

PAIRING THIS APPLIANCE TO THE SHARP HOME™ APP & AMAZON ALEXA APP

For support on this product and a full list of voice commands:

1. Scan the QR code or visit <https://support.sharpusa.com/s/>
2. Search **SWA3099MS**.



GETTING STARTED

- Download the **SHARP HOME™ App** & **Amazon Alexa** App on the App Store® or Google Play.



- Launch the SHARP HOME™ App & Amazon Alexa App. If you already have an account, **sign in**. Otherwise, create an account.

PAIRING PROCESS (SHARP HOME™ APP)

NOTE: Ensure that your mobile device is connected to the same 2.4GHz network you will use to connect this oven to the internet.

1. From the oven's Home Screen, touch **SETTINGS, WI-FI**, then **ENABLE WI-FI**.
2. On the SHARP HOME™ App, touch the **+** icon, then **High-Speed Oven**. (To pair an additional device to the oven, skip to Step 4 in the app's Pairing process. From there, follow the instructions accordingly.)
3. Follow instructions on the App. When finished, the screen will display "Completed!". Touch **DONE**.
4. Once successfully paired, the oven will display an "Almost There" message. Touch **DONE**.

PAIRING PROCESS (AMAZON ALEXA)

NOTE: To pair with Alexa, you must first pair the oven with the SHARP HOME™ App.

1. From the oven's Home Screen, touch **SETTINGS, WI-FI**, then **ENABLE WI-FI**.
2. From the SHARP HOME™ App, touch the **≡** icon in the top left corner, **App Settings, Link with Smart Speaker, Link Amazon Account**, then **Continue**.
3. When prompted, enter your Sharp account information (using the same email as your SHARP HOME™ App).
4. You will be redirected to another page. Touch **LINK**.
5. Once logged in, you can use the Alexa App and registered devices with the oven.

TROUBLESHOOTING

Will this appliance connect to a 5GHz wireless network?	No, this appliance will only connect to a 2.4GHz wireless network.
I cannot connect my Echo device to this appliance.	<p>Please confirm the following before you begin setup:</p> <ul style="list-style-type: none"> • Make sure you have downloaded the Alexa App onto your mobile device and have created an account. The App must be connected to your Echo device before setup. • Make sure your mobile device is connected to the same 2.4GHz network you will use to connect this appliance to the internet. • Make sure your Echo device is placed near this appliance for the pairing process.
This appliance was working with Alexa, and now it does not.	<ul style="list-style-type: none"> • Make sure the appliance's Wi-Fi is turned on. • Make sure the appliance is still paired with the SHARP HOME™ App.
The Wi-Fi icon on the control panel display has an X.	Check your internet status or your home network equipment status. Your router or modem could be resetting itself.
How many Alexa accounts can be paired to this appliance?	One Alexa account can be paired to this appliance.
Alexa says "The microwave/oven is already running," when a cooking command is initiated.	The appliance is in a paused status. Touch CLEAR and try giving the command again.

STILL NEED ASSISTANCE?



EMAIL
Available 24/7
US: sharpusa.com



CHAT ONLINE



CALL US
US **800-BE-SHARP**
800-237-4277

See the Contact Us section on our sites

U.S. | <https://support.sharpusa.com/s/>

Contact a Sharp Advisor on the phone

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