



Dishwasher

User's Manual



DIT39434C2
DDT39434XC2
DDT39434XIH2

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RECYCLED &
RECYCLABLE PAPER

Congratulations on the purchase of your new Beko Dishwasher! This dishwasher has been manufactured in modern facilities with the utmost care and meticulous quality controls. We are so confident in the quality of this product that we back it with a two year parts and labor warranty! Please read this entire user manual before using your product, to ensure you understand all of its features and benefits and know how to operate it properly. This manual should be kept in an easily accessible location and passed on to any future owners.

This guide will help you use the product quickly and safely.

- Always observe the applicable safety instructions.
- Please read any other documents provided with the product.

Model

.....

Serial No

.....

Date of Purchase

.....

Original Purchase

.....

Dealer

.....

City

.....

State

.....

Zip Code

.....

Country

.....

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TECHNICAL FEATURES

Load capacity	16 place settings
Permissible water pressure	4.35 - 145 psi (0.3 - 10 bars)
Electrical connection	120 V (volts), 12 A (amps), 60Hz (hertz)
Total power	1400 W (watts)
Heater power	1100 W (watts)

i NOTICE: Because we continually strive to improve our products, we may change our specifications and design without prior notice.

This device corresponds to the following directives:

UL 749 Household Dishwasher directive

(Depends on the Model)

The defined cybersecurity-related software update support period of the product is the warranty period of the product. After this period, cybersecurity-related software updates are not guaranteed.

INTRODUCTION

Please read this user manual and particularly the safety instructions completely and carefully. They will save you time and effort and help to ensure optimum dishwasher performance. Be sure to observe all listed warnings and cautions. Look particularly for the icons with exclamation marks inside. The information icon will also provide important references.

 **WARNING:** Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

 **CAUTION:** Indicates a potentially hazardous situation which, if not avoided, may result in injury. It may also be used to alert against unsafe practices.

 **NOTICE:** Indicates a potentially hazardous situation which, if not avoided, may result in damage to the dishwasher, the table-ware, the equipment or the environment.

1. IMPORTANT SAFETY INSTRUCTIONS

 **WARNING:** When using the dishwasher, follow basic precautions, including the following: Read all instructions before using the dishwasher! Save these operating instructions and pass them on to any future user.

 "This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation." "No changes shall be made to the equipment

without the manufacturer's permission as this may void the user's authority to operate the equipment"

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment in accordance with FCC rule part 2.1093 and KDB 447498.
- Use the dishwasher only for its intended purpose as described in this user manual. This appliance is intended for normal household use only.
- **The manufacturer disclaims responsibility for damage or injury caused by improper use of this appliance.**

- The information in this user manual must be followed to minimize the risk of fire or explosion and to prevent property damage, personal injury or loss of life.
 - Do not operate your dishwasher unless all the enclosure panels are properly in place.
 - Do not tamper with the controls.
 - Do not abuse, sit on, stand in or on the door or dish rack of the dishwasher.
 - The cup racks are designed to support cups, glasses and kitchen utensils. When the cup racks are in the dishwasher do not lean on or use the cup racks to support your body weight.
 - To reduce the risk of injury, do not allow children to play in, on or near the dishwasher.
 - Use only detergents or rinse aids recommended for use in a household dishwasher and keep them in a dry place out of the reach of children. Check that the detergent dispenser is empty after the completion of each wash program.
 - Dishwasher detergents contain chemicals that can cause sickness and may be if they are inhaled or swallowed. Also, be careful when opening the door due to hot steam that is produced during operation. Consult a doctor immediately if detergent has been swallowed or inhaled.
 - If the hot water has not been used in several weeks, we recommend running the hot water taps to remove any built up hydrogen gases.
 - Do not store or use flammable liquids or vapors in the area of the dishwasher.
 - When loading items to be washed, position sharp items so that they are not likely to damage the door seal and load sharp knives with the handles up to reduce the risk of cut-type injuries.
 - Do not wash plastic items unless they are marked "dishwasher safe" or the equivalent. For plastic items not so marked, check the manufacturer's recommendations.
 - If a malfunction occurs, switch off the appliance and turn off the water supply to the dishwasher.
 - Please do not attempt to carry the dishwasher by yourself in order to avoid potential injuries. Two or more people are needed to move a dishwasher.
 - Before cleaning or carrying out maintenance, switch off the appliance, disconnect the power plug and turn off the water supply.
 - Repairs and technical modifications must be carried out exclusively by a Authorized technician.
 - If the dishwasher is not in use for an extended period of time (i.e. vacation home), we recommend remove all items from the dishwasher, leave the door cracked open to allow air to circulate and turn off both the power and water supply to the dishwasher.
 - This appliance comes with a three prong NEMA 5-15P 15A power cord. It must be connected to a Grounded and Polarized wall receptacle that has been installed and tested by an licensed electrician and that it has been installed based on all Local, State and Federal Electrical codes.
-  **WARNING:** Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service representative if you are in doubt whether the appliance is properly grounded. Do not modify the plug provided with the appliance, if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

- This appliance produces ozone within the washing compartment during normal operation. Long-term exposure to ozone or exposure at elevated levels may result in respiratory problems, especially for the infirmed, elderly and children.
- Children should not operate this machine without adult supervision.
- Be Careful to not leave the door fully open when not being loaded or unloaded to prevent someone from tripping on the unit.

⚠ WARNING: If your dishwasher is equipped with internal illumination, lamp should only be replaced by the Authorized Service Agent in case of failures that may occur on the lamp.

⚠ WARNING: This product can expose you to chemicals including Nickel (Metallic) which is known to the State of California to cause cancer.

For more information go to www.P65Warnings.ca.gov

Note: Nickel is a component in all stainless steel and some other metal components.

SAVE THESE INSTRUCTIONS

- Service should be performed by a qualified installer. Work by unqualified persons could be dangerous and may void the warranty.
- Do not operate the appliance if damaged, malfunctioning, partially disassembled or if it has missing or broken parts.
- Before installation or service, disconnect the power supply to the work area by unplugging the unit, "tripping" the circuit breaker or removing the fuse.

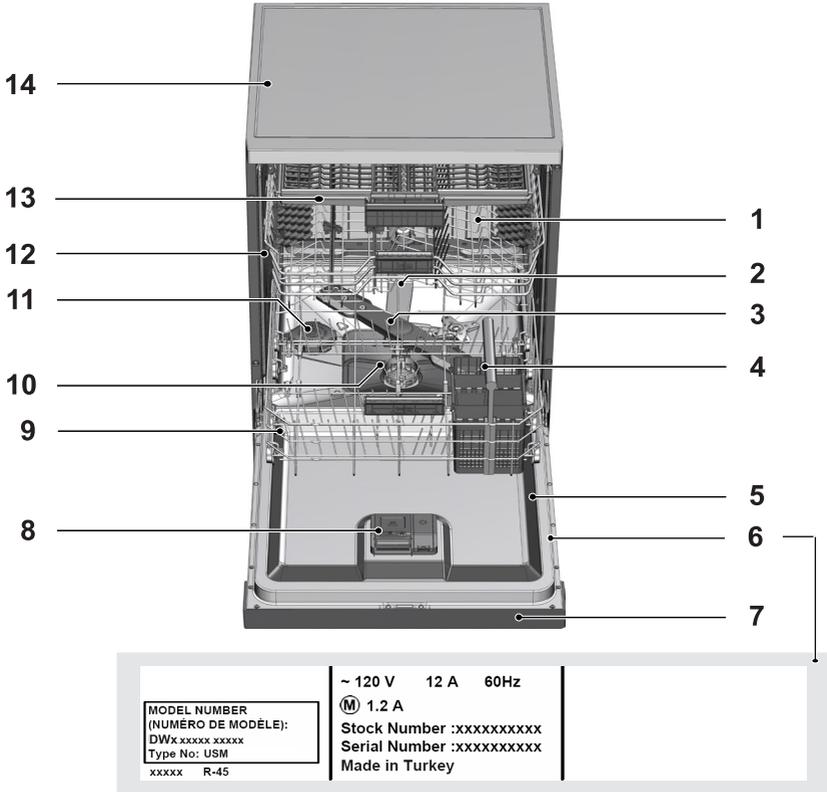
- For safety reasons, dishwasher must be secured to adjacent cabinetry using the brackets provided. Failure to do this may cause damage to property or bodily injury.
- Do not use any extension cord or portable outlet device to connect the dishwasher to a power supply.

2. RECYCLING

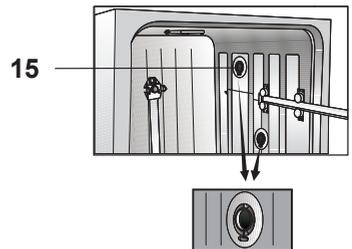
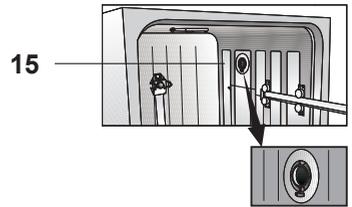
- Remove the door to the washing compartment when removing an old dishwasher from service or discarding it. Ensure that the appliance presents no danger to children while being stored for disposal.
- Remove the door lock or door of the washing compartment before disposing dishwasher so that children or small animals can not trapped inside.
- Old appliances may contain materials that can be recycled. Please contact your local recycling authority about the possibility of recycling these materials.
- Please check the water supply line periodically. It is susceptible to breakage. It becomes less flexible as time goes by. Replace it immediately when it is torn, cut, swollen or there is water leakage.
- Please keep the dishwasher package out of the reach of children after unpacking it.

⚠ WARNING: Danger of suffocation! Ensure that any plastic wrappings, bags, small pieces etc. are disposed of safely and kept out of the reach of children.

3. GETTING TO KNOW YOUR DISHWASHER



- 1. Upper basket
- 2. Upper impeller
- 3. Lower impeller
- 4. Cutlery basket
- 5. Door
- 6. Model and Serial Tag
- 7. Control panel
- 8. Detergent and rinse aid dispenser
- 9. Lower basket
- 10. Filters
- 11. Salt container (Select Models)
- 12. Upper basket rail
- 13. Upper cutlery basket (Select Models)
- 14. Tabletop (Select Models)
- 15. Turbo fan heat drying system (Select Models)



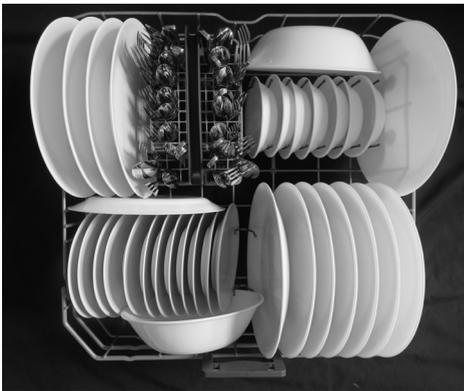
4. LOADING THE DISHWASHER

1. Pull the handle to open the door. If the door is opened during operation, the dishwasher will stop running. Once the door is closed the program will continue.
2. Remove coarse food leftovers from tableware.
3. Now you can load the dishwasher.

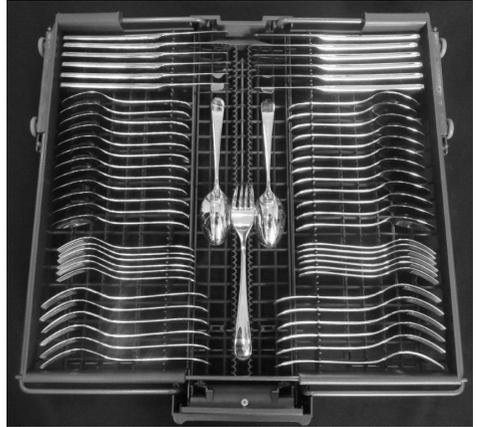
12 place setting loading pattern for daily, regular or typical use
Upper rack



Lower rack

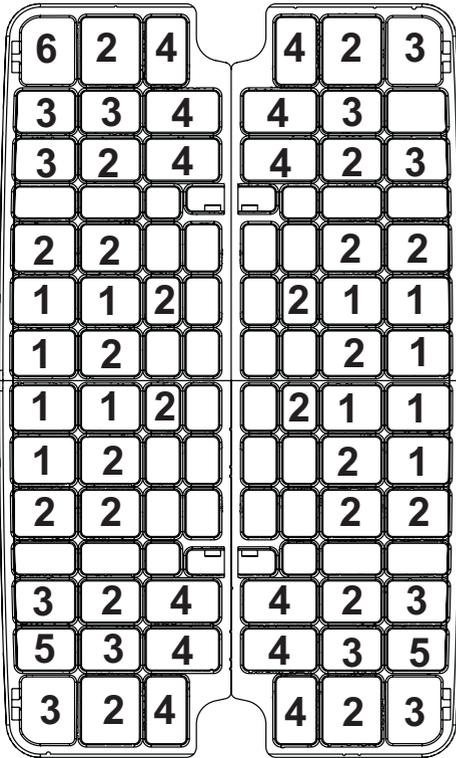


Upper cutlery basket (Select Models)

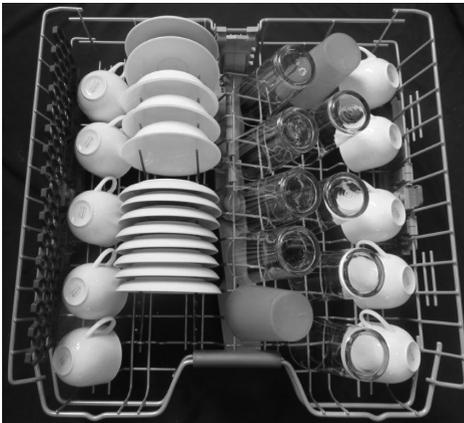


Cutlery basket





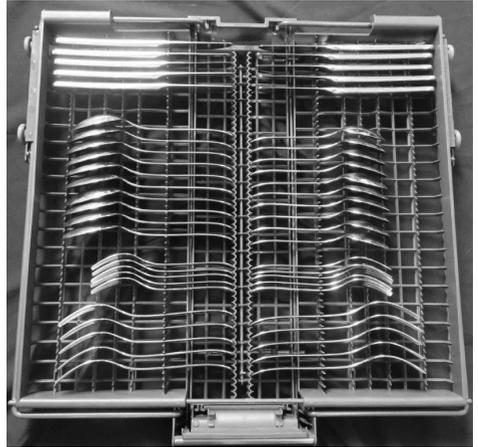
**Additional loading pattern for 10 place setting
Upper rack**



Lower rack



Upper cutlery basket (Select Models)



Upper rack without upper cutlery basket (Select Models)



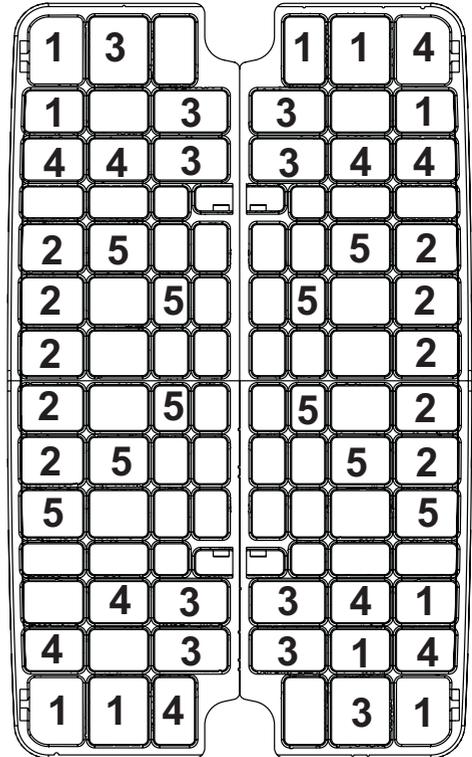
Lower rack without upper cutlery basket (Select Models)



Cutlery basket

1 2 3 4 5 6

- 1: Salad Fork
- 2: Teaspoon
- 3: Dinner fork
- 4: Knife
- 5: Serving spoon
- 6: Serving fork



⚠ CAUTION: Large knives and other utensils with sharp tips and edges must be placed horizontally into the upper rack due to risk of injury. Other smaller knives and sharp utensils should be placed with sharp side down in the cutlery basket.

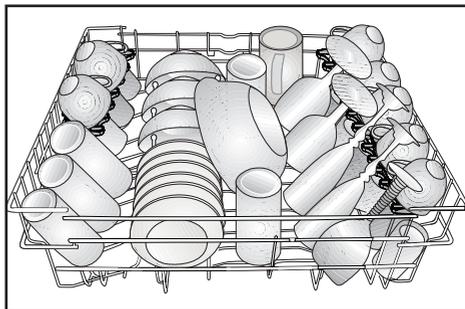
⚠ CAUTION: Use extreme caution when removing knives and other sharp utensils from the dishwasher. These items may have shifted position during the wash program, and may be wet or slippery.

⚠ CAUTION: Hot steam can escape!
Danger of serious burns or other injury.

- Place all containers such as cups, glasses and pots into the dishwasher with the opening facing downwards (so that no water can collect).
- Small and light items can go into the upper rack.
- Long and narrow items are placed in the middle of the racks.
- Place all large and very dirty items in the lower rack.
- Load dishes accordingly and be careful when loading glasses so they do not hit each other during the wash cycle. Also, make sure that both wash arms are not in contact with any dishware.
- Do not overload your dishwasher and pay attention to manufacturer instructions regarding dishes which are appropriate for use in for a dishwasher. Only with suitable dishes (mentioned in section 5) will you obtain optimal washing results with a sensible use of energy.

4.1 UPPER RACK

Load the upper rack with dessert plates, cups, glasses etc.

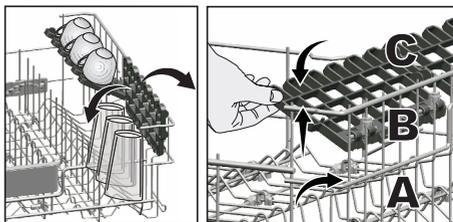


ADJUSTABLE SHELVES

(Select Models)

Depending on the size of the glasses and cups, the shelf height setting may be adjusted.

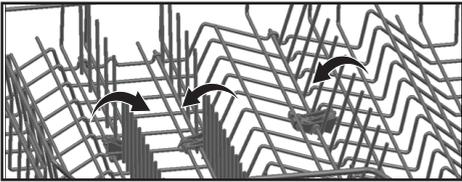
1. Fold the shelf upwards **A**.
2. Positioning at the desired height **B**.
3. Fold the shelf again downwards **C**.



COLLAPSIBLE UPPER BASKET WIRES

(Select Models)

You can use collapsible wires when you need a larger space for your dishes in the upper basket of your machine. To bring the collapsible wires into horizontal position, grab the wire from the middle position and push them in the direction of arrow in the figure. Place your larger dishes into the area created. To bring the wires back to vertical position, just lift them up.

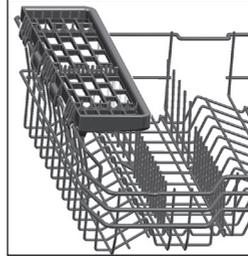


i Bringing the wires to the horizontal position by holding them from the tips may cause them to bend. Therefore, hold the wires from their stems while bringing them to the horizontal or vertical positions.

UPPER BASKET MULTIPURPOSE SERVICE RACK

(Select Models)

This accessory located at the upper basket of your machine allows you to easily wash pieces such as extra long ladles and bread knives.



You can lift up the upper basket multipurpose service rack to remove it if you do not want to use it.



If you want to use the upper basket multipurpose service rack again, you can easily attach it to the side section of your upper basket.



ADJUSTING THE HEIGHT OF THE UPPER BASKET

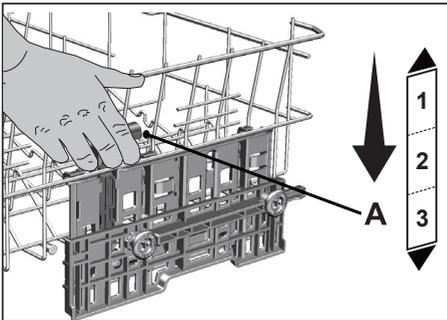
(Select Models)

Upper basket height adjustment mechanism is designed so that you can create wide spaces on the upper or lower compartment of the machine by adjusting the basket upwards or downwards either while it is empty or full.

Thanks to this mechanism, you may use your basket in three different positions, namely lower, center or upper positions. To lower the basket, perform the following while the basket is at uppermost position;

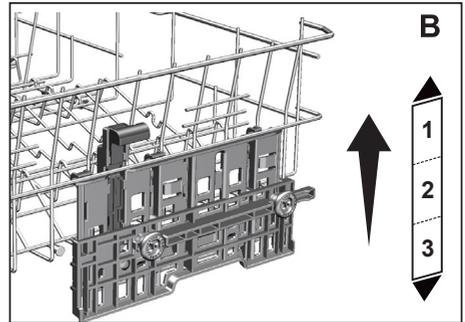
1. Hold the wires of the upper basket and raise the handle of the mechanism upwards as shown in the figure (A).
2. Lower the basket to the next lower position.
3. Release the basket when it catches on to the next lower position.

Repeat the same operation if the height is not adequate.



1. To raise the basket, hold the wires of the basket and pull the basket upwards with both hands while the basket is at the lowermost position (B)
2. Release the basket when it catches on to the next upper position with a "Click" that may be heard from the right and left mechanisms.

Repeat the same operation if the height is not adequate.



- i** The movement mechanism may not work properly when the upper basket is overloaded or when the load is unbalanced. And it may fall to the next lower position in heavier conditions.
- i** Ensure that the adjustment mechanisms on the right and left of the upper basket are aligned.

ADJUSTING THE HEIGHT OF THE UPPER BASKET

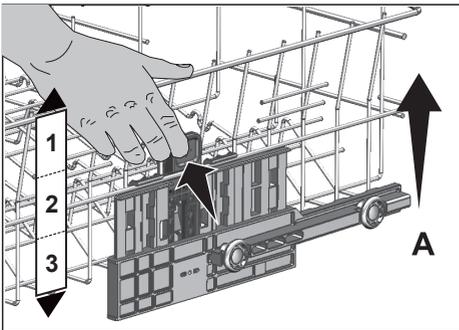
(Select Models)

The upper basket height adjustment mechanism has been designed for you to create large spaces in the lower or upper sections of your machine depending on your needs by adjusting the height in the upper or lower direction while your basket is empty or loaded.

Thanks to this mechanism, you can use your basket in three different positions, namely lower, middle and upper positions (1, 2, 3).

1. To raise your basket, hold the upper basket wires with both hands while the basket is in the lowermost position and pull them up (A).
2. You will hear a "Click" from the right and left mechanisms, indicating that the basket has reached the next level. Release the basket.

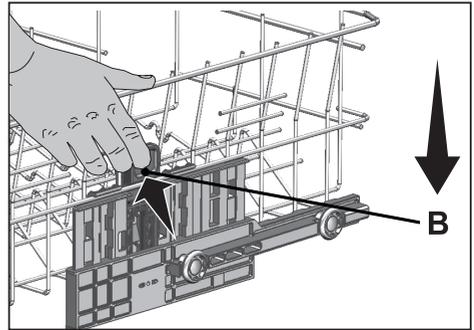
Repeat the process if the height is not sufficient.



To lower the basket, while it is in the uppermost position;

1. Hold the upper basket wires with both hands, slightly lift up the basket and simultaneously push and release the latches shown in the figure (B).
2. Lower the basket from its current position to the lower one.
3. Release the basket after it has reached one level down.

Repeat the process if the height is not sufficient.



- i** The movement mechanism may not function properly if the upper basket is overloaded or if the weight distribution is not balanced. In heavier conditions, there is the risk of falling one level down.
- i** Make sure that the adjustment mechanism has the same positions on the right and left sides of the upper basket.

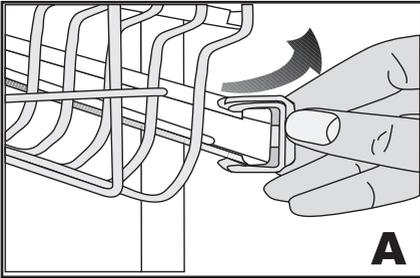
HEIGHT SETTING

(Select Models)

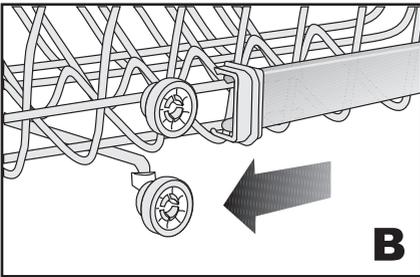
In certain models, the height setting of the upper rack may be changed using the wheels which are present at two height levels.

⚠ CAUTION: Make sure that the rack is empty. Changing the height setting while the rack contains tableware could cause the contents to dislodge, causing personal injury or damage to the tableware.

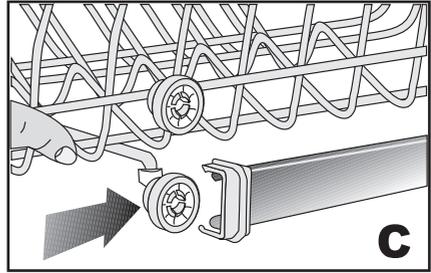
1. Release the latches on both the right and left tracks of the upper rack by turning them to the outside **A**.



2. Pull out the rack completely **B**.



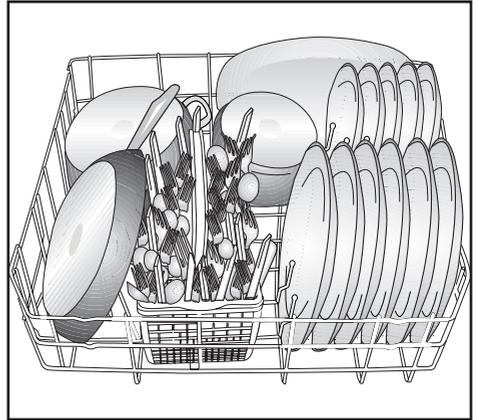
3. Place the rack into the tracks again at the desired height **C**.



4. Push the latches back into the correct position.

4.2 LOWER RACK

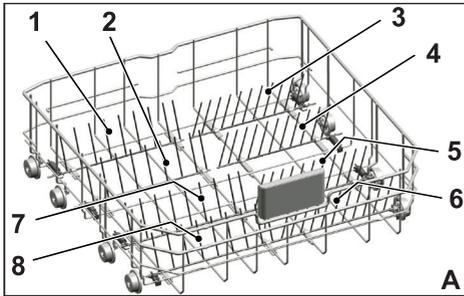
Use the lower rack for plates, bowls, pots etc.



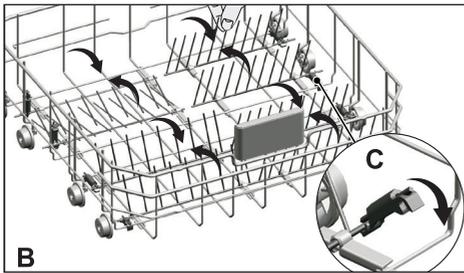
COLLAPSIBLE LOWER BASKET TINES

(Select Models)

There are foldable tines (A) located at the lower basket of the machine are designed for an easier placement of large pieces such as pans, bowls, etc. You can create larger spaces by folding each tines individually or all of them at once.



To bring the collapsible tines into horizontal position, grab the tines from mid position and push them in the directions of arrows (B). To bring the tines back to vertical position, just lift them up. Collapsible tines will click into the latch again (C).

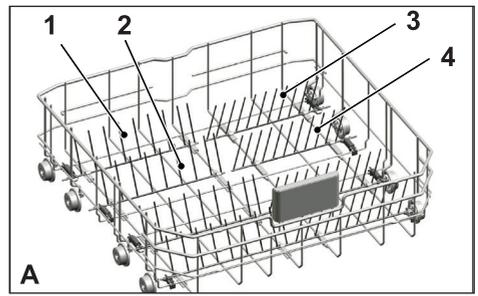


i Bringing the tines to the horizontal position by holding them from the tips may cause them to bend. Therefore, it will be appropriate to bring the tines in the middle to horizontal or vertical position by holding them from their stems and pushing in the direction of arrow.

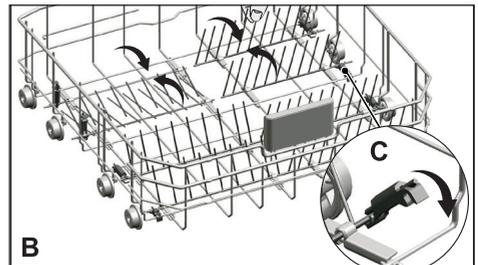
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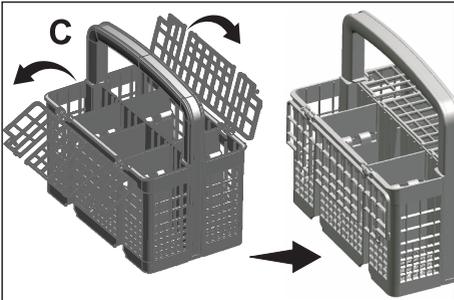
i Bringing the tines to the horizontal position by holding them from the tips may cause them to bend. Therefore, it will be appropriate to bring the tines in the middle to horizontal or vertical position by holding them from their stems and pushing in the direction of arrow.

SILVERWARE BASKET

(Select Models)

Silverware basket is designed to wash your dishes such as knife, fork, spoon, etc. in a cleaner manner.

Since the cutlery basket can be moved (A, B), you can create a wider space while placing your dishes to the lower basket and free up space for your dishes in different sizes.



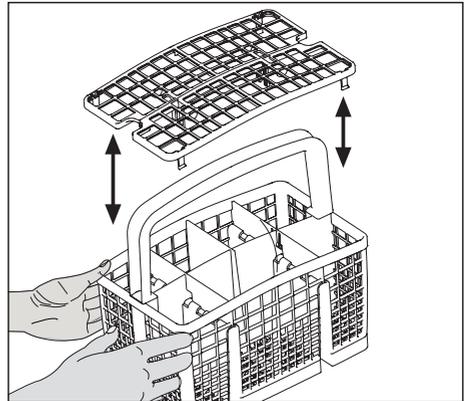
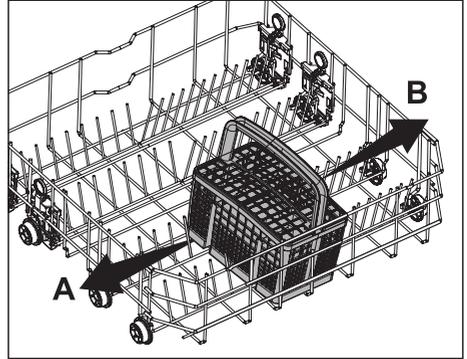
i NOTICE: When finished, test to ensure that the spray arm can still move freely.

SILVERWARE BASKET

(Select Models)

Silverware basket is designed to wash your dishes such as knife, fork, spoon, etc. in an efficient manner.

Since the silverware basket can be moved (A, B), you can create more space while placing your dishes in the lower basket and free up space for your dishes of different sizes.

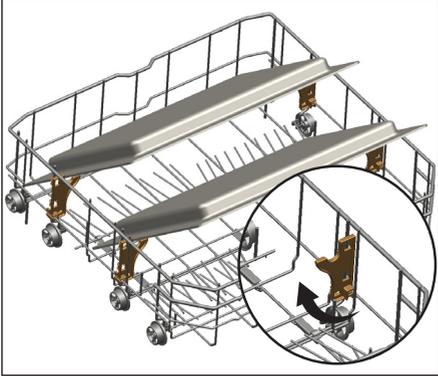


TRAY WASH SUPPORTS

(Select Models)

Use the supports to wash trays in the bottom basket.

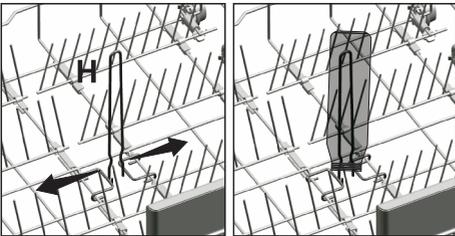
See the Auxiliary functions section for appropriate program and function selection.



LOWER BASKET BOTTLE WIRE

(Select Models)

The bottle wire is designed for easier washing of long pieces with wide mouths. You may take out the bottle wire from the basket when not in use by pulling it out from both sides (H).



SOFTTOUCH ACCESSORY

(Select Models)

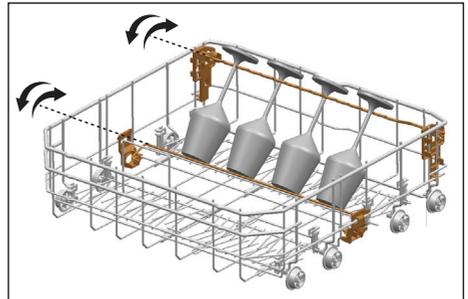
The SoftTouch Accessory found in the lower basket of your machine enables a safe washing for your fragile glasses.



LOWER BASKET GLASS HOLDER

(Select Models)

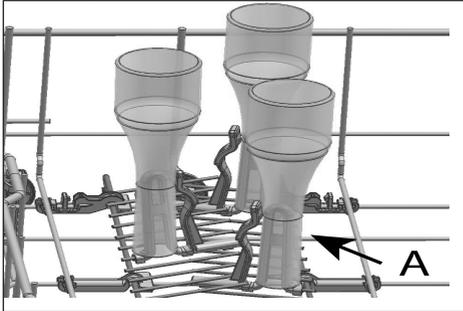
Lower Basket Glass Holder found in the lower basket of your machine enables a safe washing for your oversized and tall glasses.



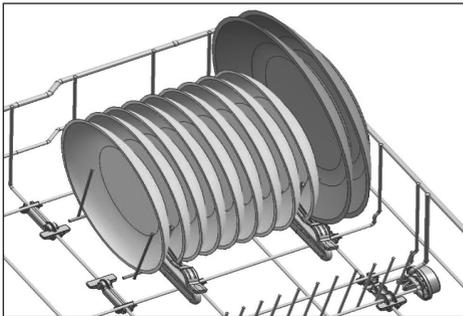
BOTTLE AND DISH HOLDER ON THE LOWER BASKET

(Select Models)

Bottle and dish holder (A) on the lower basket is designed to facilitate washing dirty kitchenware with narrow openings and with greater height. After bringing the foldable wires to horizontal position, you may place your bottles on the bottle holders. Secure your bottles by clamping them with the bottle holder clip as shown in the figure below.



And when you bring the foldable wire to vertical position, you may place your dishes without removing the holders.

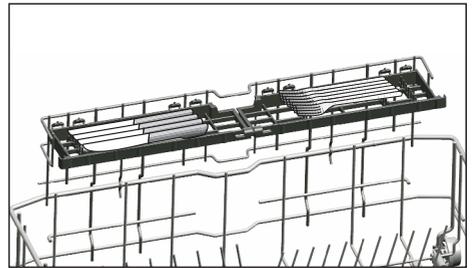
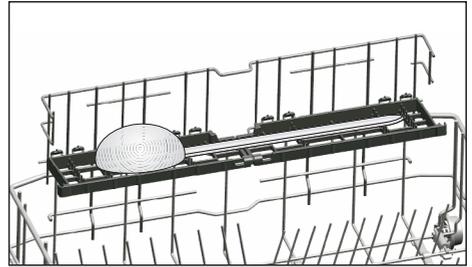
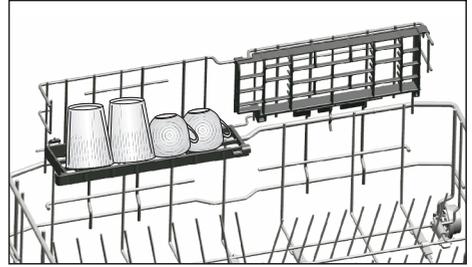


- i** Bringing the wires to horizontal position by holding them from their ends may cause them to be bent. Thus, it is advisable to bring the wires to horizontal or vertical position by holding them from their bottom.

LOWER BASKET MULTIPURPOSE / HEIGHT ADJUSTABLE SERVICE RACK

(Select Models)

This accessory located at the lower basket of your machine allows you to easily wash pieces such as extra glasses, long ladles and bread knives.

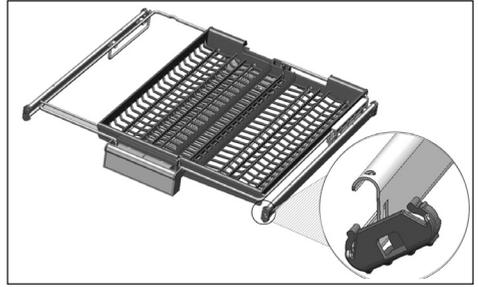
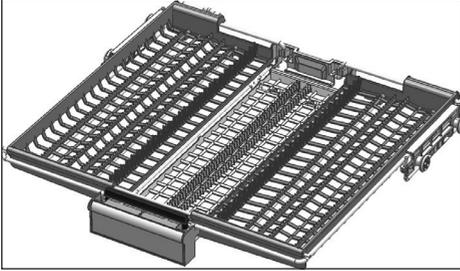


- i** You may use the racks as required by moving them to lower or upper position, or close them to create a wider space in your lower basket.
- !** Make sure that the impeller does not touch the dishes you placed on the racks.

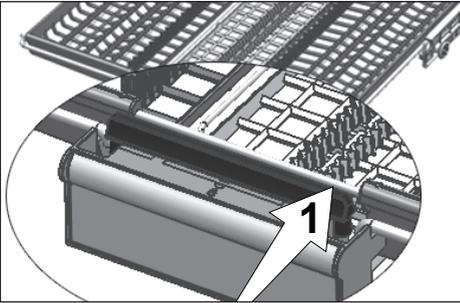
CEILING CUTLERY BASKET

(Select Models)

Ceiling cutlery basket is designed to wash your cutlery items such as forks, spoons and etc. by placing them between the bars on the basket.



When the central tray is in the lower position, you can load long/high items such as coffee cups, ladles, etc. on the tray. When the side trays lean on two side walls, the handle can be pulled to allow the central tray to rise and the system to be locked.



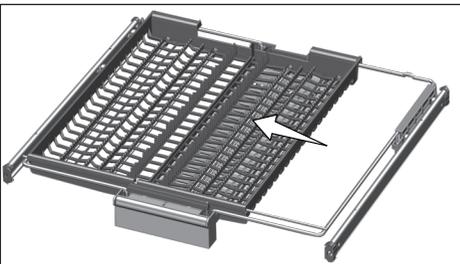
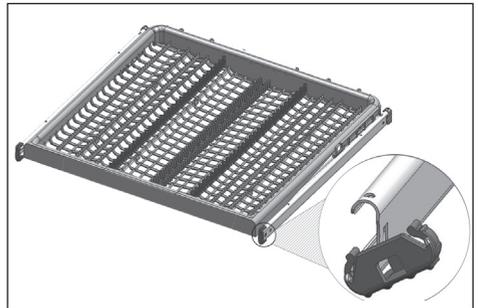
In models with partial movement feature, pushing the bar (1) on the handle enables the central tray of the basket to get to the lower position and the system gets unlocked. Thus right and left side trays can be used as moving parts.

The free space enabled by the side trays allows long parts to be loaded in the upper basket.

CEILING CUTLERY BASKET

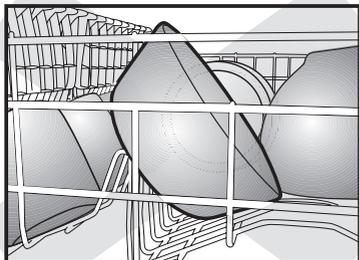
(Select Models)

Ceiling cutlery basket is designed to wash your cutlery items such as forks, spoons and etc. by placing them between the bars on the basket.

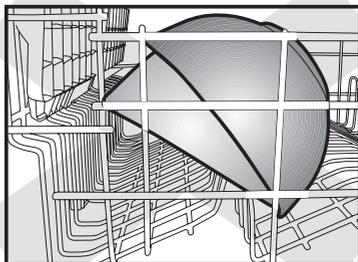


4.3 PROPER AND IMPROPER LOADING OF DISHWARE

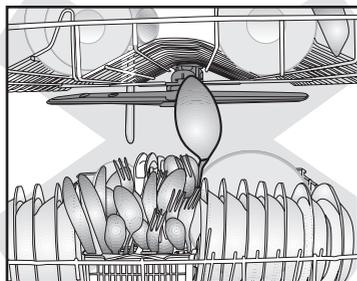
- Place all containers such as cups, glasses and pots into the dishwasher with the opening facing downwards (so that no water can collect).
- The movement of the spray arms must not be hindered.
- Do not overload your dishwasher.
- Only with suitable dishes (mentioned in section 5) will you obtain optimal washing results with a sensible use of energy.



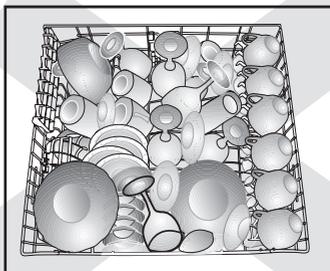
incorrect



incorrect



incorrect



incorrect

5. WHAT SHOULD NOT BE WASHED IN YOUR DISHWASHER

- Rust-sensitive steel parts like iron and cast iron that can rust and stain other utensils and damage the interior stainless steel liner of the dishwasher and void the warranty. Do not wash copper, brass, pewter, bronze or tin.
- Cutlery with wooden or horn handles and cutlery with mother-of-pearl or porcelain handles will deteriorate over time if put in the dishwasher.
- Plastics may lose their shape or color with hot water, please follow the instructions of plastic manufacturers. Be sure that plastic items are marked "dishwasher safe".
- Glued dishes or cutlery are not suitable for machine washing since certain adhesives may get soft or dissolve with hot water.
- Aluminum may fade over time. Minerals in water and detergent may cause the aluminum to darken or spot.
- Sterling silver articles should not be washed in the dishwasher because they tend to discolor and become dull by dishwasher detergent.
- Silverware and stainless steel items should not be in contact with each other. Mixing these items can cause staining. Remove and hand dry these items immediately when the program ends.
- Decorated glasses, porcelain, fine china and china with gold rims are sensitive to machine washing. They may lose their patterns and colors over time.
- Crystal and very fine glassware may become opaque (etch) losing their shine over time. You may prefer to wash them by hand.

- Do not wash sponges or dish cloths in dishwasher.
- Do not wash art and craft articles in dishwasher.
- Disposable plastics and disposable aluminum cannot withstand high temperatures; do not wash them in the dishwasher.

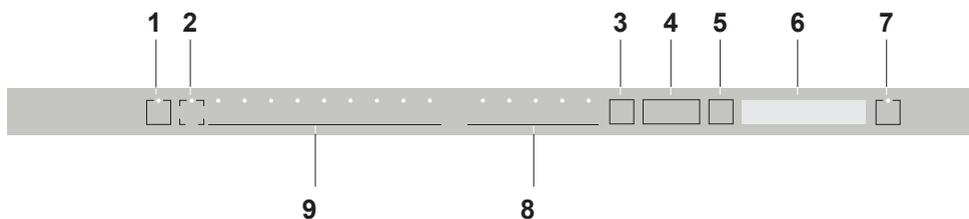
⚠ CAUTION: If in doubt, wash by hand or follow the instructions from the manufacturer of utensils, dishes, glasses or pots and pans. Do not wash items soiled with cigarette ash, candle wax, varnish, paints or chemicals since they can damage your dishwasher.

i NOTICE: We recommend when buying new dishware, try to choose ones that are suitable for machine washing (marked as dishwasher safe).

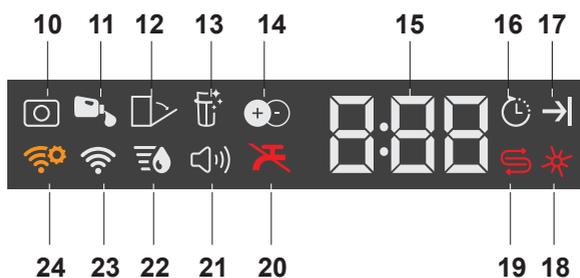
CARING FOR YOUR TABLE-WARE

The combination of high temperatures and dishwasher detergent may cause damage to some items if they are washed in the dishwasher. Remember, if there is any doubt about any aspect concerning items to be washed in the dishwasher, follow the instructions from the manufacturer of the items, or wash the items by hand.

6. OPERATING THE PRODUCT



- | | |
|---|--|
| <ol style="list-style-type: none"> 1. On / Off Key 2. RemoteStart Key 3. Menu Key 4. Time Delay Selection / Menu Direction Selection Keys 5. Selection / Confirmation Key 6. Display 7. Start / Pause / Cancel Key | <ol style="list-style-type: none"> 8. Function Selection Keys <ul style="list-style-type: none"> F1 Deep Wash function F2 Fast+ function F3 SteamGloss function F4 Sanitize Function F5 Half Load function 9. Programme Selection Keys |
|---|--|



10. Tablet Detergent Indicator (depends on the model)
11. Liquid Detergent Dosing Indicator (depends on the model)
12. SelfDry Indicator (depends on the model)
13. Filter Cleaning Function Indicator (depends on the model)
14. IonGuard Function Indicator (depends on the model)
15. Delay Time / Programme Time Indicator
16. Delayed Start Indicator
17. End of Programme Indicator
18. Rinse Aid Indicator
19. Salt Indicator (Select Models)
20. Water Cut-off Indicator
21. Sound Settings Menu Indicator
22. Water Hardness Settings Menu Indicator
23. HomeWhiz Indicator
24. HomeWhiz Setting Indicator

On/Off Key

When you press the On/Off key, the indicator lights illuminate on the display for ON position. The lights turn off in OFF position.

PROGRAMME SELECTION / PROGRAMME CANCEL KEY

Select the desired programme using the "programme selection keys" and press the button.

To cancel the running programme, open the door of the machine and press and hold the Programme Start/Pause/Cancel key for 3 seconds.

After the 3 - 2 - 1 countdown, 0:01 is displayed, close the door of the product and wait for the draining process complete. Draining is completed in 2 minutes and the machine gives an audible warning when it is completed.

FUNCTION KEYS

If you press any of the Function keys during programme selection or time delay selection, an affirmative key signal will be heard provided that the relevant function is supported by the selected programme. Function will be deemed selected when the indicator of the selected function is lit. To cancel the selected function, keep the function key pressed until the function indicator disappears.

PREPARING THE MACHINE

1. Open the door of the dishwasher.
2. Place the dishes in accordance with the instructions in the user manual.
3. Make sure that the upper and lower impellers rotate freely.
4. Put adequate amount of detergent into the detergent dispenser.

PROGRAMME SELECTION

1. Press the On/Off button to turn on your machine.
2. Check the Salt and Rinse Aid indicators and add salt and/or rinse aid if needed.
3. Refer to the table of "Programme data and average consumption values" to determine a washing programme suitable for your dishes.
4. Selected programme will start when you close the door of your machine.

Programme Data and Average Consumption Values Table

Program number	1	2	3	4	5	6	7	8	9
Program name	Auto	AquaFlex	Heavy+	Normal*	GlassCare	Quick&Shine	Express	Rinse & Hold	Download Cycle
	Determines the soiling degree of the dishes and sets the temperature and amount of the washing water as well as the washing time automatically. Suitable for all types of dishes.	It is the most suitable washing programme for mixed types of dishes including plastic items. While delicate glass items are washed in the upper basket, pans and trays can be washed in the lower basket.	Suitable for very heavily soiled dishes, pots and pans stayed dirty for a time. Cleans at high temperature with higher pressures.	Suitable for regular, daily, or typical use to completely wash and dry a full load of normally soiled dishes.	Special program for gentle cleaning of delicate glassware.	Suitable for cleaning lightly and freshly soiled dishes while saving time.	Suitable for lightly soiled dishes that are scraped or pre-cleaned.	Suitable for removing the remnants on the soiled dishes that will be kept waiting in the machine for a few days, and thus, for preventing the bad odour buildup.	Please check the HomeWhiz app for programmes you can download through wireless connection.
Degree of dirtiness									
	Medium - High	Medium	High	Medium	Few	Few - Medium	Few	-	-
Wash Temperatures	(°C) 50-55 142-157	55 131	70 158	50-55 122-131	45 113	49 120	45 113	0 0	- -
	(°F) 61-67	66	75	61-67	65	71	65	0	-
Rinse Temperatures	(°F) 122-131	151	167	142-157	149	160	131	0	-
	ml 25-40	40	40	25-40	25	25-40	15-25	-	40
Hard water	tsp 5-8	8	8	5-8	5	5-8	3-5	-	8
Medium water	ml 15-40	40	40	25	15-25	25	15	-	40
Soft water	ml 15-40	25-40	25-40	15-25	15	15-25	15	-	25-40
Wash	tsp 3-8	5-8	5-8	3-5	3	3-5	3	-	5-8
Main wash	+ +	+ +	+ +	+ +	+ +	+ +	+ +	- -	- -
Dry	+ +	+ +	+ +	+ +	+ +	+ +	+ +	- -	- -
Sanitize	+ +	- -	+ +	+ +	- -	- -	- -	- -	- -
Duration (minutes)	100-152	182	122	100-152	101	58	35	15	
Water (liters)	9,0-21,2	19,2	20,2	9,0-21,2	13,6	10,4	11,6	4,2	
Water (gallons)	2,38-5,55	5,02	5,34	2,38-5,55	3,40	2,70	3,10	1,10	
Selectable functions	T, E, R, Z, H, M, K	T, E, Y, F, Z, M, K	T, E, Y, F, R, Z, H, M, K	T, E, R, Z, H, M, K	T, E, Y, F, R, B, M, K	T, E, R, B, M	T, E, B, M	-	

Loading Capacity: 16

The consumption values shown in the table were determined under standard conditions. For this reason, deviations are possible under practical conditions. * The energy-usage label is based on this program.

Downloadable Program Information and Average Consumption Values Table

Program name	Heavy	Clean&Shine	QuietWash	InnerClean
Wash Temperatures	70 °C	65 °C	-	-
	Suitable for heavily soiled dishes, pots and pans.	It is a washing program at which medium soiled dishes that are kept waiting are cleaned and dried in the fastest way.	It is a washing programme to wash the medium soiled left dishes in the most silent way.	This programme is recommended to be operated on every 1-2 months for machine cleaning and necessary hygiene.
Degree of dirtiness				
	High	Medium	Medium	-
Wash Temperatures	70	65	49	72
(°C)	158	149	120	160
(°F)	70	71	66	70
Rinse Temperatures	158	160	151	140
(°F)	40	25-40	25-40	40
Hard water	8	5-8	5-8	8
tsp	40	25	25	-
Medium detergent amount	8	5	5	-
tsp	25-40	15-25	15-25	-
Soft water	5-8	3-5	3-5	-
tsp	+	+	+	-
Wash	+	+	+	-
Main wash	+	+	+	-
Dry	+	+	+	-
Sanitize	+	+	-	-
Duration (minutes)	101	120	274	75
Water (liters)	16,2	14,4	9,6	15,2
Water (gallons)	4,28	3,80	2,54	3,80
Energy (kWh)	1,14	0,8	0,65	0,95
Selectable functions	T, E, Y, F, R, Z, H, M, K	T, E, Y, F, R, H, K	T, E, R, M, K	M

Changing the Download Cycle

You can use the HomeWhiz application to change the Download Cycle, which is the last program on the product.

You can check the Table of Program Data and Average Consumption Values to see what the downloaded programs might be and the default Download Cycle.

To change the Download Cycle:

- Connect to your product on the HomeWhiz application.
 - Turn on the Remote Control function for the product.
 - Go to the settings page of the product on the HomeWhiz application.
 - On the settings page of the product, proceed to the Download Cycle Program page.
 - On the Download Cycle Program page, select a program to download on your product.
 - Select the desired program on the Download Cycle page, and press Download Cycle on the HomeWhiz application.
 - While the program is being downloaded, you will see an animation on the program and HomeWhiz application.
 - Once the download procedure is complete, you can select and install the Download Cycle on the product or the HomeWhiz application.
- i** You can check the Table of Program Data and Average Consumption values to see the programs you can download on your product.
- i** If you download another program on the product, your previous selection will be cancelled.
- i** You can download as many programs as you wish on the product, and change the Download Cycle whenever you want. You just need to make sure that your smart device and product are connected to the internet and the Remote Control function of the product is turned on.

ADDITIONAL FUNCTIONS

Washing programs of the machine are designed to achieve the best cleaning performance by considering the soil level, the amount of dirt and the characteristics of the dishes to be washed in the machine. Additional functions have been added to help you save time, water and energy and to perform a more hygienic and comfortable washing, thanks to the customized features settings.

- i** Additional functions may change the duration of the selected program.
- i** Additional functions are not suitable for all washing programs. The indicator of the function that is not suitable for the program will not be active.
- i** Functions that can be used in washing programs are shown with letters such as **"A,B,D,E,G,F,K..."** in the "Program information and average consumption values table". You can find instructions on the use of these functions in the "Additional functions" section of the user manual.
- i** Some auxiliary functions cannot be used together. If the function you selected is not active even though it appears in the "Program information and average consumption values table", you can activate it after turning off the other auxiliary functions.

To add additional functions to the program:

1. Select the desired washing program.
 2. When you select an additional function, the indicator of the additional function lights up. When you press the function button again, the indicator turns off and the selection is cancelled.
- i** If your machine has sub-menu functions depending on the model, see the instructions in the additional functions section for their use.

Sanitize Function

Sanitize function raises the water temperature in the final rinse to meet the requirements of NSF/ANSI STANDARD 184 for Residential Dishwashers. Certified residential dishwashers are not intended for licensed food establishments.

- i** At the end of a successful sanitization "SAN" is displayed on the display. "SAN" is not displayed on the display if the cycle is interrupted or the water could not be heated to the required temperature.
- i** Available programs are indicated on Program Table chart.
- i** Note: Only sanitizing cycles have been designed to meet the requirements of NSF/ANSI Standard 184 for soil removal and sanitization efficacy.

There is no intention, either directly or indirectly, that all cycles have passed sanitization performance tests.

Half Load function (Y)

(depends on the model)

It is used when you want to run your machine without fully fill it.

1. Place your dishes in your machine as you wish.
2. Turn on the machine from the On / Off button.
3. After selecting the desired program, press the Half Load button.

When the function is active, the selection indicator on the selected function key lights up.

4. Run the program by closing the door of the machine.

i Thanks to the Half Load function, you save water and energy while using the lower and upper baskets of your machine at the same time.

AquaActive Function (U)

(depends on the model)

In the selected program, the lower impeller is operated at higher pressure to provide an advantage in washing dishes with hard-to-clean dried dirt such as pots and pans placed in the lower basket.

Aqualtense function (Z)

(depends on the model)



The Aqualtense impeller located under the lower impeller ensures that your heavily soiled dishes placed on the

right side of the lower basket are washed in appropriate programs. It would be appropriate to place the dirtiest dishes on the right front.

- i** Program duration can be extended up to 20% when the function is selected.
- i** Aqualtense Do not attempt to remove the impeller part!

Fast+ function (F)

(depends on the model)

By enabling the selected program to wash at higher pressure and temperature, it shortens the washing time and reduces the amount of water.

SteamGloss function (E)

(depends on the model)

This function enables high level of drying performance. It can extend the duration of the selected program up to 30 minutes.

TrayWash Function (U)

(depends on the model)

For this function to work, select the Intensive 70°C program and press the function key.

Super Rinse function (R)

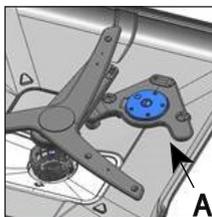
(depends on the model)

In case you experience detergent dissolution problems depending on the type of detergent you use, it provides the best rinsing performance by removing the stains that will remain on your dishes.

- i** It can increase the selected program duration by 25-35 minutes.

Deep Wash function (B) / (Z)

(depends on the model)



The Bottle/Pot washing impeller (A) under the lower impeller allows better washing of your bottles and dishes with intense dirt that are placed on the right-hand side of the lower basket as

per the selected program.

- i** Do not try to remove the Bottle/Pot washer part!
- i** It can extend the duration of the selected program up to 35 minutes.
- i** It can be used as Pot Washing (Z) or Bottle Washing (B) function depending on your program selection. For detailed information, see "Program information and average consumption values table".

Tablet Detergent Function (T)

(depends on the model)

Depending on the mains water hardness, it provides better drying performance in washings made with multi-purpose detergents which are named 2in1, 3in1, 4in1, 5in1, all-in-one etc.

When you select the tablet detergent function, the Tablet Detergent indicator lights up.

i Depending on the control system of your machine, if the Tablet Detergent function is not available in the program you selected, its indicator turns off. You can find the information in which programs the tablet detergent function can be used in the "Program information and average consumption values table".

i In some models, depending on the control system of your machine, even though the Tablet Detergent function is not available in the program you have selected, its indicator may remain lit as long as the Tablet detergent function is not turned off. You can find the information in which programs this function can be used in the "Program information and average consumption values table".

i If you used the Tablet Detergent feature in the last washing program you used, the Tablet Detergent function will remain active in the next washing program you selected.

i The tablet detergent function can increase the program time up to 35 minutes.

Functions Under the Settings Menu

(depends on the model)

Under the settings menu of your product, there are some additional functions that depend on the model.

To access these functions, press and hold the Menu key for 3 seconds. Use <- and +> to proceed to the desired function or setting.

Use the selection key to change the desired function or setting and press the Menu key to exit the Settings menu.

i In some models pressing the Menu key only for once will allow you to enter the Settings menu.

Submenu Functions:

(depends on the model)

Doormatic Function Off/On



Detergent Tablet Function Off/On



EverClean Function Off/On



IonGuard Function Off/On



IonGuard function

(depends on the model)

The “IonGuard function” is activated at regular intervals and prevents the formation of odour due to the dirty dishes waiting in the machine. When this function is selected, your machine will be activated when it is turned off and the IonGuard light on the panel will flash, while it is normal to hear a ventilation sound from your machine. The system is automatically activated at regular intervals until the function selection is turned off.

EverClean Function (M)

(depends on the model)

When you activate this function, your micro filter is cleaned with a special system at the end of the wash and is ready for the next machine use. Depending on the using conditions, this process extends the cleaning period of the micro filter and increases the washing performance of the machine. In order to use this function effectively, it is recommended to use it in every wash.

Floor illumination

Illuminates to show program is still running.

(Select Models)

Your machine reflects a light to the floor during the washing process. This light turns off after the washing process is complete.

i Floor illumination cannot be cancelled by the user.

Interior Lighting

(Select Models)

Some models have interior lighting to illuminate the interior when the door is opened.

Changing the interior lighting setting

1. After switching on your machine, press the Menu key for 1 second.
2. Press <- and +> to proceed to “L:” on the display. Select the position you want with the Selection key. Interior lighting is off in “L:0” position and on in “L:1” position.
3. Press the Menu key to exit the settings menu. Your setting will be saved automatically.

SelfDry Function (K)

(Depends on the Model)

"SelfDry" feature of your machine increases drying efficiency of your machine and saves energy.

When you activate this function, the door of your machine opens automatically at the end of the washing program.

i Function can extend the duration of the selected program up to 35 minutes.

i Auto Door Open feature opens the door of the machine at the end of the washing cycle, thanks to the "door opening shafts". This process takes approximately 2 minutes. If the power fails while the shafts are moving out, do not force to close the door. When the power is back, the process shall be completed, and the shafts shall return to their initial position.

To change the SelfDry setting

1. After turning on your machine, press the Menu button for 3 seconds.
2. With the < - and + > buttons, select "o:" position on the screen.
3. Select one of the o:0 or o:1 positions with the Selection button. At "o:0" position, the "SelfDry" feature" is turned off. At "o:1" position, it is active.

i The SelfDry indication of your machine can be done with the letter "o" or the  door opening icon depending on its model.

4. Exit from the settings menu by pressing menu button. Your settings are saved automatically.

Changing Warning Sound Volume

1. After switching on your machine, press the Menu key for 3 second.
2. Press < - and + > to proceed to "S:" on the display.
3. Each pressing on the Selection key will change the warning sound volume as "S:0" off, "S:1" medium and "S:2" high.
4. Press the Menu key to exit the settings menu. Your setting will be saved automatically.

6.5 SCHEDULING THE WASHING TIME

Time Delay

If an economical electricity tariff is applied in your region, you can use the Time Delay function to wash your dishes during appropriate hours.

You can delay the start of the selected program until 24 hours.

1. Press the Time Delay function key after selecting the washing program and other auxiliary functions.
2. Once you press the Time Delay key, Display Information Line will show "0:30" and Time Delay indicator will start flashing.
3. Set the desired time by pressing the Time Delay key. Time will increase with increments of 30 minutes up to 6 hours and after that in 1 hour increments up to 24 hours every time you press the key.
4. Close the door of your machine after setting the Delayed Start. Once the delay time is over, the selected program will start automatically.

Changing the settings while Time Delay function is active

While the Time Delay function is activated, you cannot make changes in the washing program, auxiliary functions or the duration of delay time.

- i** Program and auxiliary functions cannot be set/changed after the program has started.

To cancel the Time Delay function

Open the door of the product Press and hold the Program Selection / Program Cancel keys for 3 seconds. After the 3 - 2 - 1 countdown, 0:01 is displayed, close the door of the product and wait for the draining process complete. Draining is completed in 2 minutes and the machine

gives an audible warning when it is completed.

- i** You can select and start a new program following the cancellation of Time Delay function.
- i** Time Delay function cannot be set after the program starts.

6.6 STARTING THE PROGRAM

Close the door of your machine to start it after selecting the program and auxiliary functions.

- i** Select Models: Your machine performs water softening depending on the hardness level of the supply water. Washing time can change while the program is running depending on the ambient temperature where your machine is installed, temperature of the supply water and amount of the dishes.
- i** Pay attention not to open the door of the machine when it is running. There may be a rush of vapour when you open the door of your machine; be careful.
- i** The machine will be switched off if no button is pressed within 5 seconds after opening the door while the machine is running.
- i** After the door has been opened, if any button is pressed within 5 seconds and the door is closed, the selected program resumes; otherwise, the machine will be switched off. Open the door after the machine has been switched off, press On/Off button and close the door within 5 seconds. The program will resume washing.
- i** The machine will remain silent in pause mode for some time in order to remove the water from the machine and on the dishes completely and to have the

water softener cleaned, and then it will resume running in drying mode.

6.7 CANCELLING THE PROGRAM

Open the door of the product press and hold the Program Selection / Program Cancel keys for 3 seconds. After the 3 - 2 - 1 countdown, 0:01 is displayed, close the door of the product and wait for the draining process complete. Draining is completed in 2 minutes and the machine gives an audible warning when it is completed.

i There might be residues of detergent or rinse aid in the machine and/or on the pieces being washed depending on the step the program you have cancelled was in.

6.8 SALT INDICATOR (S)

(Select Models)

Please check the salt indicator on the display to see whether there is adequate amount of softening salt in the dishwasher or not. You need to refill the salt reservoir with salt whenever salt indicator appears on the display of your machine.

i Adjusting the water hardness level is explained in Water Softening System section.

6.9 RINSE AID INDICATOR (☼)

Please check the rinse aid indicator on the display to see whether there is adequate amount of rinse aid in the dishwasher or not. You need to refill the rinse aid reservoir with rinse aid whenever rinse aid indicator appears on the display of your machine.

Adjusting the amount of rinse aid

1. After switching on your machine, press the Menu key for 3 second.

i In some models pressing the Menu key only for once will allow you to enter the Settings menu.

2. Using < - and + > keys, proceed to "P:" on the display.

3. Set to the appropriate level with the Selection key.

4. Press the Menu key to exit the settings menu. Your setting will be saved automatically.

No rinse aid dispensed in P:0 wash position.

1 dose of rinse aid is dispensed in P:1 position.

2 doses of rinse aid are dispensed in P:2 position.

3 doses of rinse aid are dispensed in P:3 position.

4 doses of rinse aid are dispensed in P:4 position.

6.10 END OF PROGRAM

i When the program you have selected comes to an end, an audible warning signal will warn you to turn off your machine. This audible signal will warn you with certain intervals before it turns off.

End of Program indicator will light up when the washing program is over.

1. Open the door of the machine.

2. Press On/Off key to turn off your machine.

3. Close the tap.

4. Unplug the machine from the socket.

i For energy saving, the machine is automatically turned off following the completion of the program or if the program is not started.

i Leave your dishes in the machine for about 15 minutes to allow them cool down after they are washed. Your dishes will dry in a shorter time if you leave the door of your machine ajar during this period. This process will increase the drying effectiveness of your machine.

6.11 WATER CUT-OFF (E:02) WARNING

If mains water is cut or water inlet tap is turned off the machine cannot take water in and E:02 icon will flash on the program indicator. As long as the problem continues, washing program is paused and the water inlet is checked regularly by the machine; when the water is restored E:02 icon will disappear after a while and the washing program resumes.

6.12 OVERFLOWING (E:01) WARNING

If the machine intakes too much water or there is leakage at any of the components then the machine will detect this and E:01 icon will flash on the Program indicator. As long as the overflowing continues safety algorithm will be active and try to discharge the water. If overflowing stops and safety is assured, E:01 icon will disappear. If E:01 does not disappear, there is a permanent fault. In this case the authorised service should be contacted.

InnerClean

This program is recommended to be operated on each 1-2 months for machine cleaning and necessary hygiene. The program should be operated while the machine is empty.

In order to achieve an efficient result, it is recommended to use together with special machine cleaning agents.

i Do not use this program to clean dishes. As it operates in high temperatures, it is harmful for the dishes.

7. DETERGENT

You can use powder, liquid/gel or tablet detergents in the machine.

! Only use in the machine the detergents produced particularly for use with dishwashers. We recommend you not to use detergents that contain chlorine and phosphate as they are harmful for the environment.

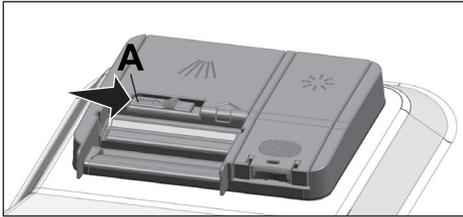
7.1 ADDING DETERGENT

i Pay attention to the warnings on the detergent packaging to get better washing and drying results. Contact the manufacturer of the detergent for further questions.

! Do not put solvents into the detergent dispenser. There is the risk of explosion!

Put the detergent into the detergent dispenser just before operating the machine as illustrated below.

1. Push the latch to right to open the detergent dispenser lid (A).

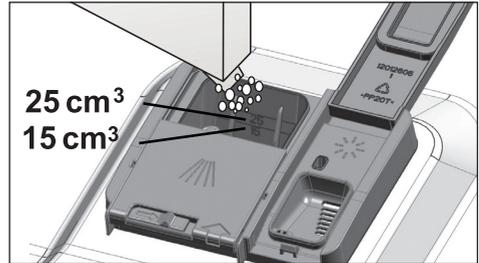


2. Put suggested amount of powder, liquid/gel or tablet detergent in the reservoir.

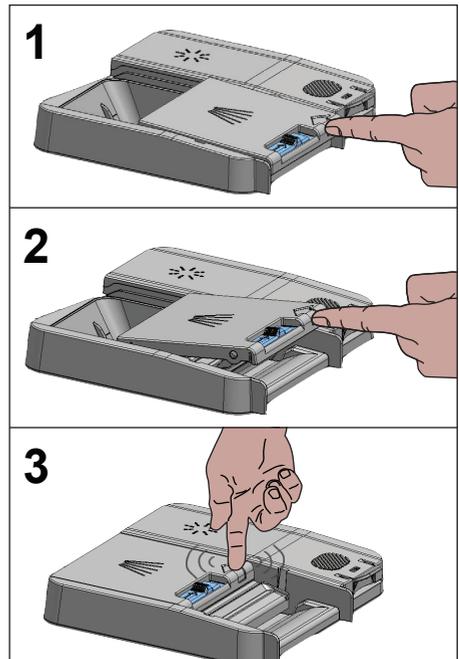
i For suggested amount of detergent; depending on the hardness level of the tap water and the program selected look at Program Table.

i Inside the detergent dispenser there are level markings that help you use appropriate amount of powder detergent. When brimful, detergent dispenser will contain 1.5 Ounces (45

cm³) of detergent. Fill detergent up to .5 Ounces (15 cm³) or .85 ounces (25 cm³) level marks in the detergent dispenser according to fullness of the machine and/or soiling degree of the dishes. One tablet is enough if you are using detergent tablets.



3. Push the lid of the detergent dispenser to close it. A "click" will be heard when the lid is closed.

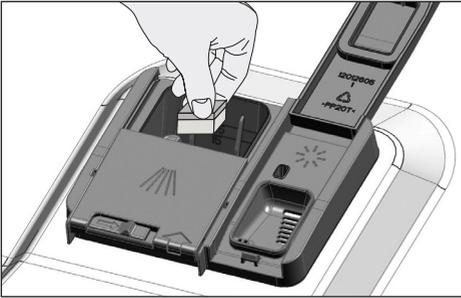


- i** Use powder or liquid/gel detergent in short programs without prewash since the solubility of the tablet detergent changes depending on the temperature and time.

7.2 TABLET DETERGENTS

In addition to the conventional tablet detergents, there are also commercially available detergent tablets that show water softening salt and/or rinse aid effect. Some types of these detergents contain special-purpose components such as glass and stainless steel protectors. These tablets show their effects up to a certain water hardness level (59 gpg). Water softening salt and rinse aid must also be used together with the detergent if the water hardness level is above the mentioned level.

- i** The best washing performance in dishwashers is obtained by using detergent, rinse aid and water softening salt individually.



- i** Observe the instructions of the detergent manufacturer on the package when using tablet detergents.
- i** Contact the detergent manufacturer if your dishes are wet and/or if you notice limescale spots particularly on your glasses after the washing program is over when using a tablet detergent.

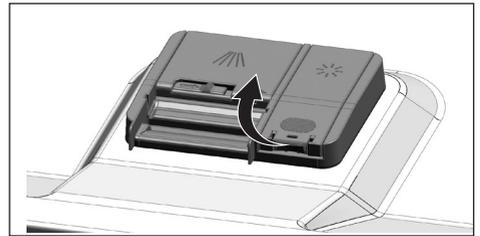
When you switch to powder detergent from tablet detergent:

1. Make sure that salt (Select Models) and rinse aid reservoirs are full.
2. Set the water hardness to the highest level and perform an empty run.
3. After the empty washing cycle, review the user manual and readjust the water hardness level so as to suit the water supply.
4. Make the appropriate rinse aid settings.

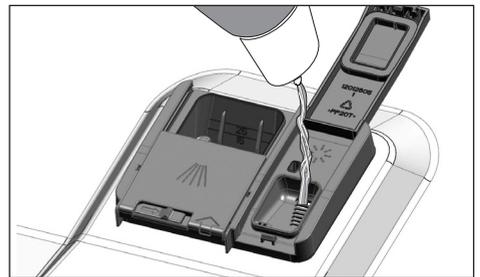
7.3 RINSE AID

- i** The rinse aid used in dishwashers is a special combination that aims to increase drying efficiency and prevent water or lime stains on the washed items. For this reason, care must be paid to have rinse aid in the rinse aid reservoir and to use rinse aids produced specially for dishwashers only.

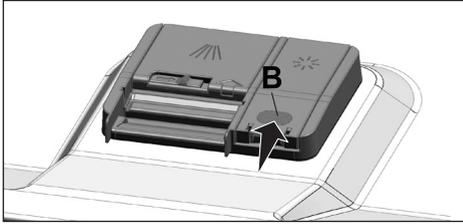
1. Open the lid of the rinse aid reservoir with the help of the latch.



2. Fill the reservoir until "MAX" level.



3. Slightly press the point (B) of the reservoir lid to close it.



4. If there are stains on tableware items after washing, level must be increased and if there is a blue trace after wiping them by hand, it must be decreased. This is set to position 3 as factory default.

- i** The rinse aid adjustment is described under "Adjusting the amount of rinse aid" in the section for operating the machine.
- i** Wipe clean any spilled rinse aid outside the reservoir. Rinse aid that spilled accidentally will cause foaming and it will eventually decrease washing performance.

HOMEWHZ FUNCTION

You can check your dishwasher and learn about its status via your smart device with the HomeWhiz function.

- i** HomeWhiz only runs on a frequency band of 2.4GHz.
- i** You can use your machine via your smart device while the function is selected. You can monitor your machine through the application when the function is not selected.
- i** You can check the indicator on the product to see if the function is enabled or not.

If the function is disabled, the Wireless indicator will be off or continuously flash at short intervals. For example, when the wireless connection setting is off or the door of the machine is open.

- i** The function will be disabled when the door of the dishwasher is open or when operations regarding On/Off are performed on the machine. It can be enabled again with the remote control key.



The display when HomeWhiz is enabled.

HOMEWHZ SETUP AND USER ACCOUNT SETTINGS

Install the HomeWhiz application from the application store of your smart device to use the Remote Control function of your machine. Make sure that your smart device is connected to the internet to use the application.

If you are using the application for the first time, complete the registration process

with your e-mail address on the application. Once you've completed the registration process, you can use all HomeWhiz supported appliances in your house through this account.

Under the "Devices" section you can see the appliances paired with your account. You can perform the user pairing processes of these appliances from this page.

Initial setup

- 1 Tap "Add Device" and select "Dishwasher" under the "Kitchen Devices".
- 2 Scan the barcode or enter the stock number located at the side of the door.
3. When the machine is off, press the on/off key and the remote control key simultaneously to get your device ready for the HomeWhiz setup.
4. Select the network to which you want to connect your dishwasher and enter the password.
5. While the dishwasher is connecting to the selected network, you will see the HomeWhiz icon (📶) flashing. Once the connection has been established, the said icon will become on permanently.
6. Give a name to your dishwasher. This is the last step. You can see your product on the "Devices" page.
7. Once the setup of the dishwasher has been performed successfully, the product will show the main screen automatically and return to the use mode.
8. If the setup has failed, or if it could not be completed within 5 minutes in the setup mode, the HomeWhiz icon will go off and the product will switch to the off mode. To perform setup again, please repeat the steps starting from step 1.

Using the dishwasher on more

than one device

You can use your dishwasher on more than one smart device. Install the HomeWhiz application on the other smart device to use this feature. You need to log in with your account upon launching the application.

i If the account you have logged on is the one to which you have added appliance(s) before, you can start using your dishwasher directly after logging in.

Follow the steps below to use an already setup dishwasher through a new account.

1. Create a new account and use this account to log into the HomeWhiz application. Make sure that you selected the "Request Access".
2. Enter the household owner's e-mail address for authorization.
3. Your request to add the appliance will be sent to its owner via e-mail. You can start to use the appliance jointly once the owner confirms your request.

i Your smart device and dishwasher do not need to be connected to the same network once the setup processes are complete. You can use your appliance as long as your smart device is connected to the internet.

i Under the "Devices" section you can see the appliances paired with your account. You can perform the user pairing processes of these appliances from this page.

HomeWhiz on/off

Press the remotestart key to enable the function.



Product indicator when the function is enabled.

If you press the remote start key while the function is enabled, the Home Whiz function will be disabled, and the product indicator will return to the delay time/ programme time display. In the off position, the HomeWhiz key LED will go off.

i You can check the indicator on the product to see if wireless connection is enabled or not. If the wireless connection is off, you can see that the Wireless icon is off. If the Wireless icon is on, this means that the wireless connection of the product is on and the product is connected to the wireless network. If the Wireless icon is continuously flashing at regular intervals, this means that it is enabled but could not connect or is trying to connect the network.

Wireless connection on/off

Press the "Menu" key for 1 second to enter the settings menu. Follow the screen and press <- and +> keys on the panel, then wait until the wireless connection indicator comes on. Press the selection key and if the wireless connection is on, turn it off; if it is off, turn it on. In the wireless connection on/off settings menu, if the wireless connection is on, the wireless connection indicator will light permanently; if it is off, the wireless connection indicator will flash at short intervals.

HomeWhiz troubleshooting

Follow these instructions if you encounter a control or connection problem. If it persists, take the next step.

1. Check if your smart device is connected to the internet.
2. Close the HomeWhiz application on your smart device and start it again.
3. Restart your smart device.
4. Check the wireless connection status of your dishwasher. If the wifi connection is disabled on your dishwasher, enable it and wait for the machine to connect. (Check the Wireless Connection on/off section) Then close the HomeWhiz application on your smart device and start it again.
5. If the connection cannot be established following the instructions above, repeat the initial setup settings on the appliance.
6. If the problem persists, contact the authorised service.

Remote Control on/off

1. Press the remote control key to enable the function.
2. If you press the remote control key while the function is enabled, the Remote Control function will be disabled, and the product indicator will return to the delay time/programme time display. In the off position, the HomeWhiz key LED will go off.

Deleting the HomeWhiz settings

When the dishwasher is on, press and hold the remote control and menu direction keys (-) for 5 seconds. After the countdown 5 - 4 - 3 - 2 - 1, your settings will be deleted.

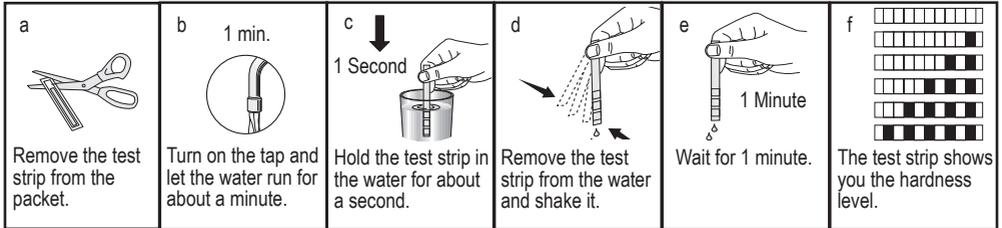
8. ADJUSTING THE WATER SOFTENING SYSTEM

(Select Models)

Cleaning, rinsing and drying performance of your dishwasher will increase when water softening system is adjusted properly.

Adjust the new water hardness level according to the Water hardness level instruction in this booklet.

Use the test strip supplied with the product according to the steps given below to determine hardness level of your supply water.



After determining hardness level of the supply water:

1. After switching on your machine, long press the Menu key
2. Pres the settings menu key for 3 seconds to enter the Settings Menu.
3. Using <- and +> keys, proceed until the water hardness setting indicator becomes on ("r" position will be displayed).
4. Using the Selection key, adjust water hardness level according to the hardness of the supply water. For correct setting please see "Water hardness level setting table".
5. Press the Menu key to exit the settings menu. Your setting will be saved automatically.

Water hardness level adjustment table

Hardness Level	Grains Per Gallon (gpg)	German Water Hardness °dH	French Water Hardness °dF	Water Hardness Level Indicator
Level 0 	0-14	0-4	0-8	Press the Selection key to switch the water hardness level to position 1. (r1)
Level 1 	15-22	5-7	9-13	
Level 2 	23-37	8-12	14-22	Press the Selection key to switch the water hardness level to position 2. (r2)
Level 3 	38-46	13-15	23-27	Press the Selection key to switch the water hardness level to position 3. (r3)
Level 4 	47-58	16-19	28-34	Press the Selection key to switch the water hardness level to position 4. (r4)
Level 5 	59-154	20-50	35-90	Press the Selection key to switch the water hardness level to position 5. (r5)

If the hardness level of the supply water is above 154 gpg (grains per gallon) or if you are using well water, then it is recommended to use water purification devices and special filters.

If the hardness level of the supply water is below 22 gpg, there is no need to use salt in your dishwasher. If this is the case, "No Salt Warning Indicator" (if any) illuminates continuously on the panel of your machine.

If the water hardness level adjustment is set to level 1, the "No salt warning indicator" will illuminate continuously although it is not necessary to use salt. If you use salt under this condition, salt will not be consumed and the Salt indicator will not illuminate.

i If you move your house, it is necessary to readjust water hardness level of your machine by considering the information given above according to the hardness level of the supply water in your new location. Your machine will display the most recently adjusted water hardness level.

9. FILLING THE DISHWASHER SALT DISPENSER

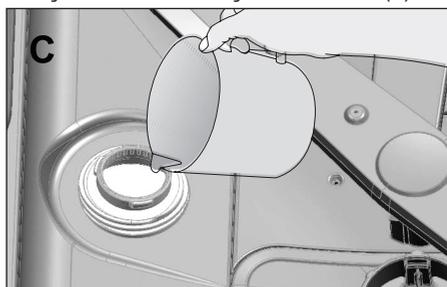
(Select Models)

Water softening system needs to be regenerated in order for the product operates with the same performance continuously. Dishwasher salt is used for this purpose.

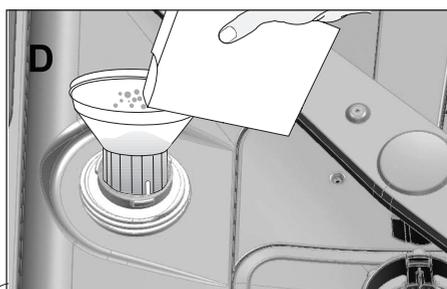
- i** Use only special softening salts produced particularly for the dishwashers in your machine.
- i** It is recommended to use granule- or powder-formed softening salts in the water softening system. Do not use salts that do not completely dissolve in water such as table salt or rock salt. Otherwise the performance of the system may deteriorate in time.
- i** Salt reservoir will be filled with water when you start the product. For this reason, add salt before operating the machine.
1. Firstly, take the lower basket out to add softening salt.
 2. Turn the salt reservoir lid counter-clockwise to open it (A, B).



3. Add 4 cups of water to salt reservoir of your machine only in initial use (C).



4. Fill the salt reservoir with salt by using the salt funnel (D). To speed up dissolution rate of salt in water, stir it with a spoon.



- i** You can put about 4.4 Pounds of softening salt into the salt reservoir.
5. Replace the lid and tighten it when the reservoir is full.
- i** You need to add salt right before starting the machine. Thus, the overflowing salty water will be flushed immediately, preventing the risk of corrosion in machine. In cases where you would not start washing immediately, run your machine empty in the shortest program.
 - i** Since different salt brands in the market have different particle sizes and since the water hardness may vary, dissolution of the salt in water may take a couple of hours. Therefore, Salt Indicator remains on for a while after adding salt into the machine.

10. CARE AND MAINTENANCE

⚠ WARNING: Before cleaning or carrying out maintenance, switch off the appliance, disconnect the mains plug and turn off the water tap.

⚠ WARNING: Do not repair or replace any part of the dishwasher or attempt any servicing unless specifically recommended by this manual. We recommend that the dishwasher only be repaired by an authorized service agent.

⚠ CAUTION : To avoid the possibility of slipping, keep the floor around the dishwasher clean and dry. Keep your appliance free from the accumulation of combustible materials, such as lint, rags, and chemicals. If the dishwasher is not in use for an extended period of time, we recommend you check that the baskets are empty, leave the inside of the dishwasher clean, the door cracked open to allow air to circulate, turn off both the power and water supply to the dishwasher.

10.1 CARING FOR YOUR DISHWASHER EXTERIOR

⚠ CAUTION : Possible dishwasher damage: Abrasive cleaners, scouring pads, abrasive cloths (paper towels) can damage the dishwasher decorative door.

Cleaning the control panel: Use only soft cloth that is lightly dampened with mild detergent. Clean the control panel only with a moist cloth and clear water.

Cleaning the colored doors: Use only soft cloth that is lightly dampened with mild detergent.

Cleaning the stainless steel doors:

Use a soft cloth with a cleaner made for cleaning stainless steel. For the best results, apply the stainless steel cleaner to a soft cloth and wipe the surface in the direction of the grain.

Cleaning the door gasket: Regularly clean the door gasket with a damp cloth to remove food particles and other debris. Use a gentle household cleaner for the outside and the door seals, and rinse thoroughly.

10.2 CARING FOR YOUR DISHWASHER INTERIOR

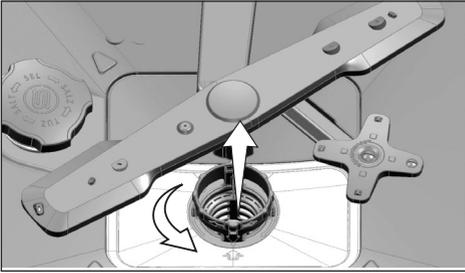
i NOTICE: Cleaning your dishwasher at regular intervals ensures longer product life and reduces the risk of recurring problems. Always disconnect the power to machine before cleaning.

⚠ CAUTION : When cleaning the underside of the main filter, care must be taken on the sharp outer edge to avoid the risk of cut type injuries.

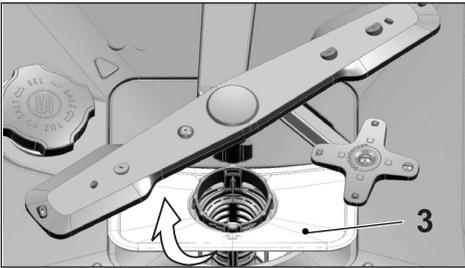
10.3 CLEANING THE FILTERS

Clean the filters at least once a week in order for the machine operates efficiently. Check if food residues are left on the filters. If there are food residues on filters, take them out and clean well under running water.

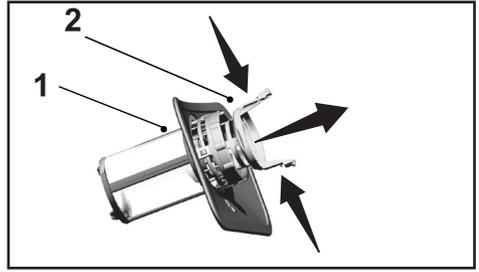
1. Turn the micro filter (1) and coarse filter (2) assembly counterclockwise and pull it out from its seating.



2. Pull out the metal / plastic filter (3) from the seating.



3. Press the two tabs on the coarse filter inwards and separate the coarse filter from the assembly.



4. Clean all three filters under tap water by means of a brush.
5. Replace the metal/plastic filter.
6. Place the coarse filter into the microfilter. Make sure that it is properly seated. Turn the coarse filter clockwise until a "click" sound is heard.

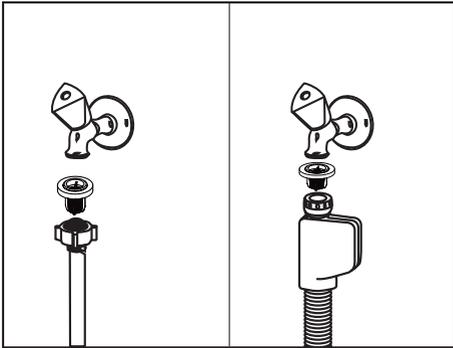
- i** Do not use the dishwasher without filter.
- i** Incorrect placement of the filters will reduce washing efficiency.

10.4 CLEANING THE HOSE FILTER

Damages on the machine that may be caused by impurities coming from the urban supply water or your own water installation (such as sand, dirt, rust, etc.) can be prevented by means of the filter attached to the water inlet hose. Check the filter and the hose regularly and clean them if necessary.

1. Turn off the tap and remove the hose.
2. After taking out the filter, clean it under running tap water.
3. Place the cleaned filter back to its seat in the hose.
4. Install the hose to tap.

(Select Models)



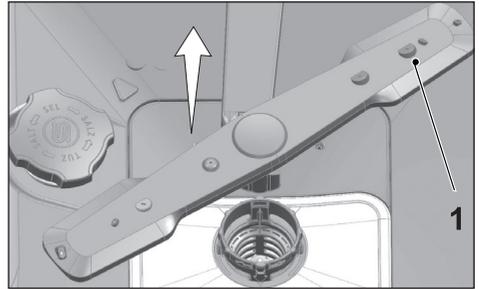
10.5 CLEANING THE WASH ARMS

Clean the impellers at least once a week in order for the machine operates efficiently.

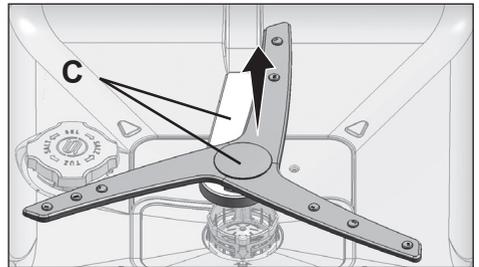
LOWER IMPELLER

Check if the holes on the lower impeller (1) are clogged. If they are clogged, remove and clean the impeller. You can pull the lower impeller up to remove it.

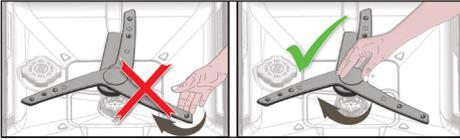
(Select Models)



Check if the holes on the lower impeller assembly are clogged. If they are clogged, remove and clean the impeller assembly. (Select Models)



To remove and clean the lower impeller assembly together, hold by one hand from the (C) points shown in the figure and pull up to remove. After cleaning, follow these steps in reverse order to reinstall the impeller assembly.

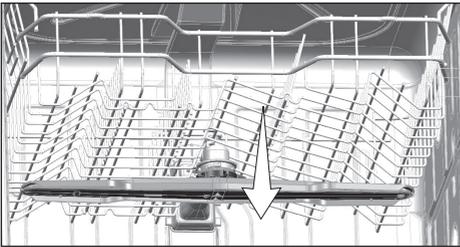
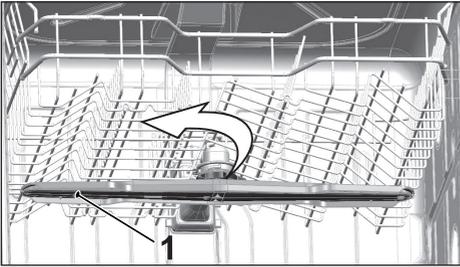


i Do not try to rotate the impeller by holding its ends. Trying to rotate the end sections may cause the gear system within the impeller to break.

UPPER IMPELLER

Check if the holes on the upper impeller (1) are clogged. If they are clogged, remove and clean the impeller. Turn its nut to left to remove the upper impeller.

Make sure that the nut is tightened well when installing the upper impeller.



11. TROUBLESHOOTING

Machine does not start.

- Power cable is unplugged. >>> Check if the power cable is plugged in.
- Circuit Breaker is blown. >>> Check the Circuit Breaker in your house.
- Water is cut. >>> Make sure that the water inlet tap is open.
- Door of the machine is open. >>> Make sure that you have closed the door of the machine.
- On / Off button is not pressed. >>> Make sure that you have turned on the machine by pressing the On / Off button.

Dishes are not washed clean

- Dishes are not placed orderly in the machine. >>> Load the dishes as described in the user manual.
- Selected program is unsuitable. >>> Select a program with a higher temperature and cycle time.
- Wash arms are stuck. >>> Prior to starting the program, turn the lower and upper Wash arms by hand to make sure that they rotate freely.
- Wash arms holes are clogged. >>> Lower and upper Wash arms holes might be clogged with small food particles and debris. Clean the Wash arms regularly as illustrated in section "Cleaning and Care".
- Filters are clogged. >>> Check if the filter system is clean. Clean the filter system regularly as illustrated in section "Cleaning and Care".
- Filters are installed incorrectly. >>> Check the filter system and make sure that it is installed correctly.
- Baskets are overloaded. >>> Do not overload the baskets in excess of their capacity.
- Detergent is stored under unsuitable conditions. >>> If you are using powder detergent, do not store the detergent package in humid places. Keep it in a closed container if possible. For ease-of-storing, we recommend you to use tablet detergents.
- Detergent is not sufficient. >>> If you are using powder detergent, adjust the amount of detergent according to the soiling degree of your dishes and/or program definitions. We recommend you to use tablet detergents for optimum results.
- Rinse aid is not sufficient. >>> Check the rinse aid indicator and add rinse aid if necessary. Increase the rinse aid setting if there is enough amount of rinse aid in the machine.
- Detergent dispenser lid is left open. >>> Make sure that the detergent dispenser lid is closed tightly after adding detergent.

Dishes are not dry at the end of cycle

- Dishes are not placed orderly in the machine. >>> Place your dishes in a way that no water will accumulate in them.
- Rinse aid is not sufficient. >>> Check the rinse aid indicator and add rinse aid if necessary. Increase the rinse aid setting if there is enough amount of rinse aid in the machine.

- Machine is unloaded right after the program is over. >>> Do not unload your machine right after washing process is completed. Slightly open the door and wait for evacuation of the steam inside for a while. Unload the dishes after the pieces cool down to a touchable level. Start unloading process from the lower basket. Thus, dropping of water remained on a piece at upper basket onto the pieces at lower basket is prevented.
- Selected program is unsuitable. >>> Since rinsing temperature is low at program with short duration, drying performance will also be low. Select program with longer duration for a higher drying performance.
- Surface quality of the kitchen utensils is deteriorated. >>> Desired washing performance can not be obtained at kitchen utensils with deteriorated surfaces and it is not suitable to use such utensils in terms of hygiene as well. Also, water can not flow easily on deteriorated surfaces. It is not recommended to wash such kitchen utensils in dishwasher.
-  It is normal that drying complaints can be experienced with Teflon kitchen utensils. It is associated with the structure of Teflon. Since the surface tensions of Teflon and water are different, water droplets will remain as beads on the Teflon surface.

Stains remaining on dishes when cycle has completed.

- Selected program is unsuitable. >>> Select a program with a higher temperature and cycle time.
- Surface quality of the kitchen utensils is deteriorated. >>> Tea and coffee stains or other dye spots may not be cleaned in dishwasher when they have penetrated in deteriorated surfaces. Desired washing performance can not be obtained at kitchen utensils with deteriorated surfaces and it is not suitable to use such utensils in terms of hygiene as well. It is not recommended to wash such kitchen utensils in dishwasher.
- Detergent is stored under unsuitable conditions. >>> If you are using powder detergent, do not store the detergent package in humid places. Keep it in a closed container if possible. For ease-of-storing, we recommend you to use tablet detergents.

Lime traces remain on dishes and glassware gains a misty appearance

- Rinse aid is not sufficient. >>> Check the rinse aid indicator and add rinse aid if necessary. Increase the rinse aid setting if there is enough amount of rinse aid in the machine.
- Water hardness setting is low or salt level is insufficient >>> Measure the hardness of the supply water appropriately and check the water hardness setting.
- Salt leakage exists. >>> Pay attention not to spill salt around the salt filling hole while adding salt. Make sure that the salt reservoir lid is tightly closed after finishing the filling process. Run the prewash program to remove the salt that spilled inside the machine. Since the salt granules that will remain under the lid will dissolve during prewash, causing the lid loosen, check the lid once again at the end of the program.

There is a different odor in the machine

- **i** A new machine has a peculiar odor. It will fade out after a couple of washing.
- Filters are clogged. >>> Check if the filter system is clean. Clean the filter system regularly as illustrated in section "Cleaning and Care".
- Dirty dishes are kept in dishwasher for 2-3 days. >>> If you are not going to start the machine right after you have put the dishes into it, remove the remnants on the dishes and run the Prewash program without detergent every 2 days. In such cases, do not close the door of the machine completely in order to avoid odor build up in machine. You can also use commercially available odor removers or machine cleaners.

Rust, discoloration or surface deterioration occurs on dishes

- Salt leakage exists. >>> Salt may cause deterioration and oxidation on metal surfaces. Pay attention not to spill salt around the salt filling hole while adding salt. Make sure that the salt reservoir lid is tightly closed after finishing the filling process. Run the prewash program to remove the salt that spilled inside the machine. Since the salt granules that will remain under the lid will dissolve during prewash, causing the lid loosen, check the lid once again at the end of the program.
- Salty food remnants have remained on dishes for a long time. >>> If silverware soiled with such foods will be kept waiting in machine, dirt must be removed by prewash or dishes must be washed without being kept waiting.
- Electric installation is not grounded. >>> Check if your machine is connected to the actual grounding line. Otherwise, the static electric created in the product causes arcs on the surfaces of metal items creating pores, removing the protective cover on the surface and causing discoloration.
- Intensive cleansers such as bleaches are used. >>> Protective cover on metal surfaces gets damaged and loses its efficiency in time when it gets in contact with cleansers such as bleach. Do not wash your dishes with bleach.
- Metal items particularly such as knives are used for purposes other than their intended uses. >>> Protective cover on the edges of knives may get damaged when they are used for purposes such as opening cans. Do not use metal kitchen utensils out of their intended uses.
- Silverware are made of low quality stainless steel. >>> Corrosion on such items is inevitable; they should not be washed in dishwashers.
- Kitchen utensils that are already corroded are washed in dishwasher. >>> Rust on a corroded item can migrate to other stainless steel surfaces and cause corrosion on those surfaces as well. Such items should not be washed in dishwashers.

Detergent remains in detergent dispenser.

- Detergent dispenser was damp when adding detergent. >>> Make sure that the detergent dispenser is dried well prior to filling it with detergent.
- Detergent is added long before the washing process. >>> Pay attention to add detergent shortly before start-up of the washing.
- Opening of the detergent dispenser lid is prevented during washing. >>> Place the dishes in a way that will not prevent the detergent dispenser lid from opening and the water going into the machine from impellers.

- Detergent is stored under unsuitable conditions. >>> If you are using powder detergent, do not store the detergent package in humid places. Keep it in a closed container if possible. For ease-of-storing, we recommend you to use tablet detergents.
- Wash Arm holes are clogged. >>> Lower and upper Wash Arm holes might be clogged with food remnants such as lemon pips. Clean the Wash Arm regularly as illustrated in section "Cleaning and Care".

Decorations and ornaments on kitchen utensils are being erased.

- **i** Decorated glasses and decorated luster porcelains are not suitable for washing in the dishwasher. Manufacturers of glassware and porcelain tableware items do not recommend washing such kitchen utensils in the dishwashers either.

Dishes are scratched.

- **i** Kitchen utensils that contains or are made of aluminum should not be washed in dishwasher.
- Salt leakage exists. >>> Pay attention not to spill salt around the salt filling hole while adding salt. Spilled salt can cause scratches. Make sure that the salt reservoir lid is tightly closed after finishing the filling process. Run the prewash program to remove the salt that spilled inside the machine. Since the salt granules that will remain under the lid will dissolve during prewash, causing the lid loosen, check the lid once again at the end of the program.
- Water hardness setting is low or salt level is insufficient >>> Measure the hardness of the supply water appropriately and check the water hardness setting.
- Dishes are not placed orderly in the machine. >>> When placing the glasses and other glassware into the basket lean them not against other dishes but the edges or racks of the basket or the glass support wire. Striking of the glasses to each other or to other dishes due to the impact of water during washing can cause breaks, or scratches on their surfaces.

A smear remains on glasses that resembles milk stain which can not be removed when wiped by hand. A bluish / rainbow appearance occurs when the glass is pointed to light.

- Excessive rinse aid is used. >>> Lower rinse aid setting. Clean the spilled rinse aid when adding rinse aid.
- Corrosion has occurred on glass due to soft water. >>> Measure the hardness of the supply water appropriately and check the water hardness setting. If your supply water is soft (<15 gpg), do not use salt. Choose programs that wash in higher temperatures (140-149 degrees Fahrenheit). You can also use glass protective detergents that are commercially available.

Foam forms in the machine.

- Dishes are washed with hand-wash detergent by hand but not rinsed before placing them into the machine. >>> Hand-wash detergents do not contain antifoam. There is no need to hand-wash the dishes before placing them into the machine. Removing the coarse soil on the dishes under tap water, with a sponge or towel.

- Rinse aid has spilled into the machine when adding rinse aid. >>> Take care that rinse aid is not spilled in the machine when you are filling it. Clean any spilled rinse aid with the help of a tissue paper/towel.
- Lid of the rinse aid reservoir is left open. >>> Make sure that the lid of the rinse aid reservoir is closed after adding rinse aid.

Kitchen utensils are broken.

- Dishes are not placed orderly in the machine. >>> Load the dishes as described in the user manual.
- Baskets are overloaded. >>> Do not overload the baskets in excess of their capacity.

Water remains in the dishwasher at the end of the program.

- Filters are clogged. >>> Check if the filter system is clean. Clean the filter system regularly as illustrated in section "Cleaning and Care".
- Discharge hose is clogged/blocked. >>> Check the discharge hose. If necessary, remove the discharge hose, clear the blockage and insert it as illustrated in the user manual.

i If you cannot eliminate the problem although you follow the instructions in this section, consult your dealer or the Authorized Service Agent. Never try to repair a nonfunctional product yourself.

13. WARRANTY STATEMENT FOR THE BEKO

DISHWASHERS

The warranties provided by Beko in these statements only apply to Beko dishwashers sold to the original purchaser or homeowner in the US and Canada. The warranty is not transferable. To obtain warranty service, please contact our nearest distributor as listed by state and province. You will need your dishwasher model number, serial number, retailer name and address, where purchased and purchase date / installation date. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Also, please make sure you register your product for warranty at www.beko.us

2 year (*) full warranty from date of first installation

Beko will repair or replace at no cost to the consumer any defective parts of the dishwasher if used under normal household conditions

(warranty is void if the product is used commercially e.g., bed + breakfast, nursing home etc.). Service must also be performed by an authorized Beko service agency. (Cosmetic defects must be reported within 10 business days from installation). 1 year warranty on the accessories is for the parts only and does not include labor.

2 year*++ limited warranty from date of first installation (Parts only) Beko will repair or replace any parts at no cost to the consumer if material defects or workmanship have caused the damage or failure

of these components. Again the dishwasher must have been used under normal household conditions and not commercially as stated above (Labor charges are the responsibility of the consumer).

2-5 year (*, **) limited warranty from date of first installation

(parts only 2-5 years) Beko will repair or replace any compressors, evaporators, condensers and dryers at no cost to the consumer if material defects or workmanship have caused the damage or failure of these components.

The dishwasher must have been used under normal household conditions and not commercially (Labor charges are the responsibility of the consumer)

Disclaimers of warranties and exclusions:

Warranty does not cover service costs by an authorized service agent to correct installation, electrical problems or educational instruction on the use of the dishwasher. The warranty also does not cover defects or damage caused by an act of God (such as storms, floods, fires, mudslides, etc.), damage cause by use of the dishwasher for purposes other than those for which it was designed, misuse, abuse, accident, alteration, improper installation, maintenance, travel fees, service calls outside normal service hours, pick up and delivery, any food loss due

to product failure, unauthorized service work or work.

This product is fully tested and went through official quality assurance inspections before leaving the original manufacturing site. Warranty terms for this Beko household appliance is not valid if the product is altered, tampered, modified, additional parts assembled, fixed and re-packed by an authorized distributor, servicer, a third party retailer, reseller or by any other unauthorized person(s).

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESSED AND IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. BEKO UNDERTAKES NO RESPONSIBILITY FOR THE QUALITY OF THIS PRODUCT EXCEPT AS OTHERWISE PROVIDED IN THIS WARRANTY STATEMENT. BEKO ASSUMES NO RESPONSIBILITY THAT THE PRODUCT WILL BE FIT FOR ANY PARTICULAR PURPOSE FOR WHICH YOU MAY BE BUYING THIS PRODUCT, EXCEPT AS OTHERWISE PROVIDED IN THIS WARRANTY STATEMENT.

Beko does not assume any responsibility for incidental or consequential damages. Such damages include, but are not limited to, loss of profits, loss of savings or revenue, loss of use of the dishwasher or any associated equipment, cost of capital, cost of

any substitute equipment, facilities or services, downtime, the claims of third parties, and injury to property. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you.

(*) Installation date shall refer to either purchase date or 5 business days after delivery of the product to the home, whichever is later.

() Parts replaced will assume the identity of the original parts + their original warranty.**

No Other Warranties. This Warranty Statement is the complete and exclusive warranty from the manufacturer. No employee of Beko or any other party is authorized to make any warranty statements in addition to those made in this Warranty Statement.

Please keep this warranty card, user manual and your sales slip for future reference.

HOW TO GET SERVICE

Please contact your local authorized Beko dealer, or call our Toll Free Customer Hotline number at 1-888-352 BEKO (2356) for direction to an Authorized Beko Service Agent or contact via <http://www.beko.us>. You can also look up for authorized dealer list at "Where To Buy" section at the website for further reference.