

# Amisco Warranty

Warranty applies for residential use of material and/or workmanship defects, occurring during a normal use, under the conditions for which the products are designed.

AMISCO, hereby warrants for a period of ten (10) years the following components or characteristics:

- The welding;
- The metal structure;
- The mechanism;
- The swivel plates (sold after April 1st 2019).

AMISCO, hereby warrants for a period of one (1) year the following components or characteristics:

- Upholstered components;
- Wood components;
- Glass components;
- Danish cord components;
- Sea grass components.

The warranty excludes or does not cover:

- Commercial or short-term rental use.
- Any defect not specifically mentioned.
- Normal wear from use of:
  - Glides;
  - Paint;
  - Lacquer;
  - Upholstery.
- Wear from environmental due to:
  - Temperature;
  - Humidity;
  - Sun light.
- Wear, defect or failure of products or components due to:
  - Improper use or negligence;

- Improper assembly or care;
- An unauthorized repair, modification or alteration;
- Repackaging for shipping purposes.

AMISCO will, at its discretion, repair or replace the defective part at no charge.

- The repaired or replacement parts are included in this warranty for the remainder of the original warranty period.

Where allowed under law, AMISCO cannot be held liable for any special, incidental, and consequential damages due to product use.

## **Claims and merchandise returns**

If parts are missing or received damaged, contact Amisco within 30 days from your purchase date.

All warranty claims must be sent in writing to AMISCO together with:

- The original or photocopy of the original purchase invoice.
- Picture or video proof of every issue.

AMISCO reserves the right to ascertain the basis for a warranty request and to demand justification pieces or clarifications.

Defective merchandise may not be returned until receipt of AMISCO'S written authorization and shipping instructions are given.

AMISCO reserves the right to replace merchandise deemed defective with similar merchandise of same value if original merchandise is no longer available.