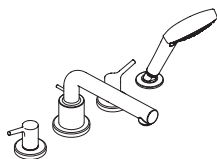
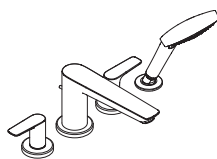


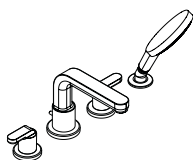
**EN** Installation / User Instructions / Warranty  
**FR** Instructions de montage / Mode d'emploi / Garantie  
**ES** Instrucciones de montaje / Manejo / Garantía



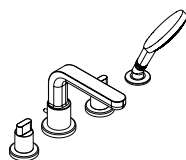
**Talis S**  
 72414XX1  
 72415XX1



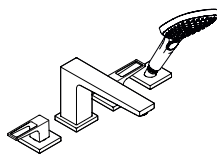
**Talis E**  
 71744XX1  
 71747XX1



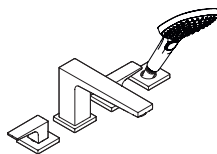
**Metris S**  
 31408XX1  
 31438XX1



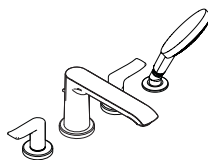
**Metris S**  
 31433XX1  
 31436XX1



**Metropol**  
 74555XX1



**Metropol**  
 32557XX1



**Metris E**  
 31404XX1  
 31440XX1

## Technical Information

|                 |                             |
|-----------------|-----------------------------|
| Water pressure  |                             |
| Recommended     | 15 - 75 PSI (0.1 - 0.5 MPa) |
| Maximum         | 145 PSI (1 MPa)             |
| Hot water temp. |                             |
| Recommended     | 120°-140° F (48° - 60° C)*  |
| Maximum         | 158° F (70° C)*             |
| Flow rate       |                             |
| handshower      | 1.8 GPM (6.8 L/min)         |

\* Please know and follow all applicable local plumbing codes when setting the temperature on the water heater.

## Installation Considerations

**⚠ Inspect the product for shipping damage before installation. Claims for shipping damage made after the product is installed will not be honored.**

- For best results, Hansgrohe recommends that this unit be installed by a licensed, professional plumber.
- Please read over these instructions thoroughly before beginning installation. Make sure that you have all tools and supplies needed to complete the installation.
- The four-hole trim sets require rough 06646000 (not included). The three-hole trim sets require rough 06607000 (not included).
- This unit is not anti-scald. In Massachusetts, or if required by local plumbing code, install an approved water temperature limiting device conforming to ASSE 1070 (not available from Hansgrohe).

• **Four-hole models only:** Protection against backflow is provided by a check valve in the handshower elbow and by an automatically resetting diverter.

• **1.8 GPM handshowers only:** This showerhead is for use with an automatically compensating valve rated at 1.3 GPM (4.9 L/min) or less.

• To prevent scald injury, the maximum output temperature of the shower valve must be no higher than 120°F (49°C). In Massachusetts, the maximum output temperature can be no higher than 112°F (44°C).

• Keep this booklet and the receipt (or other proof of date and place of purchase) for this product in a safe place. The receipt is required should it be necessary to request warranty parts.

## Données techniques

|                          |                             |
|--------------------------|-----------------------------|
| Pression d'eau           |                             |
| recommandée              | 15 - 75 PSI (0.1 - 0.5 MPa) |
| maximum                  | 145 PSI (1 MPa)             |
| Température d'eau chaude |                             |
| recommandée              | 120°-140° F (48° - 60° C)*  |
| maximum                  | 158° F (70° C)*             |
| Capacité nominale        |                             |
| douchette                | 1.8 GPM (6.8 L/min)         |

\* Vous devez connaître et respecter tous les codes de plomberie locaux applicables pour le réglage de la température du chauffe-eau.

## À prendre en considération pour l'installation

- ⚠ **Avant son montage, s'assurer que le produit n'a subi aucun dommage pendant le transport. Après le montage, tout dommage de transport ou de surface ne pourra pas être reconnu.**
- Pour de meilleurs résultats, Hansgrohe recommande que ce produit soit installé par un plombier professionnel licencié.
- Veuillez lire attentivement ces instructions avant de procéder à l'installation. Assurez-vous de disposer de tous les outils et du matériel nécessaires pour l'installation.
- Les ensembles de robinetterie à 4 ouvertures requièrent l'utilisation de la pièce de surface 06646000 (non comprise). Les ensembles de robinetterie à 3 ouvertures requièrent l'utilisation de la pièce de surface 06607000 (non comprise).
- Ce produit ne possède pas de dispositif anti-brûlure. Au Massachusetts, ou si le code de plomberie local l'exige, ce produit doit être utilisé avec un dispositif de limitation de température pour l'eau chaude approuvé et conforme à la norme ASSE 1070.
- **Pour les modèles à quatre ouvertures seulement :** La protection contre le retour d'eau est assurée par un clapet anti-retour dans le coude de la douchette et un dispositif de dérivation à réenclenchement automatique.
- **1.8 GPM douchettes seulement :** La douchette doit être utilisée avec une soupape qui compense automatiquement, et est évalué à 1.3 GPM (4.9 L/min.) ou moins.
- Pour empêcher des blessures par ébullition, la température de sortie maximale du robinet de douche ne doit pas excéder 120°F (49°C). Au Massachusetts, la température de sortie maximale du robinet de douche ne doit pas excéder 112°F (44°C).
- Conservez ce livret et le reçu (ou une autre preuve sur laquelle figurent la date et l'endroit de l'achat) pour ce produit dans un endroit sûr. Le reçu est requis si vous commandez des pièces sous garantie.

## Datos técnicos

|                               |                             |
|-------------------------------|-----------------------------|
| Presión en servicio           |                             |
| recomendada                   | 15 - 75 PSI (0.1 - 0.5 MPa) |
| max.                          | 145 PSI (1 MPa)             |
| Temperatura del agua caliente |                             |
| recomendada                   | 120°-140° F (48° - 60° C)*  |
| max.                          | 158° F (70° C)*             |
| Caudal máximo                 |                             |
| teleducha                     | 1.8 GPM (6.8 L/min)         |

\* Debe conocer y cumplir todos los códigos locales aplicables para ajustar la temperatura del calentador de agua.

## Consideraciones para la instalación

**⚠ Antes del montaje se debe examinarse el producto contra daños de transporte. Después de la instalación so se reconoce ningún daño de transporte o de superficie.**

- Para obtener mejores resultados, la instalación debe estar a cargo de un plomero profesional matriculado.
- Antes de comenzar la instalación, lea estas instrucciones detenidamente. Asegúrese de tener las herramientas y los insumos necesarios para completar la instalación.
- Los juegos de pieza exterior de 4 orificios requieren la pieza interior 06646000 (no incluida). Los juegos de pieza exterior de 3 orificios requieren la pieza interior 06607000 (no incluida).
- Esta unidad no es anti-escaldadura. En Massachusetts, o según lo requiera el código de plomería local, este producto debe ser utilizado con un dispositivo de limitación de temperatura para agua caliente aprobado y cumpla la norma ASSE 1070.

### • Modelos de cuatro orificios únicamente:

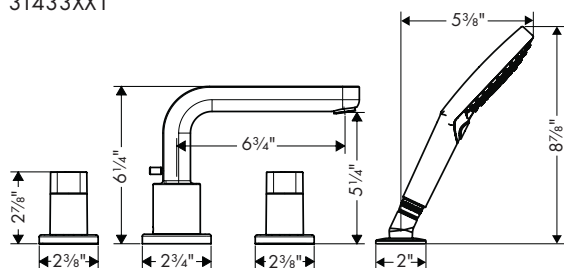
Una válvula antirretorno en el codo de la teleducha y un distribuidor que se reajusta automáticamente brindan protección contra el contraflujo.

### • 1.8 GPM teleduchas seulement:

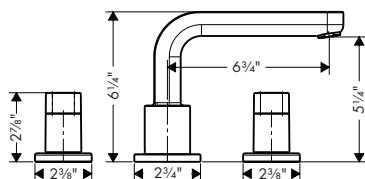
La ducha de mano es debe ser utilizada con una válvula que compensa automáticamente, y es valorado en 1.3 GPM (4.9 L/min) o menos.

- Al prevnent escalda herida, la temperatura de salida máxima de la válvula de chaparrón no debe ser más alto que 120°F (49°C). En Massachusetts: la temperatura de salida máxima de la válvula no puede ser más alto que 112°F (44°C).
- Mantenga este folleto y el recibo (u otro comprobante del lugar y fecha de compra) de este producto en lugar seguro. El recibo se requiere en caso de ser necesario solicitar piezas bajo garantía.

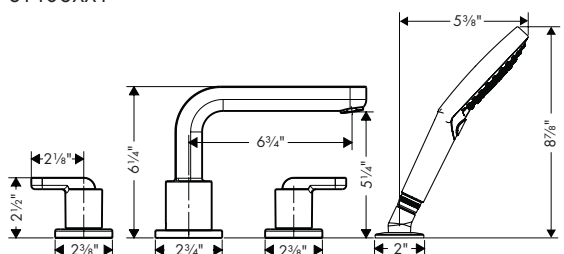
**Metris S**  
31433XX1



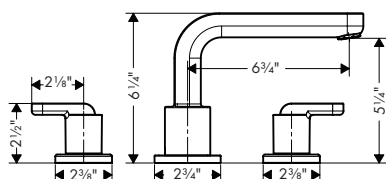
**Metris S**  
31436XX1



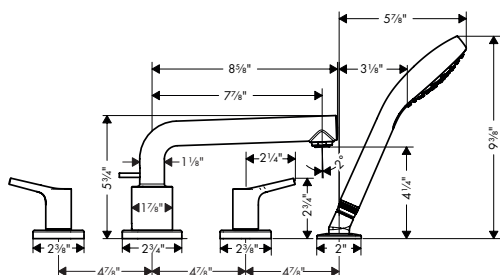
**Metris S**  
31408XX1



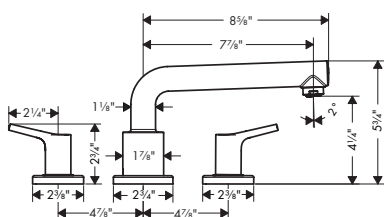
**Metris S**  
31438XX1



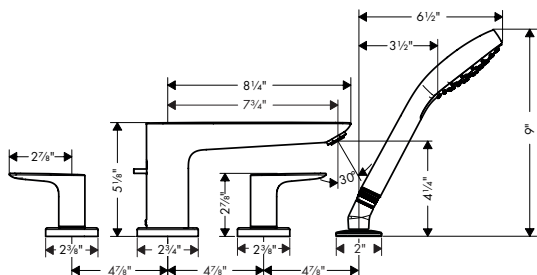
**Talis S**  
72414XX1



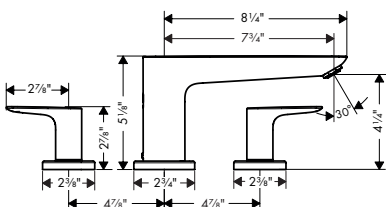
**Talis S**  
72415XX1



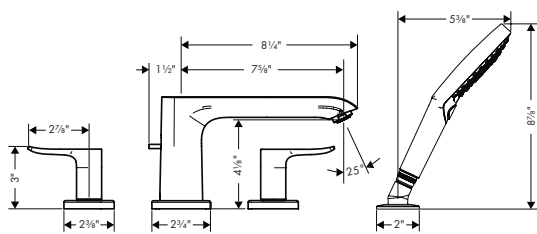
**Talis E**  
71744XX1



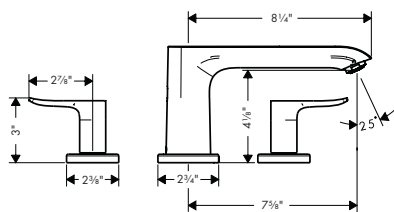
**Talis E**  
71747XX1



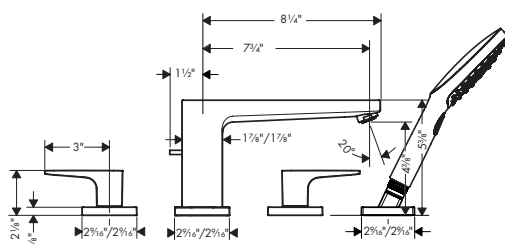
## Metris E 31404XX1



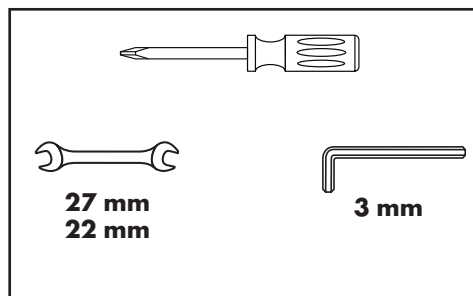
## Metris E 31440XX1



## Metropol 32557XX1 / 74555XX1

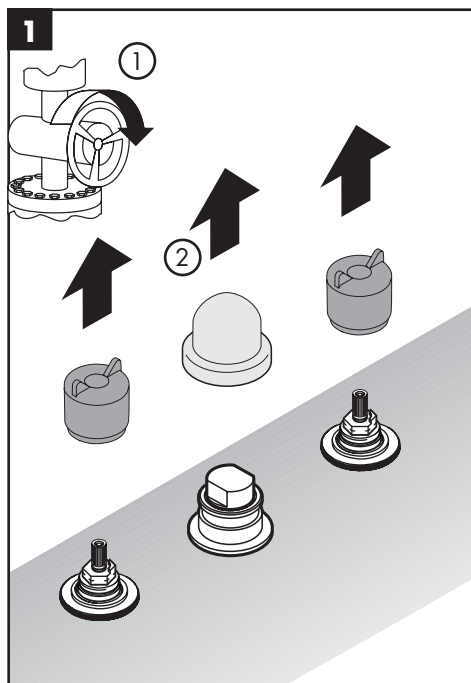


## Tools Required / Outils Requis / Herramientas Útiles



## Installation / Installation / Instalación

- 71747XX1, 72415XX1, 31440XX1, 31436XX1, 31438XX1 ➡ **page 7**
- 71744XX1, 72414XX1, 31404XX1, 31433XX1, 31408XX1, ➡ **page 11**
- 32557XX1, 74555XX1 ➡ **page 16**



⚠ To reduce the risk of scald injury and property damage, turn the water off at the main.

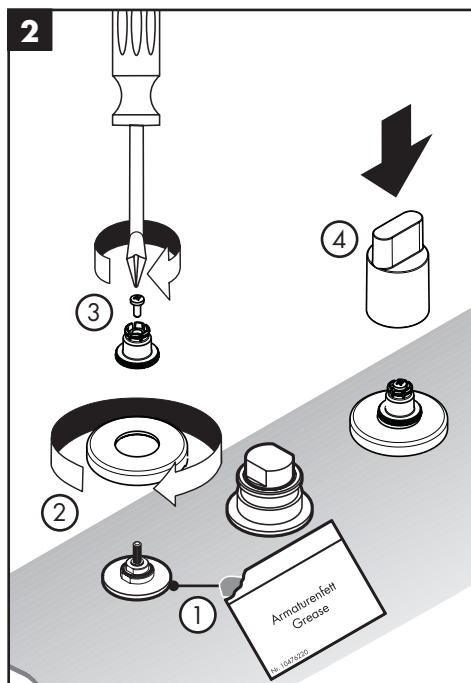
Remove the plaster shields.

⚠ Pour réduire les risques de blessures par brûlure et de dommages matériels, fermez l'eau à la valve principale.

Retirez les protecteurs.

⚠ Para evitar lesiones por escaldadura y daños a la propiedad, asegúrese de cerrar el paso del agua en la entrada del suministro.

Retire los protectores de yeso.



Lightly lubricate the threads on the handle mounting plates using white plumbers' grease.

Install the handle escutcheons. Install the white plastic snap connectors and the screws.

Push the handles down firmly over the snap connectors.

Lubrifiez légèrement les filets sur les plaques de montage en utilisant de la graisse de plomberie blanche.

Installez les écussons. Installez les connecteurs de poignée à encliqueter et les vis.

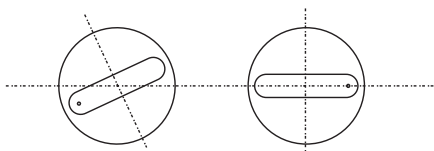
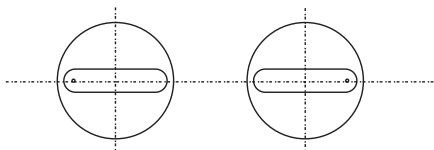
Poussez les poignées sur les connecteurs à encliqueter.

Lubrique ligeramente las roscas en las placas de montaje con grasa blanca para plomería.

Instale los floróns. Instale los conectores a presión del mando.

Presione los mandos en los conectores a presión.

3

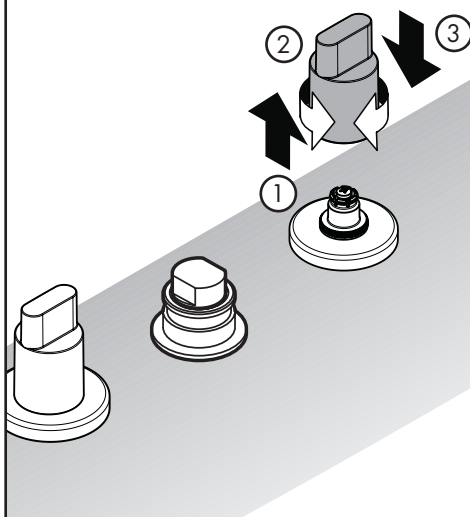


Inspect the alignment of the handles.

Vérifiez l'alignement des poignées.

Ispezione la alineación de los mandos.

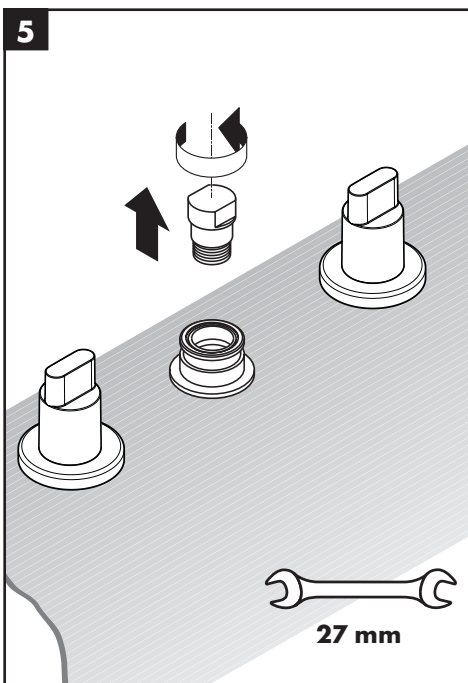
4



If it is not satisfactory, remove the handle, turn it slightly, and reinstall.

Si l'alignement n'est pas satisfaisant, retirez la poignée, tournez-la légèrement, puis réinstallez-la.

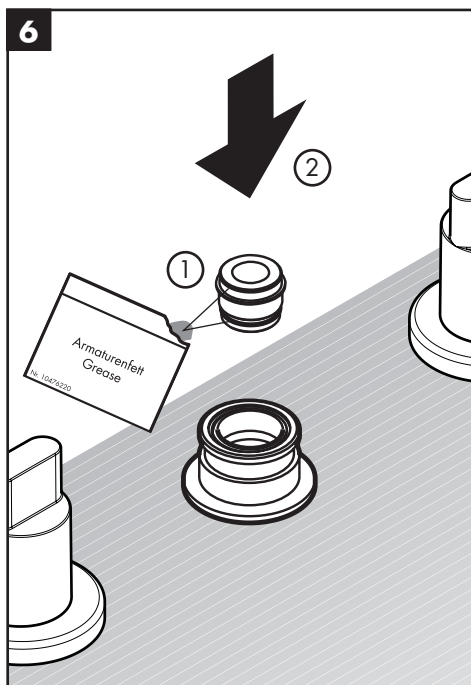
Si la alineación no es satisfactoria, retire el mando, gírelo levemente y reinstálelo.



Remove the brass plug from the tee.

Retirez le bouchon du raccord en T.

Retire el tapón del tubo en "T".



Lightly lubricate the o-rings on the sealing ring using white grease.

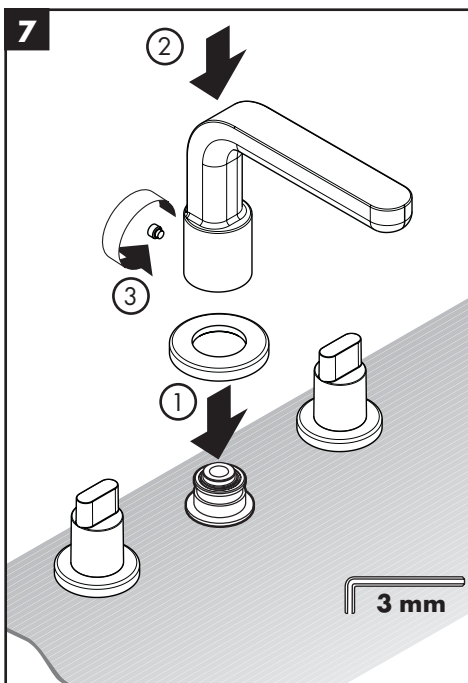
Push the spout sealing ring firmly into the spout tee.

Lubrifiez les joints toriques sur la bague d'étanchéité à l'aide de graisse de plomberie blanche.

Appuyez fermement sur la bague d'étanchéité pour l'insérer dans le raccord en T.

Lubrique los retenes anulares en el anillo de sellado con grasa blanca para plomería.

Presione el anillo de sellado firmemente en el tubo en "T".



Install the spout escutcheon.

Press the spout over the spout tee. Install and tighten the set screw with a 3 mm Allen wrench.

**⚠ Do not overtighten the set screw or the o-rings on the sealing ring will deform, which will cause a leak.**

Installez l'écusson.

Poussez le robinet sur la bague d'étanchéité. Serrez la vis de pression à l'aide d'une clé hexagonale de 3 mm.

**⚠ Ne serrez pas excessivement la vis de pression ou les joints toriques sur la bague d'étanchéité pour éviter de la déformer et de causer une fuite.**

Instale el florón.

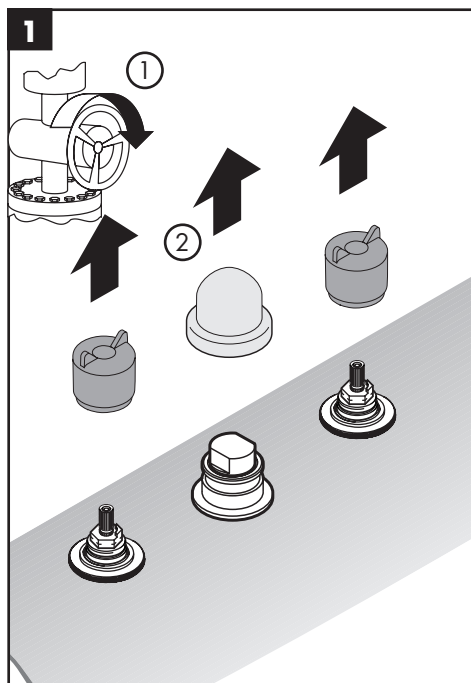
Presione el surtidor sobre el anillo de sellado. Apriete el tornillo de fijación con una llave Allen de 3 mm.

**⚠ No sobreapriete el tornillo de fijación, o los retenes anulares en el anillo de sellado se deformarán, lo que provocará una pérdida.**

➡ page 21

➡ page 21

➡ página 21



⚠ To reduce the risk of scald injury and property damage, turn the water off at the main.

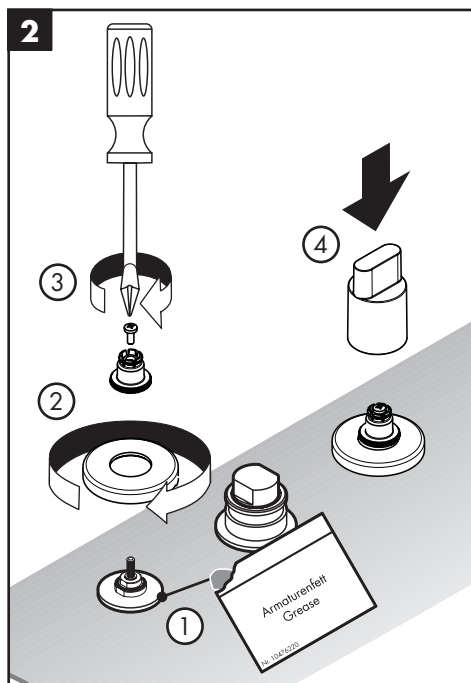
Remove the plaster shields.

⚠ Pour réduire les risques de blessures par brûlure et de dommages matériels, fermez l'eau à la valve principale.

Retirez les protecteurs.

⚠ Para evitar lesiones por escaldadura y daños a la propiedad, asegúrese de cerrar el paso del agua en la entrada del suministro.

Retire los protectores de yeso.



Lightly lubricate the threads on the handle mounting plates using white plumbers' grease.

Install the handle escutcheons. Install the white plastic snap connectors and the screws.

Push the handles down firmly over the snap connectors.

Lubrifiez légèrement les filets sur les plaques de montage en utilisant de la graisse de plomberie blanche.

Installez les écussons. Installez les connecteurs de poignée à encliqueter.

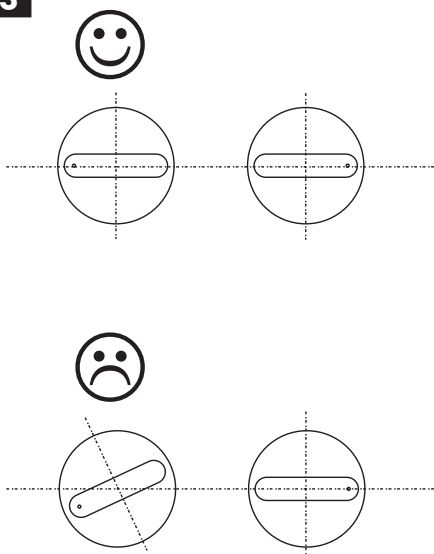
Poussez les poignées sur les connecteurs à encliqueter.

Lubrique ligeramente las roscas en las placas de montaje con grasa blanca para plomería.

Instale los floróns. Instale los conectores a presión del mando.

Presione los mandos en los conectores a presión.

3

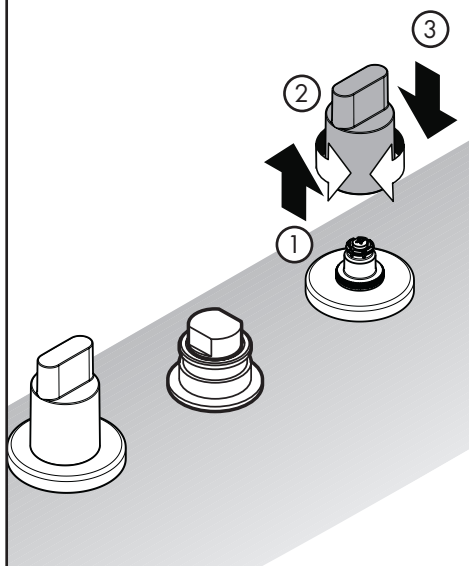


Inspect the alignment of the handles.

Vérifiez l'alignement des poignées.

Ispezione la alineación de los mandos.

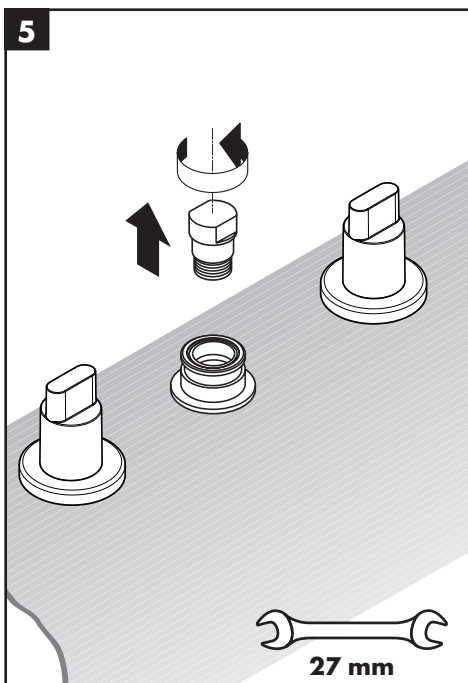
4



If it is not satisfactory, remove the handle, turn it slightly, and reinstall.

Si l'alignement n'est pas satisfaisant, retirez la poignée, tournez-la légèrement, puis réinstallez-la.

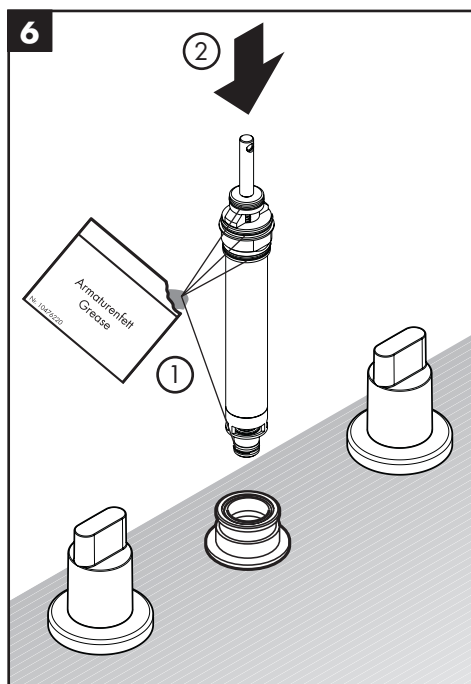
Si la alineación no es satisfactoria, retire el mando, gírelo levemente y reinstálo.



Remove the brass plug from the tee.

Retirez le bouchon du raccord en T.

Retire el tapón del tubo en "T".



Lightly lubricate the diverter o-rings using white grease (not included).

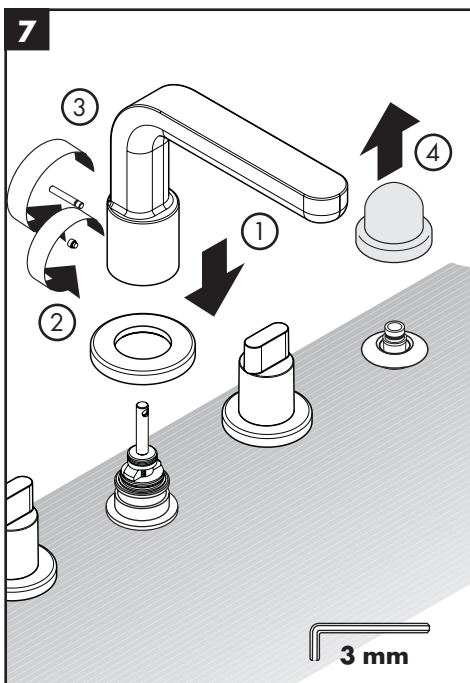
Press the diverter assembly firmly into the spout tee until it is fully seated.

Lubrifiez les joints toriques du dispositif de dérivation à l'aide de graisse de plomberie blanche (non comprise).

Appuyez fermement sur l'assemblage du dispositif de dérivation pour l'insérer dans le raccord en T.

Lubrique los retenes anulares del distribuidor con grasa blanca para plomería (no incluida).

Presione el conjunto del distribuidor firmemente en el tubo en "T".



Install the spout escutcheon. Firmly press the spout over the tee and diverter.

Tighten the set screw with the included 3 mm Allen wrench. **Do not overtighten the screw.** Install the pull rod.

Remove the plaster shield from the handshower holder.

Installez l'écusson. Poussez le robinet sur le dispositif de dérivation.

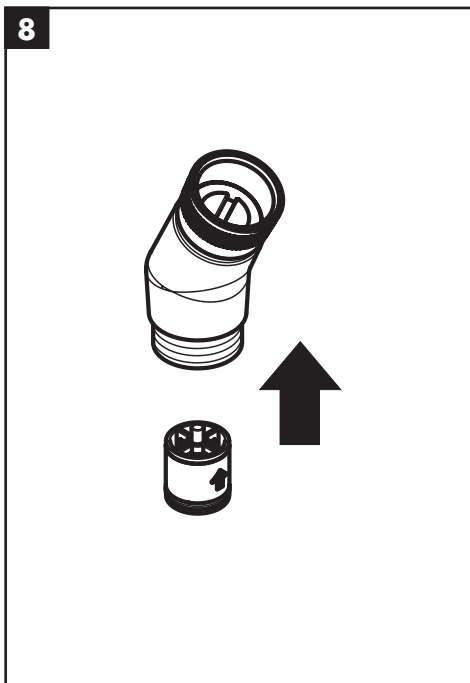
Serrez la vis de pression à l'aide d'une clé hexagonale de 3 mm. **Ne serrez pas excessivement la vis.** Installez la tige d'entraînement.

Retirez le protecteur du support de douchette.

Instale el florón. Presione el surtidor sobre el distribuidor.

Apriete el tornillo de fijación con una llave Allen de 3 mm. **No sobreapriete el tornillo de fijación.** Instale el tirador.

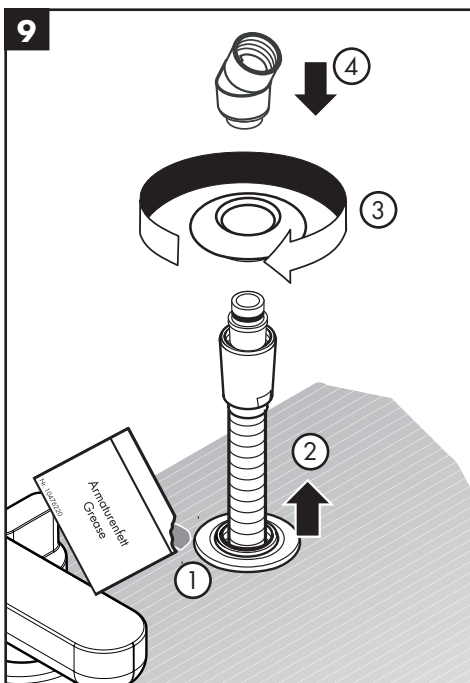
Retire el protector de yeso del soporte de la teleducha.



Install the check valve in the elbow, with the arrow pointing in the direction of the water flow.

Installez le clapet anti-retour dans le coude de la douchette. La flèche doit pointer en direction de l'écoulement d'eau.

Instale la válvula antirretorno en el codo de la teleducha. La flecha debe apuntar en la dirección del caudal de agua.



Lightly lubricate the threads on the handle mounting plate using white plumbers' grease.

Pull out on the handshower hose.

Screw the handshower holder escutcheon into place.

Install the elbow.

Lubrifiez légèrement les filets sur la plaque de montage en utilisant de la graisse de plomberie blanche.

Tirez sur l'extrémité du tuyau pour l'éloigner du support.

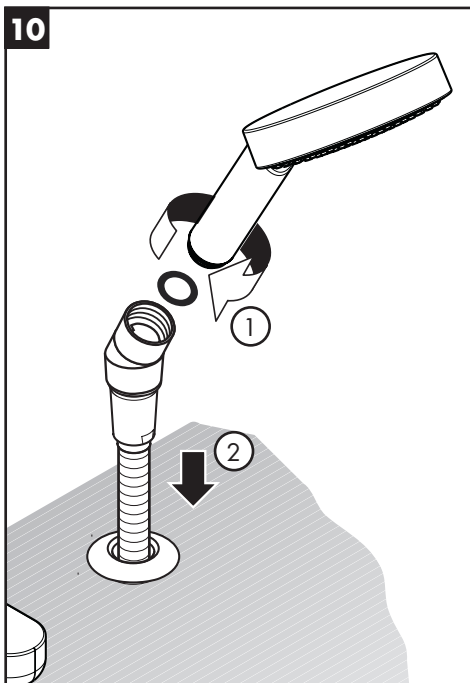
Installez l'écusson. Installez le coude.

Lubrique ligeramente las roscas en la placa de montaje con grasa blanca para plomería.

Tire el extremo de la manguera hacia afuera del soporte.

Instale el florón.

Instale el codo.



Place the screen washer in the elbow. Screw the handshower into the elbow.

Guide the handshower into the holder.

**➡ page 21**

Installez le tamis dans le coude.

Installez la douchette.

Guidez la douchette dans le support.

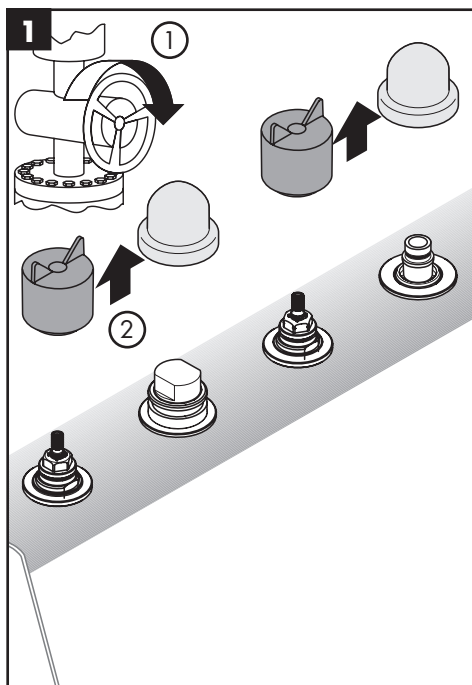
**➡ page 21**

Instale la arandela de filtro en el codo.

Instale la teleducha.

Guíe la teleducha en el soporte.

**➡ página 21**



**⚠ To reduce the risk of scald injury and property damage, turn the water off at the main.**

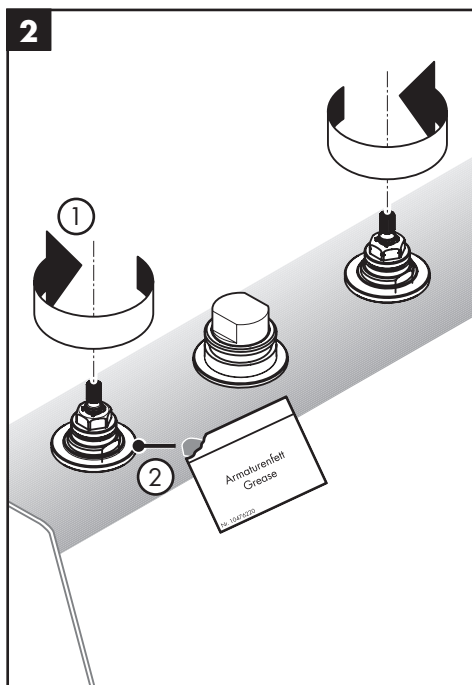
Remove the plaster shields.

**⚠ Pour réduire les risques de blessures par brûlure et de dommages matériels, fermez l'eau à la valve principale.**

Retirez les protecteurs.

**⚠ Para evitar lesiones por escaldadura y daños a la propiedad, asegúrese de cerrar el paso del agua en la entrada del suministro.**

Retire los protectores de yeso.



Close the valves.

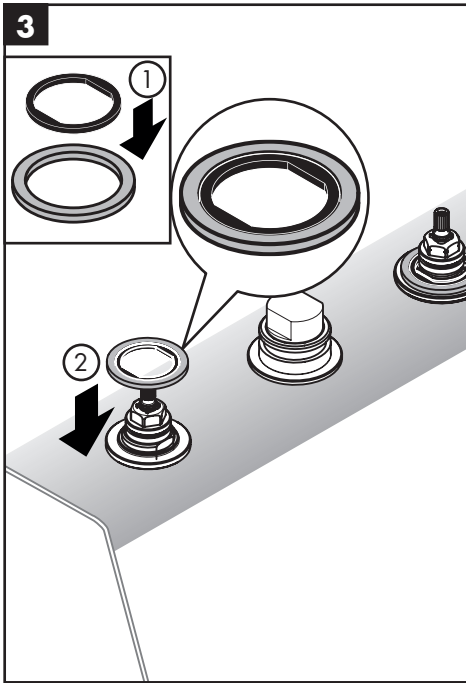
Lightly lubricate the threads on the handle mounting plates using white plumbers' grease.

Fermez les robinets.

Lubrifiez légèrement les filets sur les plaques de montage en utilisant de la graisse de plomberie blanche.

Cierre las válvulas.

Lubrique ligeramente las roscas en las placas de montaje con grasa blanca para plomería.



Push the shaped gasket into the sealing ring.

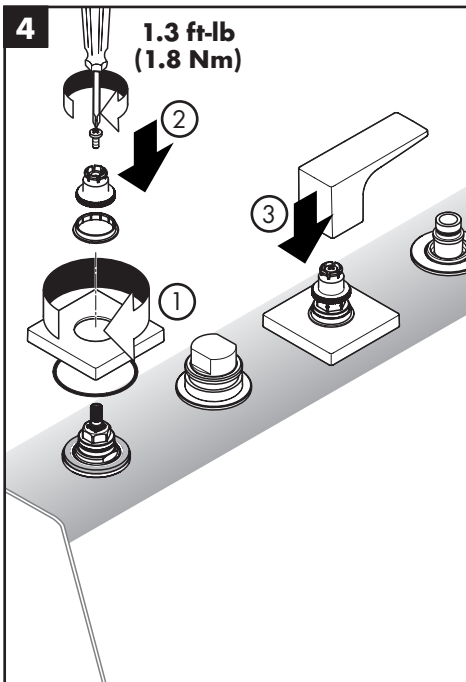
Push the gasket and sealing ring over the valve.

Poussez le joint en forme dans la bague d'étanchéité.

Poussez le joint et bague d'étanchéité sur le robinet.

Empuje la junta modelada en la junta.

Empuje la junta y anillo de sellado a través de la válvula.



Install the handle escutcheons, color rings, and snap connectors.

Push the handles firmly over the snap connectors.

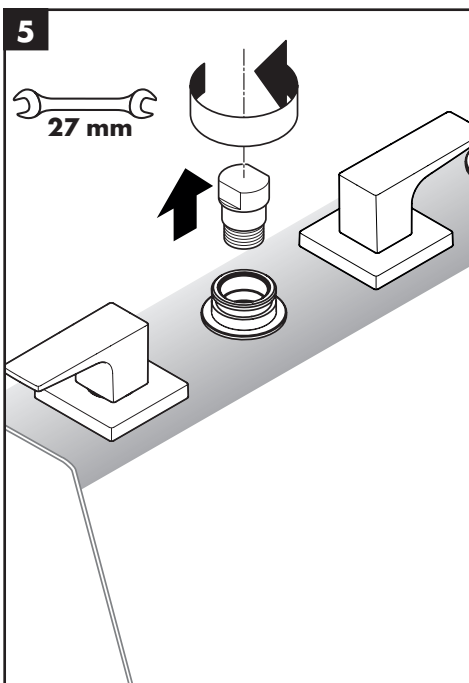
Installez les écussons, les bagues du couleur, et les connecteurs de poignée à encliqueter.

Poussez les poignées sur les connecteurs à encliqueter.

Instale los floróns y los anillos rojo y azul.

Instale los conectores a presión de la manija.

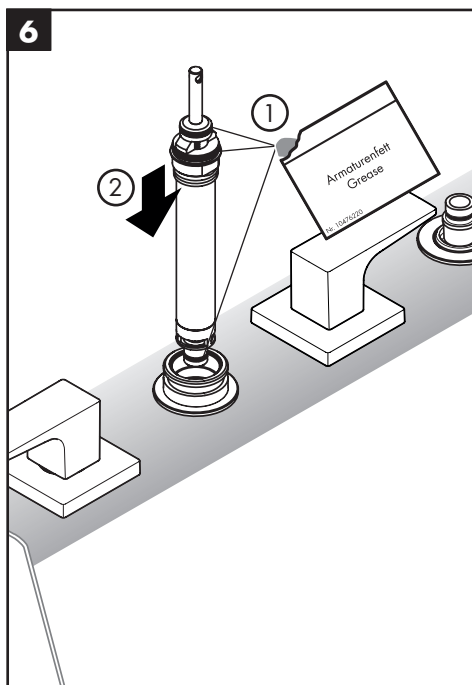
Presione las manijas en los conectores a presión.



Remove the plug from the spout tee.

Retirez le bouchon du raccord en T.

Retire el tapón del tubo en "T".



Lightly grease the o-rings on the diverter with white plumbers' grease.

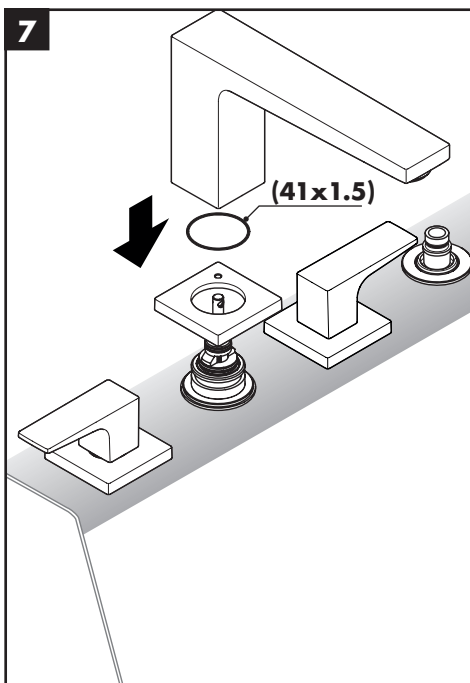
Push the diverter firmly into the tee.

Lubrifiez les joints toriques du dispositif de dérivation à l'aide de graisse de plomberie blanche (non comprise).

Appuyez fermement sur l'assemblage du dispositif de dérivation pour l'insérer dans le raccord en T.

Lubrique los retenes anulares del distribuidor con grasa blanca para plomería (no incluida).

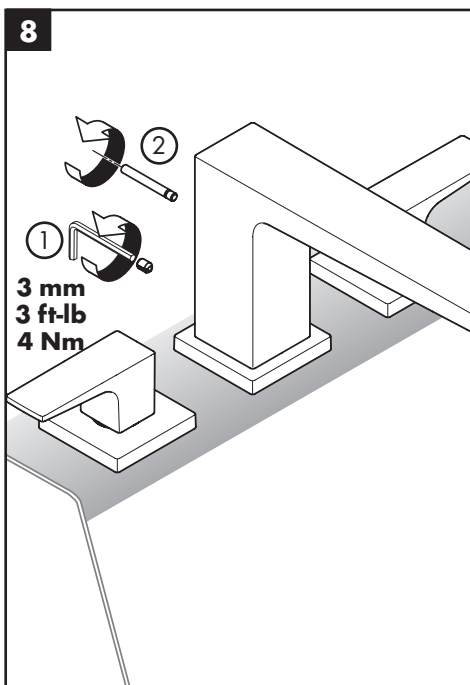
Presione el conjunto del distribuidor firmemente en el tubo en "T".



Install the escutcheon and spout.

Installez l'écusson et le robinet.

Instale el florón.



Tighten the screw using a 3 mm Allen wrench.

**⚠ Over-tightening the screw may cause a leak.**

Install the diverter rod.

Serrez la vis de pression à l'aide d'une clé hexagonale de 3 mm.

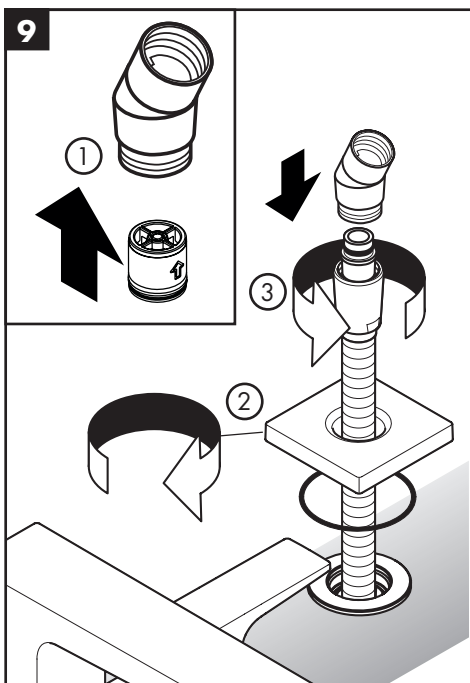
**⚠ Ne serrez pas excessivement la vis de pression ou les joints toriques sur le dispositif de dérivation pour éviter de le déformer et de causer une fuite.**

Installez la tige d'entraînement.

Presione el surtidor sobre el distribuidor. Apriete el tornillo de fijación con una llave Allen de 3 mm.

**⚠ No sobreapriete el tornillo de fijación, o los retenes anulares en el distribuidor se deformarán, lo que provocará una pérdida.**

Instale el tirador.



Install the check valve in the handshower elbow. The arrow must point in the direction of the water flow.

Pull the handshower hose away from the holder.

Install the escutcheon.

Install the elbow.

Installez le clapet de non-retour dans le coude de la douche. La flèche doit pointer en direction de l'écoulement d'eau.

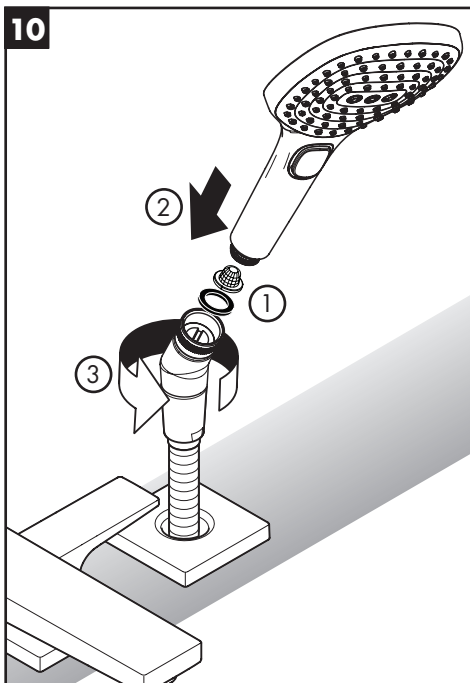
Tirez sur l'extrémité du tuyau pour l'éloigner du support.

Installez l'écusson. Installez le coude.

Instale la válvula de retención en el codo de la ducha de mano. La flecha debe apuntar en la dirección del caudal de agua.

Tire el extremo de la manguera hacia afuera del soporte.

Instale el florón. Instale el codo.



Install the washer in the elbow.

Install the handshower.

Rest the handshower in the holder.

Installez le tamis dans le coude.

Installez la douche.

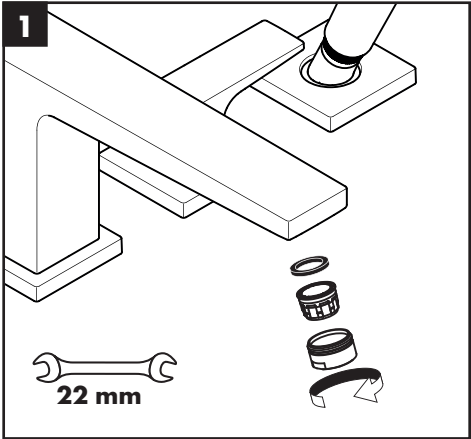
Guidez la douche dans le support.

Instale la arandela de filtro en el codo.

Instale la teleducha.

Guíe la teleducha en el soporte.

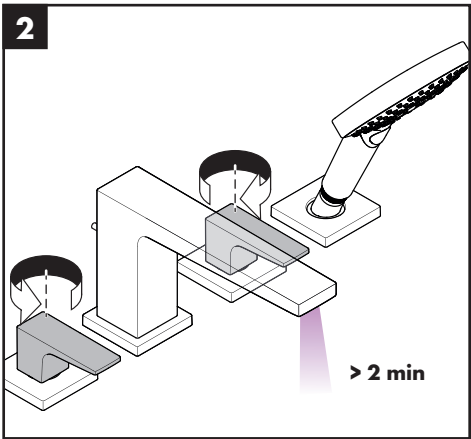
All models / Tous les modèles / Todos los modelos



Remove the aerator.

Retirez l'aérateur.

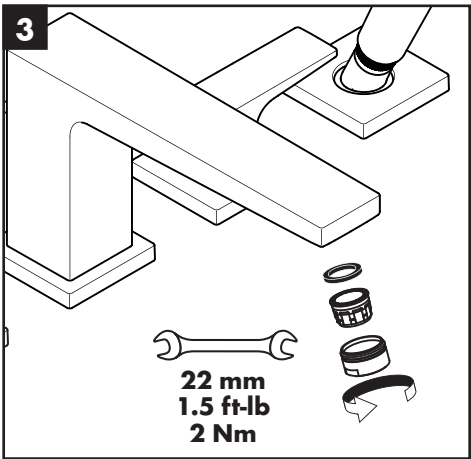
Retire el aireador.



Flush the hot and cold supply lines for at least two minutes.

Rincez les conduites d'alimentation d'eau chaude et d'eau froide pendant au moins deux minutes.

Purgue los suministros de agua caliente y agua fría durante al menos dos minutos.



Reinstall the aerator.

Réinstallez l'aérateur.

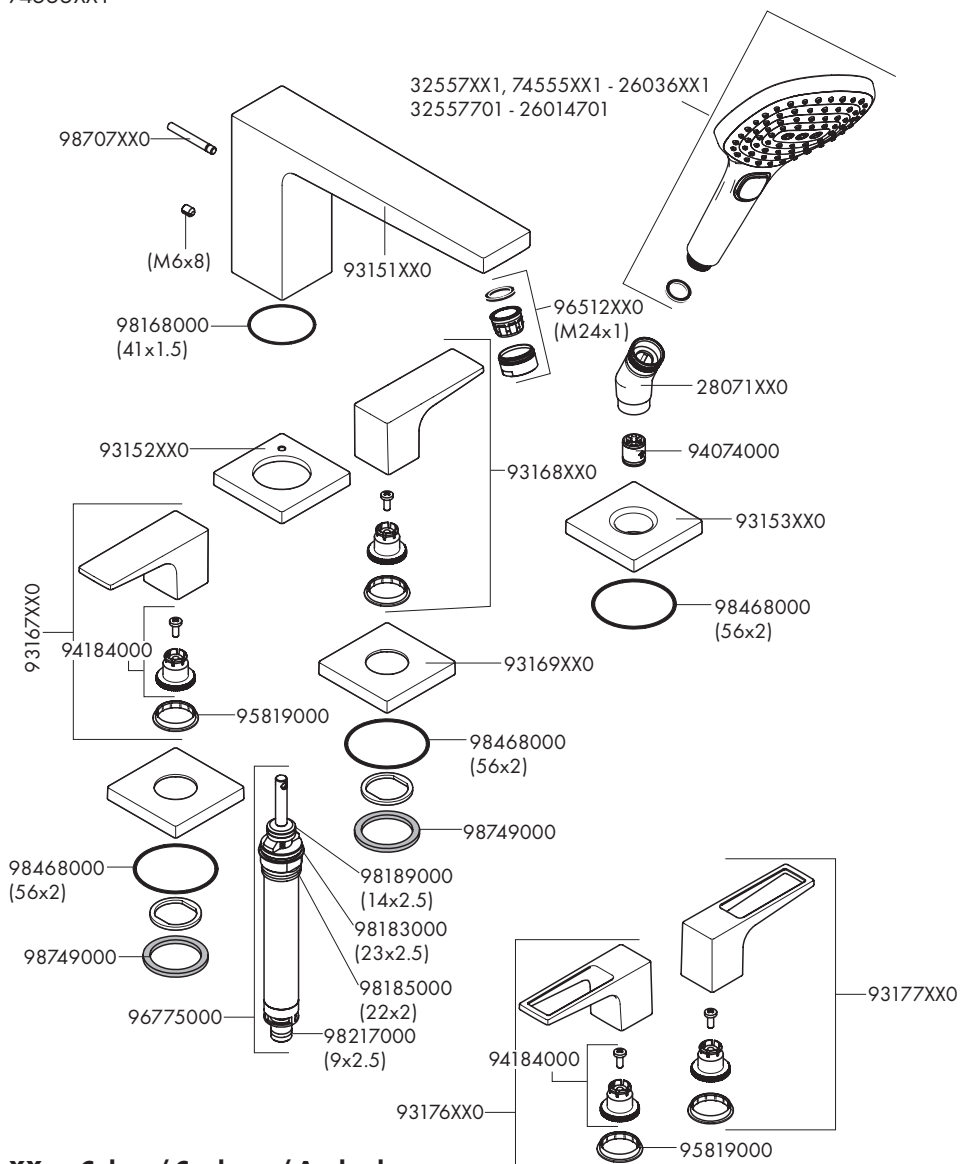
Reinstale el aireador.

# Replacement Parts / Pièces détachées / Repuestos

## Metropol

32557XX1

74555XX1



## XX = Colors / Couleurs / Acabados

00 = Chrome

14 = Brushed Bronze

34 = Brushed Black Chrome

67 = Matte Black

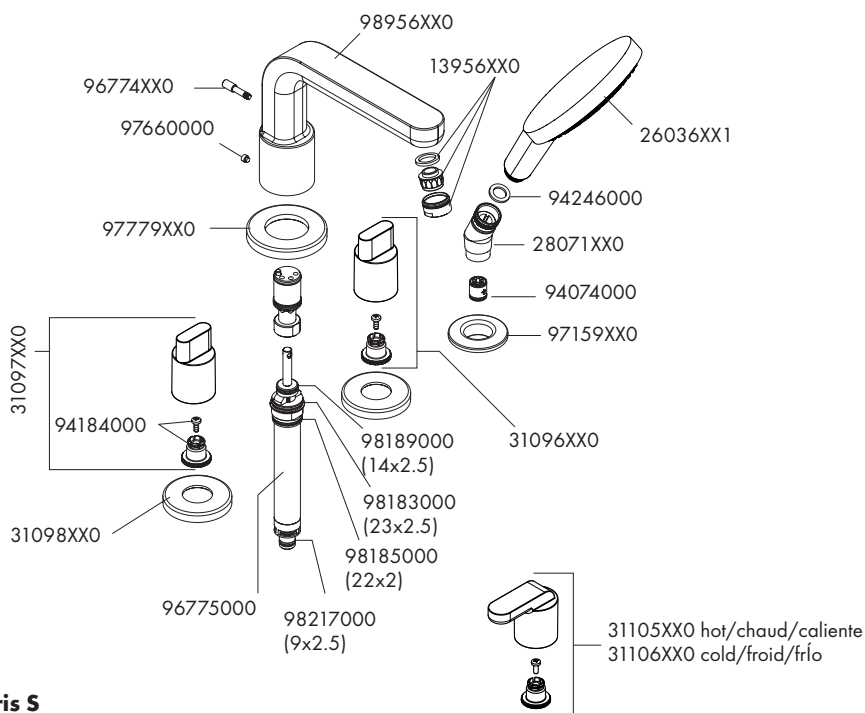
70 = Matte White

82 = Brushed Nickel

## Metris S

31433XX1

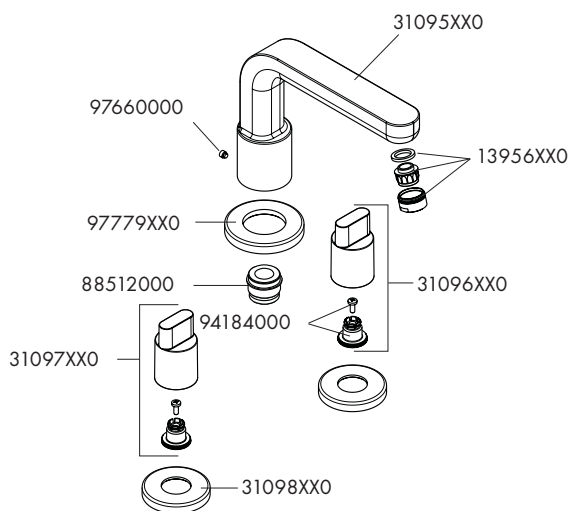
31408XX1



## Metris S

31436XX1

31438XX1

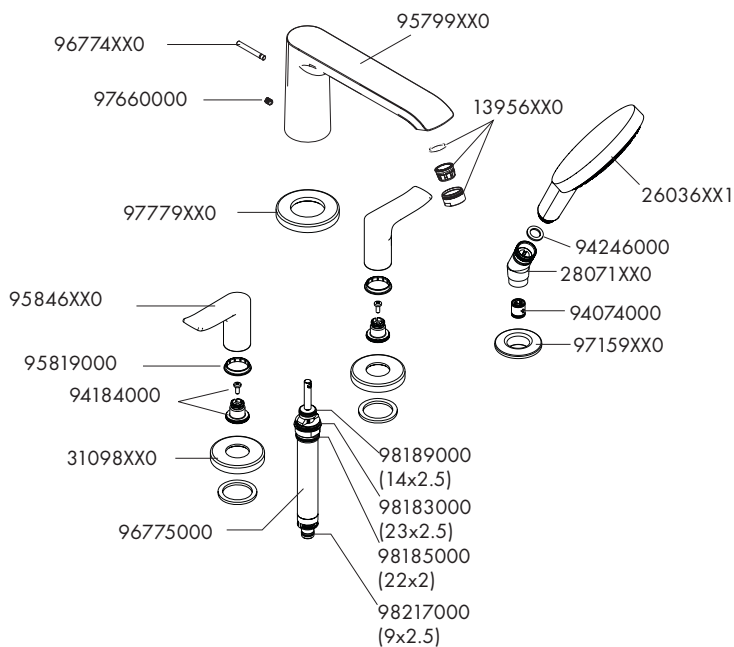


**XX = Colors / Couleurs / Acabados**

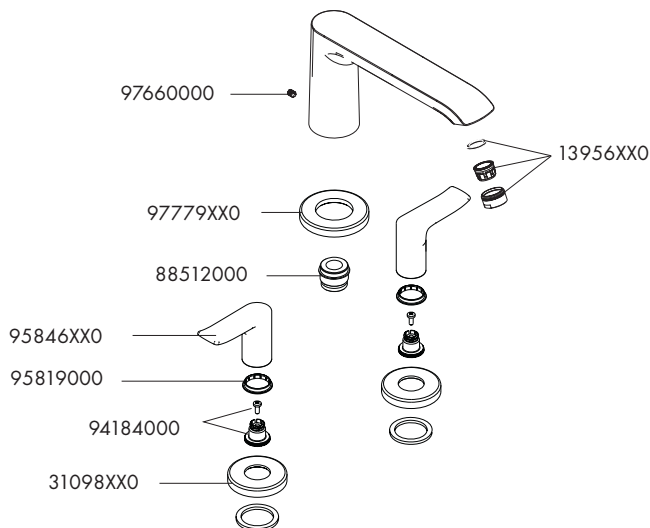
00 = Chrome

82 = Brushed Nickel

**Metris E**  
31404XX1

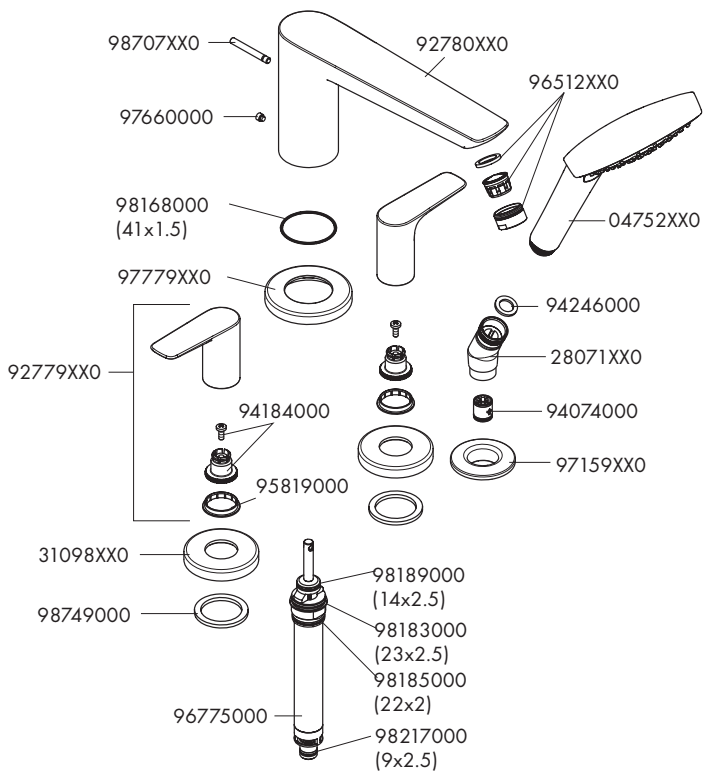


**Metris E**  
31440XX1

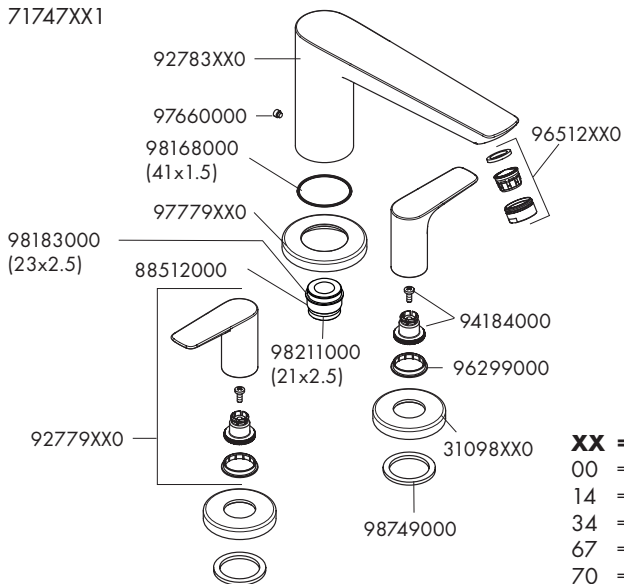


**XX = Colors / Couleurs / Acabados**  
00 = Chrome  
82 = Brushed Nickel

**Talis E**  
71744XX1



**Talis E**  
71747XX1



**XX = Colors / Couleurs / Acabados**

00 = Chrome

14 = Brushed Bronze

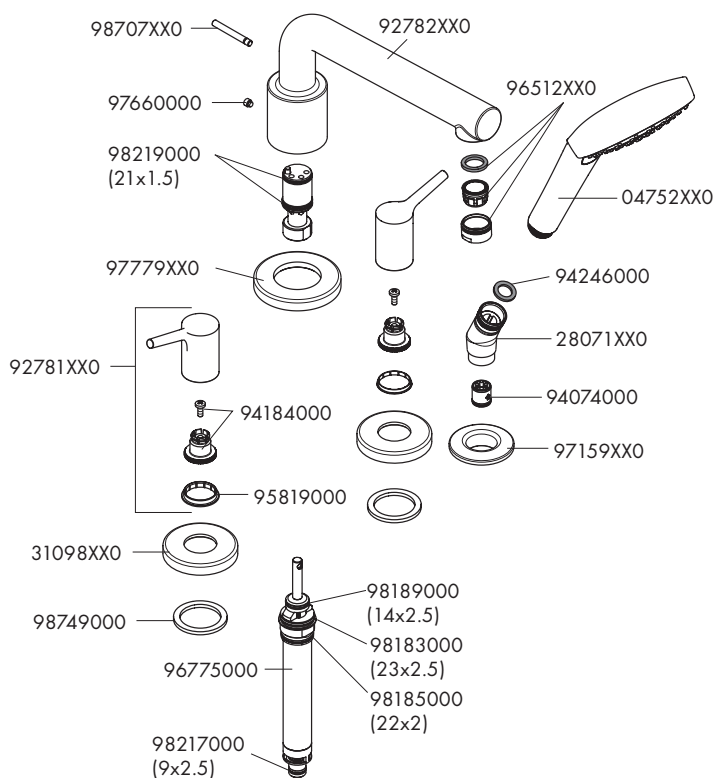
34 = Brushed Black Chrome

67 = Matte Black

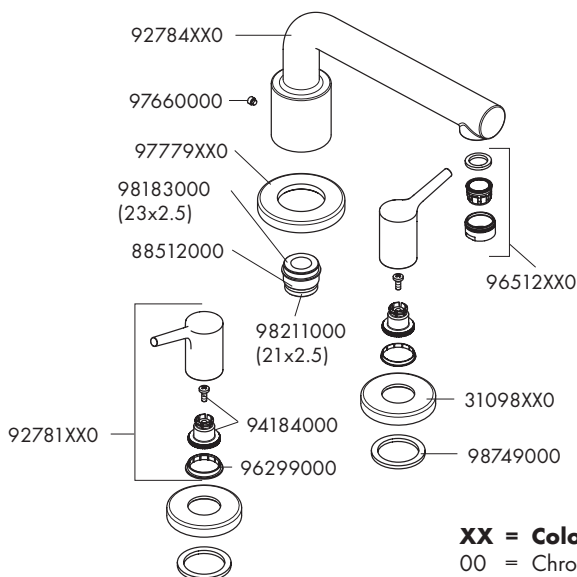
70 = Matte White

82 = Brushed Nickel

**Talis S**  
72414XX1



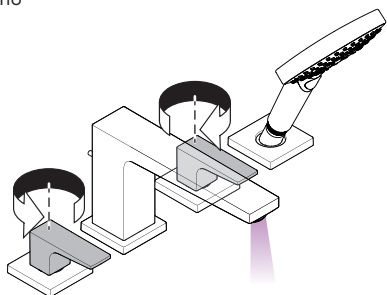
**Talis S**  
72415XX1



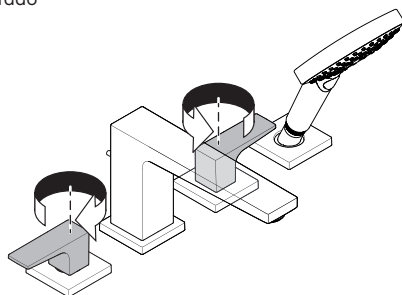
**XX = Colors / Couleurs / Acabados**  
00 = Chrome  
82 = Brushed Nickel

on  
ouvert  
abierto

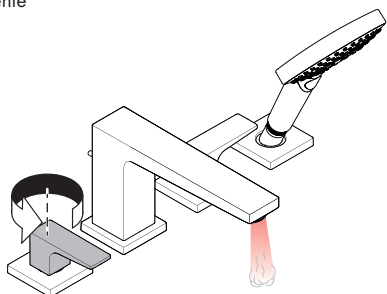
on  
ouvert  
abierto



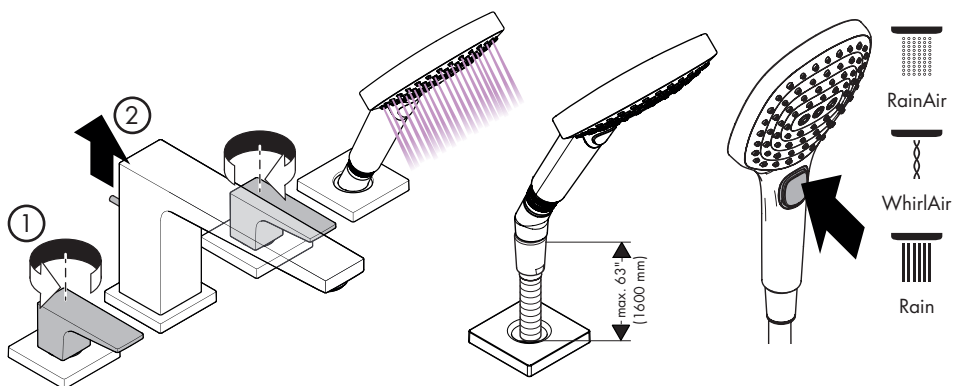
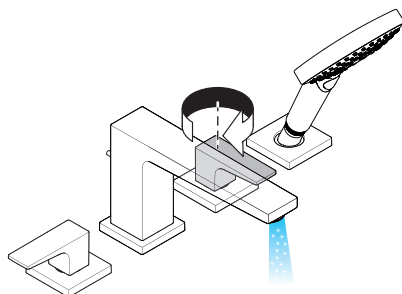
off  
fermé  
cerrado

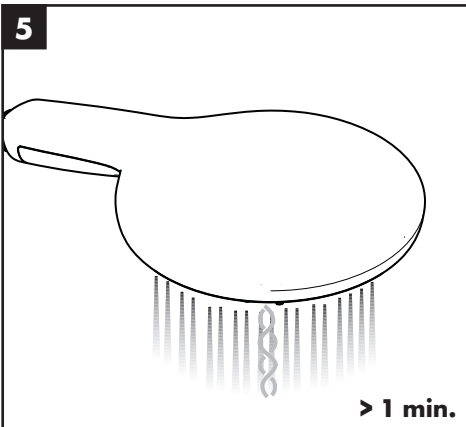
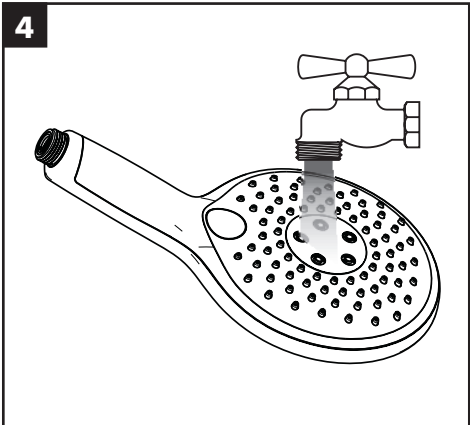
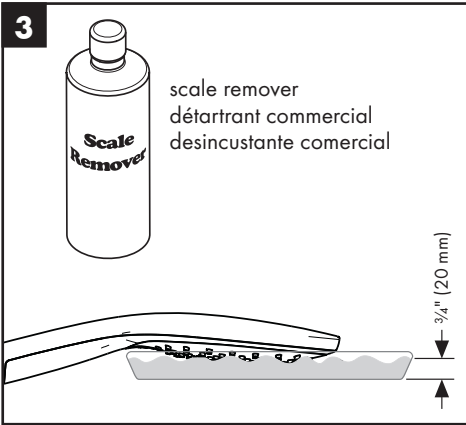
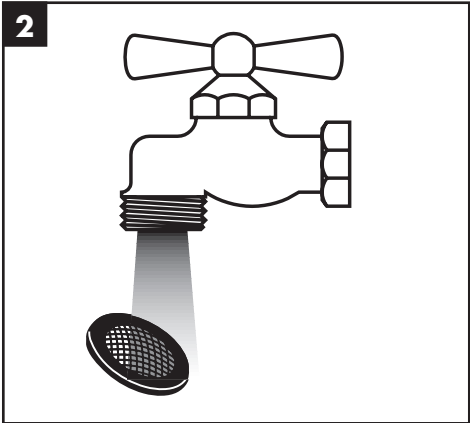
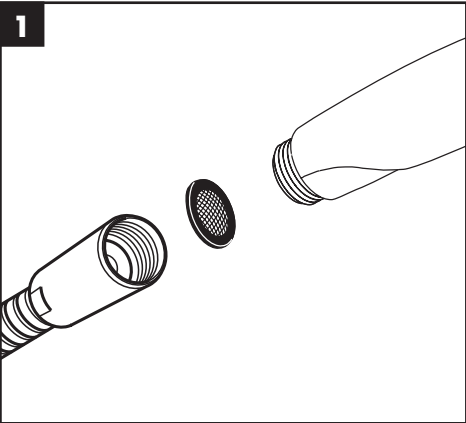


hot  
chaud  
caliente

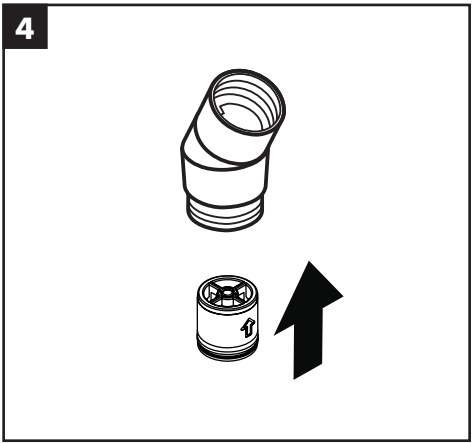
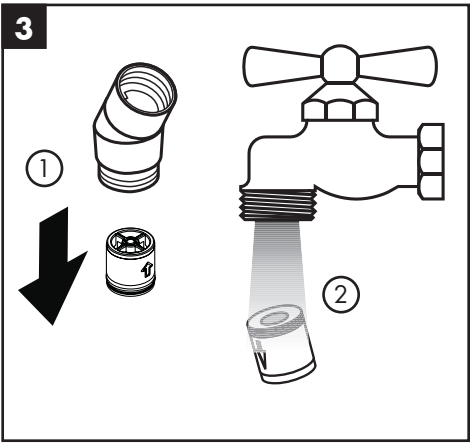
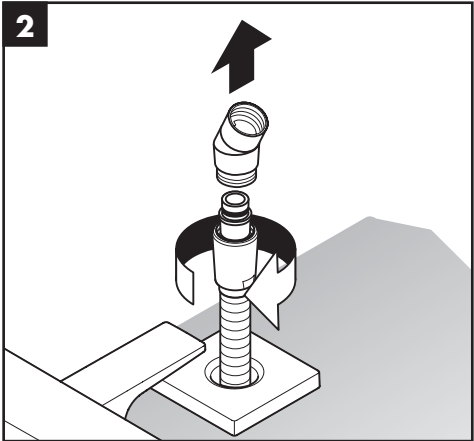
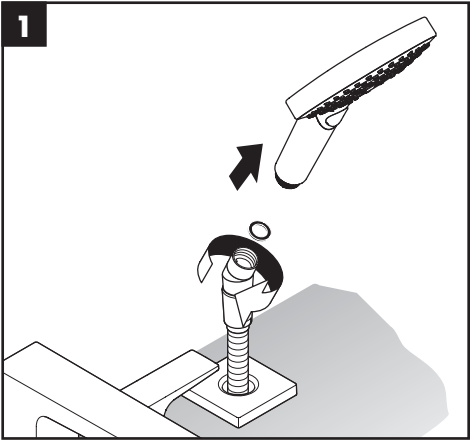


cold  
froid  
frío





Check valve maintenance / Entretien de les clapets anti-retour/ Mantenimiento de las válvulas antirretornos



## Cleaning Recommendation for Hansgrohe Products

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Modern bathroom faucets, kitchen faucets and shower products are made from different materials to comply with the needs of the market with regard to design and functionality. To avoid damage to the product, it is necessary to take proper care of it.

### For best results:

- Prevent the buildup of mineral scale and /or soap residue by cleaning your Hansgrohe product(s) when needed.
- Select a cleaning agent specifically intended for the type of product.
- **Do not** use these types of cleaners as they will cause damage to your Hansgrohe product:
  - ✗ Any cleaning agent containing hydrochloric acid, formic acid, lye, or acetic acid.
  - ✗ Abrasive cleaning powders, pads, or brushes.
  - ✗ Steam cleaners.
  - ✗ “No rinse” cleaning agents.
- **Always** follow the instructions provided by the manufacturer of the cleaning agent.
- **Do not** mix cleaning agents, unless directed by the manufacturer.
- **Do not** spray cleaners directly onto the product as drops could enter openings and gaps and cause damage. When using spray cleaners, spray the cleaner onto a soft cloth or sponge.
- **Always** rinse your Hansgrohe product thoroughly with clear water and polish dry with a soft cloth after cleaning.

### Important

- Residue from soaps and shampoos can cause damage. Rinse the product with clean water after each use.
- Residue from basin/tub/tile cleaner can cause damage to faucets and fittings. Immediately rinse any overspray from the Hansgrohe product.
- **Do not** store any cleaning agents under your Hansgrohe product, such as in a vanity unit, as the fumes may damage the product.
- **Damage to the product caused by improper care or the use of improper cleaning agents is not covered by the warranty.**
- **If a component of the product is damaged, replace it to reduce the risk of personal injury, property damage or product failure.**

## Conseil de nettoyage pour les produits Hansgrohe

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Les robinets pour les salles de bains et les cuisines modernes ainsi que les produits récents pour les douches se composent de matériaux différents afin de satisfaire aux besoins du marché en termes de conception et de fonctionnalité. Afin d'éviter d'endommager le produit, il est nécessaire d'en prendre soin.

### Pour de meilleurs résultats :

- Empêchez l'accumulation de tarte et/ou de résidu de savon en nettoyant votre produit Hansgrohe lorsque c'est nécessaire.
- Sélectionnez un produit de nettoyage spécifiquement prévu pour ce type de produit.
- **N'utilisez pas** ces types de nettoyeurs car ils peuvent endommager votre produit Hansgrohe :
  - ✗ Tout produit de nettoyage contenant de l'acide chlorhydrique, de l'acide formique, de la potasse ou de l'acide acétique.
  - ✗ Les poudres de nettoyage, les tampons ou les brosses abrasives.
  - ✗ Les nettoyeurs à vapeur.
  - ✗ Les produits de nettoyage « sans rinçage ».
- **Ne mélangez pas** les produits de nettoyage, à moins que cela soit indiqué par le fabricant.
- **Ne pulvérisiez pas** les nettoyeurs directement sur le produit car des gouttes pourraient entrer dans les ouvertures et les fentes et causer des dommages. Lorsque vous utilisez des nettoyeurs par pulvérisation, pulvérisez le nettoyant sur un chiffon ou une éponge douce.
- Après le nettoyage rincer abondamment à l'eau claire pour éliminer intégralement les restes de détergent.

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### Important

- Les residus de produits pour le corps comme les savons liquides, shampooings, gels de douche, teintures pour cheveux, parfums, apres-rasage et vernis à ongles peuvent causer des deteriorations. Rincez le produit avec de l'eau propre après chaque utilisation.
- Le résidu provenant des nettoyeurs pour cuvette/baignoire/carrelage peut endommager les robinets et les raccords de tuyauterie. Rincez immédiatement toute surpulvérisation sur le produit Hansgrohe.
- De meme, il est interdit de stocker des detergents ou des produits chimiques sous les produits, par ex. dans un meuble sous lavabo, car les vapeurs qui s'en degagent risquent d'abimer les produits.
- **Les dommages au produit causés par un mauvais entretien ou par l'utilisation de produits de nettoyage inadéquats ne sont pas couverts par la garantie.**
- **Si un composant du produit est endommagé, remplacez-le pour réduire les risques de blessures, de dommages matériels ou de défaillances du produit.**

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## Recomendación de limpieza para los productos de Hansgrohe

Hoy en día, las griferías de baño y de cocina así como duchas modernas se componen de materiales muy distintos para satisfacer las exigencias del mercado respecto al diseño y la funcionalidad. Para evitar daños y reclamaciones hay que tener en cuenta ciertos aspectos tanto en el uso como en su limpieza.

### Para obtener mejores resultados:

- Evite la acumulación de restos de jabón o sarro limpiando el producto Hansgrohe cuando sea necesario.
- Seleccione un agente de limpieza diseñado específicamente para el tipo de producto.
- **No** use estos tipos de limpiadores, ya que causarán daño a su producto Hansgrohe:
  - ✗ Agentes limpiadores que contengan ácido clorhídrico, fórmico, acético o lejía.
  - ✗ Polvos, paños o cepillos de limpieza abrasivos.
  - ✗ Limpiadores a vapor
  - ✗ Agentes de limpieza "sin enjuague".
- **Siempre** siga las instrucciones provistas por el fabricante del agente de limpieza.
- **No** mezcle los agentes de limpieza, a menos que esté indicado por el fabricante.
- **No** rocíe limpiadores directamente sobre el producto, ya que podrían caer gotas sobre las aberturas y espacios y causar daños. Cuando use limpiadores en spray, rocíe el limpiador sobre un paño suave o esponja.
- **Siempre** enjuague su producto Hansgrohe con agua limpia y séquelo y lustrelo con un paño suave después de la limpieza.

### Importante

- Los residuos de productos de aseo como jabon liquido, champus, gel de ducha, tintes de pelo, perfumes, lociones de afeitado y esmalte de unas pueden danar tambien los materiales. Enjuague el producto con agua limpia después de cada uso.
- Los residuos de limpiadores para lavatorios, bañeras o azulejos pueden causar daño a los grifos y accesorios. Enjuague inmediatamente cualquier derrame que haya sobre el producto de Hansgrohe.
- Tampoco pueden generarse depositos de productos de limpieza o quimicos debajo de los productos, p. ej. En un armario de lavabo. De lo contrario, los vapores generados pueden danar los productos.
- **Los daños que resulten de un cuidado inadecuado o uso de agentes de limpieza inadecuados no están cubiertos por la garantía.**
- **Si un componente del producto está dañado, reemplácelo para reducir el riesgo de lesiones personales, daños a la propiedad o fallas del producto.**





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# Hansgrohe, Inc. Limited Warranty

Offering our customers the highest quality at all times is a fundamental part of the Hansgrohe, Inc. company philosophy. We offer consumers a limited warranty on our hansgrohe® and AXOR® branded products.

This warranty is limited to products manufactured by Hansgrohe, Inc. that are purchased from a Hansgrohe, Inc. authorized seller by a consumer in the United States or Canada after September 1, 2019, and installed in either the United States or in Canada.

## WARRANTY

Hansgrohe, Inc. warrants to the original consumer purchaser that hansgrohe and AXOR products will be free from defects in material and workmanship for as long as the original consumer purchaser owns both the product and the home in which the product was originally installed. For commercial purchasers, the warranty period is (a) one (1) year for hansgrohe products and (b) five (5) years for AXOR products, in each case from the date of purchase. The warranty period for products in the Rubbed Bronze, Matte Black and Matte White finishes are three (3) years from the date of purchase. This warranty is non-transferable.

## WHAT WE WILL DO

Hansgrohe, Inc., at its option, will replace any product or part of the product that proves defective in workmanship and/or material, under normal installation, use, service and maintenance. If Hansgrohe, Inc. is unable to provide a replacement part or product and repair is not practical or cannot be made in timely fashion, Hansgrohe, Inc. may elect to refund the purchase price in exchange for the return of the defective product. REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER.

## WHAT IS NOT COVERED BY THE WARRANTY

Because Hansgrohe, Inc. is unable to control the quality of hansgrohe or AXOR products sold by unauthorized sellers, unless otherwise prohibited by law, this warranty does not cover hansgrohe or AXOR products purchased from unauthorized sellers. Authorized sellers can be found on hansgrohe and AXOR branded websites.

Labor and other expenses for disconnection, deinstallation, or return of the product for warranty service (including but not limited to proper packaging and shipping costs), or for installation or reinstallation of the product are not covered by this warranty.

Hansgrohe, Inc. shall not be liable for any damage to the product resulting from

- reasonable wear and tear
- outdoor use
- misuse (including use of the product for an unintended application)
- freezing water
- excessive water pressure
- pipe corrosion in the home in which the product is installed

- abuse, neglect or improper or incorrectly performed installation, maintenance or repair, including the use of abrasive or caustic cleaning agents or “no-rinse” cleaning products.

This warranty does not cover: (i) accessories, connected materials and products, or related products not manufactured by Hansgrohe, Inc. (ii) any hansgrohe or AXOR product sold for display purposes or (iii) hansgrohe or AXOR products purchased from unauthorized sellers.

## WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE OR INFORMATION

Contact your retailer, or contact Technical Service at:

Hansgrohe, Inc.  
1492 Bluegrass Lakes Parkway  
Alpharetta, GA 30004  
Toll-free 800 -334- 0455

In requesting warranty service, you will need to provide:

1. The sales receipt or other evidence of the date and place of purchase.
2. A description of the problem.
3. Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to:

Hansgrohe, Inc.  
1492 Bluegrass Lakes Parkway  
Alpharetta, GA 30004  
Toll-free 800 -334- 0455

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid.

REVISED SEPTEMBER 1, 2019.

**Limitation on Duration of Implied Warranties:** Some States do not allow limitations on how long an implied warranty lasts, so the below limitations may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER.

**Limitation of Special, Incidental or Consequential Damages:** Some States do not allow the exclusion or limitation of incidental or consequential damages, so the below limitations and exclusions may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER, AND HANSGROHE, INC. SHALL NOT BE LIABLE FOR, ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE. HANSGROHE, INC. SHALL NOT BE LIABLE FOR ANY DAMAGE TO THE PRODUCT RESULTING FROM REASONABLE WEAR AND

TEAR, OUTDOOR USE, MISUSE (INCLUDING USE OF THE PRODUCT FOR AN UNINTENDED APPLICATION), FREEZING WATER, EXCESSIVE WATER PRESSURE, PIPE CORROSION IN THE HOME IN WHICH THE PRODUCT IS INSTALLED, ABUSE, NEGLIGENCE OR IMPROPER OR INCORRECTLY PERFORMED INSTALLATION, MAINTENANCE OR REPAIR, INCLUDING THE USE OF ABRASIVE OR CAUSTIC CLEANING AGENTS OR "NO-RINSE" CLEANING PRODUCTS.

**Notice to residents of the State of New Jersey:** The provisions of this warranty, including its limitations, are intended to apply to the fullest extent permitted by the laws of the State of New Jersey.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## PRODUCT INSTRUCTIONS AND QUESTIONS

Upon purchase or prior to installation, please carefully inspect your product for any damage or visible defect. Prior to installing, always carefully study the enclosed instructions on the proper installation and the care and maintenance of this product.

If you have questions at any time about the use, installation or performance of your product, or the Limited Warranty, please write us or call us toll-free at 800-334-0455.

**hansgrohe**

Hansgrohe, Inc. 1490 Bluegrass Lakes Parkway Alpharetta, GA 30004  
Tel. 800-334-0455 Fax 770-889-1783

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