Warranty

What does the warranty cover?

Every Joybird-manufactured product is covered under a limited lifetime warranty.* This includes most of our upholstered furniture such as sofas, chairs, sectionals, benches, ottomans, daybeds, sleepers and chaises. Warranty coverage does not apply to our home décor items such as pillows, throws, rugs, poufs, wall decor, and lighting. If a repair is needed, we will pay standard rates for the repair, or will provide an alternative solution should the issue be unable to be repaired.

Lifetime Limited Warranty *

Limited lifetime coverage applies to all of the foundational elements of your furniture: wood frames, joints, bases, legs, and hardware, which are integral to the life of your product.

Three-Year Limited Warranty

Our Three-Year Limited Warranty coverage applies to the springs and bed slats of your product.

One-Year Limited Warranty **

Our One-Year Limited Warranty coverage applies to any manufacturer's defects or shipping damage to our fabric, leather, cushioning, seams, tufting, mattresses, wood stains or finishes, mechanical mechanisms found in sleepers and recliners and electrical parts and motors (including battery packs).

90-Day Limited Warranty

Our 90-Day Limited Warranty coverage applies to all wood products and outdoor products.

This coverage applies to all wood frames, joints, bases, and hardware of our wood products, including desks, wall units, tables, credenzas, office chairs, and bookcases.

Outdoor warranty coverage applies to frames, springs, joints, bases, hardware, fabric, foams, seams, tufting, wood stains, finishes, and mechanisms which are integral to the life of your Outdoor product. If a repair is needed, we will pay standard rates for repair, or provide an alternative solution should the item be unable to be repaired.

Exclusions

- All shipping damage must be reported within 14 days of delivery for all products.
- The warranty is only valid for the original purchaser and does not transfer.
- Warranty is only valid in Joybird's "Shipping Area" (portions of the contiguous 48 states) and does not apply to any furniture moved outside of the Shipping Area.
- Rugs, Accessories, and Home Decor items are excluded from all warranty coverage. Any damages or defects must be reported within 14 days of delivery for a replacement.
- Clearance items are excluded from all warranty and return policies.

**Limited lifetime warranty applicable for up to ten years from the original purchase date; the expected lifetime of said product. No warranty, expressed or implied, applies to any condition resulting from misuse, abuse, incorrect or inadequate installation, maintenance, cleaning or care.*

***Replacement cushions may be available for purchase on select products for up to five (5) years from the original purchase date, subject to product and fabric availability. Please note that color, comfort, fill, and firmness may vary from the original product due to age and material changes over time.*