Warranty

LIMITED WARRANTIES

The following Limited Warranties are given to the original retail purchaser of furniture manufactured by Hughes Furniture Industries, Inc. (“Hughes Furniture”).

FRAMES

Hughes Furniture warrants to you, the original retail purchaser, that all hardwood and plywood frames will be free of defects in workmanship and material for one (1) year from the original date of purchase. Under this warranty Hughes Furniture’s obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

FABRICS AND LEATHER

Hughes Furniture warrants to you, the original retail purchaser, that all upholstery fabrics and leather products will be free of defects in workmanship and materials, including fraying and seam slippage, for one (1) year from your date of purchase. This warranty is not valid for any damage or problems with fabric or leather where there is evidence of excessive soiling, improper cleaning, physical damage or abuse. This warranty also does not apply if there has been a protective coating treatment after the original shipment to the retailer. Leather exhibits natural characteristics such as nicks, scars, variations of shades and wrinkles. These markings are to be expected and are not considered to be defective. In addition, this warranty will not cover any damage to leather resulting from sun exposure — leather will fade. Stains of any kind will invalidate this warranty, including but not limited to grease, mud, beverage or food spills, stains caused by chemicals, cleaners or biological stains from either pets or humans. Pet hair will damage your furniture covering and will also invalidate this warranty. Under this warranty Hughes Furniture’s obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

WORKMANSHIP

Hughes Furniture warrants to you, the original retail purchaser, that the manufactured components, other than those for which a different warranty period has been separately specified, will be free of defects in workmanship and material for one (1) year from your date of purchase.

Sleeper Mechanisms Sleeper Mattresses

Hughes Furniture warrants the sleeper mechanisms made by Leggett & Platt for one (1) year of residential use from date of purchase, to be free of defects in workmanship and materials. This warranty does not apply to conditions caused by physical damage, improper use or normal wear and tear after the original sale. Under the warranty, Hughes Furniture's obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

Recliner/Motion Mechanisms

Hughes Furniture warrants the recliner/motion mechanisms made by Leggett & Platt for a period of one (1) year of residential use from the date of purchase, to be free of material or manufacturing defects. This warranty does not apply to conditions caused by physical damage, improper use or normal wear and tear after the original sale. Under this warranty Hughes Furniture's obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

Springs

The metal spring systems are sinuous wire seat springs made by Leggett & Platt. Hughes Furniture warrants the sinuous spring wire for one (1) year of residential use from the date of purchase, against spring breakage caused by metal fatigue. This warranty does not apply to conditions caused by physical damage, improper use of normal wear and tear after the original sale. Under this warranty Hughes Furniture's obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

WARNING

Motion furniture recliners and sleeper mechanisms have many moving parts. Caution must be used in operation (opening and closing). Children should not be allowed to play on or operate any motion furniture or sleeper mechanisms. The leg rest folds down on closing so that a child could possibly be injured. Always leave recliners and sleepers in an upright and closed position when not in use. Keep hands and feet clear of mechanism. Only the occupant should operate the recliners.

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CUSHIONING

CertiPUR-US™ comes with Comfort and Confidence
The fexible polyurethane foam in this product was made by Future Foam and has been independently laboratory tested and certified to meet voluntary standards for content, emission and durability.
CertiPUR-US approved foams are:
Low Emission (VOC's) for Indoor air Made without ozone depleters
Made without formaldehyde Made without PBDE's
Made without phthalates Made without mercury, lead and heavy quality metals
CertiPUR-US is a voluntary testing analysis and certification program developed by the global flexible polyurethane foam (FPF) industry.
All foam meets all Flammability Requirements of California Bureau of home Furnishings Technical Bulletin 117 - 2013.
Care Should be Exercised Near Open Flame or With Burning Cigarettes.
It's Harvest® time!
Future Foam developed our HARVEST® line of foam products which utilize a blend of natural oil based and conventional Polyester to reduce our country's dependence on foreign oil, while benefitting farmers looking for a new market for the crops they grow HARVEST® brand foam performs as well as conventional foam, allowing consumers to contribute to the farm economy and environment without any sacrifice of comfort.

Cushion Warranty Information

Hughes Furniture warrants to you, the original retail purchaser, that all foam cushion products will be free of defects in workmanship and material for one (1) year from your date of purchase. This warranty is not valid for any damage or problems with the foam where there is evidence of physical damage or abuse. Furthermore, foam cushioning will soften with use. This is normal wear and tear and will not be considered a manufacturing defect. Under this warranty Hughes Furniture's obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

LIMITATIONS & EXPECTATIONS ALL PRODUCTS

These Limited Warranties are only provided to the original retail purchaser and will remain in effect only until the expiration of the stated Limited Warranty period or until the product is no longer owned by the original purchaser, whichever occurs first. Repair or replacement of a part or product pursuant to these limited warranties will not extend the Limited Warranty periods. Only the defective part will be replaced, not the entire product. In the event of replacement, Hughes Furniture reserves the right to use the closest comparable materials or models and does not guarantee that the replacement will match the existing piece. These Limited Warranties only apply to residential use and do not apply to any floor samples or merchandise purchased "as is" or second-hand. No warranty, express or implied, applies to any condition resulting from misuse or abuse, or any condition resulting from incorrect or inadequate maintenance, cleaning or care.

LIMITATIONS AND REMEDY

The duration of any and all implied warranties pertaining to a part or product, including any implied warranties of merchantability or fitness for a particular purpose, shall not exceed the duration of the express Limited Warranty applicable to the part or product. The retailer through whom you have purchased the product has no authority to extend or modify the terms of the express Limited Warranties provided herein. Under these Limited Warranties, Hughes Furniture's obligation is limited to repairing or replacing any part or product covered. Costs for packaging, shipping and installation are not covered by these Limited Warranties. Hughes Furniture shall not be liable to pay any consequential or incidental damages, or damages or expenses of any other nature whatsoever, arising from use or ownership of the product or from breach of warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of consequential or incidental damages, so the above limitations or exclusions may not apply to you. These limited warranties give you specific legal rights and you may have other rights which vary from state to state.

CLAIM PROCEDURE AND RETURNS

Claims under any of the foregoing Limited Warranties must be submitted as follows:
• All Warranty service is executed exclusively through Hughes Furniture's distributor and retail dealer network. You must work through your retailer.
• If a problem should arise which you feel is covered by a Limited Warranty, please contact your retailer, who will contact Hughes Furniture to establish service if necessary.
• Hughes Furniture will authorize the retailer to handle the service issue in the most efficient cost effective way. A claim parts order form, along with pictures of the reported defect, may be required. Costs for packaging, shipping and installation are not covered by this warranty.
• If your retailer is no longer in business, then contact Hughes Furniture customer service directly at (336) 498-8700, 952 S. Stout Road, Randleman, NC 27317 or go to our web site at www.hughesfurniture.com.
• **THERE IS NO RETURN POLICY ON USED FURNITURE.**
• Keep your sales receipt or proof of purchase and present these documents at the time you submit a Limited Warranty claim.