QUALITY IN MOTION

CLUB LEVEL™

BY BASSETT®

YOUR FURNITURE WARRANTY



bassettfurniture.com

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PRODUCT INFORMATION

Our manufacturer's warranty protects product under residential use only. Normal wear and tear, including surface scratches that occur with normal use, damages which result from improper use, negligence or lack of care are not covered. Damage related to sun exposure is not covered.

Club Level Motion Product	Coverage	Exclusions
Frames	Limited Lifetime	. . . .
Springs	Limited Lifetime	Void if springs are removed from original frame.
Seat Cores	2 years on replacement core	Labor and installation of replacement core. Softening and compression of foam is considered normal.
Mechanisms	Limited Lifetime	. . . .
Power Motors and Motion Components	• 1 year on handles, hinges, and cup holders. • 5 years on switches, motors and motion components. • After first year customer must pay for pick-up, shipping and installation.	. . . .
Leather	1 year	Variations in color, grain, texture, healed scars, and brands. Fading or change in color due to exposure to sunlight, body oils, or perspiration.

WARRANTY LIMITATIONS AND EXCLUSIONS

For the first year of the warranty period, Bassett will pay or incur – with prior approval – reasonable and customary labor charges for the repair or installation of covered replacement parts. After the first year of the warranty period, the purchaser is responsible for the cost of the repair or installation of covered replacement parts.

After first year, Bassett does not pay for shipping costs to and from the factory on covered warranty items during any portion of the warranty period or after. This is the purchaser's responsibility. Bassett reserves the right to refuse any claim for service under this limited warranty where the claimant cannot produce a copy of the receipt or such other proof of purchase.

THIS WARRANTY DOES NOT APPLY TO FLOOR SAMPLES OR FURNITURE SOLD DURING CLEARANCE "LIQUIDATION", "GOING OUT OF BUSINESS", OR SIMILAR TYPES OF SALES. ALL SUCH FURNITURE IS SOLD AS-IS, WITH ALL FAULTS, MITTED BY APPLICABLE LAW, WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES WHATSOEVER, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. This warranty only covers new products while they are owned by the original retail purchaser and used under normal household conditions. THIS WARRANTY DOES NOT APPLY TO DEFECTS OR DAMAGE RESULTING FROM COMMERCIAL USE (which includes use in rental properties), damage caused during transportation or delivery, damage caused by repairs or attempted repairs not authorized by Bassett, negligence, abuse, misuse, mistreatment, exposure to chemicals and/or liquids, accidents, any use for which the product was not designed and/or the improper maintenance, cleaning or care of the product.

BASSETT EXPRESSLY LIMITS ANY IMPLIED WARRANTY OF MERCHANTABILITY AND ANY IMPLIED WARRANTY THAT THE COVERED COMPONENT PARTS ARE FIT FOR ANY PARTICULAR PURPOSE TO THE TIME PERIODS STATED IN THIS LIMITED WARRANTY. BASSETT EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY AND ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE ON THOSE COMPONENT PARTS THAT ARE NOT EXPRESSLY DESCRIBED AS COVERED UNDER THIS LIMITED WARRANTY AND ARE SOLD AS-IS, WITH ALL FAULTS (INCLUDING BUT NOT LIMITED TO BACK CUSHIONS, AND SIDE AND ARM PADDING). BASSETT WILL NOT BE LIABLE FOR AND WILL NOT PAY INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Any product repaired or replaced under this warranty will itself be warranted only for the remainder of the warranty period of the original product being repaired or replaced. It may be possible to order and purchase parts beyond the warranty

YOUR RIGHTS

This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Some states do not allow the exclusions and limitations on incidental and consequential damages or the limitations on implied warranties, so the above limitations may not apply to you.

*After first year customer must pay for pick-up, shipping and installation.
**Limited Lifetime coverage for normal household use is not to exceed 7 years.

PROPER CARE AND USAGE

Avoid placing furniture too close to heating/ air vents or placing furniture in direct sunlight. If your furniture is located near a window, it's best to use window treatments to prevent furniture from discoloring. Heating and air outlets will also fade fabrics and leather, as well as damage the fibers over an extended period of time.

Leather: clean with a soft, damp white cloth. After wiping clean, gently rub with a soft dry cloth. Never use polishes, oils, ammonia, cleaning fluids, solvents or detergents to clean leather upholstery. The use of these cleaning agents may cause damage and will void the warranty. For professional cleaning and repair contact: Leather Solutions (866) 875-7446

For preventative maintenance instructions on care and conditioning, please contact Leather Solutions upon receipt of your furniture.

PROCEDURES FOR USING YOUR BASSETT WARRANTY

Your Bassett warranty offers coverage for the original purchaser, beginning on the date of purchase and covers all manufacturing defects. Once replaced, a product is only warranted for the time remaining on the original product. It is important you notice any areas of concern promptly and notify the authorized Bassett retailer where you made your purchase. In the event the retailer is closed, you may contact a customer care specialist at (877) 525-7070 or by visiting www.bassettfurniture.com. You will need to have your original sales receipt to begin the claim process.

The resolution, under the Bassett warranty, will be to repair or replace the item at our discretion based on the terms & conditions outlined here. If a product or replacement component is no longer available, we may choose to replace it with a comparable part or refund a prorated amount of your purchase price. (prorated based on the remaining length of the applicable warranty period).