

UNIVERSAL

EXPLORE HOME™

SPECIAL ORDER UPHOLSTERY WARRANTY INFORMATION

Limited Lifetime Warranty is defined by the life of the original fabric. Re-upholstering the piece voids all warranties. This warranty does not cover damage as a result of misuse, abnormal use, abuse, accident, commercial or institutional use, or freight damage. Universal Furniture is a hand-made product, therefore slight variations in size, scale and padding may occur. This warranty does not cover these types of inconsistencies. Normal wear and tear, such as fading over time, compression of cushions, or surface scratches are not covered. Damages that result from accidents, improper use, lack of care, or negligence are not covered. Universal Furniture reserves the right to repair, replace, or provide a substitute for any item or part found to be defective in workmanship at its sole discretion.

FRAMES: Limited Lifetime Warranty

Universal Furniture warrants to the original retail purchaser protection against manufacturing defect in wood frame components. The warranty applies for the lifetime of the product if it remains upholstered in the original fabric and has not been subjected to unwarranted damages as noted above.

SPRINGS: Limited Lifetime Warranty

Universal Furniture warrants to the original retail purchaser protection against manufacturing defect in spring components. The warranty applies for the lifetime of the product if it remains upholstered in the original fabric and has not been subjected to unwarranted damages as noted above.

CUSHIONS: Uni-blend, Ultra Plush, Spring Down

Universal Furniture warrants to the original retail purchaser, protection against manufacturing defect in cushion components. The length of warranty is dependent upon the type of cushion purchased by the consumer, if it remains upholstered in the original fabric and has not been subjected to unwarranted damages as noted above.

Uni-Blend: 2 Year Warranty

manufacturing defect in cushion components. The warranty applies for 2 years from the time of delivery of the product to the retailer within limitations as noted above.

Ultra Plush: 1 Year Warranty

Universal Furniture warrants to the original retail purchaser, protection against manufacturing defect in cushion components. The warranty applies for 1 year from the time of delivery of the product to the retailer within limitations as noted above.

Spring Down: 5 Year Warranty

manufacturing defect in cushion components. The warranty applies for 5 years from the time of delivery of the product to the retailer within limitations as noted above.

NOTE: Abnormal wear and abnormal loss of resiliency should not be confused with softening and flattening of the foam and fibers, which are considered normal wear, and are not defects.

MECHANISMS (*sleeper and swivel gliders*): 3 Year Warranty

Universal Furniture warrants to the original retail purchaser, protection against manufacturing defect in metal mechanism components. The warranty applies for 3 years from time of delivery of the product if it remains upholstered in the original fabric and has not been subjected to unwarranted damages as noted above.

MATTRESS: 3 Year Warranty

Universal Furniture warrants to the original retail purchaser, protection against manufacturing defect in the innerspring sleeper mattress. The warranty applies for 3 years from time of delivery of the product if it remains upholstered in the original fabric and has not be subjected to unwarranted damages as noted above. This warranty excludes coverage for the loss of foam resiliency under normal, noncommercial conditions. The softening of foam is a normal condition and does NOT constitute the loss of resiliency.

UNIVERSAL UPHOLSTERY WARRANTY: 1 Year Warranty

One (1) Year Limited Warranty - fabrics, leather, back filling materials, zippers & fastenings. Upholstery fabrics, including slipcovers, are under warranty for one (1) year against seam slippage, fraying and dye transfer, but only if any cleaning conforms to industry standard methods. This warranty does not cover shrinking, stretching, wearing, wrinkling, fading, pilling. ANY SELF-TREATMENT OR RETAILER APPLIED SOIL REPELLER VOIDS THIS WARRANTY. Cane, wicker, and bamboo woven components carry a one-year warranty. Warranty covers normal wear and tear, not punctures.

- Back pillow filling materials are under warranty for one (1) year against the loss of foam resiliency
- Foam filling materials are under warranty for one (1) year against the loss of foam resiliency
- Zippers and seams are under warranty for one (1) year against failure, including seam slippage

Prolong the life of your fabric

Dust and dirt promote premature fabric wear. Vacuum the surface of your furniture regularly, including the deck under the cushions, with the upholstery attachment of your vacuum cleaner. Direct sunlight can cause some fabrics to fade. Care should be taken to limit the amount of direct sun on any piece of furniture.

NOTE: All after-market treatments will void any warranty applied by the fabric mills. After-market treatment sprays may cause latex deterioration, seam slippage, discoloration and can damage filler materials.