Limited Manufacturer's Warranty:

The JVC CM-Pro product is warranted to be free of material and manufacturing defects for a period of 30 calendar days. Meeting strength specifications are warranted for a period of 1 year. Appearance defects or defects caused by the customer will not be accepted. This warranty also does not cover damage caused by natural disasters or other events beyond the manufacturer's reasonable control, including but not limited to earthquakes, floods, hurricanes, tornadoes, lightning, fire, or other acts of nature.

If a valid problem is found, please contact Alex@Engageeng.com to obtain RMA approval and arrange for an identical replacement. Shipping for approved warranty issues will be free of charge. No refunds will be provided for this product.