quick start guide

English

RF26J*

1. Safety Information

Safety information

Before using your new Samsung French Door Refrigerator, please read this manual thoroughly to ensure that you know how to operate the features and functions that your new appliance offers safely and efficiently.
This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or those who lack experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
Because the following instructions cover various models, the characteristics of your refrigerator may differ slightly from the refrigerator described in this manual.
If you have any question, contact us at 1-800-SAMSUNG or find help and information online at www.samsung.com.

Important safety symbols and precautions:

WARNING	Hazards or unsafe practices that may result in severe personal injury or death.
CAUTION	Hazards or unsafe practices that may result in minor personal injury or property damage.

OTHER SYMBOLS USED

	Do NOT attempt.
	Do NOT disassemble.
	Do NOT touch.
	Follow directions carefully.
	Unplug the power plug from the wall socket.
	Make sure the refrigerator is grounded to prevent electric shock.
	Call the contact center for help.
	Note.

These warning symbols are here to prevent injury to you and others.
Please follow them carefully.
After reading this section, keep it in a safe place for future reference.

CRITICAL INSTALLATION WARNINGS

- Do not install the refrigerator in a damp location or place where it may come in contact with water.
- Deteriorated insulation on electrical parts may cause an electric shock or fire.
- Do not place this refrigerator in direct sunlight or expose it to the heat from stoves, room heaters, or other appliances.
- Do not plug several appliances into the same multiple power strip.
  The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the voltage listed on the refrigerator's rating plate.
- This provides the best performance and also prevents overloading of house wiring circuits, which could cause a fire hazard from overheated wires.
- If the wall socket is loose, do not insert the power plug.
- There is a risk of electric shock of fire.
- Do not use a power cord that has cracks or abrasion damage along its length or at either end.
- Do not bend the power cord excessively or place heavy objects on it.
- Do not twist or tie the power cord.
- Do not hook the power cord over a metal object, place a heavy object on the power cord, insert the power cord between objects, or push the power cord into the space behind the appliance.
- When moving the refrigerator, be careful not to roll over or damage the power cord.
- This may result in an electric shock or fire.
- Never unplug your refrigerator by pulling on the power cord.
  Always grip the plug firmly and pull straight out from the outlet.
- Damage to the cord may cause a short-circuit, fire, and/or electric shock.
- Do not use aerosols near the refrigerator.
- Using aerosols near the refrigerator may cause an explosion or fire.
- Do not install this appliance near a heater or inflammable material.
- Do not install this appliance in a humid, oily, or dusty location , or in a location exposed to direct sunlight or water (rain, etc.).
- Do not install this appliance in a location where gas may leak.
- This may result in an electric shock or fire.

- This refrigerator must be properly located and installed in accordance with the instructions in this manual before you use it.
- Connect the power plug in the proper position with the cord hanging down.
- If you connect the power plug upside down, the wire can get cut off and cause a fire or electric shock.
- When moving the refrigerator, be careful not to roll over or damage the power cord.
- This constitutes a fire hazard.
- Make sure that the power plug is not crushed or damaged by the back of the refrigerator.
- Keep the packing materials out of reach of children.
- There is a risk of death from suffocation if a child puts the packing materials on his or her head.
- The appliance must be positioned so that the plug is accessible after installation.
- Failing to do so may result in an electric shock or fire due to electric leakage.
- You need to remove all the protective plastic film before you initially plug the product in.
- Children should be supervised to ensure that they do not play with the fastener.
- There is a risk of death from suffocation if a child swallows the fastener. Pay special attention to children because it can be dangerous. Keep the fastener out of reach of children.

- The refrigerator must be safely grounded.
- Always make sure that you have grounded the refrigerator before attempting to investigate or repair any part of the appliance. Power leakages can cause severe electric shock.
- Never use gas pipes, telephone lines, or other potential lightning attractors as an electrical ground.
- Improper use of the grounding plug can result in a risk of electric shock. If it is necessary to use an extension cord, use only a 3-wire extension cord that has a 3-blade grounding plug and a 3-slot receptacle that will accept the plug on the appliance. The marked rating of the extension cord should be AC 115-120 V, 10 A, or more. If a grounding adapter is used, make sure the receptacle box is fully grounded.
- Plug the power plug into the wall socket firmly. Do not use a damaged power plug, damaged power cord, or loose wall socket.
- This may result in an electric shock or fire.

- If the power cord is damaged, have it replaced immediately by the manufacturer or one of its service agents.

INSTALLATION CAUTIONS

- Allow sufficient space around the refrigerator and install it on a flat surface.
- If your refrigerator is not level, cooling efficiency and durability can be declined.
- Keep the ventilation space in the appliance enclosure or mounting structure clear of obstructions.
- Allow the appliance to stand for 2 hours before loading foods after installation and turning on.
- When installing the refrigerator, make sure both legs contact the floor for secure installation. Legs are located at the bottom back of freezer door. Insert a flathead screwdriver and turn it in the direction of the arrow until it is level.
- Always balance the load on each door.
- Overload on any one door may fell the refrigerator, causing physical injury.
- We strongly recommend you have a qualified technician or service company install the refrigerator.
- Failing to do so may result in an electric shock, fire, explosion, problems with the product, or injury.

CRITICAL USAGE WARNINGS

- Do not insert the power plug into a wall socket with wet hands.
- Do not store articles on the top of the appliance.
- When you open or close the door, the articles may fall and cause personal injury and/or material damage.
- Do not insert hands, feet or metal objects (such as knives, etc.) into the bottom or the back of the refrigerator.
- This may result in an electric shock or injury.
- Any sharp edges may cause a personal injury
- Do not put a container filled with water on the refrigerator.
- If spilled, there is a risk of fire or electric shock.
- Children should be supervised to ensure that they do not play with the appliance.
- Keep fingers out of “pinch point” areas. Clearances between the doors and cabinet are necessarily small. Be careful when you open the doors if children are in the area.
- Do not let children hang on the door. A serious injury may occur.
- Do not let children go inside the refrigerator.They could become trapped.
- Do not insert your hands into the bottom area under the appliance.
- Any sharp edges may cause personal injury.
- Do not let children step on a drawer cover.
- The drawer may break and cause them to slip.
- Do not overfill the refrigerator with food.
- When you open the door, an item may fall out and cause personal injury or material damage.

- Do not touch the inside walls of the freezer or products stored in the freezer with wet hands.
- This may cause frostbite.
- Never put fingers or other objects into the water dispenser hole, ice chute, or ice maker bucket.
- It may cause personal injury or material damage.
- Do not use or place any substances sensitive to temperature such as inflammable sprays, inflammable objects, dry ice, medicine, or chemicals near or inside the refrigerator.
- Do not keep volatile or inflammable objects or substances (benzene, thinner, propane gas, alcohol, ether, LP gas, and other such products) in the refrigerator.
- This refrigerator is for storing food only.
- This may result in fire or explosion.
- Do not store pharmaceutical products, scientific materials, or temperature sensitive products in the refrigerator.
- Products that require strict temperature controls must not be stored in the refrigerator.
- Do not place or use an electrical appliance inside the refrigerator, unless it is of a type recommended by the manufacturer.
- Do not stand on top of the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance.
  This may result in an electric shock, fire, problems with the product, or injury.
  Do not put a container filled with water on the appliance.
- If spilled, there is a risk of fire or electric shock.
- Do not use mechanical devices or any other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Do not spray volatile material such as insecticide onto the surface of the appliance.
- As well as being harmful to humans, it may also result in an electric shock, fire, or problems with the product.
- Never stare directly at the UV LED lamp for long periods of time.
- This may result in eye strain due to the ultraviolet rays.

- Do not attempt to repair, disassemble, or modify the appliance yourself.
- Do not use any fuse (such as cooper, steel wire, etc.) other than a standard fuse.
- If your appliance needs to be repaired or reinstalled, contact your nearest service center.
- Failing to do so may result in an electric shock, fire, problems with the product, or injury.
- If the interior or exterior LED lamp has gone out, please contact your nearest service center.

- Children should be supervised to ensure that they do not play with the appliance.
- Keep fingers out of “pinch point” areas. : Clearances between the doors and cabinet are necessarily small.
  Be careful when you open the doors if children are in the area.
- Do not let children hang on the door.
  A serious injury may occur.
- Do not let children go inside the refrigerator. They could become trapped.
- Bottles should be stored tightly together so that they do not fall out.
- This product is intended only for the storage of food in a domestic environment.
- If a gas leak is detected, avoid any naked flames or potential sources of ignition, and air the room in which the appliance is standing for several minutes.
- Do not touch the appliance or power cord.
- Do not use a ventilating fan.
- A spark may result in explosion or fire.
- Use only the LED Lamps provided by the manufacturer or its service agents.

- If the refrigerator emits a burning smell or smoke, unplug the refrigerator immediately and contact your Samsung Electronics service center.
- If you experience difficulty changing a non-LED light, contact a Samsung service center.
- If the product is equipped with LED Lamps, do not disassemble the Lamp Covers and LED Lamps yourself.
- Please contact your service agents.
- If dust or water enters the refrigerator, unplug the refrigerator and contact your Samsung Electronics service center.
- There is a risk of fire.

USAGE CAUTIONS

- Do not re-freeze frozen foods that have thawed completely. Do not place carbonated or fizzy drinks in the freezer compartment. Do not put bottles or glass containers in the freezer.
- When the contents freeze, the glass may break and cause personal injury.
- Use only the ice maker provided with the refrigerator.
- Have the refrigerator's water supply installed by a suitably qualified person and connected only to a potable water supply. To operate the ice maker properly, water pressure of 20 ~ 125 psi (138 ~ 862 kPa) is required. If you will be away from home for a long period of time (on vacation, for example) and won't be using the water or ice dispensers, close the water valve.
- Otherwise, water leakage may occur.
- If you won't be using the refrigerator for a very long period of time, (3 weeks or more) empty the refrigerator, unplug it, close the water valve, wipe excess moisture from the inside walls, and leave the doors open to prevent odors and mold.

- Service Warranty and Modification.
- Any changes or modifications performed by a 3rd party on this finished appliance are not covered under Samsung warranty service, nor is Samsung responsible for safety issues that result from 3rd party modifications.
- Do not block the air vents inside the refrigerator.
- If the air vents are blocked, especially with a plastic bag, the refrigerator can be over cooled. If this cooling period lasts too long, the water filter may break and cause water leakage.
- If the refrigerator is disconnected from the power supply, you should wait for at least five minutes before plugging it back in.
- If you have a long vacation planned or do not intend to use the refrigerator for a long period of time, (3 weeks or more) empty the refrigerator including ice bucket, pull out the power plug, close the water valve, wipe excess moisture from the inside walls, and leave the doors open to prevent odors and mold.
- To get the best performance from the product:
- Do not place food too close to the vents at the rear of the appliance as it can obstruct free air circulation in the refrigerator compartment.
- Wrap food up properly or place it in airtight containers before putting it into the refrigerator.
- Do not place glasses, bottles, or carbonated beverages in the freezer. These items may freeze and break. Broken glasses, bottles, and beverage containers can cause injury.
- Please observe maximum storage times and expiration dates of frozen goods.
- There is no need to disconnect the refrigerator from the power supply if you will be away for less than three weeks. However, if you will be away for more than three weeks, remove all the food and ice in the ice bucket, unplug the refrigerator, close the water valve, wipe excess moisture from the inside walls, and leave the doors open to prevent odors and mold.
- Fill the water tank and ice cube trays with potable water only (tap water, mineral water, or purified water).
- Do not fill the tank with tea or a Sports drink. This may damage the refrigerator.
- Do not strike or apply excessive force to any glass surface.
- Broken glass may result in a personal injury and/or property damage.

- If the product is flooded, make sure to contact your nearest service center.
- There is a risk of electric shock or fire.

CLEANING CAUTIONS

- Do not spray water directly on the inside or outside of the refrigerator.
- There is a risk of fire or electric shock.
- Do not use a hair dryer to dry the inside of the refrigerator.
- Do not place a lighted candle in the refrigerator to remove bad odors.
- This may result in an electric shock or fire.

- Use a clean, dry cloth to remove any foreign matter or dust from the power plug blades. Do not use a wet or damp cloth when cleaning the plug.
- Otherwise, there is a risk of fire or electric shock.

- Before cleaning or performing maintenance, unplug the appliance from the wall socket.
- Failing to do so may result in an electric shock or fire.

CRITICAL DISPOSAL WARNINGS

This product contains chemicals known to the State of California to cause cancer and reproductive toxicity.

- DANGER : Risk of child entrapment. Before you throw away your old refrigerator or freezer:
- Take off the doors and door latch.
- Leave the shelves in place so that children cannot easily climb inside.
- Children trapped inside a refrigerator can hurt themselves or suffocate to death.
- Please dispose of the packaging material from this product in an environmentally friendly manner.
- Ensure that none of the pipes on the back of the appliance are damaged prior to disposal.
- R-600a or R-134a is used as a refrigerant. Check the compressor label on the rear of the appliance or the rating label inside the fridge to see which refrigerant is used for your refrigerator.
  If this product contains flammable gas (Refrigerant R-600a), contact your local authority in regard to safe disposal of this product.
- When disposing of this refrigerator, remove the door/door seals and door latch so that small children or animals cannot become trapped inside.
  Children should be supervised to ensure that they do not play with the appliance.
  If trapped inside, the child may get hurt or suffocate to death.
- Cyclopentane is used in the insulation. The gases in the insulation material require a special disposal procedure. Please contact your local authorities in regard to the environmentally safe disposal of this product.
- Keep all packaging materials well out of the reach of children, as packaging materials can be dangerous to children.
- If a child places a bag over his or her head, the child could suffocate.

ADDITIONAL TIPS FOR PROPER USAGE

- In the event of a power failure, call the local office of your Electricity Company and ask how long it is going to last.
- Most power failures that are corrected in an hour or two will not affect your refrigerator temperatures. However, you should minimize the number of door openings while the power is off.
- Should the power failure last more than 24 hours, remove and discard all frozen food.
- The appliance might not operate consistently (frozen contents can thaw or temperatures can become too warm in the frozen food compartment) when sited for an extended period of time in a location where ambient air temperatures are constantly below the temperatures for which the appliance is designed.
- In case of particular foods, keeping it under refrigeration can have a bad effect on preservation due to its properties.
- Your appliance is frost free, which means there is no need to manually defrost your appliance. This will be carried out automatically.
- Temperature rise during defrosting complies with ISO requirements.
  But If you want to prevent an undue rise in the temperature of frozen food while the appliance defrosts, wrap the frozen food in several layers of newspaper.
- Do not re-freeze frozen foods that have thawed completely.

Saving Energy Tips

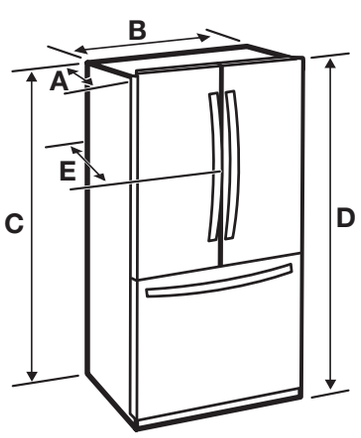
- Install the appliance in a cool, dry room with adequate ventilation. Ensure that it is not exposed to direct sunlight and never put it near a direct source of heat (a radiator, for example).
- Not to block any vents and grilles is recommended for energy efficiency.
- Allow warm food to cool down before placing it in the appliance.
- Put frozen food in the refrigerator to thaw. You can then use the low temperatures of the frozen products to cool food in the refrigerator.
- Do not keep the door of the appliance open for too long when putting food in or taking food out. The shorter the time the door is open, the less frost build-up you'll have in the freezer.
- It is recommended to install the refrigerator with clearance to the back and sides. This will help reduce power consumption and keep your energy bills lower.

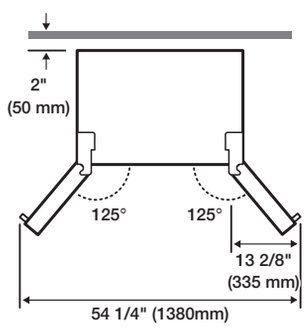
2. The Installation Space

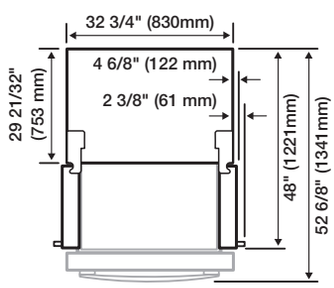
Selecting the best location for the refrigerator

Choose:

- A location with easy access to a water supply.
- A location without direct exposure to sunlight.
- A location with level (or nearly level) fl ooring.
- A location with enough space for the refrigerator doors to open easily.
- A location that allows suffi cient space to the right, left, back, and top for air circulation.
  If the refrigerator does not have enough space, it can cause the bad infl uence to refrigeration effi ciency and power consumption.
- A location that allows you to move the refrigerator easily if it needs maintenance or service.
- Do not install the refrigerator in locations where the temperature is over 110 °F (43 °C) or below 50 °F (10 °C).





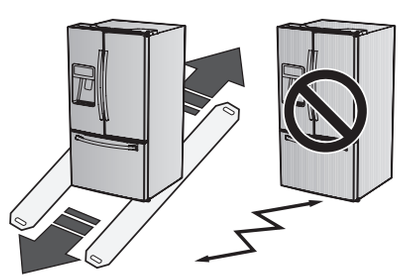


Model	RF26J*
Depth “A”	34” (863mm)
Width “B”	32 3/4” (830mm)
Height “C”	68 7/8” (1749 mm)
Overall Height “D”	70” (1777 mm)
Depth “E”	36 1/2” (925mm)

- Each measurement based on the design dimension, so it may differ depending on the measuring method.

FLOORING

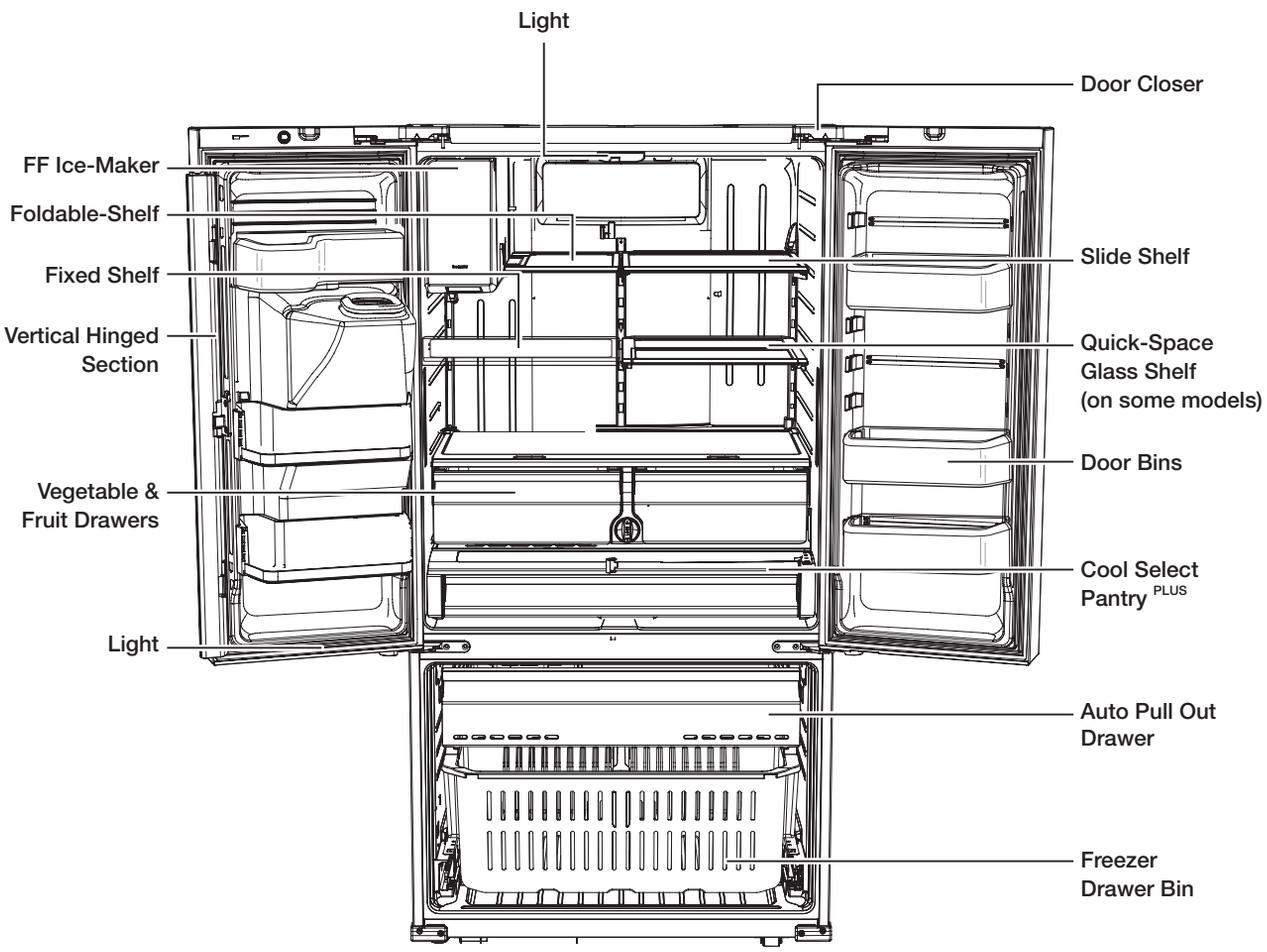
For proper installation, you must place this refrigerator on a level, hard surface that is the same height as the rest of the floor.
This surface should be strong enough to support a fully loaded refrigerator, or approximately 359 lbs (165 kg).
To protect the finish of the flooring, cut a large section of the cardboard carton and place it under the refrigerator where you are working.
When moving the refrigerator, you need to pull and push it straight forwards or back.
Do not wiggle it from side to side.



3. Names and basic functions

PARTS AND FEATURES

Review the illustration below to become more familiar with the parts and features of your refrigerator.



When closing the door, make sure the Vertical Hinged Section is in the correct position to avoid scratching the other door.
If the Vertical Hinged Section is reversed, put it back to the right position and close the door.
Moisture may appear at times on the Vertical Hinged Section.
The door handle may become loose over time.
If this happens, tighten the bolts found on the inside of the door.
If you close one door with too much force, the other door may open.

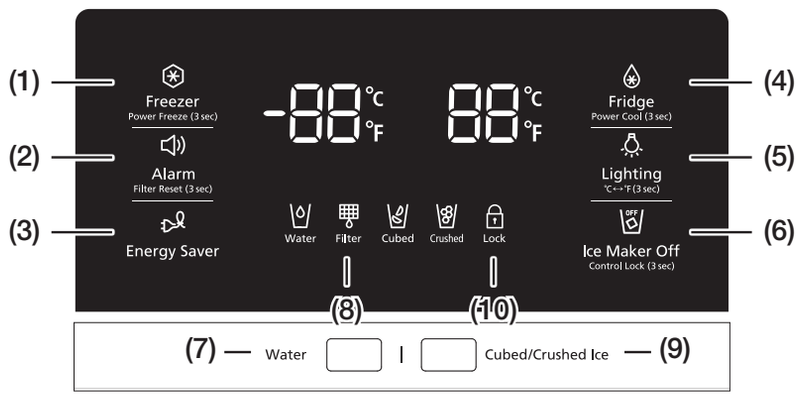
When the door opens, the interlock switch automatically turns off the auger motor in the ice maker for safety reasons.

When the interior or exterior LED lamp has gone out, please contact Samsung Customer Support.

4. Operating your Refrigerator

USING THE CONTROL PANEL

RF26J*



(1) Freezer / Power Freeze (3sec)	The Freezer button serves two purposes: - To set the Freezer to your desired temperature. - To turn the Power Freeze function on and off. 1) To set the Freezer temperature, touch the Freezer button. You can set the temperature between 5 °F (-15 °C) and -8 °F (-23 °C). 2) Power Freeze function Touch and hold this button for 3 seconds to decrease the time needed to freeze products in the Freezer. It can be helpful if you need to quickly freeze easily spoiled items or if the temperature in the freezer has warmed dramatically. (For example, if the door was left open.) When you use this function, the energy consumption of the refrigerator will increase. Remember to turn it off when you don’t need it and return the freezer to your original temperature setting. If you need to freeze a large amount of food, activate the Power Freeze function at least 24 hours before you put the food into the freezer.

(2) Alarm / Filter Reset (3sec) 	The Alarm button serves two purposes: - To turn the door open alarm on and off - To reset the water filter life indicator. 1) Door Alarm Function If the door alarm is set to On, an alarm beeps if any refrigerator door is left open for more than three minutes. The beeping stops when you close the door. The door alarm function is pre-set to On in the factory. You can turn it off by pressing and then releasing the Alarm button. You can turn it back on in the same fashion. The icon lights up when the function is on. When the Door Alarm function is on and the alarm sound is triggered, the Door Alarm Icon will blink while the alarm sounds. 2) Water Filter Life Indicator Function After you replace the water filter, touch and hold this button for 3 seconds to reset the water filter life indicator. When you reset the water filter life indicator, the Filter icon on the panel turns Off. The Filter icon will turn red to let you know it is time to change the water filter after six months (about 300 gallons). Some areas have large amounts of lime in their water, which causes the water filter to clog more quickly. If this is the case in your area, you will have to change the filter more frequently than every six months.
(3) Energy Saver 	Touching this button turns Energy Saver mode on and off. When you turn Energy Saver on, the Energy Saver icon lights. Turn Energy Saver off and the icon goes off. The Energy Saver function automatically turns on when power is supplied to the refrigerator. If condensation or water drops appear on the doors, turn the Energy Saver mode off.
(4) Fridge / Power Cool (3sec) 	The Fridge button serves two purposes: - To set the Fridge to your desired temperature. - To turn the Power Cool function on and off. 1) To set the Fridge temperature, press the Fridge button. You can set the temperature between 44 °F (7 °C) and 34 °F (1 °C). 2) Power Cool function Touch and hold this button for 3 seconds to decrease the time needed to cool products in the Refrigerator. It can be helpful if you need to quickly cool easily spoiled items or if the temperature in the fridge has warmed dramatically. (for example, if the door was left open)

(5) Lighting / °C↔°F (3sec) 	The Lighting button serves two purposes: - To turn the dispenser light on and off - To switch the temperature units between ºC and ºF. 1) Light Function Touching the Lighting button turns on the Dispenser LED lamp in continuous mode so that it stays on continuously. The button also lights up. If you want the Dispenser lamp to come on only when some one uses the dispenser, press the Lighting button to turn the continuous mode off. 2) To switch the temperature units between ºC and ºF. Touch and hold this button for 3 seconds to select the temperature display you want. Each time you press and hold the button, the ºC and ºF temperature modes alternate and the ºC or ºF icon lights up, indicating your selection.
(6) Ice Maker Off 	If you don't want to make more ice, touch the Ice Maker Off button. The icon will light up and the Ice-Maker stops making ice. **We recommend you to stop ice making if the following occur:** - There is enough ice in the ice bucket. - You want to save water and energy. - Water is not being supplied to the refrigerator. If the ice maker function is ON, and the water Line is not connected, there will be a water valve noise from the back of the unit. Press the Ice Maker Off (Control Lock (3sec)) button for less than 3 seconds until the Ice Off Indicator ( ) illuminates.
(7) Water 	Touch this button to dispense water. This mode can not be used with the Ice Type mode simultaneously. Water mode shuts off when you touch the Cubed / Crushed Ice button.

To save electricity, the Panel Display turns off automatically under the following conditions: When no button has been pressed, when no doors are open, or when no Dispenser Lever has been pushed.
However, the icon indicating your cubed or crushed ice selection, will stay on.
When you press a button, open a door, or push a Dispenser Lever, the Panel Display will turn on again.
Except for the Energy Saver, Water, and Cubed / Crushed Ice buttons, all function buttons will become operational after you remove your finger from the button you are currently pressing.

(8) Filter 	**Water filter usage** This icon lights up when you need to change the filter, usually after the refrigerator has dispensed about 300 gallons of water (after about 6 months). After you install the new water filter, reset the filter indicator by touching and holding the Hold 3sec for Filter Reset button for 3 seconds. - If water is not dispensing or dispensing slowly, you need to replace the water filter because the water filter is clogged. - Some areas have large amounts of lime in their water, which causes the water filter to clog more quickly.
(9) Ice Type  Cubed  Crushed	Touch this button to select your desired ice type. Cubed and crushed ice modes alternate when you press the button. This mode can not be used with the Water mode simultaneously.
(10) Ice Maker Off / Control Lock (3sec) 	The Ice Maker Off button serves two purposes: - To turn the Ice maker on and off - To turn the Control Lock Function on and off. 1) Ice Off Function If you don't want to make more ice, press the Ice Maker Off button. 2) Control Lock Function Touch and hold this button for 3 seconds to lock the display and the dispenser buttons so the buttons can not be used. When Control Lock is on, the refrigerator does not dispense ice or water, even if the Dispenser Lever is pressed. The Control Lock icon lights up to indicate you've activated the Control Lock function. Press 3 seconds to unlock.
Cooling Off Mode 	Cooling Off mode (also called Shop mode), is designed for use by retailers when they are displaying refrigerators on the shop floor. In Cooling Off mode, the refrigerator's fan motor and lights work normally, but the compressors do not run, and the refrigerator and freezer do not get cold. To start Cooling Off mode, touch and hold the Freezer, Alarm and Fridge buttons for 5 seconds during normal operation. The refrigerator chime sounds and the temperature display flashes OFF. To cancel Cooling Off mode, touch and hold the Freezer, Alarm and Fridge buttons again for 5 seconds.

5. Troubleshooting

PROBLEM	SOLUTION
The refrigerator does not work at all or it does not chill sufficiently.	• Check if the power plug is properly connected. • Check if the set temperature on the digital display is warmer than the freezer or fridge inner temperature. If it is, set the refrigerator colder. • Is the refrigerator in direct sunlight or located near a heat source? If so, it may not be able to cool sufficiently. Install it in a location that is out of direct sunlight and not near a heat source. • Is the back of the refrigerator too close to the wall, preventing proper ventilation? If so, it may not be able to cool sufficiently. Keep it an appropriate distance from the wall. • Is there too much food inside so that the food is blocking the outlet vent? To keep the refrigerator at a suitable temperature, do not fill the refrigerator with too much food.
The food in the fridge is frozen.	• Check if the set temperature on the digital display is too low. • Try setting the refrigerator to a warmer temperature. • Is the temperature in the room too low? Set the refrigerator warmer. • Did you store the food which is juicy in the coldest part of the refrigerator? Try moving those items to the other shelves in the fridge instead of keeping them in the colder areas or bins.
You hear unusual noise or sounds.	• Check if the refrigerator is level and stable. • Is the back of the refrigerator too close to the wall, preventing proper ventilation? Try moving the back of the refrigerator at least 2 inches from the wall. • Was anything dropped behind or under the refrigerator? • If you hear a “ticking” sound from inside the refrigerator, this is normal. It occurs because various parts contract or expand in response to temperature changes in the refrigerator interior. • If it sounds as if something is hitting something else inside the refrigerator, this is normal. The sound is caused by the compressor operating at high capacity.
The cabinet-door sealing area of the appliance is hot and condensation is occurring.	• Some heat is normal as anti-condensators are installed in the vertical hinged section of the refrigerator to prevent condensation. • Is the refrigerator door ajar? Condensation can occur when you leave the door open for a long time.
Ice Maker is not producing ice.	• It may take longer to make ice if it is not sufficiently cool, such as when first installed. • Is the water line connected and the shut-off valve opened? • Did you manually stop the ice making function? • Check if the filter is properly installed. If it is not properly installed, the ice making function may not work.
You can hear water bubbling in the refrigerator.	• This is normal. The bubbling comes from refrigerant circulating through the refrigerator.
There is a bad smell in the refrigerator.	• Check for spoiled food. • Foods with strong odors (for example, fish) should be tightly covered. • Clean out your freezer periodically and throw away any spoiled or suspicious food.
Frost forms on the walls of the freezer.	• Is the air vent blocked? Remove any obstructions so air can circulate freely. • Allow sufficient space between the stored foods for efficient air circulation. • Is the freezer drawer closed properly?
Water dispenser is not functioning.	• Is the water line connected and the shut-off valve opened? • Has the water supply line tubing been crushed or kinked? • Make sure the tubing is free and clear of any obstruction. • Is the water tank frozen because the fridge temperature is too low? Try selecting a warmer setting on the Digital display. • Check if the filter is properly installed. If it is not properly installed, the water dispenser may not work
Auto close system does not work with the freezer door.	• Is there an imbalance between the right and left parts of the door? • Open and close the door smoothly 1~2 times. After you do this, the auto close system usually works properly again. • Try opening the door smoothly to avoid unbalancing the right and the left part of the door.
Condensation or water drops form on both sides of the fridge door’s central part.	• Condensation or water drops may form if the humidity is too high while the refrigerator is operating. • If condensation or water drops appears on both sides of fridge door’s central part, turn the Energy Saver mode off after removing the condensation. (See the explanation of the Energy Saver button in “Using the Control Panel” on page 18.)