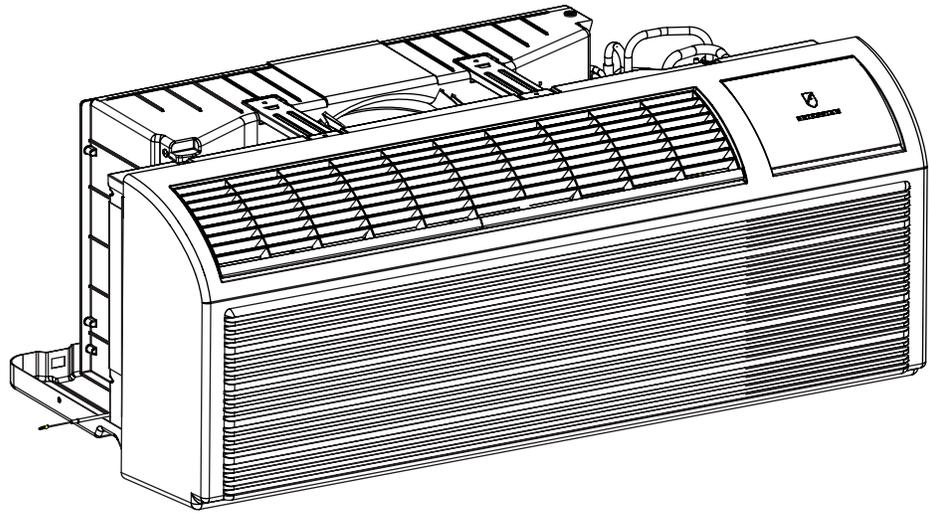




# FRIEDRICH

## PTAC

## FRESHHAIRE®



### Standard Chassis Models Using R-410A Refrigerant

---

**9K**

PVH09K3FA, PVH09K3FB, PVH09R3FA, PVH09R3FB

---

**12K**

PVH12K3FA, PVH12K3FB, PVH12R3FA, PVH12R3FB

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# INTRODUCTION

## Important Safety Information

The information in this manual is intended for use by a qualified technician who is familiar with the safety procedures required for installation and repair, and who is equipped with the proper tools and test instruments required to service this product.

Installation or repairs made by unqualified persons can result in subjecting the unqualified person making such repairs as well as the persons being served by the equipment to hazards resulting in injury or electrical shock which can be serious or even fatal.

Safety warnings have been placed throughout this manual to alert you to potential hazards that may be encountered. If you install or perform service on equipment, it is your responsibility to read and obey these warnings to guard against any bodily injury or property damage which may result to you or others.

### Your safety and the safety of others is very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is a safety Alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what will happen if the instructions are not followed. All safety messages will follow the safety alert symbol with the word "WARNING" or "CAUTION". These words mean:

 **WARNING**

Indicates a hazard which, if not avoided, can result in severe personal injury or death and damage to product or other property.

 **CAUTION**

Indicates a hazard which, if not avoided, can result in personal injury and damage to product or other property.

**NOTICE**

Indicates property damage can occur if instructions are not followed.

### **WARNING**



#### **Refrigeration system under high pressure**

Do not puncture, heat, expose to flame or incinerate.

Only certified refrigeration technicians should service this equipment.

R410A systems operate at higher pressures than R22 equipment. Appropriate safe service and handling practices must be used.

Only use gauge sets designed for use with R410A.

Do not use standard R22 gauge sets.

# INTRODUCTION

## Personal Injury Or Death Hazards

SAFETY FIRST	 WARNING	 AVERTISSEMENT	 ADVERTENCIA
		Do not remove, disable or bypass this unit's safety devices. Doing so may cause fire, injuries, or death.	Ne pas supprimer, désactiver ou contourner cette l'unité des dispositifs de sécurité, faire vous risqueriez de provoquer le feu, les blessures ou la mort.



### ELECTRICAL HAZARDS:

- Unplug and/or disconnect all electrical power to the unit before performing inspections, maintenance, or service.
- Make sure to follow proper lockout/tag out procedures.
- Always work in the company of a qualified assistant if possible.
- Capacitors, even when disconnected from the electrical power source, retain an electrical charge potential capable of causing electric shock or electrocution.
- Handle, discharge, and test capacitors according to safe, established, standards, and approved procedures.
- Extreme care, proper judgment, and safety procedures must be exercised if it becomes necessary to test or troubleshoot equipment with the power on to the unit.
- Do not spray water on the air conditioning unit while the power is on.
- Electrical component malfunction caused by water could result in electric shock or other electrically unsafe conditions when the power is restored and the unit is turned on, even after the exterior is dry.
- Use air conditioner on a single dedicated circuit within the specified amperage rating.
- Use on a properly grounded outlet only.
- Do not cut or modify the power supply cord or remove the ground prong of the plug.
- Never operate the unit on an extension cord.
- Follow all safety precautions and use proper and adequate protective safety aids such as: gloves, goggles, clothing, properly insulated tools, and testing equipment etc.
- Failure to follow proper safety procedures and/or these warnings can result in serious injury or death.

---

# INTRODUCTION

## Personal Injury Or Death Hazards

- **REFRIGERATION SYSTEM REPAIR HAZARDS:**

- Use approved standard refrigerant recovering procedures and equipment to relieve high pressure before opening system for repair.
- Do not allow liquid refrigerant to contact skin. Direct contact with liquid refrigerant can result in minor to moderate injury.
- Be extremely careful when using an oxy-acetylene torch. Direct contact with the torch's flame or hot surfaces can cause serious burns.
- Make certain to protect personal and surrounding property with fire proof materials and have a fire extinguisher at hand while using a torch.
- Provide adequate ventilation to vent off toxic fumes, and work with a qualified assistant whenever possible.
- Always use a pressure regulator when using dry nitrogen to test the sealed refrigeration system for leaks, flushing etc.

- **MECHANICAL HAZARDS:**

- Extreme care, proper judgment and all safety procedures must be followed when testing, troubleshooting, handling, or working around unit with moving and/or rotating parts.
- Be careful when, handling and working around exposed edges and corners of the sleeve, chassis, and other unit components especially the sharp fins of the indoor and outdoor coils.
- Use proper and adequate protective aids such as: gloves, clothing, safety glasses etc.
- Failure to follow proper safety procedures and/or these warnings can result in serious injury or death.

- **PROPERTY DAMAGE HAZARDS**

- **FIRE DAMAGE HAZARDS:**

- Read the Installation/Operation Manual for the air conditioning unit prior to operating.
- Use air conditioner on a single dedicated circuit within the specified amperage rating.
- Connect to a properly grounded outlet only.
- Do not remove ground prong of plug.
- Do not cut or modify the power supply cord.
- Do not use extension cords with the unit.
- Be extremely careful when using acetylene torch and protect surrounding property.
- Failure to follow these instructions can result in fire and minor to serious property damage.

- **WATER DAMAGE HAZARDS:**

- Improper installation, maintenance or servicing of the air conditioner unit can result in water damage to personal items or property.
- Insure that the unit has a sufficient pitch to the outside to allow water to drain from the unit.
- Do not drill holes in the bottom of the drain pan or the underside of the unit.
- Failure to follow these instructions can result in damage to the unit and/or minor to serious property damage.

# INTRODUCTION

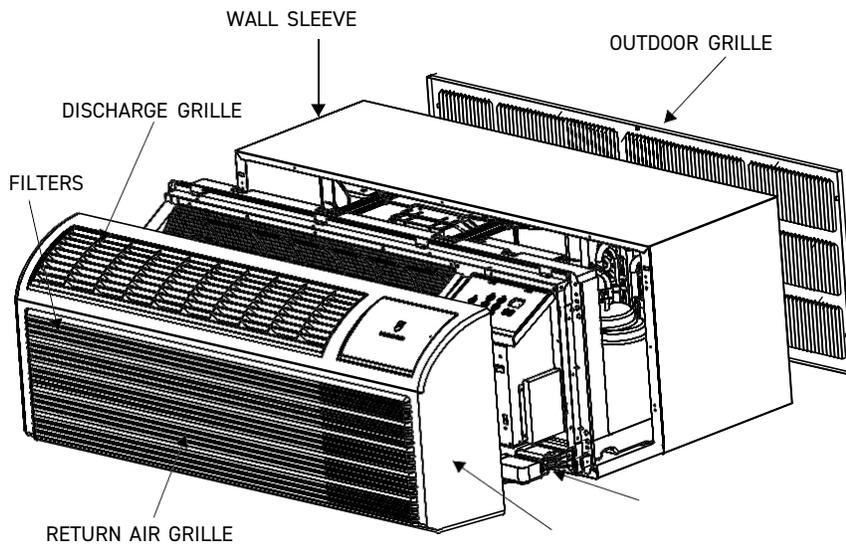
## Operation of Equipment in During Construction

- **OPERATION OF EQUIPMENT MUST BE AVOIDED DURING CONSTRUCTION PHASES WHICH WILL PRODUCE AIRBORNE DUST OR CONTAMINATES NEAR OR AROUND AIR INTAKE OPENINGS:**
- Wood or metal framing;
- Drywalling or sheathing,
- Spackling or applying joint compound.
- Sanding or grinding.
- Moulding or trimwork.

### NOTICE

Operating the equipment during any phase of active construction noted above can void the equipment's warranty, also leading to poor performance and premature failure

## Typical Unit Components and Dimensions



PDXWS Wall Sleeve  
Dimensions: 16" H x 42" W x  
13- $\frac{3}{4}$ " D  
Front Cover Dimensions:  
16" H x 42" W x 7- $\frac{3}{4}$ " D

**Cut-Out Dimensions:**  
16- $\frac{1}{4}$ " x 42- $\frac{1}{4}$ "

# INTRODUCTION

This service manual is designed to be used in conjunction with the installation and operation manuals provided with each air conditioning system.

This service manual was written to assist the professional service technician to quickly and accurately diagnose and repair malfunctions.

Installation procedures are not given in this manual. They are given in the Installation and Operation Manual which can be acquired on the Friedrich [website \(www.friedrich.com\)](http://www.friedrich.com).

## Model Number Reference Guide

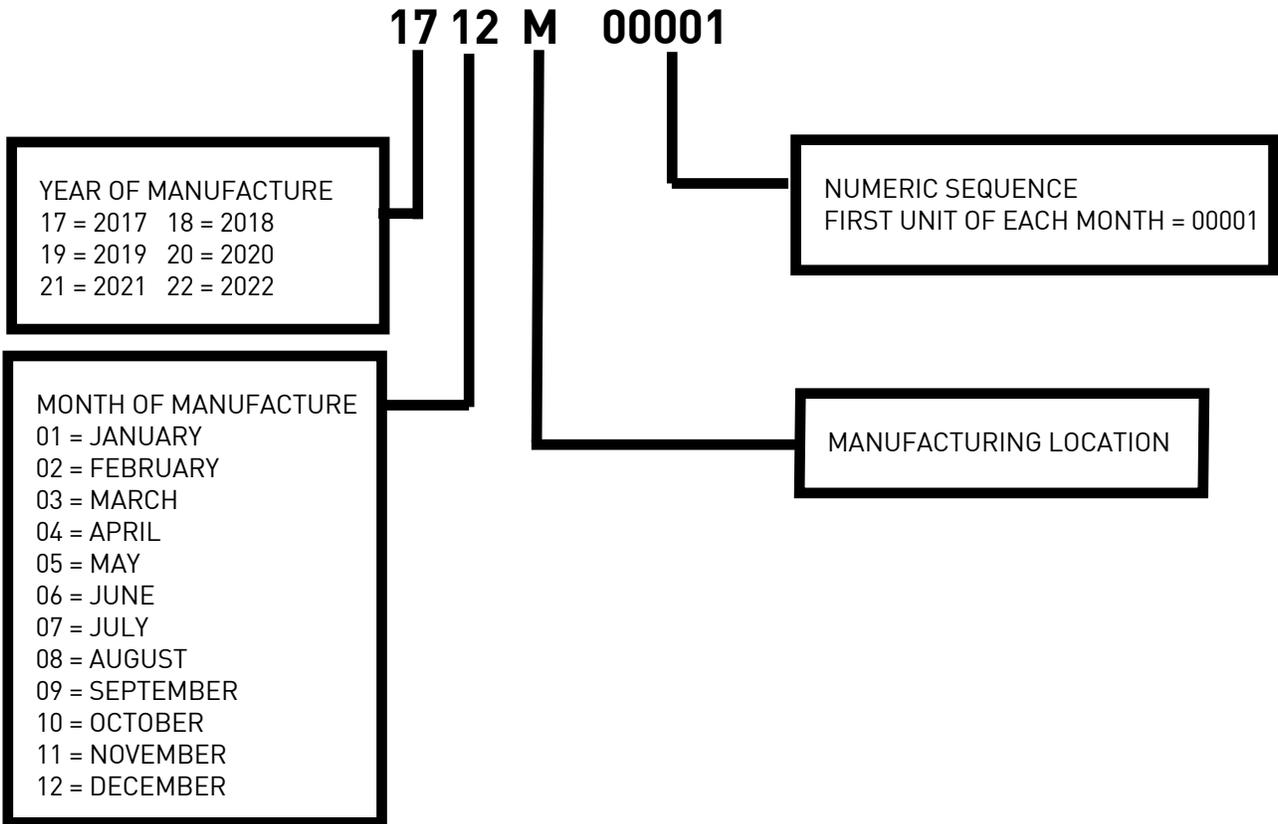
PTAC/PTHP Model Identification Guide										
MODEL NUMBER		P	V	H	09	K	3	F	A	
Series PV = Friedrich Digital PTAC								Engineering Digit		
System E = Cooling with Electric Heat H = Heat Pump with Auxiliary Electric Heat								Design Series		
Nominal Capacity 07 = 7,000 Btuh    12 = 12,000 Btuh 09 = 9,000 Btuh    15 = 15,000 Btuh								Chassis F = FreshAir		
Voltage K = 230/208V - 1 Ph. - 60 Hz. R = 265V - 1 Ph. - 60 Hz.								Nominal Heater Size (230V or 265V) 3=3kW		

**IMPORTANT:** It will be necessary for you to accurately identify the unit you are servicing, so you can be certain of a proper diagnosis and repair.

**Figure 103**

# INTRODUCTION

## Serial Number Reference Guide



Refer to the Chart below for Serial Numbers beginning with an Alpha Sequence

PTAC Serial Number Identification Guide				
<b>SERIAL NUMBER</b>	<b>A</b>	<b>K</b>	<b>A</b>	<b>M</b>
<b>YEAR MANUFACTURED</b>				<b>00001</b>
LJ = 2009    AE = 2015 AK = 2010    AF = 2016 AA = 2011    AG = 2017 AB = 2012 AC = 2013 AD = 2014				<b>PRODUCTION RUN NUMBER</b>
				<b>PRODUCT LINE</b> M = PRODUCT CODE
<b>MONTH MANUFACTURED</b>				
A = Jan	D = Apr	G = Jul	K = Oct	
B = Feb	E = May	H = Aug	L = Nov	
C = Mar	F = Jun	J = Sep	M = Dec	

Figure 104

---

# INTRODUCTION

## Product Features

### Friedrich PTAC Digital Control and Unit Features

The new Friedrich digital PTAC has state of the art features to improve guest comfort, indoor air quality and conserve energy. Through the use of specifically designed control software for the PTAC industry Friedrich has accomplished what other Manufacturer's have only attempted – a quiet, dependable, affordable and easy to use PTAC. Below is a list of features and their benefit to the owner.

---

ONLY TWO MODELS

---

BETTER  
DEHUMIDIFICATION

---

SOFT START  
OPERATION

---

MERV 8 OUTDOOR AIR  
FILTER

---

DC INVERTER

FreshAire PTACs utilize a DC inverter rotary compressor to ensure part load efficiencies and reliable operation.

---

REMOTE THERMOSTAT  
OPERATION

Some applications require the use of a wall-mounted thermostat. All new Friedrich PTACs may be switched from unit control to remote thermostat control easily without the need to order a special model or accessory kit.

---

INTERNAL DIAGNOSTIC  
PROGRAM

The Friedrich digital PTAC features a self-diagnostic program that can alert maintenance to component failures or operating problems. The internal diagnostic program saves properties valuable time when diagnosing running problems.

---

ELECTRONIC  
TEMPERATURE  
LIMITING

By limiting the operating range, the property can save energy by eliminating “max cool” or “max heat” situations common with older uncontrolled systems. The new electronic control allows owners to set operating ranges for both heating and cooling independently of one another.

---

ROOM FREEZE  
PROTECTION

When the PTAC senses that the indoor room temperature has fallen to 50 °F, the unit will cycle on the fan (high) and the electric strip heat to raise the room temperature to 55 °F, and then cycle off again. This feature works regardless of the mode selected and can be turned off.

---

CONDENSATE REMOVAL  
SYSTEM

Condenser fan utilizes slinger ring technology to pick up condensate from the base pan and disperse it on to the condenser coil where it evaporates. This helps to cool the coil and increase the energy efficiency of the unit.

---

UNIVERSAL ELECTRIC  
HEATER

Unit has a universal power cord with 20 Amp coming standard out of the box.  
230v LCDI cords are 6 ft. in length.  
265v non-LCDI cords are 18 in. in length.

---

FACTORY RUN-TEST

All units are factory run tested to ensure trouble free operation.

---

---

# INTRODUCTION

## Product Features

DIGITAL DEFROST THERMOSTAT	The PV-Series uses a digital thermostat to accurately monitor the outdoor coil conditions to allow the heat pump to run whenever conditions are correct. Running the PTAC in heat pump mode saves energy and reduces operating costs. The digital thermostat allows maximization of heat pump run time.
INSTANT HEAT HEAT PUMP MODE	Heat pump models will automatically run the electric heater to quickly bring the room up to temperature when initially energized, then return to heat pump mode. This ensures that the room is brought up to temperature quickly without the usual delay associated with heat pump units.
SEPARATE HEAT/COOL FAN CYCLE CONTROL	The owner may choose between fan cycling or fan continuous mode based on property preference. Fan continuous mode is used to keep constant airflow circulation in the room during all times the unit is 'ON'. Fan cycle will conserve energy by only operating the fan while the compressor or electric heater is operating. The ability to set the fan cycling condition independently between heating and cooling mode will increase user comfort by allowing the choice of only constantly circulating air in the summer or winter time (unlike other PTAC brands that only allow one selection).
EMERGENCY HEAT OVERRIDE	In the event of a compressor failure in heat pump mode, the compressor may be locked out to provide heat through the resistance heater. This feature ensures that even in the unlikely event of a compressor failure, the room temperature can be maintained until the compressor can be serviced.
CENTRAL DESK CONTROL READY(ONLY FOR UNIT CONTROL)	All Friedrich digital PTACs have low voltage terminals ready to connect a central desk control energy management system. Controlling the unit from a remote location like the front desk can reduce energy usage and requires no additional accessories on the PTAC unit.
INDOOR COIL FROST SENSOR	The frost sensor protects the compressor from damage in the event that airflow is reduced or low outdoor temperatures cause the indoor coil to freeze. When the indoor coil reaches 33°F, the compressor is disabled and the fan continues to operate based on demand. Once the coil temperature returns to 53°F, the compressor returns to operation.
ULTRAQUIET AIR SYSTEM	The PV-Series units feature an indoor fan system design that reduces sound levels without lowering airflow or preventing proper air circulation.
HIGH EFFICIENCY	The Friedrich PTAC has been engineered so that all functional systems are optimized so that they work together to deliver the highest possible performance.
DUAL MOTOR	The dual-motor design means that the indoor motor can run at slower speeds which reduces sound levels indoors.
ROTARY COMPRESSOR	High efficiency rotary compressors are used on all Friedrich PTACs to maximize durability and efficiency.
TOP-MOUNTED AIR FILTERS	All Friedrich PTAC return air filters feature an element that has proven to prevent mold and bacterial growth in laboratory testing. PXFTB replacement filter kits feature the same agent. All filters are washable, reusable and easily accessed from the top of the unit without the removal of the front cover.
FILTERED FRESH AIR INTAKE	Friedrich PTAC units are capable of introducing up to 40 CFM of outside air into the conditioned space. The outdoor air passes through a washable mesh screen to prevent debris from entering the airstream.
ALUMINIUM ENDPLATES	Outdoor coil endplates made from aluminium reduce corrosion on the outdoor coil common with other coil designs.
R-410A REFRIGERANT	Friedrich PTAC units use environmentally-friendly refrigerant.
BREAK-PROOF CONTROL DOOR	Break-proof control door design maintains the integrity of the unit.
GALVANIZED ZINC WALL SLEEVE AND BASE PAN	Galvanized zinc coated steel wall sleeve and steel base pan undergo an 11-step preparation process, are powder coated with a polyester finish and cured in an oven for exceptional durability.

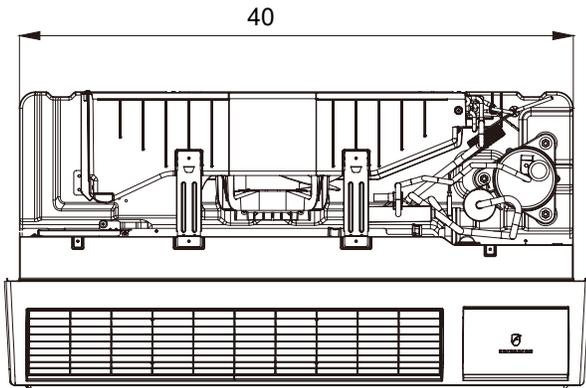
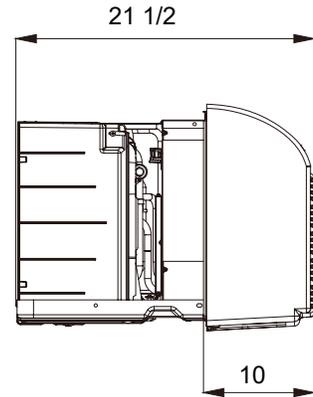
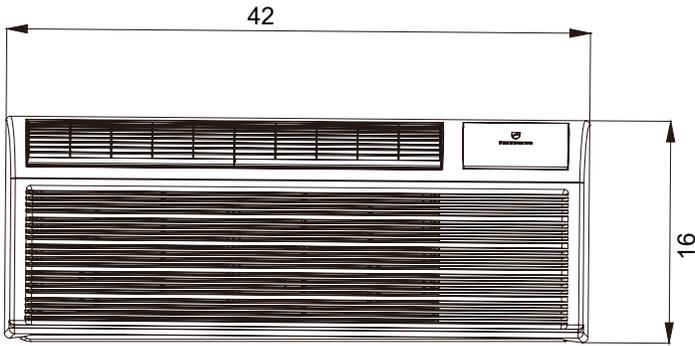
# SPECIFICATIONS

## General Specifications 9-12k Heat Pump Models

PVH Series Cooling with Heat Pumps					
Model		PVH09K	PVH12K	PVH09R	PVH12R
PERFORMANCE DATA:					
Cooling Capacity	Btu	9600/9400	12000/11800	9600	12000
Cooling Capacity Min./Max	Btu	6462-12099	7929-17142	6462-12099	7929-17142
Cooling	Watts	790/775	1040/1025	800	1040
Energy Efficiency Ratio	EER	12.1/12.1	11.5/11.5	12.0	11.5
Reverse Heating Capacity	Btu	8200/8500	11600/11800	8500	11800
Reverse Heating Capacity Min./Max.	Btu	5606-11475	6995-16187	5606-11475	6995-16187
Heating	Watts	710/685	970/950	710	970
COP		3.51/3.51	3.57/3.58	3.51	3.57
Moisture Removal	Pts./Hr.	1.4	1.9	1.23	2.43
Sensible Heat Ratio		80%	78%	82.7%	73.7%
ELECTRICAL DATA:					
Voltage (1 PHASE, 60 Hz)		230/208	230/208	265	265
Operational Voltage Range		253-187	253-187	292-239	292-239
Current	Amps	4.4/4.5	4.5/5.0	3.8	4.7
Reverse Heat	Amps	4.0/4.1	4.6/4.9	3.6	4.3
Power Factor		0.80	0.96	0.82	0.90
Compressor LRA		N/A	N/A	N/A	N/A
Compressor RLA		3.2	4.1	4.2	6.2
Outdoor Fan Motor	HP	1/14	1/12	1/14	1/12
AIRFLOW DATA:					
Indoor CFM, HIGH		400	470	400	470
Indoor CFM, LOW		250	360	290	360
Make-up Air CFM@0.05" wc		52	52	52	52
PHYSICAL DATA:					
Sleeve Dimensions H x W x D		16" x 42" x 13 3/4" (all models)			
Dimensions with front H x W x D		16" x 42" x 21" (all models)			
Cut Out Dimensions H x W		16 1/4" x 42 1/4" (all models)			
Net Weight	Lbs.	115	120	115	120
Shipping Weight	Lbs.	137	142	137	142
R-410A Charge	Oz.	30.34	32.80	32.1	32.8

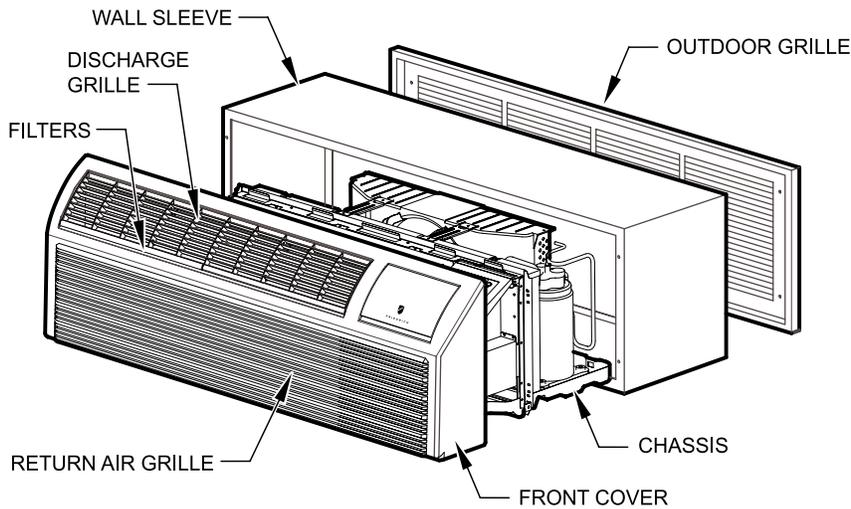
**Figure 202 (General Specs)**

# SPECIFICATIONS



Unit:inch

Figure 205 ( Chassis Specs)



PDXWS Wall Sleeve Dimensions:  
16" H x 42" W x 13-<sup>3</sup>/<sub>4</sub>" D

Front Cover Dimensions:  
16" H x 42" W x 7-<sup>3</sup>/<sub>4</sub>" D

Cut-Out Dimensions:  
16-<sup>1</sup>/<sub>4</sub>" x 42-<sup>1</sup>/<sub>4</sub>"

Figure 206 (Typical Unit Components and Dimensions)

# SPECIFICATIONS

## Electrical Data

All 230/208 volt units are equipped with LCDI power cords.

All 265 volt units are equipped with non-LCDI power cords.

NOTE: Use Copper Conductors ONLY. Wire sizes are per NEC, check local codes for overseas applications.

NOTE: Use on single dedicated circuit within specified amperage rating.

Voltage	230V			265V		
	15	20	30	15	20	30
Heater Size	2.5 kW	3.5 kW	5.0 kW	2.5 kW	3.5 kW	5.0 kW
Receptacles						
NEMA# Receptacle	6-15R	6-20R	6-30R	7-15R	7-20R	7-30R
NEMA# Plug	6-15P	6-20P	6-30P	7-15P	7-20P	7-30P

<b>FUSE/CIRCUIT BREAKER</b>	Use ONLY type and size fuse or HVAC/R circuit breaker indicated on unit's rating plate. Proper current protection to the unit is the responsibility of the owner. NOTE: A time delay fuse is provided with 265V units.
<b>GROUNDING</b>	Unit MUST be grounded from branch circuit through service cord to unit, or through separate ground wire provided on permanently connected units. Be sure that branch circuit or general purpose outlet is grounded. The field supplied outlet must match plug on service cord and be within reach of service cord. Refer to Table 1 for proper receptacle and fuse type. Do NOT alter the service cord or plug. Do NOT use an extension cord.
<b>RECEPTACLE</b>	The field supplied outlet must match plug on service cord and be within reach of service cord. Refer to Table 1 for proper receptacle and fuse type. Do NOT alter the service cord or plug. Do NOT use an extension cord.

**⚠ WARNING**



**Electrical Shock Hazard**

Turn off electrical power before service or installation.

ALL electrical connections and wiring **MUST** be installed by a qualified electrician and conform to the National Code and all local codes which have jurisdiction.

Failure to do so can result in property damage, personal injury and/or death.

## B. Power Cord Information (230/208V models only)

All Friedrich 230/208V PTAC units are shipped from the factory with a Leakage Current Detection Interrupter (LCDI) equipped power cord. The LCDI device meets the UL and NEC requirements for cord connected air conditioners effective August 2004.

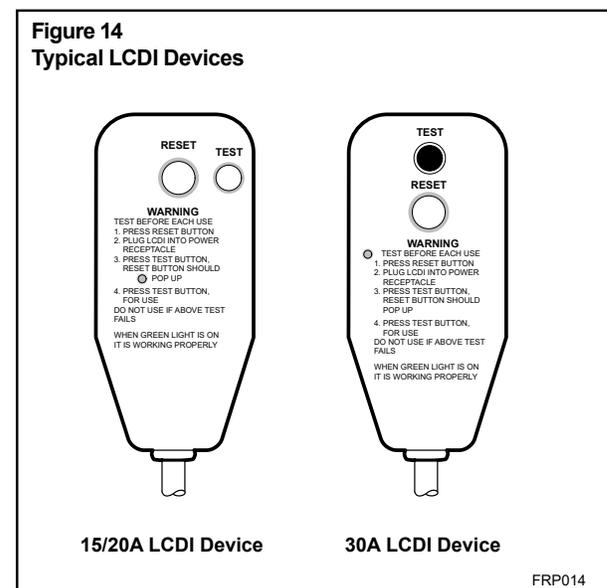
To test your power supply cord:

1. Plug power supply cord into a grounded 3 prong outlet.
2. Press RESET.
3. Press TEST (listen for click; Reset button trips and pops out).
4. Press and release RESET (listen for click; Reset button latches and remains in). Check that the green LED indicator is on. The power supply cord is ready for operation.

NOTE: The LCDI device is not intended to be used as a switch.

Once plugged in the unit will operate normally without the need to reset the LCDI device.

If the LCDI device fails to trip when tested or if the power supply cord is damaged it must be replaced with a new supply cord obtained from the product manufacturer, and must not be repaired.



# SPECIFICATIONS

## Electrical Data

203/208 Electric Heater Rating (Configuration Based on Power Cord0)				
POWER CORD	VOLTAGE	BRANCH CKT AMPS	MCA	WATTS
PXPCFA23015A	230/208	15	13.9	2500
PXPCFA23020A	230/208	20	19.9	3600
PXPCFA23030A	230/208	30	27.5	5000
PXPCFA26515A	265V	15	12.0	2500
PXPCFA26515A1	265V	15	7.3	1500
PXPCFA26520	265V	20	16.8	3500
PXPCFA26530	265V	25	23.8	5000

TABLE 2					
MODEL	HEATER kW	Power Cord Kit	Voltage	Amperage	Receptacle
PVH09K	2.5(optional)	STD	230/208	15	NEMA 6-15r
	3.5(default)	STD	230/208	20	NEMA 6-20r
PVH12K	1.5(optional)	STD	230/208	15	NEMA 6-15r
	3.5(default)	STD	230/208	20	NEMA 6-20r
	5.0(optional)	STD	230/208	30	NEMA 6-30r
PVH09R	2.5(optional)	STD	265/277	15	NEMA 7-15r
	3.5(default)	STD	265/277	20	NEMA 7-20r
PVH12R	1.5(optional)	STD	265/277	15	NEMA 7-15r
	3.5(default)	STD	265/277	20	NEMA 7-20r
	5.0(optional)	STD	265/277	30	NEMA 7-30r

## Electrical Wiring for 265 Volt Models

### Power Cord Installation

All 265V PTAC/PTHP units come with a factory installed non-LCDI power cord for use in a subbase. If the unit is to be hard-wired refer to the instructions below.

**NOTE:** It is recommended that the PXSb subbase assembly, the PXCJA conduit kit (or equivalent) be installed on all hardwire units. If installing a flush-floor mounted unit, make sure the chassis can be removed from the sleeve for service and maintenance.

**To install the line voltage power leads and conduit to chassis, follow the instructions below and refer to Figures 25-27 on page 19. PXCJA Conduit Kit is required with this setup.**

1. Follow the removal process of the chassis's junction box (Figure 25).
2. Prepare the 265V (or 230V) power cord for connection to the chassis' power cord connector by cutting the cord to the appropriate length (refer to Figure 26 and follow Figure 15). Power cord harness selection shown on Table 2

**⚠ WARNING**



**Electrical Shock Hazard**

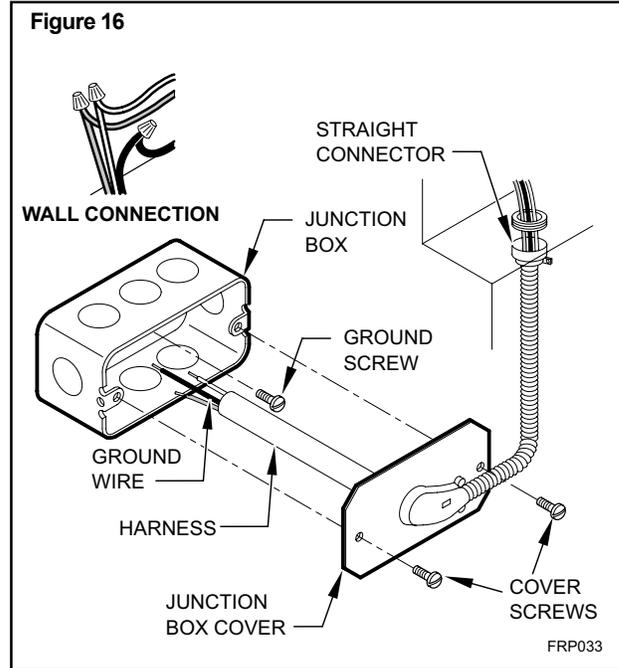
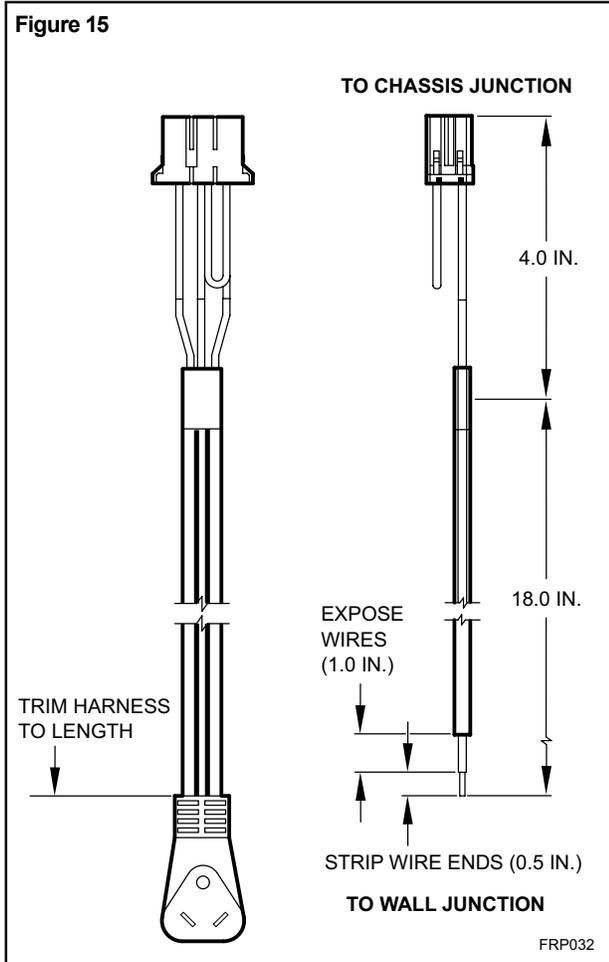
Turn off electrical power before service or installation.

ALL electrical connections and wiring **MUST** be installed by a qualified electrician and conform to the National Code and all local codes which have jurisdiction.

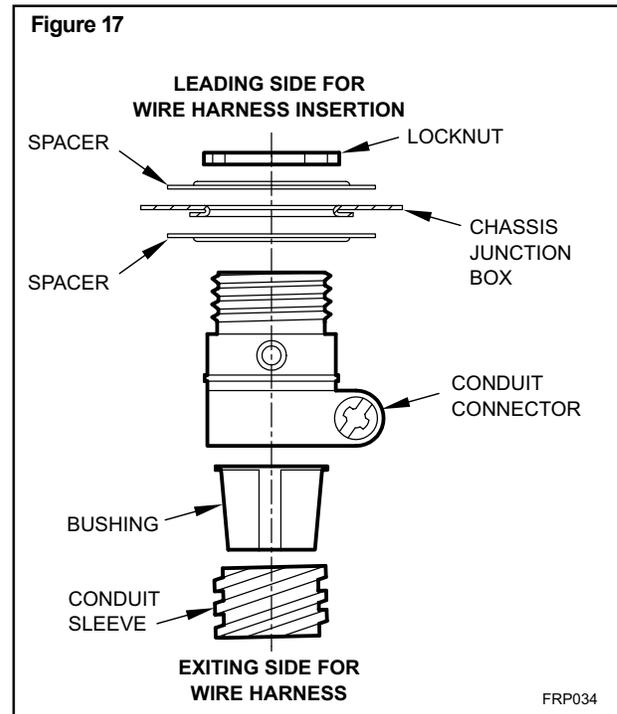
Failure to do so can result in property damage, personal injury and/or death.

# SPECIFICATIONS

## Electrical Data



3. Route the cut ends of harness through the conduit connector assembly and flex conduit sleeve. Be sure to use the supplied conduit bushing to prevent damage to the cord by the conduit. The cord should pass through the Locknut, Spacer, Chassis Junction Box, Conduit Connector, Bushing, then the Conduit Sleeve. See Figure 17.
4. Route the cut ends of the power cord through the elbow connector at the other end of the conduit. Tighten screws on elbow connector to secure conduit sleeve.
5. Fasten and secure the elbow connector to the wall junction box cover with locknut. Place and mount the wall junction box with the four wall mounting screws making sure to pass the wall lines through the junction box. Connect and join all wall lines with the stripped ends using wire nuts. Tighten both screws of the wall junction box cover to junction box.
6. Follow steps 4-6 and refer to Figure 27.



---

# OPERATION

## Function and Control Buttons and Display

### 1) Buttons

There are ON/OFF, UP, DOWN, HEAT, COOL, CONSTANT FAN and fan speed of HIGH, LOW, AUTO buttons.

1. ON/OFF: Press to turn power on or off to the unit.
2. COOL, HEAT: choose the mode of operation
3. HIGH, LOW, AUTO: choose the fan speed.
4. UP, DOWN: Adjust the setting temperature , default: 60-90°F(16~32°F).

### 2) Dual 8 Digital Tube Displayer and LED

Two 8 digital tube and 7 LEDs (ON/OFF, HIGH, LOW, AUTO, HEAT, COOL, CONSTANT FAN)

1. Mode LED display: when the unit is running in a certain mode, the corresponding LED is lit up.
2. ON/OFF LED: at ON status, the LED is lit up.
3. CONSTANT FAN LED: when this function is enabled, the LED is lit up.
4. Fan speed LED: when the unit is running at HIGH, LOW or AUTO fan speed, the corresponding LED is lit up.
5. Dual 8 digital tube displayer: normally, it displays the indoor ambient temperature. When the UP/DOWN button is pressed it displays the setting temperature. When some error occurs, it displays the ERROR CODE.

## Temperature Definition

Indoor setting temperature (Ts)

Indoor ambient temperature (T1)

Indoor coil temperature (T2)

Outdoor coil temperature (T3)

Outdoor ambient temperature (T4)

Compressor discharge temperature (T5)

Indoor outlet air temperature (T6)

## System Basic Function

Once the compressor starts, the compressor won't stop with the change of the indoor temperature. Once the compressor stops, it can only start after a 3 mins delay. (The compressor can stop immediately at the time of mode switchover, turning off the unit, adjusting setting temperature and turning off from a function error.) Depending on the different ambient temperatures and setting temperatures, the compressor runs at different frequencies to achieve the best energy savings and comfort. This is the advantage over traditional A/C compressors.

### 1) Cooling Mode

Working conditions and process for cooling:

When  $T1 \geq Ts + 2^\circ\text{F}(1^\circ\text{C})$ , cooling turns on.

When  $T1 \leq Ts - 2^\circ\text{F}(1^\circ\text{C})$ , cooling turns OFF.

When  $Ts - 2^\circ\text{F}(1^\circ\text{C}) < T1 < Ts + 2^\circ\text{F}(1^\circ\text{C})$ , the unit keeps previous running status.

Indoor fan control in cooling mode:

The indoor fan will run synchronously with cooling demand. During no demand period if the CONSTANT FAN button is turned off, it will run for 30s and then turn off. When CONSTANT FAN is ON, it will always be running.

Outdoor fan control in cooling mode:

The outdoor fan has two speeds, low and high. When T4 is above 80°F, the fan operates in high speed.

When T4 drops to 77°F the fan operates in low speed.

### 2) Heating Mode

Working conditions and process for heating:

When  $T1 \leq Ts - 2^\circ\text{F}(1^\circ\text{C})$ , the unit is running in heating mode. The heat pump or electric heating will start depending on the ambient temperature condition

When  $T1 \geq Ts + 4^\circ\text{F}(2^\circ\text{C})$ , the heating is turned OFF.

When  $Ts - 2^\circ\text{F}(1^\circ\text{C}) < T1 < Ts + 4^\circ\text{F}(2^\circ\text{C})$ , the unit keeps at the previous running status.

Electric heater does not work with heat pump at the same time.

When  $T4 > 44^\circ\text{F} \ 7^\circ\text{C}$ , unit will run heat pump all the time.

# OPERATION

## Function and Control

When  $32^{\circ}\text{F} < T_4 < 44^{\circ}\text{F}$ , unit will run in electric heating mode to meet the first cycle demand. From the second cycle on, heat pump will operate.

When  $T_4 \leq 32^{\circ}\text{F}$ , the E-heater will operate exclusively.

During heat pump mode, once  $T_3$  freezes to  $5^{\circ}\text{F}$ , or any fault occurs, unit will switch over to electric heating mode.

Outdoor fan control in heat pump mode:

When  $T_4$  is above  $57^{\circ}\text{F}$ , outdoor fan runs at low speed to lower the noise;

When  $T_4$  drops to  $53^{\circ}\text{F}$ , outdoor fan runs at high speed, in order to ensure the heating capacity.

Electric heating mode:

The unit is equipped with a universal E-heater, which contains two independent heating elements. The 9K BTU unit incorporates a 2.5kW and a 1.0kW element. The 12K BTU unit incorporates a 3.5kW and a 1.5kW element.

Power Cord Selection

Use the appropriate power cord for each heating configuration as shown in the table below.

Power Cord	15A	20A	30A
9K BTU Unit	2.5kW	3.5kW	N/A
12k BTU Unit	1.5kW	3.5kW	5kW

Indoor fan control in heating mode:

The indoor fan will run synchronously with the heating demand. During no demand period, it will run for 30s(heat pump) or 1min(E-heating) after CONSTANT FAN button is turned off, then turns OFF. When CONSTANT FAN is ON, it will always be running.

Defrost

In heat pump mode, if the compressor runs continuously for over 30 minutes and  $T_3 < 26^{\circ}\text{F}$ , or runs continuously for 90 minutes and  $T_3 < 32^{\circ}\text{F}$  the unit will enter defrost stage. Indoor fan will shut down. After the defrosting cycle is finished, the unit turns to E-heating for the first cycle to heat up quickly.

### 3) Room Freeze Protection (AUTO HEATING)

This is valid only in standby mode. The dual 8 digital tube displays "L0".

Entry condition: #5 DIP SWITCH is set to ON to enable the indoor freeze protection and the main board detects the indoor ambient temperature is lower than  $50^{\circ}\text{F}(10^{\circ}\text{C})$  for 3 consecutive minutes.

Quitting condition: When indoor ambient temperature rises to  $55^{\circ}\text{F}(13^{\circ}\text{C})$ , the heating will stop.

### 4) Temperature Sensor Open Circuit or Short Circuit Protection

If the temperature sensor has an open circuit or a short circuit, the ERROR CODE will display on the digital tube. If the malfunction of the temperature sensor is detected for 30 seconds, the unit will turn off.

### 5) Power cut protection

After power cut recovery, unit will have a time delay of 2 to 4 minutes to restart E-heating. The DC-inverter soft start compressor will restart after 3mins.

### 6) Compressor and DC-inverter features

The DC-inverter compressor has a high efficiency rating and energy savings can be 30% to 80%. Operation voltage range is 160VAC~270VAC, making the unit operation more stable under a wider voltage range power input. With its soft start feature, power surges can be avoided, and also lower the noise level. Without the frequent start-stop, room temperature will be more stable and more comfortable.

The high performance IPM contains a PFC module and under heavy loading PF can be up to 99%, thus decreases EMI pollution to power supply system, and also decreasing power surges.

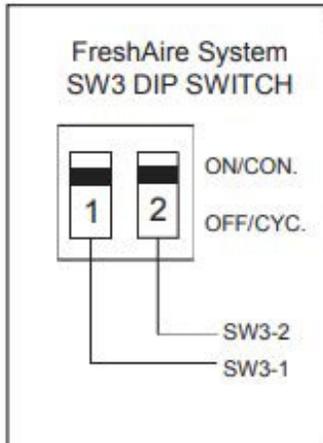
The compressor driver chip is high performance, making the compressor more stable and reliable

# OPERATION

## Function and Control

### 7) Smart fresh air system

The control logic as the below table1 and table2, the DIP switch is SW3 on the main board.



DIP switch SW3 function			
Freshaire System	"Engagement Method"	Mode	Description
	Sw3 Dip Switch 1	ON/ OFF	FA fan runs only when Dip Switch is set to "ON"
			FA fan NEVER RUNS when Dip Switch is set to "OFF"
	Sw3 Dip Switch 2	Cycle/ Con- tinuous	FA fan cycles On/ Off with the unit indoor fan when Dip Switch 1 is set to "ON" & Dip Switch 2 is set to "Cycle"
			"FA fan runs continuously when Dip Switch 1 is set to ""ON"" & Dip Switch 2 is set to ""Continuous"""

Relationship Between Inputs and Outputs						
INPUTS			OUTPUT			
FreshAir Mode		"24V wall Thermostat"	In Demand		No Demand	
Enable	Continuous	"ID Fan Speed Selection"	ID Fan Operation	"Fresh-Air Fan Operation"	ID Fan Operation	"Fresh-Air Fan Operation"
YES	NO	High	High	ON	High	ON
		low	low		low	
		Auto	Auto		OFF	
	YES	High	High		High	ON
		low	low		low	
		Auto	Auto		low	
NO	NO	High	High	OFF	High	OFF
		low	low		low	
		Auto	Auto		OFF	
	YES	High	High		High	
		low	low		low	
		Auto	Auto		OFF	

# OPERATION

## Function and Control

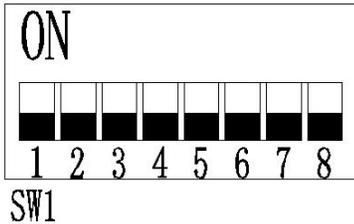
Relationship Between Inputs and Output by 24V Wall Thermostat						
INPUTS			OUTPUT			
FreshAire Mode		"24V wall Thermostat"	In Demand		No Demand	
Enable	Continuous	"ID Fan Speed Selection"	ID Fan Operation	"Fresh-Air Fan Operation"	ID Fan Operation	"Fresh-Air Fan Operation"
YES	NO	High	High	ON	High	ON
		low	low		low	
		Auto	Auto		OFF	
	YES	High	High		High	ON
		low	low		low	
		Auto	Auto		low	
NO	NO	High	High	OFF	High	OFF
		low	low		low	
		Auto	Auto		OFF	
	YES	High	High		High	
		low	low		low	
		Auto	Auto		OFF	

Relationship Between Inputs and Output by 12V Wall Thermostat						
INPUTS			OUTPUT			
FreshAire Mode		"12V wall Thermostat"	In Demand		No Demand	
Enable	Continuous	"ID Fan Speed Selection"	ID Fan Operation	"Fresh-Air Fan Operation"	ID Fan Operation	"Fresh-Air Fan Operation"
YES	NO	High	High	ON	High	ON
		low	low		low	
		Auto	Low		OFF	
	YES	High	High		High	ON
		low	low		low	
		Auto	Low		low	
NO	NO	High	High	OFF	High	OFF
		low	low		low	
		Auto	Low		OFF	
	YES	High	High		High	
		low	low		low	
		Auto	Low		OFF	

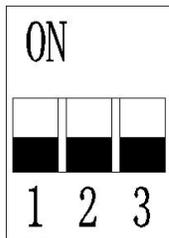
# OPERATION

## Function and Control Advanced Functions

1) DIP Switch Function [after reprogramming, disconnect the power cord and wait 2 minutes for the electronic components (capacitors/resistors) to cool down or bleed off. Then power up again to make changes effective]



- 1 Reserved
- 2 Heat pump  
ON- valid; OFF-invalid
- 3 E-heater  
ON- valid; OFF-invalid
- 4 Reserved
- 5 Room freeze protection  
ON- valid; OFF- invalid
- 6 Auto-restart  
ON- valid; OFF- invalid
- 7 Reserved
- 8 Reserved



SW2 DIP switch must be matched with the unit capacity, otherwise the compressor will fail to operate correctly. Do not change dip switches on SW2!

SW2

## Advanced Settings

Under OFF mode, hold [COOL] and [LOW] two keys at the same time continuously for 5 seconds. 'd0' will be displayed, indicating that the system has entered the advanced operation status.

[COOL] key is used to switch parameter code and parameter value;

[+] or [-] keys are used to switch parameter code or set parameter value;

[ON/OFF] key is used to save and exit settings.

Menu NO.	Function	"Parameter value"	Explanation
do	Unit of temperature	F	Fahrenheit (default)
		C	Celsius
dl	Control master	p	By control panel or IR remote thermostat(default)
		r	By 24V universal remote thermostat
		rE	By12V smart wired controller
		rF	VRPXEMRT2 and VRPXEMWRT2
d2	Max temperature setting	d3 to 90°F	The Min value is d2 (default 90°F)
d3	Min temperature setting	60°F to d2	The Max value is d3 (default 90°F)
d4	Indoor temperature calibration	-9°C to 9°C	If unit of temperature is changed, calibration should be done again. If using the default value, it can be ignored. (default 0°C/0°F)
		-9°F to 9°F	
d5	Temperature display selection	0 or 1	0-displays room temperature (default ),
			1-displays set point.

# OPERATION

## Function and Control



### Advanced Settings Example

Setting target: d0(C), d1(r), d2(30°C), d3(18°C), d4(-1°C), d5(1).

Step 1: hold [HEAT] and [FAN SPEED] two keys at the same time continuously for 5 seconds.	Display:'d0'
Step 2: short press [HEAT] key.	Display: 'F'
Step 3: short press [+] or [-] key.	Display: 'C' (setting d0 has finished)
Step 4: short press [HEAT] key.	Display:'d0'
Step 5: short press [+] key.	Display:'d1'
Step 6: short press [HEAT] key.	Display: 'P'
Step 7: short press [+] or [-] key.	Display: 'r' (setting d1 has finished)
Step 8: short press [HEAT] key.	Display:'d1'
Step 9: short press [+] key.	Display:'d2'
Step10: short press [HEAT] key.	Display:'32'
Step11: short press [-] key twice.	Display:'30' (setting d2 has finished)
Step12: short press [HEAT] key.	Display:'d2'
Step13: short press [+] key.	Display:'d3'
Step14: short press [HEAT] key.	Display:'16'
Step15: short press [+] key twice.	Display:'18' (setting d3 has finished)
Step16: short press [HEAT] key.	Display:'d3'
Step17: short press [+] key.	Display:'d4'
Step18: short press [HEAT] key.	Display:'0'

### Memory Function

The unit will run the same status from the last moment before power down.

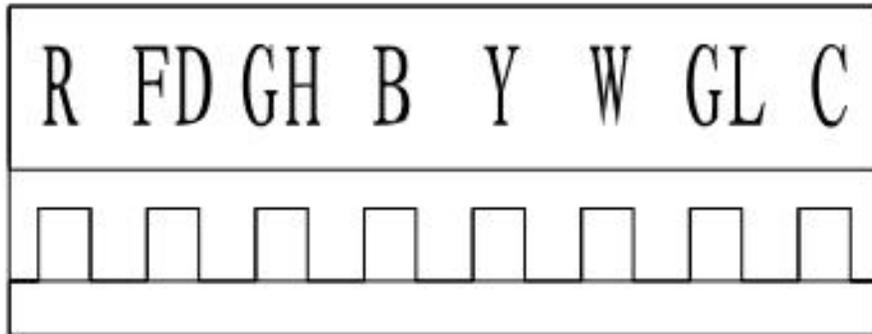
### FD Control (front-desk control) & 24V REMOTE THERMOSTAT

The unit can be turned ON/OFF by front desk control switch. The control terminal is located on the remote thermostat interface, FD.

---

# OPERATION

## Function and Control



### Control logic

- (a). Turn ON unit: short R and FD then release one time within 5s.
- (b). Turn OFF unit: short R and FD then release twice within 5s.
- (c). Force unit shut down for one time: short R and FD short over 5s.

**NOTE: After forcing unit shut down, you can turn on the unit again by control panel.**

For the 24V remote thermostat, it is possible to control the unit with the full functions of DC-Inverter unit, if the main board has loaded a faulty control algorithm program. Compressor runs in different frequencies according to different temperature conditions and capacity demands. You don't need to change the wiring

## Protection Functions

To ensure the system running safely, electric control has following protections. For problem solving, please refer to TROUBLE SHOOTING sections.

- 1) Outdoor unit overload protection in COOLING mode  
When condenser coil temperature exceeds the presetting point, compressor decreases the operating frequency to 30Hz. If this protection is not enough and condenser coil temperature reaches the shut down point, compressor will be turned off.
- 2) Evaporator subcooling protection (will not display error code)  
When evaporator coil temperature drops to 1°C and lasts for 5 minutes, compressor and outdoor fan will stop, but indoor fan keeps on running.
- 3) Compressor discharge overheat protection  
When compressor discharge temperature reaches presetting point, compressor will decrease operating frequency to 30Hz. If this protection is not enough and discharge temperature reaches the shut down point, compressor will be turned off.
- 4) Evaporator overheat protection in HEAT PUMP mode  
When evaporator coil temperature exceeds the presetting point, compressor decreases the operating frequency to 30Hz. If this protection is not enough and evaporator coil temperature reaches the shut down point, compressor will be turned off. At this time the back-up electric heater will be turned on.
- 5) Input overcurrent protection  
When input current exceeds the presetting point, compressor will decrease the operating frequency to 30Hz. If this protection is not enough and current reaches the shut down point, compressor will be turned off.
- 6) Compressor overcurrent protection.  
When compressor operating current exceeds the shut down point, compressor will be shut down.

---

# OPERATION

## Function and Control

### 7) IPM fault protection

When IPM faults, include overheat, unit will be shut down and all outputs are shut down. Control panel displays the error code.

### 8) Temperature sensor fault protection

Any temperature sensor faults will shut down unit. The error code will be displayed

### 9) Communication fault protection

If communication faults between indoor unit and outdoor unit for continuously 2 minutes, unit will shut down and display error code.

### 10) Compressor starting fault

If compressor fails to start, it will try to restart after 3 minutes. Error code will not be displayed for the first 3 attempts to restart. If the compressor fails to start on the 4th try, it will not attempt restart any more and an error code will occur.

### 11) DC-BUS overvoltage/undervoltage protection

If the unit senses the DC-BUS is overvoltage or undervoltage, the unit stops and an error code will occur.

### 12) EEPROM fault

When the unit is powered up, if system monitors the EEPROM chip fault (broken chip or incorrect data), control panel displays error code and will not operate any more.

# OPERATION

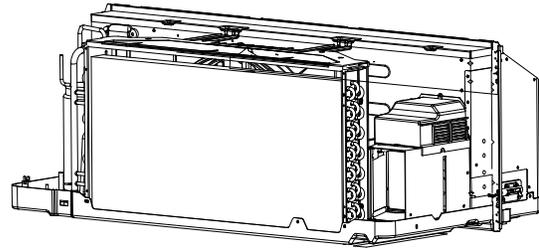
## System Configuration Fresh Air Vent Control

### System Configuration

#### Fresh Air Vent Control

To operate the FreshAire module please see Dip switch #3. With dip switch in the "on" position FreshAire module will be on continuously. With dip switch in the "OFF" position FreshAire module will be not be activated.

Figure 25  
Air Vent Control



POWER-DRIVEN VENT DOOR

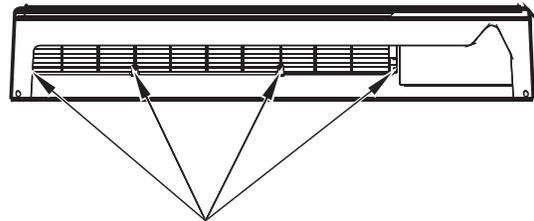
FRP025

### Adjusting Air

To adjust air direction:

1. Remove front panel. See Figure 21.
2. Remove louver screws that hold louver insert in place (from back side of front panel). See Figure 29.
3. Turn louver insert and rotate 180°. See Figure 30.
4. Replace louver insert.
5. Replace screws and front panel.

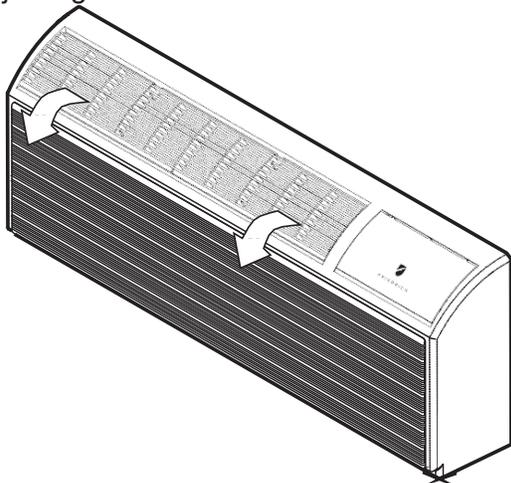
Figure 26  
Backside of Front Panel



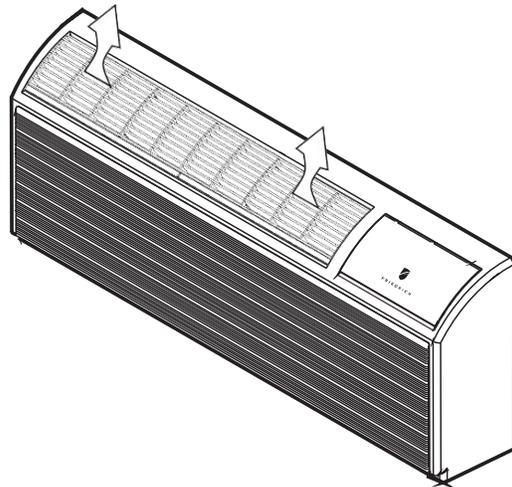
LOUVER SCREWS

FRP026

Figure 27  
Adjusting Louvers



AIR DISCHARGE OUTWARD (Default)



AIR DISCHARGE UPWARD

FRP027

# OPERATION

## System Configuration Fresh Air Vent Control

### Digital Control User Input Configuration

The adjustable control dip switches are located at the front portion of the digital Smart Center. The inputs are only visible and accessible with the front cover removed from the PTAC.

#### Dip Switch Setting

**Switch 1-Reserved.**

**Switch 2-Heat pump enable/disable.**

Moving Dip Switch #2 to "OFF" can be set as Emergency Heat Override. In the unlikely event of a compressor failure, a heat pump unit may be switched to operate in only the electric heat mode until repairs can be made.

**Switch 3-Electric strip enable/disable.**

**Switch 4-Reserved.**

**Switch 5-Room Freeze Protection** Units are shipped from the factory

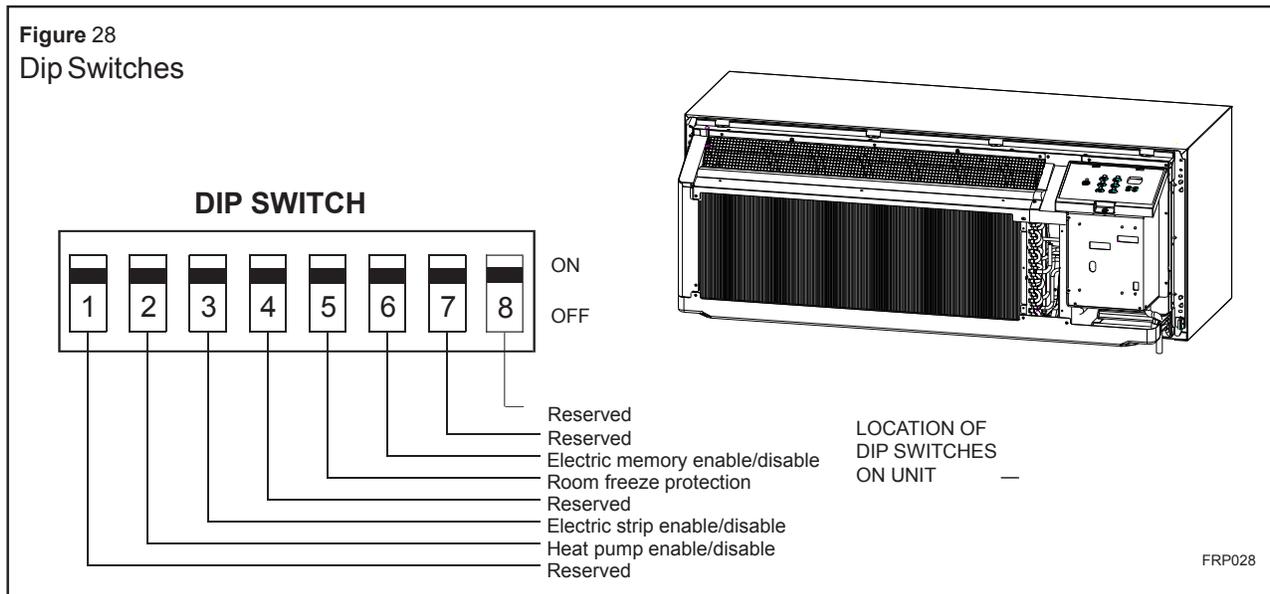
With the room freeze protection enable. Room Freeze Protection can be switched off at the owner's preference by moving Dip Switch 5 to "OFF". This feature will monitor the indoor room conditions and in the event that the room falls below 50°F, the unit will automatically run "heating". This occurs regardless of mode.

**Switch 6-Electric memory enable/disable**

The factory setting is enabled. The smart center will remember user's setting. After power cut recovery, the unit will operate the same status as before power cut. Moving Dip Switch 6 to "OFF" will disable this feature, smart center will no more remember settings.

**Switch 7, Switch 8-Reserved.**

**Figure 28**  
Dip Switches

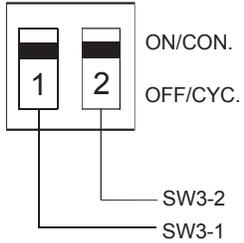


Switch	Description	Function	Factory setting	Option
#1	Reserved	/	OFF	/
#2	Heat pump	ON-enable heat pump; OFF-disable heat pump, run electric heat only.	HP models-ON Electric heat only-OFF	OFF-Overrides compressor operation(HP models only)
#3	Electric strip	ON-enable electric heat; OFF-disable electric heat.	ON	Factory set. Do not change.
#4	Reserved	/	OFF	/
#5	Room Freeze Protection	ON-Allows the unit to ensure the indoor room temperature does not fall below 50°F even when turned off; OFF-disable freeze protection.	ON	OFF
#6	Electric memory enable/disable	ON-enable; OFF-disable.	ON	OFF
#7	Reserved	/	OFF	/
#8	Reserved	/	OFF	/

# OPERATION

## System Configuration Fresh Air Vent Control

FreshAir System  
SW3 DIP SWITCH



Engagement Method	Mode	Description
SW3-1	ON / OFF	Fresh-Air Fan runs only when Dip Switch is set to 'ON'
		Fresh-Air Fan NEVER RUNS when Dip Switch is set to 'OFF'
SW3-2	Cycle / Continuous	Fresh-Air Fan runs continuously when SW3-1 is set to 'ON' & SW3-2 is set to 'ON'
		Fresh-Air Fan cycles On/Off with the Unit Indoor Fan when SW3-1 is set to 'ON' & SW3-2 is set to 'OFF'

# OPERATION

## Digital Control User Input Configuration

### Digital Control Panel



FRP029

### Cooling Mode

Pressing the "Cool" button after turn the unit on will put the unit into cooling mode. Press "UP" or "DOWN" button to adjust the set point, the unit will start the compressor and run appropriate frequency to maintain a comfortable room temperature. The compressor will come on anytime that the room temperature is 2°F above the set point. The fan will come on with compressor.

### Heating Mode

After turn on the unit, press the "Heat" button will put the unit into heating mode.

### Heat Pump Models (PVH)

When the "Heat" button is pressed initially the unit may call for electric strips to bring the room to the set point. When the room temperature falls 2°F below the set point, the unit will turn on the compressor or electric strip. The fan will run with compressor or electric strips. When the outdoor ambient temperature falls below 32°F or outdoor coil temperature drops to 5°F, the unit will operate the electric strip instead of heat pump. During heat pump mode, CPU detects the outdoor coil gets freeze, unit will go to defrost. During the defrost operation (10min at most), there will be no heating provide. After finishing defrost, electric heating will come on to warm the room quickly.

### Emergency Heat Operation

In the event of a compressor failure in heat pump mode, the compressor may be locked out to provide heat through the electric strip heater automatically. This feature ensures that even in the unlikely event of a compressor failure, the room temperature can be maintained until the compressor can be serviced. If the unit still can't run electric heater stably, switch Dip switch 2 to OFF, it controls the emergency heat setting.

### Constant Fan

Pressing the "Constant Fan" button will provide constant or cycle fan operation in cooling or heating modes. The fan speed selection is made by pressing either "High" or "Low" fan speed button.

# OPERATION

## Settings- Detailed Configurations

This section is about how to set the unit operating parameter, include display temperature unit, Fahrenheit or Celsius, control master, temperature limit, temperature calibration, display set point or room temperature.

Under OFF mode, hold [Cool] and [Low] two keys at the same time continuously for 5 seconds. This time displays 'd0', indicates that system has entered the senior operation status.

[Cool] key is used to switch parameter code and parameter value;

[UP] or [DOWN] keys are used to switch parameter code or set parameter value; [Power] key is used to save and exit settings.

Menu NO.	Function	"Parameter value"	Explanation
d0	Unit of temperature	F	Fahrenheit (default)
		C	Celsius
d1	Control master	p	By control panel or IR remote thermostat(default)
		r	By 24V universal remote thermostat
		rE	By12V smart wired controller
		rF	VRPXMRT2 and VRPXMWRT2
d2	Max temperature setting	d3 to 90°F	The Min value is d2 (default 90°F)
d3	Min temperature setting	60°F to d2	The Max value is d3 (default 90°F)
d4	Indoor temperature calibration	-9°C to 9°C	If unit of temperature is changed, calibration should be done again. If using the default value, it can be ignored. (default 0°C/0°F)
		-9°F to 9°F	
d5	Temperature display selection	0 or 1	0-displays room temperature (default ),
			1-displays set point.

One example:

Setting target:d0(C),d1(r), d2(88),d3(58),d4(-1),d5(1).

Step1: hold [Cool] and [Low] two keys at the same time continuously for 5 seconds. Display:'d0'

Step2: short press [Cool] key. Display: 'F'(setting d0 has finished)

Step3: short press [Cool] key. Display:'d0'

Step4: short press [UP] key. Display:'d1'

Step5: short press [Cool] key. Display: 'P'

Step6: short press [UP] or [DOWN] key. Display: 'r' (setting d1 has finished)

Step7: short press [Cool] key. Display:'d1'

Step8: short press [UP] key. Display:'d2'

Step9: short press [Cool] key. Display:'90'

Step10: short press [DOWN] key twice. Display:'88' (setting d2 has finished)

Step11: short press [Cool] key. Display:'d2'

Step12: short press [UP] key. Display:'d3'

Step13: short press [Cool] key. Display:'60'

Step14: short press [UP] key twice. Display:'58' (setting d3 has finished)

Step15: short press [Cool] key. Display:'d3'

Step16: short press [UP] key. Display:'d4'

Step17: short press [Cool] key. Display:'0' (setting d4 has finished)

Step18: short press [Power] key to exit.



# OPERATION

## General Knowledge Sequence Of Refrigeration

A good understanding of the basic operation of the refrigeration system is essential for the service technician. Without this understanding, accurate troubleshooting of refrigeration system problems will be more difficult and time consuming, if not (in some cases) entirely impossible. The refrigeration system uses four basic principles in its operation which are as follows:

1. "Heat always flows from a warmer body to a cooler body."
2. "Heat must be added to or removed from a substance before a change in state can occur"
3. "Flow is always from a higher pressure area to a lower pressure area."
4. "The temperature at which a liquid or gas changes state is dependent upon the pressure."

The refrigeration cycle begins at the compressor when a demand is received from the thermostat. Starting the compressor creates a low pressure in the suction line which draws refrigerant gas (vapor) into the compressor. The compressor then "compresses" this refrigerant vapor, raising its pressure and its (heat intensity) temperature.

The refrigerant leaves the compressor through the discharge line as a hot high pressure gas (vapor). The refrigerant enters the condenser coil where it gives up some of its heat. The condenser fan moving air across the coil's finned surface facilitates the transfer of heat from the refrigerant to the relatively cooler outdoor air.

When a sufficient quantity of heat has been removed from the refrigerant gas (vapor), the refrigerant will "condense" (i.e. change to a liquid). Once the refrigerant has been condensed (changed) to a liquid it is cooled even further by the air that continues to flow across the condenser coil.

The design determines at exactly what point (in the condenser) the change of state (i.e. gas to a liquid) takes place. In all cases, however, the refrigerant must be totally condensed (changed) to a liquid before leaving the condenser coil.

The refrigerant leaves the condenser coil through the liquid line as a warm high pressure liquid. It next will pass through the refrigerant drier (if equipped). It is the function of the drier to trap any moisture present in the system, contaminants, and large particulate matter.

The liquid refrigerant next enters the metering device. The metering device is called a capillary tube. The purpose of the metering device is to "meter" (i.e. control or measure) the quantity of refrigerant entering the evaporator coil. In the case of the capillary tube this is accomplished (by design) through size (and length) of device, and the pressure difference present across the device. Since the evaporator coil is under a lower pressure (due to the suction created by the compressor) than the liquid line, the liquid refrigerant leaves the metering device entering the evaporator coil. As it enters the evaporator coil, the larger area and lower pressure allows the refrigerant to expand and lower its temperature (heat intensity). This expansion is often referred to as "boiling" or atomizing. Since the unit's blower is moving indoor air across the finned surface of the evaporator coil, the expanding refrigerant absorbs some of that heat. This results in a lowering of the indoor air temperature, or cooling.

The expansion and absorbing of heat cause the liquid refrigerant to evaporate (i.e. change to a gas). Once the refrigerant has been evaporated (changed to a gas), it is heated even further by the air that continues to flow across the evaporator coil.

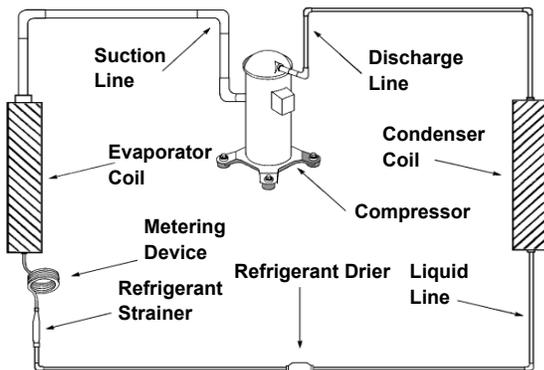


Figure 301 (Sequence of Operation)

The particular system design determines at exactly what point (in the evaporator) the change of state (i.e. liquid to a gas) takes place. In all cases, however, the refrigerant must be totally evaporated (changed) to a gas before leaving the evaporator coil.

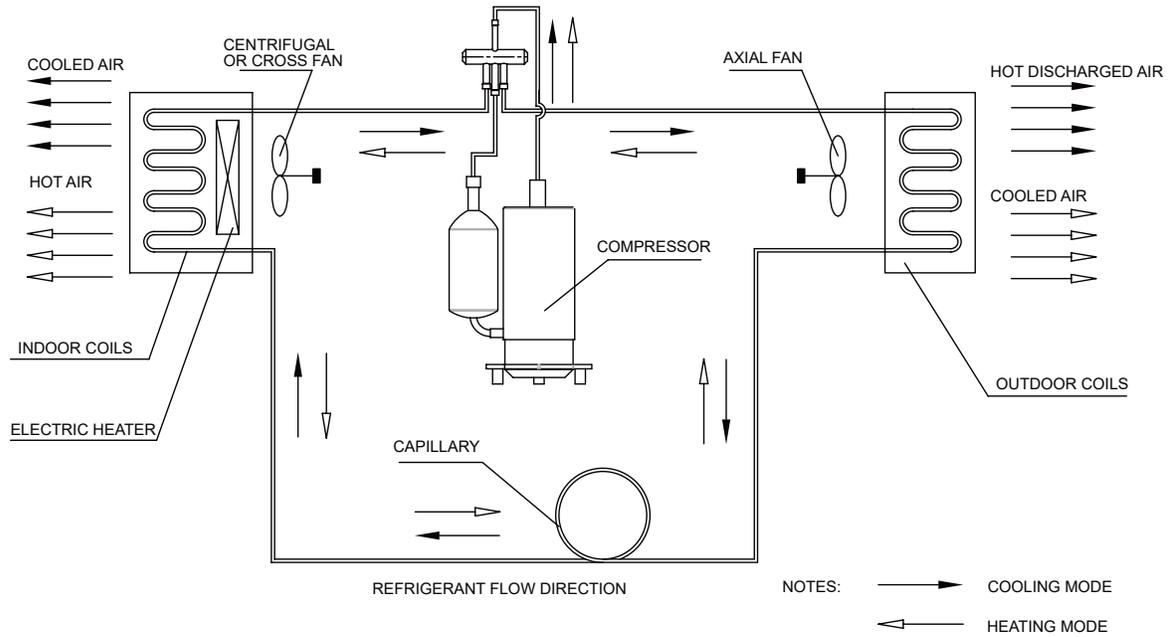
The low pressure (suction) created by the compressor causes the refrigerant to leave the evaporator through the suction line as a cool low pressure vapor. The refrigerant then returns to the compressor, where the cycle is repeated.

# OPERATION

## Refrigerant System Diagram

### (1) Cooling + Heat Pump + Auxiliary Electric Heater

PDH07R3SG PDH09R3SG PDH12R3SG PDH15R5SG



### (2) Cooling + Electric Heater

PDE07R3SG PDE09R3SG PDE12R3SG PDE15R5SG

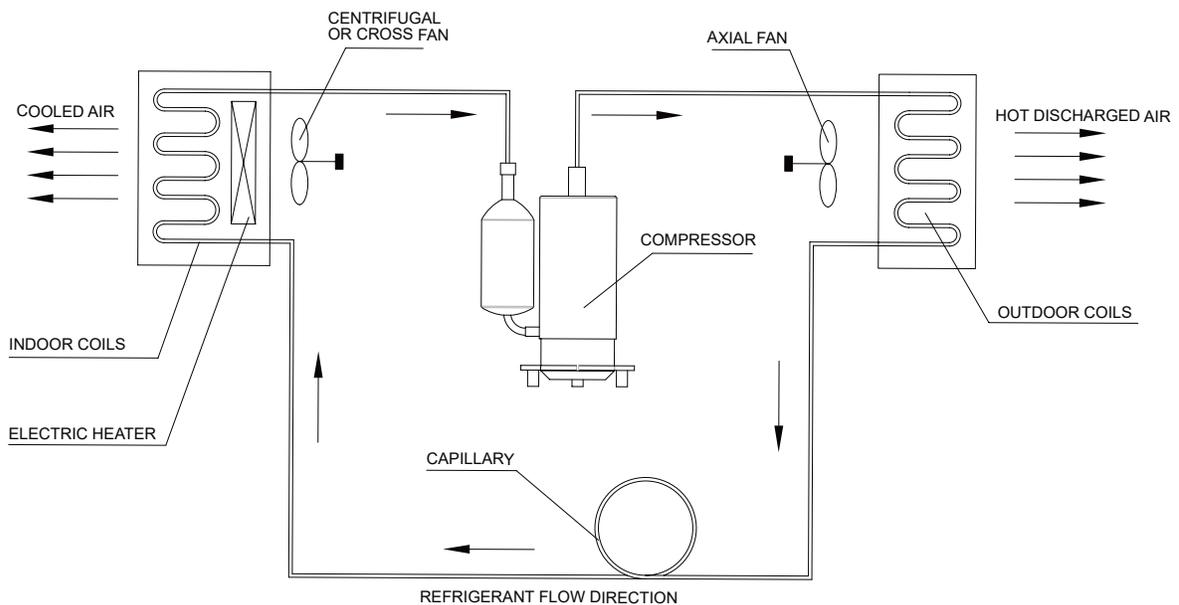


Figure 301 (Sequence of Operation)

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# Routine Maintenance

## Coils & Chassis

**NOTE:** Do not use a caustic (alkaline) or acidic cleaning agent on coils or base pan. Use a biodegradable cleaning agent and degreaser. The use of harsh cleaning materials may lead to deterioration of the aluminum fins or the coil end plates.

The indoor coil and outdoor coils and base pan should be inspected periodically (annually or semi-annually) and cleaned of all debris (lint, dirt, leaves, paper, etc.) as necessary. Under extreme conditions, more frequent cleaning may be required. Clean the coils with and base pan with a coil comb or soft brush and compressed air or vacuum. A low pressure washer device may also be used; however, you must be careful not to bend the aluminum fin pack. Use a sweeping up and down motion in the direction of the vertical aluminum fin pack when pressure cleaning coils.

**NOTE:** It is extremely important to insure that none of the electrical and/or electronic parts of the unit get wet when cleaning. Be sure to cover all electrical components to protect them from water or spray.

**NOTE:** When installed on or near sea coast environments, it recommended that all coils be cleaned at minimum biannually.

## Decorative Front

Use a damp (not wet) cloth when cleaning the control area to prevent water from entering the unit, and possibly damaging the electronic control.

The decorative front and the cabinet can be cleaned with warm water and a mild liquid detergent. Do NOT use solvents or hydrocarbon based cleaners such as acetone, naphtha, gasoline, benzene, etc.

The indoor coil can be vacuumed with a dusting attachment if it appears to be dirty. DO NOT BEND FINS. The outdoor coil can be gently sprayed with a garden hose.

The air filter should be inspected weekly and cleaned if needed by vacuuming with a dust attachment or by cleaning in the sink using warm water and a mild dishwashing detergent. Dry the filter thoroughly before reinstalling. Use caution, the coil surface can be sharp.

## Fan Motor & Compressor

The fan motor & compressor are permanently lubricated and require no additional lubrication.

## Wall Sleeve

Inspect the inside of the wall sleeve and drain system periodically (annually or semi-annually) and clean as required. Under extreme conditions, more frequent cleaning may be necessary. Clean both of these areas with an antibacterial and antifungal cleaner. Rinse both items thoroughly with water and ensure that the drain outlets are operating correctly. Check the sealant around the sleeve and reseal areas as needed.

Inspect for mold or mildew periodically. If present, ensure the sealing gasket around the unit is in good condition and not allowing outside air (or light) through the gasket.

## Blower Wheel / Housing / Condenser Fan / Shroud

Inspect the indoor blower and its housing, evaporator blade, condenser fan blade and condenser shroud periodically (yearly or bi-yearly) and clean of all debris (lint, dirt, mold, fungus, etc.). Clean the blower housing area and blower wheel with an antibacterial / antifungal cleaner. Use a biodegradable cleaning agent and degreaser on condenser fan and condenser shroud. Use warm or cold water when rinsing these items. Allow all items to dry thoroughly before reinstalling them.

## Electrical / Electronic

Periodically (at least yearly or bi-yearly) inspect all control components: electronic, electrical and mechanical, as well as the power supply. Use proper testing instruments (voltmeter, ohmmeter, ammeter, wattmeter, etc.) to perform electrical tests. Use an air conditioning or refrigeration thermometer to check room, outdoor and coil operating temperatures.

## Air Filter

To ensure proper unit operation, the air filter should be cleaned at least monthly, and more frequently if conditions warrant. The unit must be turned off before the filter is cleaned.

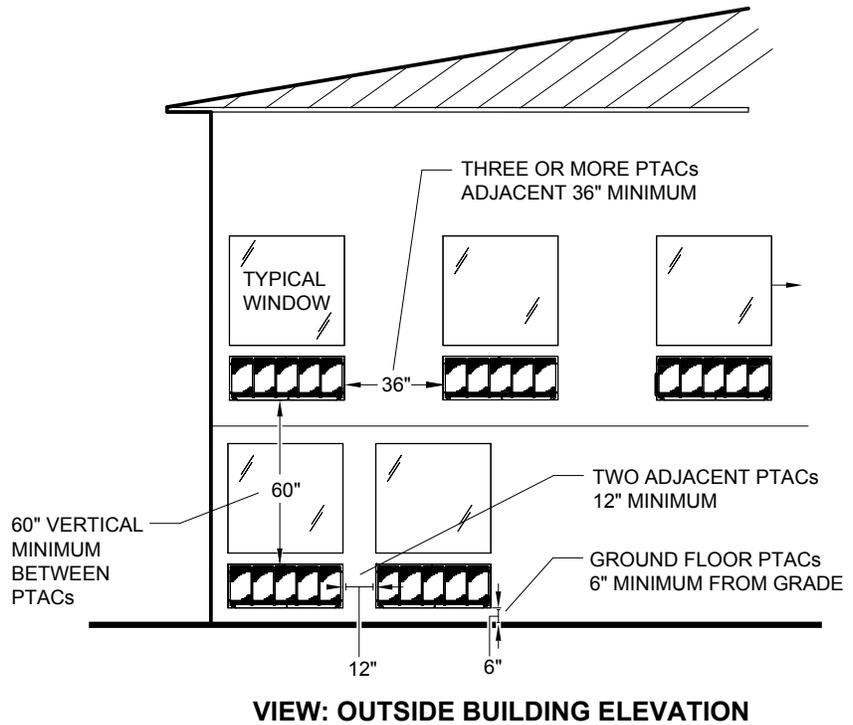
# INSTALLATION

## PTAC Installation Recommendations

For proper PTAC unit performance and maximum operating life refer to the minimum installation clearances below:

Figure 1

PTAC units should be installed no closer than 12" apart when two units are side by side. If three or more PTAC units are to operate next to one another allow a minimum of 36" between units. Also, a vertical clearance of 60" should be maintained between units installed. In the interior of the room the unit should be located a minimum of 1/4" from the floor and a minimum of 36" from the ceiling.

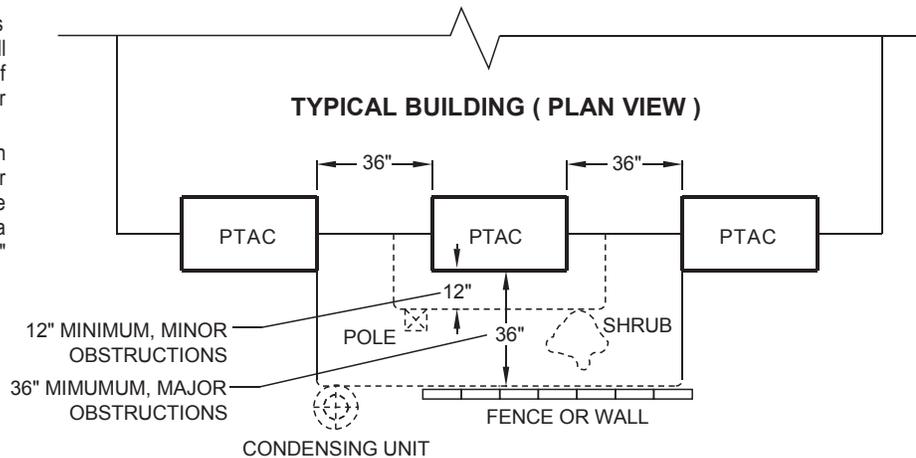


FRP001

For PTACs on the ground floor or anytime obstructions are present, use the following guidelines:

Figure 2

- For minor obstructions such as lamp poles or small shrubbery a clearance of 12" from the outdoor louver should be maintained.
- For major obstructions such as a solid fence, wall or other heat rejecting device like a condensing unit, a minimum distance of 36" should be kept.



FRP002

# INSTALLATION

## Wall Sleeve Installation Instructions (PDXWS)

**NOTE:** Insure that the unit is only installed in a wall structurally adequate to support the unit including the sleeve, chassis and accessories. If the sleeve projects more than 8" into the room, a subbase or other means of support **MUST** be used. Please read these instructions completely before attempting installation.

<b>⚠ WARNING</b>	
	<p><b>Falling Object Hazard</b></p> <p>Not following Installation Instructions for mounting your air conditioner can result in property damage, injury, or death.</p>

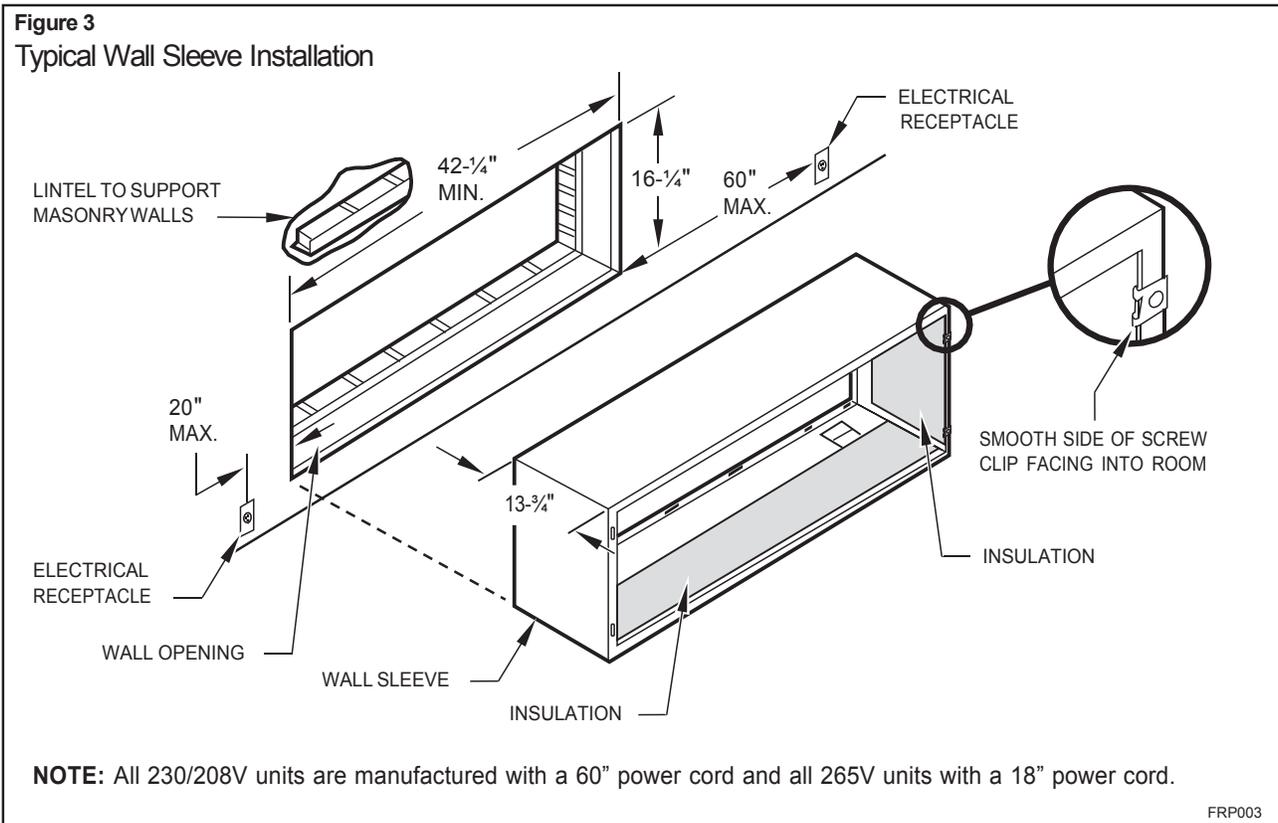
<b>NOTICE</b>
<p>DO NOT allow any pitch toward the inside.</p> <p>Flashing on all 4 sides of the opening is recommended.</p> <p>Potential property damage can occur if instructions are not followed.</p>

For Deep Wall Installation (Greater than 13 1/4")  
See Page 9

The following instructions apply **ONLY** to walls less than 13 1/4" in depth.

- 1 The PXDR10 Drain Kit, (optional for new construction) see page 10 if applicable, must be installed before the wall sleeve is installed into the wall.
- 2 The External Drain (for new construction or unit replacement) see page 11 if applicable, must be installed before the wall sleeve is installed into the wall.
- 3 From inside the building, position the wall sleeve in the opening and push it into the wall until it protrudes at least 1/4" on the outside (See Figure 9, Page 8).
- 4 Position the wall sleeve with a slight tilt towards the outside to facilitate condensate drainage. It should be level side-to-side and the front should be 1/4" higher than the back.

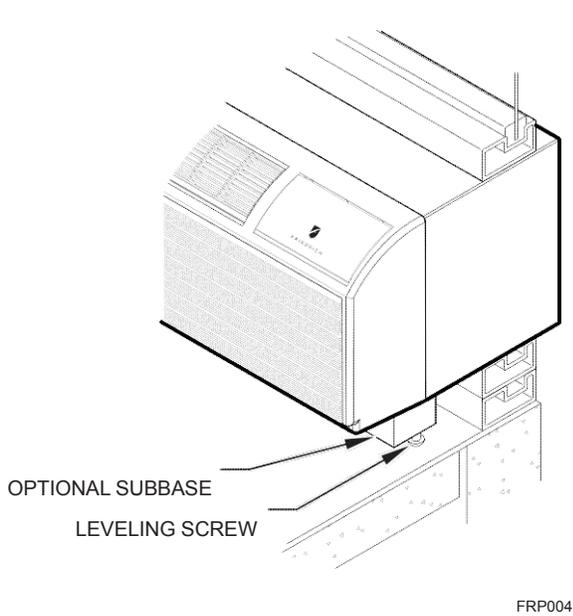
**Figure 3**  
Typical Wall Sleeve Installation



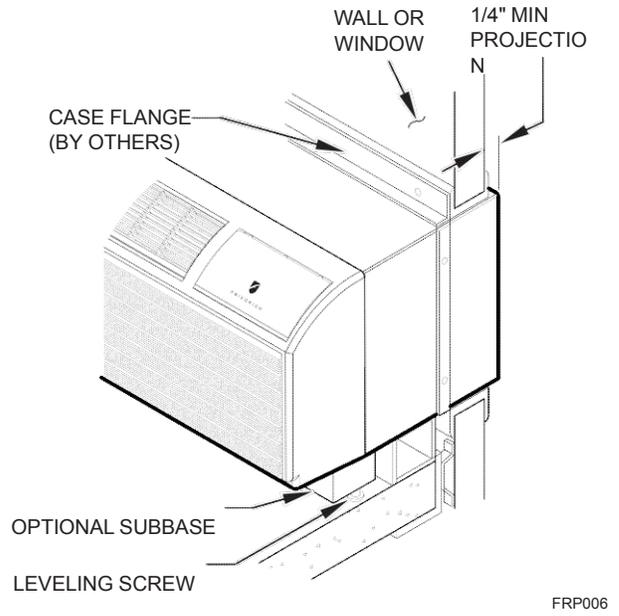
FRP003

# INSTALLATION

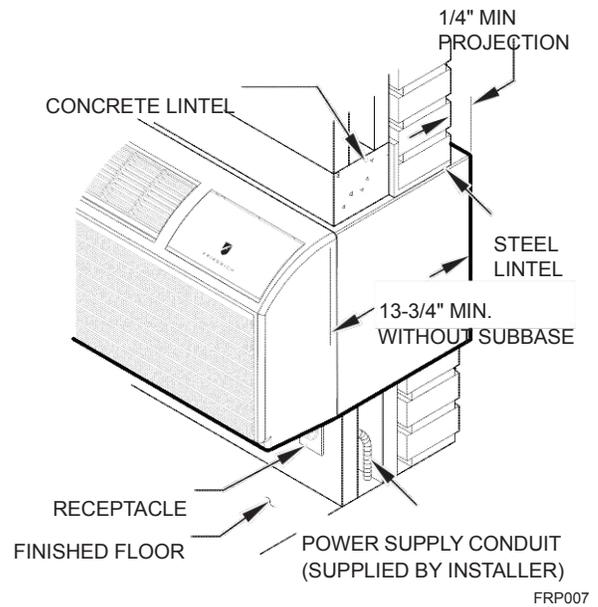
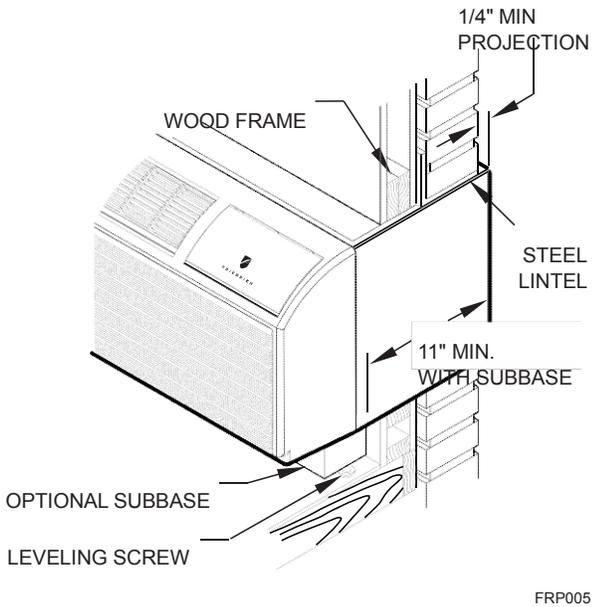
## Alternate Wall Installations



**Figure 5**  
Frame and Brick Vener



**Figure 7**  
Block and Brick Vener

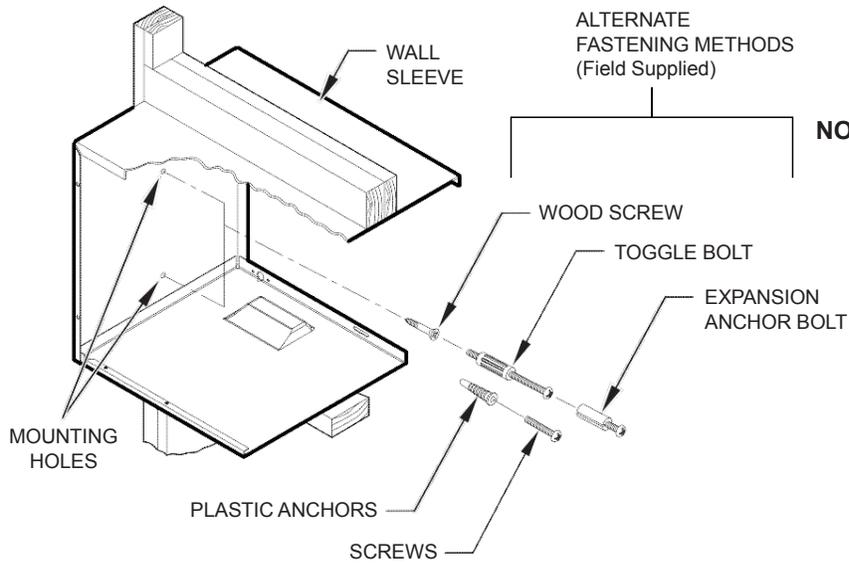


**NOTE:** Follow all wall system manufacturer installation instructions. For sunrooms and modular buildings, adhere to their installation instructions for supporting and sealing sleeve to their frames. All wall and window/wall installations must provide for proper drainage. In applications where the drain holes on the PTAC wall sleeve are not exposed beyond the wall an internal drain system is recommended. It is the installer's responsibility to ensure there is adequate drainage for the PTAC unit.

# INSTALLATION

## Alternate Wall Installations

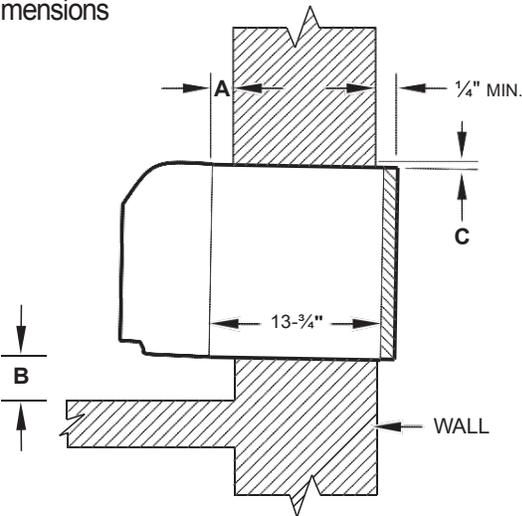
**Figure 8**  
Wall Sleeve Attachment



**NOTE:** The Wall Sleeve must be horizontally level (side-to-side) and pitched 1/4 bubble to the outside when installed in an opening. The mounting hole location should be approximately 2-4" from the top and bottom of the sleeve.

FRP008

**Figure 9**  
Dimensions



Dimension*	A	B		C
	Allow for wall finishing (Minimum)	Allow for floor finishing Min.	Max.	Allow for proper drainage (Front-to-Back)
No Accessories	1/4"	1/4"	---	---
With Subbase	1-3/4"	3-1/2"	5"	---
With Lateral Duct	3/4"	1/4"	---	---
Wall Sleeve Tilt	---	---	---	1/4"

\* If more than one accessory is to be used, use the maximum dimension. If the wall thickness is more than 13-3/4" - (A+ 1/4"), a sleeve extension must be used.

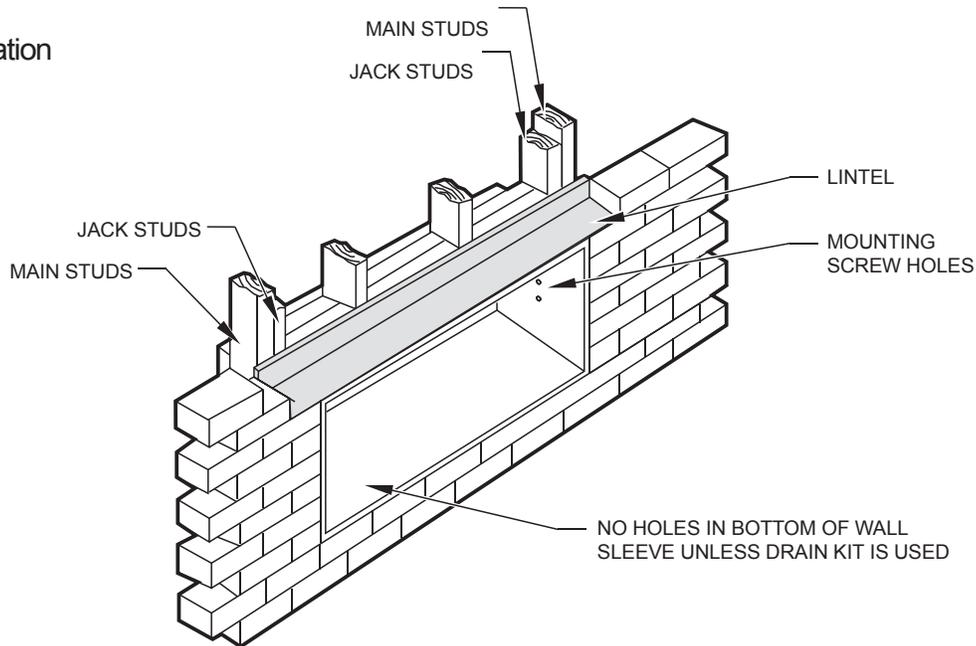
FRP009

# INSTALLATION

## Alternate Wall Installations

5. Drill two 3/16" holes through each side of the sleeve approximately 4" from top and 4" from bottom of sleeve. Screw four #10 x 1" screws (included) or appropriate fasteners for your installation, through the holes in the sides of the wall sleeve.
6. Apply sealant around the wall sleeve where it projects through the inside and outside wall surfaces. Apply the sealant to the screw heads or the tops of the fasteners used in Step #5.
7. If the chassis and exterior grille are to be installed later, leave the weatherboard and center support in place, otherwise remove and dispose of them. (See Figure 13, Page 12).
8. Provide a support lintel if the wall sleeve is installed in a concrete or masonry wall (See Figure 10, Page 9).

**Figure 10**  
Lintel Installation



**NOTE:** Construct wall opening to comply with all applicable building codes.

FRP010

## One-Piece Deep Wall Sleeve Installation (PDXWSEXT)

If the wall is thicker than 13 1/4" a deep wall sleeve or wall sleeve extension MUST be used. The deep wall sleeve may be special ordered through your Sales Representative.

# INSTALLATION

## PXDR10 Drain Kit Installation

### PXDR10 Drain Kit Installation Instructions (optional for new construction)

**NOTE:** Determine whether drain will be located within the wall, on the indoor side, or will drain to the exterior of the building. Follow appropriate instructions below depending on your particular type of installation.

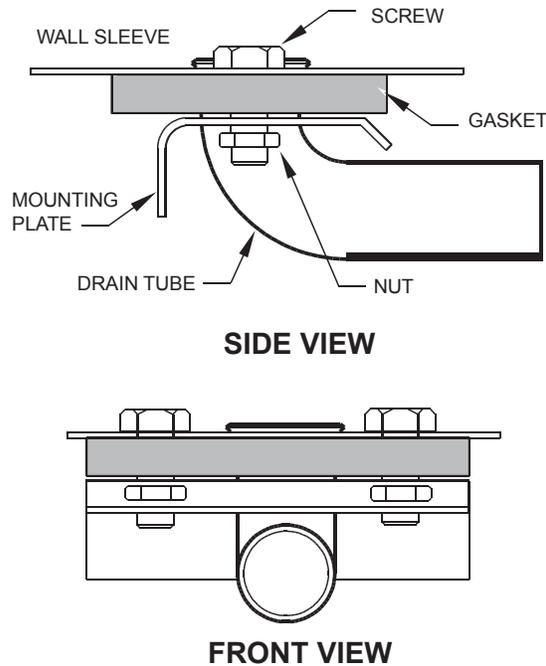
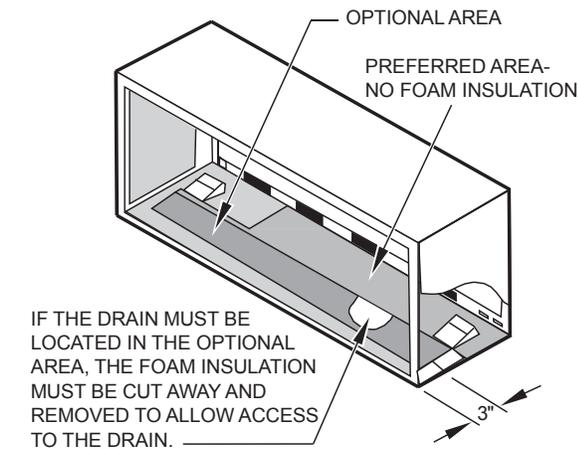
#### Internal Drain

**NOTE:** If installing an internal drain, you MUST install a drain kit on the wall sleeve before the wall sleeve is installed.

1. Refer to Figure 11 and locate the drain within the "Preferred" area of best drainage. Maintain at least a 1/2" clearance from the embossed area.
2. Using the mounting plate with the 1/2" hole as a template, mark and drill two, 3/16" mounting holes and a 1/2" drain hole in the sleeve bottom.

3. Remove the backing from the gasket and mount it on the flat side of the mounting plate (See Figure 12, Page 11). Insert the drain tube through the hole in the gasket and mounting plate so the tube flange will be against the wall sleeve.
4. Position the assembly beneath the drilled holes and secure it with #10-24 x 1/2" machine screws and lock nuts provided. Seal the tops of the screws with silicone caulking.
5. Use 1/2" I D copper tube, PVC pipe, or vinyl hose (obtained locally) to connect the internal drain tube to the drain system in the building.
6. Referring to Figure 12, Detail A, Page 11, locate and assemble the two cover plates and gaskets over the drain holes at the rear of the wall sleeve. Attach them with the #10 sheet metal screws provided. Make certain that the four overflow slots at the rear of the wall sleeve are not blocked (See drawing of the back of the sleeve Figure 12, Page 11).
7. If a deep wall extension (PDXWSEXT) is used, after installing the field supplied flashing, caulk as required. Be sure to caulk around the flashing and the wall sleeve where the hole was drilled for the drain tube.

**Figure 11**  
Drain Kit Location and Installation



FRP011

PXDR10	
QUANTITY	DESCRIPTION
2	COVER PLATES
1	MOUNTING PLATE
1	DRAIN TUBE
3	MOUNTING PLATE GASKET
4	#10 X 1/2" SHEET METAL SCREWS
2	#10-24 X 1/2" MACH. SCREWS
2	#10-24 X 1/2" LOCKNUTS

# INSTALLATION

## External Drain

### External Drain (for new construction or unit replacement)

When using an external drain system, the condensate is removed through either of two drain holes on the back of the wall sleeve. Select the drain hole which best meets your drainage situation and install the drain kit. Seal off the other with a cover plate.

#### Drain Tube Installation (See Figure 12)

1. Peel the backing tape off the gaskets and apply the sticky side to one cover plate and one mounting plate as shown in Details A and B.
2. Place the drain tube through the gasket and the mounting plate with the flange toward the wall sleeve.
3. Attach the drain tube assembly to one of the two drain holes at the rear of the wall sleeve. The large flange on the mounting plate is positioned at the bottom of the sleeve facing toward the sleeve, Detail B. When the drain tube is positioned at the desired angle, tighten the screws.

#### Cover Plate Installation

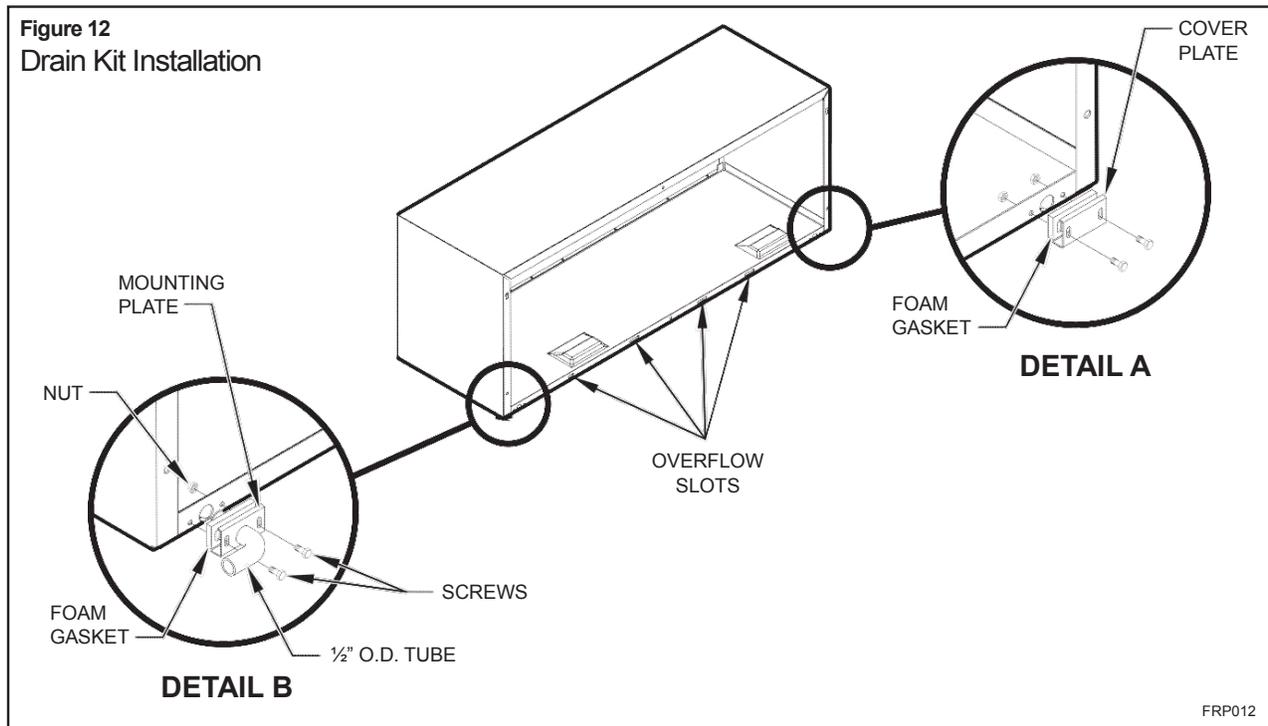
4. Mount the foam gasket to the cover plate. Using two #10 x 1/2" sheet metal screws (provided), attach the cover plate to the remaining drain hole. Make certain the large flange on the plate is positioned at the bottom of the sleeve.
5. Discard the additional cover plate, gasket, machine screws, and locknuts.

### NOTICE

If the wall sleeve has not been installed, the drain tube must be rotated to a horizontal position until after the sleeve is installed. Tighten the mounting plate screws when the tube is in the proper position. Make certain that the four overflow slots at the rear of the wall sleeve are not blocked (See Figure 12).

When sealing the sleeve on the outside of the building, be careful NOT to let the sealant block the two condensate drain holes or the four overflow slots at the bottom flange of the sleeve.

Potential property damage can occur if instructions are not followed.



**NOTE:** The large flange on the mounting plate is positioned at the bottom of the sleeve facing toward the sleeve. The drain tube must be rotated to a horizontal position to allow for the wall sleeve to be installed into the wall. Once the wall sleeve is installed, return the drain tube to a downward angle.

# INSTALLATION

## PXGA Standard Grille

### PXGA Standard Grille Installation Instructions

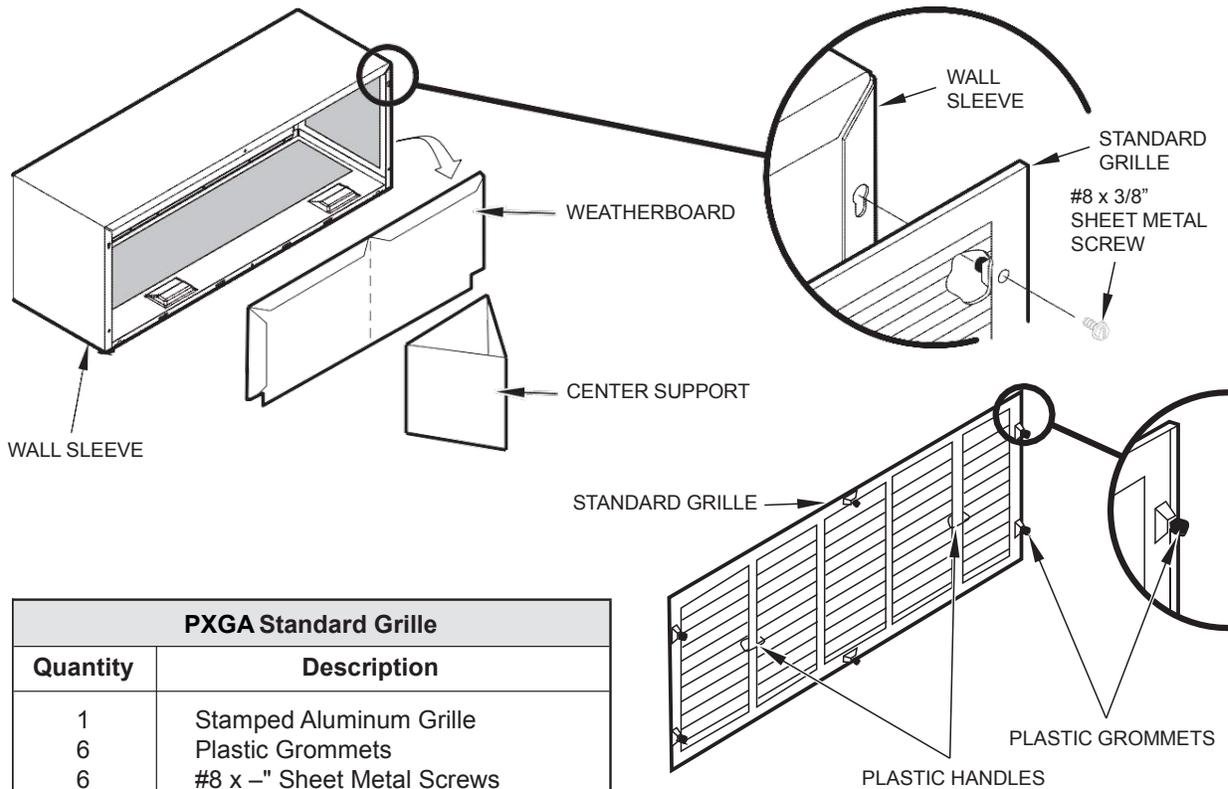
1. Remove the center support and weatherboard if still installed in the sleeve.
2. Insert six plastic grommets into the grille openings from the outside of the grille as shown in Figure 13.
3. Insert two #8 x 3/8" sheet metal screws (provided) in the top two outside edge plastic grommets, and tighten them half way into the grommets.
4. Grasp the grille by the attached plastic handles. Position it with the condensate drain knockouts facing down.

From inside the building, maneuver the grille through the wall sleeve and pull toward you until the screw heads are inserted into the keyhole slots at the top of the wall sleeve. Tighten the two screws completely.

5. Insert the remaining screws into the remaining holes and tighten securely.

<b>⚠ WARNING</b>	
	<p><b>Falling Object Hazard</b></p> <p>Not following Installation Instructions for mounting your air conditioner can result in property damage, injury, or death.</p>

**Figure 13**  
Standard Grille



PXGA Standard Grille	
Quantity	Description
1	Stamped Aluminum Grille
6	Plastic Grommets
6	#8 x -" Sheet Metal Screws

FRP013

# INSTALLATION

## PXGA Standard Grille

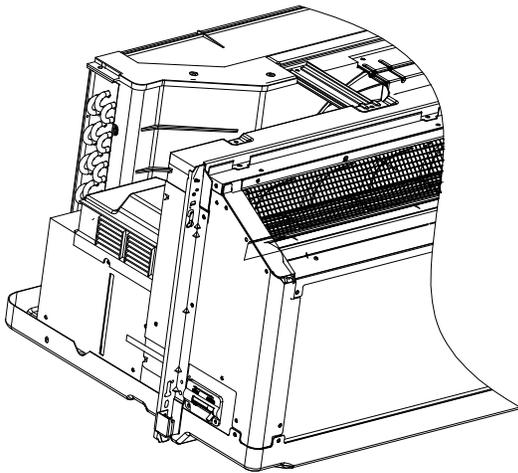
### CAUTION

#### Unit Damage Hazard

Failure to follow this caution may result in equipment damage or improper operation.

3. Carefully remove shipping tape from the front panel and power vent door. See Figure 20.

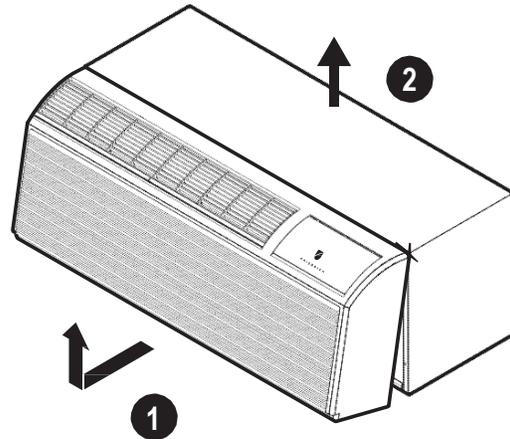
**Figure 20**  
Shipping Tape Location



SHIPPING TAPE

FRP020

**Figure 21**  
Removing Front Panel



FRP021

4. Remove front panel, see Figure 21.  
Pull out at the bottom to release it from the tabs (1). Then lift up (2).

**NOTE:** If the unit is mounted flush to the floor, the service cord **MUST** be rerouted at the bottom of the front cover on the side closest to the receptacle. A notch **MUST** be made in the front cover side where the cord exits the unit. It is the responsibility of the installer to create an exit notch.

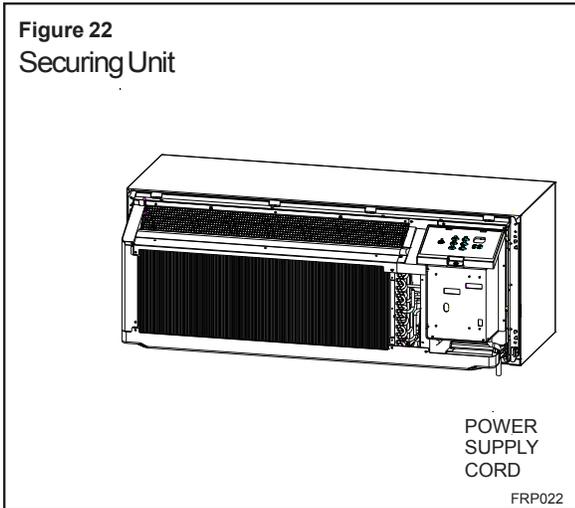
# INSTALLATION

## Chassis Install

### Chassis Installation

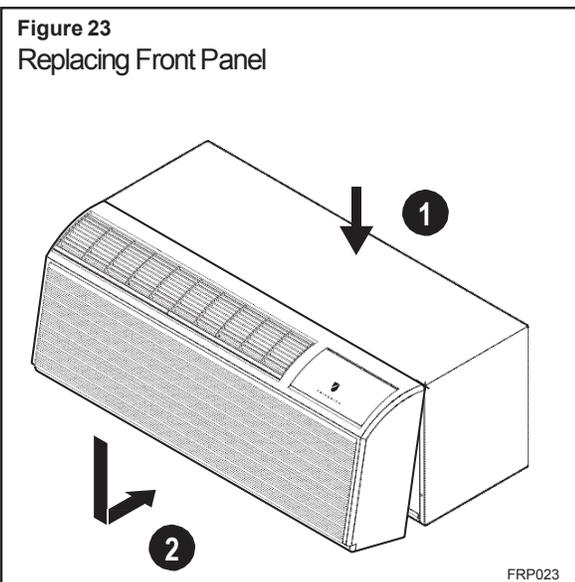
1. Lift unit level and slide unit into wall sleeve until seal rests firmly against front of wall sleeve.

**Figure 22**  
Securing Unit



2. Locate the four supplied chassis mounting screws. Insert the screws through the chassis mounting flange holes that are aligned with the speed nuts in the wall sleeve. Tighten all four screws (two per side).

**Figure 23**  
Replacing Front Panel



3. Place tabs over top rail. (1) Push inward at bottom until panel snaps into place (2).
4. Reinstall front panel. See Figure 23.

### CAUTION



#### Excessive Weight Hazard

Use two or more people when installing your air conditioner.

Failure to do so can result in back or other injury.

### NOTICE

Copper refrigerant tubes are NOT handles.  
Do NOT use tubing to lift or move chassis.

To remove the front cover, pull the bottom end forward and lift it up to clear the L bracket across the top of the chassis.

5. Plug the cord (if applicable) into the appropriate receptacle. Restore power to the unit.

# INSTALLATION

## Remote Control Thermostat Installation

### Remote Control Thermostat Installation

#### Install Thermostat

1. Approximately 5 ft from the floor.
2. Close to or in a frequently used room, preferably on an inside wall.
3. On a section of wall without pipes or ductwork.

#### The Thermostat should NOT be mounted:

1. Close to a window, on an outside wall, or next to a door leading outside.
2. Where it can be exposed to direct sunlight or heat, such as the sun, a lamp, fireplace or any other temperature radiating object which may cause a false reading.
3. Close to or in the direct airflow of supply registers and/or return air grilles.
4. Any areas with poor air circulation, such as a corner, behind a door, or an alcove.

### Remote Thermostat and Low Voltage Control Connections

#### Remote Thermostat

All Friedrich PV model PTAC units are factory configured to be controlled by either the chassis mounted Smart Center or a 24V remote wall mounted thermostat. The thermostat may be auto or manual changeover as long as the control configuration matches that of the PTAC unit.

**NOTE:** All PV models require a single stage cool, dual stage heat thermostat with an B reversing valve control. The Friedrich RT6 and RT7 thermostats can be configured for either model.

To control the unit with a wall mounted thermostat follow the steps below:

1. Unplug the unit before doing any work
2. Remove the low voltage terminal block from the unit.
3. Connect the corresponding terminals from the wall thermostat to the terminal block
4. Plug the terminal block on the unit.
5. Restore power to the unit.
6. Under OFF mode, set menu NO.'d1' to "r", details refer to the previous section "Settings- Detailed Configurations" on page 25.
7. The unit is now controlled by the wall thermostat only.
8. If the accessory escutcheon kit (PDXRTA) is to be used, install it over the existing control panel.

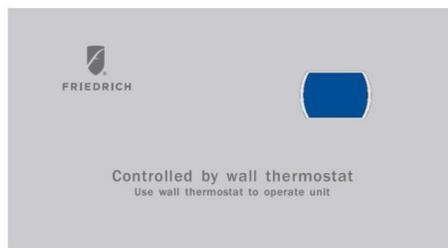
**NOTE:** The unit control panel no longer controls the unit. To restore the control panel, set menu NO.'d1' back to "P", details refer to the previous section "Settings- Detailed Configurations" on page 2

#### Thermostat Connections

R = 24V Power from Unit  
Y = Call for Cooling  
W = Call for Heating  
B = Reversing Valve Energized in Heating Mode  
GL = Call for Low Fan  
GH = Call for High Fan  
C = Common Ground

\*If only one G terminal is present on thermostat connect to GL for low speed fan or to GH for high speed fan operation.

**Figure 30**  
Control board with optional **PDXRTB** escutcheon kit installed



FRP030

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# INSTALLATION

## Front Desk Control Terminal

 <b>WARNING</b>	
	<p><b>Electrical Shock Hazard</b></p> <p>Turn off electrical power before service or installation.</p> <p>ALL electrical connections and wiring <b>MUST</b> be installed by a qualified electrician and conform to the National Code and all local codes which have jurisdiction.</p> <p>Improper connection of the thermostat control wiring and/or tampering with the units internal wiring may result in property damage, personal injury or death.</p>

## Front Desk Control Terminal (ONLY FOR UNIT CONTROL)

The Friedrich PV model PTAC has built-in provisions for connection to an external switch to control power to the unit. The switch can be a central desk control system.

For front desk control operation, connect one side of the normal open switch to the R terminal and the other to the FD terminal.

The control logic as below:

- (a). Turn ON unit: short R and FD then release for one time within 5s.
  - (b). Turn OFF unit: short R and FD then release for twice within 5s.
  - (c). Force unit shut down for one time: short R and FD short over 5s.
- NOTE: After forced shut down, you can turn on the unit again by control panel.

**NOTE:** The desk control system and switches must be field supplied.

## Energy Management

Sometimes known as Front Desk Control, an input is provided so that the unit can be manually disabled from a remote location. If the unit detects 24Vac on this input, it will automatically turn itself off. If no voltage is detected on the input, the unit will run normally.

**NOTE:** It is the installer's responsibility to ensure that all control wiring connections are made in accordance with the installation instructions. Improper connection of the thermostat control wiring and/or tampering with the unit's internal wiring can void the equipment warranty. Other manufacturer's PTACs and even older Friedrich models may have different control wire connections. Questions concerning proper connections to the unit should be directed to Friedrich.

# INSTALLATION

## Final Inspection & Start-up Checklist

### Final Inspection & Start-up Checklist

- Inspect and ensure that all components and accessories have been installed properly and that they have not been damaged during the installation process.
- Check the condensate water drain(s) to ensure they are adequate for the removal of condensate water, and that they meet the approval of the end user.
- Ensure that all installations concerning clearances around the unit have been adhered to. Check to ensure that the unit air filter, indoor coil, and outdoor coil are free from any obstructions.
- Ensure that the entire installation is in compliance with all applicable national and local codes and ordinances that have jurisdiction.
- Secure components and accessories, such as the chassis, decorative front cover and control door.
- Start the unit and check for proper operation of all components in each mode of operation. Instruct the owner or operator of this unit's operation, and the manufacturer's recommended routine maintenance schedule.

**NOTE:** A log for recording the dates of maintenance and/or service is recommended.

- Present the owner or operator of the equipment with the Installation & Operation manual, all accessory installation instructions, and the name, address and telephone number of the Authorized Friedrich Warranty Service Company in the area for future reference if necessary.

## Routine Maintenance

To ensure proper unit operation and life expectancy the following maintenance procedures should be performed on a regular basis.

 <b>WARNING</b>	
	<b>Electrical Shock Hazard</b> Unplug Unit or turn off electrical power to unit prior to performing maintenance procedures  Failure to do so can result in electrical shock or death

### Front Panel Air Filter

To ensure proper unit operation, the air filters should be cleaned at least monthly, and more frequently if conditions warrant. The unit must be turned off before the filters are cleaned.

To remove the air filters, filter grasp the top of the filters and lift out of the front cabinet. Reverse the procedure to reinstall the filters.

Clean the filters with a mild detergent in warm water, and allow them to dry thoroughly before reinstalling.

### Fresh Air Filter

The fresh air filter should be cleaned or replaced after 3 months of use for maximum effectiveness. The unit must be turned off before the filters are replaced.

To replace the fresh air filters, drag the unit from wall sleeve and pull the tape stuck to fresh air filter.

### Coils & Chassis

**NOTE:** Do not use a caustic coil cleaning agent on coils or base pan. Use a biodegradable cleaning agent and degreaser. The use of harsh cleaning materials may lead to deterioration of the aluminum fins or the coil end plates.

The indoor coil and outdoor coils and base pan should be inspected periodically (annually or semi-annually) and cleaned of all debris (lint, dirt, leaves, paper, etc.) as necessary. Under extreme conditions, more frequent cleaning may be required. Clean the coils and base pan with a soft brush and compressed air or vacuum. A pressure washer may also be used, however, you must be careful not to bend the aluminium fin pack. Use a sweeping up and down motion in the direction of the vertical aluminium fin pack when pressure cleaning coils.

**NOTE:** It is extremely important to insure that none of the electrical and/or electronic parts of the unit get wet. Be sure to cover all electrical components to protect them from water or spray.

### Decorative Front

The decorative front and discharge air grille may be cleaned with a mild soap or detergent. Do NOT use solvents or hydrocarbon based cleaners such as acetone, naphtha, gasoline, benzene, etc., to clean the decorative front or air discharge grilles.

Use a damp (not wet) cloth when cleaning the control area to prevent water from entering the unit, and possibly damaging the electronic control.

### Fan Motor & Compressor

The fan motor & compressor are permanently lubricated, and require no additional lubrication.

### Wall Sleeve

Inspect the inside of the wall sleeve and drain system periodically (annually or semi-annually) and clean as required.

Under extreme conditions, more frequent cleaning may be necessary. Clean both of these areas with an antibacterial and antifungal cleaner. Rinse both items thoroughly with water and ensure that the drain outlets are operating correctly. Check the sealant around the sleeve and reseal areas as needed.

# TROUBLESHOOTING

Figure 711

## Basic Troubleshooting

Malfunction	Possible Reasons	Solution
Start Failure	Unit does not have power; Power line damaged or power not available.	"Check the indicator LED on the LCID power head, it should be lit up, if not, push the RESET button, if still no voltage, but power grid has output, you need to change the power cord."
	Power cord protection trip.	Check the power cord for damage, push the RESET button. If not solved, <a href="#">replace the power cord</a> .
	Power cord isn't plugged in correctly.	Plug in cord correctly.
	PCB fuse is broken.	Check if any load (in fan, out fan, reversing valve, power transformer) has a short circuit. Eliminate the error and replace the fuse with the same type.
	Bad contact between main board and control panel.	Check the contact wires, make sure all contact well.
	Compressor delay start.	It's normal, compressor will start after 3 minutes
	Power fail protection.	When power on, because of auto-restart, unit will delay starting in 120~240s
	Unit in protection mode.	Please check the ERROR CODE
	Main board or Control panel is bad.	Replace the <a href="#">main board</a> or control panel
Control panel does not work	When the unit is switch edto 24V remote thermostat or 12V smart controller, the control panel will not be functioning.	If you need to use control panel to take control, you need to switch the control master. See the <a href="#">ADVANCED SETTINGS</a> section.
Indoor fan/outdoor fan does not function or runs slowly	Fan is locked by something or the power wires are poorly connected; fan capacitor is poorly connected; fan capacitor is out of service life.	Disconnect the power cord, check whether the fan can run smooth by hand or other tools, whether motor wire is connected well. If fan has slow running speed replace capacitor.

# TROUBLESHOOTING

Figure 711

## Basic Troubleshooting

Malfunction	Possible Reasons	Solution
Not cooling/heating adequately	Something is blocking the indoor/outdoor air outlet.	Make sure that there are no obstacles at the indoor/outdoor air outlet. Make sure that the grill is suitable for the unit, inappropriate grill will cause the compressor to fault; make sure that the grill has more than 70% .
	Set unsuitable temperature.	Set higher/lower temperature by the control board. NOTE: temperature setting restriction will restrict the setting temperature. See the ADVANCED SETTINGS section.
	Indoor air filter is dirty.	Should clean the filter at least every month.
	Room is hot/cold.	Let unit run a little longer that room temperature will be lower/higher.
	Heat leakage between indoor and outdoor.	Block the leakage place.
	Indoor coil not cold/heat.	Charge the refrigerant.
Unit has noise	"Some moving parts of the unit are loose causing bad vibration. Something in the air way."	Make sure that all moving parts are assembled well, and nothing is in the air way.
Bad smell when heating	The dust on the E-heater is heating.	The bad smell will disappear a little later.
Outlet temperature is not always cooling/heating	Outlet temperature is not high enough when heating by heat pump.	When outdoor ambient temp is low, the heat pump will not be able to offer enough heat. Soon after that, the E-heater will come on to heat.
	Fan stops when cooling/heating.	It is normal when the CONSTANT FAN is OFF. You can enable the CONSTANT FAN.
Water dripping outdoors.	Drain pipe kit not installed.	Install the drain pipe kit.
Water dripping indoors.	Wall sleeve is not installed correctly.	Install the wall sleeve according to the installation manual.
Indoor coil freeze	Outdoor temperature is too low in cooling mode.	When outdoor temperature is drop to 55°F (12.8°) or below, it will cause that indoor coil to freeze. Open the fresh air door, and running at fan mode.
	Filter is dirty.	Clean the filter to recover the normal air flow

# TROUBLESHOOTING

Figure 712

## Error code and solutions

ERROR CODE	Meaning	Solutions	Click link for reference
E1	Communication Error between Power, IPM, Main, & or Display electronic boards+B2:C14	Check all Communication Cables; MOD_Com, MB_Com, Display_com& Power Relay_com.	See " <a href="#">Unit does not operate</a> " in troubleshooting section"
E2	Indoor Temp Sensor Open/Shorted	Check if properly connected. Check resistance values. Check for loose wires/broken wires in Molex connectors.	<a href="#">Check Thermistors</a>
E3	Indoor Evaporator Coil Sensor Open/Shorted	Check if properly connected. Check resistance values. Check for loose wires/broken wires in Molex connectors.	<a href="#">Check Thermistors</a>
E4	Indoor Supply Air Sensor Open/Shorted or Overheating of electric heater	Check if properly connected. Check resistance values. Check for loose wires/broken wires in Molex connectors. Check for Over Heating. Check for low air flow or no air flow due to evap coil clog. Evap fan motor compromised, Fan Capacitor compromised, blower wheel compromised. Heater relays compromised.	<a href="#">Check Thermistors</a>  <a href="#">Check Heater control</a>
E5	IPM Board in protection mode	Check if compressor wiring is incorrect, IPM PCB compromised, Power PCB compromised, or if compressor compromised. Check for airflow obstructions. Check CN 13 on Power PCB for 15VDC at pins 1 and 2. Check compressor coil resistance. Check IPM PCB for arcing or odors of overheating. Check and monitor power supply stability and ensure proper NEC code grounding at the main breaker and power supply.	<a href="#">Remove IPM PCB (Inverter Board)</a> <a href="#">Power PCB Identification</a> <a href="#">Compressor Checks</a> <a href="#">Remove Power PCB</a>
E6	Outdoor Temp Sensor Open/Shorted	Check if properly connected, check resistance values, check for loose wires/broken wires in Molex connectors.	<a href="#">Check Thermistors</a>
E7	Outdoor Condenser Coil Sensor Open/Shorted	Check if properly connected, check resistance values, check for loose wires/broken wires in Molex connectors.	<a href="#">Check Thermistors</a>
EC	Compressor attempted to start but failed to start	Check Dip Switch SW2 on Main Board is correct for the BTU of the unit model. Check Compressor wiring is properly connected. Check compressor for Short/Ground, Check IPM Board.	See <a href="#">Operation</a> section for details on dip switches <a href="#">Compressor Checks</a>
EH	EEPROM Error	Replace Main Board, Check for compromised electrical wires to Main Board	<a href="#">Replace Main Board</a>
EF	30 amp power cord installed on PVH09 (230 or 265 volt) Not Allowed	Replace the power cord to 15A or 20A supply cord as required. See Accessory section.	<a href="#">Replace Power Cord</a>
P1	Cooling or Heating overload	Check for low air flow or no air flow due to evaporator or condenser coil blocked with debris. Evap/Cond motor fan motor compromised, Fan Capacitors compromised, blower wheel/fan blade compromised. Check Resistance values for indoor and Outdoor coil thermistors.	<a href="#">Check indoor fan motor</a> <a href="#">Check outdoor fan motor</a> <a href="#">Check Fan Capacitors</a> <a href="#">Check Thermistors</a>

# TROUBLESHOOTING

Figure 712

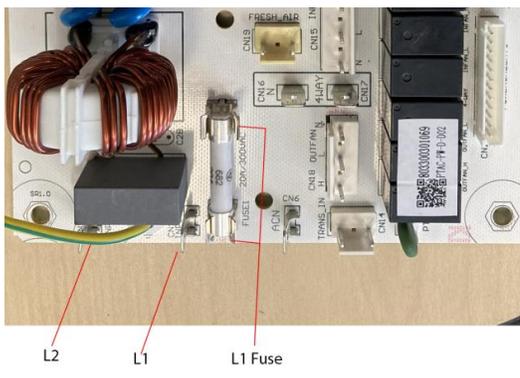
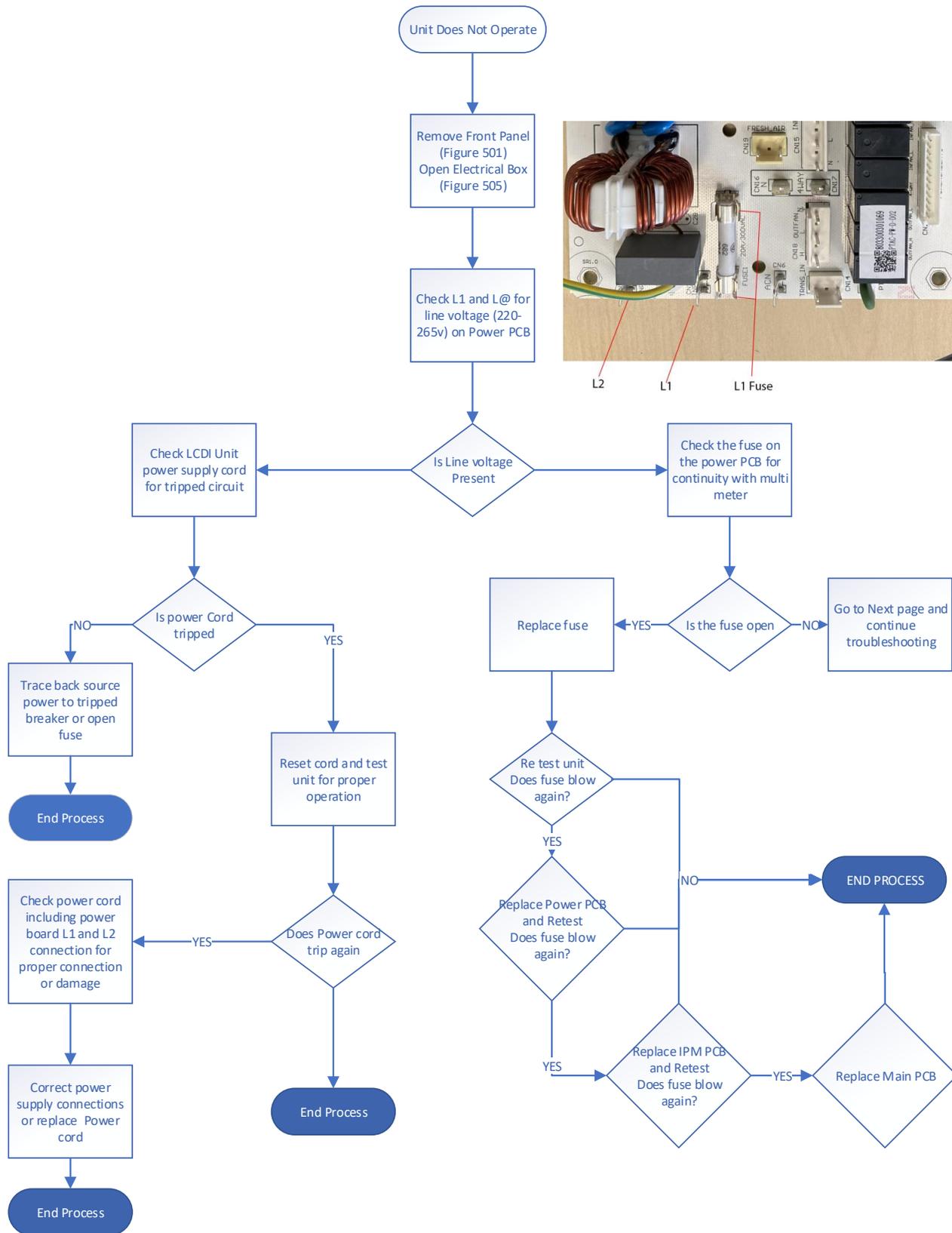
## Error code and solutions

ERROR CODE	Meaning	Solutions	Click link for reference
P2	IPM Over Heat or Over Current Protection envoked	<p>Check for low air flow or no air flow due to evaporator or condenser coil bloked with debris.</p> <p>Evap/Cond motor fan motor compromised, fan Capacitors compromised, blower wheel/fan blade compromised.</p> <p>Check Dip Switch SW2 on Main Board is correct for the BTU of the unit model.</p> <p>Check Compressor wiring is properly connected, Check compressor for Short/Ground, Check IPM PCB.</p>	<p>See <a href="#">Operation</a> section for details on dip switches.</p> <p><a href="#">Check indor fan motor</a></p> <p><a href="#">Check outdoor fan motor</a></p> <p><a href="#">Check Fan Capacitors</a></p> <p><a href="#">Check Compressor</a></p> <p><a href="#">Check IPM PCB</a></p>
P4	Compressor Discahrge Over Heat Protection envoked	<p>Check for low air flow or no air flow due to evaporator or condenser coil bloked with debris.</p> <p>Evap/Cond motor fan motor compromised, Fan Capacitors compromised, blower wheel/fan blade compromised.</p> <p>Check Dip Switch SW2 on Main Board is correct for the BTU of the unit model</p> <p>Check Compressor wiring is properly connected, Check compressor for Short/Ground, Check IPM Board,</p>	<p>See <a href="#">Operation</a> section for details on dip switches.</p> <p><a href="#">Check indor fan motor</a></p> <p><a href="#">Check outdoor fan motor</a></p> <p><a href="#">Check Fan Capacitors</a></p> <p><a href="#">heck Compressor</a></p> <p><a href="#">Check IPM PCB</a></p>
P7	DC Over/Under Supply Power Voltage Protection envoked	<p>Check for low air flow or no air flow due to evaporator or condensor coil blocked with debris.</p> <p>Indoor blower/ outdoor fan comprimised, fan capacitors comprimised. Blower wheel/ fan blade comprimised.</p> <p>Check dip switch SW2 on main pcb is correct for the BTU of the model.</p> <p>Check compressor wiring is properly connected. Check compressor for short. Check IPM PCB.</p> <p>Check Power Supply is within the required power supply tolerances of +/- 10%</p> <p>Check and monitor power supply stability and ensure proper NEC code grounding at the main breaker and power supply.</p>	<p>See <a href="#">Unit does not Operate</a></p> <p><a href="#">Check indor fan motor</a></p> <p><a href="#">Check outdoor fan motor</a></p> <p><a href="#">Check Fan Capacitors</a></p> <p><a href="#">Check Compressor</a></p> <p><a href="#">Check IPM PCB</a></p>

# TROUBLESHOOTING

Figure 713

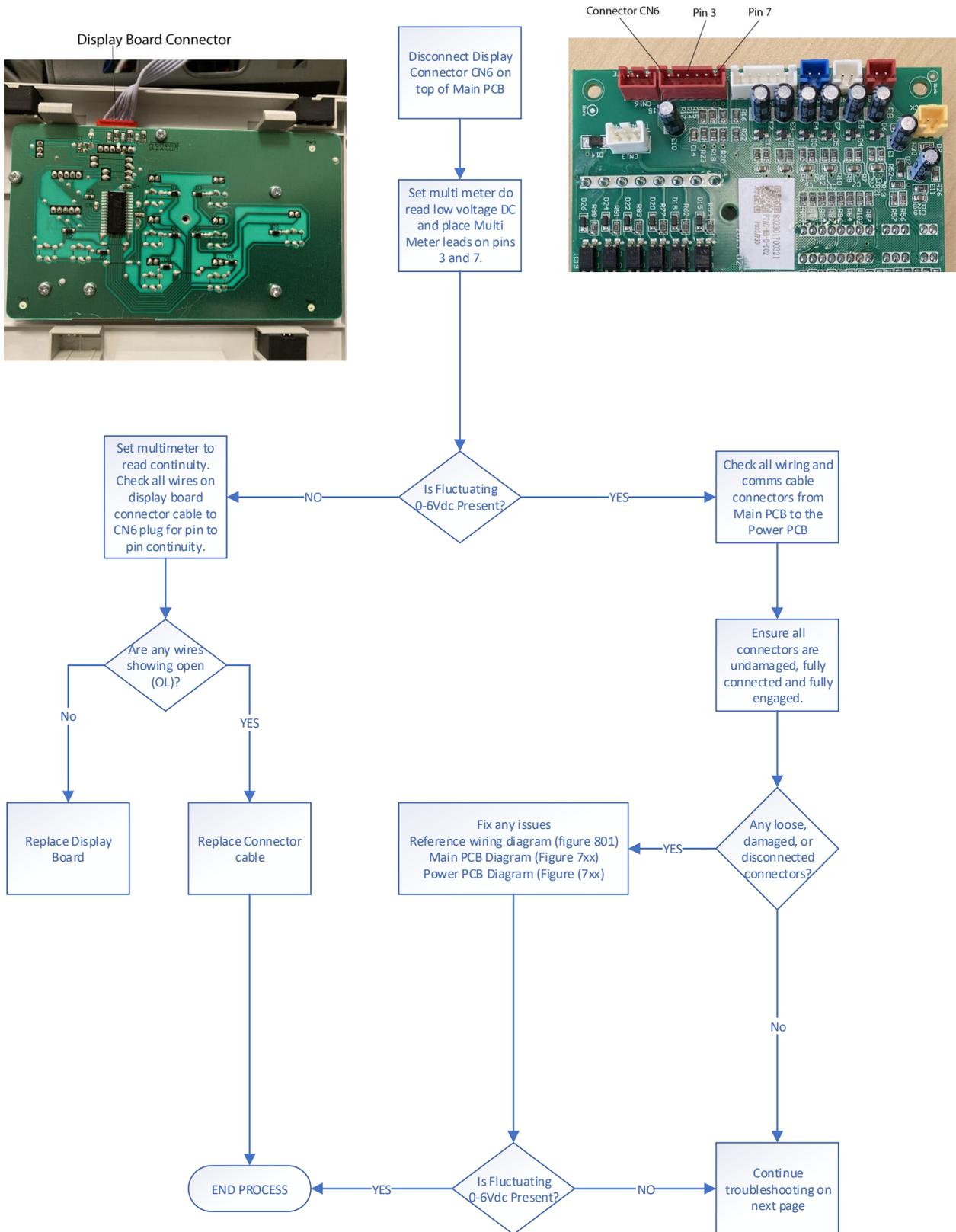
## Unit Does Not Operate



# TROUBLESHOOTING

Figure 713

## Unit Does Not Operate



# TROUBLESHOOTING

Figure 714

## Check Heater Coil

The unit is equipped with a universal E-heater, which contains two independent heating elements. Two limit switches are incorporated into the heater assembly. The primary opens at 155°F and closes at 125°F. The secondary's open temp is 200°F. They can not be replaced independantly. If they are found to be faulty the entire heater assembly must be replaced as a unit. The 9K BTU unit incorporates a 2.5kW and a 1.0kW element. The 12K BTU unit incorporates a 3.5kW and a 1.5kW element.

Gain Acces to Main PCB (logic) board

1. Remove front panel (Figure 501).
2. Remove User Interface (Figures 502 thru 504).
3. Open electrical Control Box (Figure 505)
4. Disconnect Red and Blue wires from the Heater relays (Figure 714)
5. Disconnect black wire from Power PCB (Figure 715)

## Testing The Heating Element

Testing of the elements can be made with an ohmmeter across the terminals after the 3 heater wires have been disconnected. Readings should always been taken when coil is cold.

The 9K BTU unit incorporates a 2.5kW and 1.0kW heater coils.

- 1) Check 2.5 kW coil  
Blue (HeaterCommon) to Black (Heater 1)  
230v = 18.61 ohms +-3%  
265v = 24.70 ohms +- 3%

- 2) Check 1.0 kW coil  
Blue (HeaterCommon) to Red (Heater 2)  
230v = 46.52 ohms +-3%  
265v = 61.73 ohms +- 3%

The 12K BTU unit incorporates a 3.5kW and 1.5kW heater coils.

- 1) Check 3.5 kW coil  
Blue (HeaterCommon) to Black (Heater 1)  
230v = 13.29ohms +-3%  
265v = 17.64 ohms +-3%

- 2) Check 1.5 kW coil  
Blue (HeaterCommon) to Red (Heater 2)  
230v = 31.01 ohms +-3%  
265v = 41.76 ohms +-3%

If a reading is open or out of tolerance replace the heater assembly.

Reconnect wires and operate heat to place elctric heater in demand- See squence of operation for details.

Check 230/265v at output terminals on heater relays. If 230/265 volts is present and heater element does not toperate correctly, replace heater assembly. If 230/265 volts in not present, proceed to figure 717 (Check electric heater control)



Figure 714 (Check Heater Coil Resistance)

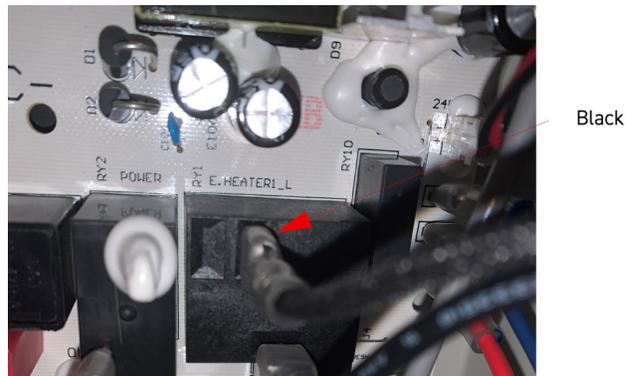


Figure 715 (Check Heater Coil Resistance)

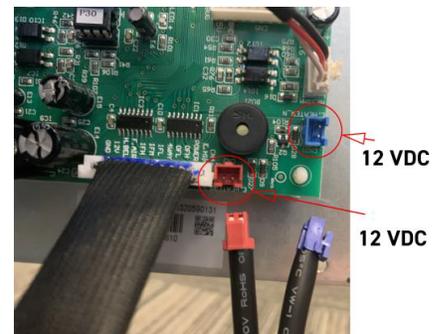
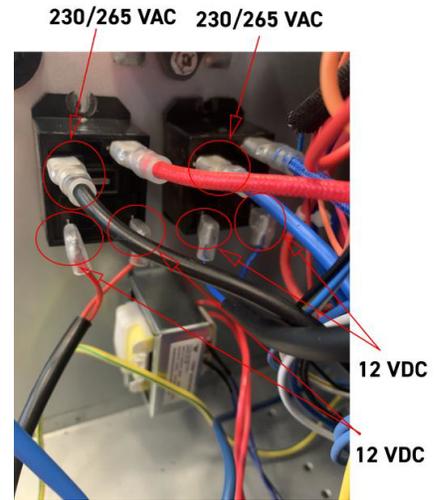
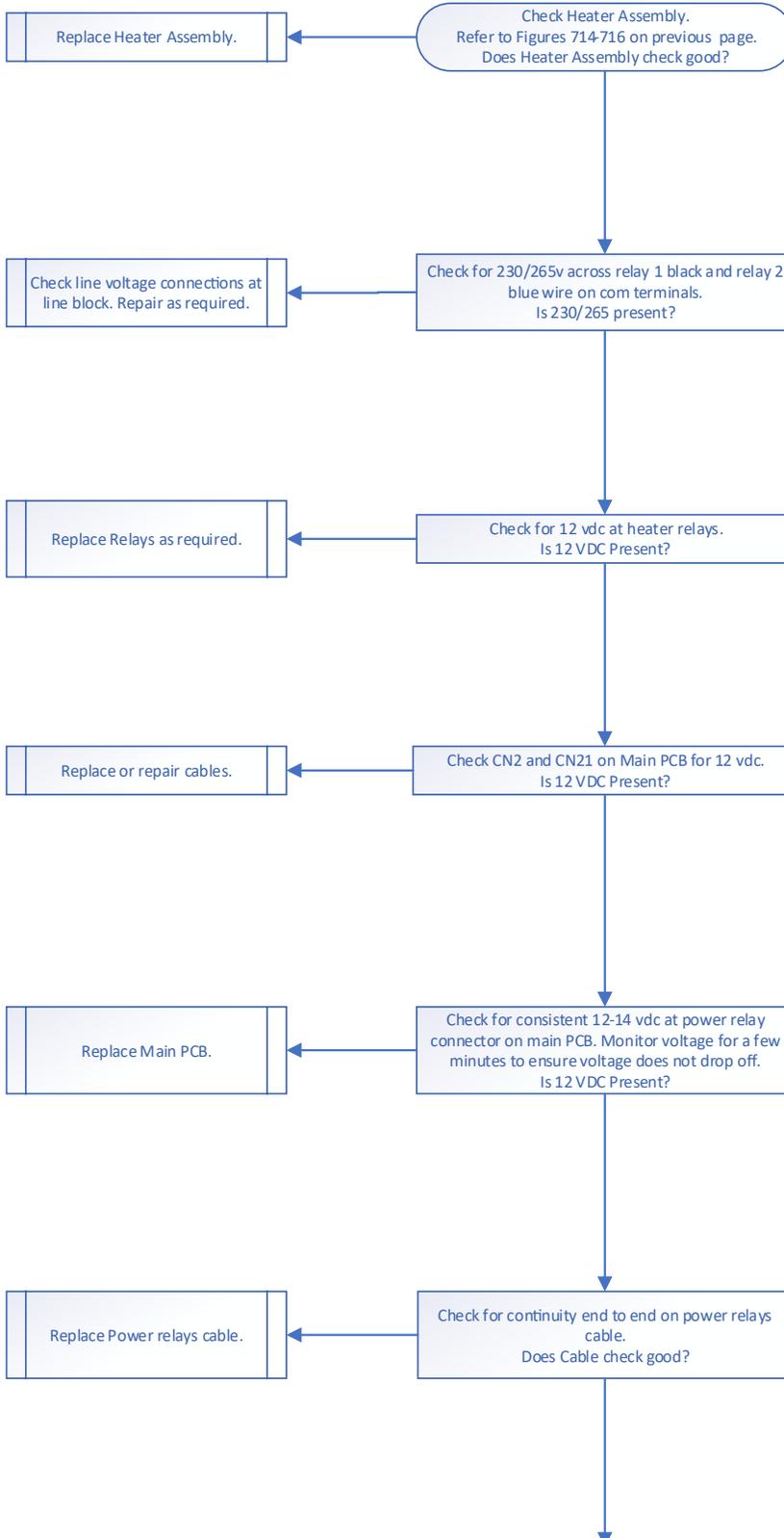


Figure 716 (Check Heater Coil Resistance)

# TROUBLESHOOTING

Figure 717

## Check Electric Heater Control



# TROUBLESHOOTING

Figure 718

## Check Thermistors

Gain Access to Main PCB (logic) board

1. [Remove front panel](#) (Figure 501).
2. [Remove User Interface](#) (Figures 502 thru 504).
3. [Open electrical Control Box](#) (Figure 505).
4. Using a multi meter ohm across applicable pins for the sensor you are checking.
5. Refer to thermistor charts in Appendix for resistance and temperature deviation.  
5k Indoor ambient temperature (T1) Figure 719  
5k Indoor coil temperature (T2) Figure 719  
5k Outdoor coil temperature (T3) Figure 719  
5k Outdoor ambient temperature (T4) Figure 719  
50k Compressor discharge temp (T5) Figure 720  
5k Indoor outlet air temperature (T6) Figure 19
6. Replace sensor if open or if resistance values deviate by more than 10% of the listed values.

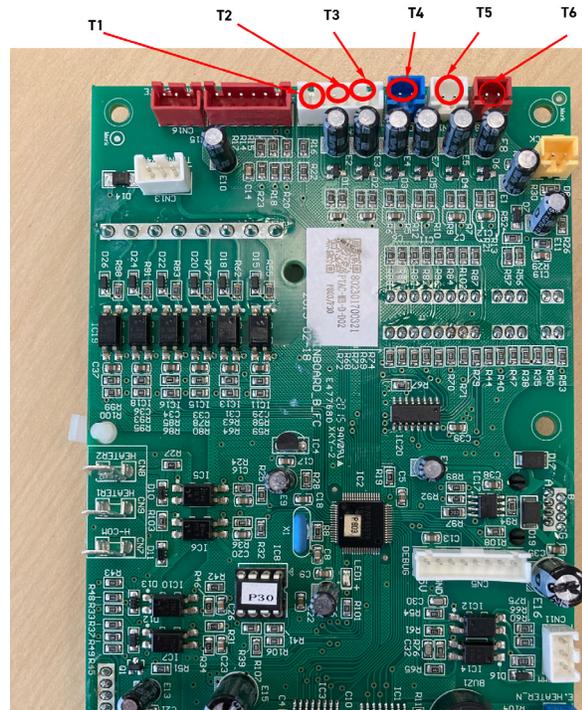


Figure 718 (Thermistor Connections on Main PCB)

# UNIT DISASSEMBLY AND COMPONENT REPLACEMENT

## Remove Chassis

<b>⚠ WARNING</b>	
	<b>ELECTRIC SHOCK HAZARD</b> Turn off electric power before service or installation. Extreme care must be used, if it becomes necessary to work on equipment with power applied.  Failure to do so could result in serious injury or death.

The Front Panel needs to be removed prior to any repair or troubleshooting procedures.

1. Front panel is removed by lifting up and rotating back and down.

<b>⚠ CAUTION</b>
Unit weighs approximately 120 pounds. Use caution when removing to prevent personal injury or damage to the equipment.



Figure 501 (Chassis Removal)

2. Remove 4 mounting screws and slide unit out of sleeve.

# UNIT DISASSEMBLY AND COMPONENT REPLACEMENT

## Remove User Interface

<b>⚠ WARNING</b>	
	<b>ELECTRIC SHOCK HAZARD</b>
	Turn off electric power before service or installation. Extreme care must be used, if it becomes necessary to work on equipment with power applied.
	Failure to do so could result in serious injury or death.

1. Remove 1 screw securing User Interface to the control box. (Figure 502)



Figure 502 (User Interface Removal)

2. Remove 7 screws attaching display board to user interface. (Figure 503)

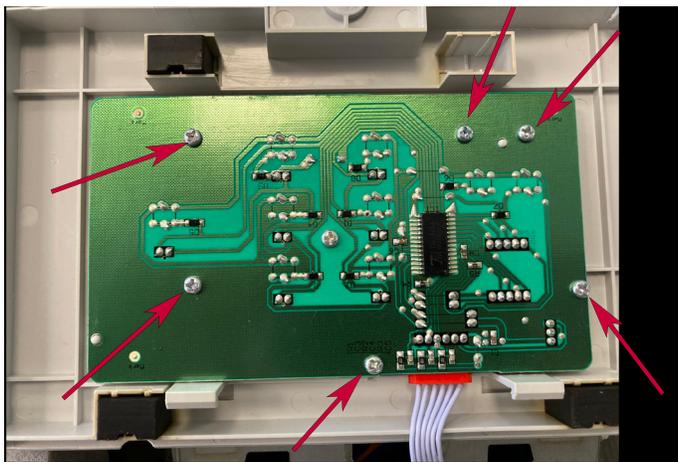


Figure 503 (User Interface Removal)

3. Disconnect plug. (Figure 504)

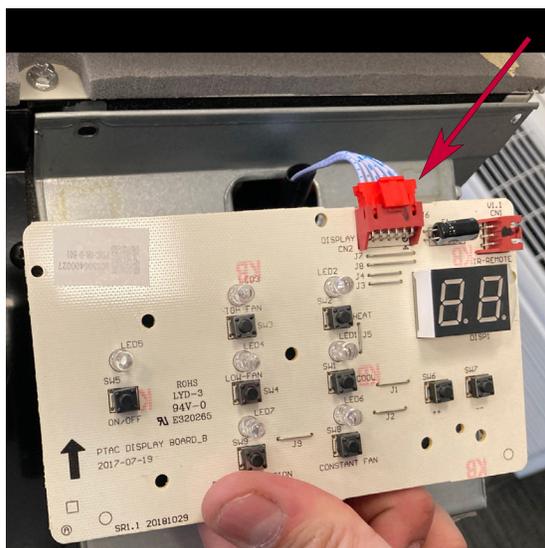


Figure 504 (User Interface Removal)

# UNIT DISASSEMBLY AND COMPONENT REPLACEMENT

## Open Electrical Control Box

<b>⚠ WARNING</b>	
	<b>ELECTRIC SHOCK HAZARD</b> Turn off electric power before service or installation. Extreme care must be used, if it becomes necessary to work on equipment with power applied.
	Failure to do so could result in serious injury or death.

1. [Remove front panel](#) (Figure 501).
2. [Remove User Interface](#) (Figures 502 thru 504).
3. Remove 7 screws.(Figure 505)
4. Unhinge electrical box.

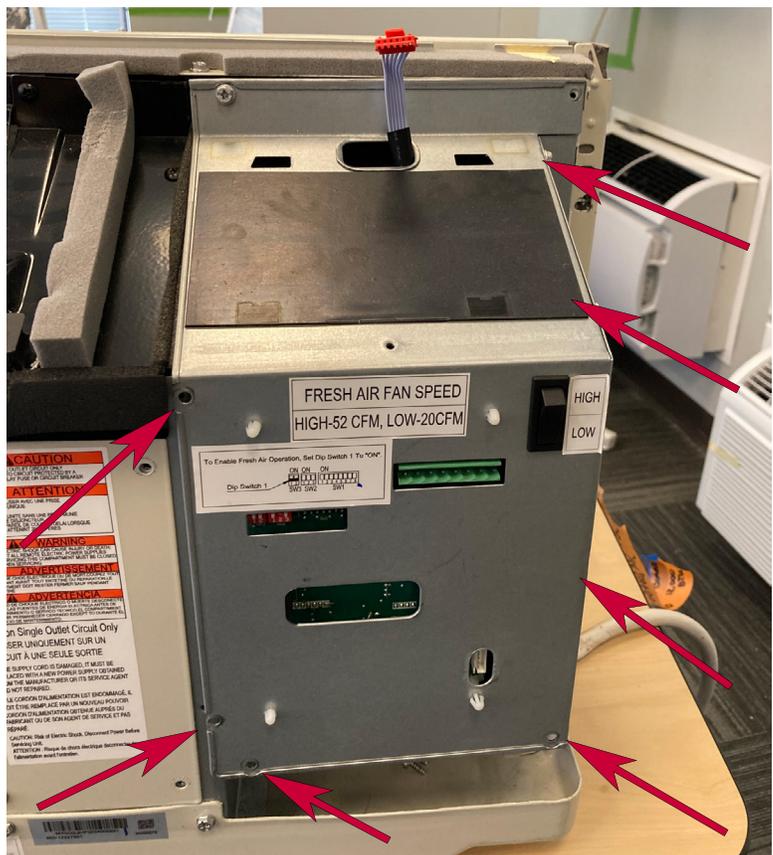


Figure 505 (Open Electrical Box)

## Remove Main PCB (logic) Board

1. [Remove front panel](#) (Figure 501).
2. [Remove User Interface](#) (Figures 502 thru 504).
3. [Open electrical Control Box](#) (Figure 505).
4. Snip wire ties to loosen wire bundles. (Figure 506).

**NOTE: It is a good practice to take pictures of the wiring connections to facilitate reinstallation.**

2. Disconnect wire connectors from Main PCB (logic) board one at a time. Identify plugs for reinstallation.
3. Remove 4 standoffs by pinching tip and applying slight upwards pressure to the board.

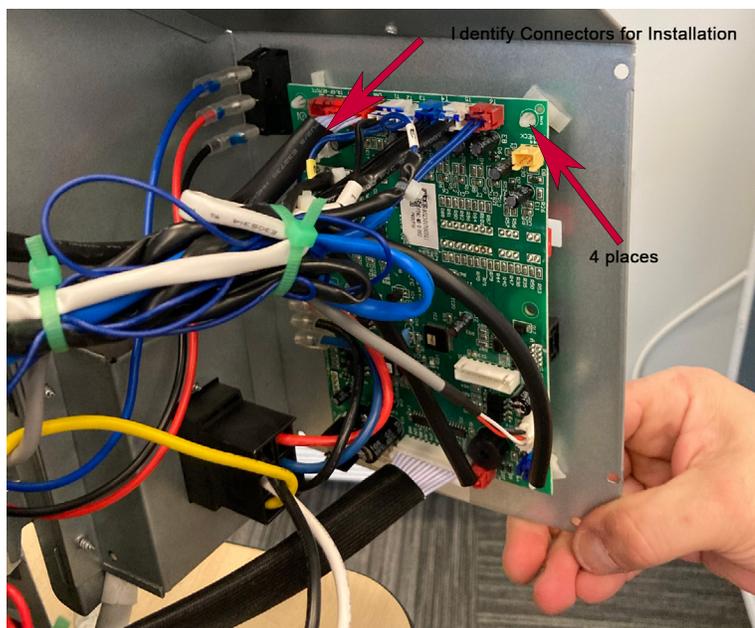


Figure 506 (Remove Main PCB (logic board))

# UNIT DISASSEMBLY AND COMPONENT REPLACEMENT

## Remove Power Cord

<b>⚠ WARNING</b>	
	<b>ELECTRIC SHOCK HAZARD</b>
	Turn off electric power before service or installation. Extreme care must be used, if it becomes necessary to work on equipment with power applied.
	Failure to do so could result in serious injury or death.

1. [Remove front panel](#) (Figure 501).

1. Remove power cord access panel located on right side of control box(2 screws) Figure 507)



Figure 507 (Remove Power Cord)

2. Pinch retainer clips on top and bottom of power cord plug to disconnect (Figure 508).

3. Remove cord grommet (2 screws).

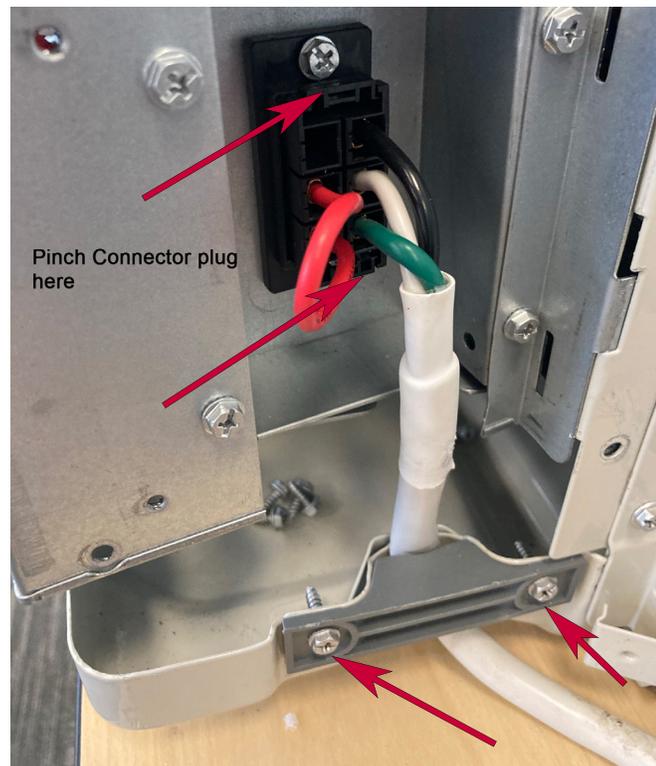


Figure 508 (Remove Power Cord)

# UNIT DISASSEMBLY AND COMPONENT REPLACEMENT

## Remove Power PCB

<b>⚠ WARNING</b>	
	<b>ELECTRIC SHOCK HAZARD</b>
	Turn off electric power before service or installation. Extreme care must be used, if it becomes necessary to work on equipment with power applied.
	Failure to do so could result in serious injury or death.

1. [Remove front panel](#) (Figure 501).
2. [Remove User Interface](#) (Figures 502 thru 504).
3. [Open electrical Control Box](#) (Figure 505).
4. Snip wire ties to loosen wire bundles (Figure 509).

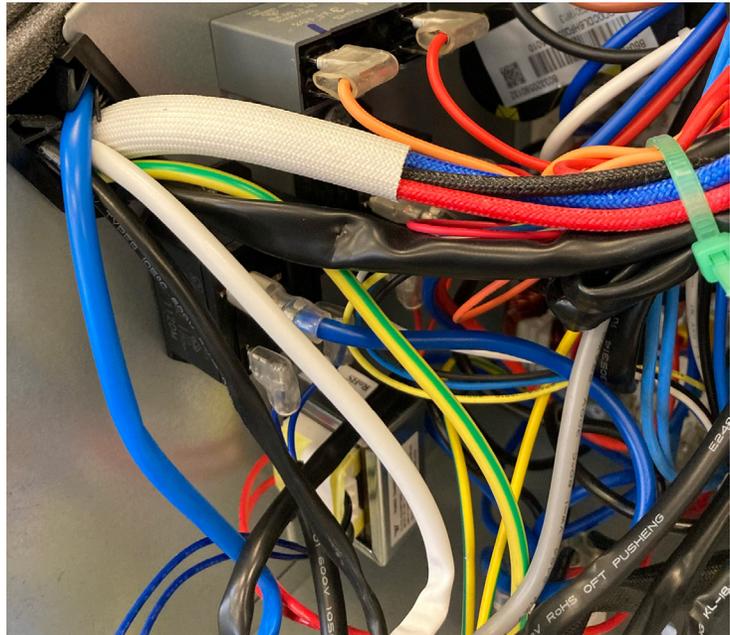


Figure 509 (Remove Power PCB)

**NOTE:** It is necessary to unmount components to gain access for Power PCB (Power Board removal).

5. Remove 2 capacitors, 2 heater board relays, and 1 transformer but **DO NOT** disconnect connections (Figure 510).

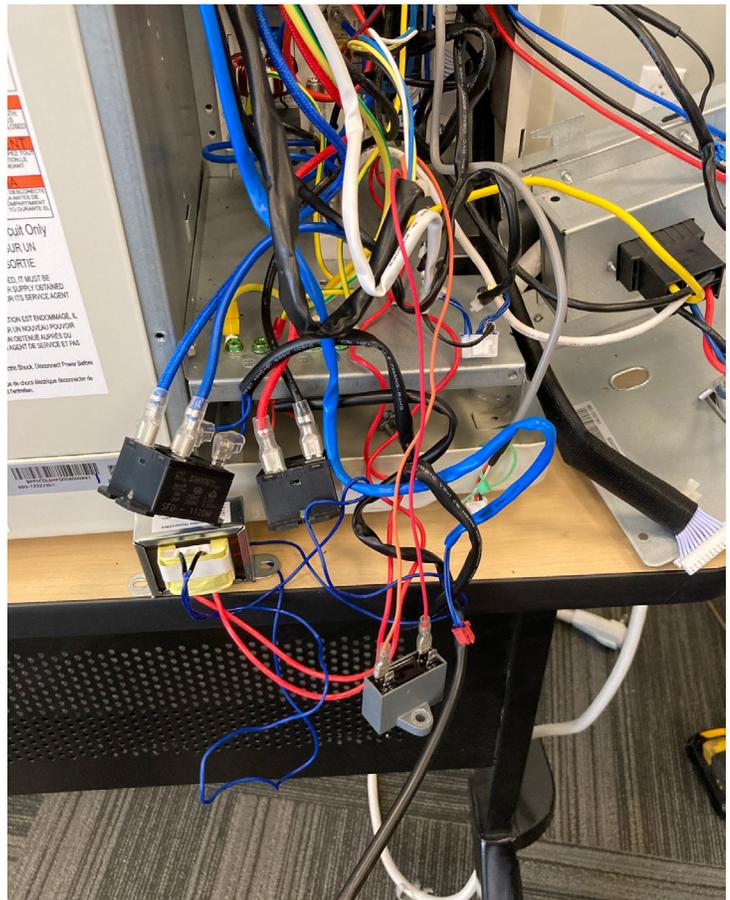


Figure 510 (Remove Power PCB)

# UNIT DISASSEMBLY AND COMPONENT REPLACEMENT

## Remove Power PCB (Continued)

**NOTE:** It is a good practice to take pictures of the wiring connections to facilitate reinstallation.

6. Disconnect wire connectors from Power PCB (Power Board) one at a time, and identify plugs for reinstallation (Figure 511).

7. Remove Power PCB (Power Board) (4 screws).

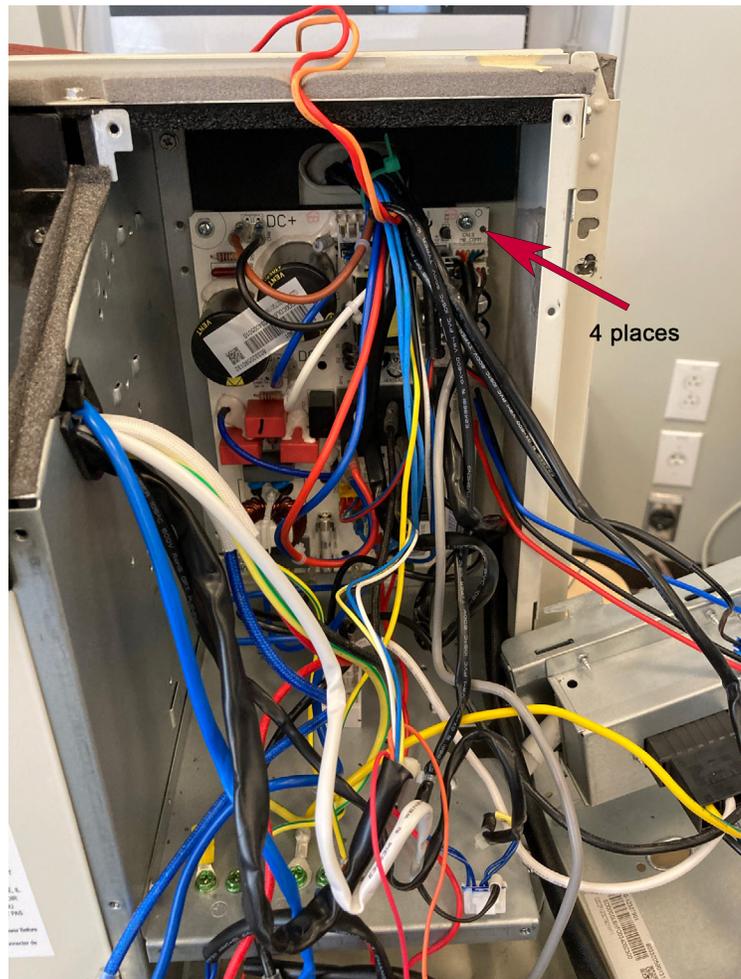


Figure 511 (Remove Power PCB (Power Board))

# UNIT DISASSEMBLY AND COMPONENT REPLACEMENT

## Remove IPM PCB (Inverter Board)

1. [Remove front panel](#) (Figure 501).
2. [Remove User Interface](#) (Figures 502 thru 504).
3. [Open electrical Control Box](#) (Figure 505).
4. Disconnect CN 13 from the Power PCB.
5. Remove Chassis from Wall (Figure 501).
6. Remove shroud support (2 screws) (Fig 512).
7. Remove IPM PCB Cover (3 screws) (Fig 512).

**NOTE: It is a good practice to take pictures of the wiring connections to facilitate reinstallation.**

8. Disconnect all wires. (Fig 513)

### ⚠ CAUTION

IPM PCB is attached to a heavy heat sink with thermal paste or a thermal mat which is required to dissipate heat from the IPM PCB. Use care when removing. PCB needs to drop down through housing. It can fall and be damaged if care is not taken.

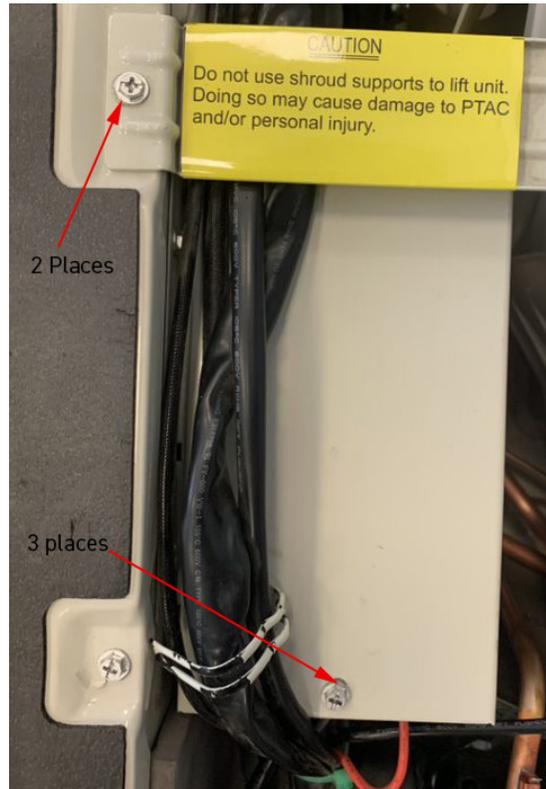


Figure 512 (Remove IPM PCB)

- 8) Remove 4 mounting screws (Figure 513).

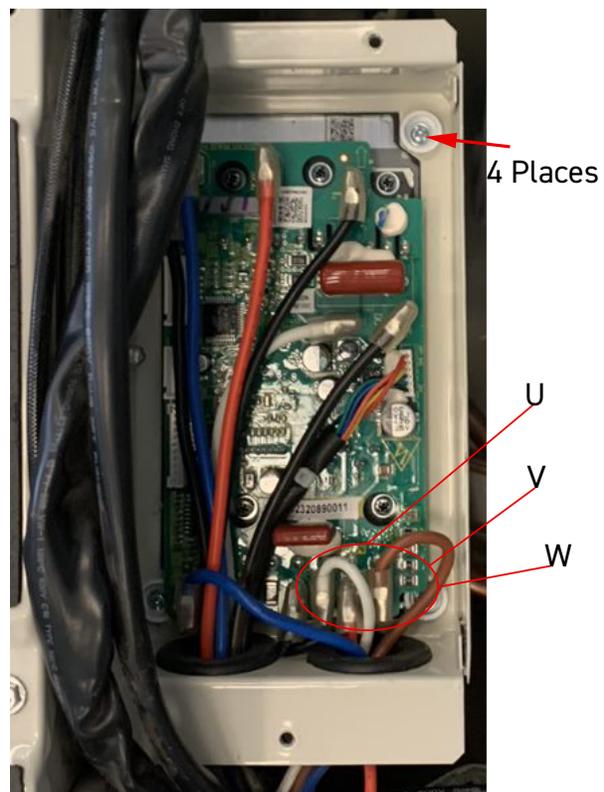


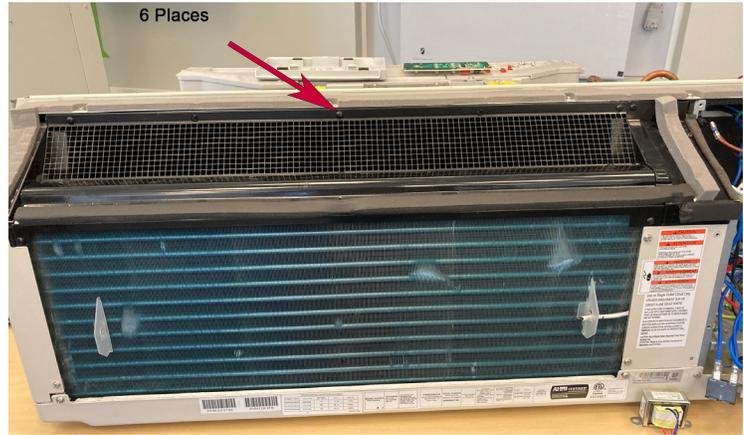
Figure 513 (Remove IPM PCB)

# UNIT DISASSEMBLY AND COMPONENT REPLACEMENT

## Remove Blower Wheel

<b>⚠ WARNING</b>	
	<b>ELECTRIC SHOCK HAZARD</b>
	Turn off electric power before service or installation. Extreme care must be used, if it becomes necessary to work on equipment with power applied.
	Failure to do so could result in serious injury or death.

1. [Remove front panel](#) (Figure 501).
2. [Remove User Interface](#) (Figures 502 thru 504).
3. [Open electrical Control Box](#) (Figure 505).
4. Remove indoor fan guard (6 screws) (Figure 514).



**Figure 514 (Remove Indoor Fan Guard)**

5. Remove top air guide (6 screws) (Figure 515).



**Figure 515 (Remove Top Guide)**

6. Remove fresh air intake housing (2 screws) (Figure 516).



**Figure 516 (Remove Fresh Air Housing)**

# UNIT DISASSEMBLY AND COMPONENT REPLACEMENT

## Remove Blower Wheel (Continued)

9. Remove left panel (7 screws) (Figure 517).



Figure 517 (Remove Left Panel)

10. Loosen set screw (**DO NOT REMOVE**) from blower motor shaft. (Figure 518).

**NOTE:** Set screw is a metric type "Allen Head" screw.



Figure 518 (Blower Wheel Set Screw)

# UNIT DISASSEMBLY AND COMPONENT REPLACEMENT

## Remove Blower Wheel (Continued)

11. Remove blower end plate (3 screws)(Figure 519).
12. Slide blower assembly out of left side of unit.

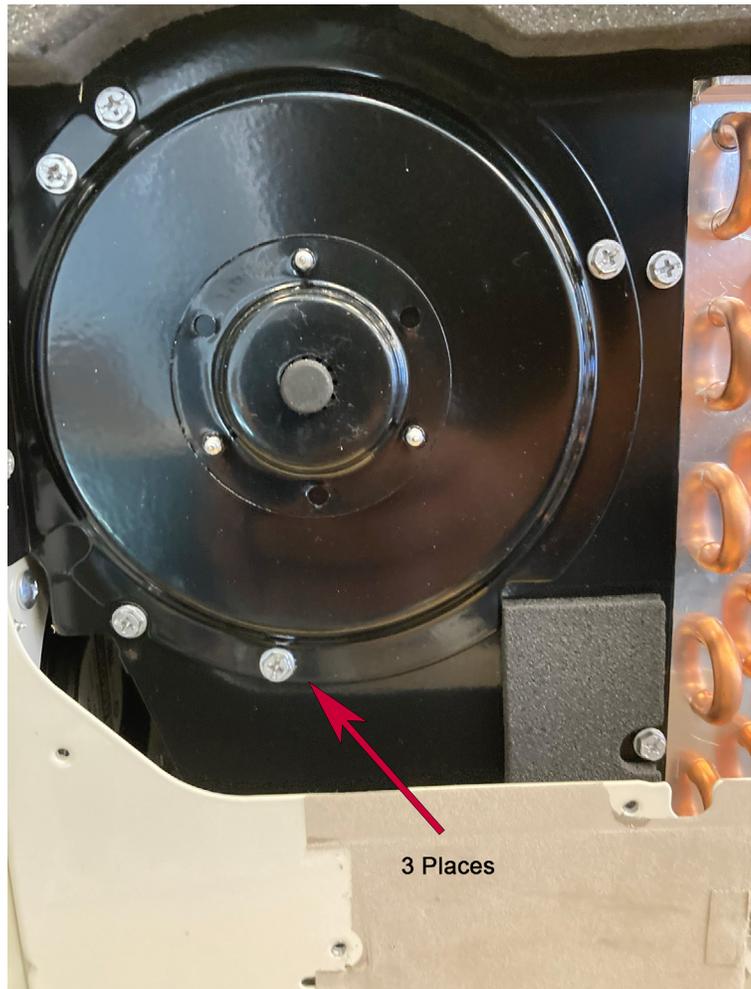


Figure 519 (Blower End Plate)

# UNIT DISASSEMBLY AND COMPONENT REPLACEMENT

## Remove Blower Wheel Motor

<b>⚠ WARNING</b>	
	<b>ELECTRIC SHOCK HAZARD</b> Turn off electric power before service or installation. Extreme care must be used, if it becomes necessary to work on equipment with power applied.  Failure to do so could result in serious injury or death.

1. [Remove front panel](#) (Figure 501).
2. [Remove User Interface](#) (Figures 502 thru 504).
3. [Open electrical Control Box](#) (Figure 505).
4. Snip wire ties to loosen wire bundles. (Figure 521)

**NOTE:** It is a good practice to take pictures of the wiring connections to facilitate reinstallation.

5. Disconnect indoor blower connector on Power PCB (Power Board). (Figure 520).

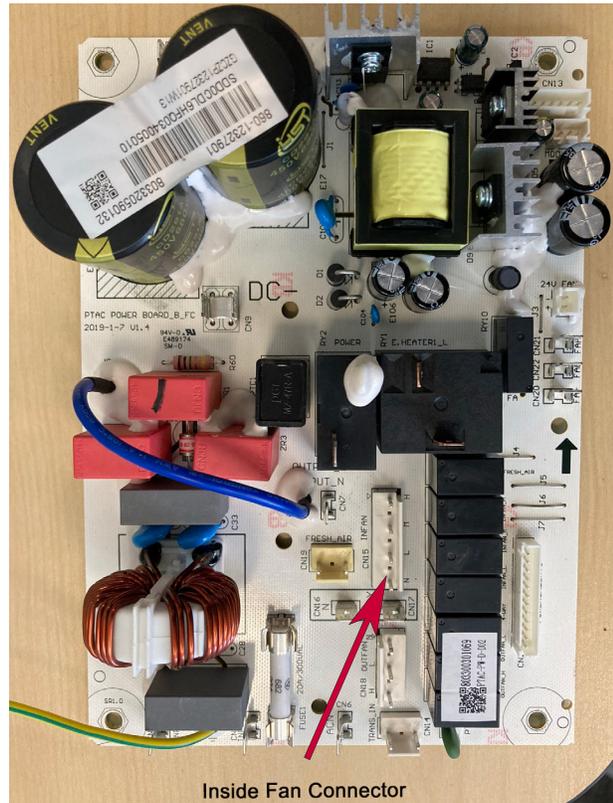


Figure 520 (Disconnect Indoor Blower Connector)

6. Disconnect Indoor blower capacitor connector (Figure 521).

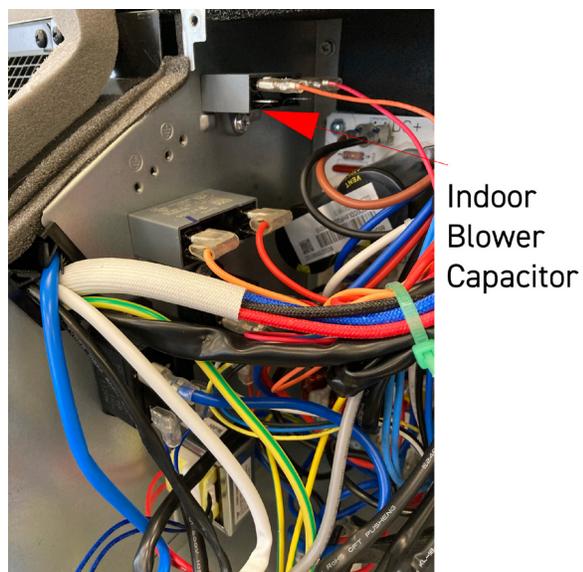


Figure 521 (Disconnect Indoor Blower Capacitor)

# UNIT DISASSEMBLY AND COMPONENT REPLACEMENT

## Remove Blower Wheel Motor (Continued)

7. Remove mounting screws from electrical box rear and side covers and slide out of way to facilitate blower motor replacement (Figure 522).
6. Remove fan motor bracket (3 screws).
7. Remove motor.

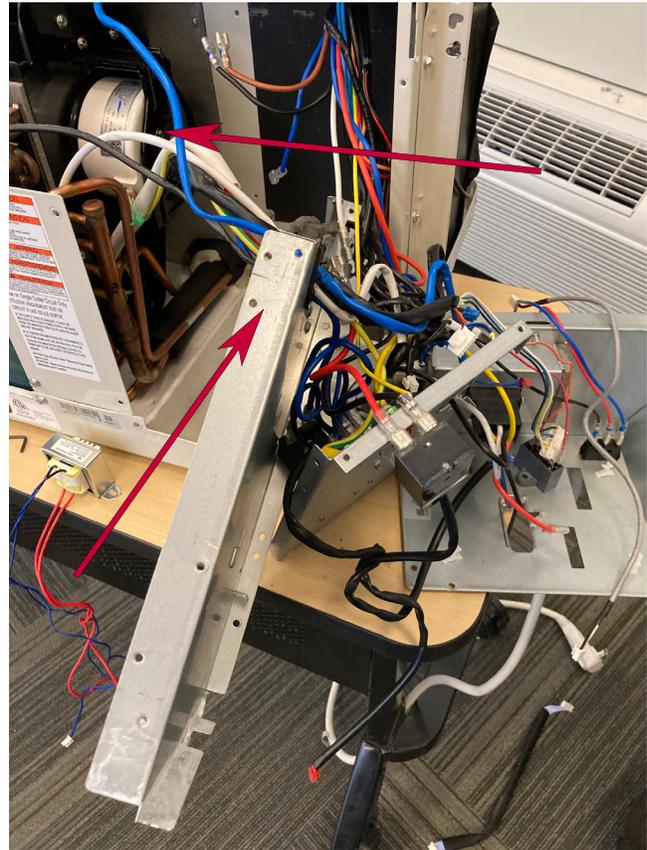


Figure 522 (Remove Indoor Blower Motor Bracket)

# UNIT DISASSEMBLY AND COMPONENT REPLACEMENT

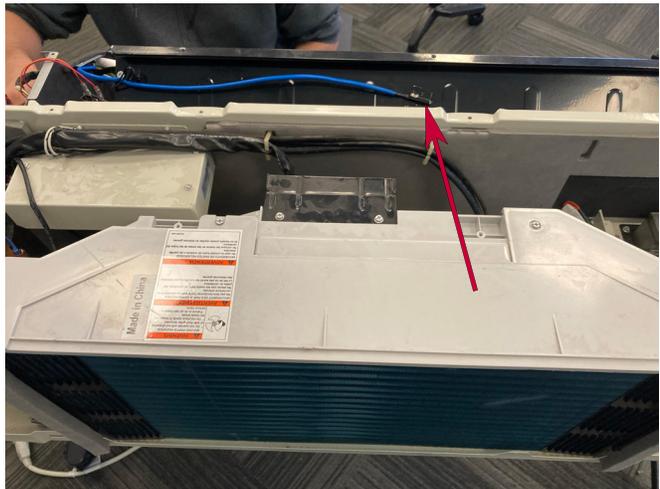
## Remove Heating Element

<b>⚠ WARNING</b>	
	<b>ELECTRIC SHOCK HAZARD</b>
	Turn off electric power before service or installation. Extreme care must be used, if it becomes necessary to work on equipment with power applied.
	Failure to do so could result in serious injury or death.

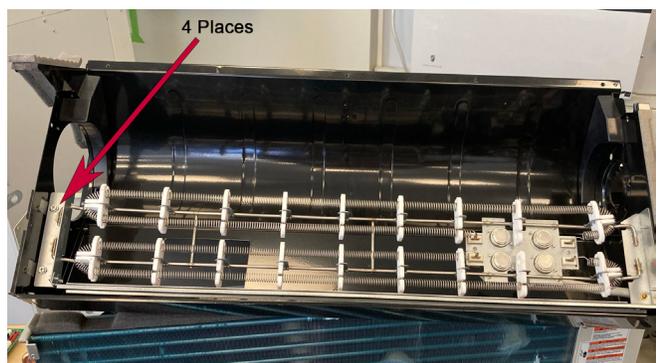
1. [Remove front panel](#) (Figure 501).
2. [Remove User Interface](#) (Figures 502 thru 504).
3. [Open electrical Control Box](#) (Figure 505).
4. [Remove Chassis from Wall](#) (Figure 501)
4. [Remove indoor fan blower](#) (Figures 514 thru 519).
5. Remove top support bracket (12 screws) (Figure 523)
6. Disconnect blower housing sensor from blower housing (Figure 524).
7. Disconnect Indoor motor capacitor wiring and power connector at Power PCB.
8. Disconnect power leads from heater relays.
9. Disconnect heater ground wire.
10. Remove indoor blower housing (4 screws).
11. Remove heater element assembly from housing (4 screws).



**Figure 523 (Remove Top Support Bracket)**



**Figure 524 (Remove Blower Housing Bracket)**



**Figure 525 (Remove Heater Element)**

# UNIT DISASSEMBLY AND COMPONENT REPLACEMENT

## Remove Freshaire Components

<b>⚠ WARNING</b>	
	<b>ELECTRIC SHOCK HAZARD</b>
	Turn off electric power before service or installation. Extreme care must be used, if it becomes necessary to work on equipment with power applied.
	Failure to do so could result in serious injury or death.

1. [Remove Chassis](#) From wall. (Figure 501).
2. Remove Freshair Cover (Figure 526).



Figure 526 (Remove Fresh Air Housing)

3. Cut wire ties as required.
4. Remove 4 screws from fresh air reactor and unplug 2 terminal wires (Figure 527).
5. Remove bracket (2 screws).
6. Remove freshaire filter by sliding out.
7. Remove all screws from fresh air housing.

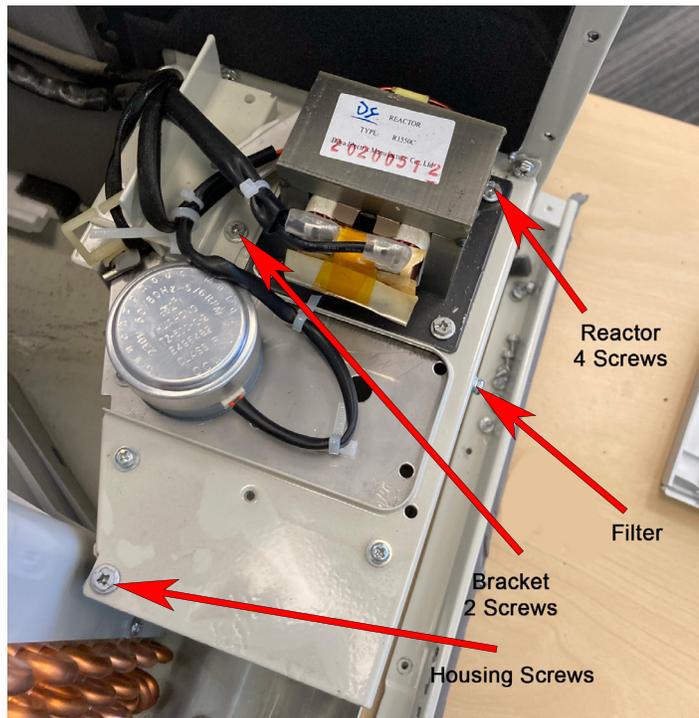


Figure 527 (Remove Fresh Air brackets)

# UNIT DISASSEMBLY AND COMPONENT REPLACEMENT

## Remove Freshaire Components (Continued)

- 8) Remove freshaire actuator assembly (1 screw).
- 9) [Remove Blower wheel](#) (Figure 514 thru 519).
- 10) Remove blower wheel housing.
- 11) Remove freshaire fan assembly ( 2 screws).



Figure 528 (Remove Fresh Air Acuator and Fan)

# UNIT DISASSEMBLY AND COMPONENT REPLACEMENT

## Remove Outdoor Fan

<b>⚠ WARNING</b>	
	<b>ELECTRIC SHOCK HAZARD</b>
	Turn off electric power before service or installation. Extreme care must be used, if it becomes necessary to work on equipment with power applied.
	Failure to do so could result in serious injury or death.

1. [Remove Chassis](#) from wall (Figure 501).
2. Remove front panel (Figure 501). (Not required for Blade replacement)
3. [Remove User Interface](#) (Figures 502 thru 504). Not required for Blade replacement)
4. [Open electrical Control Box](#) (Figure 505). Not required for Blade replacement)
5. Cut wire ties as required. Not required for Blade replacement)
6. Disconnect indoor blower connector on power panel. (Figure 529). Not required for Blade replacement)

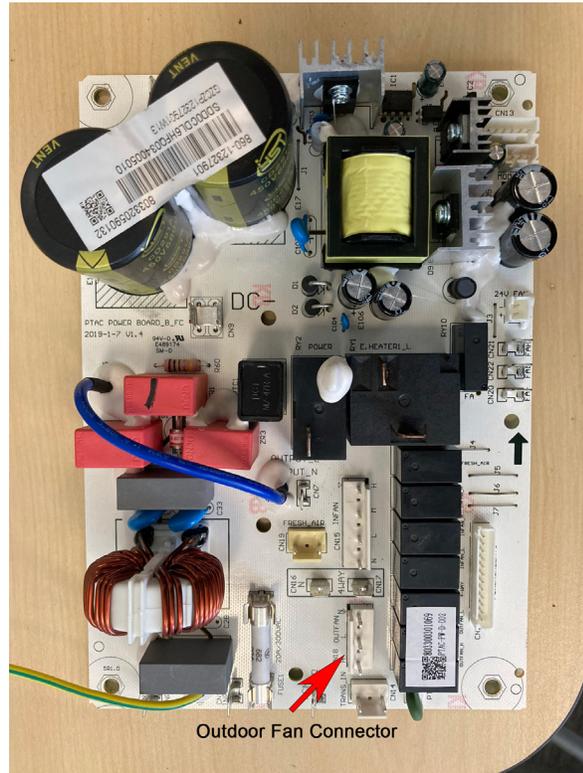


Figure 529 (Disconnect Outdoor Fan Connector)

7. Disconnect Indoor blower capacitor connector (Figure 530). Not required for Blade replacement)

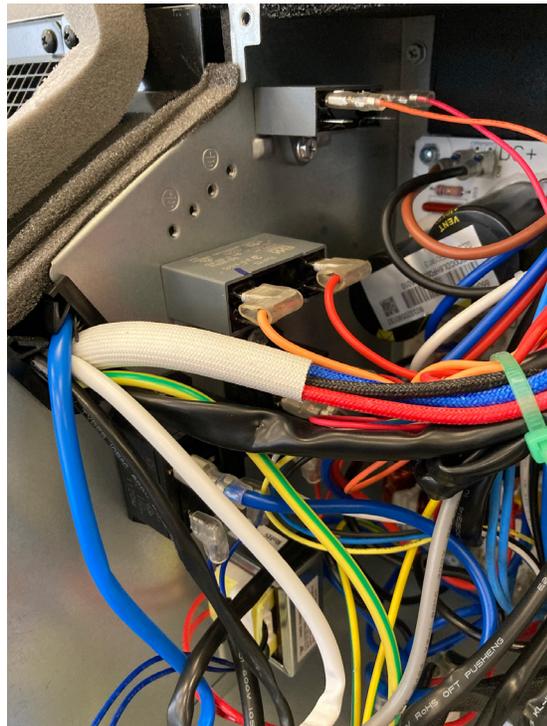


Figure 530 (Disconnect Outdoor Fan Capacitor)

# UNIT DISASSEMBLY AND COMPONENT REPLACEMENT

## Remove Outdoor Fan (Continued)

8. Remove Brackets and Shrouds (12 screws)(Figure 531and 532).

Remove Screws (8 places)



Figure 531 (Remove Brackets and Shroud)

9. Remove Mounting screws (4 places) (Figure 533).

Remove Screws (4 places)



Figure 532 (Remove Brackets and Shroud)

4 places



Figure 533 (Remove Mounting bolts)

# UNIT DISASSEMBLY AND COMPONENT REPLACEMENT

## Remove Outdoor Fan (Continued)

10. Pull up and remove fan housing (Figure 534).
11. Remove shaft nut and fan blade (Figure 535).
12. Remove motor (4 places) (Figure 536).



Figure 534 (Remove Assembly)



Figure 535 (Remove fan blade)

Remove Bolts (4 Places)

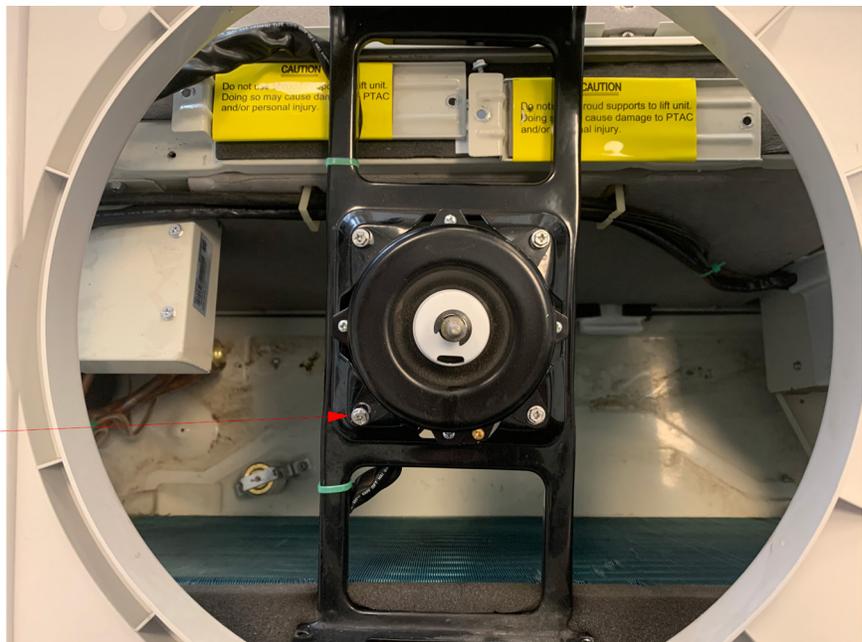


Figure 536 (Remove Fan Motor)

# UNIT DISASSEMBLY AND COMPONENT REPLACEMENT

## Remove Reversing valve Solenoid

1. [Remove Chassis](#) from wall (Figure 501).
2. Remove front panel (Figure 501). (Not required for Blade replacement)
3. [Remove User Interface](#) (Figures 502 thru 504). Not required for Blade replacement)
4. [Open electrical Control Box](#) (Figure 505). Not required for Blade replacement.
5. Cut wire ties as required. Not required for Blade replacement.
6. Disconnect connector from Power PCB (Power Board) cn 16 and 17 and feed wire through control box housing (Figur 537).

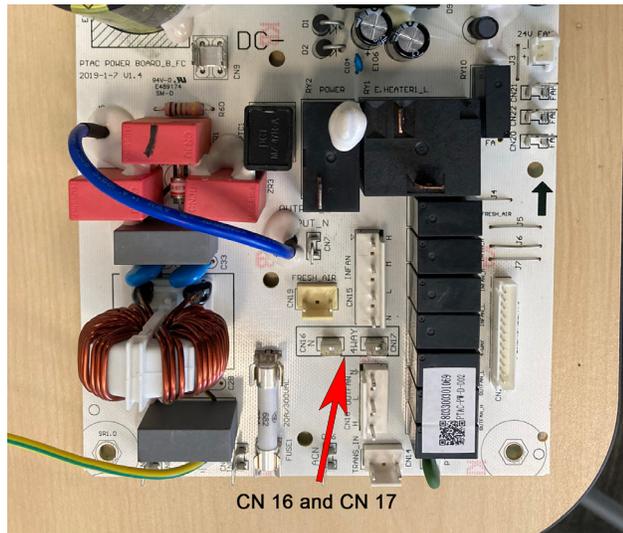


Figure 537 (Disconnect Solenoid Connector)

7. Remove cover (3 screws) (Figure 538).

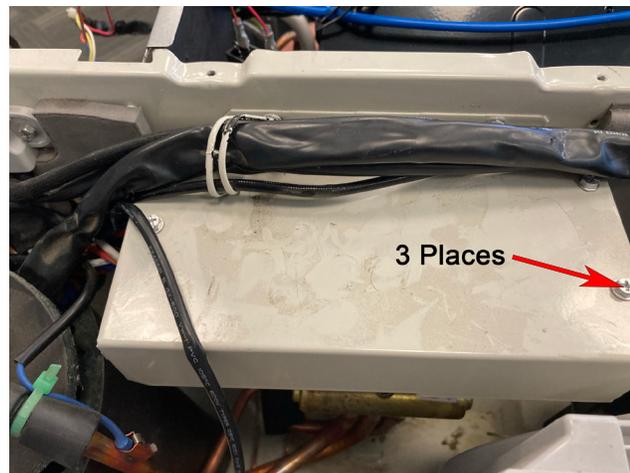


Figure 538 (Remove solenoid cover)

8. Remove 1 bolt and separate solenoid from valve (Figure 539).

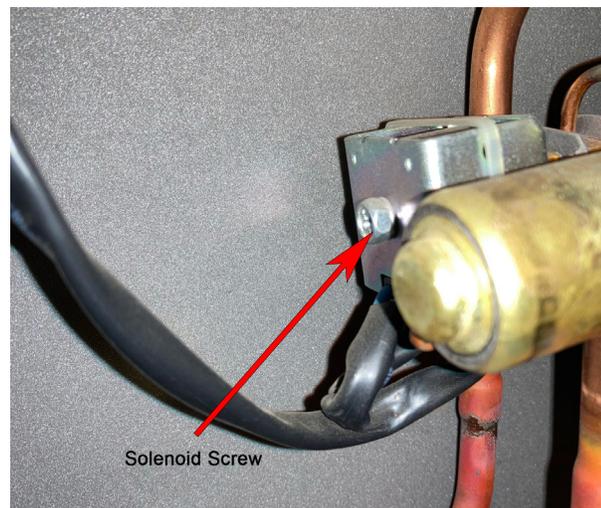


Figure 539 (Remove solenoid)

# COMPONENT TESTING

## Hermetic Components Check

<b>⚠ WARNING</b>	
	<p><b>BURN HAZARD</b></p> <p>Proper safety procedures must be followed, and proper protective clothing must be worn when working with a torch.</p> <p>Failure to follow these procedures could result in moderate or serious injury.</p>

<b>⚠ WARNING</b>	
	<p><b>CUT/SEVER HAZARD</b></p> <p>Be careful with the sharp edges and corners. Wear protective clothing and gloves, etc.</p> <p>Failure to do so could result in serious injury.</p>

### Metering Device - Capillary Tube Systems

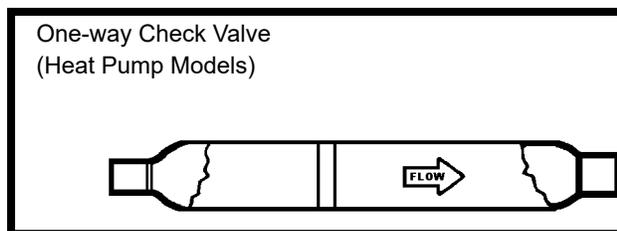
All units are equipped with capillary tube metering devices. Checking for restricted capillary tubes.

1. Connect pressure gauges to unit.
2. Start the unit in the cooling mode. If after a few minutes of operation the pressures are normal, the check valve and the cooling capillary are not restricted.
3. Switch the unit to the heating mode and observe the gauge readings after a few minutes running time. If the system pressure is lower than normal, the heating capillary is restricted.
4. If the operating pressures are lower than normal in both the heating and cooling mode, the cooling capillary is restricted.

### Check Valve

A unique two-way check valve is used on the reverse cycle heat pumps. It is pressure operated and used to direct the flow of refrigerant through a single filter drier and to the proper capillary tube during either the heating or cooling cycle.

**NOTE:** The slide (check) inside the valve is made of teflon. Should it become necessary to replace the check valve, place a wet cloth around the valve to prevent overheating during the brazing operation.



**Figure 701 (Check Valve)**

### CHECK VALVE OPERATION

In the cooling mode of operation, high pressure liquid enters the check valve forcing the slide to close the opposite port (liquid line) to the indoor coil. Refer to refrigerant flow chart. This directs the refrigerant through the filter drier and cooling capillary tube to the indoor coil.

In the heating mode of operation, high pressure refrigerant enters the check valve from the opposite direction, closing the port (liquid line) to the outdoor coil. The flow path of the refrigerant is then through the filter drier and heating capillary to the outdoor coil.

Failure of the slide in the check valve to seat properly in either mode of operation will cause flooding of the cooling coil. This is due to the refrigerant bypassing the heating or cooling capillary tube and entering the liquid line.

### COOLING MODE

In the cooling mode of operation, liquid refrigerant from condenser (liquid line) enters the cooling check valve forcing the heating check valve shut. The liquid refrigerant is directed into the liquid dryer after which the refrigerant is metered through cooling capillary tubes to evaporator. (Note: liquid refrigerant will also be directed through the heating capillary tubes in a continuous loop during the cooling mode).

### HEATING MODE

In the heating mode of operation, liquid refrigerant from the indoor coil enters the heating check valve forcing the cooling check valve shut. The liquid refrigerant is directed into the liquid dryer after which the refrigerant is metered through the heating capillary tubes to outdoor coils. (Note: liquid refrigerant will also be directed through the cooling capillary tubes in a continuous loop during the heating mode).

# COMPONENT TESTING

## Reversing Valve Description And Operation

The Reversing Valve controls the direction of refrigerant flow to the indoor and outdoor coils. It consists of a pressure-operated, main valve and a pilot valve actuated by a solenoid plunger. The solenoid is energized during the heating cycle only. The reversing valves used in the RAC system is a 2-position, 4-way valve.

The single tube on one side of the main valve body is the high-pressure inlet to the valve from the compressor. The center tube on the opposite side is connected to the low pressure (suction) side of the system. The other two are connected to the indoor and outdoor coils. Small capillary tubes connect each end of the main valve cylinder to the "A" and "B" ports of the pilot valve. A third capillary is a common return line from these ports to the suction tube on the main valve body. Four-way reversing valves also have a capillary tube from the compressor discharge tube to the pilot valve.

The piston assembly in the main valve can only be shifted by the pressure differential between the high and low sides of the system. The pilot section of the valve opens and closes ports for the small capillary tubes to the main valve to cause it to shift.

**NOTE: System operating pressures must be near normal before valve can shift.**

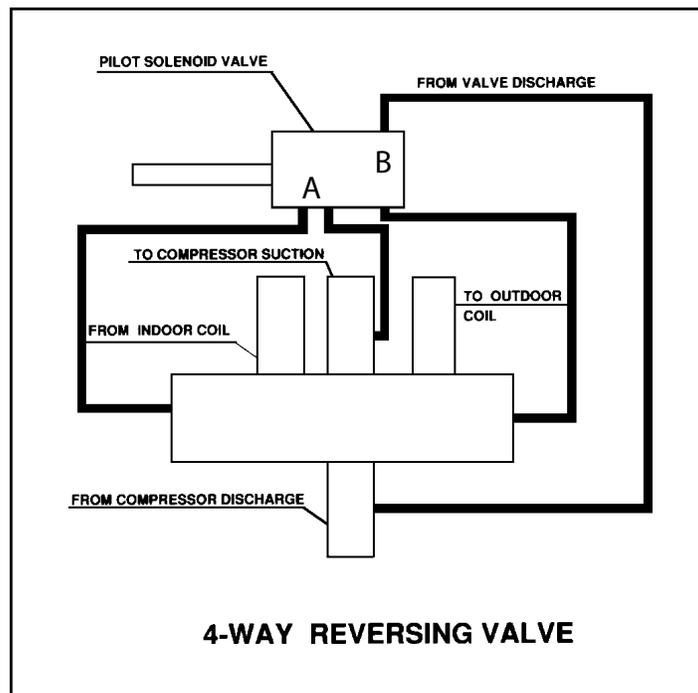


Figure 702 (Reversing Valve)

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# COMPONENT TESTING

## Testing The Reversing Valve Solenoid Coil

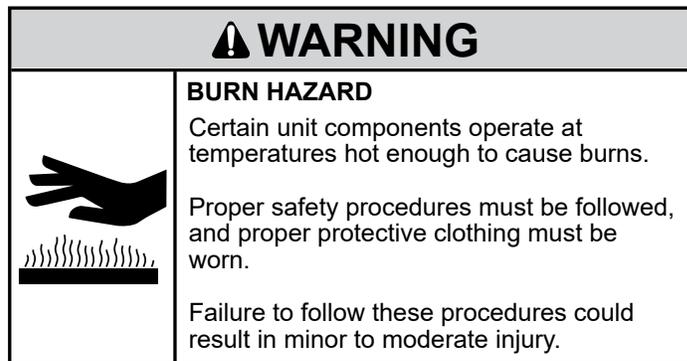


The solenoid coil is an electromagnetic type coil mounted on the reversing valve and is energized during the operation of the compressor in the heating cycle.

1. Turn off high voltage electrical power to unit.
2. Unplug line voltage lead from reversing valve coil.
3. Check for electrical continuity through the coil. If you do not have continuity replace the coil.
4. Check from each lead of coil to the copper liquid line as it leaves the unit or the ground lug. There should be no continuity between either of the coil leads and ground; if there is, coil is grounded and must be replaced.
5. If coil tests okay, reconnect the electrical leads.
6. Make sure coil has been assembled correctly.

**NOTE: Do not start unit with solenoid coil removed from valve, or do not remove coil after unit is in operation. This will cause the coil to burn out.**

### Touch Test in Heating/Cooling Cycle



The only definite indications that the slide is in the mid-position is if all three tubes on the suction side of the valve are hot after a few minutes of running time.

**NOTE:** If both tubes shown as hot or cool are not the same corresponding temperature, refer to figure 703, then the reversing valve is not shifting properly.

# COMPONENT TESTING

## Checking The Reversing Valve

<b>⚠ WARNING</b>	
	<b>HIGH PRESSURE HAZARD</b> Sealed Refrigeration System contains refrigerant and oil under high pressure.
	Proper safety procedures must be followed, and proper protective clothing must be worn when working with refrigerants.
	Failure to follow these procedures could result in serious injury or death.

**NOTE:** You must have normal operating pressures before the reversing valve can shift.

Check the operation of the valve by starting the system and switching the operation from “Cooling” to “Heating” and then back to “Cooling”. Rapidly cycle. Do not hammer on valve.

Occasionally, the reversing valve may stick in the heating or cooling position or in the mid-position. When sluggish or stuck in the mid-position, part of the discharge gas from the compressor is directed back to the suction side, resulting in excessively high suction pressure.

Should the valve fail to shift from cooling to heating, block the air flow through the outdoor coil and allow the discharge pressure to build in the system. Then switch the system from heating to cooling.

If the valve is stuck in the heating position, block the air flow through the indoor coil and allow discharge pressure to build in the system. Then switch the system from heating to cooling.

Should the valve fail to shift in either position after increasing the discharge pressure, replace the valve.

Dented or damaged valve body or capillary tubes can prevent the main slide in the valve body from shifting. If you determine this is the problem, replace the reversing valve.

After all of the previous inspections and checks have been made and determined correct, then perform the “Touch Test” on the reversing valve.

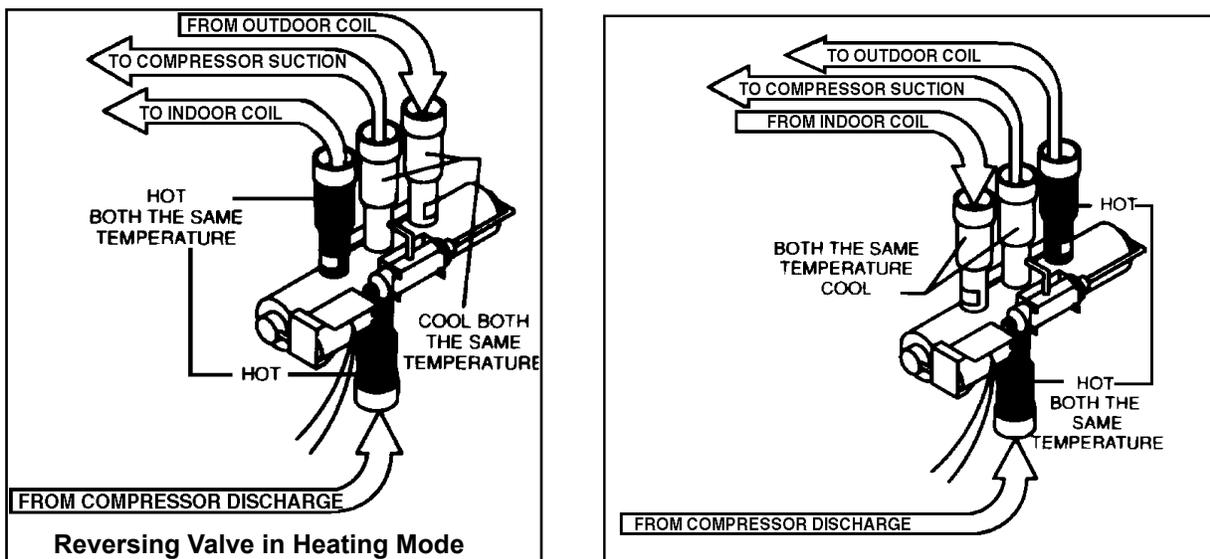


Figure 703 (Checking The Reversing Valve)

# COMPONENT TESTING

## Touch Test Chart : To Service Reversing Valves

NORMAL FUNCTION OF VALVE								
VALVE OPERATING CONDITION	DISCHARGE TUBE from Compressor	SUCTION TUBE	Tube To Indoor Coil	Tube to OUTSIDE COIL	LEFT Pilot	RIGHT Pilot	NOTES:	
	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	* TEMPERATURE OF VALVE BODY ** WARMER THAN VALVE BODY	
							<b>POSSIBLE CAUSES</b>	
							<b>CORRECTIONS</b>	
Normal Cooling	Hot	Cool	Cool as (2)	Hot as (1)	*TVB	TVB		
Normal Heating	Hot	Cool	Hot as (1)	Cool as (2)	*TVB	TVB		
MALFUNCTION OF VALVE								
Valve will not shift from cool to heat.	Check Electrical circuit and coil						No voltage to coil.	Repair electrical circuit.
							Defective coil.	Replace coil.
	Check refrigeration charge						Low charge.	Repair leak, recharge system.
							Pressure differential too high.	Recheck system.
	Hot	Cool	Cool, as (2)	Hot, as (1)	*TVB	Hot	Pilot valve okay. Dirt in one bleeder hole.	Deenergize solenoid, raise head pressure, reenergize solenoid to break dirt loose. If unsuccessful, remove valve, wash out. Check on air before installing. If no movement, replace valve, add strainer to discharge tube, mount valve horizontally.
							Piston cup leak	Stop unit. After pressures equalize, restart with solenoid energized. If valve shifts, reattempt with compressor running. If still no shift, replace valve.
Valve will not shift from cool to heat.	Hot	Cool	Cool, as (2)	Hot, as (1)	*TVB	*TVB	Clogged pilot tubes.	Raise head pressure, operate solenoid to free. If still no shift, replace valve.
	Hot	Cool	Cool, as (2)	Hot, as (1)	Hot	Hot	Both ports of pilot open. (Back seat port did not close).	Raise head pressure, operate solenoid to free partially clogged port. If still no shift, replace valve.
	Warm	Cool	Cool, as (2)	Hot, as (1)	*TVB	Warm	Defective Compressor.	Replace compressor
Starts to shift but does not complete reversal.	Hot	Warm	Warm	Hot	*TVB	Hot	Not enough pressure differential at start of stroke or not enough flow to maintain pressure differential.	Check unit for correct operating pressures and charge. Raise head pressure. If no shift, use valve with smaller port.
							Body damage.	Replace valve
	Hot	Warm	Warm	Hot	Hot	Hot	Both ports of pilot open.	Raise head pressure, operate solenoid. If no shift, use valve with smaller ports.
	Hot	Hot	Hot	Hot	*TVB	Hot	Body damage.	Replace valve
							Valve hung up at mid-stroke. Pumping volume of compressor not sufficient to maintain reversal.	Raise head pressure, operate solenoid. If no shift, use valve with smaller ports.
Apparent leap in heating.	Hot	Cool	Hot, as (1)	Cool, as (2)	*TVB	*TVB	Piston needle on end of slide leaking.	Operate valve several times, then recheck. If excessive leak, replace valve.
	Hot	Cool	Hot, as (1)	Cool, as (2)	**WVB	**WVB	Pilot needle and piston needle leaking.	Operate valve several times, then recheck. If excessive leak, replace valve.
Will not shift from heat to cool.	Hot	Cool	Hot, as (1)	Cool, as (2)	*TVB	*TVB	Pressure differential too high.	Stop unit. Will reverse during equalization period. Recheck system
							Clogged pilot tube.	Raise head pressure, operate solenoid to free dirt. If still no shift, replace valve.
	Hot	Cool	Hot, as (1)	Cool, as (2)	Hot	*TVB	Dirt in bleeder hole.	Raise head pressure, operate solenoid. Remove valve and wash out. Check on air before reinstalling, if no movement, replace valve. Add strainer to discharge tube. Mount valve horizontally.
	Hot	Cool	Hot, as (1)	Cool, as (2)	Hot	*TVB	Piston cup leak.	Stop unit. After pressures equalize, restart with solenoid deenergized. If valve shifts, reattempt with compressor running. If it still will not reverse while running, replace the valve.
	Hot	Cool	Hot, as (1)	Cool, as (2)	Hot	Hot	Defective pilot.	Replace valve.
	Warm	Cool	Warm, as (1)	Cool, as (2)	Warm	*TVB	Defective compressor.	Replace compressor

Figure 704 (Touch Test Chart)

# COMPONENT TESTING

## Compressor Checks

<b>⚠ WARNING</b>	
	<b>ELECTRIC SHOCK HAZARD</b> Turn off electric power before service or installation. All electrical connections and wiring <b>MUST</b> be installed by a qualified electrician and conform to the National Electrical Code and all local codes which have jurisdiction. Failure to do so can result in personal injury or death.

<b>⚠ WARNING</b>	
	<b>BURN HAZARD</b> Proper safety procedures must be followed, and proper protective clothing must be worn when working with a torch. Failure to follow these procedures could result in moderate or serious injury.

### Overloads

The compressor is equipped with either an external or internal overload which senses both motor amperage and winding temperature. High motor temperature or amperage heats the overload causing it to open, breaking the common circuit within the compressor. Heat generated within the compressor shell, usually due to recycling of the motor, is slow to dissipate. It may take anywhere from a few minutes to several hours for the overload to reset.

### Checking the Overloads

#### External Overloads

With power off, remove the leads from compressor terminals. If the compressor is hot, allow the overload to cool before starting check. Using an ohmmeter, test continuity across the terminals of the external overload. If you do not have continuity; this indicates that the overload is open and must be replaced.

#### Internal Overloads

The overload is embedded in the motor windings to sense the winding temperature and/or current draw. The overload is connected in series with the common motor terminal.

Should the internal temperature and/or current draw become excessive, the contacts in the overload will open, turning off the compressor. The overload will automatically reset, but may require several hours before the heat is dissipated.

#### Checking the Internal Overload

1. With no power to unit, remove the leads from the compressor terminals.
2. Using an ohmmeter, test continuity between terminals C-S and C-R. If no continuity, the compressor overload is open and the compressor must be replaced.

# COMPONENT TESTING

## Compressor Checks

⚠ WARNING	
	<b>ELECTRIC SHOCK HAZARD</b> Turn off electric power before service or installation. Extreme care must be used, if it becomes necessary to work on equipment with power applied.  Failure to do so could result in serious injury or death.

Gain access to compressor and IPM PCB (Inverter Board) by removing chassis from wall. Refer to Figure 5xx

1) Disconnect terminals R(U), S(V), and T(W) from the compressor.

### Resistance Test.

2) Set Ohm meter to the lowest scale and check continuity between pins R(U), S(V), and T(W). At room temperature [70°- 95°F] the resistance should be approximately 2.2 ohms. The Ohm values will change significantly at different temperatures. This **does not** indicate that the compressor windings are faulty. A reading of open (infinity), or a significant difference in the resistance between the windings **does** indicate that the compressor windings are faulty.

3) Check for continuity from between pins R(U) to ground, S(V) to ground, and T(U) to ground) The compressor windings are faulty if the there is continuity from the compressor windings to ground.

4) Common signs compressor is faulty:

- Compressor motor lock.
- Discharge pressure value approaches static pressure value .
- Compressor motor winding abnormality.

### Note:

- Don't put a compressor on its side or turn over.
- Assemble the compressor quickly after removing the plugs. Prolonged exposure will damage the internal components of the compressor
- Ensure wiring is correct before operating. Reverse operation will permanently damage the compressor.
- **Electric Reactor**

### Common Problems:

- Sound abnormality
- Runs in a sporadic rhythm.

⚠ WARNING	
	<b>HIGH PRESSURE HAZARD</b> Sealed Refrigeration System contains refrigerant and oil under high pressure.  Proper safety procedures must be followed, and proper protective clothing must be worn when working with refrigerants.  Failure to follow these procedures could result in serious injury or death.

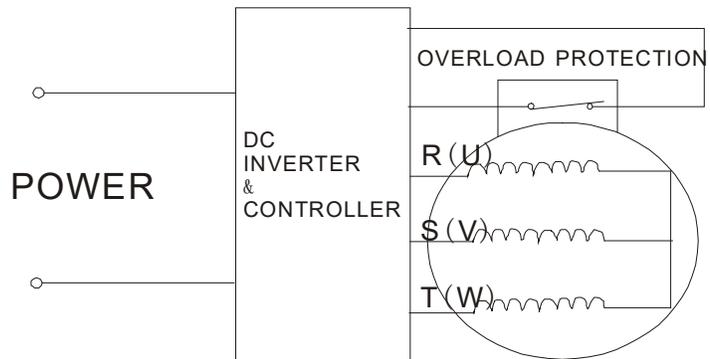


Figure 705 (Compressor Windings)

# COMPONENT TESTING

## Check Indoor Fan Motor

Gain Access to the Power PCB (Power Board).

1. [Remove front panel](#) (Figure 501).
2. [Remove User Interface](#) (Figures 502 thru 504).
3. [Open electrical Control Box](#) (Figure 505).

Indoor fan control in cooling mode:

The indoor fan will run synchronously with cooling demand. During no demand period if the CONSTANT FAN button is turned off, it will run for 30s and then turn off. When CONSTANT FAN is ON, it will always be running.

- 1) Check voltage between Neutral and High, medium, or low.

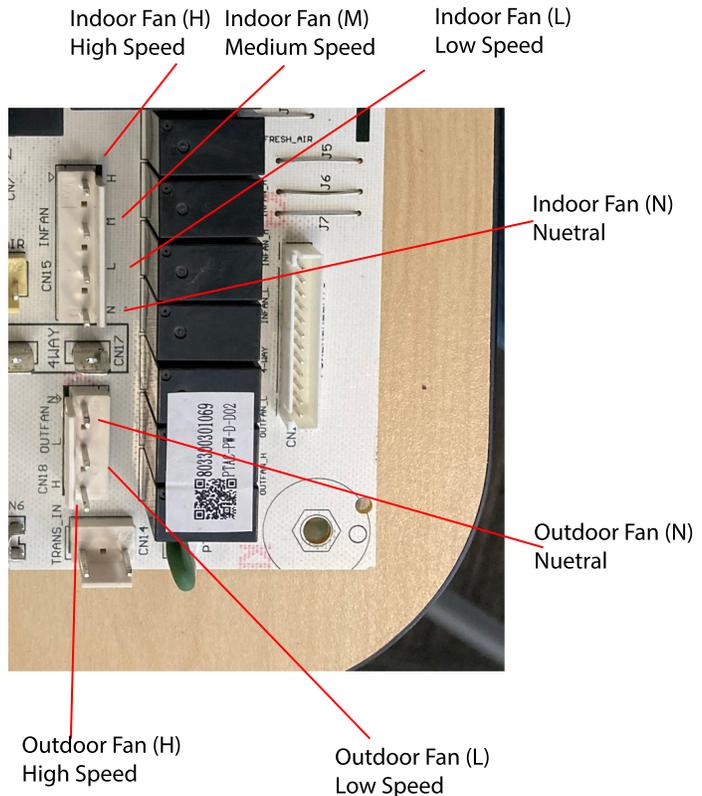
Voltages should be 7-9vdc

If no voltage is present check cable and resistance values on motor.

- 2) Check for continuity between pins on fan plug connector.

N-H = 65.4 ohms +- 10%

N-L = 126.6 ohms +- 10%



**Figure 706 (Check Indoor and outdoor Fans)**  
For full view of Power PCB (Power Board) and connections view Figure 7xx

## Check Outdoor Fan Motor

Outdoor fan control in cooling mode:

The outdoor fan has two speeds, low and high. When T4 is above 80°F, the fan operates in high speed.

When T4 drops to 77°F the fan operates in low speed.

- 1) Check voltage between Neutral and High, or low.

Voltages should be 7-9vdc.

If no voltage is present check cable and resistance values on motor.

- 2) Check for continuity between pins on fan plug connector.

N-H = 189.6 ohms +-10%

N-M = 216.2 ohms+-10%

N-L = 240.6 ohms +-10%



**Figure 707 (Check Indoor and outdoor Fans)**

# COMPONENT TESTING

## Check Fan Motor Capacitors

Gain Access to the Power PCB (Power Board).

1. [Remove front panel](#) (Figure 501).
2. [Remove User Interface](#) (Figures 502 thru 504).
3. [Open electrical Control Box](#) (Figure 505).



**Figure 708 (Fan Capacitors)**

<b>⚠ WARNING</b>	
	<b>RISK OF ELECTRIC SHOCK</b> Unplug and/or disconnect all electrical power to the unit before performing inspections, maintenances or service.
	Failure to do so could result in electric shock, serious injury or death.

**NOTE: Many motor capacitors are internally fused. Shorting the terminals will blow the fuse, ruining the capacitor. A 20,000 ohm 2 watt resistor can be used to discharge capacitors safely. Remove wires from capacitor and place resistor across terminals.**

1. Disconnect leads to capacitor that you are checking.
2. Bleed down capacitor with 2 watt resistor.
3. Set multi-meter to diode check setting.
4. Check Resistance across capacitor terminals by placing the red lead on the run terminal and the black lead on the common terminal. (The meter will send a small charge into the capacitor)
5. The meter should show a certain amount of resistance initially and then increase in resistance as the charge in the capacitor dissipates until infinity is reached.
6. If the meter shows continuity, or does not bleed back down to infinity, the capacitor is shorted and should be replaced.
7. If the meter initially shows infinity the capacitor is open and should be replaced.

Check Capacitance values in micro Farads using capacitor analyzer.

1. Indoor fan capacitor should read 1.5 uf.
2. Outdoor fan capacitor should read 3.0 uf.

# COMPONENT TESTING

## Main PCB (logic) Board Connector Identification

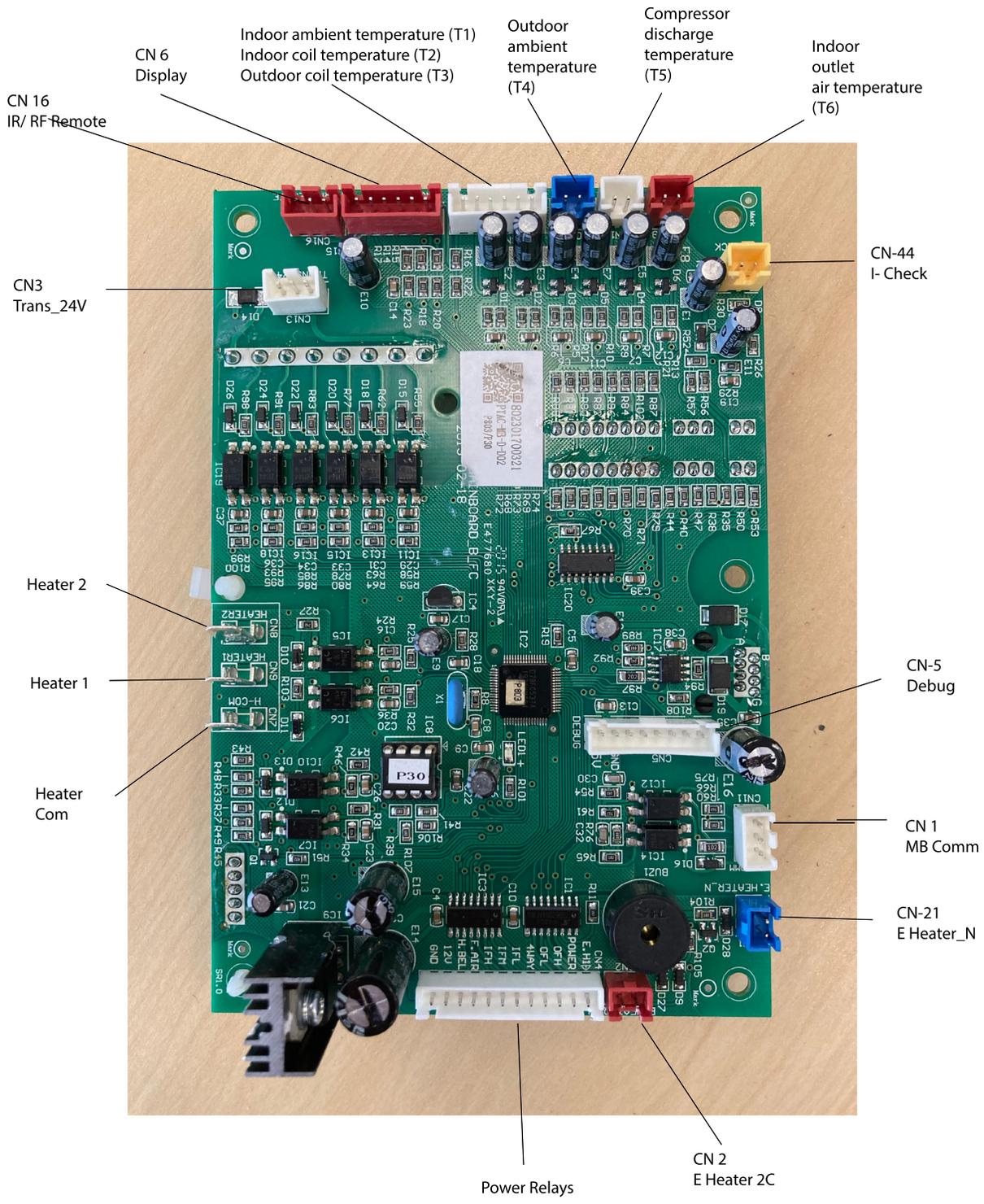


Figure 709 (Main PCB (logic) Board)



# R-410A SEALED SYSTEM REPAIR

## ⚠ WARNING



### Refrigeration system under high pressure

Do not puncture, heat, expose to flame or incinerate.  
Only certified refrigeration technicians should service this equipment.  
R410A systems operate at higher pressures than R22 equipment. Appropriate safe service and handling practices must be used.  
Only use gauge sets designed for use with R410A.  
Do not use standard R22 gauge sets.

### The following is a list of important considerations when working with R-410A equipment

1. R-410A pressure is approximately 60% higher than R-22 pressure.
2. R-410A cylinders must not be allowed to exceed 125 F, they may leak or rupture.
3. R-410A must never be pressurized with a mixture of air, it may become flammable.
4. Servicing equipment and components must be specifically designed for use with R-410A and dedicated to prevent contamination.
5. Manifold sets must be equipped with gauges capable of reading 750 psig (high side) and 200 psig (low side), with a 500-psig low-side retard.
6. Gauge hoses must have a minimum 750-psig service pressure rating
7. Recovery cylinders must have a minimum service pressure rating of 400 psig, (DOT 4BA400 and DOT BW400 approved cylinders).
8. POE (Polyol-Ester) lubricants must be used with R-410A equipment.
9. To prevent moisture absorption and lubricant contamination, do not leave the refrigeration system open to the atmosphere longer than 1 hour.
10. Weigh-in the refrigerant charge into the high side of the system.
11. Introduce liquid refrigerant charge into the high side of the system.
12. For low side pressure charging of R-410A, use a charging adaptor.
13. Use industry standard R-410A filter dryers.

## ⚠ WARNING

EPA 608 Warning:  
It is a violation of the environmental Protection Agency, Claus608A, to service refrigeration systems without proper certification

**NOTE: SEALED SYSTEM REPAIRS TO COOL-ONLY MODELS REQUIRE THE INSTALLATION OF A LIQUID LINE DRIER.**  
**NOTE: SEALED SYSTEM REPAIRS TO HEAT PUMP MODELS MODELS REQUIRE THE INSTALLATION OF A DRIER ON THE SUCTION SIDE.**

### EQUIPMENT REQUIRED:

1. Electrical Multimeter
2. E.P.A. Approved Refrigerant Recovery System
3. Vacuum Pump (capable of 200 microns or less vacuum.)
4. Acetylene torch.
5. Electronic Halogen Leak Detector capable of detecting HFC (Hydrofluorocarbon) refrigerants.
6. R410A Refrigerant Manifold
7. 1/4" Braze-type Access Ports
8. Pinch Tool
9. Digital Refrigerant Scale
10. Vacuum Gauge - (0 - 1000 microns)
11. Facilities for flowing nitrogen through refrigeration tubing during all brazing processes.

### EQUIPMENT MUST BE CAPABLE OF:

1. Recovering refrigerant to EPA required levels.
2. Evacuation from both the high side and low side of the system simultaneously.
3. Introducing refrigerant charge into high side of the system.
4. Accurately weighing the refrigerant charge introduced into the system.

---

# R-410A SEALED SYSTEM REPAIRS

## Refrigerant Charging

<b>⚠ WARNING</b>	
	<b>RISK OF ELECTRIC SHOCK</b> Unplug and/or disconnect all electrical power to the unit before performing inspections, maintenances or service.  Failure to do so could result in electric shock, serious injury or death.

<b>⚠ WARNING</b>	
	<b>HIGH PRESSURE HAZARD</b> Sealed Refrigeration System contains refrigerant and oil under high pressure.  Proper safety procedures must be followed, and proper protective clothing must be worn when working with refrigerants.  Failure to follow these procedures could result in serious injury or death.

**NOTE: Always weigh in refrigerant based on the model nameplate.**

NOTE: Because the refrigerant system is a sealed system, service process tubes will have to be installed. First install a line tap and remove refrigerant from system. Make necessary sealed system repairs and vacuum system. Crimp process tube line and solder end shut. Do not leave a service valve in the sealed system.

Proper refrigerant charge is essential to proper unit operation. Operating a unit with an improper refrigerant charge will result in reduced performance (capacity) and/or efficiency. Accordingly, the use of proper charging methods during servicing will insure that the unit is functioning as designed and that its compressor will not be damaged.

NOTE: Factory sealed units will not be overcharged

Too much refrigerant (overcharge) in the system is just as bad (if not worse) than not enough refrigerant (undercharge). they both can be the source of certain compressor failures if they remain uncorrected for any period of time. Quite often, other problems (such as low air flow across evaporator, etc.) are misdiagnosed as refrigerant charge problems. The refrigerant circuit diagnosis chart will assist you in properly diagnosing the systems.

An overcharged unit will return liquid refrigerant (slugging) back to the suction side of the compressor eventually causing a mechanical failure within the compressor. This mechanical failure can manifest itself as valve failure, bearing failure, and/or other mechanical failure. The specific type of failure will be influenced by the amount of liquid being returned, and the length of time the slugging continues.

Not enough refrigerant (undercharge) on the other hand, will cause the temperature of the suction gas to increase to the point where it does not provide sufficient cooling for the compressor motor. When this occurs, the motor winding temperature will increase causing the motor to overheat and possibly cycle open the compressor overload protector. Continued overheating of the motor windings and/or cycling of the overload will eventually lead to compressor motor or overload failure.

# R-410A SEALED SYSTEM REPAIRS

<b>⚠ WARNING</b>	
	<b>RISK OF ELECTRIC SHOCK</b> Unplug and/or disconnect all electrical power to the unit before performing inspections, maintenances or service.
	Failure to do so could result in electric shock, serious injury or death.

## Undercharged Refrigerant Systems

An undercharged system will result in poor performance (low pressures, etc.) in both the heating and cooling cycle.

Whenever you service a unit with an undercharge of refrigerant, always suspect a leak. The leak must be repaired before charging the unit.

To check for an undercharged system, turn the unit on, allow the compressor to run long enough to establish working pressures in the system (15 to 20 minutes).

During the cooling cycle you can listen carefully at the exit of the metering device into the evaporator; an intermittent hissing and gurgling sound indicates a low refrigerant charge. Intermittent frosting and thawing of the evaporator is another indication of a low charge, however, frosting and thawing can also be caused by insufficient air over the evaporator or partial restriction in the refrigeration system besides the metering device..

Checks for an undercharged system can be made at the compressor. If the compressor seems quieter than normal, it is an indication of a low refrigerant charge.

If the compressor reads low amperage and has a high discharge line temperature at the compressor, it is an indication of low system refrigerant.

A check of the amperage drawn by the compressor motor should show a lower reading. (Check the Unit Specification.) After the unit has run 10 to 15 minutes, check the gauge pressures. Gauges connected to system with an undercharge will have low head pressures and substantially low suction pressures.

<b>⚠ WARNING</b>	
	<b>HIGH PRESSURE HAZARD</b> Sealed Refrigeration System contains refrigerant and oil under high pressure.
	Proper safety procedures must be followed, and proper protective clothing must be worn when working with refrigerants.
	Failure to follow these procedures could result in serious injury or death.

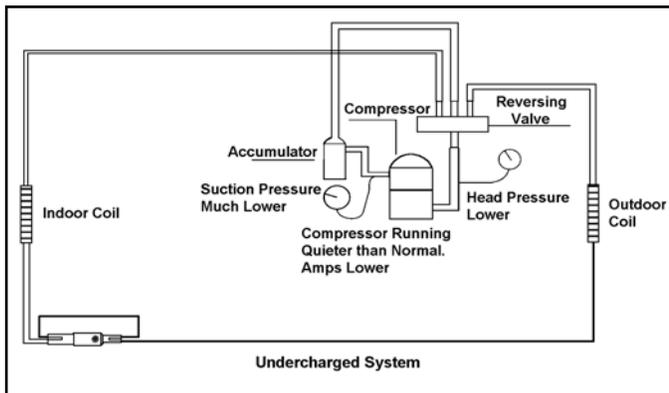


Figure 601 (Undercharged System)

# R-410A SEALED SYSTEM REPAIRS

<b>⚠ WARNING</b>	
	<p><b>RISK OF ELECTRIC SHOCK</b></p> <p>Unplug and/or disconnect all electrical power to the unit before performing inspections, maintenances or service.</p>
	<p>Failure to do so could result in electric shock, serious injury or death.</p>

## Overcharged Refrigerant Systems

Whenever an overcharged system is indicated, always make sure that the problem is not caused by air flow problems. Improper air flow over the evaporator coil may indicate some of the same symptoms as an over charged system.

NOTE: Factory sealed units will not be overcharged

An overcharge can cause the compressor to fail, since it would be "slugged" with liquid refrigerant. The charge for any system is critical. When the compressor is noisy, suspect an overcharge, when you are sure that the air quantity over the evaporator coil is correct. Icing of the evaporator will not be encountered because the refrigerant will boil later if at all. Gauges connected to system will usually have higher head pressure (depending upon amount of over charge). Suction pressure should be slightly higher.

<b>⚠ WARNING</b>	
	<p><b>HIGH PRESSURE HAZARD</b></p> <p>Sealed Refrigeration System contains refrigerant and oil under high pressure.</p>
	<p>Proper safety procedures must be followed, and proper protective clothing must be worn when working with refrigerants.</p>
	<p>Failure to follow these procedures could result in serious injury or death.</p>

Compressor amps will be near normal or higher. Noncondensables can also cause these symptoms. To confirm, reclaim some of the charge, if conditions improve, system may be overcharged. If conditions don't improve, Noncondensables are indicated.

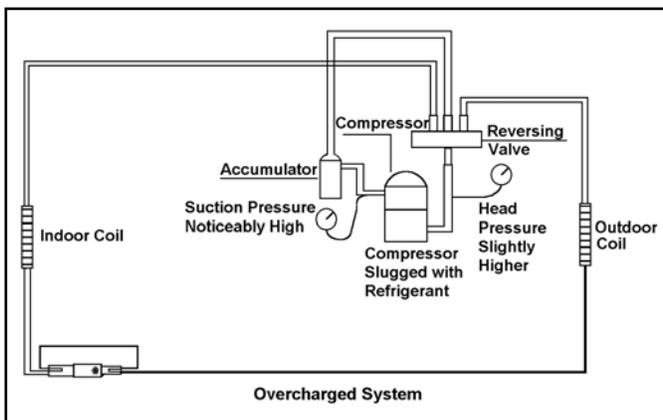


Figure 602 (Overcharged System)

# R-410A SEALED SYSTEM REPAIRS

## Restricted Refrigerant System

Troubleshooting a restricted refrigerant system can be difficult. The following procedures are the more common problems and solutions to these problems. There are two types of refrigerant restrictions: Partial restrictions and complete restrictions.

A partial restriction allows some of the refrigerant to circulate through the system.

With a complete restriction there is no circulation of refrigerant in the system. Restricted refrigerant systems display the same symptoms as a "low-charge condition."

A quick check for either condition begins at the evaporator. With a partial restriction, there may be gurgling sounds at the metering device entrance to the evaporator. The evaporator in a partial restriction could be partially frosted or have an ice ball close to the entrance of the metering device. Frost may continue on the suction line back to the compressor.

Often a partial restriction of any type can be found by feel, as there is a temperature difference from one side of the restriction to the other. There will usually be a difference felt at the capillary tube. This does not indicate a restricted condition.

With a complete restriction, there will be no sound at the metering device entrance. An amperage check of the compressor with a partial restriction may show normal current when compared to the unit specification. With a complete restriction the current drawn may be considerably less than normal, as the compressor is running in a deep vacuum (no load.) Much of the area of the condenser will be relatively cool since most or all of the liquid refrigerant will be stored there.

Make all checks possible before tapping into the system and installing gauges.

When the unit is shut off, or the compressor disengages, the gauges may equalize very slowly.

The following conditions are based primarily on a system in the cooling mode.

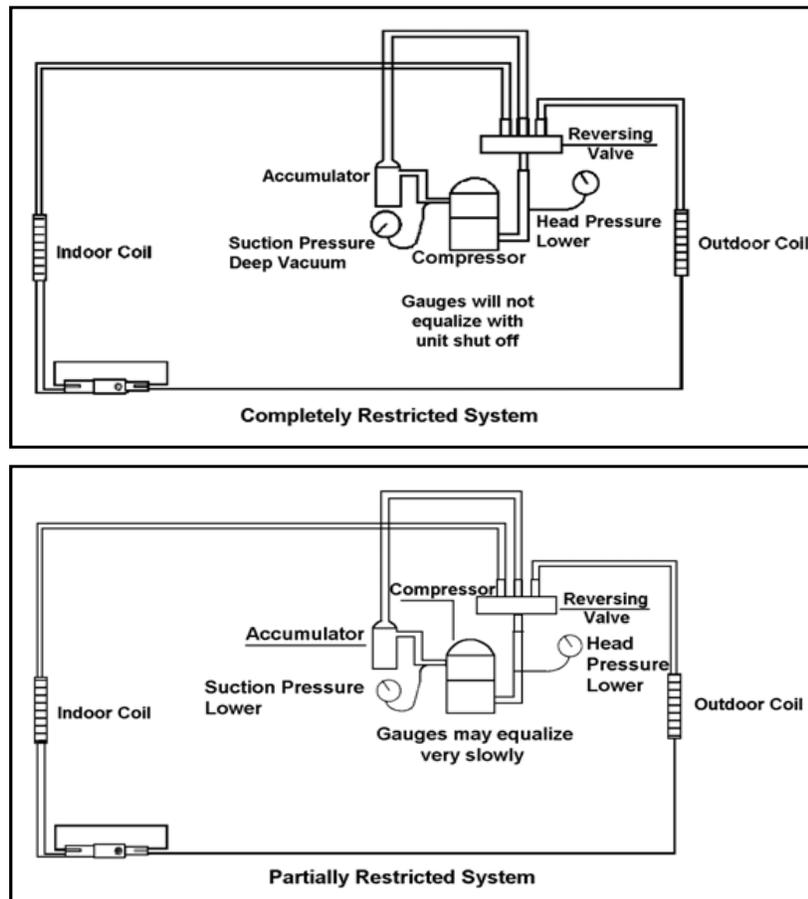


Figure 603 (Restricted System)

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# R-410A SEALED SYSTEM REPAIRS

## Sealed System Method of Charging/ Repairs

<b>⚠ WARNING</b>		<b>⚠ CAUTION</b>	
	<b>BURN HAZARD</b> Proper safety procedures must be followed, and proper protective clothing must be worn when working with a torch.  Failure to follow these procedures could result in moderate or serious injury.		<b>FREEZE HAZARD</b> Proper safety procedures must be followed, and proper protective clothing must be worn when working with liquid refrigerant.  Failure to follow these procedures could result in minor to moderate injury.

The refrigerant cycle is critically charged. The only acceptable method for charging the sealed system is the Weighed in Charge Method.

The weighed in method should always be used whenever a charge is removed from a unit such as for a leak repair, compressor replacement, or when there is no refrigerant charge left in the unit. To charge by this method, requires the following steps:

1. Install a piercing valve to remove refrigerant from the sealed system. (Piercing valve must be removed from the system before recharging.)
2. Recover Refrigerant in accordance with EPA regulations.
3. Install a process tube to sealed system.
4. Make necessary repairs to system.
5. Evacuate the system to 1500 microns
6. Repressurize to 50 PSI with nitrogen
7. Evacuate the system to 1000 microns
8. Repressurize to 50 PSI with nitrogen
9. Evacuate the system to below 500 microns
10. Weigh in the refrigerant charge with the property quantity of R-410A refrigerant per model nameplate.
11. Start unit, and verify performance.
12. Crimp the process tube and solder the end shut.

# R-410A SEALED SYSTEM REPAIRS

## Compressor Replacement

<b>⚠ WARNING</b>	
	<p><b>ELECTRIC SHOCK HAZARD</b> Turn off electric power before service or installation. Extreme care must be used, if it becomes necessary to work on equipment with power applied.</p> <p>Failure to do so could result in serious injury or death.</p>

<b>⚠ WARNING</b>	
	<p><b>HIGH PRESSURE HAZARD</b> Sealed Refrigeration System contains refrigerant and oil under high pressure.</p> <p>Proper safety procedures must be followed, and proper protective clothing must be worn when working with refrigerants.</p> <p>Failure to follow these procedures could result in serious injury or death.</p>

<b>⚠ WARNING</b>	
	<p><b>EXPLOSION HAZARD</b> The use of nitrogen requires a pressure regulator. Follow all safety procedures and wear protective safety clothing etc.</p> <p>Failure to follow proper safety procedures could result in serious injury or death.</p>

<b>⚠ CAUTION</b>	
	<p><b>FREEZE HAZARD</b> Proper safety procedures must be followed, and proper protective clothing must be worn when working with liquid refrigerant.</p> <p>Failure to follow these procedures could result in minor to moderate injury.</p>

<b>⚠ WARNING</b>	
	<p><b>NEVER</b>, under any circumstances, liquid charge a rotary-compressor through the LOW side. Doing so would cause permanent damage to the new compressor. Use a charging adapter.</p>

1. Be certain to perform all necessary electrical and refrigeration tests to be sure the compressor is actually defective before replacing.
2. Recover all refrigerant from the system through the process tubes. **PROPER HANDLING OF RECOVERED REFRIGERANT ACCORDING TO EPA REGULATIONS IS REQUIRED.** Do not use gauge manifold for this purpose if there has been a burnout. You will contaminate your manifold and hoses. Use a Schrader valve adapter and copper tubing for burnout failures.
3. After all refrigerant has been recovered, disconnect suction and discharge lines from the compressor and remove compressor. Be certain to have both suction and discharge process tubes open to atmosphere.
4. Carefully pour a small amount of oil from the suction stub of the defective compressor into a clean container.
5. Using an acid test kit (one shot or conventional kit), test the oil for acid content according to the instructions with the kit.
6. If any evidence of a burnout is found, no matter how slight, the system will need to be cleaned up following proper procedures.
7. Install the replacement compressor.

**CAUTION: While the unit is being evacuated, seal all openings on the defective compressor. Compressor manufacturers will void warranties on units received not properly sealed. Do not distort the manufacturers tube connections.**

8. Pressurize with trace amounts of R-410A and nitrogen and leak test all connections with a leak detector. Repair any leaks found.
  - 8a. If leak detector is unavailable remove all refrigerant from system and pressurize with nitrogen to 550 psi. Check that system holds pressure.
 Repeat Step 8 to ensure no more leaks are present
9. Evacuate the system with a good vacuum pump capable of a final vacuum of 200 microns or less. The system should be evacuated through both liquid line and suction line gauge ports.
  - 9a. Evacuate the system to 1500 microns.
  - 9b. Re-pressurize to 50 PSI with nitrogen.
  - 9c. Evacuate the system to 1000 microns.
  - 9d. Re-pressurize to 50 PSI with nitrogen.
  - 9e. Evacuate the system to below 500 microns.
10. Weigh in the refrigerant charge with the property quantity of refrigerant per model nameplate.
11. Start unit, and verify performance.
12. Crimp the process tube and solder the end shut.

# R-410A SEALED SYSTEM REPAIRS

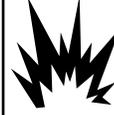
## Compressor Replacement -Special Procedure in Case of Compressor Burnout

1. Recover all refrigerant and oil from the system.
2. Remove compressor, capillary tube and filter drier from the system.
3. Flush evaporator condenser and all connecting tubing with dry nitrogen or equivalent. Use approved flushing agent to remove all contamination from system. Inspect suction and discharge line for carbon deposits. Remove and clean if necessary. Ensure all acid is neutralized.
4. Reassemble the system, including new drier strainer and capillary tube.
5. Pressurize with trace amounts of R-410A and nitrogen and leak test all connections with a leak detector. Repair any leaks found.
  - 5a. If leak detector is unavailable remove all refrigerant from system and pressurize with nitrogen to 550 psi. Check that system holds pressure.

<b>⚠ WARNING</b>	
	<b>HIGH PRESSURE HAZARD</b> Sealed Refrigeration System contains refrigerant and oil under high pressure.
	Proper safety procedures must be followed, and proper protective clothing must be worn when working with refrigerants.
	Failure to follow these procedures could result in serious injury or death.

<b>⚠ WARNING</b>	
	<b>ELECTRIC SHOCK HAZARD</b> Turn off electric power before service or installation. Extreme care must be used, if it becomes necessary to work on equipment with power applied.
	Failure to do so could result in serious injury or death.

<b>⚠ WARNING</b>	
	<b>EXPLOSION HAZARD</b> The use of nitrogen requires a pressure regulator. Follow all safety procedures and wear protective safety clothing etc.
	Failure to follow proper safety procedures could result in serious injury or death.

<b>⚠ WARNING</b>	
	<b>NEVER</b> , under any circumstances, liquid charge a rotary-compressor through the LOW side. Doing so would cause permanent damage to the new compressor. Use a charging adapter.

Repeat Step 5 to insure no more leaks are present.

**NOTE:** While the unit is being evacuated, seal all openings on the defective compressor. Compressor manufacturers will void warranties on units received not properly sealed. Do not distort the manufacturers tube connections.

9. Evacuate the system with a good vacuum pump capable of a final vacuum of 200 microns or less. The system should be evacuated through both liquid line and suction line gauge ports.
  - 9a. Evacuate the system to 1500 microns.
  - 9b. Repressurize to 50 PSI with nitrogen.
  - 9c. Evacuate the system to 1000 microns.
  - 9d. Repressurize to 50 PSI with nitrogen.
  - 9e. Evacuate the system to below 500 microns.

7. Recharge the system with the correct amount of refrigerant. The proper refrigerant charge will be found on the unit rating plate. The use of an accurate measuring device, such as a charging cylinder, electronic scales or similar device is necessary.

# R-410A SEALED SYSTEM REPAIRS

## Replace The Reversing Valve

<b>⚠ WARNING</b>	
	<b>HIGH PRESSURE HAZARD</b> Sealed Refrigeration System contains refrigerant and oil under high pressure.
	Proper safety procedures must be followed, and proper protective clothing must be worn when working with refrigerants.
	Failure to follow these procedures could result in serious injury or death.

<b>NOTICE</b>
<b>FIRE HAZARD</b> The use of a torch requires extreme care and proper judgment. Follow all safety recommended precautions and protect surrounding areas with fire proof materials. Have a fire extinguisher readily available. Failure to follow this notice could result in moderate to serious property damage.

1. Install Process Tubes. Recover refrigerant from sealed system. PROPER HANDLING OF RECOVERED REFRIGERANT ACCORDING TO EPA REGULATIONS IS REQUIRED.
2. Remove solenoid coil from reversing valve. If coil is to be reused, remove solenoid and protect from heat while changing valve.
3. Unbrazed all lines from reversing valve.
4. Clean all excess braze from all tubing so that they will slip into fittings on new valve.
5. Remove solenoid coil from new valve.
6. Protect new valve body from heat while brazing with plastic heat sink (Thermo Trap) or wrap valve body with wet rag.
7. Fit all lines into new valve and braze lines into new valve.

<b>⚠ WARNING</b>	
	<b>EXPLOSION HAZARD</b> The use of nitrogen requires a pressure regulator. Follow all safety procedures and wear protective safety clothing etc.
	Failure to follow proper safety procedures could result in serious injury or death.

8. Pressurize sealed system with trace amounts of R-410A and nitrogen up to 550 psi. Perform Triple evacuation and leak processes, using a suitable leak detector according to HVAC industry standards.
9. Once the sealed system is leak free, install solenoid coil on new valve and charge the sealed system by weighing in the proper amount and type of refrigerant as shown on rating plate. Crimp the process tubes and solder the ends shut. Do not leave Schrader or piercing valves in the sealed system.

**NOTE: When brazing a reversing valve into the system, it is of extreme importance that the temperature of the valve does not exceed 250°F at any time.**

Wrap the reversing valve with a large rag saturated with water. "Re-wet" the rag and thoroughly cool the valve after each brazing operation of the four joints involved.

The wet rag around the reversing valve will eliminate conduction of heat to the valve body when brazing the line connection.

# WIRING DIAGRAMS

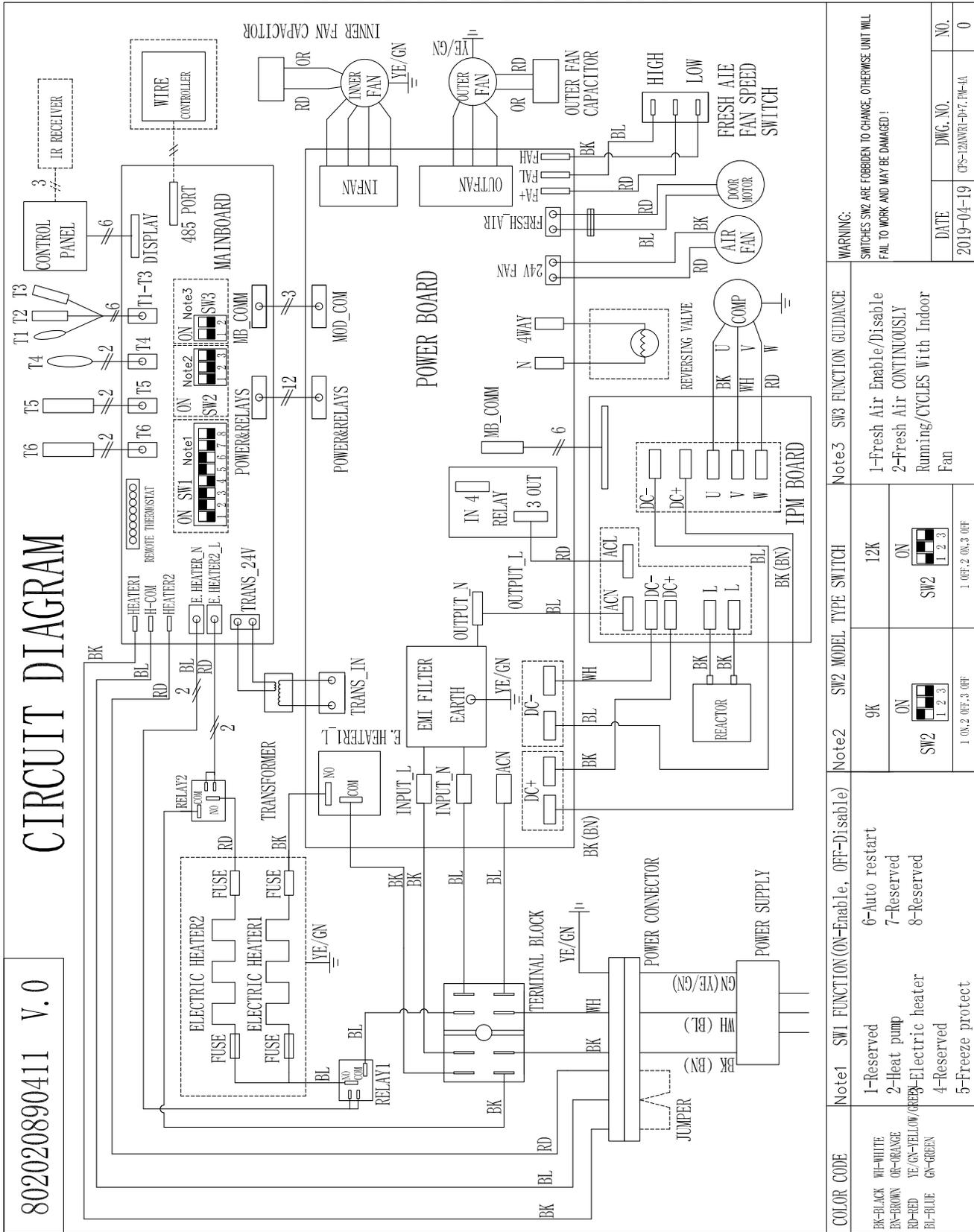
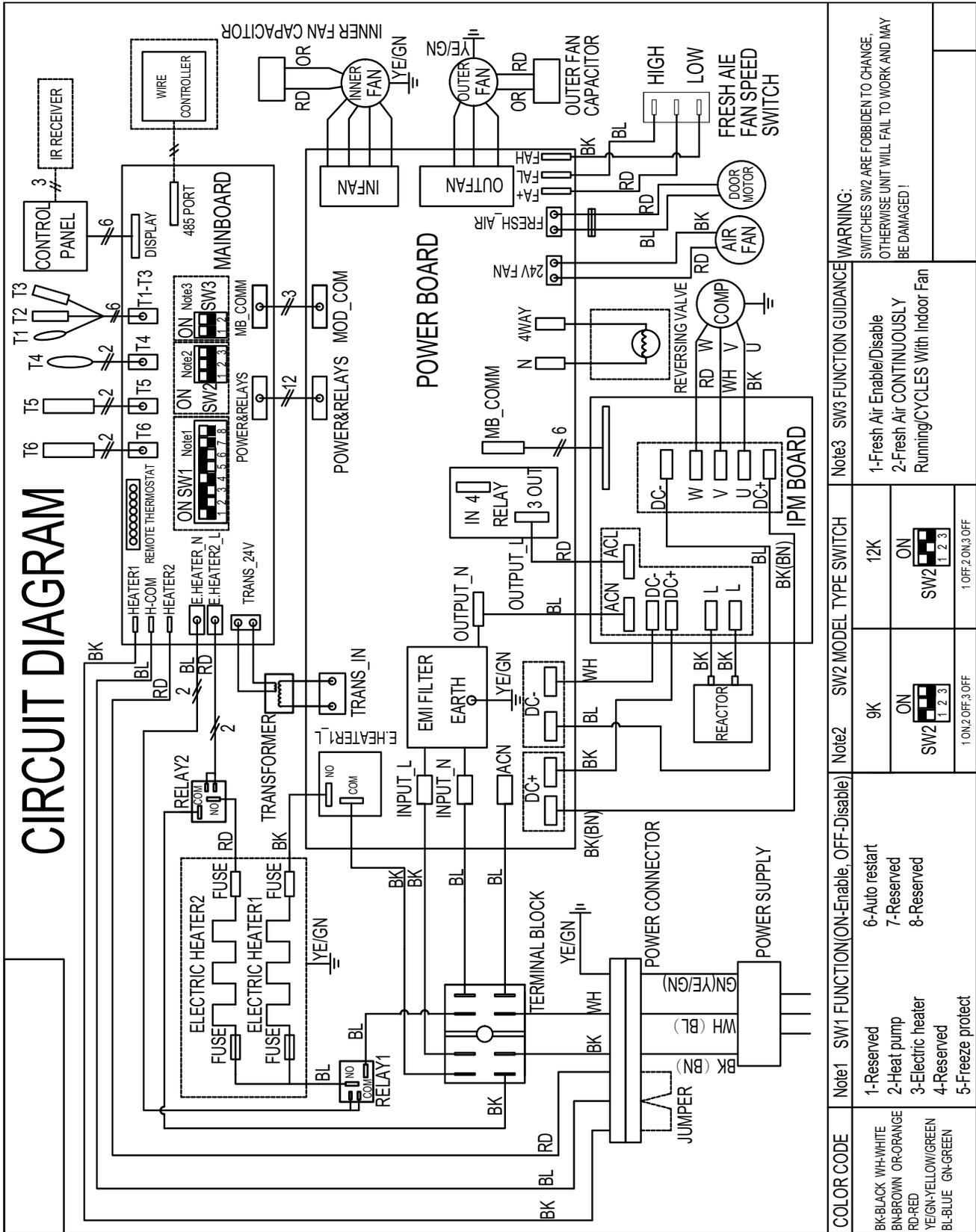


Figure 801

# WIRING DIAGRAMS



COLOR CODE	Note1 SW1 FUNCTION(ON-Enable, Off-Disable)	Note2 SW2 MODEL TYPE SWITCH	Note3 SW3 FUNCTION GUIDANCE
BK-BLACK WH-WHITE BN-BROWN OR-ORANGE RD-RED YE/GN-YELLOW/GREEN BL-BLUE GN-GREEN	1-Reserved 2-Heat pump 3-Electric heater 4-Reserved 5-Freeze protect 6-Auto restart 7-Reserved 8-Reserved	9K ON SW2 1 2 3 1 ON 2 OFF 3 OFF	1-Fresh Air Enable/Disable 2-Fresh Air CONTINUOUSLY Running/CYCLES With Indoor Fan

**WARNING:**  
SWITCHES SW2 ARE FORBIDDEN TO CHANGE, OTHERWISE UNIT WILL FAIL TO WORK AND MAY BE DAMAGED!

Figure 802 (Used With Inverter Board PN XXX)

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# INTERACTIVE PARTS VIEWER

All Friedrich Service Parts can be found on our online interactive parts viewer.

Please click on the link below:

[Interactive Parts Viewer](#)

For Further Assistance contact Friedrich Technical Support at **(1-800-541-6645)**.

# ACCESSORIES

New Construction Accessories		
PDXWSA  PDXWSEXT	<p>WALL SLEEVE Galvanized zinc coated steel is prepared in an 11-step process, then powder coated with a polyester finish and cured in an oven for exceptional durability. The wall sleeve is insulated for sound absorption and thermal efficiency, 16" High x 42" Wide x 13 3/4" Deep.</p> <p>DEEP WALL SLEEVE EXTENSION For use when the wall is thicker than 13 1/4" deep. The wall sleeve may be special ordered through your Sales Representative and will be cut to your specific depth requirements..</p>	
PXGA	GRILLE Standard, stamped aluminium, anodized to resist chalking and oxidation.	
PXAA PXBG PXSC	<p>ARCHITECTURAL GRILLES Consist of heavy-gauge 6063-T5 aluminum alloy:</p> <p>PXAA – Clear, extruded aluminum            PXBG – Beige acrylic enamel            PXSC – Also available in custom colors.</p>	
PXSE	SLEEVE EXTENSION RETROFIT KIT Galvanized zinc coated steel, 2.4" sleeve extension attached to the room side of the sleeve to allow for the installation of a PD-Series Friedrich PTAC in a T-Series sleeve.	
PXSBA	<p>DECORATIVE SUBBASE Provides unit support for walls less than six inches thick. Includes leveling legs, side filler panels and mounting brackets for electrical accessories. Accepts circuit breaker, power disconnect switch, or conduit kit.</p>	
	<p>ELECTRICAL SUBBASE Provides unit support for walls less than six inches thick. Includes leveling legs, side filler panels, mounting brackets, a plug-in receptacle and field-wiring access. The subbase also includes electrical knockouts for a power disconnect switch or circuit breaker.</p> <p>PXSB23020 - Electrical Subbase - 230V 15 &amp; 20A            PXSB23030 - Electrical Subbase - 230V 30A            PXSB26515 - Electrical Subbase - 265V 15A            PXSB26520 - Electrical Subbase - 265V 20A            PXSB26530 - Electrical Subbase - 265V 30A</p>	
POWER CORDS	<p>PXPC23015A LCDI 230V 15A Cord - 2.5 kW 6 ft. length            PXPC23020A LCDI 230V 20A Cord - 3.5 kW 6 ft. length            PXPC23030 LCDI 230V 30A Cord - 5.0 kW 6 ft. length</p>	
	<p>PXPC26515A Non-LCDI 265V 15A Cord - 2.5 kW 18 inch length            PXPC26520A Non-LCDI 265V 20A Cord - 3.5 kW 18 inch length            PXPC26530 Non-LCDI 265V 30A Cord - 5.0 kW 18 inch length</p>	
PXCJA	CONDUIT KIT WITH JUNCTION BOX Hard wire conduit kit with junction box for 208/230V and 265V units (subbase not required). Kit includes a means of quick disconnect for easy removal of the chassis. *Required for 265V installations.	

# ACCESSORIES

PDXDAA	<p>LATERAL DUCT ADAPTER Attaches to the Friedrich PTAC/PTHP unit to direct up to 35% of the total airflow to a second room. The unit mounted duct plenum features a front mounted aluminum grille that has two positions to provide the most optimal air direction. The air may be directed to either the left or the right of the unit through the supplied 3.5 H" x 7 W" x 47" L plenum. Plenum may be cut to length by the installer. Kit includes duct plenum, front grille, 47" duct extension, duct discharge grille, duct end cap and all necessary mounting hardware.</p>	
PDXDEA	<p>LATERAL DUCT EXTENSION Additional 3.5 H" x 7" W x 47" L plenum for use with the LATERAL DUCT ADAPTER. A maximum of 3 duct extensions total may be used. Note: Ducted airflow is reduced as duct length is increased.</p>	
PXFTA	<p>REPLACEMENT FILTER PACK These are original equipment return air filters. They are reusable and can be cleaned by vacuuming, washing, or blowing out, and are sold in convenient ten-packs. (Two filters per chassis).</p>	
PXDR10	<p>CONDENSATE DRAIN KIT Attaches to the bottom of the wall sleeve for internal draining of condensate or to the rear wall sleeve flange for external draining. Recommended on all units to remove excess condensate. Packaged in quantities of ten.</p>	
RT7 RT7P	<p>DIGITAL REMOTE WALL THERMOSTAT Single stage cool, single stage heat for PDE models or single stage cool, dual stage heat for PDH model thermostat features high/low fan speed switch. Thermostat is hard wired and can be battery powered or unit powered. Features backlit display and multiple configuration modes. For use on PD-series Friedrich PTACs and Vert-I-Paks.</p>	
WRT2	<p>DIGITAL THERMOSTAT Wireless, single stage, wall-mounted digital thermostat with two fan speeds. Features backlit display and multiple configuration modes.</p>	
PDXRTA	<p>REMOTE THERMOSTAT ESCUTCHEON KIT This kit contains ten escutcheons that can be placed over the factory control buttons when a remote wall mounted thermostat is used. The escutcheon directs the guest to the wall thermostat for operation and retains the LED window to display error codes and diagnostic information.</p>	
EMWRT2	<p>Wireless thermostat with occupancy sensor.</p>	
EMRT2	<p>Wired thermostat with occupancy sensor.</p>	

# APPENDIX

## Appendix 1 Reference Sheet of Celsius and Fahrenheit

Conversion formula for Fahrenheit degree and Celsius degree:  $T_f = T_c \times 1.8 + 32$

Set temperature

Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius(°C)	Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius (°C)	Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius (°C)
61	60.8	16	69/70	69.8	21	78/79	78.8	26
62/63	62.6	17	71/72	71.6	22	80/81	80.6	27
64/65	64.4	18	73/74	73.4	23	82/83	82.4	28
66/67	66.2	19	75/76	75.2	24	84/85	84.2	29
68	68	20	77	77	25	86	86	30

Ambient temperature

Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius(°C)	Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius(°C)	Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius(°C)
32/33	32	0	55/56	55.4	13	79/80	78.8	26
34/35	33.8	1	57/58	57.2	14	81	80.6	27
36	35.6	2	59/60	59	15	82/83	82.4	28
37/38	37.4	3	61/62	60.8	16	84/85	84.2	29
39/40	39.2	4	63	62.6	17	86/87	86	30
41/42	41	5	64/65	64.4	18	88/89	87.8	31
43/44	42.8	6	66/67	66.2	19	90	89.6	32
45	44.6	7	68/69	68	20	91/92	91.4	33
46/47	46.4	8	70/71	69.8	21	93/94	93.2	34
48/49	48.2	9	72	71.6	22	95/96	95	35
50/51	50	10	73/74	73.4	23	97/98	96.8	36
52/53	51.8	11	75/76	75.2	24	99	98.6	37
54	53.6	12	77/78	77	25			

# APPENDIX

## Appendix 2 Resistance Table of Thermistors (5K)

Temp	Resis	Temp	Resis	Temp	Resis	Temp	Resis	Temp	Resis
-33	130100	7	34252	47	10785	57	8275	97	3119
-32	125518	8	33209	48	10499	58	8063	98	3048
-31	121114	9	32202	49	10221	59	7857	99	2980
-30	116881	10	31228	50	9952	60	7657	100	2913
-29	112811	11	30288	51	9690	61	7462	101	2848
-28	108898	12	29378	52	9437	62	7273	102	2785
-27	105131	13	28499	53	9190	63	7090	103	2723
-26	101511	14	27650	54	8952	64	6911	104	2662
-25	98029	15	26828	55	8720	65	6738	105	2604
-24	94676	16	26034	56	8494	66	6569	106	2546
-23	91453	17	25266	57	8275	67	6406	107	2491
-22	88349	18	24523	58	8063	68	6247	108	2436
-21	85362	19	23805	59	7857	69	6092	109	2383
-20	82486	20	23110	60	7657	70	5942	110	2331
-19	79719	21	22437	61	7462	71	5796	111	2281
-18	77052	22	21787	62	7273	72	5654	112	2231
-17	74486	23	21158	63	7090	73	5515	113	2183
-16	72014	24	20548	64	6911	74	5381	114	2137
-15	69633	25	19959	65	6738	75	5251	115	2091
-14	67338	26	19388	66	6569	76	5124	116	2046
-13	65127	27	18836	67	6406	77	5000	117	2003
-12	62996	28	18301	68	6247	78	4880	118	1960
-11	60943	29	17783	69	6092	79	4763	119	1919
-10	58965	30	17282	70	5942	80	4649	120	1878
-9	57055	31	16796	71	5796	81	4538	121	1839
-8	55216	32	16325	72	5654	82	4431	122	1800
-7	53442	33	15870	73	5515	83	4326	123	1763
-6	51732	34	15428	74	5381	84	4224	124	1726
-5	50082	35	15001	75	5251	85	4125	125	1690
-4	48490	36	14586	76	5124	86	4028	126	1655
-3	46955	37	14184	77	5000	87	3934	127	1621
-2	45473	38	13795	48	10499	88	3842	128	1588
-1	44044	39	13418	49	10221	89	3753	129	1555
0	42664	40	13052	50	9952	90	3666	130	1524
1	41332	41	12698	51	9690	91	3582	131	1493
2	40047	42	12354	52	9437	92	3499	132	1462
3	38805	43	12021	53	9190	93	3419	133	1433
4	37607	44	11698	54	8952	94	3341	134	1404
5	36450	45	11384	55	8720	95	3265	135	1375
6	35332	46	11080	56	8494	96	3191	136	1348

# APPENDIX

## Appendix 2 Resistance Table of Thermistors (5K)

Temp	Resis								
137	1321	162	812	187	517	212	339	237	229
138	1294	163	797	188	508	213	334	238	226
139	1269	164	782	189	499	214	329	239	222
140	1244	165	768	190	491	215	323	240	219
141	1219	166	754	191	482	216	318	241	216
142	1195	167	740	192	474	217	313	242	212
143	1171	168	727	193	466	218	308	243	209
144	1148	169	713	194	458	219	303	244	206
145	1126	170	700	195	450	220	298	245	203
146	1104	171	688	196	443	221	294	246	200
147	1083	172	675	197	435	222	289	247	197
148	1062	173	663	198	428	223	285	248	194
149	1041	174	651	199	421	224	280	249	191
150	1021	175	640	200	414	225	276	250	189
151	1001	176	628	201	407	226	271		
152	982	177	617	202	400	227	267		
153	964	178	606	203	394	228	263		
154	945	179	595	204	387	229	259		
155	927	180	585	205	381	230	255		
156	910	181	574	206	374	231	251		
157	893	182	564	207	368	232	247		
158	876	183	554	208	362	233	244		
159	859	184	545	209	356	234	240		
160	843	185	535	210	351	235	236		
161	828	186	526	211	345	236	233		

# APPENDIX

## Appendix 2 Resistance Table of Thermistors (50K)(Compressor Discharge Sensor)

Temp	Resis	Temp	Resis	Temp	Resis	Temp	Resis	Temp	Resis
-40	167862	0	42664	40	13052	80	4649	120	1878
-39	161791	1	41332	41	12698	81	4538	121	1839
-38	155965	2	40047	42	12354	82	4431	122	1800
-37	150368	3	38805	43	12021	83	4326	123	1763
-36	144994	4	37607	44	11698	84	4224	124	1726
-35	139828	5	36450	45	11384	85	4125	125	1690
-34	134866	6	35332	46	11080	86	4028	126	1655
-33	130100	7	34252	47	10785	87	3934	127	1621
-32	125518	8	33209	48	10499	88	3842	128	1588
-31	121114	9	32202	49	10221	89	3753	129	1555
-30	116881	10	31228	50	9952	90	3666	130	1524
-29	112811	11	30288	51	9690	91	3582	131	1493
-28	108898	12	29378	52	9437	92	3499	132	1462
-27	105131	13	28499	53	9190	93	3419	133	1433
-26	101511	14	27650	54	8952	94	3341	134	1404
-25	98029	15	26828	55	8720	95	3265	135	1375
-24	94676	16	26034	56	8494	96	3191	136	1348
-23	91453	17	25266	57	8275	97	3119	137	1321
-22	88349	18	24523	58	8063	98	3048	138	1294
-21	85362	19	23805	59	7857	99	2980	139	1269
-20	82486	20	23110	60	7657	100	2913	140	1244
-19	79719	21	22437	61	7462	101	2848	141	1219
-18	77052	22	21787	62	7273	102	2785	142	1195
-17	74486	23	21158	63	7090	103	2723	143	1171
-16	72014	24	20548	64	6911	104	2662	144	1148
-15	69633	25	19959	65	6738	105	2604	145	1126
-14	67338	26	19388	66	6569	106	2546	146	1104
-13	65127	27	18836	67	6406	107	2491	147	1083
-12	62996	28	18301	68	6247	108	2436	148	1062
-11	60943	29	17783	69	6092	109	2383	149	1041
-10	58965	30	17282	70	5942	110	2331	150	1021
-9	57055	31	16796	71	5796	111	2281	151	1001
-8	55216	32	16325	72	5654	112	2231	152	982
-7	53442	33	15870	73	5515	113	2183	153	964
-6	51732	34	15428	74	5381	114	2137	154	945
-5	50082	35	15001	75	5251	115	2091	155	927
-4	48490	36	14586	76	5124	116	2046	156	910
-3	46955	37	14184	77	5000	117	2003	157	893
-2	45473	38	13795	78	4880	118	1960	158	876
-1	44044	39	13418	79	4763	119	1919	159	859

# APPENDIX

## Appendix 2 Resistance Table of Thermistors (50K)(Compressor Discharge Sensor)

Temp	Resis								
160	843	178	606	196	443	214	329	232	247
161	828	179	595	197	435	215	323	233	244
162	812	180	585	198	428	216	318	234	240
163	797	181	574	199	421	217	313	235	236
164	782	182	564	200	414	218	308	236	233
165	768	183	554	201	407	219	303	237	229
166	754	184	545	202	400	220	298	238	226
167	740	185	535	203	394	221	294	239	222
168	727	186	526	204	387	222	289	240	219
169	713	187	517	205	381	223	285	241	216
170	700	188	508	206	374	224	280	242	212
171	688	189	499	207	368	225	276	243	209
172	675	190	491	208	362	226	271	244	206
173	663	191	482	209	356	227	267	245	203
174	651	192	474	210	351	228	263	246	200
175	640	193	466	211	345	229	259	247	197
176	628	194	458	212	339	230	255	248	194
177	617	195	450	213	334	231	251	249	191
								250	189

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# WARRANTY



## FRIEDRICH

Friedrich Air Conditioning Co.  
10001 Reunion Place, San Antonio, TX 78216  
800.541.6645

www.friedrich.com

### PV-SERIES PACKAGED TERMINAL AIR CONDITIONERS LIMITED WARRANTY

**SAVE THIS CERTIFICATE.** It gives you specific rights. You may also have other rights which may vary from state to state and province to province. In the event that your unit needs servicing, contact your nearest authorized service center. If you do not know the nearest service center, ask the company that installed your unit or contact us - see address and telephone number above. To obtain service and/or warranty parts replacement, you must notify an authorized FRIEDRICH Air Conditioning Co. service center, distributor, dealer, or contractor of any defect within the applicable warranty period.

**When requesting service:** please have the model and serial number from your unit readily available.

Unless specified otherwise herein, the following applies:

#### FRIEDRICH PACKAGED TERMINAL AIR CONDITIONERS AND HEAT PUMPS

**LIMITED WARRANTY - YEAR TWO (Twenty Four (24) months from the date of installation).** Any part found to be defective in the material or workmanship will be repaired or replaced free of charge by our authorized service center during the normal working hours; and

**LIMITED WARRANTY - THIRD THROUGH FIFTH YEAR (Sixty (60) months from the date of installation).** **ON THE SEALED REFRIGERATION SYSTEM.** Any part of the sealed refrigeration system that is defective in material or workmanship will be repaired or replaced free of charge (excluding freight charges) by our authorized service center during normal working hours. The sealed refrigeration system consists of the compressor, metering device, evapo-rator, condenser, reversing valve, check valve, and the interconnecting tubing.

**These warranties apply only while the unit remains at the original site and only to units installed inside the continental United States, Alaska, Hawaii, Puerto Rico, Mexico and Canada. The warranty applies only if the unit is installed and operated in accordance with the printed instructions and in compliance with applicable local installation and building codes and good trade practices. For international warranty information, contact the Friedrich Air Conditioning Company - International Division.**

Any defective part to be replaced must be made available to **FRIEDRICH** in exchange for the replacement part. Reasonable proof must be presented to establish the date of install, otherwise the beginning date of this certificate will be considered to be our shipment date plus sixty days. Replacement parts can be new or remanufactured. Replacement parts and labor are only warranted for any unused portion of the unit's warranty.

We will not be responsible for and the user will pay for:

1. Service calls to:
  - A) Instruct on unit operation.
  - B) Replace house fuses or correct house wiring.
  - C) Clean or replace air filters.
  - D) Remove the unit from its installed location when not accessible for service required.
  - E) Correct improper installations.
2. Parts or labor provided by anyone other than an authorized service center.
3. Damage caused by:
  - A) Accident, abuse, negligence, misuse, riot, fire, flood, or acts of God.
  - B) Operating the unit where there is a corrosive atmosphere containing chlorine, fluorine, or any damaging chemicals (other than in a normal residential environment).
  - C) Unauthorized alteration or repair of the unit, which in turn affects its stability or performance.
  - D) Failing to provide proper maintenance and service.
  - E) Using an incorrect power source.
  - F) Faulty installation or application of the unit.

**We shall not be liable for any incidental, consequential, or special damages or expenses in connection with any use or failure of this unit. We have not made and do not make any representation or warranty fitness for a particular use or purpose and there is no implied condition of fitness for a particular use or purpose. We make no expressed warranties except as stated in this certificate. No one is authorized to change this certificate or to create for us any other obligation or liability in connection with this unit. Any implied warranties shall last for one year after the original purchase date.** Some states and provinces do not allow limitations on how long an implied warranty or condition lasts, so the above limitations or exclusions may not apply to you. The provisions of this warranty are in addition to and not a modification of or subtraction from the statutory warranties and other rights and other rights and remedies provided by law.

**Performance of Friedrich's Warranty obligation is limited to one of the following methods:**

1. Repair of the unit
2. A refund to the customer for the prorated value of the unit based upon the remaining warranty period of the unit.
3. Providing a replacement unit of equal value

**The method of fulfillment of the warranty obligation is at the sole discretion of Friedrich Air Conditioning.**

**In case of any questions regarding the provisions of this warranty, the English version will govern.**

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## CUSTOMER SATISFACTION and QUALITY ASSURANCE

Friedrich is a conscientious manufacturer, concerned about customer satisfaction, product quality, and controlling warranty costs. As an Authorized Service Provider you play a vital role in these areas. By adhering to the policies and procedures you provide us with vital information on each warranty repair you complete. This information is used to identify product failure trends, initiate corrective action, and improve product quality, thereby further reducing warranty expenses while increasing customer satisfaction levels.

### FRIEDRICH AUTHORIZED PARTS DEPOTS

**AAA Refrigeration Service**

1322 24th Street, Suite B Kenner,  
Louisiana 70062

504-464-7444  
877-813-7444

**United Products Distributors Inc.**

4030A Benson Ave  
Halethorpe, MD 21227  
888-907-9675  
c.businsky@updinc.com

**Shivani Refrigeration & Air  
Conditioning Inc.**

2259 Westchester Ave.  
Bronx, NY 10462  
sales@shivanionline.com

**The Gabbert Company**

6868 Ardmore  
Houston, Texas 77054

713-747-4110  
800-458-4110

**Johnstone Supply of Woodside**

27-01 Brooklyn Queens Expway  
Woodside, New York 11377

718-545-5464  
800-431-1143

**Reeve Air Conditioning, Inc.**

2501 South Park Road  
Hallandale, Florida 33009

954-962-0252  
800-962-3383

**Total Home Supply**

26 Chapin Rd Ste 1109  
Pine Brook, NJ 07058  
877-847-0050  
support@totalhomesupply.com  
[https://www.totalhomesupply.com/  
brands/Friedrich.html](https://www.totalhomesupply.com/brands/Friedrich.html)



# FRIEDRICH

## TECHNICAL SUPPORT CONTACT INFORMATION

Friedrich Air Conditioning Co.  
10001 Reunion Place, Suite 500 • San Antonio, Texas 78216  
1-800-541-6645  
[www.friedrich.com](http://www.friedrich.com)