# Vacuum cleaner

## User manual

VS70H25***

- Before operating this unit, please read the instructions carefully.
- For indoor use only

SAMSUNG

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# Safety information

- Congratulations on your new Samsung appliances. This manual contains important information on the installation, use, and care of your appliances. Read this manual thoroughly before using the appliances to ensure that you know how to safely and efficiently operate the features and functions that your new appliances offers.

## Important safety symbols

**What the icons and signs in this user manual mean:**

### ⚠ WARNING

Hazards or unsafe practices that may result in **severe personal injury, death and/or property damage**.

### ⚠ CAUTION

Hazards or unsafe practices that may result in **personal injury and/or property damage**.

### Read the instructions

After reading this manual, store it in a safe place for future reference.

Read all instructions before using the appliance.

### NOTE

Supplementary information that may be useful.

# Safety information

## State of California Proposition 65 Warning

### ⚠ WARNING

Cancer and Reproductive Harm - www.P65Warnings.ca.gov.

**For battery recycling go to call2recycle.org or call 1-800-822-8837**

## General

### ⚠ WARNING

**To reduce the risk of fire, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following:**

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. **For use in Europe**: This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

   Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

3. **For use in UK**: If your appliance is fitted with a nonrewireable BS 1363 plug it must not be used unless an appropriately rated (ASTA approved to BS 1362) fuse is fitted in the carrier contained in the plug.
4. Children should be supervised to ensure that they do not play with the appliance.
5. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
6. Failure to meet these requirements could cause damage to the internal parts of the vacuum and void your warranty.
7. Do not allow the vacuum cleaner to run unattended at any time.
8. This product is intended for household use only. (Do not use this product for other than its intended purposes.)
9. Do not allow children to ride on or play with the product. An injury or product damage may occur.

# Safety information

## Vacuum cleaner

- When assembling the vacuum, be careful not to catch your fingers or hands in the movement fold of the handle.
- Do not use the vacuum cleaner on a wet rug or floor.
- Do not use the product at the following places;
  - In a place where a burning candle or a desk lamp is placed on the floor.
  - In a place where heaters are turned on or unextinguished embers exist in an unattended fireplace or an ashtray etc.
  - In a place where there are combustible materials such as oil paint, paint thinner, mothproofing substances, gasoline, alcohol, thinner, ashtrays with unextinguished cigarettes, etc.
  - In a closed place filled with explosive or toxic vapor.
- Do not pick up the following things. Abnormal operation or product damage may occur.
  - A match or unextinguished ashes or cigarettes
  - Hard or sharp objects
  - Toxic materials (chlorine bleach, ammonia, drain cleaner etc.)
  - Liquid such as water or beverage or pet's waste
  - Chalk powder
- If there is a gas leak or combustible spray such as a dust remover is used, do not touch the power outlet and open the window for ventilation.
  - An explosion or fire may occur.
- If the product makes a strange sound or emits a smell or smoke, turn off the product immediately, and then contact a Samsung service center.
  - Electric shock or fire may occur.

- When using the vacuum cleaner, be careful not to hurt yourself on the moving or spinning parts.
  - Keep your body parts (Hair, hands, etc.) from the spin brush or the spin disk.
- When cleaning the wall or ceiling, you should use both hands.
  - If you clean with one hand, you can damage your wrist or drop the vacuum and cause an injury or damage the vacuum.
- Do not use the vacuum cleaner on objects that can be easily scratched (monitors, stainless steel appliances, etc.).
- Sometimes the wheel of a brush can scratch the floor. Before using the vacuum cleaner, check the wheels of the brush.
  - If there is foreign matter on the wheel of the brush which cannot be removed easily, contact a Samsung service center.
- When the spin brush inside a brush is working, do not touch the brush.
  - Otherwise, your hand can be caught and it may cause an injury.
- Do not use the vacuum cleaner in direct sunlight or high heat.
- If excessive force is applied to an accessory with motor or foreign matter is caught in the spin brush (or spin disk), the accessory may stop working to protect the motor or the product. Turn the vacuum cleaner off, remove the foreign matter, and then turn it back on.
- Static electricity may occur depending on the humidity, temperature, or floor material, etc. in your home. If it happens repeatedly, contact a Samsung service center.
- Do not use Pet Tool+ in a small area for a long time and do not let Pet Tool+ keep spinning in one place.
  - Damage may occur if used on sensitive materials

- Do not use Combination Tool on hard materials such as leather or wood while bristles are not extended.

## Maintenance

- While using or after using the vacuum cleaner, you should lay the vacuum cleaner down or place it on the wall mount to store.
  - The product may fall and an injury and severe product damage occur. In addition, you may not be compensated for the damage.
- Do not store the vacuum cleaner inside a car.
- Before removing foreign matter inside the product, turn off the product first.
  - If the product is on while you are removing the foreign matter, you can hurt yourself or damage the product.
- When cleaning the exterior of the product, turn off the product first and then wipe it with a dry towel. Do not spray water directly onto the product or wipe it with volatile materials such as benzene, thinner, or alcohol.
  - If water gets into the product and an error occurs, turn off the product and contact a Samsung service center.
- When cleaning the washable parts, do not use alkaline detergent, acid, industrial detergent, air freshener, acetic acid, etc.
  - Product damage such as plastic breakage, deformation, discoloration, printing deterioration, etc. may occur.

| | | |
|---|---|---|
| Washable Parts | | Dustbin, Washable Micro Filter, Fine Dust Filter, Metal Mesh Grille Filter, dry cloth |
| Acceptable detergent | Neutral | Dish washing detergent |
| Prohibited detergent | Alkaline | Lox, mold cleaner, etc. |
| | Acid | Paraffin oil, an emulsifier, etc. |
| | Industrial cleaners | NV-I, PB-I, Opti, alcohol, acetone, benzene, thinner, etc. |
| | Air freshener | Jet spray air fresheners (coffee flavor, herb, etc.) |
| | Oils | Animal oils, vegetable oils |
| | Etc. | Edible acetic acid, vinegar, glacial acetic acid, etc. |

- Storing the product in sunlight for long hours may cause parts of the product to deform or discolor. Therefore, store the product in the shade.
- After cleaning the dustbin, Metal Mesh Grille Filter, or Washable Micro Filter with water, dry them in the shade.
  - When heat is applied, part deformation may occur.

# Safety information

## Wall mount

- Do not modify the polarized plug to fit a non-polarized outlet or extension cord.
- Do not use outdoors or on wet surfaces.
- Unplug the wall mount from the outlet when not in use and before servicing.
- Use only the wall mount supplied by the manufacturer to recharge.
- Do not use with a damaged cord or plug.
- Do not pull or carry by the cord, use the cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners. Keep the cord away from heated surfaces.
- Do not use extension cords or outlets with inadequately rated current.
- Do not charge a non-rechargeable battery.
- Do not unplug by pulling on the cord. To unplug, grasp the plug, not the cord.
- Do not mutilate or incinerate batteries as they will explode at high temperatures.
- Do not attempt to open the wall mount. Repairs should be only carried out by a qualified Samsung service center.
- Do not expose the wall mount to high temperatures or allow moisture or humidity of any kind to come into contact with the wall mount.

## Battery

- Do not mutilate or incinerate batteries as they will explode at high temperatures.
- Do not drop or strike the battery or subject it to a sudden shock.
- Do not disassemble the battery and make sure that you do not create a short circuit across the plus (+) and minus (-) terminals.

- As the battery is manufactured only for this product, do not use the battery for other electronic appliances or other purposes.
- When you purchase a new battery, make sure to check the model name (VCA-SBTD95) and the genuine SAMSUNG logo.
  - Contact your nearest Samsung Electronics retailer or Samsung service center to purchase any consumable accessories.
- Leaks from battery cells can occur under extreme usage or temperature conditions. If the liquid gets on your skin, wash the affected area quickly with water. If the liquid gets into your eyes, flush them immediately with clean water for a minimum of 10 minutes. Seek medical attention.
- When attaching the battery to the vacuum cleaner, insert it until you hear a click. This assures that the battery is firmly attached.
  - Otherwise, the battery may fall and could cause product damage or injury.
- If you are not going to use the vacuum cleaner for a long period of time or you are going to be away from home for a long period of time, unplug the wall mount, and then detach the battery from the vacuum cleaner. When the battery is not being charged and not being used, it will slowly discharge.
- To protect the motor and the battery, the product may not operate when the temperature is lower than 5 °C or higher than 45 °C.
- Dispose of the dead battery in compliance with the local regulations.

# Safety information

## Correct disposal of batteries in this product



This marking on the battery, manual or packaging indicates that the batteries in this product should not be disposed of with other household waste at the end of their working life. Where marked, the chemical symbols Hg, Cd or Pb indicate that the battery contains mercury, cadmium or lead above the reference levels in EC Directive 2006/66.

⚠ **WARNING**

To remove the battery contact an authorised service centre. To obtain battery removal instructions please visit samsung.com/global/ecodesign_energy

You must not remove (or attempt to remove) the battery incorporated in this product on your own.

FOR YOUR OWN SAFETY, DO NOT ATTEMPT TO REMOVE THE BATTERY ON YOUR OWN OR DISPOSE OF IT IN FIRE. DO NOT DISASSEMBLE, CRUSH OR PUNCTURE THE BATTERY

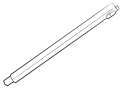
Batteries, after use, should not be thrown in regular trash.

To avoid risks to human health and the environment, perform environmentally appropriate disposal in a Samsung Authorized Service.

# Preparation

## Accessories

The accessories with the ' * ' mark may differ depending on the models.



Pipe



Pet Tool+



Combination Tool



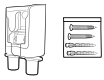
Extension Crevice Tool



Flexible Tool



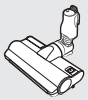
User manual



Wall mount (2 screws / 2 screw anchors)

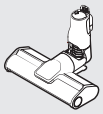


Battery charger



* Jet Dual Brush+

Designed to clean various floor types in the home and especially effective on carpets.

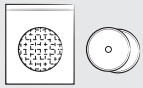


* Slim LED Brush

Designed to clean various floor types in the home and especially effective on wood and linoleum floors.



* Spray Spinning Sweeper / Water tank / Reusable wet pads



* Disposable wet pads / Attachable pad



* Battery cradle



* Battery charger



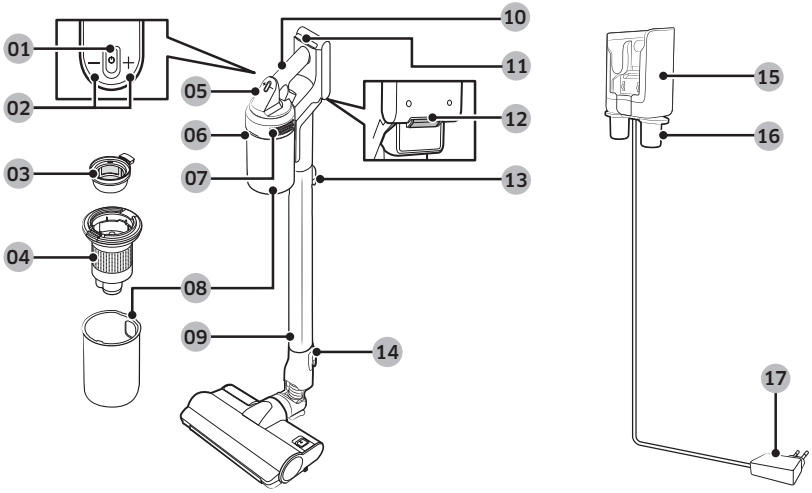
* Battery

* Optional

- VS70H25*** model: The additional battery and charger can be purchased separately.
- The Spray Spinning Sweeper includes reusable wet pads and disposable wet pads.

# Preparation

## Parts overview




**01** Power (⏻) button
**02** Suction power control buttons
**03** Washable Micro Filter
**04** Metal Mesh Grille Filter
**05** Display
**06** Dustbin release button
**07** Fine Dust Filter
**08** Dustbin
**09** Pipe
**10** Handle
**11** Battery level indicator
**12** Battery release button
**13** Pipe release button
**14** Brush release button
**15** Vacuum charging part
**16** Accessory holder
**17** Battery charger

**NOTE**

- The wave pattern on the exterior of the product is a natural appearance due to the use of pearl plastic materials and its pearl distribution. In addition, the shining pearl used in the material gives an excellent gloss coating, no extra coating necessary.
- Slight visual lines may appear on transparent molded parts. This is normal and does not affect performance.

# Operations

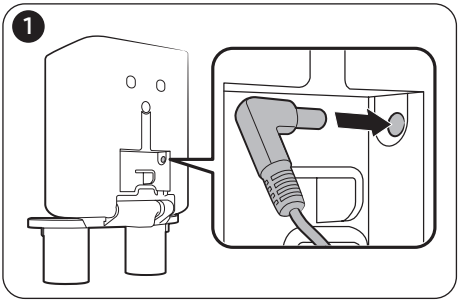
For detailed information, please refer to the QR code.

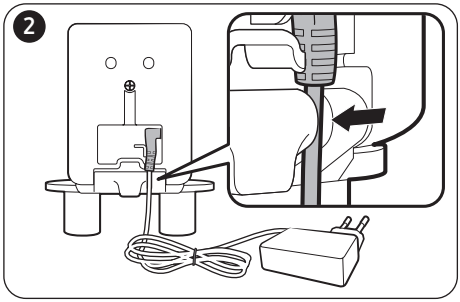
⚠ CAUTION

Install the wall mount on a hard concrete wall.

- If it is installed on a wood or plaster wall, the product may fall.

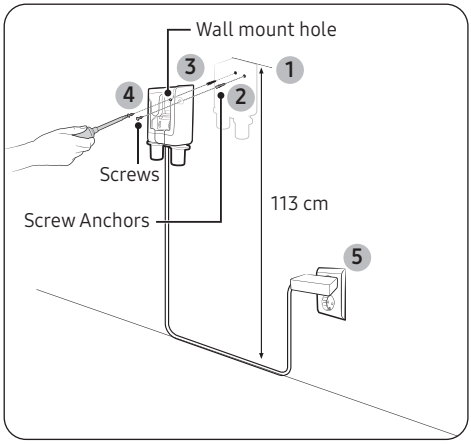
## Assembling the wall mount




To disassemble the wall mount, follow steps in reverse order.

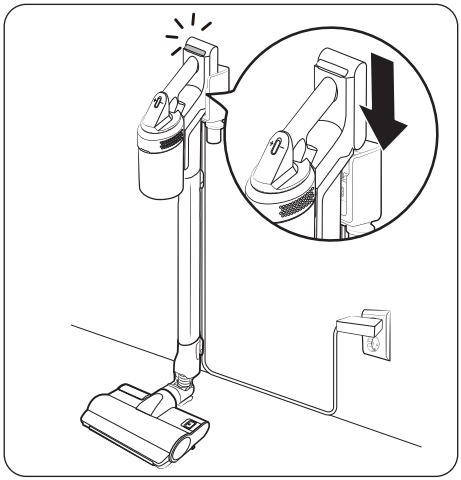
## Installing the wall mount

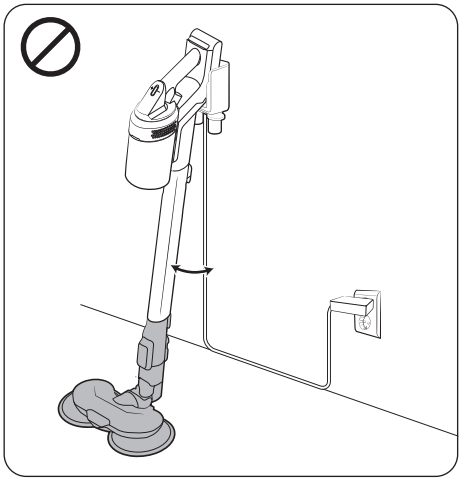



1. The wall mount installation should be set so the top of the wall mount is 113 cm from the floor.
2. Using the wall mount as a template, mark where the screw holes will be placed.
3. Drill the holes to a depth of 50 mm using a 6 mm drill bit, and put the provided screw anchors into the hole.
4. Fix the wall mount to the wall with the provided screws.
5. Plug in the wall mount, place the vacuum cleaner into the wall mount, and then confirm that the battery level indicator turns on.

# Operations

## Using the wall mount





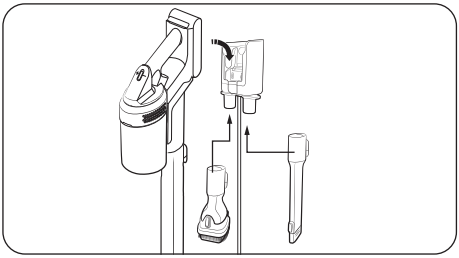
**Charging**

- Make sure the back of the battery is correctly placed onto the wall mount.
- Check if the battery level indicator turns on while charging.

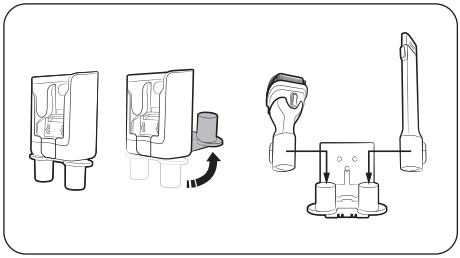
**NOTE**

You cannot properly mount or charge the vacuum cleaner on the wall mount if the Spray Spinning Sweeper is attached to the vacuum cleaner. Remove the Spray Spinning Sweeper, attach the Slim LED Brush, and then place the vacuum cleaner on the wall mount.

## Storing the accessories



[When the wall mount is installed to a wall]



[When the wall mount is not installed to a wall]

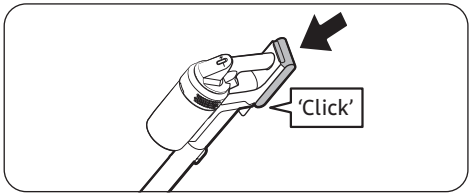
- If the wall mount is not installed to a wall, fold the accessory holder as shown in the figure, and then place the wall mount on a flat and even surface (such as desk).
  - To fold the accessory holder easily, insert the Extension Crevice Tool first and then try to fold the accessory holder.
- Dust that remains in the accessory may fall when you detach it from the vacuum cleaner.
  - When you finish using the vacuum cleaner, operate the vacuum cleaner in the '**MAX**' mode for more than 10 seconds.

# Operations

## Charging the battery

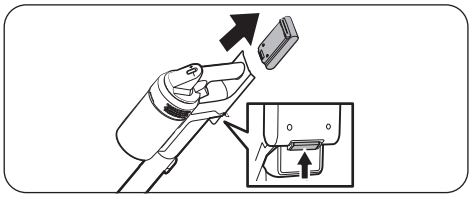
- When the battery level indicator turns red or the red battery icon appears on the display, charge the battery.
- You cannot use the vacuum cleaner while charging.
- Make sure the back of the battery is correctly placed onto the vacuum charging part.
- Check that the battery level indicator is displayed while charging.
- When charging starts, the battery level indicator turns on (red, orange, or yellow depending on charging progress), it rises gradually, and changes to green when the charging is complete.

## Inserting the battery




Push the battery to the end until you hear it click.

## Ejecting the battery



Press the battery release button at the rear of the handle to eject the battery.

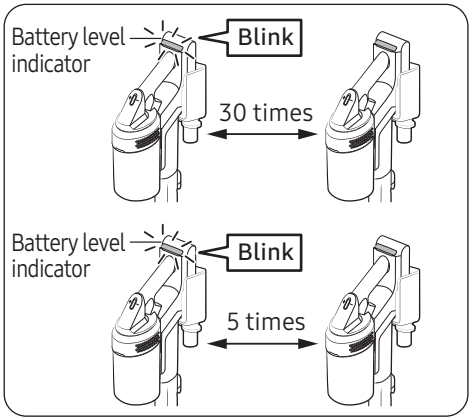
⚠ **CAUTION**

- Before ejecting the battery, the vacuum cleaner must be turned off.
  - The vacuum cleaner may malfunction if you eject the battery forcibly from the operating vacuum cleaner.
- Be careful not to drop the battery. If you do, you can injure yourself or damage the battery.

## How to use the batteries optimally

- To use the batteries longer, use the vacuum cleaner with the lower suction power setting.
- For the available cleaning time with a fully charged battery, refer to the '**Product specification**' section.

## Battery protection mode

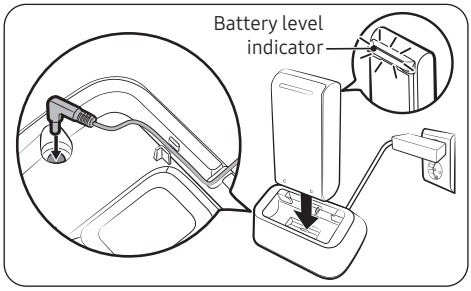



- The vacuum cleaner has a battery protection mode, which can suddenly stop the operating vacuum cleaner when it detects a danger to battery use.
  - If the battery level indicator blinks red for 30 times, you must wait for 30 seconds before you can use the vacuum cleaner again.
  - If the battery level indicator blinks red for 5 times, the battery is no longer usable. Please replace the battery with a new one.

**NOTE**

Battery protection mode is activated when a battery-usage risk is detected.

## Charging the additional battery

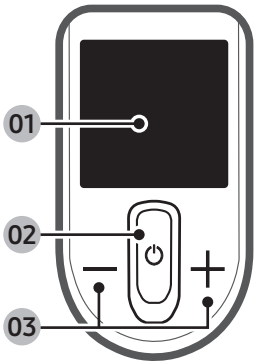



Charge the additional battery on the battery cradle.

- Firmly push the battery onto the battery cradle.
- Battery level indicator turns on and changes color to red, orange, and yellow as the battery charges. The battery level indicator will turn green when the battery is fully charged.

# Operations

## Using the buttons and display




**01 Display**

- Displays the current mode ('**MIN**, **MID**, **MAX**, **JET**, or **WET**') or the alert message.
- Displays the detailed information to allow you to set or change the desired function.

**02 Power** (⏻)

- Press this button to turn on or off the vacuum cleaner.
- When you turn on the power, the vacuum cleaner starts in the '**MID**' mode.
- If you assemble the Spray Spinning Sweeper, the vacuum cleaner starts in the '**WET**' mode.

**03 Suction power control** (**+** / **-**)

- You can change the suction power mode ('**MIN**, **MID**, **MAX**, or **JET**').
- In the ' **WET**' mode, press the **+** button to spray water once or press and hold the **+** button to spray water for up to 2 seconds.
- Press the **+** or **-** button to set or modify the desired function. For detailed instructions on setting and modifying functions, refer to the **Using the settings menu** section.

**NOTE**

- Only the **+** button works when the vacuum cleaner is in the '**WET**' mode.
- You cannot enter the setting menu when the vacuum cleaner is in the '**WET**' mode.
- The brush may cling to the floor or does not turn properly depending on the floor material (a carpet, a mat, bedding, etc.). If such a problem occurs, change the suction power mode to '**MIN** or **MID**'.

## Alert messages and what to do

The vacuum cleaner displays alert messages for user to inspect certain parts or clean certain parts such as a filter.

| Message | What to do |
|---|---|
| **Object stuck in brush/tool** | Check if the foreign matters are stuck in the brush or tool. |
| **Check if clogged** | Check if the brush, pipe, Washable Micro Filter or Fine Dust Filter is clogged with foreign matter. |
| **Filter not inserted** | Check if the Washable Micro Filter is properly assembled. |
| **Clean Micro filter** | Alerts and recommends the user to regularly check and wash the Washable Micro Filter. (Refer to the '**Cleaning the vacuum cleaner**' section.) |
| **Use compatiable battery** | Check the model name of the battery and make sure it is compatible. (VCA-SBTD95) |

# Operations

## Using the settings menu

You can change various settings for the vacuum cleaner in the settings menu.

1. Enter the settings menu.
   - When the display is on, press and hold the **+** button for 3 seconds to enter the settings menu.

   **NOTE**

   You can enter the settings menu only when the display is on. If the display is off, press the ⏻ button to turn it on.
2. Select the desired setting.
   - Use the **+** or **–** button to select a setting, then press and hold the **+** button for 3 seconds to change it.
   - Some settings require choosing from multiple options. Select the option with the **+** or **–** button, then press and hold the + button for 3 seconds to apply it.
   - When the "**Settings changed**" message appears, the changes have been applied.
3. Exit the settings menu.
   - Press the ⏻ button to exit the settings menu.

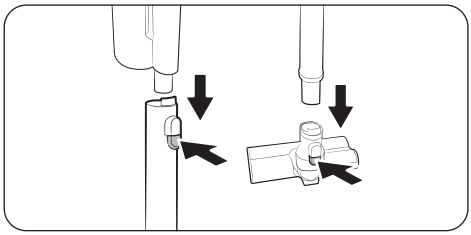
   **NOTE**

   - You can move to the upper-level menu or exit the settings menu if you select '**Exit**' and press and hold the **+** button for 3 seconds.
   - If the vacuum cleaner is not on the charging stand, it will start cleaning immediately after you exit the settings menu by selecting '**Exit**'.

| Function | Explanation |
|---|---|
| **Default suction power** | • Set the initial suction power when cleaning starts. ('**MIN**', '**MID**', '**MAX**', or '**JET**')<br>• The default suction power cannot be changed during use if a motorized brush is not installed. |
| **Set language** | • Set or change the languages to your preferred option. |
| **Reset** | • You can reset the settings to factory default. |

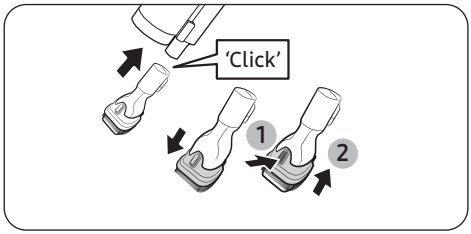
## Using the accessories

### Detaching the accessories



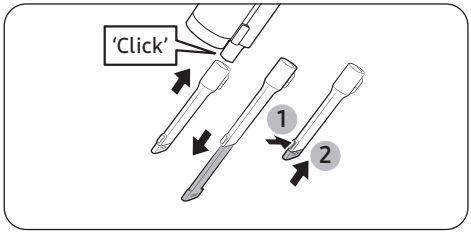
- To detach the accessories, press the release button on the back of each accessory.
- Before detaching the accessories, operate the vacuum cleaner in the '**MAX**' mode for 10 seconds to prevent any foreign matter remains inside the accessory.

### Combination Tool



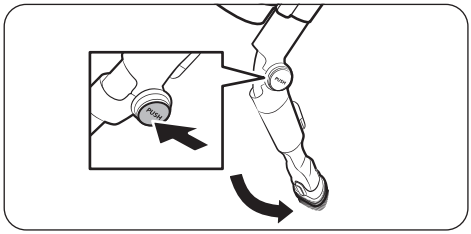

Use to remove dust from curtains, furniture, sofas, etc.

### Extension Crevice Tool




Use to remove dust in grooves of window frames, narrow gaps, corners, etc.

### Flexible Tool



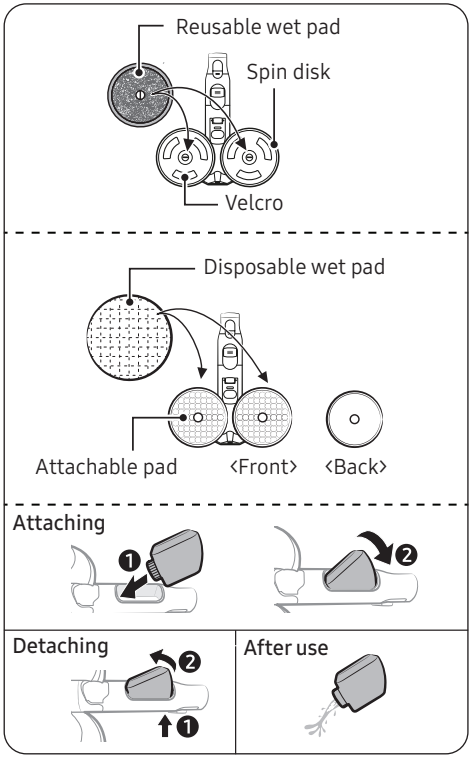
Use to clean hard to reach places such as upper or rear parts of furniture or ceilings.

**NOTE**

You can connect the Combination Tool or the Extension Crevice Tool to use with the Flexible Tool.

# Operations

## Spray Spinning Sweeper




Use to clean a wood and linoleum floor with a wet pad.

- The Spray Spinning Sweeper does not have a dust suction function.

**Using the reusable wet pad**

- When attaching the wet pad, make sure the pad is in the center of the spin disk.

**Using the disposable wet pad**

- Attach the disposable wet pad to the front side (Velcro side) of the attachable pad on the spin disk.
  - Using the disposable wet pad without the attachable pad can degrade cleaning performance and cause damage to the floor.
- After using the disposable wet pad, discard the pad.

**Detaching or attaching the water tank**

- Press the lower part of the water tank to detach.
- When attaching the water tank, insert the front end first.

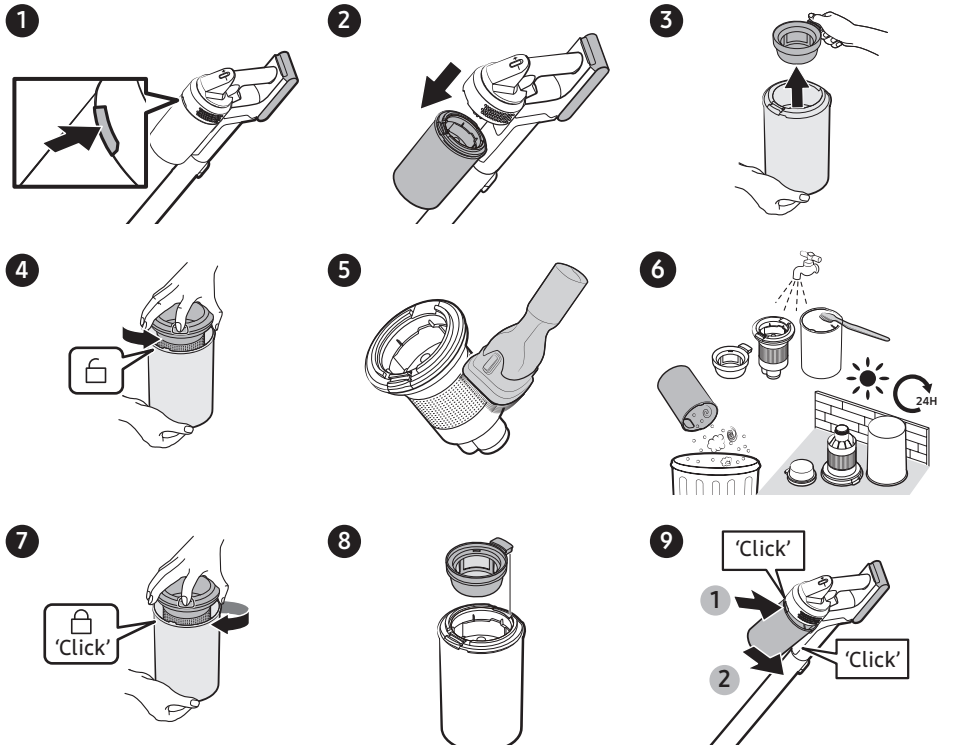
**NOTE**

- Do not use groundwater or polluted water.
- When using the Spray Spinning Sweeper for the first time, the air in the internal pump and the tube may cause to delay in spraying water. Press the **+** button repeatedly.
- Make sure to empty the water tank after using it.

# Maintenance

## Cleaning the vacuum cleaner

### Dustbin/Washable Micro Filter



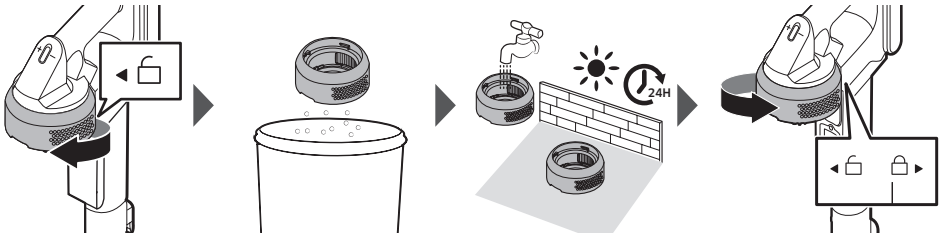

⚠ **CAUTION**

- After cleaning the dustbin and Washable Micro Filter with water, you should dry them completely in the shade for more than 24 hours before use.
  - When heat is applied, part deformation may occur.
  - If the filter is not dried completely before being used, it can cause an odor.
- If the dustbin or the filter is clogged, the vacuum cleaner may stop its operation due to the overheating prevention device of the motor.
  - Clean the dustbin or the filters and then operate the vacuum cleaner again.

# Maintenance

## Fine Dust Filter

Make sure to turn off the product before cleaning the filter.




- Twist and pull off the Fine Dust Filter, and tap it gently to remove the dust.
- Wash the filter with running water once a month to maintain the best performance of the filter.
- After cleaning, dry it completely for more than 24 hours in the shade before use.
- For assembly, turn it counterclockwise until the line under the lock image is not visible.

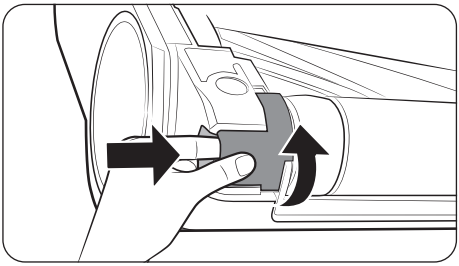
**NOTE**

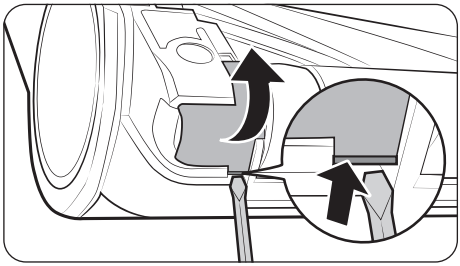
- Do not use detergent or tool when washing the filter.
- Do not dry with heat.

## Jet Dual Brush+

- Do not clean the brush with water.
- When foreign matter remains on the brush, remove it with a wet tissue or a dry cloth.

### Removing the front brush



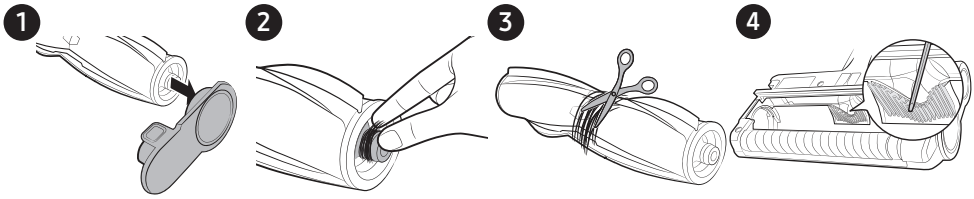


- Disengage the release lever to remove the front brush.
  - To disengage with your hand, hold the recessed area at the side of the release lever and lift it in the direction of the arrow.
  - To disengage using a flat-head screwdriver, insert a small screwdriver into the groove, then lift it in the direction of the arrow.

⚠ **CAUTION**

- For your safety, wear gloves before disassembling.
- You may damage the product if you use tools that are wider or thicker than the gaps allowed for disassembly.

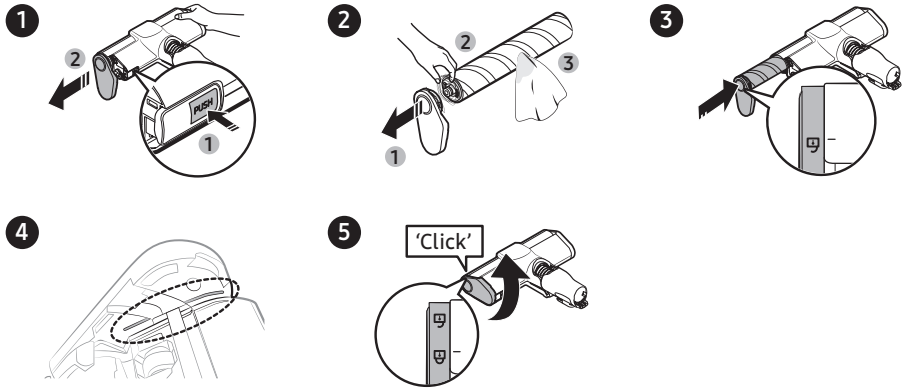
### Cleaning the rear brush




1. Disassemble the rear brush from the handle.
2. Remove debris tangled to the rubber shaft on the side.
3. Remove the tangled debris on the brush using scissors.
4. Remove the debris between the gaps in the brush's intake port.

# Maintenance

## Slim LED Brush



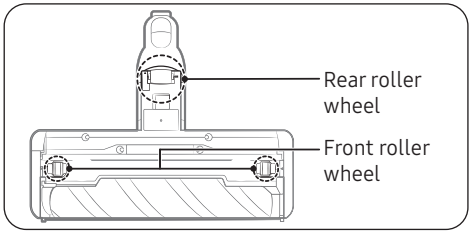

⚠ **CAUTION**

- Do not clean the brush with water.
- When foreign matter remains on the brush, remove it with a wet tissue or a dry cloth.

**NOTE**

- If the spin brush does not work after cleaning the Slim LED Brush, the overheating prevention device of the motor may have been enabled. Wait 30 minutes or more to cool the motor before operating it again.
- When removing residual debris with a wet tissue, rub the spin brush gently to avoid compressing it.
  - To prevent the bristles on the spin brush from being compressed and causing unwanted vibration, dry the spin brush vertically on the floor.
- Properly insert the spin brush to its slot.

## Slim LED Brush roller wheels




Use a small screwdriver to disassemble the front and rear roller wheels.

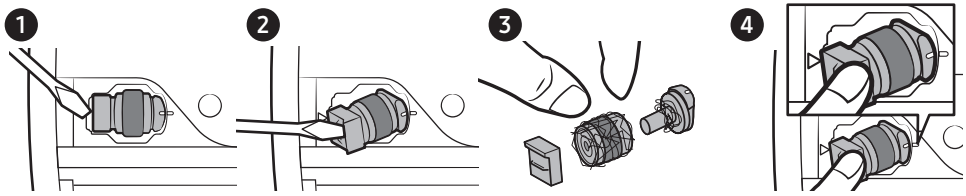
**NOTE**

Tools required for disassembly. Flat head screwdriver (3 mm or less in width), Phillips screwdriver, prying tool.

**⚠ CAUTION**

- For your safety, wear gloves before disassembling.
- You may damage the product if you use tools that are wider or thicker than the gaps allowed for disassembly.
- Keep the detached front and rear roller wheels out of children's reach. Beware of detached front and rear roller wheels as they can be a choking hazard.
- Be careful not to injure your hands or other body parts when using the tool.

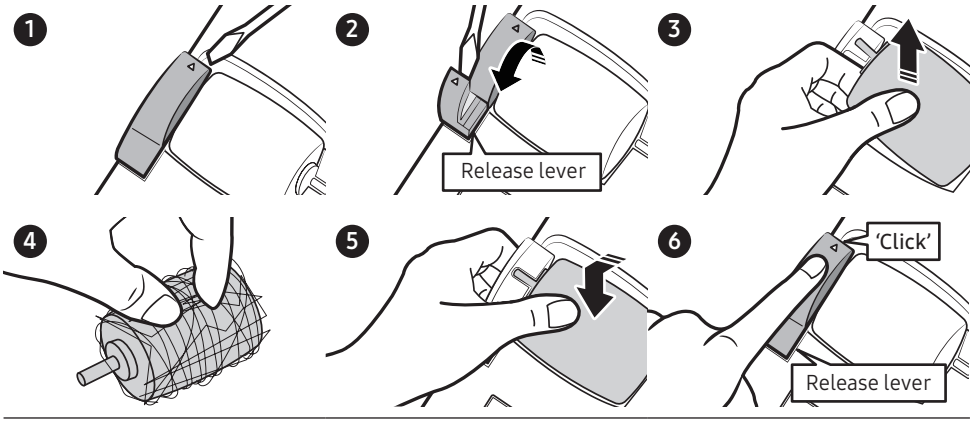
### Front roller wheel




- Disassemble the front roller wheels and remove the tangled foreign matter. Then, reassemble the wheels.
- Align the line marked on the wheel to the line on the body of the brush, and then insert it back into its place.

# Maintenance

## Rear roller wheel

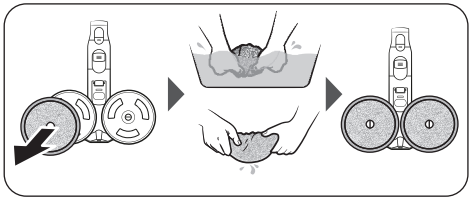



- Lift the release lever to detach the rear roller wheel.
- Detach the rear roller wheel and remove the tangled foreign matter. Then, reassemble the wheel.
- Insert the rear roller wheel into its place, and then press the release lever until you hear a click.

⚠ **CAUTION**

Be careful not to damage the release lever with a screwdriver. There is a chance of damaging the release lever if you apply excessive force to lift the release lever or twist the screwdriver while it is inserted into the gap.

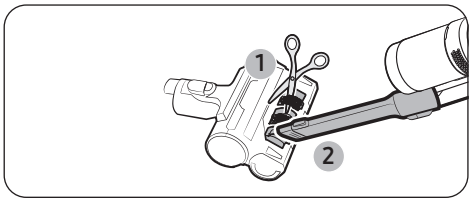
## Spray Spinning Sweeper



**NOTE**

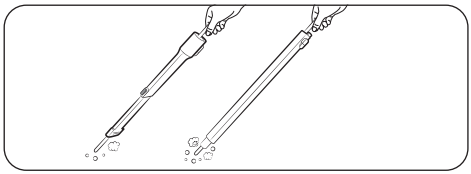
If the spin disk does not work after cleaning the Spray Spinning Sweeper, the overheating prevention device of the motor may have been enabled. Wait 30 minutes or more to cool the motor and operate again.

## Pet Tool+




Cut the tangled hair or fur with scissors, and then use a vacuum cleaner to suck up the pieces.

## Extension Crevice Tool / Pipe



Insert a long thin stick and rotate several times to clean the Extension Crevice Tool or the Pipe.

# Appendix

## Notes and cautions

### Installation

#### ⚠ CAUTION

- Do not install the product near water, in an area with excessive moisture, or near window, etc.
- Install the wall mount in a place where there are no objects that could break and cause damage.
- If you have a problem with installing the wall mount, contact a Samsung service center.

### Battery usage

#### NOTE

- If the product does not work after you charge the battery, replace the battery. If it still does not work with the new battery, contact a Samsung service center.
- Spare batteries and the Accessory Cradle chargers need to be purchased separately.

#### ⚠ CAUTION

- Do not apply heat to the battery and do not put the battery in a fire.
- Removing the battery during operation may cause product malfunction.
- If you have removed the battery while the vacuum cleaner motor is operating, the vacuum cleaner may not work for 30 seconds even after you re-attach the battery for safety reasons.

- Battery usage time may shorten with increased battery use. When the battery no longer charges or runs down quickly, replace the exhausted battery with a new one.
- Use only batteries provided by the manufacturer.
- Before inserting the battery, confirm that the battery is being inserted in the correct direction.

## Operation

### NOTE

- Please charge the battery before using a newly purchased battery for the first time or if you have not used the battery for a long time.
- When the battery level is low, recharge it. If the level of the battery remains low for a long period of time, it can cause the performance of the battery to degrade.
- Before using the Spray Spinning Sweeper, detach the wet pad and put some water on it, then reattach it to the spin disk.
- Clean the reusable wet pad of the Spray Spinning Sweeper in a normal washing machine by using a neutral detergent.
  - However, If the wet pad is exposed to heat, softener, etc, it may be modified or discolored and product performance can be degraded. Do not boil the wet pad.
- Use a genuine wet pad of Samsung Electronics for the Spray Spinning Sweeper.
- If the Spray Spinning Sweeper is used without a wet pad, any product malfunction will not be covered by warranty and a service fee will be charged.
- When you purchase an additional reusable wet pad for the Spray Spinning Sweeper, contact a Samsung service center.

# Appendix

- When you purchase an additional disposable wet pad, check the model name (VCA-SPA95).

## ⚠ CAUTION

- Do not leave the product leaning against a wall or a table.
  - The product may fall and an injury and severe product damage may occur.
- Do not allow children to touch the product while cleaning.
  - When the vacuum cleaner overheats, children may get burnt.
- Before unplugging or plugging in the wall mount, turn off the vacuum cleaner and make sure that the pins of the power plug do not come into contact with your hands.
  - Fire or electric shock may occur.
- Do not step heavily on the upper part of the Spray Spinning Sweeper while using it.
  - Product damage or floor damage may occur.
- When cleaning, be careful that the side of the brush does not bump into a molding part, a wall, furniture, etc. and cause staining.
  - For a slight stain, remove it with a wet tissue or a cleaner.
- Do not use water to clean the product when in use.
- You should use the product in dry places and do not use the product in wet places or on water.
- Do not put hot water, detergent, etc. into the water tank of the Spray Spinning Sweeper.
  - Product malfunction or performance degradation may occur.
- When not using the Spray Spinning Sweeper, empty all the water in the water tank.
- Do not use without a filter in place.

## Maintenance

### NOTE

- If the inner part of the Spray Spinning Sweeper is clogged with large foreign matter, spinning speed decreases or the spin disk stops.

### ⚠ CAUTION

- Do not clean the brush of the vacuum cleaner with water. Cleaning it with water can cause deformation of parts or malfunction.
- If you notice a continuous reduction in suction or the vacuum cleaner overheats abnormally, clean the products and replace filters.

# Appendix

## Troubleshooting

Before calling for service, review the problems and solutions below. Note that you will be charged for any service calls in which no defects were found.

| Problem | Solutions |
|---|---|
| The vacuum cleaner does not work. | • Check the battery level and charge the battery.<br>• Check whether the product is turned off, and then press the **Power** button to turn it on.<br>• Make sure the battery is properly inserted into the vacuum cleaner.<br>• Check whether the Telescopic Pipe, the dustbin or the brush is blocked.<br>• Check that the Washable Micro Filter is inserted correctly.<br>• If the vacuum cleaner has not been used for a long time, charge the battery.<br>• If the battery dies, replace the battery.<br>• Check if the battery protection mode is activated. (For more information, refer to the '**Battery protection mode**' section.) |
| The spin brush (or spin disk) of an accessory is not moving. | • When the '**Check Brush**' message appears on the display, turn off the vacuum cleaner and check whether the brush is clogged with foreign matter. If so, remove the foreign matter and restart the vacuum cleaner.<br>• When the vacuum cleaner is turned on, turn it off and on again.<br>- For the Slim LED Brush and Spray Spinning Sweeper, if the overheating prevention device of the accessory's motor enables, it may take about 30 minutes to cool the motor. |
| An odor emits from the air outlet or the filter of the product. | • Empty the dustbin and clean the filters frequently.<br>- As your vacuum cleaner is a new product, it may have a slight odor for the first 3 months after purchase.<br>- If you use the vacuum cleaner for a long period of time, accumulated dirt in the dustbin or dust on the filter may generate an odor.<br>• Replacement filters are available at your local Samsung service agent. |
| Static electricity occurs when cleaning a thick and soft mat. | • Materials of a mat (childcare center mat, noise prevention mat for between floors, etc.) may cause the static electricity.<br>- Move the brush on a normal floor for a while and clean again, then the static electricity should disappear. |
| The Spray Spinning Sweeper does not spray water. | • When using the Spray Spinning Sweeper for the first time, the air in the internal pump and the tube may cause to delay in spraying water.<br>- Detach the water tank, press the **+** button, and check that the pump operates with a sound.<br>- Fill the water tank, attach it to the Spray Spinning Sweeper, and then press the **+** button repeatedly. |

| Problem | Solutions |
|---|---|
| The vacuum cleaner cannot be charged. | • Make sure the vacuum cleaner is properly placed on the Wall mount.<br>• Make sure the Wall mount is properly plugged in.<br>• Confirm that the voltage provided to the wall mount matches the requirements of the wall mount.<br>• Check that the vacuum cleaner is turned on, and then check that the LED of the battery level indicator is turned on.<br>• Check if foreign matter (dust) is on the charging terminal. Remove any foreign matter with a cotton swab or soft cloth.<br>• Place the vacuum cleaner on the Wall mount with the pipe and the Slim LED Brush attached.<br>• When a white battery icon [] appears on the display, charging will resume automatically after the battery cools downs. |
| Vacuum cleaner stops operation during cleaning. | • As this product has the overheating prevention device of the motor, product will stop operation temporarily for the following conditions. After correcting the cause of the problem, turn the product on again. (This case may differ depending on the ambient temperature.)<br>- When the vacuum cleaner operates with a full dustbin.<br>- When the vacuum cleaner operates with a brush clogged.<br>- When the Extension Crevice Tool is used for long hours. |
| Suction force decreases suddenly and the vacuum cleaner makes a vibrating sound. | • Check whether the brush, the dustbin or the Telescopic Pipe is clogged with foreign matter and remove it.<br>• Check whether the dustbin is fully filled with dust. If it is, empty the bin.<br>• Check whether the filter is dirty. If it is, clean the filter. |
| Cleaning is finished but small dust particles come out of the accessories. | • After cleaning, operate the vacuum cleaner for 10 seconds or more to suck the small dust particles. |
| Brush stops on deep pile carpet or floor mat. | • Protective mode may operate to prevent motor damage caused by overload. Adjust suction power according to pile length and resistance of carpet. |

# Appendix

## Product specification

Charging and cleaning time may differ depending on the brushes and the conditions of use.

<table>
<tr><th colspan="2">Model</th><th colspan="2">VS70H25***</th></tr>
<tr><td colspan="2">Power consumption (Vacuum cleaner)</td><td colspan="2">Based on a handy vacuum cleaner: 770 W</td></tr>
<tr><td colspan="2">Battery specification</td><td colspan="2">Li-ion 25.2 V, 2200 mAh, 7 cell</td></tr>
<tr><td colspan="2">Weight (Vacuum cleaner)</td><td colspan="2">2.63 kg (Jet Dual Brush+)<br>2.43 kg (Slim LED Brush)</td></tr>
<tr><td>Size</td><td>Vacuum cleaner</td><td colspan="2">Width 250 mm x Depth 202 mm x Height 1130 mm</td></tr>
<tr><td colspan="2">Charging time</td><td colspan="2">3.5 hours</td></tr>
<tr><td rowspan="7">Cleaning time<br>(Default mode: MID)</td><td rowspan="2">Combination Tool /<br>Extension Crevice Tool</td><td>MIN: Approx. 60 min.</td><td>MID: Aprrox. 30 min.</td></tr>
<tr><td>MAX: Approx. 10 min.</td><td>JET: Approx. 6 min. *</td></tr>
<tr><td rowspan="2">Jet Dual Brush+</td><td>MIN: Approx. 34 min.</td><td>MID: Aprrox. 20 min.</td></tr>
<tr><td>MAX: Approx. 12 min.</td><td>JET: Approx. 8 min.</td></tr>
<tr><td rowspan="2">Slim LED Brush</td><td>MIN: Approx. 45 min.</td><td>MID: Aprrox. 25 min.</td></tr>
<tr><td>MAX: Approx. 14 min.</td><td>JET: Approx. 10 min.</td></tr>
<tr><td>Spray Spinning Sweeper</td><td colspan="2">Approx. 100 min.</td></tr>
</table>

* The cleaning time in JET mode when using the combination tool or extension crevice too may differ depending on actual usage conditions and the degree of washable micro filter clogging.

**NOTE**

Cleaning time stated in the above table is based on a test after using one battery. Cleaning time doubles when you use two batteries consecutively.

# Warranty

## Warranty

**SAMSUNG VACUUM CLEANER**

**LIMITED WARRANTY TO ORIGINAL CONSUMER PURCHASER WITH PROOF OF PURCHASE AND/OR PROOF OF DELIVERY**

This SAMSUNG brand product, as supplied and distributed by SAMSUNG ELECTRONICS AMERICA, INC. (SAMSUNG) and delivered new, in the original carton to the original consumer purchaser, is warranted by SAMSUNG against manufacturing defects in materials and workmanship for the following limited warranty period, starting from the date of delivery to the original consumer purchaser:

One (1) year parts and labor

Digital Inverter motor (Part only) : Ten (10) years

Battery (Part only) : Two (2) years

This limited warranty is valid only on products purchased and used in the United States that have been installed, operated, and maintained according to the instructions attached to or furnished with the product. To receive warranty service, the purchaser must contact SAMSUNG at the address or phone number provided below for problem determination and service procedures. Warranty service can only be performed by a SAMSUNG authorized service center. The original dated bill of sale and/or proof of delivery must be presented upon request to SAMSUNG or SAMSUNG's authorized service center to receive warranty service.

During the applicable warranty period, a product will be repaired, replaced, or the purchase price refunded, at the sole option of SAMSUNG. SAMSUNG may use new or reconditioned parts in repairing a product, or replace the product with a new or reconditioned product. Replacement parts and products are warranted for the remaining portion of the original product's warranty or ninety (90) days, whichever is longer. All replaced parts and products are the property of SAMSUNG and you must return them to SAMSUNG.

This limited warranty covers manufacturing defects in materials or workmanship encountered in normal household, noncommercial use of this product and shall not cover the following: damage that occurs in shipment, delivery, installation, and uses for which this product was not intended; damage caused by unauthorized modification or alteration of the product; product where the original factory serial numbers have been removed, defaced, changed in any way, or cannot be readily determined; cosmetic damage including scratches, dents, chips, and other damage to the product's finishes; damage caused by abuse, misuse, pest infestations, accident, fire, floods, or other acts of nature or God; damage caused by use of equipment, utilities, services, parts, supplies, accessories, applications, installations, repairs, external wiring or connectors not supplied or authorized by SAMSUNG; damage caused by incorrect electrical line current, voltage, fluctuations and surges; damage caused by failure to operate and maintain the product according to instructions; in-home instruction on how to use your product; and service to correct installation not in accordance with electrical or plumbing codes or correction of household electrical or plumbing (i.e., house wiring, fuses, or water inlet hoses). The cost of repair or replacement under these excluded circumstances shall be the customer's responsibility.

# Warranty

Visits by an authorized servicer to explain product functions, maintenance or installation are not covered by this limited warranty. Please contact SAMSUNG at the number below for assistance with any of these issues.

**EXCLUSION OF IMPLIED WARRANTIES**

IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific rights, and you may also have other rights, which vary from state to state.

**LIMITATION OF REMEDIES**

YOUR SOLE AND EXCLUSIVE REMEDY IS PRODUCT REPAIR, PRODUCT REPLACEMENT, OR REFUND OF THE PURCHASE PRICE AT SAMSUNG'S OPTION, AS PROVIDED IN THIS LIMITED WARRANTY. SAMSUNG SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO TIME AWAY FROM WORK, HOTELS AND/OR RESTAURANT MEALS, REMODELING EXPENSES, LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF SAMSUNG HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some states do not allow exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific rights, and you may also have other rights, which vary from state to state.

SAMSUNG does not warrant uninterrupted or error-free operation of the product. No warranty or guarantee given by any other person, firm, or corporation with respect to this product shall be binding on SAMSUNG.

To obtain warranty service, please contact SAMSUNG at:

Samsung Electronics America, Inc.
700 Sylvan Avenue,
Englewood Cliffs, NJ 07632
1-800-SAMSUNG (726-7864)
www.samsung.com/us/support

## Warranty (CANADA)

PLEASE DO NOT DISCARD. THIS PAGE REPLACES THE WARRANTY PAGE IN THE USE & CARE GUIDE

**SAMSUNG Vacuum Cleaner**

**LIMITED WARRANTY TO ORIGINAL PURCHASER**

This SAMSUNG brand product, as supplied and distributed by SAMSUNG ELECTRONICS CANADA, INC. (SAMSUNG) and delivered new, in the original carton to the original consumer purchaser, is warranted by SAMSUNG against manufacturing defects in materials and workmanship for a limited warranty period of:

One (1) Year Parts and Labor.

Digital Inverter motor (Part only) : Ten (10) years

Battery (Part only) : Two (2) years

This limited warranty begins on the original date of purchase, and is valid only on products purchased and used in CANADA. To receive warranty service, the purchaser must contact SAMSUNG for problem determination and service procedures. Warranty service can only be performed by a SAMSUNG authorized service center. The original dated bill of sale must be presented upon request as Proof of purchase to SAMSUNG or SAMAUNG's authorized service center.

SAMSUNG will repair or replace this product, at our option and at no charge as stipulated herein, with new or reconditioned parts or products if found to be defective during the limited warranty period specified above. All replaced parts and products become the property of SAMSUNG and must be returned to SAMSUNG. Replacement parts and products assume the remaining original warranty, or ninety (90) days, whichever is longer. This limited warranty covers manufacturing defects in materials and workmanship encountered in normal household, noncommercial use of this product and shall not apply to the following: damage which occurs in shipment; delivery and installation;
applications and uses for which this product was not intended; altered product or serial numbers; cosmetic damage or exterior or accidents, abuse, neglect, fire, water, lightning or other acts of nature; use of products, equipment, systems, utilities, services, parts, supplies, accessories, applications, installations, repairs, external wiring or connectors not supplied or authorized by SAMSUNG which damage this product or result in service problems;
incorrect electrical line voltage, fluctuations and surges; customer adjustments and failure to follow operating instructions, maintenance and environmental instructions that are covered and prescribed in the instruction book; product removal and reinstallation; problems caused by pest infestations, misuse and abuse by user. This limited warranty shall not cover cases of incorrect electric current, voltage or supply, light bulbs, house fuses, house wiring, cost of a service call for instructions, or fixing installation errors. SAMSUNG does not warrant uninterrupted or error-free operation of the product.

# Warranty (CANADA)

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To obtain warranty service, please contact SAMSUNG at:

**Samsung Electronics Canada Inc.**
**2050 Derry Road West, Mississauga, Ontario L5N 0B9 Canada**
**1-800-SAMSUNG (726-7864) and www.samsung.com/ca/support (English)**
**www.samsung.com/ca_fr/support (French)**

**NOTICE TO QUEBEC CONSUMERS – Warranty of Availability of Replacement Parts, Repair Services, and Maintenance and Repair Information**

**Replacement Parts**

Although Samsung Canada will use reasonable efforts to make replacement parts available to customers (subject to availability and applicable lead times), Samsung Canada **does not guarantee** the availability of replacement parts within the meaning of the warranty of availability set out in sections 39 (paragraph 3), 39.1 and 39.2 of the Quebec Consumer Protection Act.

To purchase replacement parts and tools for self-repair, please visit:
samsung.com/ca/support/buy-certified-parts

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Although Samsung Canada offers repair services for Samsung products through Samsung Authorized Service Centers located in most major urban centers (defined as a city in Canada with a population equal or greater than 50,000) across Canada, Samsung Canada **does not guarantee** the availability of any repair services within the meaning of the warranty of availability set out in sections 39 (paragraph 3), 39.1 and 39.2 of the Quebec Consumer Protection Act in all locations, cities, or regions in Quebec.

To find your nearest Samsung Authorized Service Center, please visit:
samsung.com/ca/support/service-center

**Information for Maintenance or Repair**

Although Samsung Canada provides information on the maintenance and/or repair of goods for select Samsung products (please visit samsung.com/ca/support/self-repair for more information), Samsung Canada **does not guarantee** the availability of information that is necessary to maintain or repair Samsung products within the meaning of the warranty of availability set out in sections 39 (paragraph 3), 39.1 and 39.2 of the Quebec Consumer Protection.

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