DECOR-REST
FURNITURE LTD

Warranty

Limited Warranties
Limited warranties are non-transferable. The following limited warranties are given to the original retail purchaser of Decor-Rest furniture products.

Lifetime means the normal useful life of the product
Decor-Rest will pay, upon approval, within one year from the date of purchase, reasonable and customary labor rates to repair or replace the defective parts and shipping costs from the retailer to and from Decor-Rest or a repair center designated by the customer service department of Decor-Rest, at no charge to the original retail purchaser.

Frames – lifetime limited warranty
Decor-Rest warrants all frames to the original retail purchaser to be free from material and manufacturing defects. After one year the frame warranty covers replacement parts only.

Springs – lifetime limited warranty
Decor-Rest warrants all springs construction to the original retail purchaser against spring breakage caused by metal fatigue or spring clips loosened from the frame. After one year the spring warranty covers replacement parts only.

All mechanisms – 3 year warranty
Decor-Rest warrants all mechanisms for three years from the date of purchase to be free from material or manufacturing defects. Year 2 & 3 mechanism warranty covers replacement parts only.

Electronics – 1 year
All electronic parts are fully warranted for one year.

Mattress – 1 year limited warranty
Decor-Rest warrants all mattresses for one year from the date of purchase, to be free from material or manufacturing defects. After one year from the date of purchase, the original retail purchaser will be responsible for replacement mattresses, packing, and all shipping and transportation costs.

Foam
- 5 Years limited warranty on foam cushions
- 5 Years limited warranty on 2.5 Lb. Lux foam cushions

All seat cushion cores will soften with normal use and will conform to the shape of the user. This shall be considered normal wear, and shall not be considered a loss of resiliency or a material-manufacturing defect. Fiber fill seat cushion tops, backs and arms will flatten with prolonged use. This is inherent to the design of fibre-filled and fibre-wrapped products.

Regular fluffing will prevent internal fibres from matting and help to prolong the vibrancy of these products. After one year from the date of purchase, based on the type of foam purchased, Decor-Rest will be responsible for replacement cushion cores only. The original retail purchaser will cover all costs associated to labor, packing, shipping and transportation.

Fabric
- 1-Year limited warranty on upholstered fabric

Decor-Rest warrants to the original retail purchaser, for a period of one year from the date of purchase, all upholstered fabrics against seam slippage, fraying, and dye transfers.

Majestic Fabrics
- 5-Year limited warranty.

Decor-rest warrants to the original retail purchaser, for a period of five years from the date of purchase, all upholstered fabrics against seam slippage, fraying, and dye transfers.

Leather
- 2-Year limited warranty on leather

Decor-Rest warrants to the original retail purchaser, all leather to be free from defects in materials and workmanship, seam slippage, cracking, and dye transfers. Leather is a natural product, and, as such, each hide will reflect its own individuality. Some variations of shade and tone are to be expected as are the nicks, scratches, and wrinkles that only occur in genuine leather; these characteristics are in no way to be considered a defect.

This warranty does not cover:
- Heavy soiling or abuse
- Improper or unapproved cleaning methods
- Fading due to direct sunlight exposure
- Leather that is exposed to a dry environment
- Protective finishes
- Tears, pilling, fading or shrinking
- Flattening of nap on velvets and velvet types since by their very nature, these fabrics are of soft texture and will crush, shade and mark more readily than most fabrics

After one year from the date of purchase, based on the type of leather purchased, Decor-Rest will be responsible for replacement parts only. The original retail purchaser will cover all costs associated to labor, packing, shipping and transportation.