



DAWN HOUSE

5-YEAR LIMITED WARRANTY

Proceed with one of the following methods to complete warranty registration:

- **Option 1** - Register warranty through the Dawn House app.
- **Option 2** - Register warranty through the Dawn House website : dawnhouseliving.com/pages/warranty-registration
- **Option 3** - Fill out and mail in the bottom portion of this warranty.
- **Option 4** - Call 1-888-DAWNHSE (1-888-329 6473).

You will be given options to reach the proper department:

- » Press 1 for Warranty Registration
- » Press 2 for Warranty Claims

2-Year Hassle Free Warranty

Your Dawn House bed is warranted by the manufacturer against defects in materials or workmanship for two years from the date of purchase to the original purchaser. During such time, the manufacturer will repair or replace, at no cost to the original purchaser, any warranted part(s)* found to be defective by the manufacturer, in its sole discretion.

5-Year Warranty on Parts

During year 3 through 5 from the original purchase date, the manufacturer will replace any part on the adjustable base found to be defective by the manufacturer, to the original purchaser. The manufacturer's liability is limited to the replacement of the defective electrical/mechanical part(s)* ONLY, with the purchaser responsible for all service, installation, and transportation cost of said part(s).

1-Year parts and labor warranty for Dawn House health sensors

Your adjustable base has a one year, full replacement on parts, labor and transportation on the health sensors should your health sensors fail during the first year of this warranty from the original purchase date. This warranty covers the functionality of the health sensors for their normal, intended use as specified in the Owner's Manual and does not cover a malfunction that has resulted in improper or unreasonable use or maintenance, or accident.

**For warranty claims, call Customer Service
1-888-329-6473**

P.O. Box 8330 Goleta, CA 93118
dawnhouseliving.com

Name _____

Phone _____

Address _____

City _____ State _____ ZIP _____

Purchase date _____

Retail Store _____

Bed Serial Number _____

Email Address _____



To register your 5-Year limited warranty via **mail**, send this portion and a copy of your proof of purchase (invoice or sales receipt) to:

Ergomotion Warranty Services P.O. Box 8330 Goleta, CA 93118

ADDITIONAL TERMS & CONDITIONS

This warranty does not include reimbursement/replacement for inconvenience, removal, part(s) installation, bed set up, loss of use, normal wear and tear, shipping or any other costs or expenses not expressly covered in this warranty. In addition, this warranty shall be void in the following circumstances:

- A. Damage resulting from misuse or abuse caused by the Purchaser or any third party.
- B. Damage caused by repairs or parts replacement by an unauthorized person.
- C. Damage caused if the adjustable base has been mishandled (including during shipping), subject to physical abuse or an improper power supply, or by failing to adhere to the Owner's Manual and this warranty.
- D. Damaged mattresses, foundation cover(s), fabric(s), bedding cables, electrical cords or accessories supplied by dealers or any third party. Contact your dealer for warranty information on these items.
- E. Modification of the adjustable base without prior written consent by the manufacturer.
- F. Costs for unauthorized service calls for the purpose of educating the consumer about the adjustable base or locating proper functioning power outlets.
- G. Damage if the recommended weight restrictions are exceeded.
- H. Damage if used in any environment or a commercial setting which was not intended.
- I. This warranty requires notice to be given to Ergomotion of any claim for repairs or replacement parts.
- J. Damage to foam shroud by improper handling or misuse.

Based on the terms of the warranty, parts and service will be provided either at no cost or at a prorated fee.

*Parts include the following:

1. Head/Foot Actuator
2. Massage Motors and Housing
3. Control Box
4. Remote Control
5. Power Cord, Power Supply, and Input Cord
6. Mounting Brackets
7. Support Struts

OTHER THAN AS EXPRESSLY SET OUT HEREIN, AND TO THE EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER ORAL OR WRITTEN WARRANTIES, REPRESENTATIONS, CONDITIONS OR PROMISES, WHETHER EXPRESS OR IMPLIED, AND WHETHER ARISING BY LAW, STATUTE, COURSE OF DEALING OR USAGE OF TRADE, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, QUALITY, DURABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT PERMITTED BY APPLICABLE LAWS, ANY IMPLIED WARRANTIES (IF APPLICABLE) ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL THE MANUFACTURER BE LIABLE FOR ANY SPECIAL, INCIDENTAL, PUNITIVE, EXEMPLARY, CONSEQUENTIAL, LIQUIDATED OR SIMILAR DAMAGES, WHETHER OR NOT FORESEEABLE.

Note: The exclusion directly above is inapplicable to consumers residing in Québec.

To the extent permitted by law, this warranty is not transferable and will automatically terminate if the original purchaser sells or otherwise disposes of the adjustable base.

This warranty gives the purchaser specific legal rights. Other rights, which vary from jurisdiction to jurisdiction, may exist. In addition, some jurisdictions do not allow (i) the exclusion of certain warranties, (ii) limitations on how long an implied warranty lasts and/or (iii) the exclusion or limitation of certain types of costs and/or damages, so the above limitations may not apply.

This warranty is only valid in The United States, Canada and Puerto Rico. For all other jurisdictions, this Limited Product Warranty is valid only in the jurisdictions where the Products are sold by an Ergomotion authorized reseller or agent and is valid to the extent permitted by the applicable laws of such jurisdictions.

Weight Limits:

This product is not rated to support weights in excess of 750 pounds. This product is not rated to support weights in excess of this weight inclusive of the mattress and bedding. The base will structurally support this weight, provided it is evenly distributed across the bed base. The adjustable base is not designed to support or lift this amount in the head or foot sections alone. Exceeding this weight restriction could damage the bed and/or cause injury and will void the warranty.

If registering warranty by mail:

Include proof of purchase (sales receipt) and this card and mail to:

Ergomotion Warranty Services
P.O. Box 8330
Goleta, CA 93118

Web: dawnhouseliving.com
Phone: 1-888-329-6473