

INFINITY[®]

MASSAGE CHAIRS

User Manual

CELEBRITY[®] ELITE
4D MASSAGE CHAIR

Welcome to INFINITY

THE ULTIMATE MESSAGE EXPERIENCE

Thank you and congratulations on purchasing an Infinity Massage Chair – you've made a great choice.

With over a decade of experience designing, building and servicing massage chairs, Infinity takes pride in every chair sold, including yours. We are here for you. The US-based Customer Care team can be reached at (603) 910-5000 or visit us online at www.infinitymassagechairs.com and find valuable self service resources under the SUPPORT tab, including electronic copies of all documents and video tutorials.

Inside this manual, you will find everything you need to setup and safely enjoy your chair. Please review the entire manual, including all safety information, before assembling or using your chair. If you are assembling the chair yourself, please see the Assembly Guide next and reference the online assembly video.

For convenience, we've also created a Quick Start Guide. We suggest you keep it near your chair as a tool to get to know all the features of your new chair.

Get ready to sit back, relax and enjoy the Ultimate Massage Experience.

Warranty Registration

Register your product at www.infinitymassagechairs.com/warranty to ensure it is in our system. This will simplify the warranty process should you ever need it.

Alternatively, scan the QR code to go directly to the URL above.



SCAN CODE

Assembly Video

Before assembling your chair, watch an assembly video at: www.infinitymassagechairs.com/assembly-tutorials

Alternatively, scan the QR code to go directly to the URL above.



SCAN CODE



@infinitymassagechairs



@infinity_chairs



@infinitymassagechairs

We know you can't wait to sit in your new Infinity Massage chair! Take a picture of you enjoying the ultimate massage experience and make sure to tag us on social media with the hashtag #infinitymassagechairs

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WARNING Read important safety information found on page 24 before using or operating chair.

Your Chair

Chair Features

4D Back Massage Mechanism



Zero Wall Fit[®] Space-Saving Technology



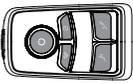
TrueFit[®] Body Scanning



8" Touchscreen Tablet



Quick Access Control Panel



USB Charging Port



Dual Reflexology Foot Rollers



Lumbar & Foot Heat



Manual Settings



Bluetooth[®] Speakers



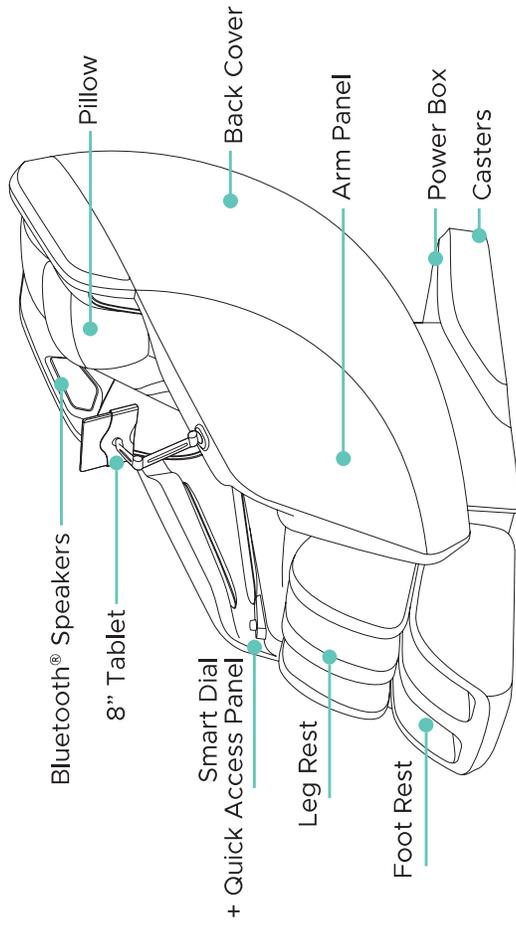
Weightless Zero Gravity Recline



Intelligent Voice Command + Control



External Structure



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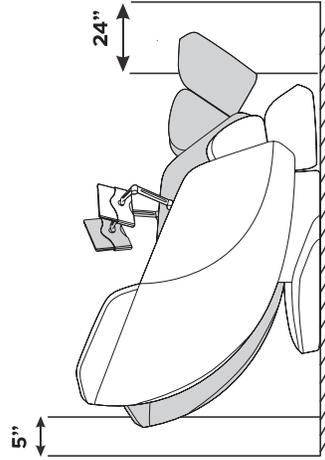
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Before Getting Started

Installation Site

Clearance Space for the Chair

- 5" clearance for the recline of the backrest; 24" clearance for the extension of footrest and sliding forward of the chair.
- Keep it 3 feet away from the TV, radio or other audio & video appliance to avoid signal interference.



CAUTION

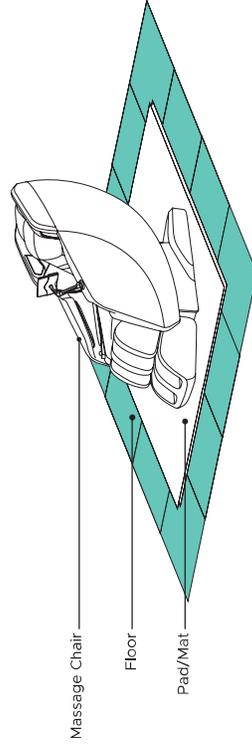
- Keep the distance between the power socket and power switch within 60" to avoid damage of power cord while massage chair sliding forward.
- Straighten the power cord while in use to avoid tangle or damage.

WARNING

- To avoid serious injury or death, before sliding chair forward or backward check to make sure area is clear of children, pets, or obstacles.

Floor Protection

To protect ANY floor type, hard surface or carpeted, from scratches or other markings, place the chair on a pad or mat that extends from under the footrest to the rear of the chair.

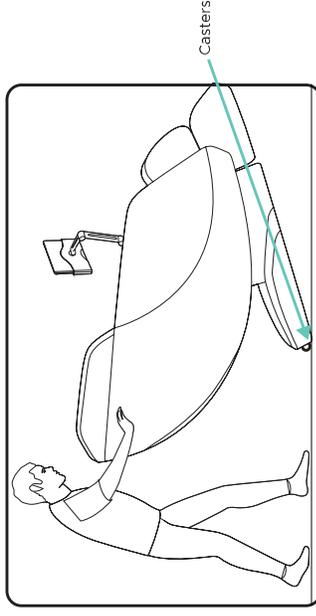


WARNING

- Do not use the massage chair in high moisture environment such as near a swimming pool or bathroom to prevent electric shock accident.
- Please keep the massage chair away from heated surfaces to prevent fire hazard or damage to the product.

Move Methods

Apply pressure to the back of the massage chair from behind to pivot on the **casters**. Have a second person up front to guide the Footrest until in the correct position. Maintain clearances as mentioned above. Gently lower into place. Do not pull on the side arms.



CAUTION

- Do not move the chair when there is user inside.
- Chair is heavy. Use caution and get assistance when lifting to avoid injury. Do NOT lift chair by footrest or armrests to avoid damage to product.

Connect to Power

Plug into a 120V grounded outlet.

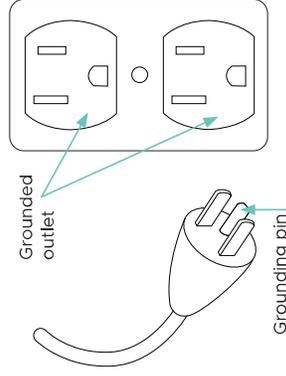


Grounding Instructions

To avoid risk of electrical shock, turn power switch off before plugging unit into electrical outlet. Use only with properly grounded outlet (3 prong). Do not plug into ungrounded outlet.

WARNING - Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product - if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This product is for use on a nominal 120-V circuit and has a grounding plug that looks like the plug illustrated. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.



Grounding

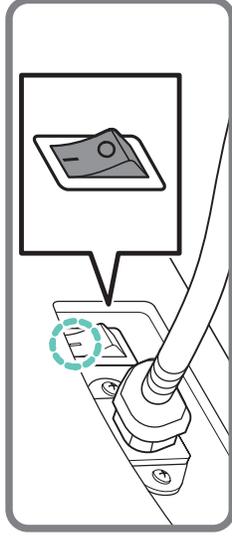
This massage chair is a Class 1 electrical appliance. Make sure to use a grounded outlet to the grounded power supply circuit and a properly installed earth grounding rod with ground connection, to avoid electric shock.

Chair Setup

Getting Comfortable

Main Power Switch

To power up the chair, plug the power cord into the power port on the back of the massage chair, then connect the other end to a grounded 120V outlet. Turn on the chair by switching the power button to “1” or “ON.”

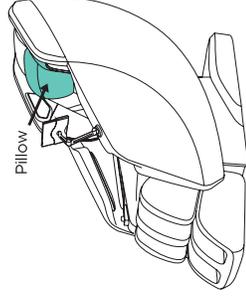


CAUTION

- To avoid possible damage to product or injury to unsupervised children, always turn off power switch and unplug massage chair from electrical outlet immediately after use.
- When not in use for a long period of time, we recommend that the chair be covered, the power cord be coiled and that the unit be placed in an environment free of dust and moisture.

Adjust Pillow

Take a seat in the chair and take note of where the pillow rests on your neck. Adjust the pillow so that it rests comfortably in the arch of your neck. Do this by adjusting the pillow up, until it feels comfortable.



Increase Intensity of your Massage - Manually

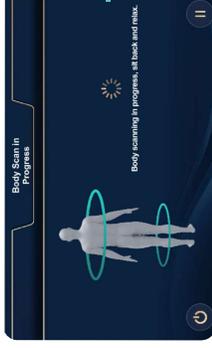
To make the massage more intense, remove the pillow cushioning between you and the massage mechanism in the seat back. To remove the pillow, simply unzip the zippers on the pillow and place the pillow to the side.

TrueFit® Body Scanning

Select any auto program. The chair will automatically begin scanning your body, mapping your back, shoulders, and neck. During this process it is important to remain seated back into the chair without lifting your head.

The scan can be viewed on the tablet screen. If fine tuning is needed just after your body scan, wait for the **shoulder position adjustment** to appear and then use the “+” and “-” buttons to move the massage rollers up or down for the perfect shoulder kneading position.

TrueFit® Body Scanning



When TrueFit® Body Scanning is running, use the mech’s up (+) and down (-) arrows to adjust the mechanism to your preferred shoulder height, then press “OK”.

Getting Out of The Chair

To easily exit the chair at any time, tap the POWER button on the bottom left of the screen. Alternatively, you can also press the power button on the smart dial quick access control panel found on the right arm panel to turn on/off the chair.

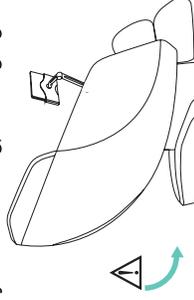


Power On/Off Button

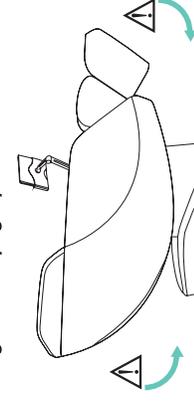
WARNING! Check to make sure children and pets are clear of chair **before** tapping power button to return chair to upright position.

Chair Entry and Exit Hazards

WARNING! The areas under the footrest and behind the back rest are potentially dangerous for a child or pet. The chair back is heavy and reclines with force. A small child or pet located behind the chair could be crushed as chair is reclined resulting in serious injury or death. When chair is reclined, small children or pets who have crawled under the leg rest may not be visible to the user and could be crushed when leg rest is lowered or when chair is returned to upright position. **To avoid serious injury or death, check these areas carefully before reclining, lowering leg rest, or returning chair to upright position.**



Make sure to check for children or pets **between the chair back and the base of the chair** before entering zero gravity recline.



Make sure to check for children or pets **underneath the footrest** before exiting zero gravity recline and returning to upright position.

Taking Control

Tablet Layout



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3.



5.



7.



2.



4.



6.



8.

Taking Control

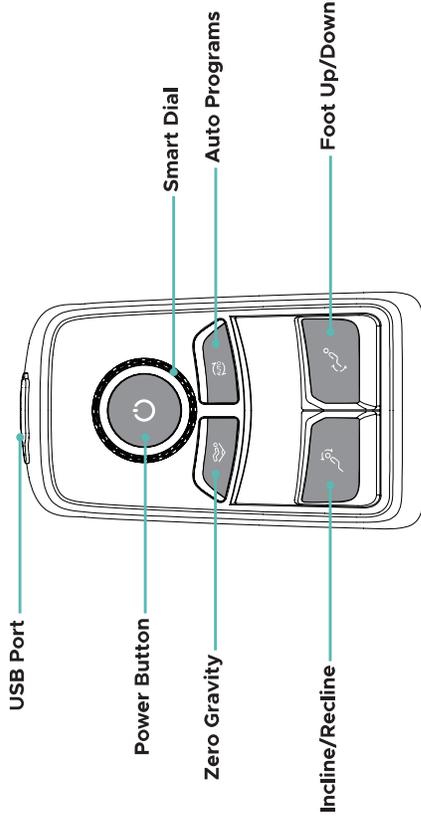
Tablet Operation

- 1. Home Screen** – After turning on your chair, this is the first screen you will see on your Touch screen tablet. Use this screen to navigate all menu options. To select, simply tap the screen with your finger.
- 2. Auto** – Use this screen to select from 24 preset auto programs. Tap any auto program to start your massage session.
- 3. Manual** – Have a particular spot that needs more work? Take the power of message into your own hands with Manual Settings. Use this screen to fully customize your own message and find the perfect treatment for you.
- 4. Air Settings** – Use this screen to turn on airbag compression therapy. Choose an air zone: Full, Shoulder, Back, Arm, or Leg. Then adjust the air intensity 0 = Off, 1, 2, 3, 4, 5 = firm.
- 5. Adjustment** – During your massage you can make adjustments to your session such as reclining/inclining the backrest, footrest up/down, footrest in/out, and 3 Zero Gravity levels to choose from.
- 6. MyMemory** – Your chair has the ability to save your favorite customized message programs to memory. Choose an auto program or adjust manual settings, tap the circle & star on the top navigation to save to one of the slots. You can also remove them by tapping the “X” on the upper right corner of each memory slot.
- 7. Settings** – Further customize the chair’s settings; adjust the beep and audio volume, change the brightness of the tablet, sleep mode on/off, Bluetooth® on/off, voice demo on/off, language – English or Chinese, turn the LED light on/off, ionizer on/off, voice listening on/off, and view the voice commands list.
- 8. Voice Command List** – Your chair comes with built-in intelligent voice command + control. This feature allows you to control your chair and massage experience completely hands-free by using one of the many voice commands.

Taking Control

Quick Access Panel + Smart Dial & Button Control

Located in between the right armrest is the Quick Access Panel + Dial & Button Control. Here you can adjust settings, cycle through auto programs, incline/recline, and more.



Power Button - Press and hold to turn on/off the massage chair.

USB Port - Use the USB charging port to conveniently plug in and power up your favorite device while you relax.

Smart Dial - Turn the smart dial clockwise to intensify the 4D mechanism, delivering deeper, more dynamic massage movements for enhanced relief and relaxation. Turn the smart dial counterclockwise to reduce the intensity of the 4D mechanism, softening massage depth for a gentler experience.

Zero Gravity - Weightless zero gravity recline elevates your feet up over your heart to improve overall circulation and reduces gravitational force on your spine for a sense of weightlessness.

Auto Programs - Simply press this button to effortlessly cycle through the available auto programs.

Backrest Up/Down - Use this control to adjust the backrest. Press to gently recline for a more relaxed position or incline to sit upright with ease.

Foot Up/Down - Use this control to move the footrest up or down.

Taking Control

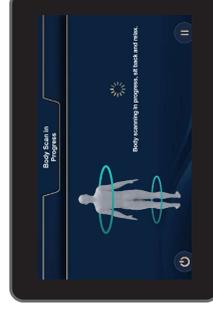
Auto Programs

From the home display, tap the **AUTO** button to enter Auto Program Menu. Choose from **Demo, Relax, Deep Tissue, Refreshing, Full Body, Siesta, Extension, Sports Relief, Yoga, Meditate, All Air, Traditional, Easy Care, Lower Back, Gentle, Recovery, Renew, Sleep, Neck & Shoulder, Waist & Back, Glutes, Feet, Back & Spine, or Legs**. To enter the program you desire tap the auto program. Selected program will show on the in-use screen.



Shoulder Position Adjustment

After a Massage program is selected, you will be taken to the Body Scanning screen. Here you can use the arrows to adjust the back mechanism up and down to match your specific shoulder height. After the countdown timer has elapsed, your massage will start.



In-Use Screen

After adjusting your shoulder height, you will be taken to the In-use screen where you can observe all current settings and session information.



Taking Control

Auto Program Descriptions

| Program | Description |
|----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Demo | Showcases full-body massage techniques, guiding you through soothing motions, pressure, and rhythm to demonstrate comfort, relaxation, and therapeutic benefits overall. |
| Relax | Delivers gentle, flowing massage movements that ease tension, calm the body, and promote deep comfort for complete everyday relaxation. |
| Deep Tissue | Delivers firm, targeted pressure that reaches deep muscle layers to release tension, relieve soreness, and restore strength throughout the body. |
| Refreshing | Revitalizes the body with uplifting massage motions that boost circulation, restore energy, and leave you feeling renewed and refreshed. |
| Full Body | Delivers a balanced, head-to-toe massage that soothes muscles, improves circulation, and promotes total relaxation and comfort. |
| Siesta | Gently lulls the body into deep relaxation with slow, calming movements designed to ease tension and support restful, restorative rest. |
| Extension | Gently stretches the body to relieve pressure, improve flexibility, and create a soothing sense of openness and full-body relief. |
| Sports Relief | Targets sore muscles with deep, invigorating massage techniques, helping reduce tension, accelerate recovery, and support post-activity performance. |
| Yoga | Combines gentle stretches and flowing movements to increase flexibility, release tension, and promote balance, calm, and overall body wellness. |
| Meditate | Uses slow, rhythmic massage motions to calm the mind, ease stress, and promote deep mental and physical relaxation. |
| All Air | Targeted airbag compression throughout the body to gently relax muscles, improve circulation, and provide a soothing, full-body massage experience. |
| Traditional | Delivers classic massage techniques, combining kneading, tapping, and rolling to ease muscle tension, improve circulation, and promote overall relaxation. |

Taking Control

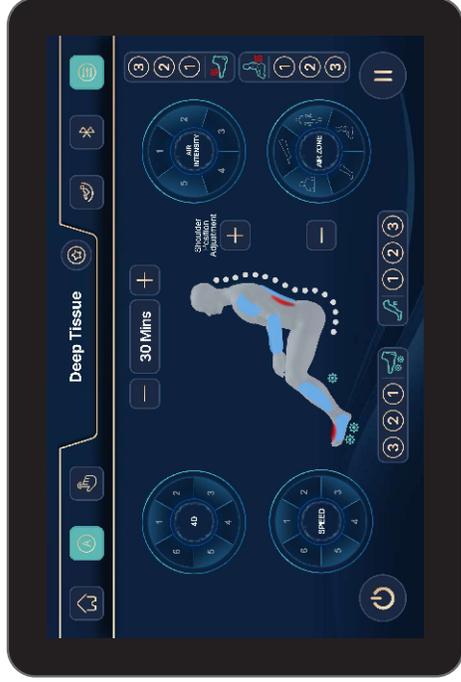
Auto Program Descriptions (Cont.)

| Program | Description |
|----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Easy Care | Provides a gentle, soothing massage that relieves everyday tension, promotes comfort, and supports light relaxation for overall well-being. |
| Lower Back | Targets the lumbar area with focused massage techniques to relieve tension, reduce stiffness, and promote comfort and mobility. |
| Gentle | Gently relieves muscle tension and stiffness, promoting comfort and relaxation with a balanced, soothing massage that helps your body unwind and feel naturally refreshed. |
| Recovery | Invigorating techniques to relieve sore muscles, reduce fatigue, and support faster healing after physical activity or strenuous exercise. |
| Renew | Refreshes the body with gentle, revitalizing massage motions that relieve tension, restore energy, and promote overall wellness and relaxation. |
| Sleep | Soothes the body with calming, slow massage motions, easing tension and preparing you for deep, restful, restorative sleep. |
| Neck & Shoulder | Targets tight muscles with focused massage, relieving tension, reducing stiffness, and promoting relaxation in the upper body. |
| Waist & Back | Focuses on the lower torso and spine, easing tension, improving flexibility, and promoting comfort and relaxation throughout the mid and lower back. |
| Glutes | Targets the hips and gluteal muscles with focused massage, relieving tension, reducing stiffness, and promoting comfort and mobility. |
| Feet | Targeted massage to the soles and arches, relieving tension, stimulating circulation, and promoting overall relaxation and comfort. |
| Back & Spine | Focuses on the entire back, using targeted techniques to relieve tension, improve posture, and promote spinal comfort and overall relaxation. |
| Legs | Focused massage to calves, thighs, and hamstrings, easing muscle tension, improving circulation, and promoting overall lower-body relaxation and comfort. |

Taking Control

Controls for Auto Programs

After starting any auto program, you will be taken to the in-use screen where you can observe all current settings and session information. To personalize your massage to your exact needs, use the in-use screen controls to adjust available settings and options.



MyMemory Shortcut

Tap the MyMemory® shortcut in the top navigation bar next to the title of the massage program to save 1 of 6 MyMemory® programs that you can recall later.

Time +/-

Tap “+” to increase the amount of time left on the timer and tap “-” to decrease the amount of time left on the timer. This setting will either extend or shorten the amount of time left on the massage session timer.

4D Intensity

Use this control to increase or decrease the maximum intensity of the 4D back mechanism that works the back and shoulder regions. All auto massages are pre-programmed to have varying 4D intensity, this setting will set the upper limit of these fluctuations. **1 = light, 2, 3, 4, 5, 6 = firm**, Tap number to select intensity level.

Speed

Use this control to increase or decrease the speed of the back mechanism. **1 = slow, 2, 3, 4, 5, 6 = fast**, Tap screen to select setting.

Taking Control



Air Intensity

Increase or decrease maximum intensity of airbag massage. All auto massages are pre-programmed to have varying levels of airbag intensity, this setting will set the limit of these fluctuations. **1 = soft, 2, 3, 4, 5 = firm**. Tap screen to select setting.

Air Zone

Choose your desired airbag region/s: **Full Body, Upper Body, Lower Body, Shoulders, or Arms**. Tap screen to select setting. To turn a particular airbag region off, de-select the activated region. Selecting Full Body will override any selections and ALL airbags become active.

Mechanism +/-

Tap the “+” button to move the back mechanism up or tap the “-” button to move the back mechanism down. Tap and hold to move the mechanism continuously.

Rollers

Foot Roller - Gently massage the soles of your feet using rotating rollers. Tap the button to activate them, relieving tension, stimulating circulation, and providing a soothing, reflexology-like experience. **1 = slow, 2, 3 = fast**.

Calf Roller - Rotating rollers to massage the calves. Tap the button to activate them, easing muscle tension, improving circulation, and delivering a relaxing, invigorating massage. **1 = slow, 2, 3 = fast**.

Foot Heat

Choose a foot heat setting, **1 = low, 2, 3 = high**.

Lumbar Heat

Choose a lumbar heat setting, **1 = low, 2, 3 = high**.

Taking Control

Manual

Have a particular spot that needs more work? Take the power of massage into your own hands with **Manual Settings**. Tap **Manual** on the home display to enter the Manual display screen. Use this screen to fully customize your own massage and find the perfect treatment for you.



Technique

Kneading - Gently lifts and rolls the muscles in smooth, circular motions to melt away tension and comfort the back. This technique promotes better circulation and delivers a soothing, hands-on therapeutic feel.

Tapping - Uses light, rapid tapping motions to gently stimulate the muscles. This technique helps refresh and energize the body while easing surface tension.

Shiatsu - Applies deep, finger-like pressure along key points of the back, mimicking the traditional Japanese massage technique. It helps release tension, improve circulation, and restore balance for a deeply relaxing and therapeutic experience.

Clapping - Delivers rhythmic, percussive taps to the muscles, stimulating circulation, relieving tension, and energizing the body for a refreshing, revitalizing massage experience.

Knocking - Applies rhythmic tapping motions along the back to help loosen tight muscles. This technique stimulates circulation and relieves deep-seated tension for an invigorating massage experience.

Rolling - Glides up and down the back, gently stretching muscles, easing tension, and promoting relaxation while improving circulation for a soothing, full-back massage experience.

Position

Controls the range of motion of the back mechanism, **Whole** travels the entire length of the track, **Partial** travels a short distance and reverses direction for focused relief, **Point** stops on the track for targeted relief.

Mechanism +/-

Adjusts the back mechanism up or down. Tap “+” to move up in increments or hold to move continuously. Tap “-” to move down in increments or hold to move continuously.

Width

Increase or decrease width of back mechanism. Choose from: **Narrow**, **Medium**, or **Wide**.

Taking Control

4D Intensity

Use this control to increase or decrease the maximum intensity of the 4D back mechanism that works the back and shoulder regions. **1 = light**, **2, 3, 4, 5, 6 = firm**.

Speed

Increase or decrease speed of the back mechanism. **0 = off**, **1 = slow**, **2, 3, 4, 5, 6 = fast**.

Back Heat

Use this control to turn on/off back heat. **0 = off**, **1 = low**, **2, 3 = high**.

Foot Heat

Use this control to turn on/off foot heat. **0 = off**, **1 = low**, **2, 3 = high**.

Calf Rollers

Use this control to turn on/off calf rollers. **0 = off**, **1 = slow**, **2, 3 = fast**.

Foot Rollers

Use this control to turn on/off foot rollers. **0 = off**, **1 = slow**, **2, 3 = fast**.

Air Setting

Use this control to access the chair's airbag compression therapy screen. Choose an Air Zone; Full Body, Shoulder, Back, Arm, or Leg. Then adjust the Air Intensity where **0 = off**, **1 = soft**, **2, 3, 4, 5 = firm**.

MyMemory® Shortcut

Locate the star and circle on the top of the tablet screen, tap this button to save your manual programs to memory, recalling them later. You can save up to 6 auto or manual programs.

Return

Locate the arrow on the top left of the screen, tap this button to return to manual settings screen.

Taking Control

Adjustments



To change settings during an auto program or manual massage, tap this icon to head to the **Adjustments** screen.



The **Adjustments** screen can be used to tailor your massage exactly to your needs. Here you will have complete control over the recline/incline, lifting/lowering the footrest, controlling the footrest's in/out function, and adjusting the levels of zero gravity.

Backrest Incline/Recline

Tap the right side up arrow to incline the chair to its default position. Tap the right side down arrow to recline the chair. Tap and hold either up or down arrow to position the chair.

Footrest Raise/Lower

Tap the left side up arrow to raise the footrest and tap the left side down arrow to lower the footrest. Tap and hold to continuously move the chair raising/lowering.

Footrest In/Out

Adjusts the length of the footrest to comfortably support your legs and feet. Tap the left arrow to move the footrest out, tap the right arrow to move the footrest in.

Weightless Zero Gravity Recline

Use this control to enter Weightless Zero Gravity Recline. Zero Gravity elevates your feet up over your heart to improve overall circulation and reduces gravitational force on your spine for a sense of weightlessness. **Zero Gravity 1** will put the chair into a standard recline, **Zero Gravity 2** will put the chair into a deeper recline, and **Zero Gravity 3** will recline the chair into complete Weightless Zero Gravity Recline.

Bluetooth®

The Bluetooth® setting lets users effortlessly connect their devices, immersing themselves in their favorite music, podcasts, or soothing sounds for a truly enhanced and relaxing massage experience. Simply tap the Bluetooth® icon and Bluetooth® will turn on, then pair your device to **Celebrity Elite**. Tap the Bluetooth® button again to turn off.

Taking Control

MyMemory® Programs

Your chair comes with MyMemory®, a feature where you can save your favorite programs to memory for easy recall later. Start by choosing an auto program or build your own using manual settings. During your massage on the in-use screen, tap the top right icon (circle around a star) to save your program to one of 6 slots on the MyMemory® screen.



Save a Program

Start an auto program or custom manual massage. After your body scan has completed you will be taken to the in-use screen. Tap the top icon (circle around star) to quickly save your program to memory.

Remove a Program

Select the program that you would like to remove, tap and hold the memory slot until the program disappears.

Memory is Full

Once you have saved 6 programs, the memory screen will be too full to add more. Return to the memory screen and remove one or more programs by tapping the "X" on each memory slot.



Staying Safe

SAFETY INFORMATION

To ensure safe use of the massage chair and avoid injury or unsafe conditions, please read and follow all instructions before using product. **SAVE THESE INSTRUCTIONS.**
Household use only

▲ WARNING

USE NOT RECOMMENDED FOR CERTAIN PERSONS

Use of massage chair may not be safe or suitable for persons with certain medical conditions and could cause serious injury or death in some circumstances. If you have any of the following conditions, please consult a physician before using the massage chair:

- Use of implanted electronic medical devices (such as a cardiac pacemaker)
- Pregnancy
- Cancer, malignant tumors, or other growths
- Osteoporosis or spinal fracture
- Other fractures or musculoskeletal injuries
- Loss of or reduced sensitivity to heat
- Implanted medical fixation devices such as rods, pins, etc.
- Recent surgery or sutures
- Skin diseases or skin injury
- High fever
- Certain pulmonary or breathing conditions
- Impaired circulation

▲ WARNING

To avoid possible death or serious injury to user or others, please read and follow these instructions:

▲ WARNING

- The areas under the footrest and behind the back rest are potentially dangerous for a child or pet. The chair back is heavy and reclines with force. A small child or pet located behind the chair could be crushed as chair is reclined resulting in serious injury or death. When chair is reclined, small children or pets who have crawled under the leg rest may not be visible to the user and could be crushed when leg rest is lowered or when chair is returned to upright position. To avoid serious injury or death, check these areas carefully before reclining, lowering leg rest, or returning chair to upright position.

- **Chair should not be used by children under age 14.** Small children could be trapped or injured by airbags, heating mechanism, or moving parts. When chair is not in use, unplug unit and secure chair so that children cannot accidentally power on and operate chair.
- Children over age 14, persons with reduced physical, sensory, or mental capabilities, and elderly or frail persons should exercise caution and use massage chair only when supervised or assisted by a person over 16 years of age.
- Chair has a heated surface and could cause burns, particularly in persons with reduced sensitivity to heat. Such persons should use the chair only after consulting with a physician and should use extreme caution during any physician-approved use.

CAUTION

To avoid the risk of minor injury or discomfort, or damage to the massage chair or other property, please read and follow these instructions for safe use of massage chair:

▲ CAUTION

- Do not stand or stack heavy objects on footrest.
- Do not operate heating features of chair while under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- To avoid pinching or crushing, please do not place body parts, especially fingers and toes, between parts of chair and keep clear of moving parts.
- To avoid overheating, injury or discomfort from overuse, do not fall asleep while using massage chair and do not use for extended periods of time (longer than 20 minutes).
- Avoid use while under the influence of alcohol, medications or other substances that may cause drowsiness, disorientation, or impairment of judgment or motor skills.
- Do not use the massage chair right after a meal, as it may cause discomfort.
- If you feel any abnormal discomfort during the operation of the massage chair, turn off the power immediately and discontinue use.
- Do not use this appliance when ambient temperature is over 40 C (104 F).
- Do not use this appliance in humid or dusty environment, or when any part of the body is in contact with plumbing or any similar ground.
- Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, dust and the like.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- Place the product on a flat, level floor to reduce risk of tipping or overturning.
- Do not use or store near heat or open flame.
- Intended only for users who weigh below 300 lbs.
- Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Massage chair intended only for use by one person. Do not use by two or more persons at the same time to avoid damage to the product.
- Do not allow children to stand, jump, or play on or around massage chair, even when it is not powered on or in use.
- Remove personal accessories such as jewelry from arms and empty pockets, and remove loose clothing while using the massage features of the chair.
- Check the upholstery under the cushions and other spots for damage or loose objects that may cause injury or damage chair while operating. If any damage is present, do not use the massage chair and refer to a qualified service professional for servicing.
- To avoid damage to chair, walls, or other objects, make sure there are no obstacles behind the chair and there is enough clearance before adjusting the backrest or leg rest angle.
- Please be seated properly while using the product.
- To avoid damage to chair or floors, do not drag or push the chair or roll its casters on wood floor or carpet. See instructions on p.9 for safely moving chair.
- If massage chair is not working properly, has been dropped or damaged, or has been dropped into water or exposed to flooding, return the appliance to a service center for examination and repair before attempting to use.
- Do not drop or insert any object into any openings in chair.

Staying Safe

WARNING

Read and follow these instructions concerning safe use of the power cord and power unit to avoid possible electric shock, fire hazard, use of chair by and injury to unattended children, or damage to chair or other property.

⚠ WARNING

- To avoid risk of electric shock, connect this unit to a properly grounded outlet only. See Grounding Instructions on pg. 7.
- Always unplug massage chair from the electrical outlet immediately after use and before cleaning. An appliance should never be left unattended when plugged in. To disconnect, turn all controls to the off position, then remove plug from outlet.
- Do not use massage chair and unplug from outlet during thunder or lightning storms, and before putting on or taking off parts.
- To ensure safe operation, power must be supplied only at standard 110 voltage, to the specifications of the appliance. Confirm that the power voltage stated on the rating label corresponds to your local electricity supply.
- The massage chair should be used only with the power supply unit provided. Do not use with any other power source.
- Do not use a wet or damp hand to unplug the cord to avoid electric shock.
- Do not pull on the power cord to unplug. Grip by plastic end nearest outlet to unplug power cord.
- Do not squeeze, over bend, pull hard, or twist the power cord.
- Keep the power cord away from heated surfaces.
- Do not carry or drag the chair by power cord or use cord as a handle.
- If there is any smoke or unusual smell while using massage chair, stop using immediately and unplug the power cord.
- Never operate the chair if it has a damaged power cord or plug. If the power cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person to avoid a hazard.

Do not disassemble, dismantle or attempt to repair massage chair. Such actions, as well as misuse of product, may cause damage to or failure of massage chair and may void the manufacturer's warranty. For repairs, please contact an authorized dealer or repair agent at 603-910-5000. For additional details concerning terms, conditions and limitations of warranty, see <https://infinitymassagechairs.com/warranty-info>.

Fixing Issues

Troubleshooting

| No. | Symptoms | Possible Causes | Possible Solution |
|-----|---------------------------------------------|---------------------------------------------------------------------|---------------------------------------------------------------------------|
| 1 | Noise is heard while in use | Friction between the rollers and faux leather cover | No need to take any measures |
| 2 | Massage Chair does not start | Power cord not plugged in, not switched on, the fuse might be blown | Remove and re-insert the power cord, turn on the switch, replace fuse |
| 3 | No music from the speaker | Volume turned to lowest setting | Adjust the device volume then make sure Bluetooth and speaker are both on |
| 4 | Backrest or footrest cannot incline/recline | Excessive load on backrest and/or footrest | Reduce the load and try again |
| 5 | Airbag malfunction | Air hose is blocked | Straighten the air hose and clear the blockage |

If problem remains, please contact Infinity for maintenance.

Tip: Do not attempt to repair this product yourself, our company shall not be liable for the injury or damage caused by any servicing without authorizations. Thank you for your cooperation

Specifications

| | |
|----------------------------------|---------------------------|
| Model | Celebrity Elite 4D |
| Dimension of Main Body (in) | 63" x 30.5" x 48" (LxWxH) |
| Necessary Clearance to Wall (in) | 5" |
| Net Weight (lbs) | 203 |
| Shipping Weight (lbs) | 247 |
| Max. User Weight (lbs) | 300 |
| Voltage | 120V- |
| Rated Current | 2A |
| Power Consumption | 200W |

Fixing Issues

Frequently Asked Questions

Q: I find the chair is too intense to be comfortable. What can I do?

A: Your body needs to become acclimated to therapeutic massage. To be effective, the massage techniques must compress the tissue in your body. We recommend the following steps to help get started. Then over time as your body acclimates you can increase the intensity by reducing the layers between you and the chair.

1. Use Pillow to reduce upper body intensity.
2. From the in-use display screen, tap manual and use the **4D Back** setting to decrease the intensity of the back massage mechanism (**1=soft, 2, 3, 4, 5, 6=firm**).
3. From the home display tap the **Air Settings button** to adjust air massage region
 - If a specific airbag is too intense, turn off full body and turn on only the airbags you want.
4. Adjust the recline on the tablet and quick access panel. More upright will be less intense. Weightless Zero Gravity Recline will be more intense.
5. If after adjustments and attempt to acclimate, you still experience discomfort, discontinue use and consult a physician.

Q: I'm not a foot massage person, what should I do?

A: Turn off Foot Reflexology Rollers. While in auto program in-use display screen simply tap the foot rollers setting to turn off. While in Infinity control display screen, select additional settings, and then tap the foot rollers setting to turn off.

Q: My chair is not performing as expected. What should I do?

A: Your Infinity massage chair is an amazing combination of programming and robotics. On occasion the chair just may need to be rebooted. To do this power down the chair and unplug from the wall for 5 minutes then plug back in and power back up to see if it self-healed. If you are still having an issue, give Infinity a call at 603-910-5000.

Q: I can never seem to get in my Infinity Massage chair, someone is always in it.

A: We know. It happens. Tell your friends to get their own Infinity Chair.

For more information and access to further questions, and resources, visit our website at www.infinitymassagechairs.com

Warranty

This Infinity Massage Chairs is protected by Infinity's 5 Year U.S Residential Limited Warranty. For more information, scan the QR code below and click on the **Infinity Care Residential Warranty** tab.



SCAN CODE

INFINITY[®]

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