has been disconnected.

Never remove the round grounding prong from the plug and never use a two-prong grounding adapter.

Altering, cutting or removing power cord, removing power plug, or direct wiring can cause serious injury, fire, loss of property and/or life, and will void the warranty.

Never use an extension cord to connect power to the unit.

Always keep your working area dry.

#### **NOTICE**

Electrical installation must observe all state and local codes. This unit requires connection to a grounded (three-prong), polarized receptacle that has been placed by a qualified electrician.

The unit requires a grounded and polarized 115 VAC, 60 Hz, 15A power supply (normal household current). An individual, properly grounded branch circuit or circuit breaker is recommended. A GFCI (ground fault circuit interrupter) is usually not required for fixed location appliances and is not recommended for your unit because it could be prone to nuisance tripping. However, be sure to consult your local codes.

See CUTOUT & PRODUCT DIMENSIONS for recommended receptacle location.

Electrical

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### **Cutout & Product Dimensions**

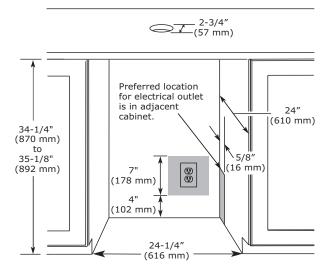
#### PREPARE SITE

Your U-Line product has been designed for either freestanding or built-in installation. When built-in, your unit does not require additional air space for top, sides, or rear. However, the front grille must NOT be obstructed, and clearance is required for an electrical connection in the rear.

# **▲** CAUTION

Unit can NOT be installed behind a closed cabinet door.

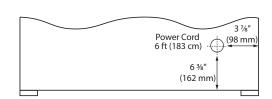
#### **CUTOUT DIMENSIONS**



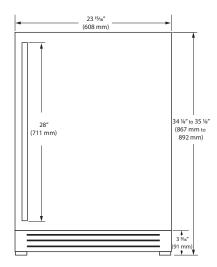
\*24" cutout width sufficient if door protrudes beyond adjacent cabinetry

#### **PRODUCT DIMENSIONS**

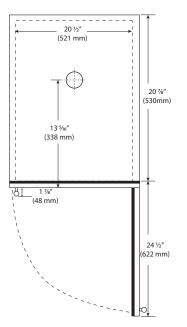
### **REAR**



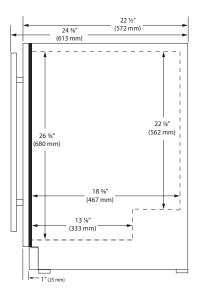




TOP



**SIDE** 





## Side-by-Side Installation

Two units may be installed side-by-side.

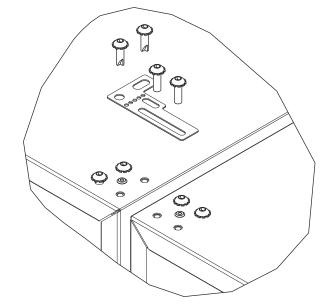
Cutout width for a side-by-side installation is the cutout dimension of a single unit times two.

No trim kit is required. However, 1/4" (6 mm) of space needs to be maintained between the units to ensure unobstructed door swing.

Units must operate from separate, properly grounded electrical receptacles placed according to each unit's electrical specifications requirements.

#### Side-by-Side Installation with Bracket

- 1. Slide both units out so screws on top of units are easily accessible.
- 2. Remove screws as shown below.

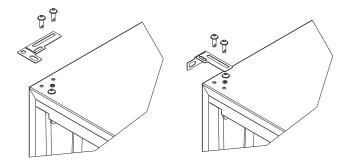


- 3. Place bracket over holes and attach to unit with two screws removed in step 2 using a T-25 Torx driver. Tighten screws fully.
- 4. Gently push units into position. Be careful not to entangle the electrical cord or water line, if applicable.
- 5. Re-check the leveling, from front to back and side to side. Make any necessary adjustments. The unit's top surface should be approximately 1/8" (3 mm) below the countertop.



# Anti-Tip Bracket

- 1. Slide unit out so screws on top of unit are easily accessible.
- 2. Remove the two screws from the opposite side of the hinge assembly using a T-25 Torx driver (see below).



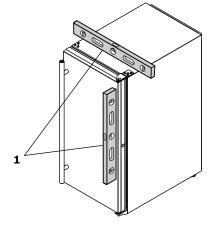
- 3. Place bracket over holes and attach to unit with two screws removed in step 2 using a T-25 Torx driver. Tighten screws fully.
- 4. Gently push unit into position. Be careful not to entangle the electrical cord or water line, if applicable.
- Check to be sure the unit is level from front to back and side to side. Make any necessary adjustments.
  The unit's top surface should be approximately 1/8" (3 mm) below the countertop.
- 6. Secure bracket into adjoining surface.



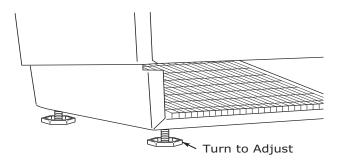
### General Installation

#### LEVELING INFORMATION

 Use a level to confirm the unit is level. Level should be placed along top edge and side edge as shown.



2. If the unit is not level, adjust the legs on the corners of the unit as necessary.



3. Confirm the unit is level after each adjustment and repeat the previous steps until the unit is level.

#### **INSTALLATION TIP**

If the room floor is higher than the floor in the cutout opening, adjust the rear legs to achieve a total unit rear height of 1/8" (3 mm) less than the opening's rear height. Shorten the unit height in the front by adjusting the front legs. This allows the unit to be gently tipped into the opening. Readjust the front legs to level the unit after it is correctly positioned in the opening.

#### INSTALLATION

- 1. Plug in the power/electrical cord.
- Gently push the unit into position. Be careful not to entangle the cord or water and drain lines, if applicable.
- 3. Re-check the leveling, from front to back and side to side. Make any necessary adjustments. The unit's top surface should be approximately 1/8" (3 mm) below the countertop.
- 4. Install the anti-tip bracket.
- 5. Remove interior packing material and wipe out the inside of the unit with a clean, water-dampened cloth.



## **Grille Installation**

#### **REMOVING AND INSTALLING GRILLE**



Disconnect electric power to the unit before removing the grille.

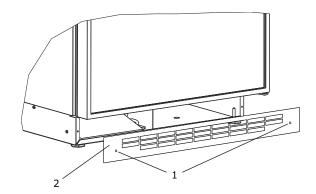
When using the unit, the grille must be installed.

### Removing the grille

- 1. Disconnect power to the unit.
- 2. Loosen the two screws (1).
- 3. Remove grille (2) from unit.

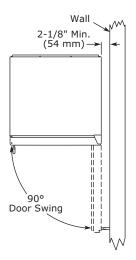
#### Installing the grille

- 1. Align cabinet and grille holes and secure, but do not over tighten grille screws (1).
- 2. Reconnect power to the unit.





# Door Swing



Units have a zero clearance for the door to open  $90^{\circ}$ , when installed adjacent to cabinets.

Stainless Steel models require 2-1/8" (54 mm) door clearance to accommodate the handle if installed next to a wall.



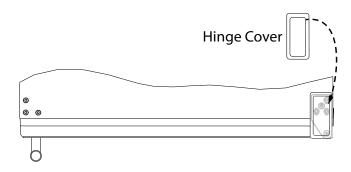
# **Door Adjustments**

#### **HINGE COVER**

Hinge cover included with the literature bag is optional.

### To install hinge cover:

1. Press hinge cover squarely over hinge.



#### **DOOR ALIGNMENT AND ADJUSTMENT**

Align and adjust the door if it is not level or is not sealing properly. If the door is not sealed, the unit may not cool properly, or excessive frost may form in the interior.

#### NOTICE

Properly aligned, the door's gasket should be firmly in contact with the cabinet all the way around the door (no gaps). Carefully examine the door's gasket to ensure that it is firmly in contact with the cabinet. Also make sure the door gasket is not pinched on the hinge side of the door.

#### To align and adjust the door:

- 1. Gently pry off hinge cover from top of unit.
- 2. Loosen (do not remove) top and bottom hinge screws using a Torx T-25 screwdriver.
- 3. Align door squarely with cabinet.
- 4. Make sure gasket is firmly in contact with cabinet all the way around the door (no gaps).
- 5. Tighten bottom hinge screws.

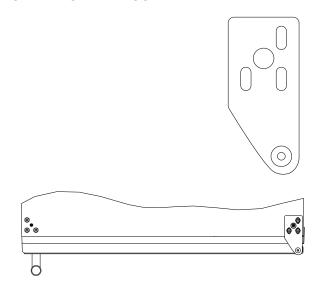
6. Tighten top hinge screws and replace hinge cover.

Reversing the Door

Location of the unit may make it desirable to mount the door on the opposite side of the cabinet.

The hinge hardware will be removed and reinstalled on the opposite side of the cabinet.

#### TO REVERSE THE DOOR



#### Remove grille:

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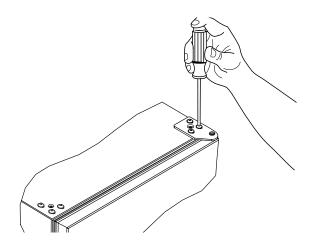
Remove the grille (see GRILLE INSTALLATION section of this guide).

#### Remove top hinge and door:

- 1. Hold door to keep it from falling.
- 2. Remove top hinge from cabinet using a Torx T-25 screwdriver to remove three screws. Set aside and save for possible future use.

Door Adjust

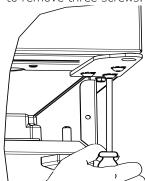




- 3. Remove door by tilting forward and lifting door off bottom hinge. Retain shoulder washers; they will be reused.
- Remove three screws from hinge holes on the opposite side. Reinstall into holes where the hinge was removed. (If utilizing supplied screw cover, install just one screw.)

#### Remove bottom hinge:

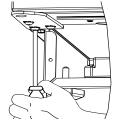
1. Remove bottom hinge from cabinet using a T-10 TORX screw driver to remove three screws.



2. Remove corresponding screws on opposite side of cabinet. On some models there may be a nut behind one or both screws on either side.

#### Install bottom hinge:

Install two or three screws, depending on model. Replace nuts if used.

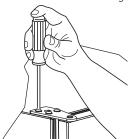


### Prepare door for reinstallation:

- 1. Remove gasket. This will reveal mounting holes for the magnet assembly.
- Remove magnet assembly from door with T-10 TORX driver. Be sure to only remove the two screws holding the assembly to the door. Reinstall on the opposite end of the door.
- 3. Rotate gasket 180°, aligning notch with magnet assembly and pressing firmly into the gasket channel starting at the corners.
- 4. Rotate door 180° to reverse.

#### Install top hinge and door:

1. Install hinge with longer straight edge aligned to outside edge of cabinet. Do not tighten.



- 2. Lift the door on to the bottom hinge.
- 3. Align edge of the hinge with the outer edge of the unit.
- 4. Tighten three hinge screws.

#### Align and adjust the door:

Align and adjust the door (see DOOR ALIGNMENT AND ADJUSTMENT).

#### Install grille and top covers

Door Adjust 15

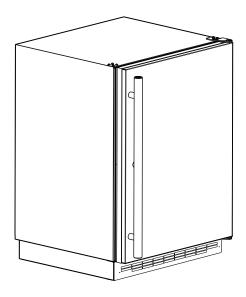


# Free Standing Kit

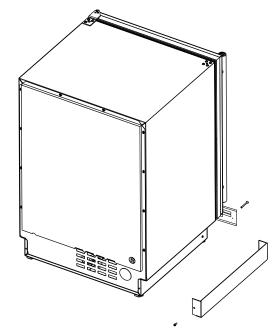
The free standing kit is an optional accessory, used when unit is freestanding - not built into a cabinet.

#### To install the kit:

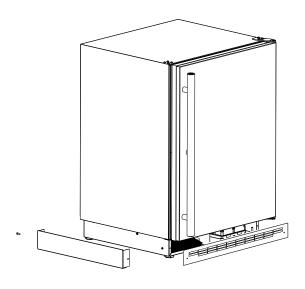
1. Remove grille (see GRILLE INSTALLATION section).



2. Place shell accessory over front and back of cabinet base, aligning holes of shell accessory with the holes on the base. Insert sheet metal screw in back of base.



3. Align front hole with hole in shell accessory, hole in base, and hole in grille. Tighten screw.



Free Standing Kit 16



### First Use

Initial startup requires no adjustments. If the unit was turned off, press  $\odot$  and the unit will immediately switch on. To turn off, press  $\odot$  and release. See CONTROL OPERATION section for more details.

#### **NOTICE**

# Temperature displayed reflects actual temperature inside unit.

If the temperature displayed is different than selected, the unit is progressing towards the selected temperature. Time to reach set point varies based upon ambient temperature, temperature of product loaded, door openings, etc. U-Line recommends allowing the unit to reach set point before loading.

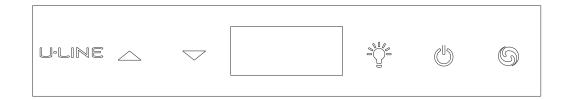
Approximate time required (empty unit) when converting between refrigerator and freezer:

- 38°F to 0°F 1 hour
- 0°F to 38°F 4 hours

First Use 17



# **Control Operation**



#### **CONTROL FUNCTION GUIDE**

| FUNCTION                                | COMMAND   | NOTES   |
|---|---|---|
| ON/OFF                                  | Press 🖒 and release   | Unit will immediately turn ON or OFF  |
| Leave interior light on                 | Press ڬۖ and release to leave interior light on for 12 hours; press again to deactivate | After 12 hours, factory default is restored; light will turn on when door is open   |
| Adjust Temperature                      | Press △ or ▽ and release  | When the display is flashing, press 	☐ or ☐ to adjust the set point temperature. Note: temperature displayed is the actual temperature inside unit                    |
| Toggle between °F / °C                  | Hold △ and ▽ for 5 seconds  | The display will change units   |
| Toggle between Freezer/<br>Refrigerator | Hold <b>⑤</b> for 5 seconds   | Unit will "beep" and display will show the default set point for Refrigerator/Freezer   |
| Enable Sabbath Mode                     | Press ॐ and hold for 5 seconds and release  | The °F / °C symbol will flash briefly after 5 seconds.<br>Interior light and display will go dark and remain so<br>until user resets mode - unit continues to operate |
| Disable Sabbath Mode                    | Press ≟¼- and release   | Display and interior light return to normal operation   |

This unit is Star-K certified. See <a href="https://www.star-k.org">www.star-k.org</a> for more details.

#### **DOOR ALERT NOTIFICATION**

When the door is left open for more than 5 minutes:

- A tone will sound for several seconds every minute
- dr will appear in display

Close door to silence alert and reset.



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# Airflow and Product Loading

#### **NOTICE**

The unit requires proper airflow to perform at its highest efficiency. Do not block the front grille, internal fans or vents at any time, or the unit will not perform as expected. Do not install the unit behind a door.





# **Interior Adjustments**

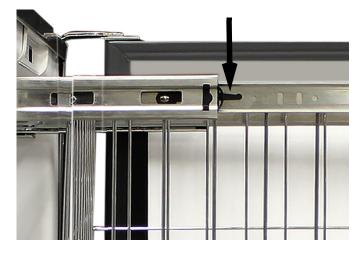
#### FREEZER BASKETS

#### Freezer Basket Installation & Removal

Freezer baskets are removable for cleaning. To remove the baskets follow the instructions below.



1. Fully extend the basket you wish to remove from the cabinet.



Press the left basket release lever down. At the same time, lift the matching right basket release lever up. Pull basket out until it is free of the tracks and the cabinet.

#### NOTICE

# Do not remove the track rails from the cabinet. To reinstall:

- 1. Align the left and right basket channels with the tracks in the cabinet. Ensure an even track engagement on both sides by gently pushing the basket into the cabinet until it stops.
- 2. Before reloading the basket, ensure proper movement of the travel stops in the left and right track rails by pulling the basket out gently until it stops.
- 3. Push the basket into the cabinet.

#### Cleaning

Baskets may be cleaned in a soapy warm water solution. A general household disinfectant may be used if necessary. Be sure to completely dry your basket before reinstalling. Do not submerge basket assembly.

#### NOTICE

Freezer baskets are NOT dishwasher safe.



# Cleaning

#### Stainless Models

Stainless door panels and handles can discolor when exposed to chlorine gas, pool chemicals, saltwater or cleaners with bleach.

Keep your stainless unit looking new by cleaning with a good quality all-in-one stainless steel cleaner and polish monthly. For best results use Claire<sup>®</sup> Stainless Steel Polish and Cleaner. Comparable products are acceptable. Frequent cleaning will remove surface contamination that could lead to rust. Some installations may require cleaning weekly.

Do not clean with steel wool pads.

Do not use stainless steel cleaners or polishes on any glass surfaces.

Clean any glass surfaces with a non-chlorine glass cleaner.

Do not use cleaners not specifically intended for stainless steel on stainless steel surfaces (this includes glass, tile and counter cleaners).

If any surface discoloring or rusting appears, clean it quickly with Bon-Ami<sup>®</sup> or Barkeepers Friend Cleanser<sup>®</sup> and a nonabrasive cloth. Always clean with the grain. Always finish with Claire<sup>®</sup> Stainless Steel Polish and Cleaner or comparable product to prevent further problems.

Using abrasive pads such as Scotchbrite™ will cause the graining in the stainless steel to become blurred.

Rust not cleaned up promptly can penetrate the surface of the stainless steel and complete removal of the rust may not be possible.

**Integrated Models** 

To clean integrated panels, use household cleaner per the cabinet manufacturer's recommendation.

#### **INTERIOR CLEANING**

Disconnect power to the unit.

Clean the interior and all removed components using a mild nonabrasive detergent and warm water solution applied with a soft sponge or non-abrasive cloth.

Rinse the interior using a soft sponge and clean water.

**Do not use any solvent-based or abrasive cleaners.** These types of cleaners may transfer taste to the interior products and damage or discolor the lining.

#### **DEFROSTING**

Under normal conditions this unit does not require manual defrosting. Minor frost on the rear wall or visible through the evaporator plate vents is normal and will melt during each off cycle.

If there is excessive build-up of 1/4" (6 mm) or more, manually defrost the unit.

Ensure the door is closing and sealing properly.

High ambient temperature and excessive humidity can also produce frost.



DO NOT use an ice pick or other sharp instrument to help speed up defrosting. These instruments can puncture the inner lining or damage the cooling unit. DO NOT use any type of heater to defrost. Using a heater to speed up defrosting can cause personal injury and damage to the inner lining.

Cleaning 21

# **USER GUIDE**



#### **NOTICE**

The drain pan was not designed to capture the water created when manually defrosting. To prevent water from overflowing the drain pan and possibly damaging water sensitive flooring, the unit must be removed from cabinetry.

#### To defrost:

- 1. Disconnect power to the unit.
- 2. Remove all products from the interior.
- 3. Prop the door in an open position (2 in. [50 mm] minimum).
- 4. Allow the frost to melt naturally.
- 5. After the frost melts completely clean the interior and all removed components. (See INTERIOR CLEANING).
- 6. When the interior is dry, reconnect power and turn unit on.

Cleaning 22



# Cleaning Condenser

#### **INTERVAL - EVERY SIX MONTHS**

To maintain operational efficiency, keep the front grille free of dust and lint, and clean the condenser when necessary. Depending on environmental conditions, more or less frequent cleaning may be necessary.

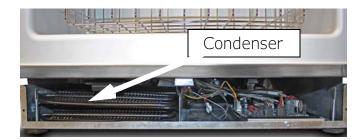


Disconnect electric power to the unit before cleaning the condenser.

#### **NOTICE**

DO NOT use any type of cleaner on the condenser unit.

- 1. Remove the grille.
- 2. Clean the condenser coil using a using a soft brush with a "combing" action or vacuum cleaner.
- 3. Install the grille.





### Extended Non-Use

#### **VACATION/HOLIDAY, PROLONGED SHUTDOWN**

The following steps are recommended for periods of extended non-use:

- 1. Remove all consumable content from the unit.
- Disconnect the power cord from its outlet/socket and leave it disconnected until the unit is returned to service.
- 3. If ice is on the evaporator, allow ice to thaw naturally.
- 4. Clean and dry the interior of the unit. Ensure all water has been removed from the unit.
- The door must remain open to prevent formation of mold and mildew. Open door a minimum of 2" (50 mm) to provide the necessary ventilation.

#### **WINTERIZATION**

If the unit will be exposed to temperatures of 40°F (5°C) or less, the steps above must be followed.

For questions regarding winterization, please call U-Line at 800.779.2547.



Damage caused by freezing temperatures is not covered by the warranty.

Extended Non-Use

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## **U-Line Corporation (U-Line) Limited Warranty**

### **One Year Limited Warranty**

For one year from the date of original purchase, this U-Line product warranty covers all parts and labor to repair or replace any part of the product that proves to be defective in materials or workmanship. For products installed and used for normal residential use, material cosmetic defects are included in this warranty, with coverage limited to 60 days from the date of original purchase. All service provided by U-Line under the above warranty must be performed by U-Line factory authorized service, unless otherwise specified by U-Line. Service provided during normal business hours.

#### **Available Second Year Limited Warranty**

Beyond the standard one year warranty outlined above, U-Line offers an extension of the one year warranty coverage for an additional second year from the date of purchase, free of charge. To take advantage of this second year warranty, you must register your product with U-Line within two months from the date of purchase at u-line.com providing proof of purchase.

#### **Five Year Sealed System Limited Warranty**

For five years from the date of original purchase, U-Line will repair or replace the following parts, labor not included, that prove to be defective in materials or workmanship: compressor, condenser, evaporator, drier, and all connecting tubing. All service provided by U-Line under the above warranty must be performed by U-Line factory authorized service, unless otherwise specified by U-Line. Service provided during normal business hours.

#### **Terms**

These warranties apply only to products installed in any one of the fifty states of the United States, the District of Columbia, or the ten provinces of Canada. The warranties do not cover any parts or labor to correct any defect caused by negligence, accident or improper use, maintenance, installation, service, repair, acts of God, fire, flood or other natural disasters. The product must be installed, operated, and maintained in accordance with the U-Line User Guide.

The remedies described above for each warranty are the only ones that U-Line will provide, either under these warranties or under any warranty arising by operation of law. U-Line will not be responsible for any consequential or incidental damages arising from the breach of these warranties or any other warranty, whether express, implied, or statutory. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

Any warranty that may be implied in connection with your purchase or use of the product, including any warranty of merchantability or any warranty fit for a particular purpose is limited to the duration of these warranties, and only extends to five years in duration for the parts described in the section related to the five year limited warranty above. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

- The warranties only apply to the original purchaser and are non-transferable.
- The second year and five year warranties cover products installed and used for normal residential or designated marine use only.
- The warranties apply to units operated outside only if designed for outdoor use by model and serial number.
- Replacement water filters, light bulbs, and other consumable parts are not covered by these warranties.
- The start of U-Line's obligation is limited to four years after the shipment date from U-Line.
- In-home instruction on how to use your product is not covered by these warranties.
- Food, beverage, and medicine loss are not covered by these warranties.
- If the product is located in an area where U-Line factory authorized service is not available, you may be responsible for a trip charge or you may be required to bring the product to a U-Line factory authorized service location at your own expense.
- Units purchased after use as floor displays, and/or certified reconditioned units, are covered by the limited one year warranty only and no coverage is provided for cosmetic defects
- Signal issues related to Wi-Fi connectivity are not covered by these warranties.

For parts and service assistance, or to find U-Line factory authorized service near you, contact U-Line: 8900 N. 55th Street, Milwaukee, WI 53223 • u-line.com • onlineservice@u-line.com • +1.800.779.2547

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