

## **Step-by-Step Unpacking Instructions**

TO AVOID DAMAGE OR VOIDED WARRANTY, CAREFULLY FOLLOW EACH STEP BELOW

What you'll need:

- Minimum two-person lifting team
- Utility Knife
- Lifting straps and shoulder harness (included)



Scan to Watch the Unpacking Video Guide

## Step 1: Unload the Refrigerator and the Shoulder Harness Box

- Cut and discard zip ties securing the refrigerator to the kitchen
- Immediately place the refrigerator upright (Do not plug it in yet!)
- Set the harness box aside—you'll need it for lifting.



## Keep the unit on the pallet until instructed to remove it.

If removing it is **absolutely necessary** to reach the final destination, proceed with caution and follow proper handling guidelines below.

## Unload the Kitchen from the Pallet

- Cut and discard the zip ties securing the kitchen to the pallet.
- Carefully slide the kitchen off the pallet with a two-person team.



**CAUTION:** If you must tilt the unit on its side, keep it in its outer box, place the side labeled "**Heavier Side**" on the bottom, and use a dolly or hand truck to move it. Remove the outer box only once the unit is in its final installation spot.



## Step 2: Remove the Outer Wrapping/Shrink Wrap

• Remove black ties, corner guards, and shrink wrap using a utility knife.



## Step 3: Remove the Outer Box & Flatten the Bottom Tray

• Remove the outer box to expose the lifting straps located at the sides of the box



Note: Locate the front and back of the unit.

• Flatten the bottom tray to expose the honeycomb platform.



**IMPORTANT:** DO NOT remove the honeycomb platform yet.

## Step 4: Attach the Lifting Straps to Shoulder Harness



Each lifter should put on a harness with the metal buckle facing the front



The harness forms an "X" across the center of the back.



Thread the lifting straps through the metal buckles



Squat, straighten your arms and stand up simultaneously!

### Step 5: Lift the Unit Off the Tray & Pallet

• Following proper form, lift the unit simultaneously, ensure the honeycomb platform stays underneath. If you experience any strain or instability, set it down, reposition, or ask for help.

#### **⚠ CRITICAL WARNING** ▲

If you feel pain, strain, or instability — STOP immediately.



# Step 6: Remove Packaging Materials & the Boxes Containing Hardware and Sink (some models)

- DO NOT remove the support brace yet.
- Remove shrink wrap, foam, and countertop cap.



## Step 7: Level the Legs

- Adjust the legs until they are flush with the side panels.
- This helps evenly distribute the kitchen's weight.



## Step 8: Remove the Kitchen from the Honeycomb Platform



# **Do not lift from the countertop** or attempt to disassemble the kitchen. Any attempt to disassemble the kitchen will **void the warranty**.

#### Suggested lifting method:

- Open the top drawer and the cabinet doors.
- Slide your hands into the openings underneath the countertop support frame.
- Lift straight up from the inside of the cabinet frame—**NOT** from the counter edges or top surface
- After lifting the unit off the honeycomb platform, lower it into place and confirm it is level and stable.
- Remove the support brace after installation

## STEP 9: Consult a Contractor for Proper Installation

• Professional installation is recommended for plumbing, wall anchoring, and code compliance.

*IMPORTANT:* Report any shipping damage before installation.

### Additional Safety Reminders:

- Keep all unpacking areas free of debris and packaging materials.
- Inspect your kitchen immediately after unpacking.