

# **SALT FLAT™ UPHOLSTERY PRODUCTS**

## **Limited Warranty**

### **WHAT IS COVERED**

This warranty covers any defects in material or workmanship, with the exceptions stated below.

### **HOW LONG COVERAGE LASTS**

This warranty runs for the length of time specified below from the date of purchase.

### **FRAMES - LIMITED LIFETIME WARRANTY**

Salt Flat™ warrants the upholstered frame will be free from manufacturing defects for the life of the product.

### **SPRINGS - LIMITED LIFETIME WARRANTY**

Salt Flat™ warrants the springs will be free from manufacturing defects for the life of the product.

### **SHOW WOOD - ONE (1) YEAR LIMITED LIFETIME WARRANTY**

Salt Flat™ warrants the exposed finished wood trim will be free from defects in material and workmanship for a period of one (1) year from date of purchase.

### **CUSHIONS - FIVE (5) YEAR LIMITED LIFETIME WARRANTY**

Salt Flat™ warrants the cushions will be free from manufacturing defects for a period of five (5) years from date of purchase.

### **FABRICS - ONE (1) YEAR LIMITED LIFETIME WARRANTY**

Color fastness, shrinkage, and pilling of fabrics are not covered under this warranty. Consistent with major fabric producers and furniture manufacturers, Salt Flat™ in its sole discretion may refuse warranty coverage where "aftermarket" fabric, leather protectors, or coatings have been applied. Chemicals in these applications can change the characteristics of certain fabrics and cause early failure, color changes, and other damage. We appreciate your understanding of this policy.

## WHAT IS NOT COVERED

The warranty applies only to the original purchaser and does not cover: (a) wear and tear; (b) improper or inadequate maintenance, misuse, or alteration; (c) exposure to chemicals, liquids, or fading caused by exposure to sunlight; (d) repair by unauthorized representatives; (e) damage resulting from transit or handling; (f) transportation costs; (g) commercial, institutional, business, rental, or any other non-residential usage; (h) “as is” purchases including but not limited to floor samples, clearance items, going out of business or tent sale, close-out, or from a liquidator; (i) product purchased from a non-authorized Salt Flat™ dealer; (j) minor differences or finish variations as a result of the craftsmanship and natural materials used in the manufacturing process; (k) damage from the slight expansion or contraction of wood; (l) damage to any type of flooring or floor covering; (m) slight softening and loss of resiliency in foam, polyester fiber, and other filling materials as a normal result of use and aging is not considered a manufacturing defect.

## WHAT SALT FLAT™ WILL DO

This warranty applies to products that remain upholstered in the original fabric used under normal residential wear and tear. Salt Flat™, at its sole discretion, will repair, replace, or refund any product that proves to be defective in materials or workmanship.

## HOW TO GET SERVICE

E-mail [warranty@saltflathome.com](mailto:warranty@saltflathome.com) to submit your warranty claim. Please keep your receipt so that we may process your warranty request. To expedite your warranty request, please include your purchase receipt, full telephone and address, and three photos illustrating the damage or issue with your item.

## INFORMATION TO INCLUDE

- Purchase receipt
- Phone number and mailing address
- 3 photos of damage or issue

## HOW STATE LAW APPLIES

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

*The foregoing warranty shall be exclusive and in lieu of any other warranty, express or implied, including warranties of merchantability and fitness for a particular purpose and all other warranties otherwise arising by operation of law, course of dealing, custom, trade, or otherwise. Neither the seller nor the manufacturer shall be liable for any injury, loss or damage, direct or consequential arising out of the use or inability to use this product.*