

USER MANUAL
COFFEE MACHINE

EN

MANUEL DE L'UTILISATEUR
MACHINE À CAFÉ

FR

MANUAL DE USO
CAFETERA

ES



We advise you to read this manual carefully, as it contains all the instructions for managing the appliance's aesthetic and functional qualities.

For further information on the product: www.smeg.com

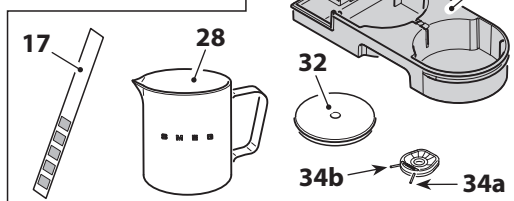
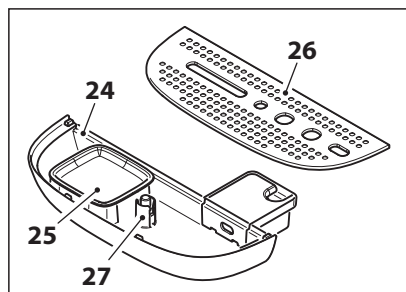
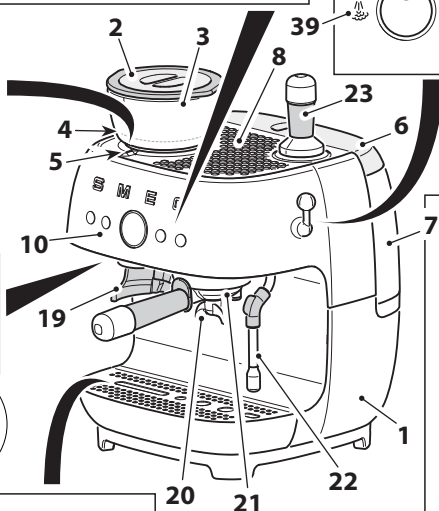
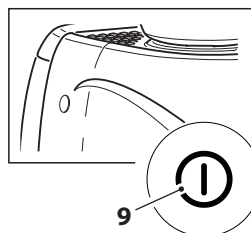
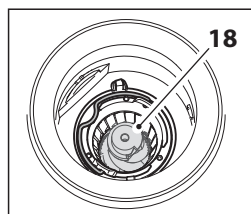
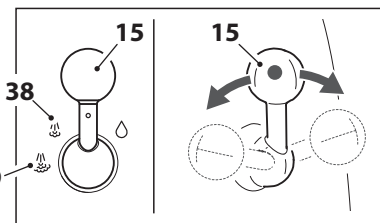
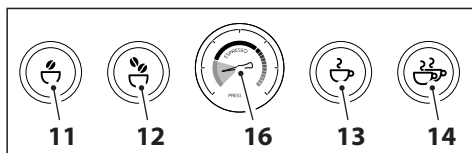
Nous conseillons de lire attentivement ce manuel, qui comprend toutes les indications pour maintenir inaltérées les qualités esthétiques et fonctionnelles de l'appareil acheté.

Pour obtenir des informations supplémentaires sur le produit : www.smeg.com

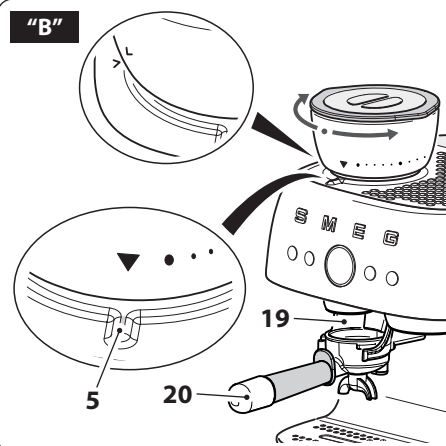
Aconsejamos leer atentamente este manual que contienen todas las indicaciones para mantener inalterada la calidad estética y funcional del aparato adquirido.

Más información sobre el producto en: www.smeg.com

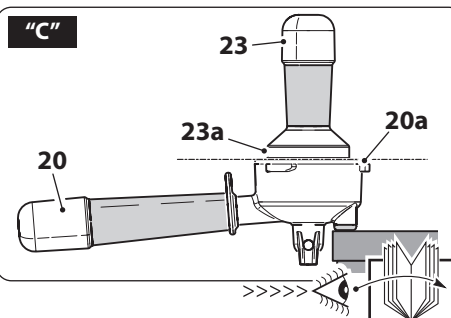
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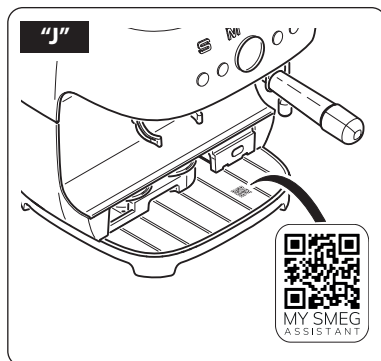
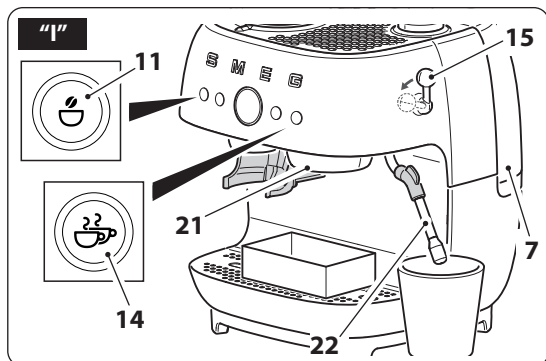
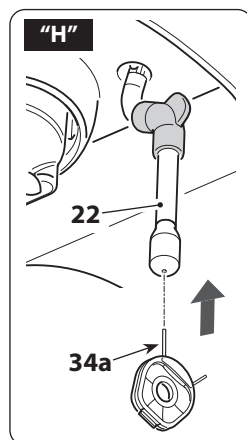
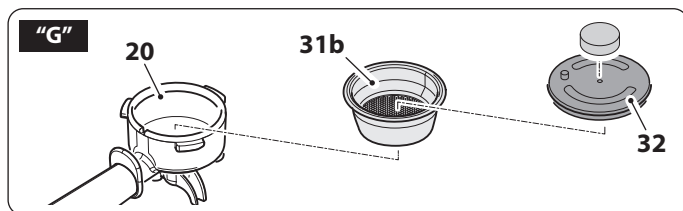
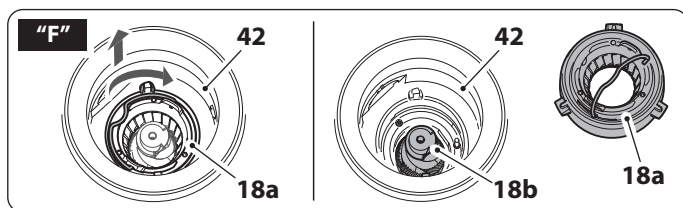
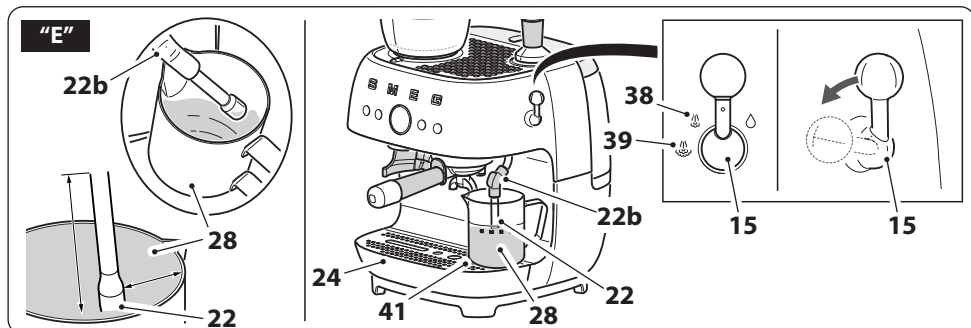
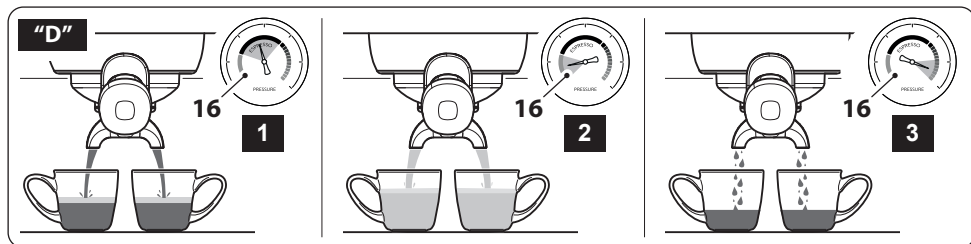


"B"



"C"





Important information for the user
Informations importantes pour l'utilisateur
Información importante para el usuario

 **Instructions / Instructions / Instrucciones**

 **Description / Description / Descripción**

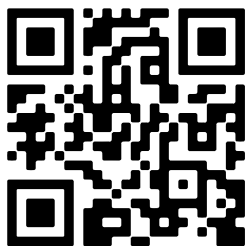
 **Use / Utilisation / Uso**

 **Cleaning and care / Nettoyage et entretien / Limpieza y cuidado**

 **Safety instructions / Consignes de sécurité / Instrucciones de seguridad**

 **Information / Informations / Información**

 **Advice / Conseil / Recomendaciones**



MY SMEG
ASSISTANT

Scan the QR code for a quick access to the portal My Smeg Assistant

Scannez le code QR pour accéder rapidement au portail My Smeg Assistant

Escanee el código QR para acceder rápidamente al portal My Smeg Assistant

The manufacturer reserves the right to make any changes deemed useful for the improvement of its products without prior notice. The illustrations and descriptions contained in this manual are therefore not binding and are merely indicative.

Le fabricant se réserve la faculté d'apporter, sans préavis, toutes les modifications qu'il jugera utiles pour l'amélioration de ses produits. Les illustrations et les descriptions figurant dans ce manuel ne sont pas contraignantes et n'ont qu'une valeur indicative.

El fabricante se reserva el derecho a aportar sin aviso previo todas las modificaciones que considere útiles para la mejora de sus propios productos. Las ilustraciones y las descripciones contenidas en este manual no comprometen, por tanto, al fabricante y tienen un valor meramente indicativo.



Important instructions

WARNING: If the instructions contained in this manual are not followed precisely, fire or explosion may result causing property damage, personal injury or death.



READ AND SAVE THESE INSTRUCTIONS

Your safety and the safety of others are very important.

We have provided many important safety messages throughout this manual and on the appliance.

Read all the instructions before using the appliance and always obey all safety messages.

WARNING



- To reduce the risk of fire or electric shock, do not remove the cover (or back).
- No user-serviceable parts inside!
- Repair should be done by authorized service personnel only.



RECOGNIZE SAFETY INFORMATION

This is a safety alert symbol. This symbol alerts you to potential hazards that can result in severe personal injury or death.

UNDERSTAND SIGNAL WORDS

A signal word - DANGER, WARNING or CAUTION - is used with the safety alert symbol. DANGER denotes the most serious hazards. It means you could be killed or seriously injured if you do not immediately follow the instructions.

WARNING means you could be killed or seriously injured if the instructions are not followed. CAUTION indicates a potentially hazardous situation, which, if not avoided, could result in minor to moderate injury.



IMPORTANT INSTRUCTIONS

ATTENTION



- This appliance is intended for use in the home only.
- Use this appliance only for its intended purpose. The manufacturer cannot be held liable for damage caused by improper use of this appliance.
- This appliance complies with current safety regulations. Improper use of this appliance can result in personal injury and material damage.
- Read all the instructions before installing or using the appliance for the first time.
- Keep these operating instructions in a safe place and pass them on to any future user.

The safety messages will inform you of potential hazards, on how to avoid the risk of injury and what can occur if the instructions are not followed.

IMPORTANT: Observe all codes and ordinances in force.

WARNING: For your safety, the instructions contained in this manual must be followed to minimize the risk of fire or explosion and to prevent property damage, personal injury or death.

Do not store or use gasoline or other flammable vapors, liquids or materials near this or any other appliance.



NOTE: This appliance is NOT designed for installation in manufactured (mobile) homes or in recreational vehicles (RVs).



NOTE:

GROUNDING PLUG (for product manufactured with a grounded plug)

As a safety feature, this product is equipped with grounded plug, which will only fit into a three-prong outlet. Do not attempt to bypass this safety feature. Improper connection of the grounding conductor may result in the risk of electric shock. Consult a qualified electrician if you have any doubts on whether the outlet is properly grounded.

IMPORTANT SAFEGUARDS



WARNING When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and / or injury to person including the following:



1 Warnings

Follow all safety precautions to ensure safe use of the appliance.

- Before using the appliance, read this user manual carefully.
- Do not use the appliance outdoors.
- This appliance is for household use only.
- Do not use the appliance for other than its intended use.
- Do not allow children to use the appliance.
- Children should not play with the appliance. Keep the appliance out of the reach of children.
- Keep the packaging material (plastic bags, expanded polystyrene) out of the reach of children.
- Close supervision is necessary when any appliance is used by or near children.
- Turn off the appliance immediately after use.
- Do not leave the appliance unattended while it is running.
- Disconnect the appliance from the wall outlet before assembly, disassembly, cleaning and after each use.
- To disconnect, turn any control to "off," then remove plug from wall outlet.
- Turn the appliance OFF, then unplug from the outlet when not in use, before assembling or disassembling parts and before cleaning. To unplug, grasp the plug and pull from the outlet. Never pull from the power cord.
- To protect against fire, electrical shock and personal injury, do not immerse the appliance, the power cord or plug in water or any other liquid.
- Do not touch the appliance or the plug with wet hands.
- Never try to extinguish a flame/fire with water: turn off the appliance, unplug it from the outlet and cover the flame with a lid or a fire blanket.
- Do not use the appliance if the power cord or plug is damaged or if the appliance has been dropped or damaged in any way.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to an authorized service facility for examination, repair or adjustment.
- Make sure the power cord does not come in contact with sharp edges.
- Do not pull on the cord to remove the plug from the socket.

SAVE THESE INSTRUCTIONS



IMPORTANT SAFEGUARDS

- Do not place the appliance on or near switched-on gas or electric burners, inside an oven, or near heat sources.
- Do not touch hot surfaces. Use handles and knobs.
- Do not place the appliance near faucets or sinks.
- Never attempt to repair the appliance yourself or without the help of a qualified technician. Failing to do this will void the warranty.
- In case of malfunction, have the appliance repaired by a qualified technician.
- Do not make any changes to the appliance.
- Make sure that the power outlet used is always freely accessible, because only in this way can it be unplugged when necessary.
- To remove the plug from the power outlet, operate directly on the plug. Never pull the cable, it could be damaged.
- If the appliance should break down, do not attempt to repair it.
- Do not allow the power supply cable to dangle over the edge of the table or other surface or to touch hot surfaces.
- If the plug or power supply cable are damaged, have them replaced exclusively by the Technical After-sales centre, so as to prevent all risks.



To avoid the risk of injury, do not open the brew chamber during the brew process.

- Check hopper for presence of foreign objects before using.

For this appliance

- Only insert water into the appropriate tank. Use fresh, clean water.
- The appliance shall not be placed in a cabinet when in use.
- Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- The appliance generates heat and produces hot water and steam during operation. Avoid contact with boiling steam or water.
- Do not fill the water container beyond the maximum limit indicated.
- Do not use without water in the tank or without a tank.
- Only use the appliance indoors and at a maximum altitude of 2000 meters.
- Use only coffee beans to obtain the powder, do not put already ground coffee in the coffee bean hopper.
- Use the device only to prepare coffee-based drinks from grinding coffee beans or to dispense hot water. Other uses are improper.
- Use only original spare parts from the manufacturer. The use of spare parts not recommended by the manufacturer may cause fire, electric shock or injury to persons.
- Place the appliance on a flat, dry surface.
- Avoid wetting or spraying liquid on the appliance. In case of contact with liquid, immediately unplug the cord from the electrical outlet and dry thoroughly: Risk of electric shock!

SAVE THESE INSTRUCTIONS

IMPORTANT SAFEGUARDS



- Scalding may occur if the lid is removed during the brewing cycles.
 - Do not use abrasive cleaners or sharp objects to clean the appliance.
 - The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock or injury to persons.
 - Do not install the appliance in an environment that is not suitable.
 - Do not place the appliance on or in proximity of electric or gas cookers, or in a heated oven.
 - This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they are closely supervised and instructed concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
 - Avoid contacting moving parts. Do not attempt to defeat any safety interlock mechanisms.
 - This appliance has important markings on the plug blade. Contact a qualified technician to replace the plug with a suitable one if damaged.
 - Connect the appliance only to a power outlet installed perfectly.
- c) If a long detachable power-supply cord or extension cord is used:
1. The marked electrical rating of the detachable power-supply cord or extension cord should be at least as great as the electrical rating of the appliance;
 2. If the appliance is of the grounded type, the extension cord should be a grounding-type 3-wire cord; and
 3. The longer cord should be arranged so that it will not drape over the counter top or table top where it can be pulled on by children or tripped over.

Connect the appliance

Make sure that the mains voltage corresponds with that indicated on the data plate on the bottom of the appliance.

Connect the appliance only to a power outlet installed perfectly.

If the plug and power outlet are incompatible, have the power outlet replaced with a suitable type by qualified staff.

Electrical Cord:

- a) A short power-supply cord (or detachable power-supply cord) is provided to reduce risks resulting from becoming entangled in or tripping over a longer cord.
- b) Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use.

SAVE THESE INSTRUCTIONS



IMPORTANT INSTRUCTIONS

This user's manual

This user's manual is an integral part of the appliance and must be kept intact and available to the user throughout its life cycle.

Manufacturer's liability

The manufacturer declines all liability for damage undergone by persons and objects due to:

- use of the appliance different from that envisioned;
- user manual has not been read;
- tampering of individual parts of the appliance;
- use of non-original spare parts;
- failure to comply with safety recommendations.

Identification plate

The identification plate lists the technical data, serial number and brand name. The identification plate must never be removed.

Disposal



Power voltage
Risk of electric shock

- Unplug the appliance.
- Unplug the cord from the wall outlet.
- **Old electrical equipment must not be disposed of with household waste!** In accordance with the law in force, electrical appliances at the end of their life should be taken to separate collection facilities for electrical and electronic waste. This is so that valuable materials from old appliances can be recycled and the environment can be protected. For more information, please contact your local authorities or recycling center employees.

Note that non-polluting and recyclable materials are used for packaging the appliance.

- Dispose of the packaging materials at appropriate differentiated waste collection centers.



Plastic packaging
Risk of suffocation

- Do not leave the packaging or any part of it unattended.
- Do not allow children to play with the plastic packaging bags.

SAVE THESE INSTRUCTIONS



2 Description of the appliance (Fig.A)

- 1 Machine body
- 2 Coffee bean container lid
- 3 Coffee bean container
- 4 Grinding levels
- 5 Grinding level indicator
- 6 Water tank lid
- 7 Water tank (2.4 l)
- 8 Cup shelf
- 9 ON/OFF button
- 10 Control panel
- 11 Grinding key for single espresso
- 12 Grinding key for double espresso
- 13 Dispensing key for single espresso
- 14 Dispensing key for double espresso
- 15 Steam/water lever
- 16 Pressure gauge
- 17 Water hardness test strip
- 18 Conical grinders
- 19 Portafilter support
- 20 Portafilter
- 21 Dispensing unit
- 22 Steam/hot water wand
- 23 Tamper
- 24 Drip tray
- 25 Coffee grounds collection tray
- 26 Cup grill
- 27 Water level indicator
- 28 Stainless steel milk jug
- 29 Accessories drawer
- 30a 1 cup single wall filter
- 30b 2 cups single wall filter
- 31a 1 cup double wall filter
- 31b 2 cups double wall filter
- 32 Dispensing unit cleaning disk
- 33 Cleaning brush
- 34a Steam wand cleaning needle
- 34b Filter holes cleaning needle

3 Description of the parts/ accessories (Fig.A)

Accessories drawer (29)

The machine has housing for accessories not being used, so that they are always available to the user.

- To access the accessories drawer, remove the drip tray (24), and extract the drawer (29) positioned inside the machine.

Filters

This machine has four filters; two single wall filters and two double wall filters.

Single wall filters (30a, 30b)

These filters allow various degrees of grinding, dosing and tamping to be experimented, in order to create a perfectly balanced espresso.

Double wall filters (31a, 31b)

These filters facilitate and regulate pressure also when grinding and dosing are not perfect or when using pre-ground coffee.

Select the filter for one or two cups as required.

If single wall filters are used and passage from a single filter to a double one and vice versa, it may be necessary to prepare a few coffees before the ideal grinding and correct dose for pre-set dispensing are obtained. For example, when very fine grinding with single wall filters is selected, it may be necessary to increase the amount of coffee ground to guarantee that the dose contained in the filter is correct.



Use



The machine is pre-set to dispense coffee with the use of single wall filters at medium grinding level of the coffee bean container FINE segment. Depending on preferred use and the desired flavour, adjust the grinding fineness by turning the coffee beans container clockwise or anti-clockwise.

Dispensing unit cleaning disk (32)

Silicone disk to be used to clean the dispensing unit.

Cleaning brush (33)

Use to clean the conical grinders (18).

Steam wand/filter holes cleaning needles

It is made up from two needles with different thickness: one for cleaning the steam wand hole (34a) and the other for cleaning the holes in the coffee filters (34b).

Water hardness test strip (17)

Use the strip supplied to detect the hardness of the water used as indicated in the "Machine setting - Water hardness" paragraph.

Milk jug (28)

Stainless steel milk jug.

Tamper (23)

Tamper with stainless steel disk with diameter of 58 mm to be used to press the ground coffee.

3.1 Description of controls (Fig.A)

ON/OFF key (9)

Power is supplied to or removed from the machine by pressing this button.

Grinding key for single espresso (11)

The key allows a pre-set quantity of coffee to be ground for a single espresso.

Grinding key for double espresso (12)

The key allows a pre-set quantity of coffee to be ground for a double espresso.

Dispensing key for single espresso (13)

The key allows a pre-set quantity for a single espresso coffee to be dispensed.

Dispensing key for double espresso (14)

The key allows a pre-set quantity for two espresso coffees to be dispensed.

Water/steam lever (15)

Turn the lever clockwise, in correspondence with the "☰" icon to dispense hot water.

Turn the lever anti-clockwise to dispense steam.

Two steam intensities can be selected at will in correspondence with the respective icons "☰" / "☷".

Intensity level "☷" is recommended to heat or froth milk for beverages that require little froth such as, for example, Caffè Latte.

Intensity level "☰" is recommended to froth milk and create froth for beverages such as Cappuccino, Latte macchiato.



3.2 Alarms

The keys flash differently to indicate the relative alarm.

Keys (11) and (12) flash:

No coffee beans container (3) or coffee beans container not introduced correctly alarm. Make sure that the container is assembled correctly or add coffee beans, if necessary.

Keys (11) and (12) flash quickly:

The coffee grinder has been used for too long and the temperature block has activated or it is clogged. Press one of the two flashing keys and wait for cooling or disassemble the coffee grinder and clean the tube from above.

Keys (13) and (14) flash in sequence:

The machine is reaching the correct temperature for dispensing coffee. Wait for the two keys to have a fixed light and then select the desired beverage.

Keys (13) and (14) flash simultaneously:

No water tank (7) or tank not introduced correctly or with insufficient water to dispense coffee alarm. Check the correct introduction or add water if necessary.

Key (14) with orange light:

The key has an orange light to indicate that a descaling cycle is necessary.

To proceed, refer to the "Descaling" paragraph in the Cleaning and maintenance paragraph.

To bypass the procedure just press the key (14): all keys have a fixed light and the machine will be ready for use.



In order not to change the flavour of the coffee and for correct operation of the machine, it is advised to perform the descaling cycle when signalled by the machine.



If the descaling cycle is not performed, the key (14) will light up in orange at every switch-on until the descaling cycle has been carried out.

3.2 Before first use (Fig. A and B)

- Unpack the appliance carefully and remove all packaging materials.
- Use a damp cloth to clean all removable components, such as the coffee bean container (3), water tank (7), lids (6, 2), coffee grounds collection tray (25), drip tray (24), cup holder grill (26), portafilter (20), filters (30a, 30b, 31a, 31b), tamper (23) and other accessories.
- Make sure that all components are thoroughly dry before re-mounting them.



Do not use the coffee machine without water in the tank or without the water tank fitted.
FAULT HAZARD!



The parts that may come into contact with foodstuffs are made using materials that comply with the provisions of the legislation in force.

- Introduce the beans container, making the "v" arrow on the container match the one on the " ^ " surface.
- Fix the container by turning it clockwise and matching the closed arrow " ▼ " with the arrow on the surface " ^ " .
- Remove the red protective cap located on the back of the machine, between the tank (7) and the rear body of the machine (1).



Use

4 Use



Before starting the coffee machine, carefully read chapter "1 Warnings" and the "Before commissioning" paragraph.

4.1 Machine switch-on

- Make sure that the drip tray (24) complete with cup grill (26) is correctly mounted at switch-on and before all dispensing.
- Lift the tank cover (6) and pour fresh water in the tank making sure not to exceed the indicated 'Max' level and then re-mount the lid (6).
- Lift the coffee bean container lid (2) and introduce the coffee beans into the container (3).
- Switch the coffee machine on by pressing the ON/OFF switch (9): the keys (13) and (14) flash to indicate that the correct temperature is being reached. The coffee machine is ready for use as soon as all the keys have a fixed light.

4.2 First use (Fig.A)



On first use it is recommended to set the water hardness as indicated in the "Water hardness" paragraph.



On first use, the internal circuits must be rinsed. Proceed as described below.

- Switch the machine on as described in the "Machine switch-on" paragraph.
- Attach the portafilter (20) with single wall filters (31 b) for double cup to the dispensing unit (21).
- Position a container under the coffee dispensing nozzles and press the key (14).
- Repeat this procedure 5 times.

- Position a container under the hot water/steam wand (22).
- Turn the steam lever (15) in correspondence with the "☉" icon and dispense water for 15 seconds and then take it back to the central position to stop dispensing.
- Turn the steam lever (15) again in correspondence with the "☼ ☼" icons and dispense steam into the container for a few seconds and then take it back to the central position to stop dispensing.



It is recommended to rinse the internal circuits also when the coffee machine has not been used for a long period of time and every time it is turned on.

4.3 Grinding level regulation (Fig. B)



Do not use green, caramelised or candied coffee beans, as they may stick to the coffee machine and ruin it.



Grinding level should be regulated when the machine is in use or at the occasion of the first use, when the bean tank is completely empty; turning the coffee bean container (3) with the grinder at a standstill and with the beans inside could damage the grinding unit.

- To adjust the level of grinding, turn the coffee beans container (3) clockwise or anti-clockwise according to the fineness desired, positioning the scale (4) with the grinding level present on the container in correspondence with the indicator (5). Turning the container (3) clockwise, grinding will be finer, anti-clockwise makes grinding coarser.



- Position the portafilter (20) with relative filter introduced onto the relevant support (19) on the left and press the key relative to desired grinding and check it is correct.

4.4 Preparing espresso coffee (Fig.A, B, C, D)



For excellent coffee tasting, it is recommended to pre-heat the cup by rinsing them with hot water or dispensing hot water into the cup via the wand (22).



At every switch-on, it is advised to rinse the circuits of the dispensing unit (21) and of the portafilter (20) dispensing a double coffee without the presence of coffee in the filter.

- Check the level of water in the tank (7) and, if necessary, add water paying attention not to exceed the "Max" level.
- Check that there are coffee beans in the beans container (3).
- Select the filter (30a, 30b, 31a, 31b) suitable for the type of dispensing necessary and put it into the portafilter (20) . For more details regarding the different filters supplied, see the "Description of the parts/ accessories" paragraph.
- Position the portafilter (20) with relative filter introduced onto the relevant support (19).
- Press the key (11) to grind the dose for one coffee or (12) to grind the dose for two coffees.
- After grinding, position the portafilter (20) on a surface as shown in figure C.
- Distribute the ground coffee evenly and press it using the tamper supplied (23). For correct dosing of the coffee into the filter and correct tamping, the upper edge (23a) of the tamper must be aligned with the upper edge (20a) of the portafilter.

- Remove the excess ground coffee from the portafilter, attach it to the dispensing unit (21) and then turn it anti-clockwise until it is tight.
- Position the cup or cups under the portafilter nozzles (20).
- Select the desired beverage and press the relative key (13 or 14). When the quantity set is reached, dispensing will end automatically. The manometer (16) allows the user to check whether the coffee is dispensed excellently as indicated in Fig. D.

D1. Correct Extraction

The indicator is within the 'Espresso' segment: the coffee is extracted correctly. The flow of coffee is slow but continuous and extraction lasts 25-35 sec.

D2. Under-extraction

The indicator is below the 'Espresso' segment. The coffee is under-extracted. Possible causes:

Grinding is too coarse or the amount ground is insufficient or tamping was performed with incorrect pressure.

Solutions:

Adjust coffee grinding to a finer level or add other coffee or adjust the manual tamping phase of the coffee.

D3. Over-extraction

The indicator is above the 'Espresso' segment. The coffee is over-extracted.

Possible causes:

Grinding is too fine or the amount ground was excessive or tamping was not correct.

Solutions:

Adjust the coffee grinding to a coarser level or use less coffee or adjust the manual tamping phase of the coffee.



Use



To avoid spraying, do not remove the filter holder during dispensing: wait for a few seconds after dispensing has stopped.
BURNS HAZARD!

- After dispensing, remove and clean the filter-holder by turning it clockwise.



Caution! If you would like to remove the drip tray after dispensing, wait about 30 seconds before doing so.



After approx. 10 minutes of no use, the machine goes into Energy Saving function. The stand-by time can be modified as indicate din the "Auto power-off setting" paragraph.

4.5 Dispensing steam and preparing milk froth (Fig.A and E)

- Two steam intensities can be selected (38 and 39).
- Make sure that the drip tray (24) is mounted correctly.
- Put cold milk up to where the spout begins.
- Position the tip of the steam wand (22) in correspondence with the relative hole (41), and turn the lever to the "☼" icon for a few seconds to make any residual water escape and then take it back to the vertical position.
- Using the rubber protection (22b) move the steam wand (22) outwards, introduce it into the jug (28) and tilt the latter slightly as shown in figure E.
- Turn the lever (15) anti-clockwise to the desired steam intensity.
Intensity level "☼" is recommended to heat or froth milk for beverages that require little froth such as, for example, Caffè Latte.
Intensity level "☼☼" is recommended to

froth milk and create froth for beverages such as Cappuccino, Latte macchiato.

- Once the desired temperature of the milk has been reached, re-position the lever (15) in the vertical position to interrupt the supply of steam.
- Pour the steamed milk into the cups with the previously-prepared espresso.



The texture of milk can be affected by the type of milk used and the dexterity of the user. To obtain a good cappuccino, we recommend using semi-skimmed or full-fat milk at fridge temperature (about 5°C).



- To make several cappuccinos, first prepare all the coffees and then froth the milk for all of them together.
- After heating the milk, dispense steam for a few seconds,
- Clean the steam wand (22) after every time it is used, to prevent the deposit of milk residues or clogging. For complete cleaning of the steam wand, see the "Cleaning and Maintenance" paragraph.



Caution! If you would like to remove the drip tray after dispensing, wait about 30 seconds before doing so.



4.6 Dispensing hot water

- Position a recipient under the steam wand (22).
- Turn the lever (15) clockwise, in correspondence with the "☉" icon to dispense hot water.
- Stop dispensing by re-positioning the lever (15) vertically.

4.7 Customisation of the quantity

The amount of coffee ground and dispensed can be customised for every function.

Press the key 11, 12, 13 or 14 for 3 seconds on the basis of the function to be customised.

The selected key lights up flashing; if the 'sound' function is active, the machine emits a double sound to signal the start of modification of the pre-set program.

- When the desired quantity has been reached, press the key selected again. The key flashes 3 times and an acoustic signal will indicate the memorisation of the quantity.



To reset the manufacturer's original settings, add in hold keys (12) and (13) at the same time for at least 10 seconds. All of the keys flash at the same time and the machine emits a single sound indicating that factory settings have been reset.

5 Machine settings

The programming menu can be used to set:

- Auto power-off time (Stand-by)
- Water hardness
- Coffee temperature
- Pre-brewing profiles

To access the programming menu, press keys (11) and (14) at the same time for 5 seconds. All of the keys flash simultaneously.

- To make the settings relative to the auto power-off times, press the key (11).
- To set the level of water hardness, press the key (12).
- Press key (13) to set the extraction temperature.
- To set the desired pre-brewing times, press the key (14).

Auto power-off time

After approx. 10 minutes of no use, the machine goes into Eco mode.

Proceed as follows to change this setting:

- Access the programming menu as indicated previously.
- Press the key (11), it will flash 3 times to indicate selection.
- The current setting is shown with the keys switching on, as shown in the following table:

Key	Auto power-off time set
11	Eco Mode (10 minutes)
11.12	30 minutes
11,12,13	40 minutes
11,12,13.14	60 minutes



Use

- Press the key corresponding to the desired setting to modify the time, as indicated in the table.

Key	Auto power-off time to be set
11	Eco Mode (10 minutes)
12	30 minutes
13	40 minutes
14	60 minutes

- The key selected will flash 3 times and a sound will be emitted (if the acoustic signals are active) to indicate the setting has been saved.

Water hardness

The machine is factory set to "Hard Water Level". The machine can be set according to the actual hardness of the water used, thus making the requirement for descaling less frequent.

If you don't know the water hardness, use the test strip supplied (17) and follow the instructions below:

- Remove the reactive strip supplied (17) from its packaging.
- Fully submerge the strip in a glass of water for about one second.
- Remove the strip from the water and shake it slightly. Read the results after about one minute.
- If 5 blue stripes appear on the strip, select "light water" settings.
- If 1 or 2 pink stripes appear on the strip, select the "medium water" setting.
- If 3 or 4 pink stripes appear on the strip, select the "hard water" setting.
- If 5 pink stripes appear on the strip, select the "very hard water" setting.

Proceed as follows to change the setting:

- Access the programming menu as indicated previously.
- Press the key (12), it will flash 3 times to indicate selection.
- The current setting is shown with the keys switching on, as shown in the following table:

Key	Water hardness set
11	Soft water
11.12	Medium water
11,12,13	Hard water
11,12,13,14	Very hard water

- Press the key corresponding to the desired setting to modify the hardness, as indicated in the table.

Key	Water hardness to be set
11	Soft water
12	Medium water
13	Hard water
14	Very hard water

- The key selected will flash 3 times and a sound will be emitted (if the acoustic signals are active) to indicate the setting has been saved.

Temperature of the coffee

The machine is pre-set to extract coffee at an Optimal temperature, which defines the temperature in the cup.



Proceed as follows to change the setting:

- Access the programming menu as indicated previously.
- Press the key (13), it will flash 3 times to indicate selection.
- The current setting is shown with the keys switching on, as shown in the following table:

Key	Temperature set
11	Low
11.12	Medium
11,12,13	Excellent
11,12,13,14	High

- Press the key corresponding to the desired setting to modify the temperature, as indicated in the table.

Key	Temperature to set
11	Low
12	Medium
13	Excellent
14	High

- The key selected will flash 3 times and a sound will be emitted (if the acoustic signals are active) to indicate the setting has been saved.

Pre-brewing profiles

The machine is set with a Standard pre-brewing mode.

Proceed as follows to change this setting:

- Access the programming menu as indicated previously.
- Press the key (14), it will flash 3 times to indicate selection.

- The current setting is shown with the keys switching on, as shown in the following table:

Key	Set pre-brewing profile
11	Short pre-brewing
11.12	Standard pre-brewing
11,12,13	Long pre-brewing
11,12,13,14	Gradual pre-brewing

- Press the key corresponding to the desired setting to modify the pre-brewing profile, as indicated in the table.

Key	Pre-brewing profile to set
11	Short pre-brewing
12	Standard pre-brewing
13	Long pre-brewing
14	Gradual pre-brewing

- The key selected will flash 3 times and a sound will be emitted (if the acoustic signals are active) to indicate the setting has been saved.



When using double wall filters (31a-31b), we suggest setting the "Short pre-brewing" profile.

Acoustic signals

The machine is pre-set with acoustic signals off. They can be turned on by pressing buttons (11) and (13) at the same time for 5 seconds.

Reset factory settings

To reset the factory settings, press keys (12) and (13) simultaneously for 10 seconds.



Cleaning and maintenance

6 Cleaning and maintenance

6.1 Warnings



Electrocution hazard.

- Remove the plug from the power outlet before cleaning the coffee machine.
- Never immerse the coffee machine in water or other liquids.
- Allow the coffee machine to cool down before cleaning.



Risk of damage to the surfaces.

- Do not use steam jets to clean the coffee machine.
- Do not use cleaning products containing chlorine, ammonia or bleach on parts with metal surface finishes (e.g. anodised, nickel or chrome-plated).
- Do not use abrasive or corrosive detergents (e.g. powder products, stain removers and metallic scourers).
- Do not use rough or abrasive materials or sharp metal scrapers.



To make cleaning easier, it is possible to scan the QR code present on the base under the drip tray, which links to a dedicated web section on Installation and Cleaning (fig. J).

6.2 Cleaning the machine body

To keep the external surfaces in good condition, clean them regularly after all use and when they have cooled down. Clean with a soft, damp cloth.



Do not use cleaning products containing chlorine, ammonia, bleach or alcohol.



Do not use abrasive or corrosive detergents (e.g. powder products, stain removers and metal scourers).

6.3 General cleaning (Fig.A)

To ensure good machine operation, in addition to excellent quality beverages, a few simple daily cleaning operations are recommended, such as cleaning the filter-holder (20) and relative filter inside, the drip tray (24) and coffee grounds collection tray (25).

It is also recommended that some specific machine components

such as the water tank (7) and the coffee bean container (3) are cleaned regularly.



Only the cup grill (26) and the jug (28) are dishwasher safe.

Cleaning the portafilter (20) and filters (30a, 30b, 31a, 31b)

- Remove the filter from the portafilter (20) and rinse under running water.
- Dry the components thoroughly and re-mount.

Cleaning the drip tray (24) and the grounds collection tray (25)

The drip tray (24) is equipped with a red float (27) which projects from the cup holder grill when the maximum liquid level is exceeded.



- Remove the cup grill (26), the tray (24) and the coffee grounds collection tray (25).
- Empty and rinse under running water, use neutral washing up liquid if necessary.
- Dry components and reassemble in the machine.

Cleaning the coffee bean container (3) and of the grounds (18) (Fig.A e F)

- Switch the machine on.
- Make sure the coffee bean container (3) is empty and then press the key (12) to remove any coffee residues from the grinder.
- Switch the machine off and remove the plug from the outlet.
- Remove the coffee bean container (3) by turning it anti-clockwise until the " ∨ " " ^ " references are matched with the indicator (5) and then lift it.
- Remove any coffee beans present in the grinder using the cleaning brush (33) supplied.
- Lift the handle (42) of the upper grinder (18a) and turn it clockwise to remove it.
- Clean the upper grinder (18a) and the lower grinder (18b) using the brush supplied (33) if necessary.
- Re-mount the upper grinder (18a) by matching the two notches " ∨ " " ^ " and turn it anti-clockwise to fix it " ∨ " " ^ " .
- Clean the coffee beans container (3) using a damp cloth and re-mount it by matching the references " ∨ " " ^ " with the indicator (5) and then turn it clockwise to attach it.



Thanks to the Twist & Lock system, it is possible to remove the coffee beans container (3) even if there are coffee beans inside and just clean the grinders (18).

Cleaning the water tank (7)

- Remove the tank lid (6) and remove the tank from the machine using the relevant handle.
- Clean the tank under running water, dry it externally and re-mount it.

Cleaning the steam wand (22) (Fig.H)

Clean the steam wand (22) immediately after use.

- Position the tip of the steam wand on the cup grill in correspondence with the relative hole, turn the lever (15) to the " ☺ " / " ☹ " icon for a few seconds to make any milk remaining inside escape and then take it back to the vertical position.
- Dry the steam wand (22) using a damp cloth.



Let the steam wand cool down before cleaning.
BURNS HAZARD!

- Check that the steam exit hole is not blocked. In the case of any deposits, clean the steam exit hole using the relevant needle supplied (34a).

Cleaning the dispensing unit (20) (Fig.G)

- Insert the single wall filters for double coffee (31b) into the portafilter (20)
- Insert the cleaning disk (32) supplied and a detergent capsule inside the filter (31b).



Use detergent capsules for household coffee machines, which can be found on the market.

- Attach the filter-holder (20) into the dispensing unit (21) and empty the drip tray (24).
- Fill the tank (7) with fresh water up to max.
- Hold keys (11) and (14) down for 5 seconds.
- Press the button (14) for 5 seconds. When the button (14) flashes with an orange light,



Cleaning and maintenance

press it again to start the dispensing unit cleaning cycle.

- The machine will proceed with pulse dispensing to clean the dispensing unit (21). Overall, the operation takes approx. 10 minutes. The button (14) flashes indicating that the procedure is in progress.
- At the end of the procedure all the keys will light up with a fixed light and the machine will emit a double sound, if the acoustic signals are active.
- Remove the portafilter (20) and check that the detergent has dissolved completely. If this is not the case, repeat the operation.
- At the end, remove the portafilter (20) and the cleaning disk (32) inside.
- Before dispensing a coffee beverage, attach the portafilter (20) again with the filter (31b) to the dispensing unit (21) and press the button (14) to rinse the circuit.

6.4 Descaling (Fig.B-I)



Before performing the descaling cycle, remove any water softener filters present inside the tank (7).



Stay near the machine for the entire duration of the descaling cycle since you may be required to fill the tank, for example.

The entire descaling and rinsing cycle lasts approximately 40 minutes.

The coffee machine signals when it is necessary to carry out a descaling cycle on the basis of the water hardness set (For setting of the water hardness, see the "Setting water hardness" paragraph). If the button (14) lights up with a fixed orange light, it means that a descaling cycle is necessary, so as not to alter the taste of the coffee and damage the machine. However, coffee, steam/hot water can continue to be dispensed.

Proceed as follows to perform the descaling cycle:

- Remove the portafilter (20) from its seat
- Place a container with a capacity of at least 600 ml under the dispensing unit (21) and another with a capacity of at least 600 ml under the steam wand (22).
- Fill the tank (7) to level 1 L indicated on the back of the tank and add a dose of descaler indicated by the manufacturer for 1 litre of water.
- Press keys (11) and (14) simultaneously for 5 seconds to enter the programming menu.
- Turn the lever (15) anti-clockwise to the steam intensity position "☼".
- Buttons (11), (12) and (13) switch off, while the button (14) flashes with an orange light.
- Press (14) to start the descaling cycle.



During the descaling cycle, the machine will make a few pauses to allow the descaler to act effectively. Wait for the end of the cycle.

- The descaling cycle ends when the button (14) turns white.
- Remove the tank (7) and thoroughly rinse it under running water to remove any traces of descaler.
- Re-mount the tank and fill it up to "MAX" with clean water to perform the rinse cycle, then press the key (14) to start this cycle. The button (14) flashes.
- The rinse cycle ends when the key (14) lights up with a fixed white light.
- Re-position the lever (15) in the vertical position. The machine is ready for use again.



Personal injury hazard.

- The descaler contains acids that can irritate the skin and eyes.
- Follow the manufacturer's instructions and safety warnings on the packet scrupulously in the event of contact with skin or eyes.
- Use descaler products recommended by Smeg to prevent damage to the coffee machine.



What to do if...

Problem	Possible causes	Solution
The appliance does not work.	Unplugged.	Plug in.
	Possible fault.	Unplug the coffee machine and contact an authorised after-sales Centre.
No coffee is dispensed from the nozzles.	No water in the tank (7). The keys (13-14) flash.	Fill the tank (7).
	The filter holes (11-12-13-14) are blocked.	Clean the filter (11-12-13-14) with a brush or the pin supplied.
	The tank (7) is not inserted correctly or is empty.	Insert the tank (7) correctly and make sure it contains water.
	Lime scale build-up.	Perform a descaling cycle.
	The manometer indicates an over-pressure.	Make the coffee again introducing less powder or coarser powder.
	The ground coffee is too fine.	Adjust grinding level to a thicker level.
	Excessive tamping.	Tamp the coffee with less force.
	You are using too much coffee.	Reduce the amount of coffee.
Coffee starts dispensing during pre-brewing.	The dispensing unit (21) is clogged or dirty.	Run the dispensing unit cleaning cycle as indicated in paragraph 6.3 General cleaning under item "Dispensing unit cleaning".
	Not enough coffee or the coffee in the filter-holder (20) is too fine.	Adjust quantity and grinding level.
	The coffee has not been tamped sufficiently.	Tamp coffee more in the tamping phase.

What to do if...



NE

Problem	Possible causes	Solution
The coffee drips from the portafilter (20) and not from the nozzles.	The portafilter (20) is not attached correctly or is dirty.	Attach the portafilter (20) and rotate it fully home. Clean the portafilter (20).
	The dispensing unit gasket is worn.	Have it replaced at an authorised After-sales Centre.
	The nozzle holes are blocked.	Clean the nozzle holes.
The portafilter (20) will not attach to the coffee machine.	The filter has been overfilled.	Check the amount of coffee dosed.
The coffee machine does not work and all the LEDS flash.	Possible fault.	Unplug the coffee machine and contact an Authorised After-sales Centre.
The coffee is light in colour and comes out of the nozzle quickly.	The ground coffee has not been tamped sufficiently.	Tamp the coffee harder.
	There is insufficient ground coffee.	Increase the amount.
	The ground coffee is too coarse.	Set grind to a finer level.
The coffee is dark in colour and comes out of the nozzle slowly.	The ground coffee has been tamped too hard.	Tamp the coffee with less force.
	There is too much ground coffee.	Reduce the amount used.
	The dispensing unit (20) or the filter (30a-30b-31a-31b) are clogged .	Clean the dispensing unit (20) and the filter (30a-30b-31a-31b).
	The ground coffee is too fine.	Set grind to a coarser level.
	Lime scale build-up.	Perform a descaling cycle.
The keys (11) and (12) flash for a few seconds.	No coffee beans container (3).	Mount the container correctly (3).
	Coffee grinder overheated.	Wait until the machine cools.



What to do if...

Problem	Possible causes	Solution
Keys (13) and (14) flash simultaneously.	No water in the tank or no tank inserted (7).	Make sure the tank (7) is assembled correctly and verify whether it contains water.
	The steam lever (15) is set to hot water or steam.	Position the lever (15) in the vertical position.
The coffee is not hot.	Machine not used for a long period of time.	Increase the temperature of the coffee from the programming menu following that indicated in the "Setting the coffee temperature" paragraph. Dispense hot water into the same cup in which the coffee will be prepared in order to heat the cup.
	Low set temperature.	Open the programming menu and change the extraction temperature as indicated in paragraph 5. Machine settings under item "Coffee temperature".
	The cups have not been pre-heated.	Heat cups by rinsing them with hot water (Note: the hot water function can be used).
Insufficient steam.	The steam wand is dirty.	Thoroughly clean the steam wand removing the steel nozzle and following the instructions in the manual. Note: the quality of the froth depends on the type of milk used, its temperature and the technique used/manual dexterity.

What to do if...



ZE

Problem	Possible causes	Solution
The machine does not dispense steam.	Keys (13) and (14) flash in sequence. The machine did not reach the steam dispensing temperature.	Wait for the temperature to be reached.
	Lime scale build-up.	Perform a descaling cycle.
	No water in the tank (7).	Fill the tank (7).
	The lever (15) is not correctly positioned on the steam icons "☺" / "☹".	Turn the lever (15) to the desired steam intensity icon.
The machine loses water from the base.	Possible fault.	Contact an authorised after-sales centre.
	Drip tray inserted incorrectly.	Check and introduce it well.
	Drip tray full.	Empty the drip tray.
The coffee grinder does not work.	Water tank not introduced correctly.	Introduce the tank into its seat correctly.
	No coffee beans container (3).	Insert the coffee beans container (3).
	No coffee beans.	Pour beans into the container (3).
The appliance works but does not dispense ground coffee.	Grinder (18) blocked.	Remove the grinder (18) with the machine off and check for elements that block rotation.
	Duct or grinders (18) clogged.	Clean the duct or grinders (18) with the machine off using the specifically supplied brush (33).
	Grounds too fine.	Adjust the grinding level by turning the container (3) counter-clockwise.



What to do if...

Problem	Possible causes	Solution
Incorrect or difficult grinding level settings.	The top of the grinder (18) is missing.	Place and secure the grinder (18) top.
	Grinders (18) worn.	Replace the grinders (18) taking the appliance to an authorised after-sales centre.
Ground flow is irregular during grinding.	The grinder duct is dirty.	Clean the dispensing zone from underneath with the supplied brush (33).
	Possible anti-static system fault.	Contact an authorised after-sales centre.
The coffee bean container cannot be re-positioned.	Presence of coffee beans on the grinder ring.	Clean the coffee bean container using the relevant cleaning brush supplied.
	Internal grinder incorrectly installed.	Correctly install the grinder.
The coffee only escapes from one of the two nozzles.	The coffee is not pressed well.	Check horizontal pressing is performed.
	The filter-holder (20) is dirty.	Clean the filter-holder (20) and its filters.
The nozzles are clogged.	The nozzles were not cleaned after dispensing.	Clean the nozzles well.
A descaling cycle was run by the machine does not work.	The cycle was not completed.	Make sure the descaling cycle completes and then rinse as indicated in paragraph 6.4 Descaling.
	Water was not added to level 1L indicated on the back of the tank during the descaling cycle.	Add water to the tank (7) to complete the cycle.



Contact local technical support if the problem is not solved or in case of other types of faults.