

# Warranty Information

## ELECTROLUX MAJOR KITCHEN & LAUNDRY APPLIANCES

### Platinum Star® Limited Warranty Information

Every Electrolux Major Appliance is guaranteed to be free of material defects or component malfunctions. Electrolux Major Appliances provides a Platinum Star® Limited Warranty that covers the repair, without charge, of any problem that occurs during the first year after the original date of purchase or delivery of a new Electrolux product, or during the first year after closing on your newly-constructed home with a new Electrolux product.\*

## ELECTROLUX FRONT-LOAD WASHERS

- 10 year motor and lifetime tub warranty (excluding labor)
- SECOND FLOOR GUARANTEE

## ELECTROLUX SMALL KITCHEN APPLIANCES, VACUUMS & AIR CLEANERS

### What Platinum Star® Limited Warranty Covers

The Electrolux limited warranty on your small kitchen appliance, vacuum or air cleaner purchase states that your product is warranted to be free from all defects in material and workmanship under normal use for a period of the number of years indicated in your owner's manual from the date of purchase.

### What The Platinum Star® Limited Warranty Does Not Cover

Parts of the cleaner that require replacement under normal use, such as bumpers, filters, bristle strips, bags, belts, light bulbs and hoses. Damages or malfunctions caused by negligence, abuse, or use not in accordance with Owner's Guide. Defects or damages caused by unauthorized service. Electrolux will, at its option, repair or replace a defective appliance or appliance part(s) that is covered by this warranty. As a matter of warranty policy, Electrolux will not refund the consumer's purchase price.

### Obtaining Warranty Service

To obtain warranty service for vacuums you must return the defective appliance or part along with proof of purchase to any Electrolux Authorized Warranty Station. For the location of the nearest Authorized Warranty Station, please refer to the Dealer & Service Locator <http://www.electroluxappliances.com/Owner-Support/Service-Locator/> for a center near you. To obtain warranty service for small kitchen appliances or air cleaners, please call us at 800-896-9756.

For any and all additional information that may be required, you may contact Electrolux Small Appliances at 800-896-9756.

### Further Limitations & Exclusions

Any warranty that may be implied in connection with your purchase or use of the cleaner, including any warranty of MERCHANTABILITY or any warranty for FIT FOR A PARTICULAR PURPOSE is limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

## EXTENDED SERVICE AGREEMENTS

As the owner of an Electrolux Major Appliance, you already receive a comprehensive warranty. You can also elect to extend this valuable coverage with an Electrolux Service Agreement to enjoy these important benefits:

### 1. Enjoy the peace of mind that only we can guarantee.

No one knows your Electrolux product better than we do. And no other company is better equipped to provide the specialized parts and service you may need – or to replace your product entirely. So invest now in the best possible protection with a Service Agreement. And we guarantee to stand behind you and your Electrolux product for as long as you own your coverage. Don't risk losing this guaranteed peace of mind.

### 2. Up to three full years of freedom from repair bills for our valued Electrolux owners.

Whether you choose a one, two, or three year Service Agreement, we'll pay for all covered repairs needed to keep your Electrolux product in peak operating condition. And that means no surprises to your budget.

### 3. A brand new product, if needed

Our replacement coverage entitles you to a brand new Electrolux Major Appliance with comparable features if yours can't be fixed, or if it simply makes more sense to replace it.

#### **4. Convenient, in-home service with a toll-free call**

Reliable service is only a phone call away when you own an Electrolux Service Agreement. And the call is always toll-free.

#### **5. Top-quality repairs by Electrolux factory-trained experts**

You wouldn't want "just anyone" to service your valuable Electrolux product. That's why we use trustworthy professionals who have been trained extensively on Electrolux models just like yours.

#### **6. Quick access to the correct replacement parts**

Forget about inferior parts being used on your Electrolux product or long, unnecessary waiting for a special component. We maintain an ample supply of quality components designed specifically for your Electrolux model to ensure we can have it running like new again in no time.

#### **7. Our Money-Back Guarantee**

If you are ever dissatisfied with the quality of protection you receive, you may have a complete refund of the unused portion of your Service Agreement less claims paid – no questions asked.

#### **Sign up today and save**

Simply call 1-866-386-5286 (toll free) to learn how to extend your manufacturer's warranty. By calling today you can begin your protection and charge it to your VISA®, MasterCard®, Discover® or American Express®. Be sure to ask us about our convenient, interest-free installment plan!

Need more information? Here's a [Summary of our Service Contract Terms and Conditions](#)