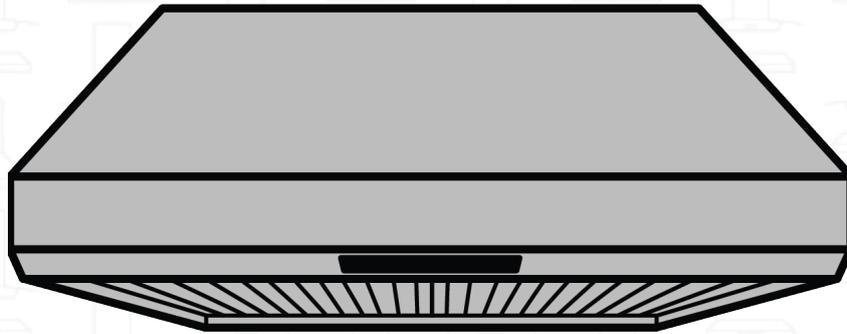


# USER MANUAL



**PRO500SS Model Series**

**HAUSLANE**

## Table of Contents

<b>Safety Information</b> .....	2	<b>How to Install Your Range Hood</b> .....	7
<b>Warranty Information</b> .....	3	Under Cabinet Mounting.....	7
<b>Specifications</b> .....	4	Wall Mounting.....	9
<b>Package Contents</b> .....	4	<b>How to Use Your Range Hood</b> .....	13
<b>Tools Needed &amp; Parts Included</b> .....	4	<b>Basic Maintenance Instructions</b> .....	14
<b>Preparation: What to do before installation..</b>	5	Maintaining the Baffle Filter.....	14
Read this manual.....	5	Maintaining the Lighting.....	14
Gather your tools.....	5	Cleaning Your Range Hood.....	15
Inspect the unit.....	5	<b>Hauslane App</b> .....	16
Measure, Mark, and Cut the Installation Area.....	5	<b>Trouble Shooting Tips</b> .....	23
Ensure There is Proper Height Clearance for		<b>Hauslane App Trouble Shooting Tips</b> .....	24
Wall or UnderCabinet Mounting.....	5	<b>Contact Hauslane</b> .....	25
Check Your Power Supply and Ducts.....	5		
Figure Out Ducting Requirements.....	5		

## Safety Information

Before installing your range hood, read the entire instruction manual. Installers, leave this manual with the homeowner.

### **⚠ WARNING**

**SUITABLE FOR USE IN HOUSEHOLD COOKING AREA ONLY. TO REDUCE THE RISK OF FIRE, ELECTRICAL SHOCK, OR INJURY, OBSERVE THE FOLLOWING:**

1. Use this range hood only in the manner intended by the manufacturer. If you have the questions, contact Chef Kitch at 1-800-929-0168 or email at info@hauslane.com.
2. Before servicing or cleaning, switch power off at service panel and lock service panel to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.
3. Installation work and electrical wiring must be done by qualified personnel in accordance with all applicable codes and standards, including fire-rated construction codes and standards.
4. Sufficient air is needed for proper combustion and exhausting of gases through the flue (chimney) of fuel-burning equipment to prevent back drafting. Follow the heating equipment manufacturer's guidelines and safety standards such as those published by the National Fire Protection Association (NFPA), and the American Society for Heating, Refrigeration and Air Conditioning Engineers (ASHRAE), and the local code authorities.
5. When cutting or drilling into wall or ceiling, do not damage electrical wiring and other hidden utilities.
6. Ducted fans must always be vented to the outdoors.
7. Do not use this unit with any solid-state speed control device.
8. To reduce the risk of fire, use only steel ductwork

9. This unit must be grounded.

### **TO REDUCE THE RISK OF A RANGE TOP GREASE FIRE:**

1. Never leave surface units unattended at high settings. Boil overs cause smoking and greasy spillovers that may ignite. Heat oils slowly on low or medium settings.
2. Always turn hood ON when cooking at high heat or when cooking flaming foods.
3. Clean ventilating fans frequently. Grease should not be allowed to accumulate on fan or filter.
4. Use proper pan size. Always use cookware appropriate for the size of the surface element.

### **⚠ WARNING**

**TO REDUCE THE RISK OF INJURY TO PERSONS IN THE EVENT OF A RANGE TOP GREASE FIRE, OBSERVE THE FOLLOWING:**

1. SMOTHER FLAMES with a close-fitting lid, cookie sheet or metal tray, then turn off the burner. BE CAREFUL TO PREVENT BURNS. IF THE FLAMES DO NOT GO OUT IMMEDIATELY, EVACUATE AND CALL THE FIRE DEPARTMENT.
2. NEVER PICK UP A FLAMING PAN as you may be burned.
3. DO NOT USE WATER, including wet dishcloths or towels. This could cause a violent steam explosion.
4. Use an extinguisher ONLY if:
  - A. You own a Class ABC extinguisher and you know how to operate it.
  - B. The fire is small and contained.
  - C. The fire department has been called.
  - D. You can fight the fire with your back to an exit.

\*Based on "Kitchen Fire Safety Tips" published by NFPA.

**⚠ CAUTION**

1. For general ventilating use only. Do not use to exhaust hazardous or explosive materials and vapors.
2. To avoid damage and noisy and/or unbalanced impellers, keep drywall/construction dust, etc. off power unit.
3. Mount your range hood so that the bottom of the hood is 24" to 30" above the cooking surface. The minimum hood distance above cooktop must not be less than 24"; any installation less than 24" may cause overheating and cause damage to the range hood. For gas ranges, the required distance is 30". Do not exceed the maximum height of 30" while in operation. HAUSLANE does not warrant this improper installation.
4. Two to three installers are recommended because of the larger size and weight of this hood.
5. To reduce the risk of fire and to properly exhaust air, be sure to duct air outside. Do not exhaust air into spaces within walls and ceiling or into attics, crawl space or garages.
6. Because of the high exhausting capacity of this hood, you should make sure enough air is entering the house to replace exhausted air by opening a window close to or in the kitchen.
7. Use with approved cord-connection kit only.
8. Please read product specification label on range hood for further information and requirements.

## Warranty Information

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This range hood is warranted to the original purchaser to be free of defects in material and workmanship for two (2) years from the date of purchase.

Our obligation shall be limited to the repair or replacement of a unit (at our discretion) that may prove, by our sole examination, to be defective under normal use and service during the warranty period. We may issue credit in the amount of the invoice value of the defective product (or a percentage of it according to use) in lieu of repair or replacement. Any failure of this product that is not traceable to a defect in material or workmanship is not covered by this warranty. These non-warrantable items include, but are not limited to:

- Any defects or damage to light bulbs
- Change in color or finish due to chemical usage
- Improper installation not in accordance with the instructions
- Dents, bumps, and scratches incurred during shipping, handling, or installation
- Damage caused by failure to follow care and cleaning guidelines, including damage caused by the use of abrasive cleaners
- Alterations made to the unit by the purchaser or installer
- Damage caused by accidental impact, fire, flood, freezing, and normal wear
- Bends and warping caused by forced connections, over-tightened fittings, and inadequate support during installation

A thorough inspection must be made before installation and any damage must be promptly reported. We will not be liable for failures or damage that could have been discovered or avoided by proper inspection and testing prior to installation. Incidental repairs that would involve a minimum of time and effort on behalf of the purchaser will not be considered warranty work and no compensation will be deemed forthcoming.

This warranty is non-transferable and shall be voided if the unit is removed from its initial installation or if it is not installed following the instructions.

Under no circumstance shall we be held liable for personal

injury or property damage resulting from improper installation or use of this product. We will not be held liable for inconvenience caused by loss of use of this product, costs incurred for labor or materials, removal and installation of replacement units, or any other incidental or consequential damages. Costs relating to obtaining access for repair or replacement are the responsibility of the user.

This warranty does not extend to commercial and institutional installation or use.

### Warranty Claim Procedure

If a claimable defect occurs, please contact our customer service team at 1-800-929-0168 (8 a.m.-5 p.m., PST, Monday-Friday). or email us at [info@hauslane.com](mailto:info@hauslane.com).

Before you make your claim call, please ensure that you have:

- Description of the range hood
- Proof of sale
- Details regarding the defect
- Name(s) and address(es) of the owner and installer

Claims must be filled out in writing and returned within six (6) months of the appearance of a defect. Failure to comply with this stipulation will make this warranty null and void. We reserve the right to a thirty-day (30) delay following the receipt of a claim in which to inspect the product. We assume no responsibility for labor costs, removing or replacing a previously installed product, transportation, or the return of a product.



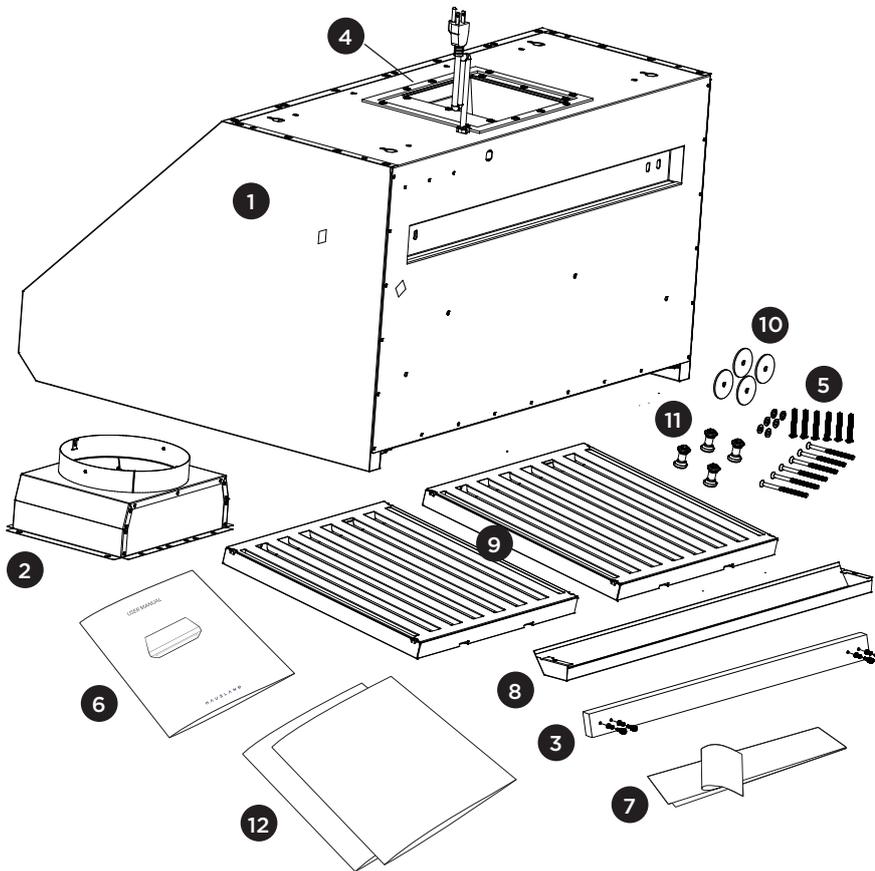
### CALIFORNIA RESIDENTS ONLY WARNING:

Cancer and Reproductive Harm  
[www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)

## Specifications

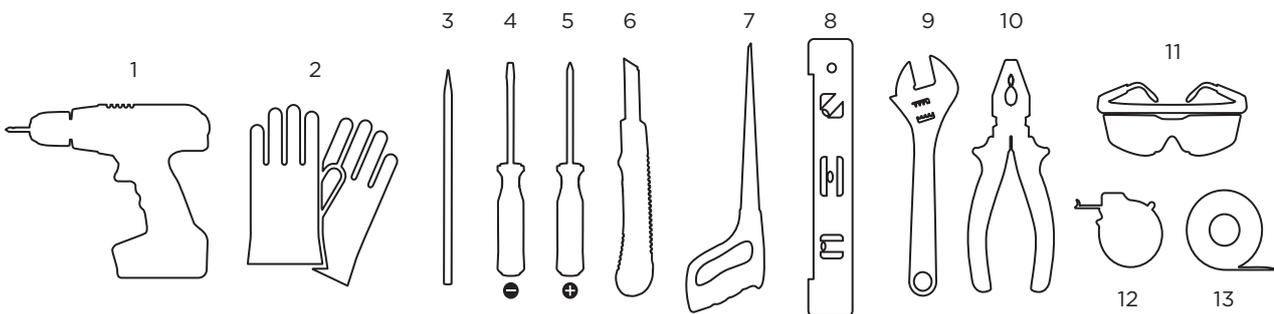
Dimensions PRO500SS-30	Dimensions PRO500SS-36	Volts	Hertz	Fan CFM	Speeds	Light Watage	Stainless Steel Grade
29-3/4" W x 25" D x 18"H	35-3/4" W x 25" D x 18"H	120	60	1000CFM	4	12W LED Strip	430

## Package Contents



- 1 Range Hood
- 2 Duct Adapter
- 3 Wood Strip (for wall mounting assembly)
- 4 Adapter Rubber Gasket (pre-installed)
- 5 Bag of Screws
- 6 User Manual
- 7 Aluminum Tape
- 8 Grease Collector
- 9 (2) Baffle Filter for 30"  
(3) Baffle Filter for 36"
- 10 (4) Shock Absorbing Sponge (for wall mounting assembly)
- 11 (4) Baffle Filter Handles for 30"  
(6) Baffle Filter Handles for 36"
- 12 Wall Mounting Template and Under Cabinet Mounting Template Instructions

## Tools Needed



- 1 Electric Drill & Extended length head driver bit
- 2 Safety Gloves
- 3 Pencil
- 4 Flathead Screwdriver
- 5 Philips Screwdriver
- 6 Utility Knife
- 7 Keyhole Saw 1"
- 8 Level
- 9 Adjustable Wrench
- 10 Needle Nose Pliers
- 11 Safety Goggles
- 12 Measuring Tape
- 13 Aluminum Foil Tape

## Parts Included



- 1** 6 x **5\*80** Set of wood strip mounting screws (AA) to attach to wall
- 2** 6 x **ST4.8\*40** Hood cabinet mounting screws with washers (BB)
- 3** 4 x **M4\*20** Wood strip screws with washers (CC) (pre-assembled)
- 4** 4 x Baffle filter handles for 30" (with screws and washers) (DD)  
6 x Baffle filter handles for 36" (with screws and washers) (DD)

## Preparation: What to Do Before Installation

Before installing your range hood, carefully follow these steps:

### 1. Read This Manual

Read through all the steps. If you fail to read the instructions carefully, we will not be responsible for damages incurred on your part. If you're not confident in your abilities to install the range hood properly, we recommend hiring a certified technician to complete the installation.

### 2. Gather Your Tools

Ensure you have all the necessary tools according to the previous page.

### 3. Inspect the Unit

Unpack the unit and check your range hood for damage or missing parts. Plug it in to an outlet to ensure the fan and lights work. If anything is damaged or missing, contact the seller to get the issues solved. Don't throw away packaging until you're sure you are fully satisfied with the product.

### 4. Measure, Mark, and Prepare the Installation Area

Depending on where the installation would be (under cabinet or wall mount), follow the instructions of the mounting template to ensure the proper installation.

### 5. Ensure There is Proper Height Clearance for Wall or UnderCabinet Mounting

To ensure the highest performance, the bottom of your range hood must be between 24" and 30" from the top of the cooking surface. For gas ranges, the required distance is 30". Do not exceed the maximum height of 30" while in operation. This is very important! Installing at the incorrect height could lead to drastic reduction in the range's performance or even cause a fire. Follow the mounting template provided to properly mark and installed the range hood.

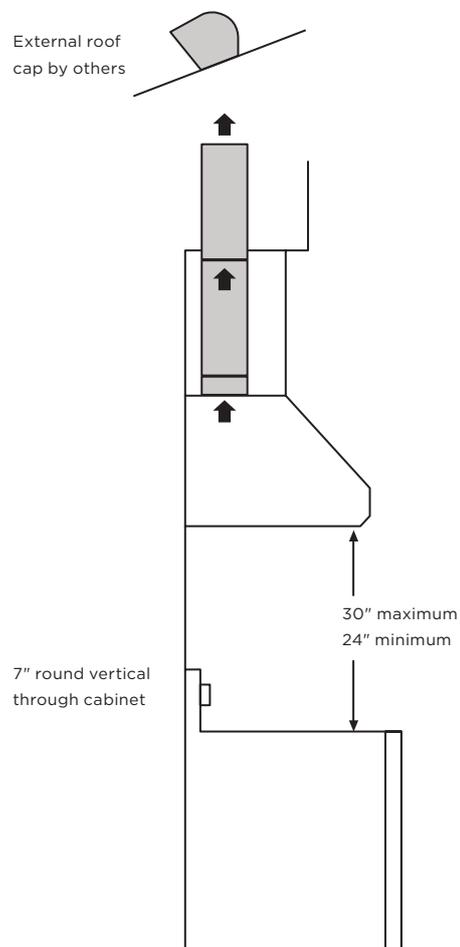
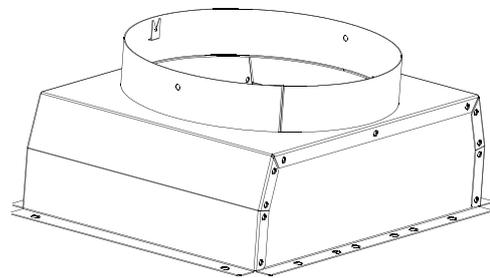
### 6. Check Your Power Supply and Ducts

Check to ensure your main voltage is in line with the required voltage outlined on the rating plate inside this hood. Also check the domestic power supply to guarantee adequate earthing before installation.

This range hood must be ducted to the outside. Don't connect the range hood to exhaust ducts that carry any type of combustion fumes like fireplaces, boilers, or any similar items. The vent should have a short, straight run to the outside. Avoid any elbows if possible, and if an elbow is required, a minimum of a 12" straight run is imperative before the elbow.

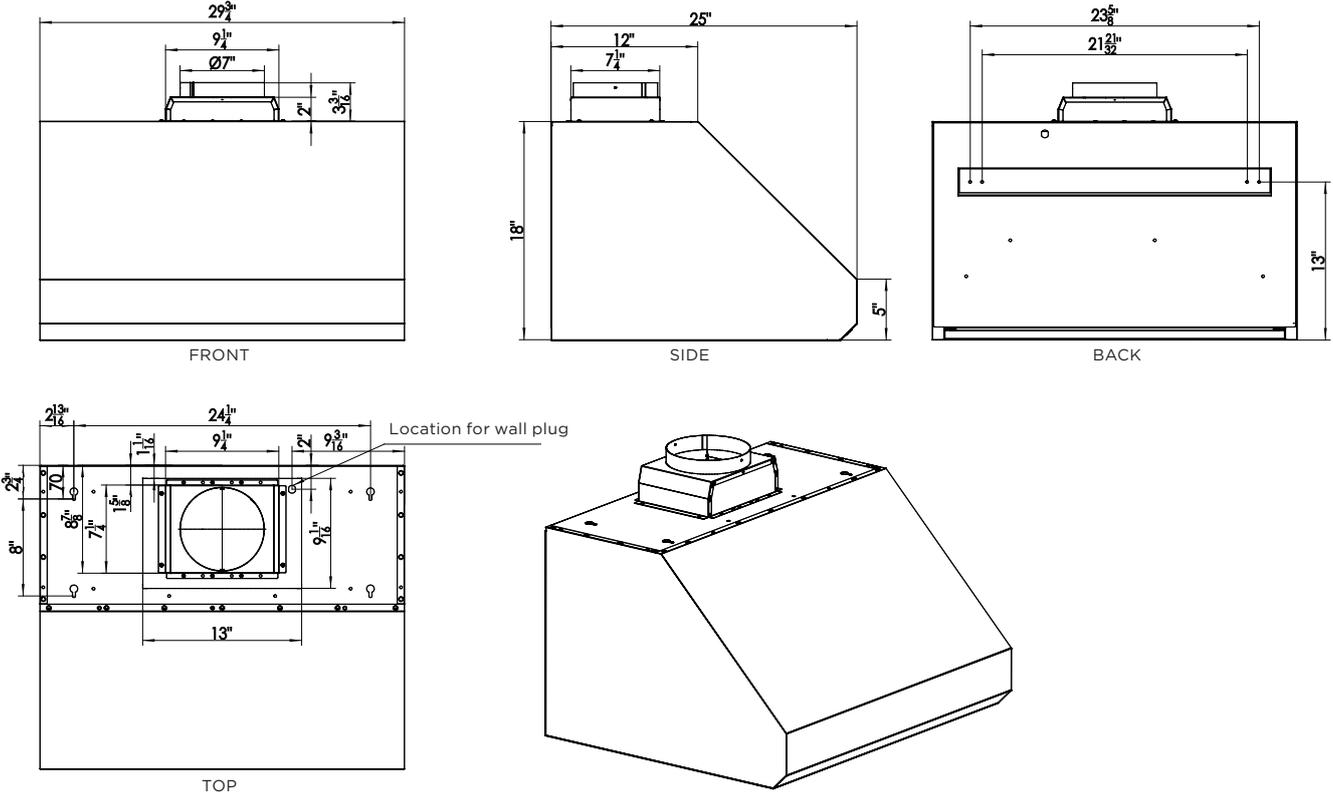
### 7. Figure Out Ducting Requirements

This range hood requires ducting to the outside for ventilation. This range hood comes with a vertical 7" round duct adapter.



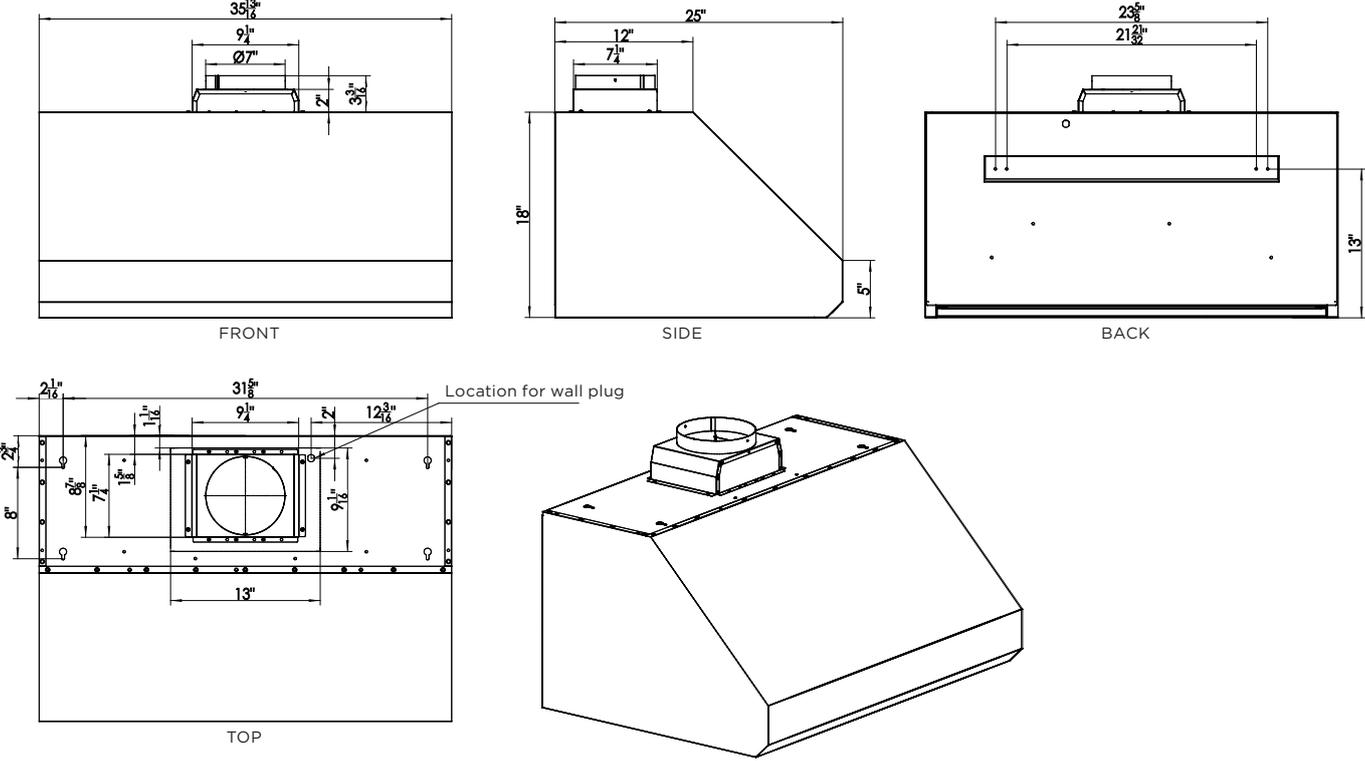
**PRO500SS-30**

Detailed Drawing



**PRO500SS-36**

Detailed Drawing



# How to Install Your Range Hood

When you've completed all the preparation steps, including the preparation of the mounting location with the mounting template, you're ready to install your range hood.

## 1. Carefully Remove Packaging

Open the box and flip it upside down, then lift the box up to carefully unbox the range hood. Remove any packaging, including the plastic wrap and protective plastic film, from the hood. You can use stainless steel cleaner to wipe down the surface if desired. Keep all packaging materials until you are satisfied with our product.

## 2. Test the Unit and Ensure You Are Satisfied With It

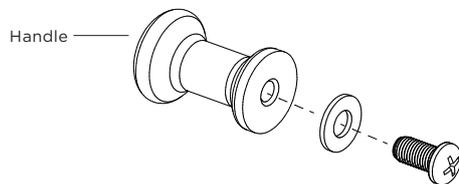
Check your range hood for damaged or missing parts. Plug it in to an outlet to ensure the fan and lights work. If anything is damaged or missing, contact the seller to get the issues solved. Don't throw away packaging until you're sure you are fully satisfied with the product.

**⚠ IMPORTANT:** Over the range hood and test all functions before proceeding with the installation. If the range hood is not working properly, please contact us at (1-800-929-0168 / [info@hauslane.com](mailto:info@hauslane.com)).

## Baffle Assembly

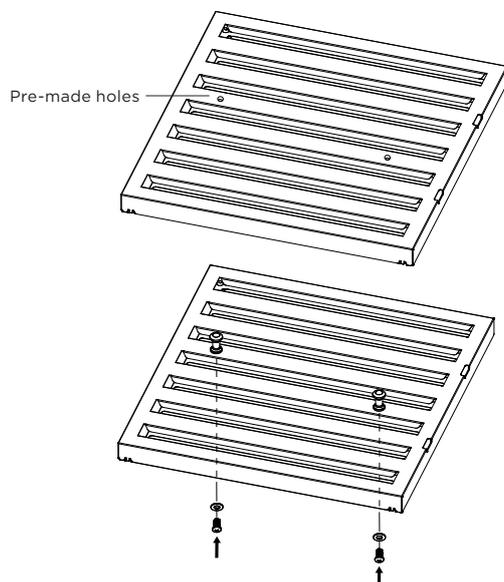
1. Locate the baffle filters, handles, screws, and washers for assembly.

2. Assemble screws and washers with the Baffle Filter handles.



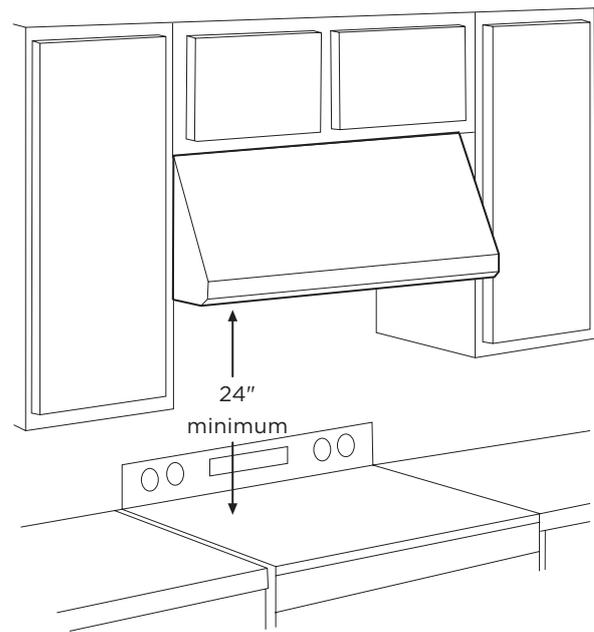
3. Use the pre-made round holes on the baffle filters.

Assemble the screws with washers so the handles are to the outside of the baffle filter.



4. There are two handles per baffle filter assembly.

## Under Cabinet Mounting

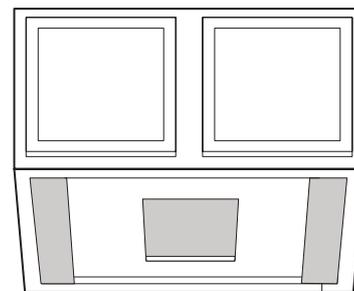


**Note:** Minimum distance between the top of the range and the bottom of the hood is 24" for electric ranges and 30" for gas ranges.

### 1. There are two types of cabinet bottoms.

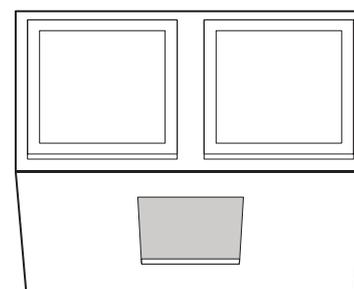
One has a recessed bottom (fig. A) and the other one is a flush bottom (fig. B). We recommend to add a wood filler to make up the gap of the recessed area for fig. A.

Fig. A



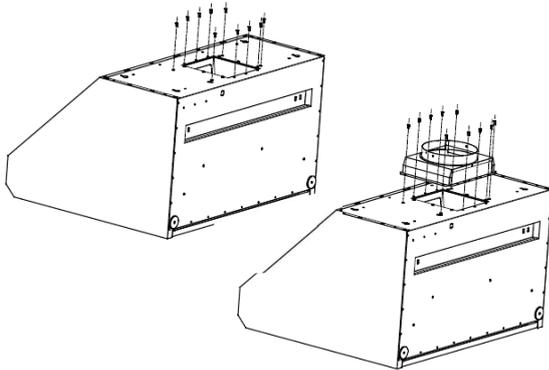
We recommend to add wood filler along front and sides.

Fig. B

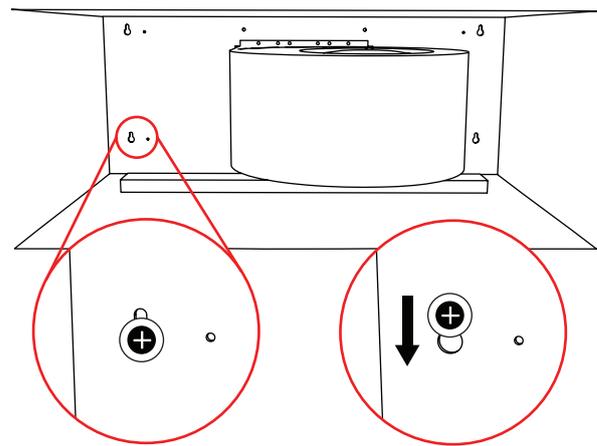


**2. Duct Adapter Assembly.**

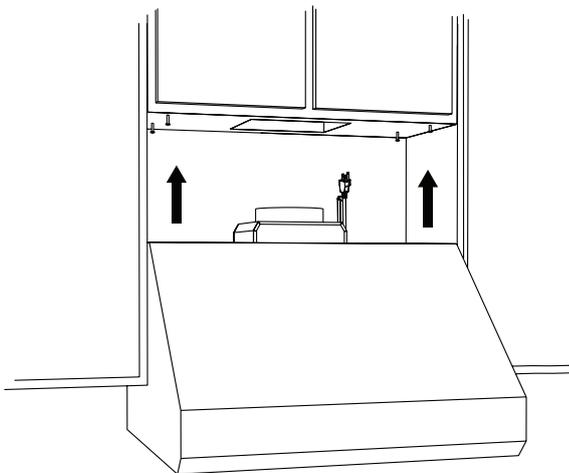
- a. Remove the securing tape from the duct adapter flapper. Failure to do this will inhibit the proper airflow through the range hood.
- b. Remove the screws holding the pre-assembled rubber seal to the top of the hood.
- c. Make sure the rubber seal remains in place. Please the duct adapter on top of the seal ensuring the screw holes match the holes on the seal and hood.
- d. Re-attach and tighten screws ensuring the duct adapter is pressing tightly on the rubber seal.



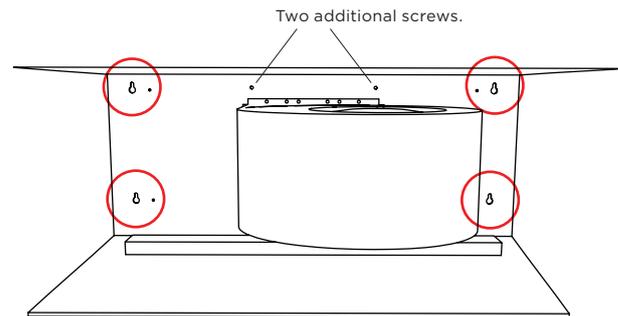
The screws must be in position as described on the Under Cabinet Mounting Template.



**3. Bring the range hood under the cabinet as prepared by the under cabinet mounting template instructions.**

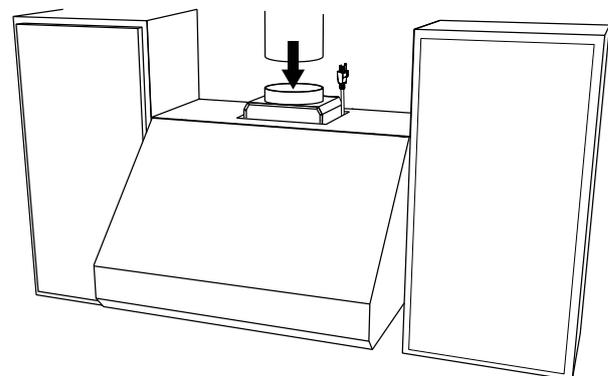
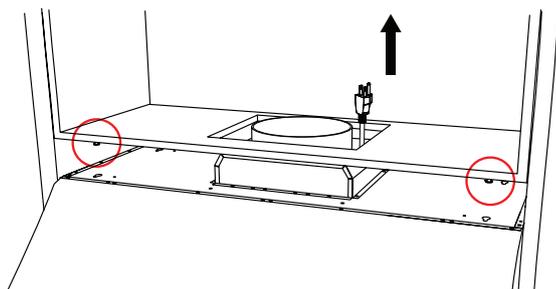


- 5. Once in place, remove each of the 4 (BB) screws and re-attach the screw with a washer (BB) at a time.** You will have 2 additional (BB) screws and washers to attach to properly install the hood under the cabinet. This will improve the mounting security of the hood to the bottom of the cabinet.



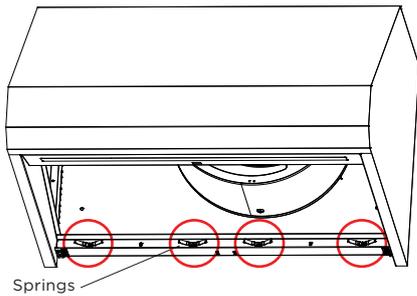
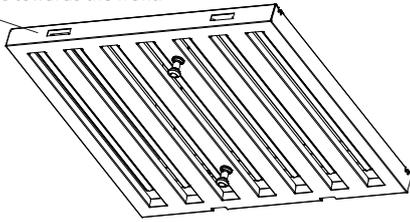
- 4. Run the power cord and duct adapter from the bottom of the cabinet through the pre-cut hole.** Align the hood's slotted holes with the 4 screw (BB). Then slide the hood towards the wall ensuring the 4 screws on the cabinet are engaged on the hood slotted holes.

- 6. Connect the duct to the duct adapter.** Then use the aluminum tape to seal and hold in place the duct and adapter.

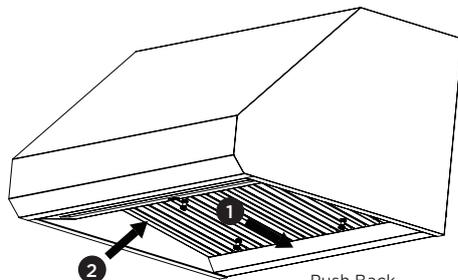
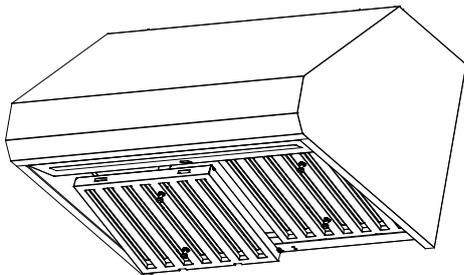


**7. Install the baffle filter by ensuring the handles are on the bottom and the engagement holes is towards the front of the hood.** Then push the back of the baffle filter against the springs and swing the front to lock in place.

Engagement Holes towards the front.



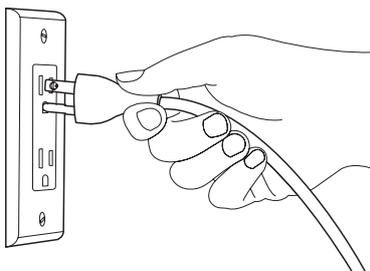
Springs



Swing the Front

Push Back

**8. Plug in the power cable.**

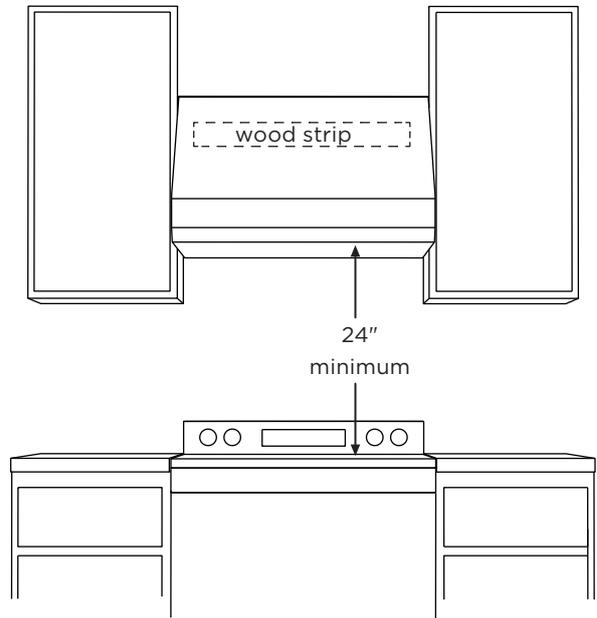


**9. Test your new range hood to ensure it is secure and working properly.**

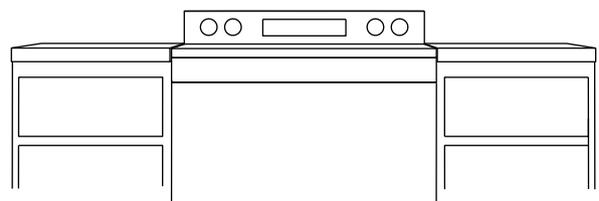
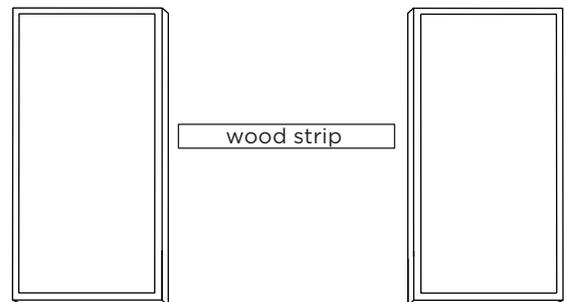
**10. Keep this manual.** Put this manual in a safe place and keep for further reference.

## Wall Mounting

**Note: Minimum distance between the top of the range and the bottom of the hood is 24" for electric ranges and 30" for gas ranges.**

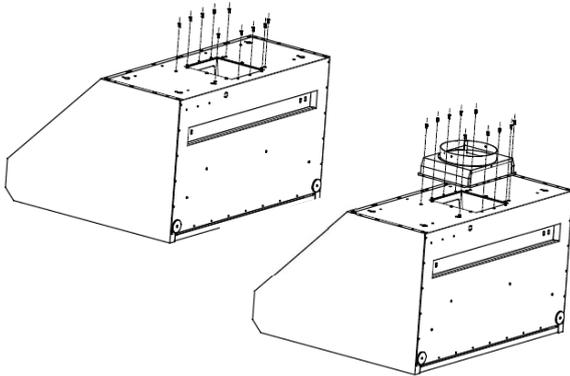


**1. Pre-mounted the wood strip on the wall using the screws (AA) per the wall mounting template.** The wood strip comes with 4 pre-assembled screws to installed the range hood against the wood.

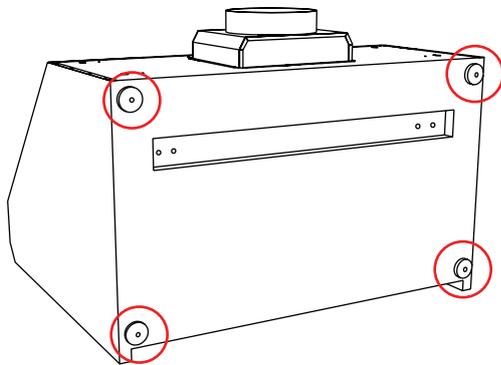


**2. Duct Adapter Assembly.**

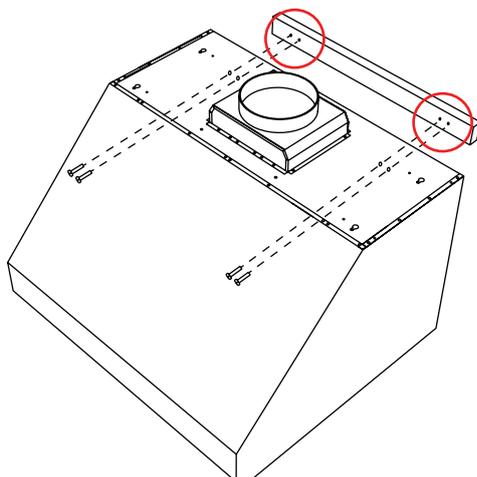
- a. Remove the securing tape from the duct adapter flapper. Failure to do this will inhibit the proper airflow through the range hood.
- b. Remove the screws holding the pre-assembled rubber seal to the top of the hood.
- c. Make sure the rubber seal remains in place. Please the duct adapter on top of the seal ensuring the screw holes match the holes on the seal and hood.
- d. Re-attach and tighten screws ensuring the duct adapter is pressing tightly on the rubber seal.



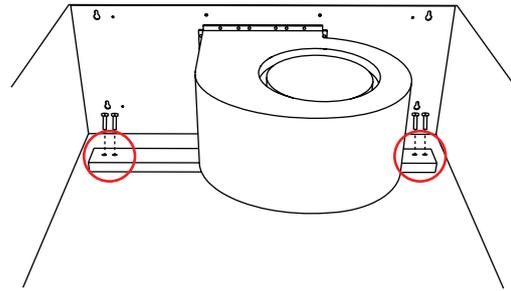
**3. Add the shock absorbing sponges to the back of the 4 corners of the hood.** One side of the sponge has an adhesive to easily stick to the hood.



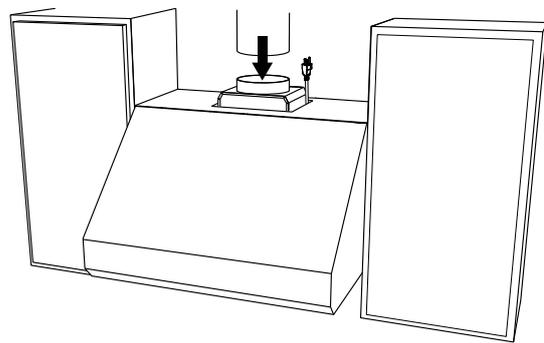
**4. Remove the 4 pre-assembled screws from the wood strip.** Align the hood's back cavity with the wood strip mounted on the wall.



**5. Re-attach the 4 pre-assembled screws to properly install the range hood on the wall.** Ensure screws are tighten and secured in place.

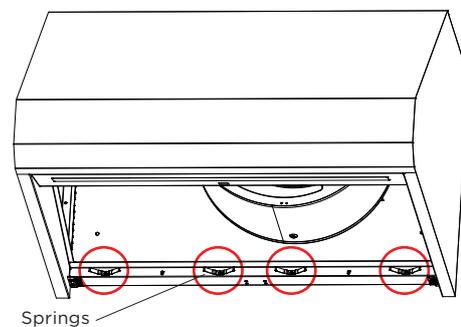
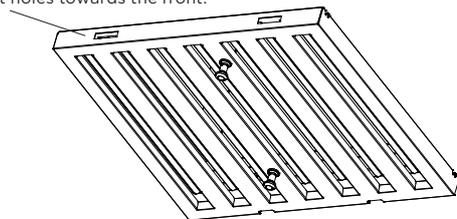


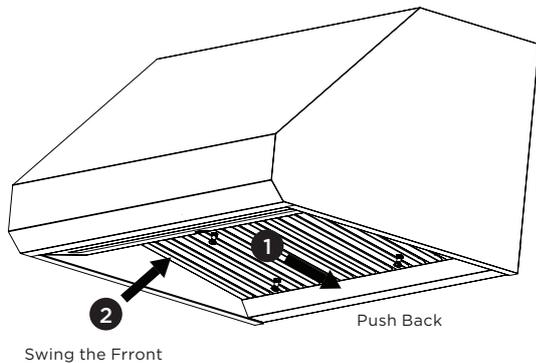
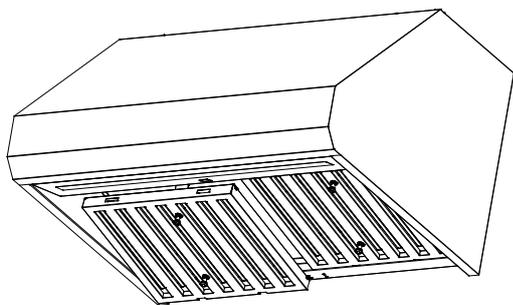
**6. Connect the duct to the duct adapter.** Then use the aluminum tape to seal and hold in place the duct and adapter.



**7. Install the baffle filter by ensuring the handles are on the bottom and the engagement holes is towards the front of the hood.** Then push the back of the baffle filter against the springs and swing the front to lock in place.

Engagement holes towards the front.





**Chimney Kit**

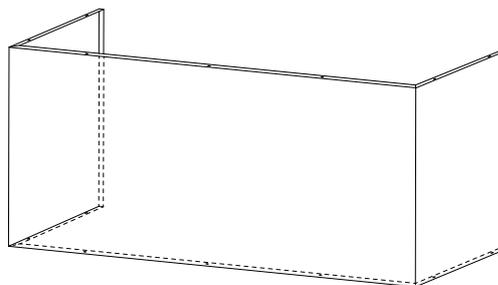
**\*For wall mount installation.**

If a chimney kit is needed, these are sold separately. Please call 1-800-929-0168 or visit us online at [www.hauslane.com](http://www.hauslane.com).

**Chimney Kit Options**

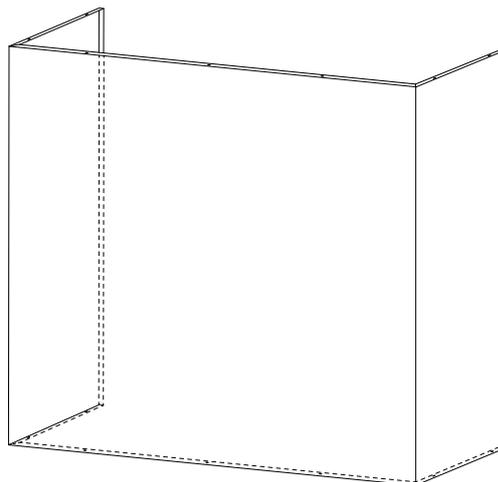
CHK-007 12" x 30"

CHK-008 12" x 36"

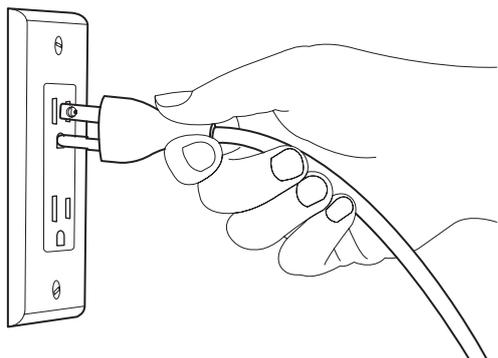


CHK-009 24" x 30"

CHK-010 24" x 36"



**8. Plug in the power cable.**



**9. Test your new range hood to ensure it is secure and working properly.**

**10. If installation requires chimney kit, there are optional.**

See how to install the chimney for parts numbers and instructions.

**11. Keep this manual.** Put this manual in a safe place and keep for further reference.

Depending on your required height the chimney kit can be used in combinations.

Screws will be provide when the chimney kit are ordered.

If installing one chimney kit, align the screw holes over hood screw holes. Then attach the provided screw from the inside of the hood (fig. A).

If installing multiple chimney kits, assemble the kits first (fig. B), then proceed to mount over the hood (fig. A)

Fig. A

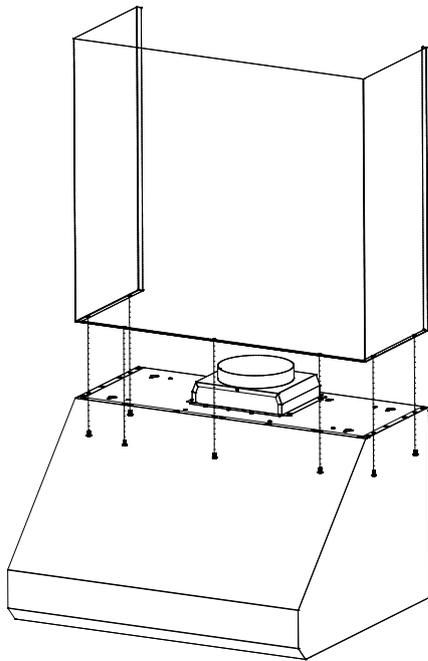
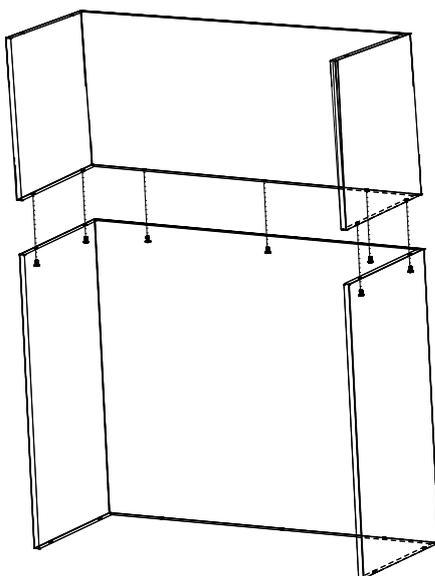
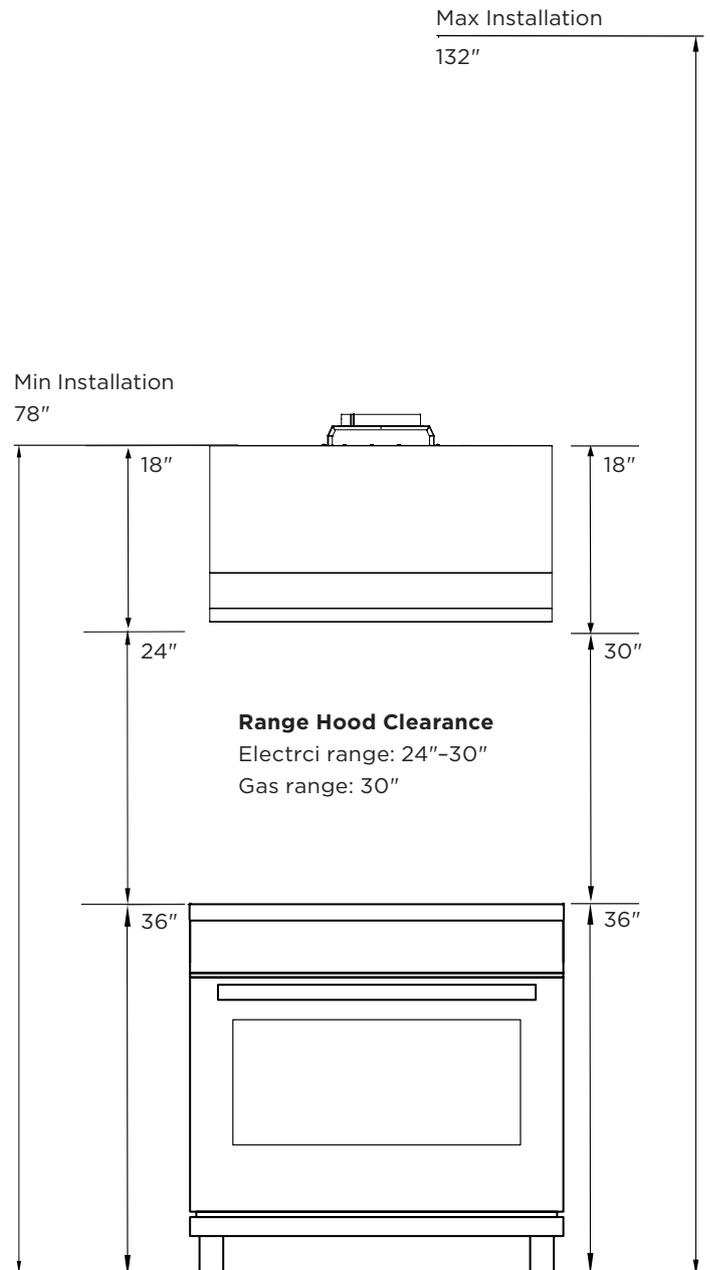


Fig. B

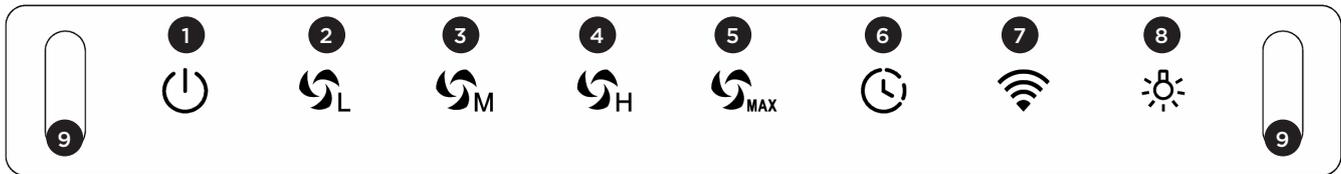


**Maximum and Minimum Installation Height**



# How to Use Your Range Hood

Now that your range hood is installed, it's time to learn how to use it. It is very simple to use and is operated entirely using the front control panel.



- |                         |                        |                                  |
|-------------------------|------------------------|----------------------------------|
| <b>1</b> Power On/Off   | <b>2</b> Low Fan Speed | <b>3</b> Medium Fan Speed        |
| <b>4</b> High Fan Speed | <b>5</b> Max Fan Speed | <b>6</b> Delay Function          |
| <b>7</b> Wifi           | <b>8</b> Light         | <b>9</b> Gesture Control Sensors |

## 1. How to power On/Off

Press the power icon (1) to turn On the range hood. The icon will turn light blue in color.

*Note: If the power is turned On and no function is selected, after 60 seconds the range hood will automatically turn Off.*

## 2. How to set the fan speed

Press the power icon (1) to turn the range hood On. This will illuminate in white the icon functions available in the control panel. Then select the desire fan speed icon setting between (2, 3, 4, 5). The fan speed icon selection will then illuminate in blue.

## 3. How to Turn On the Delay Function

While the range hood is turned On and the fan is operating, press the delay function icon (6) and it will automatically start a default 5 minute count down. The delay function icon (6) will turn blue and will be blinking to note it is active. When the delay function is turned On, the range hood will automatically change fan speed to Low. While in this operation, the fan speeds can be changed by pressing the (2, 3, 4, 5) icons and the light can be turn On/Off (8). If the fan is turned Off, this will cancel the delay function.

*Note: Delay function can only be initiated when the fan is operating.*

## 4. WIFI

The WIFI icon will start searching for a connection as soon as the range hood is powered ON.

### Connecting your range hood

To initiate the pairing mode, power On the range hood. Then, press and hold the WIFI icon for 3 seconds. The icon will turn blue and it will be blinking. The WIFI icon is now in the discovery mode. You have 3 minutes to establish the connection.

*Note: If the connection is not established, the WIFI icon will turn white. You can try connecting again by pressing the WIFI icon for 3 seconds.*

## 5. How to Turn the Lights On/Off

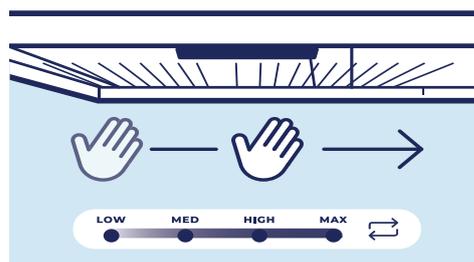
This range hood has one light setting. Press the light icon (8) to turn the light On/Off. When the light is On, the icon will be in blue color.

## 6. Gesture Control Sensors

This range hood is equipped with sensors to manage some functions by hand gestures. By waving you hand from left to right in front of the control panel, you can change the fan speeds. For example:

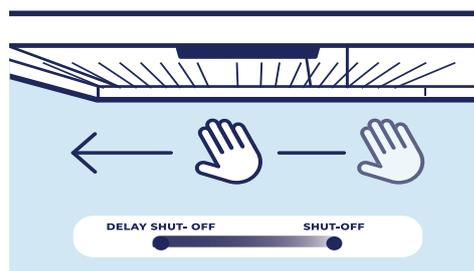
### Waving hand from left to right

- With the range powered On, first time, the range hood will start in low speed and turn light On
- Second time, it would go to medium speed
- Third time, it would go to High speed
- Fourth time, it would go to Max speed
- If the hand is waved six times, the fan speed will start again at low speed



### Waving hand from right to left

- While the range hood is turned On, first time wave will initiate the delay function
- Second time, it will power Off range hood



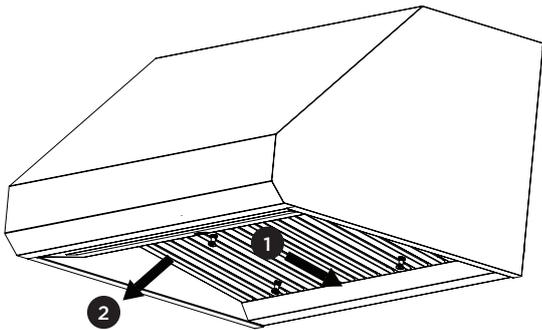
## Basic Maintenance Instructions

Your range hood requires some easy routine maintenance to keep it running efficiently.

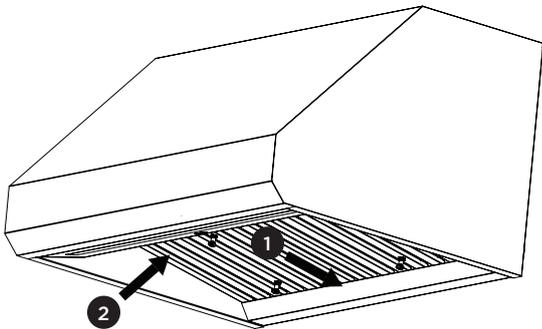
### Maintaining the Baffle Filter

Clean the grease filters frequently—we suggest cleaning every 2 weeks. For your convenience, the filters are dishwasher safe!

1. Remove the baffle filters from the hood by pushing the filter knob inward. Then, carefully pull the baffle filter down and remove it gently.



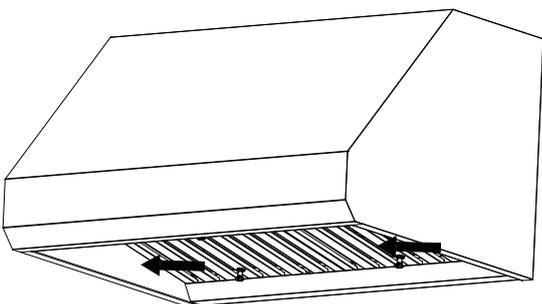
2. Clean the baffle filters with warm water and detergent, or place them in the dishwasher. Be careful with the filters to avoid damage.
3. Let the baffle filters dry completely.
4. Reinstall the baffle filters.



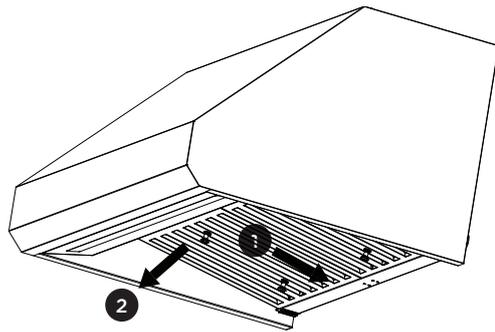
### Maintaining the Lighting

This range hood uses one lamp.

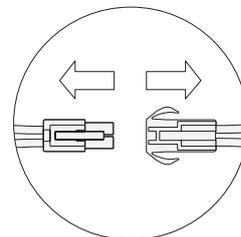
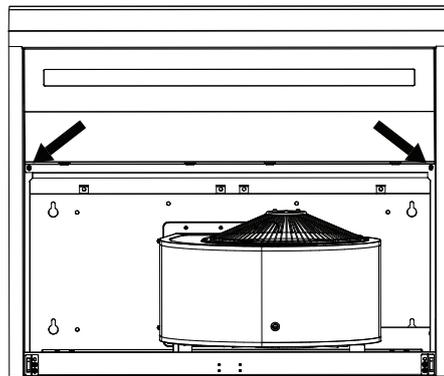
1. Turn off power. Allow light panel to cool completely before removing, if needed (about 5 minutes).
2. To remove the oil cup, pull the cup with both hands towards you to dis-engage it from the bottom of the hood.



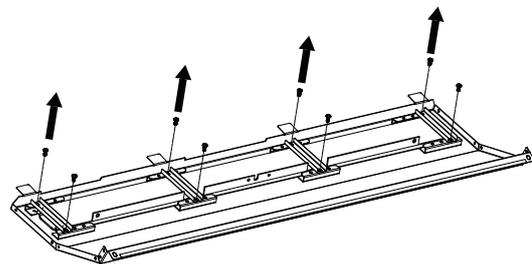
3. Remove baffle filter to access the light panel screws.



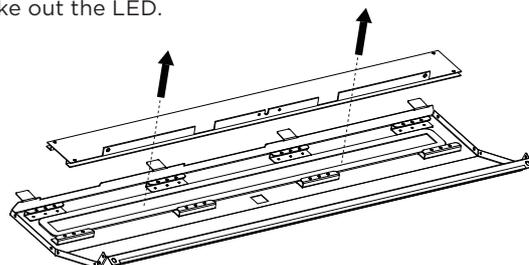
4. Remove the two screws pointed by the arrows and remove the light panel. Carefully dis-engage the electrical wires.



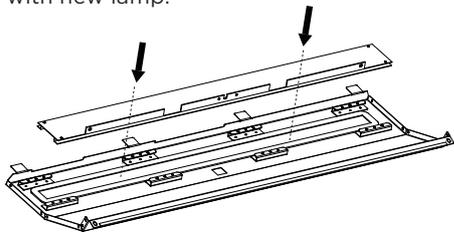
5. Remove the screws that hold the LED light in place.



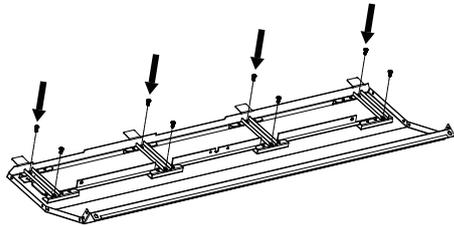
6. Take out the LED.



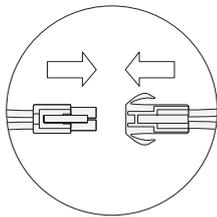
7. Replace with new lamp.



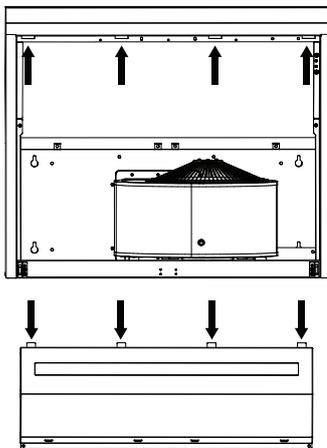
8. Secure LED light with screws and strips.



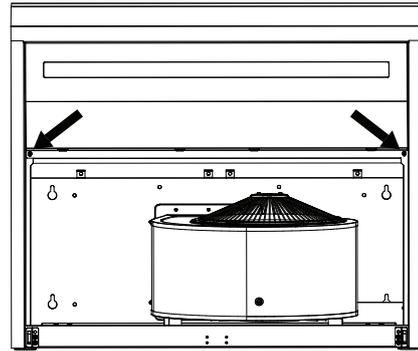
9. Reconnect the lamp wiring connector.



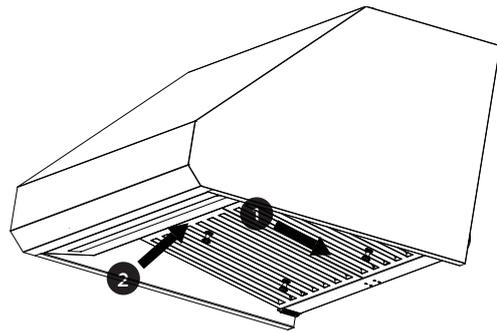
10. Align the light panel latch with the rectangular holes on the hood and install the panel. Carefully engaged the electrical wires.



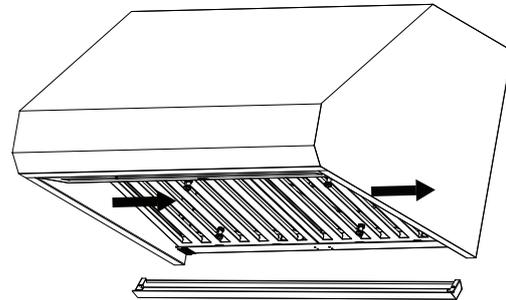
11. Secure the light panel by re-attaching the 2 screws removed earlier.



12. Reinstall the baffle filters.



13. Reinstall the oil cup. To re-install the oil cup, align the cup ends with the hood bottom clips and slide in towards the wall.



### Cleaning the Range Hood

This range hood will look great and function correctly for a long time with proper care. Here are a few do's and don't's when caring for your range hood.

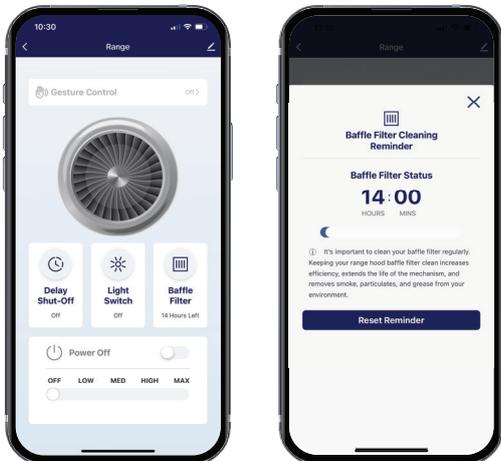
**⚠ WARNING:** Failure to maintain basic standards of care and cleaning will increase the risk of fire.

DO'S	DONT'S
Clean the range hood with warm, soapy cloth or a stainless-steel polish.	Don't use cleaners or cloths that are corrosive or abrasive. Don't use detergents with ingredients like chloride, iodide, or fluoride.
Clean the hood in line with the grain of the stainless steel.	Don't leave dirt or soap residue on the hood. This can damage the surface. Wash the hood's surface and rinse immediately with clean water.
After cleaning with soap, rinse with clean water and wipe with a clean, dry cloth.	Don't let particles, especially construction particles (from sanding, etc.) enter the hood. Cover the hood during room renovations.
Check the ducts and vents regularly to make sure they are not clogged.	Don't use flammable agents near the stove, as these can cause explosions.

# Hauslane App

## 1. Welcome to the Hauslane App

Our app is fully compatible with your range hood, requiring only a reliable 2.4 GHz frequency and a Wi-Fi connection within range of your appliance.



By utilizing the Hauslane app, you can conveniently control your hood remotely with user-friendly controls:

- Gesture control
- Fan speed
- Delay shut-off timer
- Lighting
- Baffle filter monitoring

## 2. Setting Up Your Range Hood

### 2.1 Install the Hauslane App

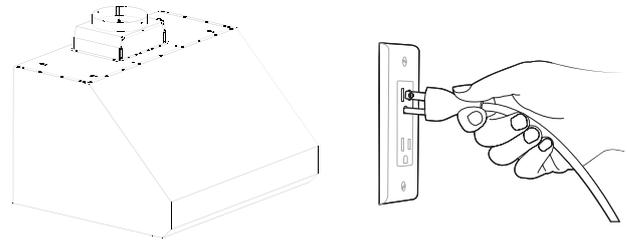
To download the Hauslane app, ensure you have a compatible device with access to either the Google Play Store or Apple App Store. Here are the steps:

1. QR Code: Scan one of the provided QR codes to initiate the Hauslane app download. Or visit our website to obtain the latest application(<https://hauslane.com/>)
2. App Store Search: Alternatively, open the app store on your device and type “Hauslane” in the search bar to locate the app.
3. Install or Get: Once you find the Hauslane app, tap the “Install” or “Get” button to begin the download process.



### 2.2 Prepare your range hood

Ensure that your range hood is connected to a power source and positioned within the range of your Wi-Fi network's coverage area.



### 3.1 Connecting your Range Hood

To pair the Hauslane app with your range hood, you need to follow the steps below:

1. Make sure your range hood is installed and connected to a power source.
2. Ensure the WIFI light button indicator of your range hood is flashing. If not, press and hold the WIFI button for 3s to activate. The WIFI light button indicator will be flashing for 3 minutes. Once the WIFI button indicator is connected, the WIFI light button indicator will stay ON steadily.
3. Ensure that your mobile device is connected to the same Wi-Fi network that your range hood is connected to.
4. Open the Hauslane app on your mobile device.
5. Tap the “Add Device” button located on the center of screen or ( + ) on the top right corner of the app's home screen.
6. The app will search for nearby devices.

 Searching for nearby devices. Make sure your device has entered **pairing mode**.

7. Select “Add” under Discovering Devices... 
8. Enter your Wi-Fi Information.
9. After your range hood has been added tap “Done”.

### Troubleshooting for your Range Hood Connection Issues

If your range hood fails to connect to the Hauslane app, there are several troubleshooting tips you can try to fix the issue and connect your range hood to the app. Here are some steps you can take:

1. Wi-Fi Network Check: Make sure that your range hood is positioned within the coverage area of your Wi-Fi network.
2. Restart Range Hood and App: Restart both the range hood and the app to refresh their connections and ensure smooth communication.
3. Update the App: Ensure that you have the latest version of the app installed on your device to access the most up-to-date features and functionality.
4. Manual Addition: If the range hood is not automatically detected, you can try adding it manually. Select your range hood's model from the app's menu and follow the on-screen instructions to complete the setup process.

# Hauslane App Controls

## Hauslane App Control & Interface

The main control panel of the Hauslane app has several UI elements that allow you to control your range hood. Here's a brief overview of these UI elements:



### 1. Gesture Control

The range hood comes with built-in sensors that allow you to control certain functions using hand gestures. By simply waving your hand from left to right in front of the control panel, you can adjust the fan speeds effortlessly.

### 2. Delay Shut-Off

Will automatically turn off the range hood after 5 minutes. This function operates only when the fan is ON.

### 3. Light Switch Button

The light button turns the range hood's lights on and off.

### 4. Baffle Filter Button

The Baffle Filter Button on the app's interface allows you to reset the Baffle Filter Cleaning Reminder indicator. 14 hour count down timer is the only time available to ensure best performance.

### 5. Power Button

The power button turns your range hood on and off.

- A. Sleep Mode: If the power button is activated but no other functions are engaged, the range hood will go to a sleep mode after 1 minute.

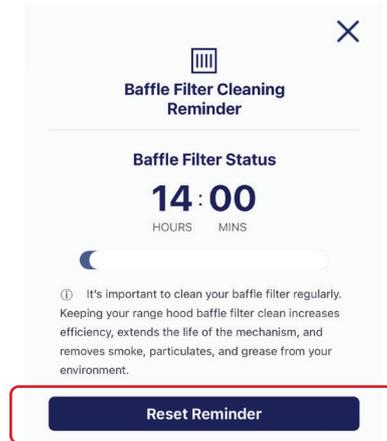
### 6. Fan Speed Buttons

Adjusting the fan speed of your range hood is made effortless through the app's Fan Speed Buttons. These buttons provide you with the flexibility to choose from multiple fan speeds, allowing you to customize the airflow based on your specific cooking requirements.

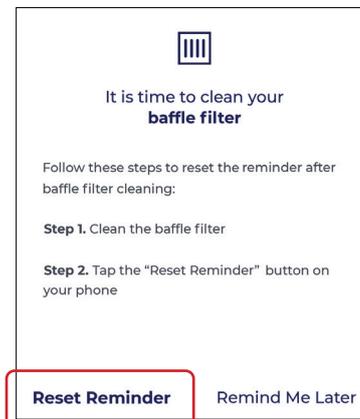
## Hauslane App Features

### 1. Baffle Filer

1. Press the baffle filter reminder icon. This will bring up a pop-up related to the filter reminder function.
2. Select "Reset Reminder" to proceed with resetting.



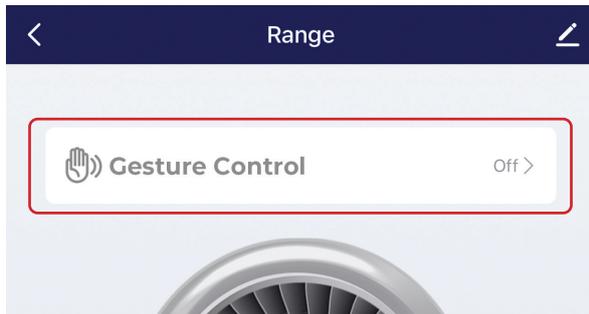
3. You will be presented with the option to choose between resetting the reminder or delaying it for later. In this case, select the "Reset Reminder" option if you want to clear the reminder immediately.



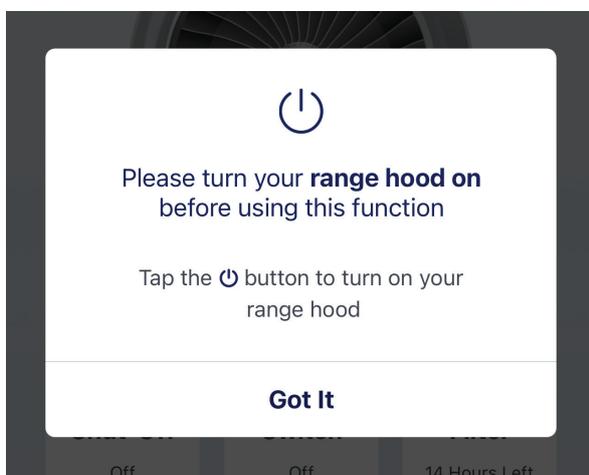
4. If you prefer to be reminded later, select the "Remind Me Later" option. This will postpone the reminder and allow you to address it at a more convenient time.
5. After selecting your desired option (reset or remind later), the reminder should be cleared or rescheduled accordingly. You can now proceed with using your appliance or system as usual.

## 2. Gesture Controls

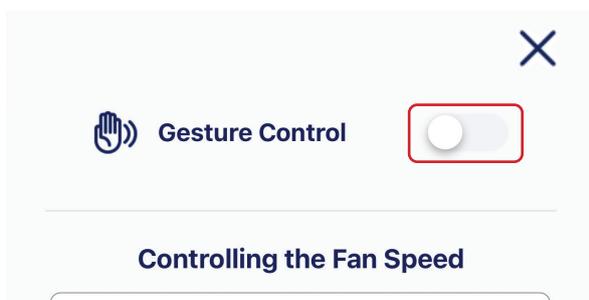
1. Here you have the option to activate or deactivate the gesture control feature.



2. To enable this function, please ensure that the hood is powered on.



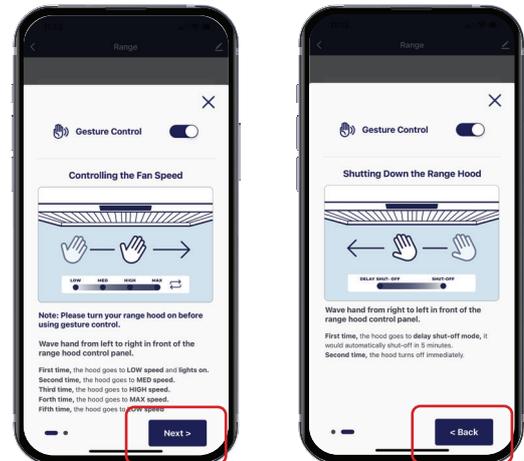
3. After powering on the hood, you can toggle the function on or off.



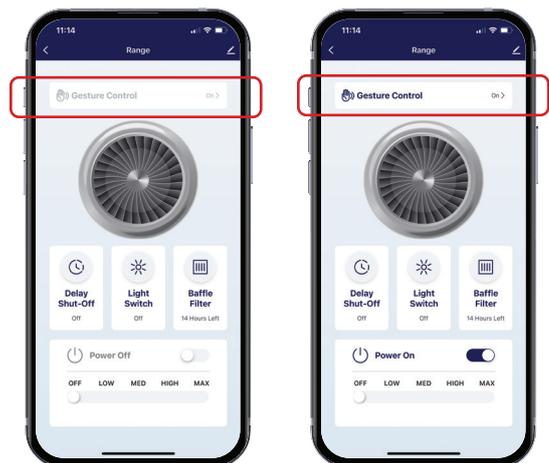
*Note: If the function is not activated in the app, it will be disabled from the control panel. We highly recommend keeping it in the "On" position for optimal use.*



4. There are two pages dedicated to showcasing the gesture control operation. If you click the "X" on the app, it will take you back to the homepage.



5. Please take note of the gesture control icon. Even if the power is turned off in the app, the Gesture control will remain "On."



### 3. Change Product Name

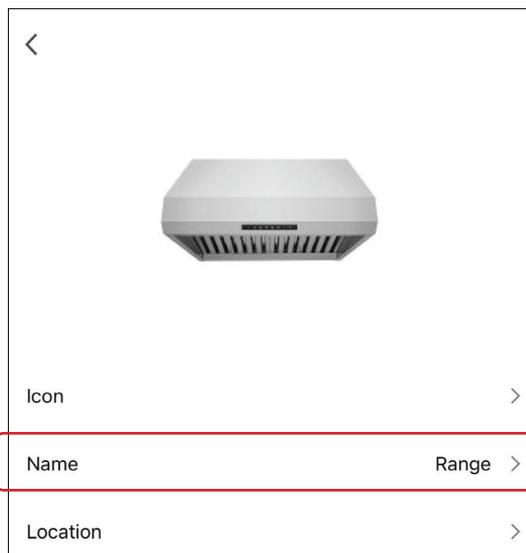
1. Locate the top right corner icon on your screen.
2. Press the top right corner icon to access the menu associated with it.



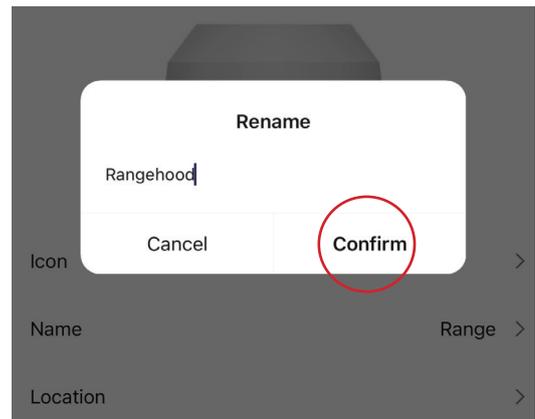
3. Look for the name icon at the top of screen represented by text and a pencil icon and press it.



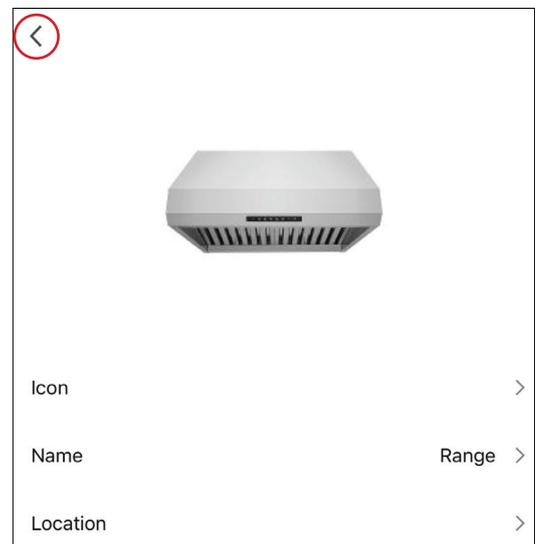
4. Press the name icon to enter the name editing mode, where you can modify the name of your range or device.



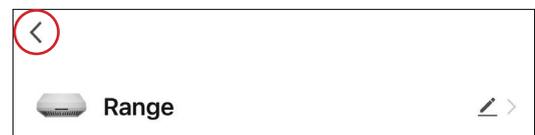
5. Once you have entered the new name, click on the "Confirm" button to save the new name.



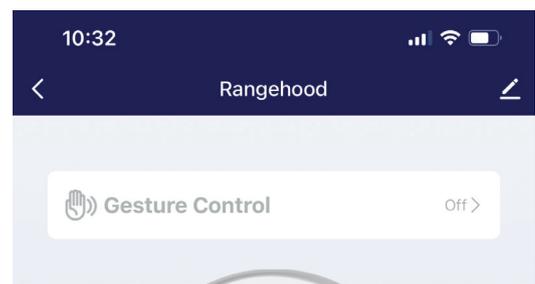
6. After confirming the name change, click on the back arrow icon in the top left corner to navigate back to the previous screen.



7. Look for the back arrow icon, located in the top left corner of the screen.



8. Click on the back arrow icon to go back to the main app you were on before accessing the name editing mode. The top of the screen should reflect the newly changed name for your range or device.



#### 4. Change Profile Picture

1. Locate and press the back arrow icon in the top left corner of the screen to navigate to the main screen of the app.



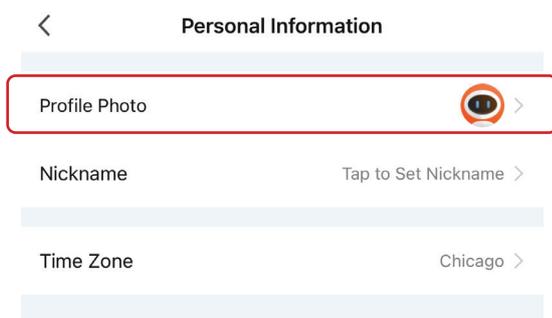
2. Once on the main screen, look for the “me” icon in the bottom right-hand corner. It is represented by a silhouette.
3. Tap on the “me” icon to access your profile settings and information.



4. Within the profile settings, locate and press the profile information section near the top of the screen.



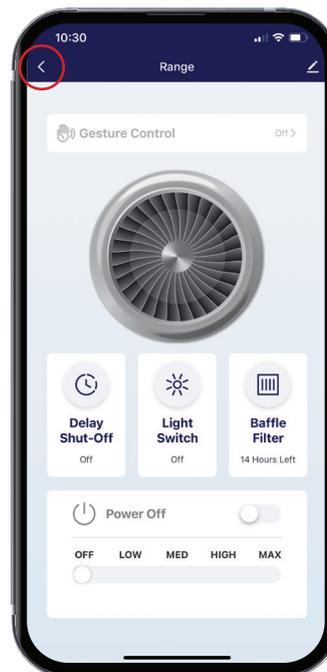
5. Look for the option to change your profile picture. It will be labeled as “Profile Photo”.



6. Select the “Profile Photo” option to proceed with modifying your profile picture.
7. Follow the prompts or instructions provided on the screen to choose a new profile picture from your gallery.
8. Once you have selected a new profile picture, confirm your choice by following the prompts on the screen.
9. If you also want to change your nickname or time zone, select the corresponding option and follow the prompts to make the desired changes.
10. Once the changes are made, press the back arrow icon in the top left corner of the screen to navigate to the main screen of the app.

#### 5. App Mall

1. Locate and press the back arrow icon in the top left corner of the screen to navigate to the main screen of the app.



2. Once on the main screen, locate and tap on the Mall icon at the bottom of the screen. The Mall icon is represented by a shopping bag.



3. Tapping the Mall icon will direct you to the Hauslane website where you can browse and shop for products.

4. To return to the Hauslane app from the website, look for the home icon located in the bottom left-hand corner of the screen. The home icon is represented by a house.

5. Tap on the home icon to go back to the app's main screen.



6. After returning to the main screen, locate and press the device icon. The device icon is represented by an image and name related to your specific range.



7. Tapping the device icon will take you back to the range control center within the Hauslane app, where you can manage and control your range hood.

### 6. Clear Cache

1. In the app, locate and press the back arrow icon in the top left corner of the screen. This will take you to the main screen of the app.



2. Once on the main screen, look for the "me" icon in the bottom right-hand corner of the screen. The "me" icon is represented by a silhouette.

3. Tap on the "me" icon to access your profile settings and information.



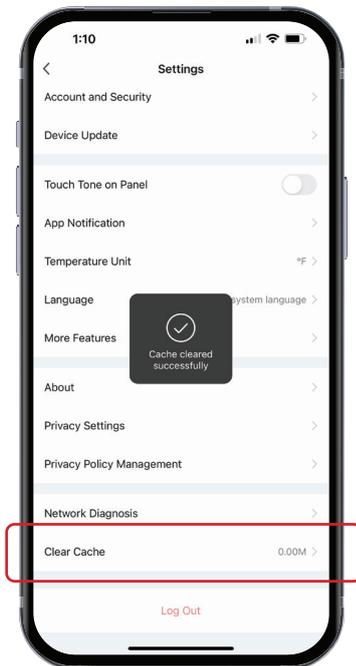
4. Within your profile settings, locate and press the diamond shape icon in the top right-hand corner of the screen.



5. Look for the "Clear Cache" icon at the bottom of the screen.



6. Tap on the “Clear Cache” icon to initiate the process of clearing the app’s cache. This will remove temporary data and files stored by the app.

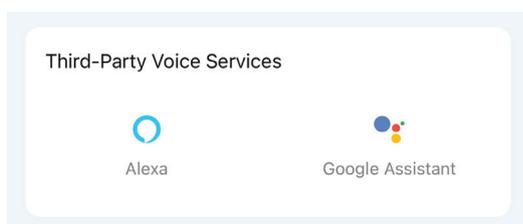


7. Once the cache is cleared, press the back arrow icon in the top left corner of the screen. This will navigate you back to the main screen of the app.

## Voice Controls with Alexa and Google Home

To establish a connection between your hood and Amazon Alexa and/or Google Home, follow these steps within the app:

1. On the home screen of the app, locate the profile icon (  ) in the lower right-hand corner and tap on it.
2. On the screen that appears, near the top, you will find the section for third-party voice services. Tap on the respective options for Alexa and/or Google Assistant to proceed.
3. Follow the provided instructions to complete the connection process with Amazon Alexa and/or Google Home.



### Amazon Alexa Commands

#### Turn hood on or off

Alexa, turn [On, Off] (device name)

#### Set a specific fan speed

Alexa, set fan speed to Off, low, medium, high on (device name)

#### Turn hood light on or off

Alexa, turn (device name) lights [On, Off]



### Google Home Commands

#### Turn hood on or off

OK Google, turn [On, Off] (device name)

#### Set a specific fan speed

OK Google, set fan speed to Off, low, medium, high on (device name)

#### Turn hood light on or off

OK Google, turn (device name) lights [On, Off]

## Contact Hauslane Support

If you have tried the troubleshooting steps and are still experiencing issues, you can contact Hauslane customer support for further assistance. Hauslane offers customer support through email, phone, and live chat, and their support team can provide you with additional troubleshooting tips or help you schedule a service appointment if needed.

For more help, please contact us via our website at [hauslane.com/pages/support](https://hauslane.com/pages/support)

Bluetooth® is a registered trademark of Bluetooth SIG, Inc. Worldwide.  
App Store® and other Apple trademarks are property of Apple Inc.  
Amazon, Alexa and all related logos are trademarks of Amazon.com, Inc.  
The “Android” name, Google Home, the “Google Play” brand, and other Google trademarks, are property of Google LLC.

## Troubleshooting Tips

**⚠ WARNING:** Please turn off the power circuit or power breaker panel before troubleshooting this range hood.

Failure to do so can cause death or serious injury.

PROBLEM	SOLUTION
My range hood won't work.	<ol style="list-style-type: none"> <li>1. Make sure the power supply and wiring are connected securely.</li> <li>2. Double-check to see that the power breaker is on and the power supply is live.</li> <li>3. Check to see that the control panel cables are connected correctly to the switchboards.</li> </ol>
My range hood vibrates while the fan is operating.	<ol style="list-style-type: none"> <li>1. Check to ensure the hood is firmly secured to the cabinet/wall. Tighten or add screws if necessary.</li> <li>2. Confirm that the motor is firmly in place and secured safely. If it is not, tighten it.</li> <li>3. If those steps haven't resolved the issue, your fan may be damaged. If it is damaged, you may need to replace it.</li> </ol>
The fan is operating weakly.	<ol style="list-style-type: none"> <li>1. Double-check to ensure the duct size is correct.</li> <li>2. Clean ducts or filters if they're dirty. Also, check to make sure the mesh enclosure on the hood is receiving proper air ventilation.</li> <li>3. If possible, check to see that the damper is functioning properly regarding the opening.</li> </ol>
The fan is not working properly even though the lights are working.	<ol style="list-style-type: none"> <li>1. Double-check that the fan is not jammed /that it isn't scraping any of the surfaces of the hood.</li> <li>2. If this doesn't work, you may need to replace the motor as it may be defective.</li> </ol>
The vent hood is not working efficiently.	<ol style="list-style-type: none"> <li>1. The minimum distance between the cooking area and the appliance should be 24" or 30" maximum. Check to see if this is correct.</li> <li>2. Make sure that the duct is not susceptible to easy wind opening.</li> <li>3. Make sure the fan speed is at the appropriate rate. The heavier the cooking, the greater the speed of the hood should be set.</li> <li>4. Closing the windows and doors in the room will allow the vent to work much better.</li> <li>5. As noted during the installation process, all ductwork must be done correctly. You may need to reduce the length of ductwork or reduce elbows.</li> <li>6. Make sure all joinery in ductwork is sealed and secured properly.</li> </ol>
The light is not working.	<ol style="list-style-type: none"> <li>1. Check to see if lightbulb is loose and needs to be tightened.</li> <li>2. If tightening doesn't fix the problem, replace bulb with a new one and see if that solves the issue.</li> <li>3. If replacement and/or tightening does not solve, you may need to replace the lighting service system on the hood.</li> </ol>
The touch panel is not responding.	<ol style="list-style-type: none"> <li>1. Perform a power cycle reset by unplug the power cord, wait 10 seconds, and plug the power cord back.</li> <li>2. If Step 1 doesn't resolve the issue, please contact us immediately for a control panel replacement.</li> </ol>

Still experiencing problems after following these steps?

Contact a technician to assist. Contact us at **1-800-929-0168** or **info@hauslane.com**.

## Hauslane App Troubleshooting Tips

If you're experiencing issues with the Hauslane app or your range hood, here are some troubleshooting steps you can follow:

PROBLEM	SOLUTION
Range hood has no power.	Check the power supply: Ensure that your range hood is properly connected to a power source. Make sure the power switch is on, and if the range hood has a power cord, check if it's securely plugged into an outlet.
Hauslane app won't connect to range hood.	Verify the app connection: If you're having trouble with the Hauslane app, ensure that your smartphone or device is connected to the internet. Check your Wi-Fi settings and make sure you're connected to the correct network. Restarting your device and relaunching the app can also help.
Hauslane app is unresponsive.	Reset the app: If the app is unresponsive or behaving unexpectedly, try resetting it. Go to the settings of your smartphone or device, find the Hauslane app, and clear its cache and data. Then, reopen the app and try connecting to your range hood again.
Hauslane app or range hood behaving unexpectedly.	Update the app or firmware: If using the Hauslane app, make sure you have the latest version installed on your smartphone or device. Similarly, check if there are any available firmware updates for your range hood. Keeping both the app and firmware up to date can address known issues and improve compatibility.
Hauslane app connection issues.	Check for interference: If you're experiencing connectivity issues with the app or range hood, consider whether there may be interference from other devices. Wireless signals, such as Wi-Fi routers or Bluetooth devices, can sometimes disrupt the connection. Try moving these devices away from the range hood or adjusting their placement to minimize interference.
Range hood isn't functioning as expected.	Restart the range hood: If the range hood isn't functioning as expected, try turning it off and unplugging it from the power source. Wait for a few minutes, then plug it back in and turn it on again. This simple reboot can often resolve minor issues.

Still experiencing problems after following these steps?

Contact a technician to assist. Contact us at **1-800-929-0168** or **info@hauslane.com**.



#### **Extended Warranties**

If you are interested in an extended warranty, sign up on our website at [www.hauslane.com](http://www.hauslane.com)



#### **Parts and Accessories**

If you need replacement parts or accessories, visit [www.hauslane.com](http://www.hauslane.com)



#### **Contact Us**

We'd be happy to answer your questions or resolve any issues you may have.

Phone: 1-800-929-0168

Email: [info@hauslane.com](mailto:info@hauslane.com)

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