

2024 Warranty Information



UC799, UC562, UC682, UC564, UC569, UC548, UC559, UC798, UC797, UC556, UC520, UC830, UC549, UC480

Limited lifetime warranty on lift frame, wood frame, recline bar and scissor mechs. 3-year warranty on electrical parts with years 4-7 prorated. 1-year warranty on mechanical & electrical labor. 1-year warranty on fabric, foam & pocketed coils.

UC478, UC476, UC472, UC114, UC342

Limited lifetime warranty on lift frame, wood frame, recline bar and scissor mechs. 3-year warranty on electrical parts. 1-year warranty on mechanical & electrical labor. 1-year warranty on fabric, foam & pocketed coils.

UC340

Limited lifetime warranty on lift frame, wood frame, recline bar and scissor mechs. 1-year warranty on electrical parts. 1-year warranty on mechanical & electrical labor. 1-year warranty on fabric & foam.

Terms Applicable to Warranties: UltraComfort will, at its option, repair and/or replace the defective parts and/or components provided that the warranty parts have not been subjected to misuse, abuse or improper service by the consumer, have not been damaged in transit or handling, and/or have not been altered or repaired by unauthorized representatives. This warranty does not include costs for unnecessary service calls, i.e., service calls solely for the purpose of educating the consumer about the product, or finding an unsatisfactory power connection, etc. Exceeding the weight capacity of the chair listed below will void all warranties.

UC799, UC562, UC569, UC548, UC798, UC797, UC556, UC520, UC830, UC549, UC480, UC478, UC476, UC472, UC114, UC342, UC340- 375 lbs.

UC682, UC564- 400 lbs.

UC559-MXW, UC549-M26 -500 lbs.

UC556-M26- 600 lbs

UltraComfort will pay standard shipping rates on all warranted parts for the first year. UltraComfort will pay a flat labor rate for all work in accordance with the exclusive UltraComfort warranty. The consumer will be responsible to pay cost for transportation, handling, and packaging of the parts or components beyond the first year. Labor rates cannot be stacked/combined. UltraComfort shall not be responsible or obligated to pay for any costs or expenses for examination/inspection of any warranted parts. Travel expenses are not covered under the warranty. All repairs and labor rates must be approved by UltraComfort before service is provided. Any repairs by unapproved or unauthorized representatives will void all warranties.