

## Limited *Lifetime* Warranty

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### **Frame – Lifetime Limited Warranty**

Superstyle warrants to the original purchaser all frames to be free of manufacturing defects for a lifetime from the date of purchase. This warranty applies under conditions of normal usage of the product being upholstered in its original fabric and such guarantee does not apply to defects resulting from negligence, misuse, and or accidents.

### **Springs – Lifetime Limited Warranty**

Superstyle warrants all springs construction to the original retail purchaser against spring breakage caused by metal fatigue or spring clips loosened from the frame. After one year the spring warranty covers replacement parts only.

### **Foam – 5 Years Limited Warranty**

All seat cushion cores will soften with normal use and will conform to the shape of the user.

This shall be considered normal wear, and shall not be considered a loss of resiliency or a material-manufacturing defect. Fibre fill seat cushion tops, backs and arms will flatten with prolonged use. This is inherent to the design of fibre-filled and fibre-wrapped products.

Regular fluffing will prevent internal fibres from matting and help to prolong the vibrancy of these products.

After one year from the date of purchase, based on the type of foam purchased, Superstyle will be responsible for replacement cushion cores only. The original retail purchaser will cover all costs associated to labor, packing, shipping and transportation

### **Fabric – 1 Year Limited Warranty**

Superstyle warrants to the original retailer purchaser the fabric against defective material and workmanship, for one year from the date of purchase under normal care and use. The warranty does not cover fading or pilling or shrinking and is not valid where there is heavy soiling or abuse. The warranty does not include crushing, shading, or tracking on pile type fabrics. These characteristics are inherent to this type of fabric and are not considered defects. Fabric damage or failure due to chemical treatment or improper cleaning is also excluded from this warranty.

### **Warranty Service**

Superstyle within a reasonable time will either repair or replace at its option, any part or parts of our products which fail to perform properly, due to manufacturing defects for the period of time as set out in our warranties.

To obtain service you must contact the Furniture Dealer from whom you purchased the product from. Make sure you keep the original bill of sale as proof of purchase and delivery date. The dealer will in turn contact Superstyle or a Superstyle representative for quick service.

In the event of a warranty claim where merchandise has to be returned to the factory or to a local shop for repair or replacement, all transportation costs between your home and the dealer or the local repair shop will be your responsibility and that of the dealer.