## Sheets, Pillowcases, Mattress Pad Protectors, Pillow Protectors, Duvet Inserts, Covers, Blankets, Quilts: 1-Year Limited Warranty

Beginning on the date of purchase, your new Avocado Organic Suvin Cotton Sheets, Organic Cotton Sheets, Linen Sheets, Hemp Sheets, Pillowcases, Duvet Inserts/Comforters, Duvet Covers, Organic Cotton Mattress Pad Protectors, Organic Waterproof Mattress Protectors, Pillow Protectors, and Quilt/Blanket (the "Bedding") is covered by a one-year limited warranty (the "Bedding Warranty"). This Bedding Warranty extends to the original purchaser and extends to all Bedding purchased directly from Avocado Mattress, LLC ("Avocado Mattress") or an authorized reseller. The "original purchaser" for the purposes of this Bedding Warranty is the first purchaser of the Bedding from Avocado Mattress or an authorized reseller. This Bedding Warranty is not transferable and applies only to Bedding purchased from Avocado Mattress by the original purchaser. Avocado Mattress warrants the Bedding against the defects in material and workmanship for a period of one year from the time your Bedding is purchased by you when the Bedding is used normally for its intended purposes.

### **Your Responsibilities**

In the event of a defect, Avocado Mattress' sole and exclusive liability and your sole remedy under this Bedding Warranty will be, at Avocado Mattress' option, to provide a replacement, subject to your fulfillment of the requirements set forth below. To get the benefit of this Bedding Warranty, you must return your Bedding to Avocado Mattress or the product manufacturer and provide Avocado Mattress with proof of the original date of purchase as well as proof that the Bedding was, in fact, returned. Avocado is not responsible for any costs incurred from repackaging and cannot reimburse customers for a replacement box or packaging services.

#### Warranty Does Not Cover:

- Normal wear and tear as a result of washing and intended use.
- Comfort preference.
- Physical abuse or damage to the Product, including but not limited to: burns, cuts, tears, liquid damage, or stains, provided that the defect is caused by such abuse or damage.

### **Making a Claim**

To file a claim under this warranty, please submit a request to

support@avocadomattress.com. Evidence of a defect and proof of purchase must be included. The address for returns will vary depending on the Bedding and will be provided to you once Avocado Mattress has reviewed your submissions and determined that there is, in fact, a defect covered by this Bedding Warranty. In the event of a defect, Avocado Mattress will ship a replacement to you upon proof that you returned the defective Bedding. Replaced Bedding is subject to the same Bedding Warranty as the original. For example, if you obtain a replacement that is the same style and price as the original, then the Bedding Warranty term of the replaced Bedding begins from the date of purchase of the original. The serviceable area for all Avocado Mattress, LLC products is addressed within the 50 states of the United States only, including Alaska and Hawaii. If your Avocado Mattress, LLC product is located outside the USA, you are responsible for any costs associated with pick-up and return. Avocado is not responsible for any costs incurred from repackaging and cannot reimburse customers for a replacement box or packaging services.

## **Disclaimer: Limitations on Liability**

To the extent permissible by applicable law, the Bedding is provided "as is," and this Bedding Warranty and any implied warranties are your exclusive warranties and replace all other warranties or conditions, express or implied. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states or other jurisdictions do not allow the exclusion of implied warranties, so the above exclusions may not apply to you. You may also have other rights that vary from state to state and jurisdiction to jurisdiction. To the maximum extent permitted by applicable law and except as outlined in this Bedding Warranty, in no event will Avocado Mattress or its suppliers be liable for procurement of substitute products or other special, incidental, consequential, or indirect damages arising out of or related to the Bedding or its use by you or any third party, whether under the theory of contract, tort (including negligence), indemnity, product liability, or otherwise. This limitation will apply even if Avocado Mattress has been advised of such damages and notwithstanding the failure of the essential purpose of any limited remedy. Avocado Mattress' total liability will not exceed the purchase price paid for the bedding giving rise to such liability. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

# Arbitration

If a dispute arises between you and Avocado Mattress arising out of or relating to this Bedding Warranty, that dispute will be resolved in accordance with the general dispute resolution provisions of the Avocado Mattress terms of service. The arbitration conducted pursuant to this provision will be deemed final and binding and will not be subject to appeal absent extraordinary circumstances. You must seek arbitration for disputes arising out of this Bedding Warranty before exercising any rights or seeking any remedies created by *Title I of the Magnuson Moss Warranty Act* or any state law relating to consumer product warranties. As in all other dispute situations under the Avocado Mattress terms of service, an arbitration concerning a dispute arising from or relating to the Bedding Warranty will not be combined with any other proceeding or arbitration against one of the parties. In addition, to the maximum extent permitted by applicable law, you will only be permitted to assert your own claim and may not appear as a representative of the interests of any other person, entity, or class of consumers (including a private attorney general or otherwise). Some states do not allow the exclusion or limitation of incidental or consequential damages in connection with the sale of consumer products, so the above limitation or exclusion of incidental or consequential damages may not apply to you.

### **Governing Law**

The laws of the State of New Jersey will govern this limited warranty. **Warrantor** 

Avocado Mattress, LLC, 12 Hudson Place, Suite 100, Hoboken, NJ 07030. <a href="mailto:support@avocadomattress.com">support@avocadomattress.com</a>