

## **SONY MOBILE COMMUNICATIONS LIMITED MANUFACTURER'S WARRANTY**

### **Limited Warranty**

Subject to the conditions of this Limited Warranty, Sony Mobile Communications AB, 21 88 Lund, Sweden, ("Sony Mobile") or its relevant local affiliate warrants this product to be free from defects in design, material and workmanship at the time of its original purchase by a consumer, and for a subsequent period of one (1) year ("Warranty Period"). Should your Product need warranty service, please return it to the dealer from whom it was purchased or contact your local Sony Mobile Contact Center (national rates may apply) or visit [www.sonymobile.com](http://www.sonymobile.com) to get further information.

### **WHAT WE WILL DO**

If, during the warranty period, this Product fails to operate under normal use and service, due to defects in materials or workmanship, the Sony Mobile authorized distributors or service partners will, at their option, either repair or replace the Product in accordance with the conditions stipulated herein. Sony Mobile and its service partners reserve the right to charge a handling fee if a returned Product is found not to be under warranty according to the conditions below. Please note that some of your personal settings, downloads and other information may be lost when your Sony Mobile Product is repaired or replaced. Sony Mobile may be prevented by applicable laws, other regulations or technical restrictions from making a backup copy of certain downloads. Sony Mobile does not take any responsibility for any lost or corrupted information of any kind and will not reimburse you for any such loss. You should always make backup copies of all the information stored on your Sony Mobile Product such as downloads, calendar and contacts before handing in your Sony Mobile Product for repair or replacement.

### **CONDITIONS**

1. The warranty is valid only if the original receipt issued to the original purchaser by the dealer, specifying the date of purchase, is presented with the Product to be repaired or replaced. Sony Mobile reserves the right to refuse warranty service if this information has been removed or changed after the original purchase of the Product from the dealer.

2. If Sony Mobile repairs or replaces the Product, the repaired or replaced Product shall be warranted for the remaining time of the original warranty period or for ninety (90) days from the date of repair or replacement, whichever is longer. For clarity, any software update or upgrade provided over-the-air by Sony Mobile or its service partners will not extend the original Warranty Period. Repair or replacement may involve the use of functionally equivalent reconditioned units or parts. Replaced parts or components will become the property of Sony Mobile and will not be returned to you.

3. This warranty does not cover any failure of the Product due to normal wear and tear, or due to misuse, including but not limited to use in other than the normal and customary manner, in accordance with the instructions for use and maintenance of the Product. Nor does this warranty cover any failure of the Product due to accident, modification or adjustment, acts of God or damage resulting from liquid. A rechargeable battery can be charged and discharged more than a hundred times. However, it will eventually wear out – this is not a defect and therefore not warranted but corresponds to normal wear and tear. When the talk time or standby time is noticeably shorter, it is time to replace the battery. Sony Mobile recommends that you use only batteries and chargers approved by Sony Mobile. Minor variations in display brightness and color may occur between different phones. There may be tiny bright or dark dots on the display. These are called defective pixels and occur when individual dots have malfunctioned and cannot be adjusted. Two defective pixels are deemed acceptable and therefore not warranted. Minor variations in camera image appearance may occur between phones. This is nothing uncommon and is not regarded as a defective camera module and therefore not warranted.

4. Since the cellular system on which the Product is to operate is provided by a carrier independent from Sony Mobile, Sony Mobile will not be responsible for the operation, availability, coverage, services or range of that system.

5. This warranty does not cover Product failures due to improper repair installations, modifications or service performed by a non-Sony Mobile authorized person.

6. This warranty does not cover Product failures which have been caused by use of accessories or other peripheral devices which are not Sony Mobile branded original accessories intended for use with the Product.

7. This warranty does not cover Product failures or any reduction in functionality which have been caused by third-party software or applications which have been downloaded by you from third party sites or which you have otherwise installed on your Product. It is your responsibility to check what support, if any, is offered by third parties (such as developers) in respect of any third party applications downloaded by you to your Product prior to you downloading any such third party software or application.

8. Tampering with any of the seals on the Product will void the warranty.

9. THERE ARE NO EXPRESS WARRANTIES, WHETHER WRITTEN OR ORAL, OTHER THAN THIS PRINTED LIMITED WARRANTY. TO THE EXTENT PERMITTED BY LAW, ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL SONY MOBILE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER, INCLUDING BUT NOT LIMITED TO

LOST PROFITS OR COMMERCIAL LOSS; TO THE FULL EXTENT THOSE DAMAGES CAN BE DISCLAIMED BY LAW.

Some countries/states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

The warranty provided does not affect the consumer's non-waivable statutory rights under applicable legislation in force, nor the consumer's rights against the dealer arising from express terms of their sales / purchase contract.