

WARRANTY

Porter Designs appreciates your business. We have taken every effort to ensure our furniture product fulfills your expectation of quality and durability. The following warranty is extended to the original purchaser with original proof of purchase.

Limited Upholstery Warranty:

Frame and Springs: Lifetime Limited Warranty

The frame, upholstered in the original fabric under normal use and conditions, is warranted to the original purchaser against manufacturing defects. The springs, under normal use and conditions, are warranted against breakage due to defective material or workmanship. Lifetime means the normal useful life of the product; customarily seven (7) years. After one (1) year from the date of purchase, the warranty covers replacement parts only, and the original purchaser will be responsible for labor.

Seat Cushions: Limited Warranty

The seat cushions are warranted against loss of foam resiliency **for a period of one (1) year from the date of purchase. Please do not confuse loss of foam resiliency with softening.** Cushions will soften through normal use and conform to the users shape. This is normal and is not considered a defect.

Fabric/Leather: Limited Warranty

Upholstery fabrics and leather are warranted against defective material or workmanship **for a period of one (1) year from the date of purchase under normal use and care.** Fabric fading, piling, shrinkage, stretching, wearing quality and color fastness are not covered by this warranty. Fabric damage due to chemical treatments applied by the retailer or consumer, heavy soiling or improper cleaning will void this warranty.

Mechanisms: Limited Warranty

The mechanisms in recliners, sleepers or sofa beds are warranted to be free from defects in materials and workmanship, **for a period of one (1) year from the date of purchase.** Improper handling, care or abuse of the unit will void the warranty. Sleeper mechanism should not be closed with sheets, bedspreads, blankets or pillows on the mattress as this can cause failure of the sleeper unit and will void the sleeper warranty. Caution: Children should not be allowed to play on or operate motion products. Always leave unoccupied chairs in closed upright position.

This warranty supersedes and replaces all implied warranties of merchantability and for particular purpose. No representative, employee, agent of Porter Designs, or any other person is authorized to assume for Porter Designs any additional liability or responsibility in connection with Porter Designs' merchandise except as described above. In no event shall Porter Designs be liable for indirect, consequential or incidental damages of any kind such as damage to other property owned by the purchaser, or personal injuries sustained by purchaser, loss of profits, loss of use or other economic loss, nor shall its liability exceed the purchase price of the product.

If within the warranty period, identical materials are unavailable at the time of the repair or replacement, Porter Designs reserves the right to substitute materials of equal or better quality. Replacement fabrics may vary in color from the original due to dye lot differences. Porter Designs is not obligated to refund money to the purchaser. Any item repaired or replaced under these warranties will be covered by the warranties for the remainder of the original warranty period only.

WARRANTY IS VOID FOR ANY, BUT NOT LIMITED TO, THE FOLLOWING CONDITIONS:

- Improper maintenance or use resulting in damage.
- Any product modifications.
- Products sold "AS IS", floor samples, in liquidation, or purchased second hand.
- Warranty does not cover minor variations between floor samples/printed illustrations/web pictures and your product.
- Use of furniture for any other reason than use in a residential setting.
- Use of furniture in an industrial, commercial, institutional, contract or rental environment.
- Dissatisfaction due to buyer's remorse.
- Normal wear and tear.
- Damages incurred during transportation.
- Damages incurred by assembling or maintenance.
- Damages incurred by accidents or abuse.

PORTER DESIGNS LIMITED CASE GOOD WARRANTY

Porter Designs warrants its residential case goods products to be free from defects in material and workmanship under normal use and service for a period of one (1) year from the date of purchase.

This limited warranty applies exclusively to the benefit of the original purchaser of the product under conditions of normal residential usage only and will terminate in the event of resale or commercial use. Any product modifications by the consumer, or use of non-Porter Designs parts, voids the warranty. All warranty claims must be accompanied by the original dated proof of purchase and contain a brief description of the defect in question.

Porter Designs case goods are made with a variety of natural materials. These include, but are not limited to, various wood and plant species, stones and minerals, and certain animal by-products. Certain changes in these materials over time are expected and are not considered defects and are not covered by the limited warranty. For example:

1. Organic materials have inherent variations. Wood will have knots, cracks, splits and uneven edges. Stone and marble contain vein-lines, hairline fissures, pores and color variations. These natural characteristics are not considered defects. Because stone and wood are porous, spills allowed to seep in may not be removable. Wipe any spills immediately.
2. Each piece is truly unique due to the individual attention it receives. This is a result of the varying application techniques that are hand crafted. These variations are not considered a defect.
3. Natural color changes, variations, or movement in lumber or veneer products, and exposure to extreme temperature changes and/or direct sunlight, may cause color and/or surface changes which are not considered defects.

This warranty supersedes and replaces all implied warranties of merchantability and for particular purpose. No representative, employee, agent of Porter Designs, or any other person is authorized to assume for Porter Designs any additional liability or responsibility in connection with Porter Designs' merchandise except as described above. In no event shall Porter Designs be liable for indirect, consequential or incidental damages of any kind such as damage to other property owned by the purchaser, personal injuries sustained by the purchaser, lost profits, loss of use or other economic loss, nor shall its liability exceed the purchase price of the product. Porter Designs may examine the product and will decide, at its sole discretion if it is covered under this limited warranty. If within the warranty period, identical materials are unavailable at the time of the repair or replacement, Porter Designs reserves the right to substitute materials of equal or better quality. Replacement pieces may vary from the original due to differences in color, natural grain character or live edges. Porter Designs is not obligated to refund money to the purchaser. Any item repaired or replaced under these warranties will be covered by the warranties for the remainder of the original warranty period only. All repair work must be authorized by Porter Designs in advance.

WARRANTY IS VOID FOR ANY OF, BUT NOT LIMITED TO, THE FOLLOWING CONDITIONS:

- Improper maintenance or use resulting in damage.
- Any product modifications.
- Products sold "AS IS", floor samples, in liquidation, or purchased second hand.
- Warranty does not cover minor variations between floor samples/printed illustrations/web pictures and your product.
- Use of furniture for any other reason than use in a residential setting.
- Use of furniture in an industrial, commercial, institutional, contract or rental environment.
- Dissatisfaction due to buyer's remorse.
- Normal wear and tear.
- Damages incurred during transportation.
- Damages incurred by assembling or maintenance.
- Damages incurred by accidents or abuse.

For warranty questions, please call 971-420-8270

How To Obtain Service:

To obtain service under this warranty please contact the Porter Designs dealer from whom you purchased your product. Proof of purchase (original bill of sale) is required. Transportation expenses will be the purchaser's responsibility. If the item is considered under warranty, Porter Designs, at their discretion, will have the option of replacing or repairing the item.