

# Length of Warranty

This Warranty begins on the day that you take possession of your sleep set. Remember to keep your receipt as proof of purchase and **DO NOT REMOVE THE LAW TAG** from your sleep set. Your receipt and Law Tag will serve as a means of establishing your warranty rights. In the event that you have a problem with your sleep set, the limited warranty would not be renewed or extended after repair or replacement of the original set.

If you have a problem with the set you purchased, contact the dealer where you purchased the set; they will be able to answer questions regarding your warranty,

The length of your warranty may be determined by matching the warranty code found on the law tag of your sleep set with the corresponding information on the warranty schedule below:

Warranty Code on Law Tag	Total Limited Warranty Period	Period for No-Charge Repair or Replacement	Calculation of Charges for Repair or Replacement Beyond No-Charge Period
N2	10 YEARS	10 YEARS	Non-Prorated Limited Warranty
N3	7 YEARS	7 YEARS	Non-Prorated Limited Warranty
N4	5 YEARS	5 YEARS	Non-Prorated Limited Warranty
N5	3 YEARS	3 YEARS	Non-Prorated Limited Warranty
N6	1 YEAR	1 YEAR	Non-Prorated Limited Warranty
N30	30 DAYS	30 DAYS	Non-Prorated Limited Warranty
P5	5 YEARS	1 YEAR	1/5 of the manufacture's current suggested retail price times the number of years of use.

\*Component parts carry a two year warranty (Pumps, remotes, etc...)

## DO NOT SMOKE IN BED OR EXPOSE YOUR SLEEP SET TO AN OPEN FLAME

This Symbol Mattress and Box Spring/Foundation meets or exceeds all federal laws concerning flammability including 16CFR Part 1633.

Symbol Mattress shall not be liable for incidental or consequential damages which result through the use of this product,

Symbol Mattress reserves the right to substitute products or component of equal or better quality, and to use or deliver refurbished electrical components for the repair or replacement of any product under this limited warranty.

## Enjoy Your Symbol Mattress!

[www.symbolmattress.com](http://www.symbolmattress.com)

# SYMBOL

Your life, your mattress

## User Guide & Warranty Information

Symbol Mattresses conform to the Federal Flammability Standard known as 16 CFR Part 1633. Every Symbol FR Mattress is certified to be sold alone (mattress only) or in a set with a certified Symbol FR box spring or foundation. **Please note:** A Symbol FR-Certified mattress may NOT be sold with a box spring or foundation that was not tested and certified for use under that particular Symbol mattress. You may refer to the FR Law Tag on the mattress for information on the specific Symbol box spring or foundation that may be lawfully sold with your new Symbol mattress.

**Due to health concerns: stains, burns, and/or abuse of the mattress or Box Spring/Foundation will void this warranty.**

# Congratulations and Thank You!

You have just purchased a quality sleep product from Symbol Mattress. In order to prolong the life of your bed and be more satisfied with it's overall performance, please remember the following points:

- Body impressions are normal in quality bedding. Impressions indicate that the upholstery layers are conforming to your body's individual contours. These are not structural defects, but normal occurrences in the superior performance of the mattress.
- Impressions are going to be more noticeable on King and Queen sizes.
- To equalize impressions, rotate your mattress end to end regularly every two weeks for the first three months of use and every two months thereafter. This mattress will not need to be turned over.
- If you own a double sided mattress, rotate and flip your mattress once every three months. If your mattress shows signs of body impressions before scheduled rotations, change the schedule so you will always be sleeping on a comfortable surface.
- Use of a matching FR-Certified box spring unit/foundation and a proper frame with center support is required. This warranty will be null and void if the mattress was not used on a box spring or foundation with proper support. Reference Image below:

**IMPORTANT:** This warranty will be null and void if the mattress is not used on a frame with a proper center support.



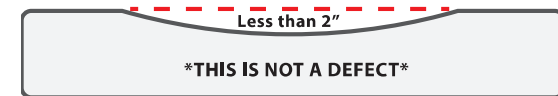
- We recommend a premium quality mattress protector cover be placed on your mattress to act as a barrier against stains to the mattress. Stains, burns, or abuse of the mattress will void the warranty.
- Do not use dry cleaning fluid on your mattress as it will cause damage.
- Do not get your mattress wet. Some of the upholstery materials may compress if wet.
- Do not iron your mattress. This may cause the cover to deteriorate.

## Limited Warranty

Symbol Mattress warrants that this mattress will be free from manufacturing defects. Symbol Mattress agrees to repair or replace any factory defective piece of a sleep set at our discretion, but will not repair or replace the matching piece unless it is also defective. This limited warranty is provided **ONLY** to the original purchaser, and proof of purchase is required. In the unlikely event that you have a problem with your Symbol mattress, please contact the retailer whom you've purchased the mattress from. Symbol Mattress retailers handle all warranty claims, returns, and exchanges.

## What is NOT covered?

- Normal wear & tear
- Mattresses/Foundations with stains, burns, soils, or that have been abused.
- Handles (which should only be used to position the mattress and may tear off if used to support the full weight of the mattress)
- Personal comfort. We cannot guarantee each individual's comfort.
- Border wires (which run along the perimeter of the mattress and box spring/foundation) bent due to moving or bending the sleep set.
- Structural damage to the mattress or foundation due to the use of an improper bed frame.
- Impressions of less than 2"



- Mattresses and foundations that have already been replaced. This warranty is limited to ONE repair or replacement. Warranty is good on original purchase only.
- Mattress damage due to the use of a non-matching box spring/foundation.
- Replacement of a matching piece in a sleep set, unless both pieces are defective.
- Transportation/freight costs. It is the primary responsibility of the consumer to pay ALL transportation, freight, and/or shipping costs when returning defective product or picking up a replacement product. If the dealer is out of business or is no longer an authorized Symbol dealer, the consumer will be responsible for picking up replacement product from the nearest designated pickup facility.
- Damage caused by tampering with any component or part of the mattress.
- Damage caused by laundering or dry cleaning.
- Damage caused by act of nature.

## Your Rights Under State Law:

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific rights and you may have other rights which vary from state to state. The duration of any applicable implied warranties shall not exceed in duration the term of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty is extended only to the original purchaser from Symbol or authorized dealers. **NO WARRANTIES, EXPRESSED OR IMPLIED, ARE EXTENDED TO PERSONS WHO PURCHASE THE PRODUCT FROM ANYONE OTHER THAN SYMBOL OR ITS AUTHORIZED DEALERS., AND ALL WARRANTIES TO SUCH PERSONS, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS, ARE HEREBY EXCLUDED.**