



12/15/2020

**Perlick Warranty Statement**  
**12/15/2020**

**TWO YEAR PARTS & LABOR WARRANTY\***

For All Residential Ice Makers (H50 & H80 Series). PERLICK warrants to the original purchaser of every new PERLICK refrigerated unit, the cabinet and all parts thereof, to be free from defects in material or workmanship under normal and proper use and maintenance as specified by PERLICK and upon proper installation and start-up in accordance with the Use & Care Guide supplied with each PERLICK unit. PERLICK'S obligation under this warranty is limited to a period of two (2) years from the date of original installation or twenty seven (27) months after shipment date from PERLICK, whichever occurs first.\*\* The optional Perlick drain pump carries a one year parts and labor warranty. The warranty period begins on the installation date of the drain pump. For warranty validation, be sure to properly register your icemaker at [www.Perlick.com](http://www.Perlick.com).

**SIX-YEAR PARTS & LABOR WARRANTY\***

For All Generation 4 Hydro Carbon Undercounter Refrigeration, purchased 1/4/2021 or later. PERLICK warrants to the original purchaser of every new PERLICK refrigerated unit, the cabinet and all parts thereof, to be free from defects in material or workmanship under normal and proper use and maintenance as specified by PERLICK and upon proper installation and start-up in accordance with the Use & Care Guide supplied with each PERLICK unit. PERLICK'S obligation under this warranty is limited to a period of six (6) years from the date of original installation or seventy-five (75) months after shipment date from PERLICK, whichever occurs first.

**TWELVE YEAR SEALED SYSTEM WARRANTY - PARTS ONLY\***

For Upright Column Refrigeration (CR Series), Perlick warrants its hermetically sealed system: compressor, condenser, drier, connecting tubing, evaporator, and hot gas bypass valve; to be free from defects in both material and workmanship under normal and proper use and maintenance service for a period of twelve (12) years from the date of original installation but not to exceed twelve (12) years and three (3) months after shipment from the manufacturer, whichever occurs first.

**TERMS APPLICABLE TO EACH WARRANTY**

Any part covered under the above warranties that is determined by PERLICK to have been defective within the time frame is limited to the repair or replacement, including labor charges, of defective parts or assemblies. The labor warranty shall include standard straight time labor charges only and reasonable travel time, as determined by PERLICK.

**WARRANTY CLAIMS**

All claims for labor or parts must be made directly through PERLICK. All claims should include: model number and serial number of cabinet, proof of purchase, and date of installation. In case of warranted compressor, the compressor model tag must be returned to PERLICK along with the above listed information.



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**WHAT IS NOT COVERED BY THIS WARRANTY PERLICK'S**

Sole obligation under this warranty is limited to either repair or replacement of parts, subject to the additional limitations below. This warranty neither assumes nor authorizes any person to assume obligations other than those expressly covered by this warranty. No consequential damages. PERLICK is not responsible for economic loss, profit loss; or special, indirect or consequential damages, including without limitation, losses or damages arising from food or product spoilage claims whether or not on account or refrigeration failure.

THE REMEDIES DESCRIBED ABOVE FOR EACH WARRANTY ARE THE ONLY ONES THAT PERLICK WILL PROVIDE, EITHER UNDER THIS WARRANTY OR UNDER ANY WARRANTY ARISING BY OPERATION OF LAW. PERLICK WILL NOT BE RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM THE BREACH OF THIS WARRANTY OR ANY OTHER WARRANTY, WHETHER EXPRESS, IMPLIED OR STATUTORY

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other legal rights that vary from state to state. To receive parts and/or service and the name of PERLICK factory certified service nearest you, contact Perlick's Customer Service Department by writing to it at Perlick Corporation, Attn: Customer Service Department, 8300 West Good Hope Road, Milwaukee, Wisconsin 53223; or by calling Perlick's Customer Service Department at 800-558-5592; or by e-mailing Perlick's Customer Service Department at [warrantyinvoice@perlick.com](mailto:warrantyinvoice@perlick.com). In addition, you can notify Perlick of a warranty claim by submitting the form on the Perlick website at [www.perlick.com](http://www.perlick.com)

All service provided by Perlick under this Warranty must be performed by Perlick's authorized service representatives, unless otherwise specified by Perlick in writing. Service will be provided during normal business hours.

\*Stainless steel (doors, panels, handles, product frames and interior surfaces) are covered by a limited 60-day parts and labor warranty for cosmetic defects.

\*\* Floor display models sold within 3 years of being put on the floor will have the same three (3) year period commencing on the date of purchase by the original retail purchaser. For Residential Ice Makers (H50 & H80 Series) sold more than three years but less than six years from being put on the floor a one (1) year period commencing on the date of purchase by the original retail purchaser applies. A floor model sold more than three (3) years after the original purchase date will carry a 90-day warranty commencing on the date of purchase from the original retailer. For all floor models sold six (6) years or more beyond the original purchase date will not carry any warranty and is sold on an "as is" basis.