

# HOSPITALITY AND COMMERCIAL BEDDING SUPPORT WARRANTY

Rize Home is committed to providing high-quality hospitality and commercial steel bedding products. We stand behind the durability and workmanship of our products and provide this 5-Year Limited Warranty to give you peace of mind.

## **Coverage Details**

Rize Home, at its sole discretion, will repair, replace, or refund the purchase price of your Rize Home product if it becomes unserviceable within five years of purchase due to defects in material or workmanship.

## **Warranty Terms and Conditions**

This 5-Year Limited Warranty is effective as of the date of purchase and covers hospitality and commercial steel bedding products from Rize Home for a period of five years from the original purchase date and is only applicable to the original purchaser and is not transferable. Coverage terminates if the original purchaser sells or otherwise transfers the product.

Products used in commercial settings, including but not limited to dormitories, hotels, and rentals, are warranted to the original purchaser against defects in material and workmanship for up to five (5) years from the date of purchase when properly installed.

## **If you wish to make a claim**

In the event of a defect, please follow the claim process outlined below:

Place warranty claim via the online Warranty Inquiry Form, found at [rizehome.com](http://rizehome.com). Fill in all requested information noted on the form. Be sure to include proof of purchase and documentation (pdfs, pictures, or videos) showing the issue.

If additional information or assistance is needed, please email to [warranty@rizehome.com](mailto:warranty@rizehome.com) or call 855-581-3095.

## **Exclusions - Additional Terms and Conditions**

Rize Home excludes coverage for products that are altered, abused, subjected to negligence or accident, or used for a purpose other than intended. This warranty does not cover any reimbursement of labor, shipping costs, nor any product not properly installed.

This 5-Year Limited Warranty replaces all other warranties, whether expressed or implied, including the implied warranties of merchantability and fitness for purpose. No one is authorized to assume or undertake any other liability on behalf of Rize Home in connection with the sale of the product.

In no event shall Rize Home be liable for incidental or consequential damages sustained in connection with the product or its use. Some states do not allow

the exclusion or limitation of incidental or consequential damages or the exclusion of implied warranties or the limitation on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

**Legal Rights**

This warranty provides you with specific legal rights. You may also have additional rights which may vary from state to state.

For any questions or concerns regarding this warranty, please contact Rize Home's Consumer Product Division at [warranty@rizehome.com](mailto:warranty@rizehome.com).