

Stressless®

10 Year Warranty on Internal Mechanism

We guarantee the internal mechanism and construction of our recliners and sofas for a period of 10 years from the date of initial delivery to the consumer.

- The 10-year guarantee covers the mechanical functions in the recliner/sofa
- The 10-year guarantee covers the internal framework of steel and/or wood, including the metal springs.

The 10-year guarantee does not cover damage to leather, woodwork or any faults or damage caused by the use of the product other than in accordance with the manufacturer's recommendations. Some natural settlement and indention in the padding and foam is considered normal and is part of a break-in process.

5 year Warranty on Base, Foam and Power Motor/Mechanisms

The 5 year warranty covers the base for the chair and ottoman, including the swivel ring, gas lift, extensions as well as all foam and interior padding in the chair and ottoman. Also includes electronic parts and motor for Power mechanism and all accessories. Please note that some deformation and indention in padding is considered normal and is part of a break-in process.

2 Year Warranty on Power Batteries

We guarantee battery units on Stressless furniture for a period of 2 years from the date of initial delivery to the consumer. This guarantee only applies to the battery units offered by Stressless; use of 3rd party batteries with Stressless products will void the entire Stressless warranty.

1 Year Warranty on Leather or Fabric Upholstery

The 1 year warranty covers the leather or fabric upholstery including stitching and zippered assemblies assuming that the product has been cared and maintained using Stressless approved guidelines for maintaining leather furniture.

Important Warranty Information and Limitations

This warranty only protects you (and is only valid) when you purchase a Stressless® product from an authorized Stressless® retailers. This warranty is only valid on product assembled by an authorized Stressless® retailer You must have your original sales receipt/invoice to file a warranty claim with a Stressless® retailer. The above guarantee does not cover any faults or damage arising from any repairs made by any persons not authorized by the manufacturer or use of non-original parts. This warranty only applies when you have purchased Stressless® furniture for your own normal indoor use. This warranty does not cover floor samples or products designated "AS IS" at the time of purchase.

Stressless warranty covers the cost and shipping of replacement parts. Stressless is not responsible for any other costs incurred while repairing the product, including but not limited to service/repair charges.