

Upholstered Furniture Quality

COMMITMENT TO QUALITY

For more than 100 years we've been perfecting the art of crafting furniture full of American ingenuity.



COMFORT

1. Channeled Polyester Fill Back Cushions
2. Encased Pillows Cores
3. Fully Upholstered Cushions and Arms



CONSTRUCTION

4. Layered High-Density Foam
5. Interlocking Unibody Design
6. Thicker Laminated Hardwood
7. Drop-in Coil or Sinuous Wire Foundation
8. Better Engineered Joints

A WARRANTY OF ASSURANCE

Category	Coverage	Exclusions
Domestic Frames	7 years (After first year customer must pay for pick-up, shipping and installation)	Decorative wood trim including wooden legs
Import Frames	5 years (After first year customer must pay for pick-up, shipping and installation)	Decorative wood trim including wooden legs
Springs	5 years	Voided if springs are removed from original frame
Fabrics	1 year	Shrinking, pilling, fading, and heavy soiling. Consumer applied stain protection voids warranty
Domestic Seat Cushion Cores: Standard & Extra Firm Blend Down, Spring Down, Feather+Foam Reaxion Gel-Infused Memory Foam	Limited Lifetime**	Cushion Pillow Topper Foam only; compression of blend down material and occasional loss of feathers is normal Softening and compression of foam is considered normal
Import Seat Cushion Cores	3 years	
Sleeper Mattresses	5 years	

Air Dream Mattresses	3 year prorated mattress (based on date of purchase), 3 year for bladder and valve	
Gel Foam Mattresses	3 Years	
Sleeper Mechanisms	3 years on mechanical parts (After first year customer must pay for pick-up, shipping and installation)	
Motion Mechanisms	5 years (After first year customer must pay for pick-up, shipping and installation)	For "power series" mechanisms and motors, see Power Mechanisms and Motors
Power Motors and Motion Components	1 year on motors, power components, switches, handles, hinges, and cup holders (After first year customer must pay for pick-up, shipping and installation)	
Leather	1 year	Variations in color, stretching, grain, texture, healed scars, and brands. Fading or change in color due to exposure to sunlight, body oils, or perspiration
Motion Chaise Pad and Attached Motion Seating		Compression of blend down material and occasional loss of

Magnificent Motion Mechanisms	1 year	feathers
Benchmade Motion Power Motors and Motion Components	Limited Lifetime** 3 years on motors and power components. 1 year on switches (After first year customer must pay for pick-up, shipping and installation)	

**Limited Lifetime = 7 years

Warranty Limitations and Exclusions

For the first year of the warranty period, Bassett will pay or incur – with prior approval – reasonable and customary labor charges for the repair or installation of covered replacement parts. After the first year of the warranty period, the purchaser is responsible for the cost of the repair or installation of covered replacement parts.

After first year, Bassett does not pay for shipping costs to and from the factory on covered warranty items during any portion of the warranty period or after. This is the purchaser’s responsibility. Bassett reserves the right to refuse any claim for service under this limited warranty where the claimant cannot produce a copy of the receipt or such other proof of purchase.

THIS WARRANTY DOES NOT APPLY TO FLOOR SAMPLES OR FURNITURE SOLD DURING CLEARANCE “LIQUIDATION”, “GOING OUT OF BUSINESS”, OR SIMILAR TYPES OF SALES. ALL SUCH FURNITURE IS SOLD AS-IS, WITH ALL FAULTS, AND TO THE EXTENT PERMITTED BY APPLICABLE LAW, WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES WHATSOEVER, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. This warranty only covers new products while they are owned by the original retail purchaser and used under normal household conditions. This warranty does not apply to defects or damage resulting from commercial use (which includes use in rental properties), damage caused during transportation or delivery, damage caused by repairs or attempted repairs not authorized by Bassett, negligence, abuse, misuse, mistreatment, exposure to chemicals and/or liquids, accidents, any use for which the product was not designed and/or the improper maintenance, cleaning or care of the product.

BASSETT EXPRESSLY LIMITS ANY IMPLIED WARRANTY OF MERCHANTABILITY AND ANY IMPLIED WARRANTY THAT THE COVERED COMPONENT PARTS ARE FIT FOR ANY PARTICULAR PURPOSE TO THE TIME PERIODS STATED IN THIS LIMITED WARRANTY. BASSETT EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY AND ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE ON THOSE COMPONENT PARTS THAT ARE NOT EXPRESSLY DESCRIBED AS COVERED UNDER THIS LIMITED WARRANTY AND ARE SOLD AS-IS, WITH ALL FAULTS (Including but not limited to back cushions, and side and arm padding). BASSETT WILL NOT BE LIABLE FOR AND WILL NOT PAY INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Any product repaired or replaced under this warranty will itself be warranted only for the remainder of the warranty period of the original product being repaired or replaced. It may be possible to order and purchase parts beyond the warranty.

YOUR RIGHTS

This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Some states do not allow the exclusions and limitations on incidental and consequential damages or the limitations on implied warranties, so the above limitations may not apply to you.

FURNITURE CARE

If your furniture is located near a window, it's best to use window treatments to prevent furniture from discoloring. Heating and air outlets will also fade fabrics and leather, as well as damage the fibers over an extended period of time.

Fabric: never take the cushion cover off to clean.

To clean a spill, immediately blot (without rubbing) with a dry, absorbent white cloth. Check the cleaning code (w/s, w or s) on the label underneath the center seat cushion for suggested cleaning methods for the fabric on this Bassett furniture. Use a professional furniture cleaning service when an overall cleaning is needed.

Leather: clean with a soft, damp white cloth.

After wiping clean, gently rub with a soft dry cloth. Never use polishes, oils, ammonia, cleaning fluids, solvents or detergents to clean leather upholstery. The use of these cleaning agents may cause damage and will void the warranty. For professional cleaning and repair contact: Leather Solutions 1.866.875.7446

For preventative maintenance instructions on care and conditioning, please contact Leather Solutions upon receipt of your furniture.

Rotate and fluff seat and back cushions regularly. Vacuum regularly with upholstery attachment.

This will prevent the cushion core from wearing prematurely, will preserve the fabric color and control welt slippage. Although dust may not be apparent, it settles into your upholstery and may not only make it dirty, but may eventually damage the fibers if not removed.