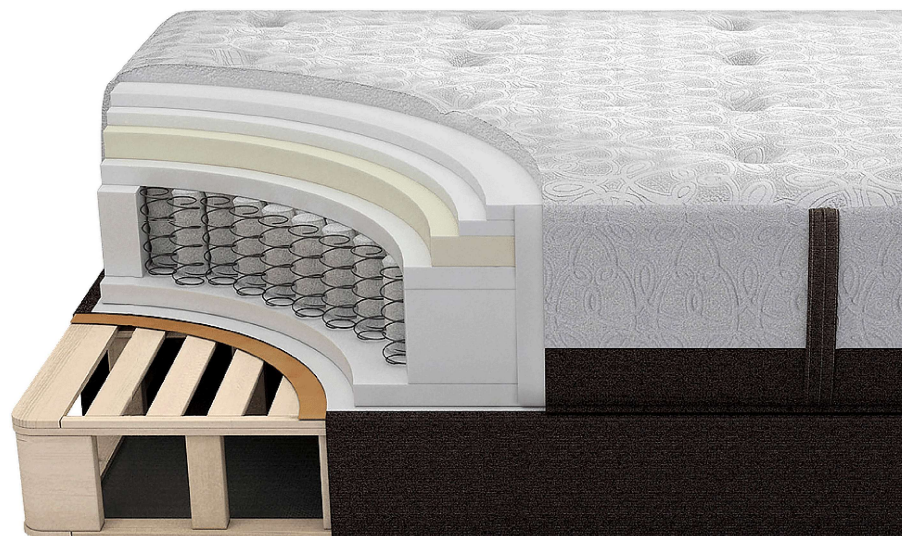




White Dove mattresses represent a combination of advanced technology and engineering backed by more than 90 years of experience over four generations.

You can look forward to many years of comfortable, enjoyable sleep on a White Dove mattress set.



Identify what mattress you have.

Find the warranty code on your label.

See the list below for the duration of the warranty on the specific White Dove Mattress or Box Spring you purchased.

## DURATION OF WARRANTY

Warranty Code	Number of Years	Free Repair or Replacement
XX1*	25 YEARS	15 YEARS
WWW1**	20 YEARS	10 YEARS
WWW	20 YEARS	10 YEARS
WW1**	15 YEARS	10 YEARS
WW	15 YEARS	10 YEARS
ZZ1**	10 YEARS	10 YEARS
ZZ	10 YEARS	10 YEARS
EE	5 YEARS	1 YEARS
DD	1 YEARS	1 YEAR

\* 1/2" BODY IMPRESSION WARRANTY

\*\* 1" BODY IMPRESSION WARRANTY

UNDER PENALTY OF LAW THIS TAG NOT TO BE REMOVED EXCEPT BY THE CONSUMER

ALL NEW MATERIAL CONSISTING OF

Polyurethane Foam	22%
HR Foam	39%
Latex	39%

**SAMPLE**

Registry No. Ohio 21

Certification is made by the manufacturer that the materials in this article are described in accordance with law.

MODEL  
NAME  
HERE

DATE OF  
DELIVERY  
HERE

Platinum PT No Turn Queen  
3-1-2016 Warr-WWW  
1278951 / 12345-1050



MADE BY

**White Dove Mattress Ltd**  
3201 Harvard Ave. Cleveland, OH

MATTRESS  
WARRANTY  
CODE  
HERE

## Three Warranties Across Four Mattress Collections



Hotel Classic

10-year warranty



Cambridge, Duality &  
Generations

15-year warranty



Anniversary & Atlas

Industry-leading 25-year warranty

## What is covered?

Your warranty covers manufacturing defects in your White Dove mattress, bed frame or foundation. This warranty is limited to the consumer who originally purchased the product. The following items are covered under normal wear:

## MATTRESS

- Coils or wires that are loose, broken or protruding through the fabric.
- Sagging, only if the mattress has been continuously supported by matching foundation (or equivalent) and used with an appropriate frame and center support, or a minimum of 5 hardwood cross-slats with center support.
- Fabric handles sewn to mattress.
- Body impressions of 1.5” or greater on both sides of mattress (or on one side for a single-sided mattress). If your warranty code ends in 1 then your mattress has a 1” body impression warranty.

## FOUNDATION

- Splits in the wood frame.
- Bent, loose or defective wood beams and/or center support rail.
- Sagging, but only when continuously supported with an appropriate frame and center support, or a minimum of 5 hardwood cross-slats and center support.

## BED FRAME

- The Bed Frame has a Limited Lifetime Warranty.
- We will replace or provide parts for any item without charge if it breaks as a result of defective material or workmanship. This coverage lasts for as long as the original purchaser owns the product.
- This warranty is limited to credit for, or replacement of, the defective item. In some cases, photo documentation may be needed to identify the product or to learn more of what happened. It does not cover any

## WHAT IS EXCLUDED UNDER THIS WARRANTY?

This warranty does not apply to items such as, but not limited to:

- Normal body impressions of less than 1.5” or greater on both sides of mattress (or on one side for a single-sided mattress) unless your mattress warranty code specifies a different body impression warranty (see chart above).
- Commercial use.
- Comfort or firmness preference.
- Product that is shipped outside of the continental U.S.
- Product that is stained, burned, in an unsanitary condition, or otherwise abused.
- Product not maintained in accordance with the Care Instructions in this warranty card.
- Full, Queen, or King-sized bedding that is used on a metal frame, bed base, or rail system (headboard/footboard) that does NOT have a rigid center support and at least 5 legs or 5 hardwood cross-slats.
- Fabric (cover).
- Bent box spring or mattress border edge wires.
- Corner guards.

THE FOREGOING LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY. IN NO EVENT SHALL WHITE DOVE BE RESPONSIBLE TO PAY FOR ANY SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES.

reimbursement of labor costs and does not apply to any product which has been altered or subjected to misuse, negligence, or accident.

## WHAT WILL WHITE DOVE DO?

If your White Dove mattress or foundation fails due to manufacturing defect, White Dove will, at its option, either repair or replace the defective item.

Replacement or repair of one piece does not automatically result in the replacement or repair of another piece. White Dove reserves the right to substitute comparable materials or models and does not guarantee that the replacement will match the defective piece.

Some states do not allow limitations of implied warranties or the exclusion of incidental or consequential damages, so the above exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## HOW LONG IS THE WARRANTY COVERAGE PERIOD?

The warranty is for a period of time based upon the code on your law label (see chart above) starting with the original date of purchase. Repair or replacement of the mattress or foundation does not extend this warranty period or begin a new limited warranty period.

During the “free” period of your warranty, White Dove will repair or replace the defective piece at no charge (except for transportation costs to and from our factory in Cleveland, Ohio). After the “free” period has expired, all repairs or replacements will be done on a pro-rated basis, based upon the current retail prices of the model purchased, or comparable model.