

# Adjustable Beds

With Wireless Remote Control

## Owner's Manual



M455

**Attention: Read the following information before using this product. Use of a surge protector is recommended.**

**WARNING:**

Do not open or tamper with the transformer, control box, motors, or remote control (with the exception of battery compartments).

**SMALL CHILDREN AND PETS:**

Immediately dispose of all packing materials as they can cause suffocation to small children and pets. Do not allow any persons or pets under the bed. Children should not operate the bed without adult supervision.

**HEALTH WARNING:**

Please consult your physician before using the massage feature if you have any health conditions you are concerned about, as the massagers may aggravate some conditions. Caution is especially advised for those with pacemakers as the vibrating motion may cause the pacemaker to sense activity.

**PRODUCT RATINGS:**

The bed lift motors are not designed for continuous use of more than 2 minutes in an 18-minute period, or approximately a 10% duty cycle. Any attempt to circumvent or exceed this rating will shorten the life expectancy of the product.

**WEIGHT LIMIT:**

The limitation is 750lbs. The bed will structurally support these weights, provided it is evenly distributed across the head and foot sections when a person is lying down using the bed as intended. This product is not designed to support or lift this amount in the head or foot section alone. Exceeding this weight restriction could damage the bed and/or cause injury. Enter or exit the bed in a flat position and do not sit on the head or foot sections while in the raised position.

**LIFTING AND LOWERING MECHANISMS AND MASSAGE UNITS:**

It is normal for the raising and lowering feature on this bed to emit a minimal humming sound during operation. The massage feature creates a vibrating hum during operation.

**NOISE WARNING:**

The level of sound experienced in a room is directly related to the environment within that location. In a room with hardwood floors and the massagers turned on, a vibrating noise can be noticeable. To reduce the resonance, place a piece of carpet or rubber castor cups under the legs.

The rubber castor cups also prevent the bed from sliding when located on smooth or hard surface flooring.

### **CORD MAINTENANCE:**

Always unplug the base from the electrical outlet before cleaning or servicing the base. If the cord or plug is damaged, discontinue use of the bed base and contact a qualified electrician for examination and repair. Make sure the base is in a flat position, and the vibrating motors are off before unplugging from the power source.

### **EMERGENCY BATTERY BACKUP:**

This foundation is equipped with a battery backup that will assist in returning the base to a flat position during a power outage. To use this feature, simply install two 9volt batteries into the battery backing transformer. Use the reset button on the control box (black box attached to bottom of bed) to return the base to a flat position. Please do not use batteries for normal operation of the base.



## **SETUP and INSTALLATION**

**Important: We strongly recommend  
two people setup and assemble this product.**

### **Step 1:**

Check to verify all parts are included before discarding any packing materials.

All electronics and components that need to be installed are located in boxes under the base or attached to the frame.

- A) Wireless Remote Control (1)
- B) Input Power Cord (1)
- C) Transformer Power Supply (1)
- D) 2"+2"+8" Plastic Legs (6)

\*King size beds come with seven pcs plastic legs.

- E) Mattress Retainer Bar (1)

\*King size beds come with two mattress retainer bars.

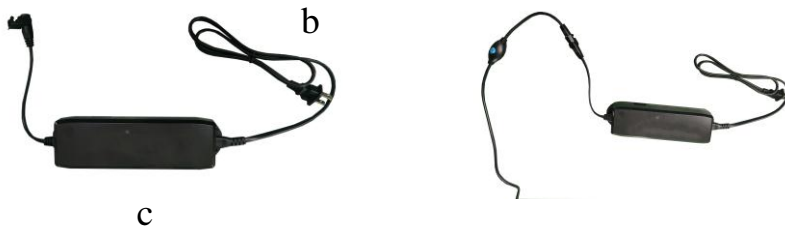
- F) Manual (1)

**Step 2:**

With the help of an assistant, place the carton on the floor.

**Step 3:**

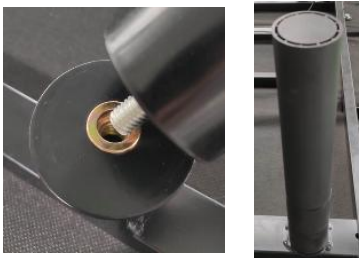
Extend the input power cord (labeled “b” in the photograph below) and plug it into the transformer power supply (labeled “c” in the photograph below). Connect the transformer power supply to the control box. The control box is the black box attached to the bottom of the bed.



**Figure 1**

**Step 4:**

Install the six legs firmly onto the base of the frame. (See Figure below). Do not over tighten.



**Figure 2**

**Step 5:**

Pair the remote with the control box.

Make sure batteries are in the remote control.

- In Figure 3, the red circles show the Head up button and Foot up button on the wireless remote, and the larger inset circle shows a blue button on the side of the control box cord.
- Hold both the Head up button and Foot up button on the remote. While holding the buttons, press the blue button on the extension cord. You will hear a three beeping sounds indicate that pair successfully.



**Figure 3**

**Step 6:**

With the help of your assistant, carefully lift the adjustable bed frame and set it in place upright on its legs. Excessive pressure may damage the legs. Remove all protective plastic covering.

Note: Please unplug the bed before completing this step. Check to make sure that all power cords are clear and do not interfere with any adjustable bed mechanisms.

**Step 7:**

Note: Take the mattress retainer bar from packaging. Carefully insert the mattress retainer bar into the two holes on the foot end of the bed base. (See Figure below.)

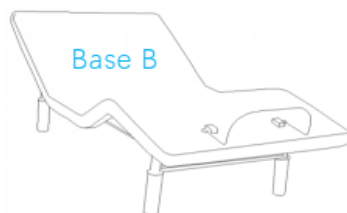
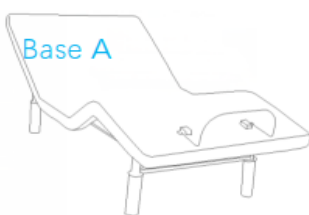
**Step 8:**

Plug in the adjustable base. You are ready to enjoy!

## SYNCHRONIZING TWO BASES

**Step 1:**

Plug base A and base B (both bases) into the power source.



REMOTE A

**Step 2:**

Pair remote A to base A (step 5). Then follow the same steps to pair remote A to base B. Now you can use remote A to operate both bases simultaneously.

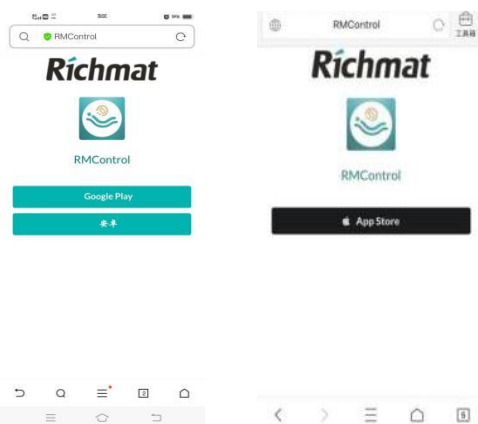
# Bluetooth Function Description

**Step 1:** Scan the code to download the mobile APP.

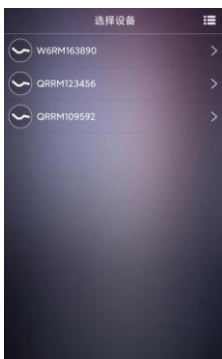


**Step 2:** Please click "Android" to download in China; Outside China, please click "Google Play"(Android version 9 and above) to download. For iPhone, click "App Store" and search for "RMControl" to download.

The Android APP requires Google Play services to operate.

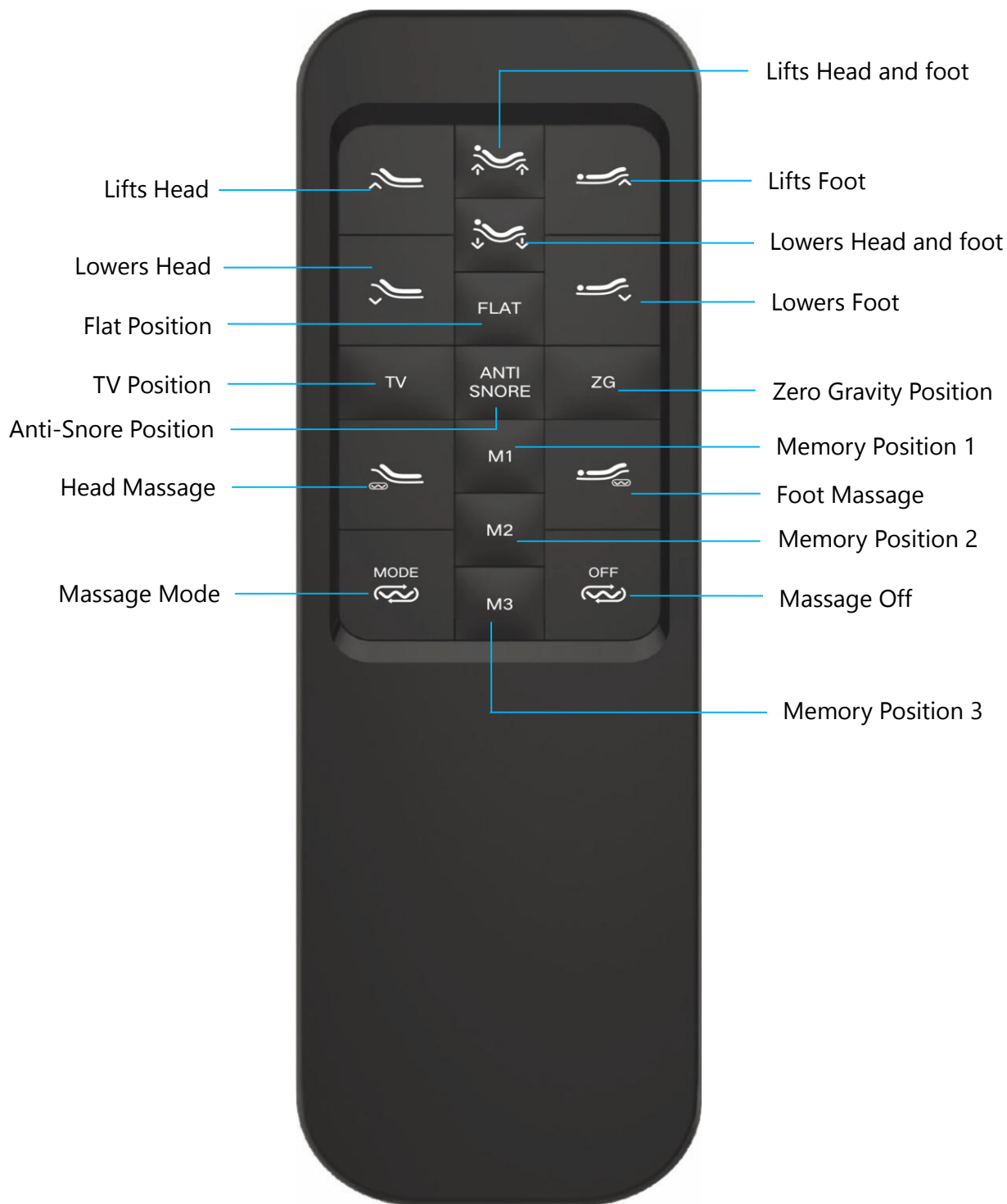


**Step 3:** Open App RMControl software link to "QRRMXXXXXX" 10-digit device.



**Step 4:** Scan the QR code, and the operation interface appears, at which time the mobile phone can control the operation of the motor (power-off clear link). Enter "**CORM**", click search, and the operation interface appears. At this time, the mobile phone can control the operation of the motor (power off and clear the link).





## Remote control guide (M1, M2, M3)

Press this button to move the base into the position stored in the memory.

You can store new head and foot positions by customizing the memory buttons (M1 and M2 and M3) .

?? . Move the head and/or foot sections to your desired position.

?? . Press and hold this button for 3 seconds, the backlight flashes quickly for 3 seconds. At the same time, you will hear three beeping sounds. The new power base position is now stored in your selected button overriding the factory default.

## TROUBLESHOOTING

SYMPTOMS	SOLUTIONS
The base does not respond when the remote is used.Remote LED illuminates and appears to be normal.	<p>Perform any or all of the following:</p> <ul style="list-style-type: none"> <li>*Check that the power cord is plugged into a working and grounded electrical outlet.</li> <li>*Check that the light on the control box is On.</li> <li>*Check the home circuit Breaker and Fuses.</li> <li>*Unplug the power cord from the outlet. After a minute, plug it back in. Press any button on the remote. The base should be working.</li> </ul>
The remote does not work or light up.	Check the remote LED Light is lighting up when pressed. If not, please replace 2*1.5V batteries.
Battery Backup when power failure.	You must purchase 2*9V batteries and install them in the AC/DC adapter on the Power Unit. This functions as a battery backup, which will allow the base to adjust to the flat position, press the Flat button on the remote to get the bed flat.
Base stutters while in motion.	<ul style="list-style-type: none"> <li>*Clear any clutter or obstructions under and around the adjustable base. Radio frequency interference from other remotes or electronic devices may affect normal operation.</li> <li>*Check batteries in remote.</li> <li>*Assure the keys on remote are being pressed firmly down when operating the Head and Foot buttons.</li> </ul>
Massage Motor/s Seems Excessively Loud During Operation.(If have massage function)	<ul style="list-style-type: none"> <li>*Tighten up the massage motor/s to the adjustable base.</li> <li>*Hard surface flooring may cause added vibration. Place a carpet pieces or rubber furniture cups under each leg or caster of the bed.</li> <li>*Check that the bed is not in direct contact with a wall, nightstand, or other object that may cause vibration or noise.</li> <li>*If adjustable base is installed on top of a bed frame, check that the massage motors are not causing bed frame (or bed frame components) to vibrate or rattle.</li> <li>*If a headboard is utilized, please check that the attachment hardware is tightened firmly.</li> </ul>
The massage motor does not work.(If have massage function)	<p>Please ensure all the cords inserted properly. If the massage motor still does not work, the massage unit needs to be replaced:</p> <ul style="list-style-type: none"> <li>*Remove the massage rubber pad .Remove the massage motor and replace a new one.</li> <li>*Cover the rubber pad again and insert the cord to the control box.</li> <li>*Press Massage button to try if it works or not.</li> </ul>



