

Care & Cleaning Instructions

Each piece of Flexsteel furniture is crafted to bring years of beauty to your home. To ensure that your furniture stays looking beautiful, we suggest the following tips for cleaning and maintenance.

Wood

- Do not expose wood furniture to extreme heat or humid conditions. Do not place your furniture in direct sunlight or in a damp area. Avoid arranging your furniture so that it is placed in front of or over heating and air conditioning vents.
- Do not place plastic, rubber, or hot objects on your wood furniture. Chemicals in such objects may soften or discolor the finish. To avoid such damage, apply a strip of felt, leather, or cork under accessories. Also, occasionally rotate accessories so they do not remain in the same spot for extended periods of time.
- Lift objects from the top surface rather than dragging them across the finish when moving them.
- Use a protective pad when using your furniture as a writing surface (especially when using a ballpoint pen).
- Small scratches that occur with normal use can be touched up with a scratch remover or special touch-up pens or sticks available at your furniture dealer or at many paint stores.
- Dust frequently with a clean dry, lint-free cloth. For a more thorough cleaning, the furniture may be washed with a mild soap and warm water. Dry thoroughly using a clean, lint-free cloth and wipe with the grain. A furniture polish may be applied for more shine. We recommend this type of cleaning every six months to remove accumulated dust and furniture wax buildup.
- Do not use water, alcohol, lacquer thinner, acetone, or any alcohol-based cleaning products.
- Spilled liquids should be wiped from the surface immediately with a soft, damp cloth. Always wipe the furniture in the direction of the wood grain.

Cane & Wicker

- Do not use water, alcohol, lacquer thinner, acetone, or any alcohol-based cleaning products.
- Vacuum with a soft brush to remove dust; hard-bristle brushes will mar the surface.
- Wipe the surface with furniture polish and a soft, dry cloth for regular surface cleaning.

Marble, Stone, & Concrete

- Do not use alcohol, lacquer thinner, acetone, or any alcohol-based cleaning products.
- Spills should immediately be blotted with a dry cloth. Use a lightly water-dampened cloth to remove any residue; then dry with a soft cloth and apply furniture polish.

Metal

- Do not use water, alcohol, lacquer thinner, acetone, mineral spirits or any alcohol-based cleaning products.
- Dust regularly with furniture polish and a soft cloth or chamois.

Glass

- Wipe the surface with glass cleaner and a soft cloth to remove dust, spills, or fingerprints.
- Do not place hot items (e.g., pans, dishes, irons) directly on this surface.

Bedroom, Dining, Home Office, & Occasional Furniture Limited Warranty Information

One-Year Limited Warranty

Bedroom furniture

Dining furniture

Home office furniture

Occasional furniture

Lifetime Limited Warranty

Drawer glides

Flexsteel bedroom, dining, home office, and occasional furniture limited warranties apply to the original purchaser for the specified periods of time (see above), beginning the date the product is purchased from an authorized Flexsteel retailer. Flexsteel products used under normal, indoor residential conditions are warranted against manufacturing and material defects for as long as the product remains in the original upholstery and for as long as parts are available.

For third-party warranties offered by other companies, contact those companies for further information.

Exclusions

Flexsteel products are not warranted against wear and tear or damage resulting from neglect, abuse, misuse, rental or commercial use, pets, extreme temperatures, exposure to sunlight, chemical treatments, excessive soiling, accidents, or improper storage, care, or cleaning. Please see the Care & Cleaning Instructions below.

Flexsteel does not warrant the following:

- The natural darkening of wood finish or the contraction, expansion, or other changes of wood materials resulting from variations in temperature or moisture.
- Rusting or tarnishing of metal materials resulting from abrasive scratches.
- Stains or changes in color or texture of marble and stone materials.
- Small air bubbles, surface waviness, or light pitting on glass and mirror materials.

- Normal fading, pilling, shading, wrinkling, shrinkage, stretching, wear, and color loss of fabrics and leathers.
- In-store samples or product designated “as is” at the time of purchase.
- Minor differences between your furniture and in-store samples, printed materials, and video or internet displays.

These warranties are valid for products purchased after June 2016.

Notes

The following are not considered defects:

- Knots, mineral streaks and deposits, and pitch pockets in wood and variations in wood grain and color. Wood is a natural material, and these are normal characteristics that enhance its beauty.
- Differences in and changes to grain patterns, colors, and hues and the splitting and cracking of mahogany wood over time. These are normal, desirable characteristics of mahogany wood that do not affect its durability.
- Variations in color, shading, texture, and veining of marble and stones. These are normal characteristics that enhance the beauty of these materials.
- Color variations caused by lighting angles and markings displayed on fabrics such as velvets and silks.
- Leather stretching, oil absorption, patina development, color and grain variations, wrinkles, scratches, healed scars, and other natural markings. Leather is a natural material, and each hide is uniquely enhanced by these characteristics.

Your Rights

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Service Claims

To request a service claim under these warranties, contact the Flexsteel retailer where you made your purchase or your nearest authorized Flexsteel retailer. To initiate a claim, you will need to provide proof of purchase. If the product is still under warranty, the retailer will make arrangements for repair or replacement. After the first year of the warranty period, the purchaser is responsible for the labor and shipping costs associated with returns and repairs.

Caution

- Use anti-tipping devices to prevent furniture from tipping and injuring young children or pets.
- Avoid sitting on glass surfaces to prevent possible injury.
- Keep smoldering, smoking objects and open flames a safe distance from polyurethane foam to prevent furniture fires.

These warranties do not apply to upholstered furniture.

Warrantor:
Flexsteel Industries, Inc.
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