

### **Item #: JA500T**

# Description: JOANNA TWO TONE DINING TABLE Product Size: 40"x64"x80" w/16" Leaf x 30"H

Your furniture purchase is an investment. Here are a few tips to maximize the lifetime of your furniture with a minimum amount of effort. Properly caring for your furniture can help ensure that it looks great year after year.

#### **Wood Furniture Maintenance:**

- Always dust, wipe, and clean with the grain of the wood.
- Dust with a soft cloth. Dust will scratch the furniture surface if not removed properly.
- Use the same type of polish consistently as interchanging oil-based and wax-based polishes will cause a build-up and result in a foggy or cloudy appearance.
- If a polished surface becomes foggy, rub it with a cloth dipped in a solution of one tablespoon vinegar to one quart of water. Rub softly with the grain until the surface is completely dry.
- Soap and water are not advisable for wood surfaces. Water can penetrate the finish and raise the grain on wood, causing damage.
- Remember to change dusting cloths frequently as dirty cloths may scratch your furniture's surface

#### The Enemies of Wood:

- Moisture is wood's worst enemy. Liquid spills should be gently wiped up immediately. Coasters should be used under all beverages.
- Do not allow rubber or vinyl materials to lie on the furniture. Chemicals in rubber may leave a stain. Put a strip of felt or leather under accessories that have rubber or vinyl.
- Heat creates a chemical change in the furniture's finish, which results in a white spot. Use protective pads under hot dishes, appliances, etc.
- Sunlight's ultraviolet rays can damage the finish of furniture. Do not place furniture directly against a heater or radiator and do not place in the path of hot streams of air from central heating. This will cause extreme localized drying of the wood.

#### **High Gloss Resin Table Maintenance:**

- Resin tabletops have approximately 1/8" of a resin coat on the top face of the table, which will resist ice, water, wine, liquor, food, cleaning fluids, and warm or hot liquids; however, cups, glasses, etc. containing hot liquids should not be left on the table without a coaster for protection.
- Resin tabletops will scratch just the same as any other glossy surface and basic precautions should be taken.
- For lasting shine, the resin table should be waxed with a car wax that does not contain silicon. Maintaining this wax build-up will result in a high gloss shine.
- When wiping down the table, a soft, clean rag should be used. Do not use a heavy paper.

#### **Granite Top Maintenance:**

The surface of the granite on your table has been polished or sealed to create a generally non-porous surface. The stone has many natural characteristics including: veining, hairline cracks, and color variations - which make up the stone's beauty.

To maintain the beauty of your granite:

- Protect surfaces from scratching, staining and etching by:
- \* Keeping them free of debris or sharp objects
- \* Wiping up spills immediately
- \*Avoiding contact with chemicals(particularly acid-based materials)
- Clean with pH neutral products or those especially formulated for use on stone.
- It is not recommended to use a water-based solvent for dark granite as it will remove the polish from the surface. Absorbed into the stone.
- After a period of use, apply a penetrating sealer to prevent contaminants from being
- Remove stains with special absorbent poultices formulated for use on stone.
- Renew the surface on polished granite (granite with a hight gloss surface ) by buffing with special stone polish, powder or cream.

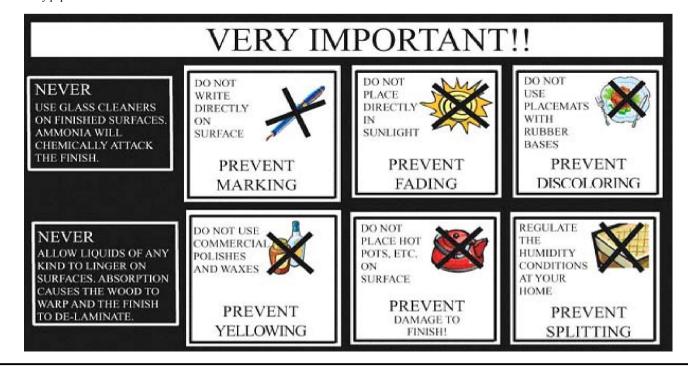
Do not use granite polish on granite with a matte finish, which has been honed rather than polished. (Penetrating sealer may be used on both polished and honed granite.)

#### Marble Top Maintenance:

Marble may be stone, but it is porous stone and can stain easily. Treating marble surfaces the same as wood surfaces is a great rule of thumb.

- It is recommended to seal the tops on a regular basis (every 6 to 12 months).
- A good quality stone sealer can be purchased from any tiles / stone store or any homecare store and should be applied according to the manufacturer's recommendation.
- When sealed properly, marble tops can be used indoors and outdoors and can withstand any weather conditions except internal freezing. Snow or freezing rain will penetrate the table and cause cracks.

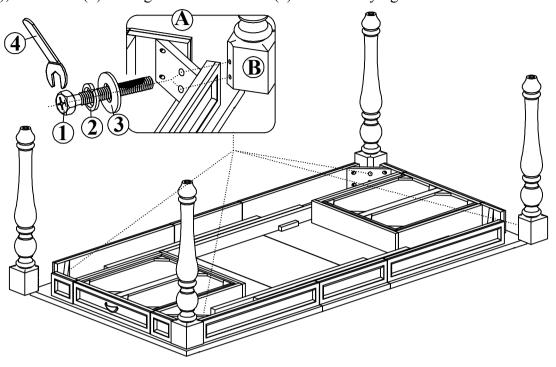
- Frequent vacuuming of the entire upholstered area will prevent dust from settling into the fibers.
- Professional cleaning is always recommended for all upholstered pieces.
- Always pre-test a small area of fabric in an inconspicuous area when cleaning before proceeding.
- Do not use cleaning products containing brightening agents.



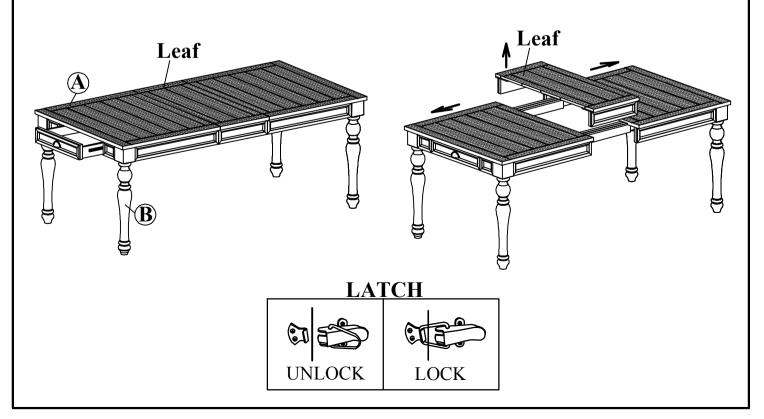
### JA500T ASSEMBLY INSTRUCTIONS

### DO NOT FULLY TIGHTEN ALL HEX BOLTS UNTIL THE ENTIRE UNIT IS COMPLETELY ASSEMBLED

Step 1: Place Table Top with Leaf (A) upside down on a piece of cloth or carpet to prevent finish from scratching. Attach Table Leg (B) to the corner block of the Table Top (A) by inserting Flat Washer (3), Lock Washer (2), Hex Bolt (1) and tighten with Wrench (4). Do not fully tighten.



Step 2: Turn the Table to upright position on flat surface and adjust legs until level and does not wobble. (\*Note: It is recommended to use two or more people to turn the table). Fully tighten all Bolts at this time. If do not use the Leaf of the Table Top (A). Unlock the Latch underneath the Table Top (A) and pull the Table Top (A) from both ends. Take the Leaf out of the middle of Table Top (A), close the Table Top (A) by pushing from both ends. Lock the Latch underneath the Table Top (A) to prevent from sliding. Assembly of product is now completed.

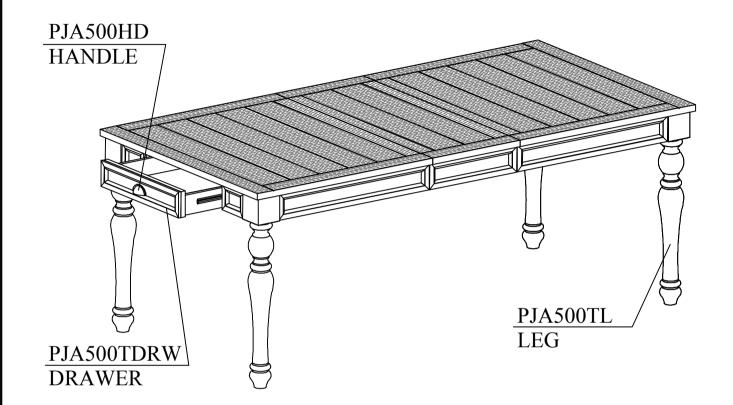


(A) TABLE TOP with LEAF	(B) TABLE LEG
(1PC)	(4PCS)

# **HARDWARE PACK #: PJA500TH**

NO.	DESCRIPTION		DIMENSION	Q'TY
1	Hex Bolt		$\Phi^{5/16}$ " x 60 mm	8 pcs
2	Lock Washer		$\Phi^{5/16}$ " x 13 mm	8 pcs
3	Flat Washer		$\Phi^{5/16}$ " x 19 mm	8 pcs
4	Wrench		12 mm	1 pc

### PARTS FOR JA500T COMPLETE HARDWARE # : PJA500TH



PRODUCT DETAILS		
TOP	MDF / ACACIA VENEER	
APRON	RUBBER WOOD/ MANGO WOOD	
DRAWER	MANGO WOOD/ PLYWOOD	
LEGS	MANGO WOOD	
PRODUCT SIZE	40"x64"x80" w/16" Leaf x 30"H	
CARTON SIZE	83.66" x 43.50" x 6.50"H	
NET WEIGHT	134.2 LBS	
GROSS WEIGHT	151.8 LBS	
CU.FT.	13.68'	



**Item #: JA500S** 

**Description: JOANNA TWO TONE SIDE CHAIR** 

**Product Size: 20"x 23.5"x 40"H** 

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#### **Wood Furniture Maintenance:**

- Always dust, wipe, and clean with the grain of the wood.
- Dust with a soft cloth. Dust will scratch the furniture surface if not removed properly.
- Use the same type of polish consistently as interchanging oil-based and wax-based polishes will cause a build-up and result in a foggy or cloudy appearance.
- If a polished surface becomes foggy, rub it with a cloth dipped in a solution of one tablespoon vinegar to one quart of water. Rub softly with the grain until the surface is completely dry.
- Soap and water are not advisable for wood surfaces. Water can penetrate the finish and raise the grain on wood, causing damage.
- Remember to change dusting cloths frequently as dirty cloths may scratch your furniture's surface

### The Enemies of Wood:

- Moisture is wood's worst enemy. Liquid spills should be gently wiped up immediately. Coasters should be used under all beverages.
- Do not allow rubber or vinyl materials to lie on the furniture. Chemicals in rubber may leave a stain. Put a strip of felt or leather under accessories that have rubber or vinyl.
- Heat creates a chemical change in the furniture's finish, which results in a white spot. Use protective pads under hot dishes, appliances, etc.
- Sunlight's ultraviolet rays can damage the finish of furniture. Do not place furniture directly against a heater or radiator and do not place in the path of hot streams of air from central heating. This will cause extreme localized drying of the wood.

#### **High Gloss Resin Table Maintenance:**

- Resin tabletops have approximately 1/8" of a resin coat on the top face of the table, which will resist ice, water, wine, liquor, food, cleaning fluids, and warm or hot liquids; however, cups, glasses, etc. containing hot liquids should not be left on the table without a coaster for protection.
- Resin tabletops will scratch just the same as any other glossy surface and basic precautions should be taken.
- For lasting shine, the resin table should be waxed with a car wax that does not contain silicon. Maintaining this wax build-up will result in a high gloss shine.
- When wiping down the table, a soft, clean rag should be used. Do not use a heavy paper.

#### **Granite Top Maintenance:**

The surface of the granite on your table has been polished or sealed to create a generally non-porous surface. The stone has many natural characteristics including: veining, hairline cracks, and color variations - which make up the stone's heauty

To maintain the beauty of your granite:

- Protect surfaces from scratching, staining and etching by:
  - \* Keeping them free of debris or sharp objects
  - \* Wiping up spills immediately
- \*Avoiding contact with chemicals(particularly acid-based materials)
- Clean with pH neutral products or those especially formulated for use on stone.
- It is not recommended to use a water-based solvent for dark granite as it will remove the polish from the surface. Absorbed into the stone.
- After a period of use, apply a penetrating sealer to prevent contaminants fron being
- Remove stains with special absorbent poultices formulated for use on stone.
- Renew the surface on polished granite (granite with a hight gloss surface ) by buffing with special stone polish , powder or cream .

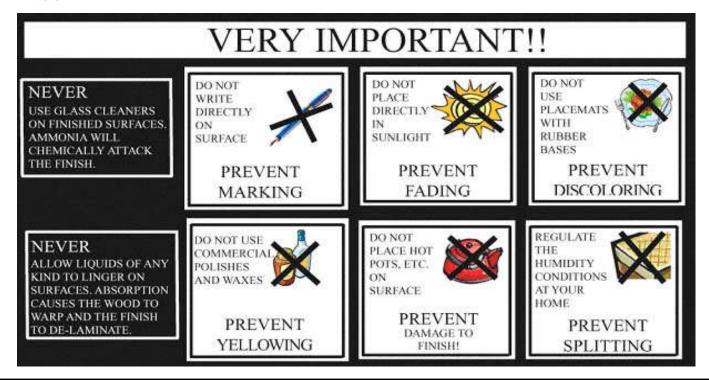
Do not use granite polish on granite with a matte finish, which has been honed rather than polished. (Penetrating sealer may be used on both polished and honed granite.)

#### Marble Top Maintenance:

Marble may be stone, but it is porous stone and can stain easily. Treating marble surfaces the same as wood surfaces is a great rule of thumb.

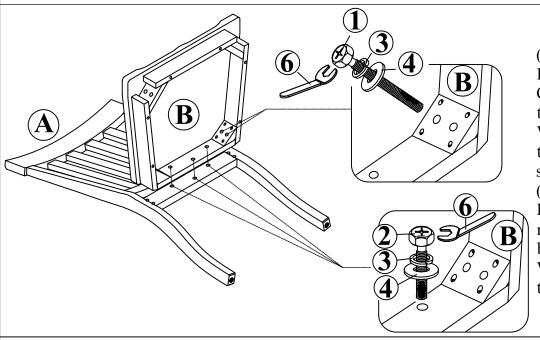
- It is recommended to seal the tops on a regular basis (every 6 to 12 months).
- A good quality stone sealer can be purchased from any tiles / stone store or any homecare store and should be applied according to the manufacturer's recommendation.
- When sealed properly, marble tops can be used indoors and outdoors and car withstand any weather conditions except internal freezing. Snow or freezing rain will penetrate the table and cause cracks.

- Frequent vacuuming of the entire upholstered area will prevent dust fron settling into the fibers.
- Professional cleaning is always recommended for all upholstered pieces.
- Always pre-test a small area of fabric in an inconspicuous area when cleaning before proceeding.
- Do not use cleaning products containing brightening agents.



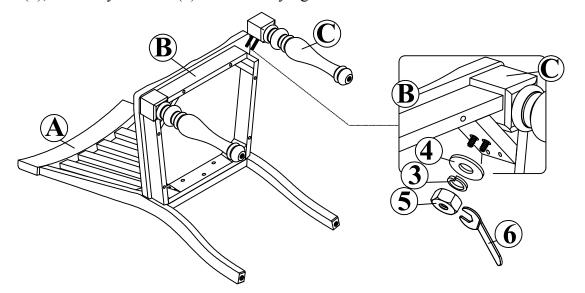
## JA500S ASSEMBLY INSTRUCTIONS

#### DO NOT FULLY TIGHTEN ALL BOLTS AND HEX NUTS UNTIL THE ENTIRE UNIT IS COMPLETELY ASSEMBLE

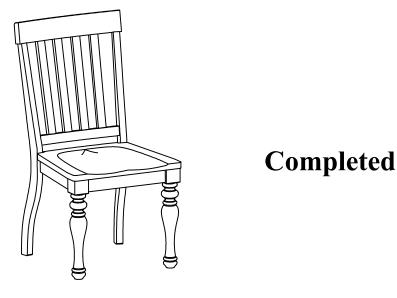


Step 1: Place the Chair Back (A) on the floor. Attach Seat Box w/Wood Seat (B) to the Chair Back (A) by inserting the Flat Washer (4), Lock Washer (3), Short Bolt (2) into the holes at the rear bar of the seat frame. Insert Flat Washer (4), Lock Washer (3) and Long Bolt (1) into the holes at the rear corner block of the seat box. Tighten all Bolts with Wrench (6). Do not fully tighten.

Step 2: Attach the Front Leg (C) to Seat Box w/Wood Seat (B) by using Flat Washer (4), Lock Washer (3), and Hex Nut (5), secure by Wrench (6). Do not fully tighten.



<u>Step 3:</u> Place the Chair to upright position on flat surface and adjust legs until level and does not wobble Fully tighten all Bolts and Hex Nuts with Wrench (6). Assembly of product is completed.

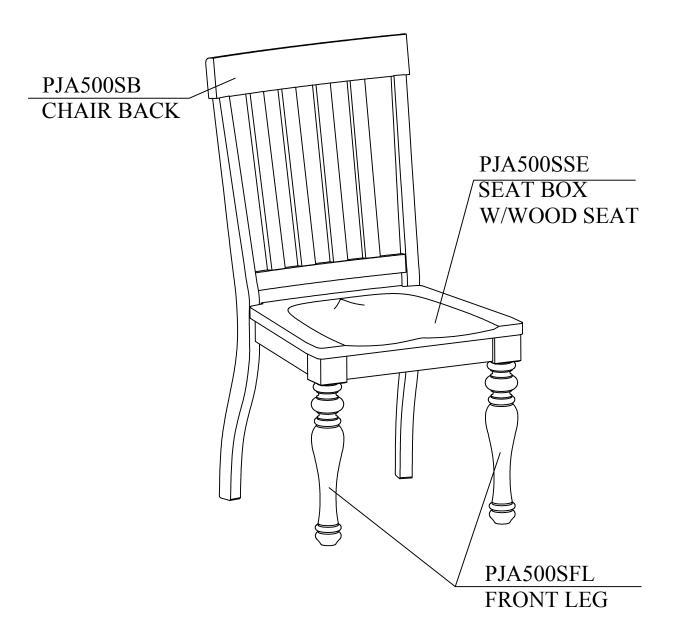


(A) CHAIR BACK (1PC)	(B) SEAT BOX w/ WOOD SEAT (1PC)	(C) FRONT LEG (2PCS)

# **HARDWARE PACK #: PJA500SH**

NO.	DESCRIPTION		DIMENSION	Q'TY
1	Long Bolt		$\Phi^{1/4}$ " x 75 mm	4 pcs
2	Short Bolt		$\Phi^{1/4}$ " x 40 mm	3 pcs
3	Lock Washer		$\Phi^{5/16}$ " x 13 mm	11 pcs
4	Flat Washer		$\Phi^{5/16}$ " x 19 mm	11 pcs
5	Hex Nut		$\Phi^{5/16}$ " x 12 mm	4 pcs
6	Wrench		12 mm	1 pc

### PARTS FOR JA500S COMPLETE HARDWARE # : PJA500SH



PRODUCT DETAILS		
CHAIR BACK	RUBBER WOOD/ MANGO WOOD/ACACIA WOOD/ PLYWOOD	
SEAT BOX	RUBBER WOOD/ACACIA WOOD	
WOOD SEAT	ACACIA WOOD	
FRONT LEG	MANGO WOOD	
PRODUCT SIZE	20"x 23.5"x 40"H	
CARTON SIZE	41.73" x 21.06" x 12.20"	
NET WEIGHT	44 LBS	
GROSS WEIGHT	50.6 LBS	
CU.FT.	6.2'/2PCS	

# **Steve Silver Company Dining Chairs**- **Assembly Troubleshooting Guide**

The most important element of correct chair assembly is to tighten the bolts as directed. Prematurely tightening the bolts can lead to numerous issues and will lengthen the assembly time. Listed below are the most common issues in chair assembly and their easy solutions.

### PROBLEM: Chair is unlevel.

### Cause 1:

Unlevel chairs can occur if the bolts are fully tightened before all bolts are attached. There is a variance in the alignment of this chair to allow the chair to be assembled more easily.

### **Solution:**

Loosen each bolt in the seat box (front legs, back corner blocks and back apror until they are finger tight. Place the chair upright on the floor. Sit in the chair fo about 30 seconds. Carefully turn the chair upside down and tighten each bolt. The chair will now be level.

### Cause 2:

Unlevel chairs can occur if one or more of the floor glides are missing from th bottom of the chair leg.

### **Solution:**

Request a set of floor glides from the e-mail address below.

AR@ssilver.com

### PROBLEM: Bolts do not fit properly.

### Cause:

This issue can occur when the bolts are tightened fully before all bolts are attached. There is a variance in the alignment of the bolts to allow the chair to be assembled more easily. Tightening the bolts prematurely can cause the holes for the other bolts to become slightly misaligned, causing the remaining bolts not to fit properly.

### **Solution:**

Make sure each bolt in the seat box (front legs, back corner blocks and back apron) is loosened until finger tight. This will allow you to realign the holes, and the bolts will now fit properly.

# **Questions?**

Please call us at 1 800 344 7278, and we will be happy to help you.



Item #: JA500SV

**Description:** JOANNA TWO TONE SERVER

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#### **Wood Furniture Maintenance:**

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- Dust with a soft cloth. Dust will scratch the furniture surface if not removed properly.
- Use the same type of polish consistently as interchanging oil-based and wax-based polishes will cause a build-up and result in a foggy or cloudy appearance.
- If a polished surface becomes foggy, rub it with a cloth dipped in a solution of one tablespoon vinegar to one quart of water. Rub softly with the grain until the surface is completely dry.
- Soap and water are not advisable for wood surfaces. Water can penetrate the finish and raise the grain on wood, causing damage.
- Remember to change dusting cloths frequently as dirty cloths may scratch your furniture's surface

#### The Enemies of Wood:

- Moisture is wood's worst enemy. Liquid spills should be gently wiped up immediately. Coasters should be used under all beverages.
- Do not allow rubber or vinyl materials to lie on the furniture. Chemicals in rubber may leave a stain. Put a strip of felt or leather under accessories that have rubber or vinyl.
- Heat creates a chemical change in the furniture's finish, which results in a white spot. Use protective pads under hot dishes, appliances, etc.
- Sunlight's ultraviolet rays can damage the finish of furniture. Do not place furniture directly against a heater or radiator and do not place in the path of hot streams of air from central heating. This will cause extreme localized drying of the wood.

#### **High Gloss Resin Table Maintenance:**

- Resin tabletops have approximately 1/8" of a resin coat on the top face of the table, which will resist ice, water, wine, liquor, food, cleaning fluids, and warm or hot liquids; however, cups, glasses, etc. containing hot liquids should not be left on the table without a coaster for protection.
- Resin tabletops will scratch just the same as any other glossy surface and basic precautions should be taken.
- For lasting shine, the resin table should be waxed with a car wax that does not contain silicon. Maintaining this wax build-up will result in a high gloss shine.
- When wiping down the table, a soft, clean rag should be used. Do not use a heavy paper.

#### **Granite Top Maintenance:**

The surface of the granite on your table has been polished or sealed to create a generally non-porous surface. The stone has many natural characteristics including: veining, hairline cracks, and color variations - which make up the stone's beauty.

To maintain the beauty of your granite:

- Protect surfaces from scratching, staining and etching by:
- \* Keeping them free of debris or sharp objects
- \* Wiping up spills immediately
- \*Avoiding contact with chemicals(particularly acid-based materials)
- Clean with pH neutral products or those especially formulated for use on stone.
- It is not recommended to use a water-based solvent for dark granite as it will remove the polish from the surface. Absorbed into the stone.
- After a period of use, apply a penetrating sealer to prevent contaminants from being
- Remove stains with special absorbent poultices formulated for use on stone.
- Renew the surface on polished granite (granite with a hight gloss surface ) by buffing with special stone polish, powder or cream.

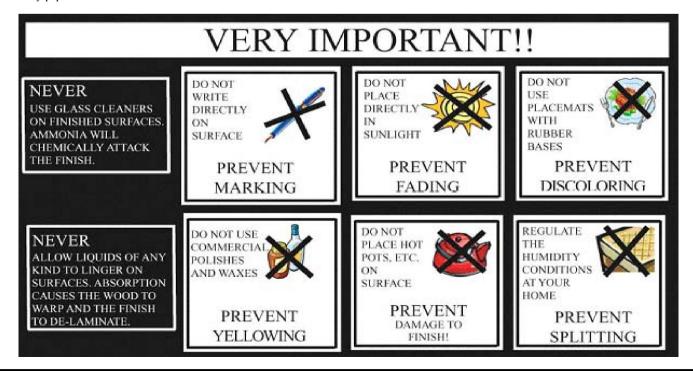
Do not use granite polish on granite with a matte finish, which has been honed rather than polished. (Penetrating sealer may be used on both polished and honed granite.)

#### Marble Top Maintenance:

Marble may be stone, but it is porous stone and can stain easily. Treating marble surfaces the same as wood surfaces is a great rule of thumb.

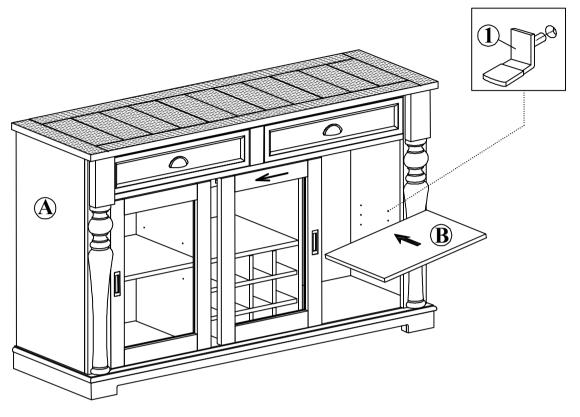
- It is recommended to seal the tops on a regular basis (every 6 to 12 months).
- A good quality stone sealer can be purchased from any tiles / stone store or any homecare store and should be applied according to the manufacturer's recommendation.
- When sealed properly, marble tops can be used indoors and outdoors and can withstand any weather conditions except internal freezing. Snow or freezing rain will penetrate the table and cause cracks.

- Frequent vacuuming of the entire upholstered area will prevent dust from settling into the fibers.
- Professional cleaning is always recommended for all upholstered pieces.
- Always pre-test a small area of fabric in an inconspicuous area when cleaning before proceeding.
- Do not use cleaning products containing brightening agents.



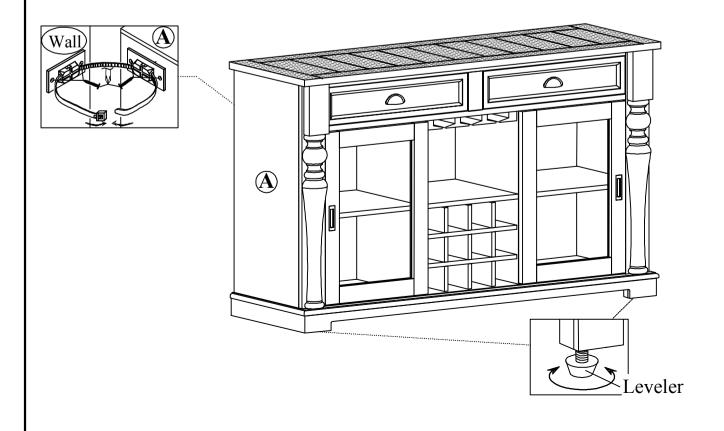
## JA500SV ASSEMBLY INSTRUCTIONS

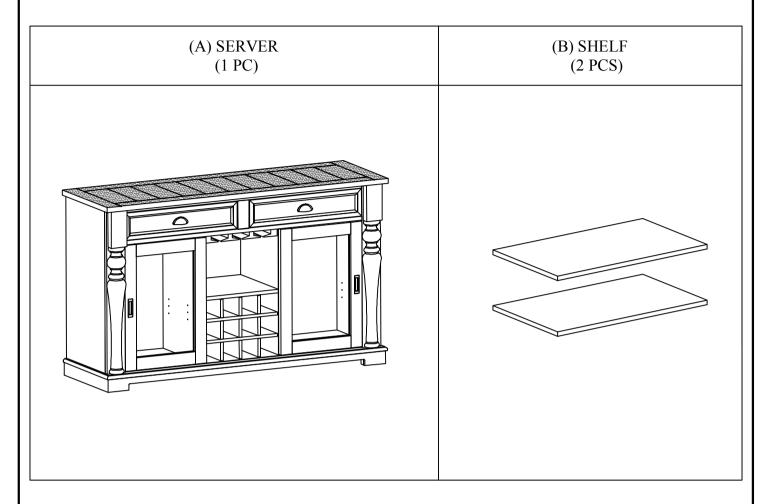
<u>Step 1:</u> Place the Server (A) to upright position (\*Note: It is recommended to use two or more people to turn the Server). Insert Shelf Clips (1) into holes inside the Server (A). Attach the Shelf (B) onto the Shelf Clips (1) as picture shown.



Step 2: Place the Server (A) on flat surface and adjust the Leveler until level and does not wobble.

- The Tipping Restraint (5) is stapled at the back of Server (A). Thread Tipping Restraint through the slots of the Server to fasten and lock as the picture shown.

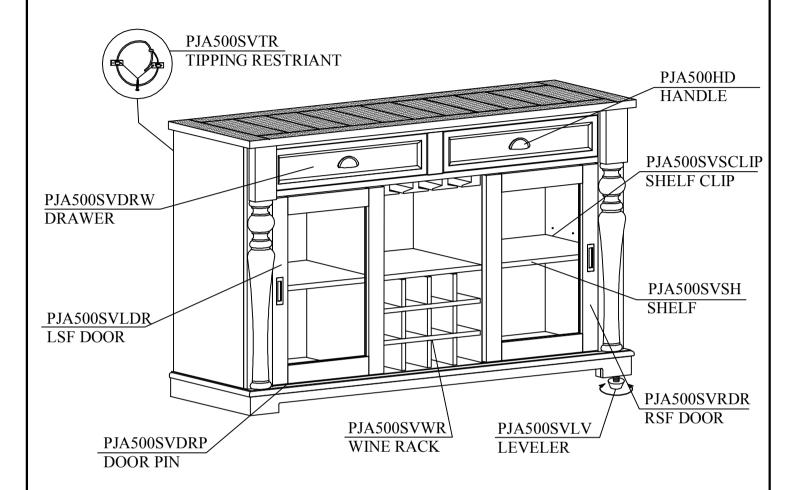




# **HARDWARE PACK #: PJA500SVH**

NO.		DESCRIPTION	
1	Shelf Clip		8 pcs

### PARTS FOR JA500SV COMPLETE HARDWARE #: PJA500SVH



PRODUCT DETAILS		
TOP	MDF/ ACACIA VENEER	
APRON	RUBBER WOOD/ MANGO WOOD/ MDF ACACIA VENEER	
DRAWER	MDF / LOCAL VENEER	
SHELF	MDF / LOCAL VENEER	
DOOR	MANGO WOOD/ TEMPERED GLASS	
WINE RACK	MDF / LOCAL VENEER	
PRODUCT SIZE	60"x 19"x 36"H	
CARTON SIZE	63.19" x 21.85" x 39.17"H	
NET WEIGHT	193.6 LBS	
GROSS WEIGHT	215.6 LBS	
CU.FT.	31.30'	



## Item #: JA500BNB

# **Description: JOANNA BENCH WITH BACK**

Product Size: 67.5" x 23" x 35" H

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- If a polished surface becomes foggy, rub it with a cloth dipped in a solution of one tablespoon vinegar to one quart of water. Rub softly with the grain until the surface is completely dry.
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#### The Enemies of Wood:

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#### **High Gloss Resin Table Maintenance:**

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- For lasting shine, the resin table should be waxed with a car wax that does not contain silicon. Maintaining this wax build-up will result in a high gloss shine.
- When wiping down the table, a soft, clean rag should be used. Do not use a heavy paper.

#### **Granite Top Maintenance:**

The surface of the granite on your table has been polished or sealed to create a generally non-porous surface. The stone has many natural characteristics including: veining, hairline cracks, and color variations - which make up the stone's beauty.

To maintain the beauty of your granite:

- Protect surfaces from scratching, staining and etching by:
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#### Marble Top Maintenance:

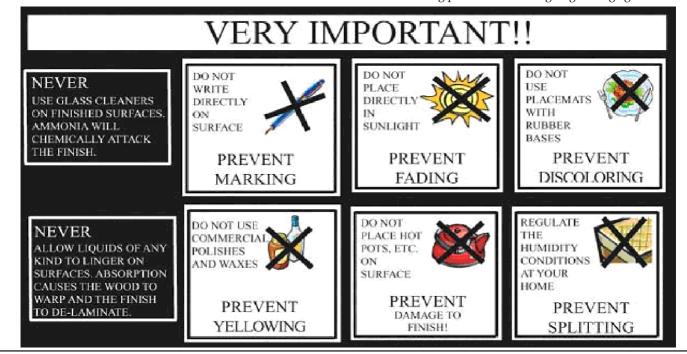
Marble may be stone, but it is porous stone and can stain easily. Treating marble surfaces the same as wood surfaces is a great rule of thumb.

- It is recommended to seal the tops on a regular basis (every 6 to 12 months).

A good quality stone sealer can be purchased from any tiles / stone store or any homecare store and should be applied according to the manufacturer's recommendation.

- When sealed properly, marble tops can be used indoors and outdoors and can withstand any weather conditions except internal freezing. Snow or freezing rain will penetrate the table and cause cracks.

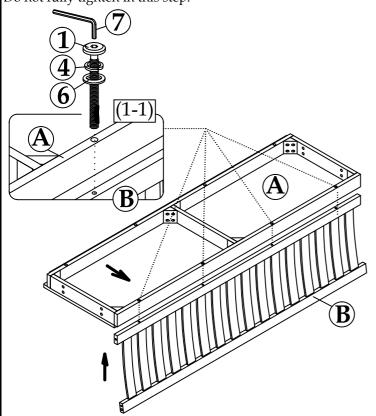
- Frequent vacuuming of the entire upholstered area will prevent dust from settling into the fibers.
- Professional cleaning is always recommended for all upholstered pieces.
- Always pre-test a small area of fabric in an inconspicuous area when cleaning before proceeding.
- Do not use cleaning products containing brightening agents.



### JA500BNB ASSEMBLY INSTRUCTIONS

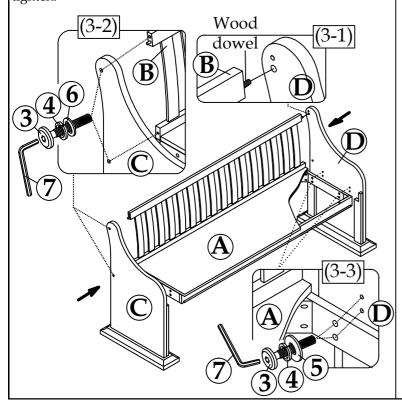
DO NOT FULLY TIGHTEN ALL BOLTS AND HEX NUTS UNTIL THE ENTIRE UNIT IS COMPLETELY ASSEMBLED IT IS RECOMMENDED TO USE TWO OR MORE PERSON DURING THE ASSEMBLY PROCESS.

Step 1: Attach the Bench Back (B) to the Seat Box/Wood Seat (A) by inserting Long Bolt (1), Lock Washer (4), Small Flat aligning the Wood Dowel of LSF/RSF Leg (C/D) to the Washer (6) and tighten with Allen Key (7) as the picture (1-1). pre-drill hole on the Frame Leg (E) as picture (2-1) and then Do not fully tighten in this step.

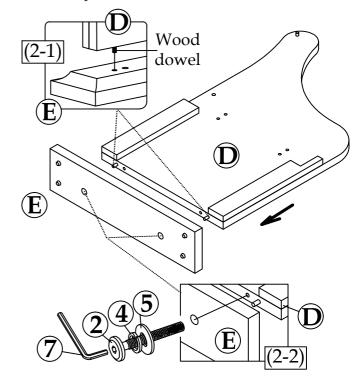


Step 3: Attach the LSF/RSF Leg (C/D) with Frame Leg in step 2 to the assembly base in step 1 by aligning the Wood Dowel of Bench Back (B) to the pre-drill holes on the LSF/RSF Leg (C/D) as picture (3-1), and then inserting Short Bolt (3), Lock Washer (4), Small Flat Washer (6) and tighten with Allen Key (7) as the picture (3-2). Do not fully tighten.

Attach the LSF/RSF Leg (C/D) to the Seat Box/Wood Seat (A) by inserting Short Bolt (3), Lock Washer (4), Big Flat Washer (5) and tighten with Allen Key (7) as the picture (3-3). Do not fully tighten.

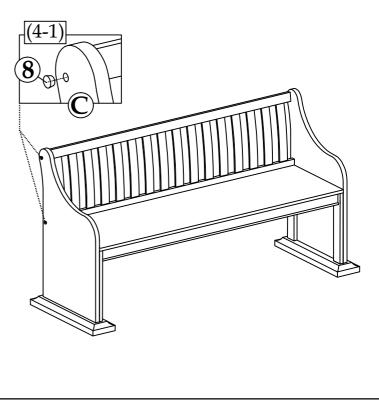


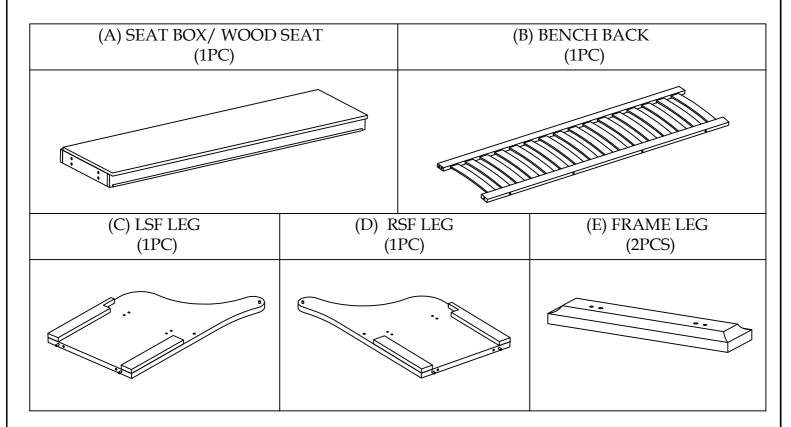
Step 2: Attach the Frame Leg (E) to LSF/RSF Leg (C/D) by inserting Medium Bolt (2), Lock Washer (4), Big Flat Washer (5) and tighten with Allen Key (7) as the picture (2-2). Do not fully tighten in this step.



Step 4: Place the bench to upright position on flat surface (Note: it is recommended to use two or more person to turn the Bench). Adjusting the legs until the bench is level and does not wobble. Fully tighten all bolts at this time with Allen Key (7). Do not over tighten.

Inserting the Wood Plug (8) to the holes on the LSF/RSF Leg (C/D) as picture (4-1). Assembly of product is completed.

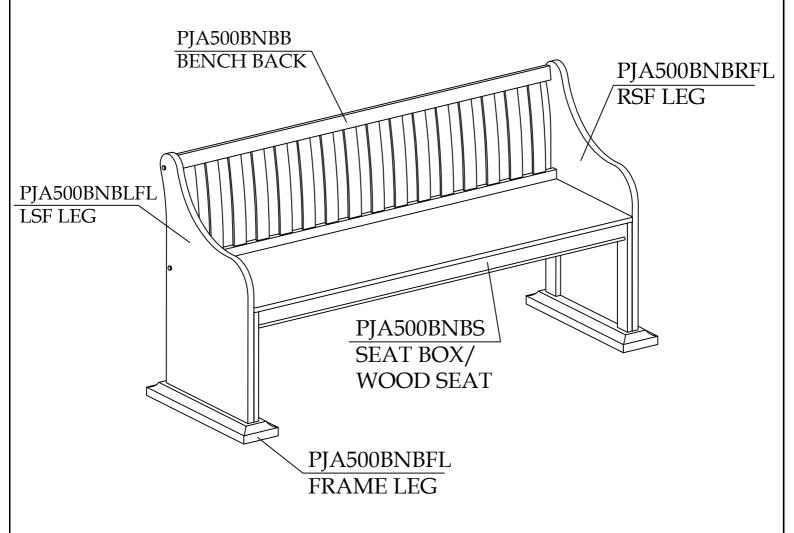




# HARDWARE PACK # : PJA500BNBH

NO.	DESCRIPTION		DIMENSION	Q'TY
1	Long Bolt		$\varnothing \frac{1}{4}$ " x 75 mm	4 pcs
2	Medium Bolt		$\emptyset \frac{1}{4}$ " x 60 mm	4 pcs
3	Short Bolt		$\emptyset \frac{1}{4}$ " x 40 mm	12 pcs
4	Lock Washer		$\emptyset \frac{5}{16}$ " x 13 mm	20 pcs
5	Big Flat Washer		$\emptyset \frac{5}{16}$ " x 19 mm	12 pcs
6	Small Flat Washer		$\varnothing \frac{1}{4}$ " x 12 mm	8 pcs
7	Allen Key		4 mm	1 pc
8	Wood Plug		4 mm	4 pcs

# PARTS FOR JA500BNB COMPLETE HARDWARE # : PJA500BNBH



PRODUCT DETAILS	
BENCH BACK SEAT BOX WOOD SEAT SIDE LEG FRAME LEG PRODUCT SIZE CARTON SIZE NET WEIGHT GROSS WEIGHT CU.FT.	RUBBER; MANGO; ACACIA WOOD/ PLY WOOD RUBBER; ACACIA WOOD MDF/ACACIA VENEER MANGO WOOD MANGO WOOD 67.5" x 23" x 35" H 64.96" x 21.85" x 9.21"H 79.2 LBS 88 LBS 7.57'