

# Use and Care Manual for Leather & Upholstery



www.newclassicfurniture.com

In 2000 New Classic Furniture was established as a familyowned operation dedicated to bringing our customers quality products at a reasonable price. Since then, we have greatly expanded our inventories, manufacturing centers, and warehouses while maintaining our belief that every action we take should lead to a lasting benefit for our customers, our employees, and our company.



Thank you for purchasing a New Classic Furniture collection. We hope you enjoy it as much as we did creating it.

# IMPORTANT CARE NOTICE ON FAUX FUR FABRICS:

Faux Fur fabrics have a long nap with high pile yarns. Some of these yarns will loosen from the base cloth and "shed" when you first receive and use your Faux Fur upholstery/ pillows. This is normal and common. Lightly vacuum or brush your Faux Fur to remove loose fibers during the first several weeks of ownership.

# IMPORTANT CARE NOTICE ON VELVET FABRICS:

The high pile yarns on velvet upholstery fabrics are specifically known to flatten during use, but respond well to damp fluffing and brushing, a technique used by professional cleaners. The 3 points noted above will work well to maintain velvet fabrics.

# **IMPORTANT CARE NOTICE ON HIGH PILE FABRICS:**

Vacuum your upholstery once a week with a brush attachment. Keep upholstery away from heat and moisture and never expose upholstery to direct sunlight as fading and discolorations may occur. If there is a spill on your upholstery, use a clean and super absorbent cloth or paper towel to soak up excess liquid. Never rub the spill that will force liquid deeper into the high pile fibers; instead leave the cloth in place until the liquid is absorbed; then allow to air dry and brush against the nap to fluff the fibers. Professionally clean your upholstery once a year.

# CARING FOR YOUR DINING CHAIR FABRICS:

Many fabrics, such as chenille and velvet, have a yarn direction called nap that may also use pile yarns. Nap fabrics and pile yarns can get compressed during shipment, and will compress after personal use on seats and inside backs. When compression of yarns occurs, the fabric may appear to be shaded, matted, or marked, but it is not damaged or harmed in any way. This is a natural and expected reaction of pressure on nap fabrics and pile yarns.

# **IMPORTANT:**

Vacuum your upholstery once a week with a brush attachment. Keep upholstery away from heat and moisture and never expose upholstery to direct sunlight as fading and discolorations may occur. Professionally clean your upholstery once a year. Your fabric has a cleaning code that will guide you on proper care. If you cannot locate the cleaning code on the labeling, please refer to our website or email us at sales@newclassicfurniture.com

# Code "W"

Code "W" is used on fabrics that should be cleaned with water based cleaning agents. Spot clean using foam from only water based cleaners, or non-solvent cleaning products. Apply foam with a soft brush in a circular motion, and vacuum when dry.

# Code "S"

On fabrics with an "S" code, use a mild water free cleaning solvent or dry cleaning product. Make sure the room is well ventilated when using.

# Code "W-S"

Code"W-S"fabric can be cleaned with either water or solvent based products. Use a mild solvent, an upholstery shampoo, or the foam from a mild detergent.

# Code "X"

Clean this fabric by vacuuming or gently brushing only. NEVER use any cleaning agents at all. Any cleaning product whether water or solvent based may cause staining, shrinkage or distortion of the fabric surface pile.

# **General Guidelines**

-Regularly clean your fabric by vacuuming or light brushing.

-Test cleaning product in an inconspicuous area first to guard against color bleeding or fabric shrinkage.

-Call a professional when your upholstery needs overall cleaning.

**CARING FOR NAP FABRICS AND PILE YARNS:** To "bloom" or plump pile yarns to their original state, please follow the directions below.

1. Using an upholstery brush with soft, flexible bristles, brush the fabric against the grain, to lift the pile and yarns up and away from the fabric; depending on the fabric and yarn type, a second brushing may be required.

2. If you own a small hand-held, or commercial steamer, next gently steam the affected areas of the fabric, using small bursts of steam that will "bloom" or plump the pile and yarns. Never touch the steamer directly to the fabric.

3. If your steamer has a brush attachment, follow the step above by brushing against the grain of the fabric to lift the pile and yarns.

## CLEANING CODE:

S \_\_\_\_\_ SW \_\_\_\_\_ W \_\_\_\_\_ A / P \_\_\_\_\_

### LEATHER CARE

New Classic uses only full top grain pigmented leather. Your fine leather furniture may contain variances of shading, color, and texture giving leathers their unique personalities, and are not considered as imperfections.

Pigmented (Protected) Leathers Cleaning Code is W. Scars and branding marks are natural markings and are not considered flaws.

Do not place your furniture directly next to a heating source. Do not place your furniture directly next to a window, under a skylight, or in a sunroom. All leathers are subject to fading over time.

The application of a leather protection cream will improve the leather's resistance to staining and soiling, especially on seats, arms and backs.

Wipe your leather with a soft, dry cloth to remove dust. Fully clean your furniture with a soft cleaner and re-protect with a protection cream every six months to remove dirt and grime as well as gradual accumulation of body oils. For oil-based stains, use a leather de-greaser.

Do not use any other products not recommended for leather as they may damage the leather's surface.

#### LEGAL COMPLIANCE

C.A.R.B. Compliance: New Classic Furniture is compliant with current enforcement and record keeping requirements and is C.A.R.B. compliance according to CCR 93120.2(a) (Carb Composite Wood ATCM Phase 2) Formaldehyde Emission Limits.

Consumer Product Safety Improvement Act: New Classic Furniture is in compliance with all the CPSIA requirements for lead contents in finish materials and compliant with the MSDS requirements for health and safety of finish materials and formaldehyde contents of particle board and MDF boards according to the CARB requirements. We also meet the tipping restraint requirements as set forward by the furniture council and ASTM Safety Standard F2057.

TB117-2013: New Classic Furniture is compliant with California Regulation TB117-2013 which regulates the use of fire retardant chemicals in upholstery foam, and requires flammability testing to meet standards set by the regulation.

Limited Warranties are non-transferable. The following Limited Warranties are given to the original retail purchaser of New Classic Home Furnishings, Inc. Leather and Upholstery Products. Warranties do not apply to any products sold AS IS, CLOSEOUT, DISCONTINUED or SECOND.

#### Frames Used In Upholstered and Leather Products Limited Lifetime Warranty

A Limited Lifetime Warranty applies to all frames used in sofas, couches, love seats, upholstered chairs, ottomans, sectionals, and sleepers. New Classic Home Furnishings, Inc. warrants these components to the original retail purchaser to be free from material manufacturing defects. Lifetime means the normal useful life of the product. New Classic Home Furnishings, Inc. will pay for reasonable and customary labor rates to repair or replace the defective parts.

#### Springs | 5 Year Limited Warranty

New Classic Home Furnishings, Inc. warrants these systems to the original retail purchaser for five years from the date of purchase, against spring breakage caused by metal fatigue or spring clips pulling loose from the frame. New Classic Home Furnishings, Inc. will pay, within five years from the date of purchase, reasonable and customary labor rates to repair or replace the defective parts at no charge to the original retail purchaser.

#### Recliner Mechanism | 5 Year Limited Warranty

New Classic Home Furnishings, Inc. warrants to you, the original retail purchaser, all mechanisms used in recliners for five years from the date of purchase, to be free from material manufacturing defects. New Classic Home Furnishings, Inc. will pay reasonable and customary labor rates to repair or replace the defective parts at no charge to the original retail purchaser.

#### Power Motors | 2 Year Limited Warranty

New Classic Home Furnishings, Inc. warrants to you, the original retail purchaser, all power motors used in recliners for two years from the date of purchase, to be free from material manufacturing defects. In Year One, New Classic Home Furnishings, Inc. will pay reasonable and customary labor rates to repair or replace the defective parts at no charge to the original retail purchaser. In Year Two, New Classic Home Furnishings, Inc. will provide the motor at no charge to the original retail purchaser.

#### Other Electrical Components | 1 Year Limited Warranty\*

New Classic Home Furnishings, Inc. warrants to you, the original retail purchaser, all motion or electrical components aside from motor used in Recliners. Sofa or Loveseats for one year from the date of purchase, to be free from material manufacturing defects. This includes parachute cable, recliner pulls, lighted cup holders, light strips and their connections. New Classic Home Furnishings, Inc. will pay reasonable and customary labor rates to repair or replace the defective parts at no charge to the original retail purchaser.

#### Upholstered Fabric | 1 Year Limited Warranty

New Classic Home Furnishings, Inc. warrants the original retail purchaser, for a period of one year from the date of purchase, all upholstered fabrics against seam slippage, fraying, and dye transfers. This warranty does not cover tears, flattening of nap, pilling, fading, or shrinking and is not valid when heavy soiling or abuse is evident. This warranty also does not cover protective finishes, velvets, velvet types, and Orlon, since by their very nature, these fabrics are of soft texture and will crush, shade and mark more readily than most fabrics; these characteristics are in no way to be considered a defect. New Classic Home Furnishings, Inc. will pay, within one year from the date of purchase, reasonable and customary labor rates to repair or replace the defective parts.

#### Cushioning | 1 Year Limited Warranty

All seat cushion cores will soften with normal use and will conform to the shape of the user. This shall be considered normal wear, and shall not be considered a loss of resiliency or a material manufacturing defect. Within one year from the date of purchase. New Classic Home Furnishings, Inc. will replace, for the original retail purchaser only, a cushion core in an unattached (loose) seat cushion (an "Unattached Cushion") that has material manufacturing defects, provided that the original retail purchaser (i) follows the Claim Procedure set forth herein and (ii) returns the defective cushion core contained within an Unattached Cushion to New Classic Home Furnishings, Inc, ATTN: Service Dept, 7351 McGuire Avenue, Fontana, CA 92336 together with original purchase receipt and model number. With respect to a cushion core in a seat cushion which is attached to the product (an "Attached Cushion"), New Classic Home Furnishings, Inc, within one year from the date of purchase, will repair or replace, at its option, for the original retail purchaser only, a cushion core, in an Attached Cushion, which has material manufacturing defects, provided that the original retail purchaser follows the Claim Procedure set forth in these Limited Warranties. With respect to an Attached Cushion, New Classic Home Furnishings, Inc. will pay, within one year from the date of purchase, reasonable and customary labor rates to repair or replace the defective parts.

#### Leather | 1 Year Limited Warranty

New Classic Home Furnishings, Inc. warrants to the original retail purchaser, for a period of one year from the date of purchase, all leather to be free from defects in materials and workmanship, seam slippage, cracking, and dye transfers. Leather is a natural product, and, as such, each hide will reflect its own individuality. Some variations of shade and tone are to be expected as are the nicks, scratches, and wrinkles that only occur in genuine leather; these characteristics are in no way to be considered a defect. New Classic Home Furnishings, Inc. will pay, within one year from the date of purchase, reasonable and customary labor rates to repair or replace the defective parts.

#### LIMITATIONS AND EXCEPTIONS

These Limited Warranties provide coverage to the original retail purchaser and do not apply to rented, business, commercial, institutional, or other non-residential uses. These Limited Warranties do not apply to (i) merchandise that was, at any time, used as a floor sample or display model, (ii) any merchandise purchased "as is" or second-hand, (iii) any merchandise purchased at a distress sale or a going-out-of business sale, or (iv) any merchandise purchased from a liquidator. All warranties, whether express or implied, cover only normal household usage. No warranty, express or implied, applies to any condition resulting from misuse, abuse, delivery or transportation damage, nor any condition resulting from incorrect or inadequate maintenance, cleaning or care.

New Classic Home Furnishings, Inc. is not responsible for scheduling or the cost of transporting your furniture from your home to the retailer or service center or from the retailer or service center to your home. Shipping costs for replacement goods are not covered by the warranty. If you or the retailer have moved and you need service, contact New Classic Home Furnishings, Inc. in writing or call our Customer Service number.

#### DISCLAIMER

NO OTHER EXPRESS WARRANTY HAS BEEN MADE OR WILL BE MADE ON BEHALF OF NEW CLASSIC HOME FURNISHINGS, INC.. WITH RESPECT TO THE FURNITURE AND ITS PARTS, OR THE OPERATION, REPAIR, OR REPLACEMENT OF THE FURNITURE AND ITS PARTS. FURTHERMORE, NO REPRESENTATIVE OF NEW CLASSIC HOME FURNISHINGS, INC. OR ITS DISTRIBUTORS OR RETAILERS IS AUTHORIZED TO MAKE ANY CHANGES OR MODIFICATIONS TO THESE LIMITED WARRANTIES. SOME RETAILERS OFFER EXTENDED OR ADDITIONAL WARRANTIES. NEW CLASSIC HOME FURNISHINGS, INC. SHALL NOT BE LIABLE UNDER ANY EXTENDED OR ADDITIONAL WARRANTIES OFFERED BY ANY RETAILER OR THROUGH A THIRD-PARTY. IN NO EVENT SHALL NEW CLASSIC HOME FURNISHINGS, INC. BE RESPONSIBLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, SUCH AS LOSS OF USE, INCONVENIENCE, LOSS OR DAMAGE TO PERSONAL PROPERTY, WHETHER INDIRECT OR DIRECT, AND WHETHER ARISING IN CONTRACT OR TORT. IN NO EVENT SHALL NEW CLASSIC HOME FURNISHINGS, INC.'S RESPONSIBILITY EXCEEDS THE PURCHASE PRICE OF THE PRODUCT OR ITS REPLACEMENT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

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