
BARCALOUNGER WARRANTY

LIMITED WARRANTY

BarcaLounge conveys the following Limited Warranty to the original retail purchaser under normal residential use. This warranty does not cover any type of commercial, industrial, institutional, or rental use. This warranty does not cover "floor care" or "flooring" designated "as is" at the time of purchase. This warranty does not apply to furniture intentionally misused or damaged. This warranty is void from negligence, exposure, pet damage, chemical treatment, improper cleaning, or when heavy soiling occurs. This warranty does not cover damage caused by improper transportation. This warranty is not transferable. This warranty covers replacement and replaces all implied warranties of merchantability and use for a particular purpose.

MECHANISMS AND SPRINGS

BarcaLounge warrants to you the original retailer purchaser protection against defective materials or workmanship for two (2) years from the original date of purchase, based on reasonable use. BarcaLounge will, at its discretion, repair or replace the mechanism that is defective. After the first year of use, the mechanism warranty covers replacement of the mechanism only and does not cover any associated labor or shipping costs.

FRAME PARTS

BarcaLounge warrants to you the original retail purchaser protection against materials or workmanship for two (2) years from the original purchase date as long as it remains upholstered in the original covering and is used under normal residential use. BarcaLounge will at its discretion, repair or replace the part that is defective. After the first year of use, the frame warranty covers replacement of the frame parts only and does not cover any associated labor or shipping costs.

CUSHION CORES

BarcaLounge warrants to you the original retail purchaser, protection against abnormal loss of resilience for two (2) years after the original date of purchase as long as it remained upholstered in the original covering and is used under normal conditions. Some softening and flattening of the foam core and fiber/feather wraps should be expected over time. This warranty does not cover defective. After the first year of use, the cushion core warranty covers replacement cores only and does not cover any associated labor or shipping costs.

POWER AND ELECTRICAL

BarcaLounge warrants to you the original retail purchaser, protection against defective power recline mechanism for two (2) years from the original date of purchased, under conditions of normal use. BarcaLounge will, at its discretion, repair or replace the parts that are defective.

and labor for the repair. Warranties are for repair, replacement, or substitution at BarcaLounger's sole discretion. If a product is no longer sold, BarcaLounger will provide an appropriate replacement of equal or greater value.

To submit a claim, please provide the following information:

1. Copy of original sales slip or invoice number if the item in question hasn't been sold to a retail customer.
2. Photo of the manufacturing tag under the footrest/ottoman of the product — the one that shows the manufacture date.
3. Photos of the product: head on, from the left, from the right and from the outside back.
4. If necessary, up-close photos of the problem area(s) that help to explain the issue(s).

This information can be submitted using our Product Service form on our website **OR** via email to: productservice@barcalounger.com.

ADDITIONAL TERMS AND CONDITIONS

BarcaLounger reserves the right to limit or deny warranty coverage on any item manufactured more than 10 years from the purchase date.

Items manufactured under license from BarcaLounger, including, but not limited to, outdoor and office furniture, are covered by the licensee's warranty, which may differ from the warranty outlined above.

Any credit or other monetary compensation offered as relief will be prorated after one (1) year of use, up to seven (7) year lifetime for furniture.

For items purchased at a discount retail chain, please retain retail receipt. If repair is not feasible for a product, these items, monetary compensation may be offered, subject to the same prorating terms as above.